



## **Cisco ASA Series VPN ASDM Configuration Guide**

### **Software Version 7.1**

For the ASA 5505, ASA 5510, ASA 5520, ASA 5540, ASA 5550, ASA 5512-X, ASA 5515-X, ASA 5525-X, ASA 5545-X, ASA 5555-X, ASA 5580, ASA 5585-X, and the ASA Services Module

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<b>About This Guide</b>	<b>i</b>
Document Objectives	i
Related Documentation	i
Conventions	ii
Obtaining Documentation and Submitting a Service Request	ii

---

## PART 1

## Configuring Site-to-Site and Client VPN

---

## CHAPTER 2

<b>VPN Wizards</b>	<b>2-1</b>
VPN Overview	2-1
IPsec IKEv1 Remote Access Wizard	2-2
Remote Access Client	2-2
VPN Client Authentication Method and Tunnel Group Name	2-3
Client Authentication	2-3
User Accounts	2-4
Address Pool	2-4
Attributes Pushed to Client (Optional)	2-4
IKE Policy	2-5
IPsec Settings (Optional)	2-6
Summary	2-6
IPsec Site-to-Site VPN Wizard	2-7
Peer Device Identification	2-7
Traffic to Protects	2-7
Security	2-7
NAT Exempt	2-8
Summary	2-8
<b>AnyConnect VPN Wizard</b>	<b>2-9</b>
Connection Profile Identification	2-9
VPN Protocols	2-9
Client Images	2-10
Authentication Methods	2-10
Client Address Assignment	2-10
Network Name Resolution Servers	2-11
NAT Exempt	2-11

AnyConnect Client Deployment	2-11
Summary	2-11
Clientless SSL VPN Wizard	2-11
SSL VPN Interface	2-12
User Authentication	2-12
Group Policy	2-12
Bookmark List	2-13
Summary	2-13

## CHAPTER 3

### Configuring IKE, Load Balancing, and NAC 3-1

Enabling IKE on an Interface	3-1
Setting IKE Parameters for Site-to-Site VPN	3-2
<b>IKE Parameters</b>	3-2
NAT Transparency	3-2
Identity Sent to Peer	3-3
Session Control	3-3
IKE v2 Specific Settings	3-4
Creating IKE Policies	3-5
About IKE	3-5
Configuring IKE Policies	3-5
Adding an IKEv1 Policy	3-6
Adding an IKEv2 Policy	3-7
Assignment Policy	3-9
Configuring IPsec	3-9
Adding Crypto Maps	3-10
Creating an IPsec Rule/Tunnel Policy (Crypto Map) - Basic Tab	3-12
Creating IPsec Rule/Tunnel Policy (Crypto Map) - Advanced Tab	3-13
Creating IPsec Rule/Traffic Selection Tab	3-15
Pre-Fragmentation	3-17
Edit IPsec Pre-Fragmentation Policy	3-18
IPsec Transform Sets	3-18
Add/Edit IPsec Proposal (Transform Set)	3-19
Add/Edit IPsec Proposal	3-19
Configuring Load Balancing	3-20
Creating Virtual Clusters	3-20
Geographical Load Balancing	3-21
Comparing Load Balancing to Failover	3-22
Load Balancing Licensing Requirements	3-22
Eligible Clients	3-22

Load Balancing Prerequisites	3-23
Certificate Verification	3-23
Configuring VPN Cluster Load Balancing with the High Availability and Scalability Wizard	3-23
Configuring Load Balancing (Without the Wizard)	3-25
Enable Clientless SSL VPN Load Balancing Using FQDNs	3-27
Setting Global NAC Parameters	3-27
Configuring Network Admission Control Policies	3-28
Add/Edit Posture Validation Exception	3-30

## CHAPTER 4

### General VPN Setup 4-1

AnyConnect Customization/Localization	4-1
AnyConnect Customization/Localization > Resources	4-2
AnyConnect Customization/Localization > Binary and Script	4-2
AnyConnect Customization/Localization > GUI Text and Messages	4-3
AnyConnect Customization/Localization > Customized Installer Transforms	4-4
AnyConnect Customization/Localization > Localized Installer Transforms	4-4
Client Software	4-4
Edit Client Update Entry	4-6
Default Tunnel Gateway	4-6
Group Policies	4-7
Configuring External Group Policies	4-8
Adding an LDAP or RADIUS Server to a Network (Client) Access External Group Policy	4-9
Configuring Network (Client) Access Internal Group Policies	4-9
Configuring General Attributes for an Internal Group Policy	4-9
Configuring Server Attributes for an Internal Group Policy	4-12
Configuring Split Tunneling for AnyConnect Traffic	4-13
Configuring VPN Policy Attributes for a Local User	4-16
Configuring a Browser Proxy for an Internal Group Policy	4-18
Configuring General AnyConnect Client Attributes for an Internal Group Policy	4-19
IPsec (IKEv1) Client	4-23
Configuring IPsec (IKEv1) Client Client Firewall Attributes for an Internal Group Policy	4-25
Configuring IPsec (IKEv1) Client Hardware Client Attributes for an Internal Group Policy	4-26
Configuring Clientless SSL VPN Internal Group Policies	4-29
Configuring Clientless SSL VPN General Attributes for an Internal Group Policy	4-29
Configuring the Clientless SSL VPN Access Portal for an Internal Group Policy	4-31
Configuring Portal Customization for a Clientless SSL VPN Internal Group Policy	4-33
Configuring Login Settings for a Clientless SSL VPN Internal Group Policy	4-33
Configuring Single Signon and Auto Signon Servers for a Clientless SSL VPN Access Internal Group Policy	4-33

Configuring Session Settings for Clientless SSL VPN Access	4-33
Configuring Site-to-Site Internal Group Policies	4-33
Defining Time Ranges	4-35
Add/Edit Time Range	4-35
Add/Edit Recurring Time Range	4-36
Access Control List Manager	4-36
Standard Access Control List	4-37
Extended Access Control List	4-37
Add/Edit/Paste ACE	4-38
Browse Source/Destination Address	4-40
Browse Source/Destination Port	4-40
Add TCP Service Group	4-40
Browse ICMP	4-41
Add ICMP Group	4-41
Browse Other	4-42
Add Protocol Group	4-42
Client Firewall with Local Printer and Tethered Device Support	4-43
Add/Edit Standard Access List Rule	4-47
Add/Edit Server and URL List	4-47
Add/Edit Server or URL	4-48
Configuring AnyConnect VPN Client Connections	4-48
Using AnyConnect Client Profiles	4-51
Importing an AnyConnect Client Profile	4-52
Exporting an AnyConnect Client Profile	4-52
Exempting AnyConnect Traffic from Network Address Translation	4-52
Configuring AnyConnect VPN Connections	4-57
Specifying a Device Certificate	4-58
Configuring Port Settings	4-59
Setting the Basic Attributes for an AnyConnect VPN Connection	4-59
Setting Advanced Attributes for a Connection Profile	4-61
Setting General Attributes for an AnyConnect SSL VPN Connection	4-61
Setting Client Addressing Attributes for an AnyConnect SSL VPN Connection	4-63
Configuring Authentication Attributes for a Connection Profile	4-63
Configuring Secondary Authentication Attributes for an SSL VPN Connection Profile	4-64
Configuring Authorization Attributes for an SSL VPN Connection Profile	4-66
Adding or Editing Content to a Script for Certificate Pre-Fill-Username	4-67
Configuring AnyConnect Secure Mobility	4-69
Add or Edit MUS Access Control	4-71
Configuring Clientless SSL VPN Connections	4-71

Add or Edit Clientless SSL VPN Connections	4-72
Add or Edit Clientless SSL VPN Connections > Basic	4-72
Add or Edit Clientless SSL VPN Connections > Advanced	4-73
Add or Edit Clientless SSL VPN Connections > Advanced > General	4-73
Add or Edit Clientless or SSL VPN Client Connection Profile or IPsec Connection Profiles > Advanced > Authentication	4-74
Assign Authentication Server Group to Interface	4-74
Add or Edit SSL VPN Connections > Advanced > Authorization	4-74
Assign Authorization Server Group to Interface	4-75
Add or Edit SSL VPN Connections > Advanced > SSL VPN	4-75
Add or Edit Clientless SSL VPN Connections > Advanced > Clientless SSL VPN	4-76
Add or Edit Clientless SSL VPN Connections > Advanced > NetBIOS Servers	4-77
Configure DNS Server Groups	4-78
Add or Edit Clientless SSL VPN Connections > Advanced > Clientless SSL VPN	4-78
IPsec Remote Access Connection Profiles	4-78
Add or Edit an IPsec Remote Access Connection Profile	4-79
Add or Edit IPsec Remote Access Connection Profile Basic	4-79
Mapping Certificates to IPsec or SSL VPN Connection Profiles	4-80
Site-to-Site Connection Profiles	4-84
Add/Edit Site-to-Site Connection	4-85
Adding or Editing a Site-to-Site Tunnel Group	4-86
Crypto Map Entry	4-88
Crypto Map Entry for Static Peer Address	4-89
Managing CA Certificates	4-90
Install Certificate	4-90
Configure Options for CA Certificate	4-90
Revocation Check Dialog Box	4-90
Add/Edit Remote Access Connections > Advanced > General	4-91
Configuring Client Addressing	4-92
Add/Edit Connection Profile > General > Authentication	4-95
Add/Edit SSL VPN Connection > General > Authorization	4-95
Add/Edit SSL VPN Connections > Advanced > Accounting	4-96
Add/Edit Tunnel Group > General > Client Address Assignment	4-97
Add/Edit Tunnel Group > General > Advanced	4-97
Add/Edit Tunnel Group > IPsec for Remote Access > IPsec	4-98
Add/Edit Tunnel Group for Site-to-Site VPN	4-99
Add/Edit Tunnel Group > PPP	4-100
Add/Edit Tunnel Group > IPsec for LAN to LAN Access > General > Basic	4-100
Add/Edit Tunnel Group > IPsec for LAN to LAN Access > IPsec	4-102

Clientless SSL VPN Access > Connection Profiles > Add/Edit > General > Basic	4-103
Configuring Internal Group Policy IPsec Client Attributes	4-104
Configuring Client Addressing for SSL VPN Connections	4-106
Assign Address Pools to Interface	4-106
Select Address Pools	4-106
Add or Edit an IP Address Pool	4-107
Authenticating SSL VPN Connections	4-107
System Options	4-107
Zone Labs Integrity Server	4-108
Easy VPN Remote	4-109
Advanced Easy VPN Properties	4-111
AnyConnect Essentials	4-113
DTLS Settings	4-113
AnyConnect VPN Client Images	4-114
Add/Replace AnyConnect VPN Client Image	4-114
Upload Image	4-115
Bypass Interface ACL	4-115
Configuring AnyConnect Host Scan	4-115
Host Scan Dependencies and System Requirements	4-116
Dependencies	4-116
System Requirements	4-116
Licensing	4-116
Entering an Activation Key to Support Advanced Endpoint Assessment	4-117
Host Scan Packaging	4-117
Installing and Enabling Host Scan on the ASA	4-117
Installing or Upgrading Host Scan	4-118
Enabling or Disabling Host Scan	4-119
Enabling or Disabling CSD on the ASA	4-119
Viewing the Host Scan Version Enabled on the ASA	4-120
Uninstalling Host Scan	4-120
Uninstalling CSD from the ASA	4-120
Assigning AnyConnect Posture Module to a Group Policy	4-121
Other Important Documentation Addressing Host Scan	4-121
Configuring Maximum VPN Sessions	4-122
Configuring the Pool of Cryptographic Cores	4-122

## CHAPTER 5

### Configuring IP Addresses for VPNs 5-1

Configuring an IP Address Assignment Policy	5-1
---------------------------------------------	-----



Configuring IP Address Assignment Options using ASDM	5-2
Viewing Address Assignment Methods	5-3
Viewing IPv4 and IPv6 Address Assignments using ASDM	5-3
Configuring Local IP Address Pools	5-3
Configuring Local IPv4 Address Pools Using ASDM	5-3
Configuring Local IPv6 Address Pools Using ASDM	5-4
Configuring DHCP Addressing	5-5
Assigning IP addresses using DHCP	5-5
Configure Your DHCP Servers	5-5
Assign the DHCP IP Addressing to a Group Policy	5-5
Assigning IP Addresses to Local Users	5-6

## CHAPTER 6

### Configuring Dynamic Access Policies 6-1

Information About Dynamic Access Policies	6-1
DAP and Endpoint Security	6-2
DAP Support for Remote Access Connection Types	6-2
Remote Access Connection Sequence with DAPs	6-2
Licensing Requirements for Dynamic Access Policies	6-3
Advanced Endpoint Assessment license	6-3
SSL VPN license (client)	6-3
AnyConnect Mobile License	6-3
Dynamic Access Policies Interface	6-4
Configuring Dynamic Access Policies	6-6
Testing Dynamic Access Policies	6-8
DAP and Authentication, Authorization, and Accounting Services	6-9
Configuring AAA Attributes in a DAP	6-9
Retrieving Active Directory Groups	6-11
Configuring Endpoint Attributes Used in DAPs	6-13
Adding an Anti-Spyware or Anti-Virus Endpoint Attribute to a DAP	6-14
Adding an Application Attribute to a DAP	6-15
Adding Mobile Posture Attributes to a DAP	6-16
Adding a File Endpoint Attribute to a DAP	6-17
Adding a Device Endpoint Attribute to a DAP	6-18
Adding a NAC Endpoint Attribute to a DAP	6-19
Adding an Operating System Endpoint Attribute to a DAP	6-20
Adding a Personal Firewall Endpoint Attribute to a DAP	6-20
Adding a Policy Endpoint Attribute to a DAP	6-21
Adding a Process Endpoint Attribute to a DAP	6-22

Adding a Registry Endpoint Attribute to a DAP	6-23
DAP and AntiVirus, AntiSpyware, and Personal Firewall Programs	6-24
Endpoint Attribute Definitions	6-24
Configuring DAP Access and Authorization Policy Attributes	6-27
Performing a DAP Trace	6-31
Guide to Creating DAP Logical Expressions using LUA	6-31
Syntax for Creating Lua EVAL Expressions	6-32
The DAP CheckAndMsg Function	6-33
Additional Lua Functions	6-35
CheckAndMsg with Custom Function Example	6-38
Further Information on Lua	6-38
Operator for Endpoint Category	6-38
DAP Examples	6-38

## CHAPTER 7

### E-Mail Proxy 7-1

Configuring E-Mail Proxy	7-1
AAA	7-2
POP3S Tab	7-2
IMAP4S Tab	7-4
SMTPS Tab	7-5
Access	7-7
Edit E-Mail Proxy Access	7-8
Authentication	7-8
Default Servers	7-10
Delimiters	7-11

## CHAPTER 8

### Monitoring VPN 8-1

VPN Connection Graphs	8-1
IPsec Tunnels	8-1
Sessions	8-2
VPN Statistics	8-2
Sessions Window	8-2
Viewing Active AnyConnect Sessions	8-5
Viewing VPN Sessions Details	8-6
Cluster Loads	8-8
Crypto Statistics	8-9
Compression Statistics	8-9
Encryption Statistics	8-9

Global IKE/IPsec Statistics	8-10
NAC Session Summary	8-10
Protocol Statistics	8-11
VLAN Mapping Sessions	8-11
SSO Statistics for Clientless SSL VPN Session	8-11
VPN Connection Status for the Easy VPN Client	8-13

**CHAPTER 9****Configuring SSL Settings 9-1**

SSL Settings	9-1
SSL	9-2

**CHAPTER 10****Configuring an External Server for Authorization and Authentication 10-1**

Understanding Policy Enforcement of Authorization Attributes	10-1
Defining the ASA LDAP Configuration	10-2
Guidelines	10-2
Active Directory/LDAP VPN Remote Access Authorization Examples	10-2
User-Based Attributes Policy Enforcement	10-3
Placing LDAP Users in a Specific Group Policy	10-5
Enforcing Static IP Address Assignment for AnyConnect Tunnels	10-7
Enforcing Dial-in Allow or Deny Access	10-9
Enforcing Logon Hours and Time-of-Day Rules	10-12
Example of Creating a Group Policy for a Local User	10-13

**PART 2****Configuring a Clientless SSL VPN****CHAPTER 11****Introduction to Clientless SSL VPN 11-1**

Introduction to Clientless SSL VPN	11-1
Prerequisites	11-2
Guidelines and Limitations	11-2

**CHAPTER 12****Basic Clientless SSL VPN Configuration 12-1**

Clientless SSL VPN Security Precautions	12-1
Configuring Clientless SSL VPN Access	12-2
Verifying Clientless SSL VPN Server Certificates	12-3
Java Code Signer	12-6
Configuring Browser Access to Plug-ins	12-7
Preparing the Security Appliance for a Plug-in	12-8
Installing Plug-ins Redistributed by Cisco	12-8

Providing Access to a Citrix XenApp Server	12-10
Preparing the Citrix XenApp Server for Clientless SSL VPN Access	12-10
Creating and Installing the Citrix Plug-in	12-11
Configuring Port Forwarding	12-11
Information About Port Forwarding	12-12
Configuring DNS for Port Forwarding	12-13
Making Applications Eligible for Port Forwarding	12-16
Adding/Editing a Port Forwarding Entry	12-16
Assigning a Port Forwarding List	12-16
Enabling and Switching off Port Forwarding	12-17
Configuring File Access	12-17
CIFS File Access Requirement and Limitation	12-18
Adding Support for File Access	12-18
Ensuring Clock Accuracy for SharePoint Access	12-18
Virtual Desktop Infrastructure (VDI)	12-19
Citrix Mobile Support	12-19
Supported Mobile Devices	12-19
Limitations	12-19
About Citrix Mobile Receiver User Logon	12-20
Configuring the ASA to Proxy a Citrix Server	12-20
Configuring a VDI Server	12-20
Configuring a VDI Proxy Server	12-21
Assigning a VDI Server to a Group Policy	12-21
Configuring ACLs	12-22
Adding or Editing ACEs	12-23
Configuration Examples for ACLs for Clientless SSL VPN	12-24
Configuring Browser Access to Client-Server Plug-ins	12-24
About Installing Browser Plug-ins	12-24
RDP Plug-in ActiveX Debug Quick Reference	12-26
Preparing the Security Appliance for a Plug-in	12-26

## CHAPTER 13

<b>Advanced Clientless SSL VPN Configuration</b>	<b>13-1</b>
Microsoft Kerberos Constrained Delegation Solution	13-1
Requirements	13-1
Understanding How KCD Works	13-2
Authentication Flow with KCD	13-2
Adding a Windows Service Account in Active Directory	13-4
Configuring DNS for KCD	13-4
Configuring the ASA to Join the Active Directory Domain	13-5

Configuring the Use of External Proxy Servers	13-7
SSO Servers	13-8
Configuring SiteMinder and SAML Browser Post Profile	13-8
Adding the Cisco Authentication Scheme to SiteMinder	13-10
Adding or Editing SSO Servers	13-10
Configuring Kerberos Server Groups	13-11
Configuring Bookmarks to Access the Kerberos Authenticated Services	13-13
Configuring Application Profile Customization Framework	13-13
Restrictions	13-13
Managing APCF Profiles	13-13
Uploading APCF Packages	13-14
Managing APCF Packets	13-14
APCF Syntax	13-15
Configuring Session Settings	13-18
Encoding	13-19
Content Cache	13-20
Content Rewrite	13-21
Configuration Example for Content Rewrite Rules	13-22
Using Email over Clientless SSL VPN	13-23
Configuring Email Proxies	13-23
Configuring Web email: MS Outlook Web App	13-23
Configuring Bookmarks	13-23
Adding a Bookmark for a URL with a GET or Post Method	13-24
Adding a URL for a Predefined Application Template	13-26
Adding a Bookmark for an Auto Sign-On Application	13-27
Importing and Exporting a Bookmark List	13-28
Importing and Exporting GUI Customization Objects (Web Contents)	13-29
Adding and Editing Post Parameters	13-29
Configuration Example for Setting a Bookmark or URL Entry	13-31
Configuration Example for Configuring File Share (CIFS) URL Substitutions	13-31
Customizing External Ports	13-32

## CHAPTER 14

### Configuring Policy Groups 14-1

Configuring Smart Tunnel Access	14-1
Configuring Smart Tunnel Access	14-1
About Smart Tunnels	14-1
Why Smart Tunnels?	14-2
Configuring a Smart Tunnel (Lotus Example)	14-3
Simplifying Configuration of Which Applications to Tunnel	14-4

Adding Applications to Be Eligible for Smart Tunnel Access	14-5
About Smart Tunnel Lists	14-7
Creating a Smart Tunnel Auto Sign-On Server List	14-8
Adding Servers to a Smart Tunnel Auto Sign-On Server List	14-8
Enabling and Switching Off Smart Tunnel Access	14-9
Configuring Smart Tunnel Log Off	14-10
When Its Parent Process Terminates	14-10
With a Notification Icon	14-10
Using Proxy Bypass	14-11
Configuring Portal Access Rules	14-11

## CHAPTER 15

<b>Clientless SSL VPN Remote Users</b>	<b>15-1</b>
Requiring Usernames and Passwords	15-1
Communicating Security Tips	15-2
Configuring Remote Systems to Use Clientless SSL VPN Features	15-2
Capturing Clientless SSL VPN Data	15-7
Creating a Capture File	15-8
Using a Browser to Display Capture Data	15-8

## CHAPTER 16

<b>Configuring Clientless SSL VPN Users</b>	<b>16-1</b>
Overview	16-1
Defining the End User Interface	16-1
Viewing the Clientless SSL VPN Home Page	16-2
Viewing the Clientless SSL VPN Application Access Panel	16-2
Viewing the Floating Toolbar	16-3
Managing Passwords	16-4
Adding the Cisco Authentication Scheme to SiteMinder	16-5
Configuring the SAML POST SSO Server	16-5
Configuring SSO with the HTTP Form Protocol	16-6
Gathering HTTP Form Data	16-7
Using Auto Sign-On	16-10
Requiring Usernames and Passwords	16-12
Communicating Security Tips	16-12
Configuring Remote Systems to Use Clientless SSL VPN Features	16-12
Starting Clientless SSL VPN	16-13
Using the Clientless SSL VPN Floating Toolbar	16-13
Browsing the Web	16-14
Browsing the Network (File Management)	16-14

Using the Remote File Explorer	16-15
Using Port Forwarding	16-16
Using email Via Port Forwarding	16-18
Using email Via Web Access	16-18
Using email Via email Proxy	16-18
Using Smart Tunnel	16-19

**CHAPTER 17****Using Clientless SSL VPN with Mobile Devices 17-1**

Using Clientless SSL VPN with Mobile Devices	17-1
Restrictions	17-1

**CHAPTER 18****Customizing Clientless SSL VPN 18-1**

Customizing the Clientless SSL VPN User Experience	18-1
Customizing the Logon Page with the Customization Editor	18-1
Replacing the Logon Page with your own Fully Customized Page	18-3
Creating the Custom Login Screen File	18-4
Importing the File and Images	18-5
Configuring the Security Appliance to use the Custom Login Screen	18-5
Clientless SSL VPN End User Setup	18-6
Defining the End User Interface	18-6
Viewing the Clientless SSL VPN Home Page	18-7
Viewing the Clientless SSL VPN Application Access Panel	18-7
Viewing the Floating Toolbar	18-7
Customizing Clientless SSL VPN Pages	18-8
Information About Customization	18-9
Exporting a Customization Template	18-9
Editing the Customization Template	18-9
Login Screen Advanced Customization	18-15
Modifying Your HTML File	18-17
Customizing the Portal Page	18-18
Configuring Custom Portal Timeout Alerts	18-19
Specifying a Custom Timeout Alert in a Customization Object File	18-19
Customizing the Logout Page	18-20
Customizing the External Portal Page	18-21
Adding Customization Object	18-21
Importing/Exporting Customization Object	18-22
Creating XML-Based Portal Customization Objects and URL Lists	18-22
Understanding the XML Customization File Structure	18-23
Configuration Example for Customization	18-26

Using the Customization Template	18-29
The Customization Template	18-29
Help Customization	18-41
Customizing a Help File Provided by Cisco	18-42
Creating Help Files for Languages Not Provided by Cisco	18-43
Import/Export Application Help Content	18-44
Customizing a Help File Provided by Cisco	18-45
Creating Help Files for Languages Not Provided by Cisco	18-46
Customizing Bookmark Help	18-46
Customizing a Help File Provided By Cisco	18-47
Creating Help Files for Languages Not Provided by Cisco	18-48
Translating the Language of User Messages	18-48
Understanding Language Translation	18-48
Editing a Translation Table	18-49
Adding a Translation Table	18-50
Importing/Exporting Language Localization	18-50

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**CHAPTER 19**

**Clientless SSL VPN Troubleshooting 19-1**

Closing Application Access to Prevent hosts File Errors	19-1
Recovering from Hosts File Errors When Using Application Access	19-1
Understanding the hosts File	19-2
Stopping Application Access Improperly	19-2
Reconfiguring a Host's File Automatically Using Clientless SSL VPN	19-2
Reconfiguring hosts File Manually	19-3
Sending an Administrator's Alert to Clientless SSL VPN Users	19-4

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**CHAPTER 20**

**Clientless SSL VPN Licensing 20-1**

Licensing	20-1
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**INDEX**





## About This Guide

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This preface introduces *Cisco ASA Series VPN ASDM Configuration Guide* and includes the following sections:

- [Document Objectives, page 1](#)
- [Related Documentation, page 1](#)
- [Conventions, page 2](#)
- [Obtaining Documentation and Submitting a Service Request, page 2](#)

## Document Objectives

The purpose of this guide is to help you configure VPN on the ASA using ASDM. This guide does not cover every feature, but describes only the most common configuration scenarios.

This guide applies to the Cisco ASA series. Throughout this guide, the term “ASA” applies generically to supported models, unless specified otherwise.



### Note

ASDM supports many ASA versions. The ASDM documentation and online help includes all of the latest features supported by the ASA. If you are running an older version of ASA software, the documentation might include features that are not supported in your version. Similarly, if a feature was added into a maintenance release for an older major or minor version, then the ASDM documentation includes the new feature even though that feature might not be available in all later ASA releases. Please refer to the feature history table for each chapter to determine when features were added. For the minimum supported version of ASDM for each ASA version, see [Cisco ASA Series Compatibility](#).

## Related Documentation

For more information, see *Navigating the Cisco ASA Series Documentation* at <http://www.cisco.com/go/asadocs>.

# Conventions

This document uses the following conventions:

Convention	Indication
<b>bold font</b>	Commands and keywords and user-entered text appear in <b>bold font</b> .
<i>italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .
[ ]	Elements in square brackets are optional.
{ x   y   z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
courier font	Terminal sessions and information the system displays appear in <code>courier font</code> .
<b>courier bold font</b>	Commands and keywords and user-entered text appear in <b><code>courier bold font</code></b> .
<i>courier italic font</i>	Arguments for which you supply values are in <i><code>courier italic font</code></i> .
< >	Nonprinting characters such as passwords are in angle brackets.
[ ]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.



## Note

Means *reader take note*.



## Tip

Means *the following information will help you solve a problem*.



## Caution

Means *reader be careful*. In this situation, you might perform an action that could result in equipment damage or loss of data.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

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## **PART 1**

### **Configuring Site-to-Site and Client VPN**





## VPN Wizards

---

The ASA provides Secure Socket Layer (SSL) remote access connectivity from almost any Internet-enabled location using only a Web browser and its native SSL encryption. Clientless, browser-based VPN lets users establish a secure, remote-access VPN tunnel to the adaptive security appliance using a web browser. After authentication, users access a portal page and can access specific, supported internal resources. The network administrator provides access to resources by users on a group basis. Users have no direct access to resources on the internal network.

The Cisco AnyConnect VPN client provides secure SSL connections to the ASA for remote users with full VPN tunneling to corporate resources. Without a previously-installed client, remote users enter the IP address in their browser of an interface configured to accept clientless VPN connections. The ASA downloads the client that matches the operating system of the remote computer. After downloading, the client installs and configures itself, establishes a secure connection and either remains or uninstalls itself (depending on the ASA configuration) when the connection terminates. In the case of a previously installed client, when the user authenticates, the ASA examines the revision of the client and upgrades the client as necessary.

With the addition of IKEv2 support in release 8.4, the end user can have the same experience independent of the tunneling protocol used by the AnyConnect client session. This addition allows other vendors' VPN clients to connect to the ASAs. This support enhances security and complies with the IPsec remote access requirements defined in federal and public sector mandates.

The VPN wizard lets you configure basic LAN-to-LAN and remote access VPN connections and assign either preshared keys or digital certificates for authentication. Use ASDM to edit and configure advanced features.

## VPN Overview

The ASA creates a Virtual Private Network by creating a secure connection across a TCP/IP network (such as the Internet) that users see as a private connection. It can create single-user-to-LAN connections and LAN-to-LAN connections.

For LAN-to-LAN connections using both IPv4 and IPv6 addressing, the security appliance supports VPN tunnels if both peers are Cisco ASA 5500 series security appliances, and if both inside networks have matching addressing schemes (both IPv4 or both IPv6). This is also true if both peer inside networks are IPv6 and the outside network is IPv6.

The secure connection is called a tunnel, and the ASA uses tunneling protocols to negotiate security parameters, create and manage tunnels, encapsulate packets, transmit or receive them through the tunnel, and unencapsulate them. The ASA functions as a bidirectional tunnel endpoint: it can receive plain

packets, encapsulate them, and send them to the other end of the tunnel where they are unencapsulated and sent to their final destination. It can also receive encapsulated packets, unencapsulate them, and send them to their final destination.

The four VPN wizards described in this section are as follows:

- [IPsec IKEv1 Remote Access Wizard](#)
- [IPsec Site-to-Site VPN Wizard](#)
- [AnyConnect VPN Wizard](#)
- [Clientless SSL VPN Wizard](#)

## IPsec IKEv1 Remote Access Wizard

Use the IKEv1 Remote Access Wizard to configure secure remote access for VPN clients, such as mobile users, and to identify the interface that connects to the remote IPsec peer.

### Fields

- **VPN Tunnel Interface**—Choose the interface that establishes a secure tunnel with the remote IPsec peer. If the ASA has multiple interfaces, you need to plan the VPN configuration before running this wizard, identifying the interface to use for each remote IPsec peer with which you plan to establish a secure connection.
- **Enable inbound IPsec sessions to bypass interface access lists**—Enable IPsec authenticated inbound sessions to always be permitted through the security appliance (that is, without a check of the interface access-list statements). Be aware that the inbound sessions bypass only the interface ACLs. Configured group-policy, user, and downloaded ACLs still apply.

## Remote Access Client

Remote access users of various types can open VPN tunnels to this ASA. Choose the type of VPN client for this tunnel.

### Fields

- **VPN Client Type**
  - Cisco VPN Client, Release 3.x or higher, or an Easy VPN Remote product.
  - Microsoft Windows client using L2TP over IPsec—Specify the PPP authentication protocol. The choices are PAP, CHAP, MS-CHAP-V1, MS-CHAP-V2, and EAP-PROXY:
    - PAP**—Passes cleartext username and password during authentication and is not secure.
    - CHAP**—In response to the server challenge, the client returns the encrypted [challenge plus password] with a cleartext username. This protocol is more secure than the PAP, but it does not encrypt data.
    - MS-CHAP, Version 1**—Similar to CHAP but more secure in that the server stores and compares only encrypted passwords rather than cleartext passwords as in CHAP.
    - MS-CHAP, Version 2**—Contains security enhancements over MS-CHAP, Version 1.
    - EAP-Proxy**—Enables EAP which permits the ASA to proxy the PPP authentication process to an external RADIUS authentication server.
  - If a protocol is not specified on the remote client, do not specify it.

- Specify if the client will send tunnel group name as username@tunnelgroup.

## VPN Client Authentication Method and Tunnel Group Name

Use the VPN Client Authentication Method and Name pane to configure an authentication method and create a connection policy (tunnel group).

### Fields

- Authentication Method—The remote site peer authenticates either with a preshared key or a certificate.
  - Pre-shared Key—Click to use a preshared key for authentication between the local ASA and the remote IPsec peer.

Using a preshared key is a quick and easy way to set up communication with a limited number of remote peers and a stable network. It may cause scalability problems in a large network because each IPsec peer requires configuration information for each peer with which it establishes secure connections.

Each pair of IPsec peers must exchange preshared keys to establish secure tunnels. Use a secure method to exchange the preshared key with the administrator of the remote site.
  - Pre-shared Key—Type an alphanumeric string between 1 and 128 characters.
  - Certificate—Click to use certificates for authentication between the local ASA and the remote IPsec peer. To complete this section, you must have previously enrolled with a CA and downloaded one or more certificates to the ASA.

You can efficiently manage the security keys used to establish an IPsec tunnel with digital certificates. A digital certificate contains information that identifies a user or device, such as a name, serial number, company, department or IP address. A digital certificate also contains a copy of the public key.

To use digital certificates, each peer enrolls with a certification authority (CA), which is responsible for issuing digital certificates. A CA can be a trusted vendor or a private CA that you establish within an organization.

When two peers want to communicate, they exchange certificates and digitally sign data to authenticate each other. When you add a new peer to the network, it enrolls with a CA, and none of the other peers require additional configuration.

Certificate Signing Algorithm—Displays the algorithm for signing digital certificates, rsa-sig for RSA.
  - Challenge/response authentication (CRACK)—Provides strong mutual authentication when the client authenticates using a popular method such as RADIUS and the server uses public key authentication. The security appliance supports CRACK as an IKE option in order to authenticate the Nokia VPN Client on Nokia 92xx Communicator Series devices.
- Tunnel Group Name—Type a name to create the record that contains tunnel connection policies for this IPsec connection. A connection policy can specify authentication, authorization, and accounting servers, a default group policy, and IKE attributes. A connection policy that you configure with this VPN wizard specifies an authentication method and uses the ASA Default Group Policy.

## Client Authentication

Use the Client Authentication pane to select the method by which the ASA authenticates remote users.

**Fields**

Select one of the following options:

- Authenticate using the local user database—Click to use authentication internal to the ASA. Use this method for environments with a small, stable number of users. The next pane lets you create accounts on the ASA for individual users.
- Authenticate using an AAA server group—Click to use an external server group for remote user authentication.
  - AAA Server Group Name—Choose a AAA server group configured previously.
  - New...—Click to configure a new AAA server group.

## User Accounts

Use the User Accounts pane to add new users to the ASA internal user database for authentication purposes.

**Fields**

- Use the fields in this section to add a user.
  - Username—Enter the username.
  - Password—(Optional) Enter a password.
  - Confirm Password—(Optional) Reenter the password.
- Add—Click to add a user to the database after you have entered the username and optional password.
- Delete—To remove a user from the database, highlight the appropriate username and click **Delete**.

## Address Pool

Use the Address Pool pane to configure a pool of local IP addresses that the ASA assigns to remote VPN clients.

**Fields**

- Tunnel Group Name—Displays the name of the connection profile (tunnel group) to which this address pool applies. You set this name in the VPN Client and Authentication Method pane (step 3).
- Pool Name—Select a descriptive identifier for the address pool.
- New...—Click to configure a new address pool.
- Range Start Address—Type the starting IP address in the address pool.
- Range End Address—Type the ending IP address in the address pool.
- Subnet Mask—(Optional) Choose the subnet mask for these IP addresses.

## Attributes Pushed to Client (Optional)

Use the Attributes Pushed to Client (Optional) pane to have the ASA pass information about DNS and WINS servers and the default domain name to remote access clients.



**Fields**

- **Tunnel Group**—Displays the name of the connection policy to which the address pool applies. You set this name in the VPN Client Name and Authentication Method pane.
- **Primary DNS Server**—Type the IP address of the primary DNS server.
- **Secondary DNS Server**—Type the IP address of the secondary DNS server.
- **Primary WINS Server**—Type the IP address of the primary WINS server.
- **Secondary WINS Server**—Type the IP address of the secondary WINS server.
- **Default Domain Name**—Type the default domain name.

## IKE Policy

IKE, also called Internet Security Association and Key Management Protocol (ISAKMP), is the negotiation protocol that lets two hosts agree on how to build an IPsec Security Association. Each IKE negotiation is divided into two sections called Phase 1 and Phase 2.

- Phase 1 creates the first tunnel, which protects later IKE negotiation messages.
- Phase 2 creates the tunnel that protects data.

Use the IKE Policy pane to set the terms of the Phase 1 IKE negotiations, which include the following:

- An encryption method to protect the data and ensure privacy.
- An authentication method to ensure the identity of the peers.
- A Diffie-Hellman group to establish the strength of the of the encryption-key-determination algorithm. The ASA uses this algorithm to derive the encryption and hash keys.

**Fields**

- **Encryption**—Select the symmetric encryption algorithm the ASA uses to establish the Phase 1 SA that protects Phase 2 negotiations. The ASA supports the following encryption algorithms:

Algorithm	Explanation
DES	Data Encryption Standard. Uses a 56-bit key.
3DES	Triple DES. Performs encryption three times using a 56-bit key.
AES-128	Advanced Encryption Standard. Uses a 128-bit key.
AES-192	AES using a 192-bit key.
AES-256	AES using a 256-bit key.

The default, 3DES, is more secure than DES but requires more processing for encryption and decryption. Similarly, the AES options provide increased security but also require increased processing.

- **Authentication**—Choose the hash algorithm used for authentication and ensuring data integrity. The default is SHA. MD5 has a smaller digest and is considered to be slightly faster than SHA. There has been a demonstrated successful (but extremely difficult) attack against MD5. However, the Keyed-Hash Message Authentication Code (HMAC) version used by the ASA prevents this attack.
- **Diffie-Hellman Group**—Choose the Diffie-Hellman group identifier, which the two IPsec peers use to derive a shared secret without transmitting it to each other. The default, Group 2 (1024-bit Diffie-Hellman), requires less CPU time to execute but is less secure than Group 5 (1536-bit).

**Note**

The default value for the VPN 3000 Series Concentrator is MD5. A connection between the ASA and the VPN Concentrator requires that the authentication method for Phase I and II IKE negotiations be the same on both sides of the connection.

## IPsec Settings (Optional)

Use the IPsec Settings (Optional) pane to identify local hosts/networks which do not require address translation. By default, the ASA hides the real IP addresses of internal hosts and networks from outside hosts by using dynamic or static Network Address Translation (NAT). NAT minimizes risks of attack by untrusted outside hosts but may be improper for those who have been authenticated and protected by VPN.

For example, an inside host using dynamic NAT has its IP address translated by matching it to a randomly selected address from a pool. Only the translated address is visible to the outside. Remote VPN clients that attempt to reach these hosts by sending data to their real IP addresses cannot connect to these hosts, unless you configure a NAT exemption rule.

**Note**

If you want all hosts and networks to be exempt from NAT, configure nothing on this pane. If you have even one entry, all other hosts and networks are subject to NAT.

### Fields

- **Interface**—Choose the name of the interface that connects to the hosts or networks you have selected.
- **Exempt Networks**—Select the IP address of the host or network that you want to exempt from the chosen interface network.
- **Enable split tunneling**—Select to have traffic from remote access clients destined for the public Internet sent unencrypted. Split tunneling causes traffic for protected networks to be encrypted, while traffic to unprotected networks is unencrypted. When you enable split tunneling, the ASA pushes a list of IP addresses to the remote VPN client after authentication. The remote VPN client encrypts traffic to the IP addresses that are behind the ASA. All other traffic travels unencrypted directly to the Internet without involving the ASA.
- **Enable Perfect Forward Secrecy (PFS)**—Specify whether to use Perfect Forward Secrecy, and the size of the numbers to use, in generating Phase 2 IPsec keys. PFS is a cryptographic concept where each new key is unrelated to any previous key. In IPsec negotiations, Phase 2 keys are based on Phase 1 keys unless PFS is enabled. PFS uses Diffie-Hellman techniques to generate the keys.

PFS ensures that a session key derived from a set of long-term public and private keys is not compromised if one of the private keys is compromised in the future.

PFS must be enabled on both sides of the connection.

- **Diffie-Hellman Group**—Select the Diffie-Hellman group identifier, which the two IPsec peers use to derive a shared secret without transmitting it to each other. The default, Group 2 (1024-bit Diffie-Hellman), requires less CPU time to execute but is less secure than Group 5 (1536-bit).

## Summary

The Summary pane displays all of the attributes of this VPN LAN-to-LAN connection as configured.

**Fields**

**Back**—To make changes, click **Back** until you reach the appropriate pane.

**Finish**—When you are satisfied with the configuration, click **Finish**. ASDM saves the LAN-to-LAN configuration. After you click **Finish**, you can no longer use the VPN wizard to make changes to this configuration. Use ASDM to edit and configure advanced features.

**Cancel**—To remove the configuration, click **Cancel**.

## IPsec Site-to-Site VPN Wizard

Use this wizard to set up new site-to-site VPN tunnels. A tunnel between two devices is called a site-to-site tunnel and is bidirectional. A site-to-site VPN tunnel protects the data using the IPsec protocol.

### Peer Device Identification

Identify the peer VPN device by its IP address and the interface used to access the peer.

**Fields**

- **Peer IP Address**—Configure the IP address of the other site (peer device).
- **VPN Access Interface**—Select the interface to use for the site-to-site tunnel.
- **IKEv2**

### Traffic to Protects

This step lets you identify the local network and remote network. These networks protect the traffic using IPsec encryption.

**Fields**

- **Local Networks**—Identify the host used in the IPsec tunnel.
- **Remote Networks**—Identify the networks used in the IPsec tunnel.

### Security

This step lets you configure the methods to authenticate with the peer device. You can either choose the simple configuration, and supply a pre-shared key. Or you can select Customized Configuration for more advanced options, which are described below.

**Authentication Tab**

IKE version 1

- **Pre-shared Key**—Using a preshared key is a quick and easy way to set up communication with a limited number of remote peers and a stable network. It may cause scalability problems in a large network because each IPsec peer requires configuration information for each peer with which it establishes secure connections.

Each pair of IPsec peers must exchange preshared keys to establish secure tunnels. Use a secure method to exchange the preshared key with the administrator of the remote site.

- **Device Certificate**—Click to use certificates for authentication between the local ASA and the remote IPsec peer.

You can efficiently manage the security keys used to establish an IPsec tunnel with digital certificates. A digital certificate contains information that identifies a user or device, such as a name, serial number, company, department or IP address. A digital certificate also contains a copy of the public key.

When two peers want to communicate, they exchange certificates and digitally sign data to authenticate each other. When you add a new peer to the network, it enrolls with a CA, and none of the other peers require additional configuration.

#### IKE version 2

- **Local Pre-shared Key**—Specify IPsec IKEv2 authentication methods and encryption algorithms.
- **Local Device Certificate**—Authenticates VPN access through the security appliance.
- **Remote Peer Pre-shared Key**—Click to use a preshared key for authentication between the local ASA and the remote IPsec peer.
- **Remote Peer Certificate Authentication**—When checked, the peer device is allowed to use the certificate to authenticate itself to this device.

#### Encryption Algorithm

This tab lets you select the types of encryption algorithms used to protect the data.

#### IKE version 1

- **IKE Policy**—Specify IKEv1 authentication methods.
- **IPsec Proposal**—Specify IPsec encryption algorithms.

#### IKE version 2

- **IKE Policy**—Specify IKEv2 authentication methods.
- **IPsec Proposal**—Specify IPsec encryption algorithms.

## NAT Exempt

#### Fields

- **Exempt ASA side host/network from address translation**—Use the drop-down to choose a host or network to be excluded from address translation.

## Summary

Provides a summary of your selections from the previous wizard windows. The supported VPN protocols are included in the summary as well as the IKE version chosen on the VPN Connection Type window.

# AnyConnect VPN Wizard

Use this wizard to configure ASA to accept VPN connections from the AnyConnect VPN client. This wizard configures either IPsec (IKEv2) or SSL VPN protocols for full network access. The ASA automatically uploads the AnyConnect VPN client to the end user's device when a VPN connection is established.

Warn the user that running the wizard does not mean the IKEv2 profile automatically applies in predeployment scenarios. Either provide a pointer or the steps necessary to successfully predeploy IKEv2.

## Connection Profile Identification

The connection profile identification is used to identify the ASA to the remote access users.

### Fields

- Connection Profile Name—Provide a name that the remote access users will access for VPN connections.
- VPN Access Interface—Choose an interface that the remote access users will access for VPN connections.

## VPN Protocols

Specify the VPN protocol allowed for this connection profile.

The AnyConnect client defaults to SSL. If you enable IPsec as a VPN tunnel protocol for the connection profile, you must also create and deploy a client profile with IPsec enabled using the profile editor from ASDM, and deploy the profile.

If you predeploy instead of weblaunch the AnyConnect client, the first client connection uses SSL, and receives the client profile from the ASA during the session. For subsequent connections, the client uses the protocol specified in the profile, either SSL or IPsec. If you predeploy the profile with IPsec specified with the client, the first client connection uses IPsec. For more information about predeploying a client profile with IPsec enabled, see the AnyConnect Secure Mobility Client Administrator Guide.

### Fields

- SSL
- IPsec (IKE v2)
- Device Certificate—Identifies the ASA to the remote access clients.



#### Note

Some AnyConnect features (such as always on, IPsec/IKEv2) require a valid device certificate on the ASA.

- Manage—Choosing **Manage** opens the Manage Identity Certificates window.
  - Add—Choose **Add** to add an identity certificate and its details.
  - Show Details—If you choose a particular certificate and click **Show Details**, the Certificate Details window appears and provides who the certificate was issued to and issued by, as well as specifics about its serial number, usage, associated trustpoints, valid timeframe, and so on.

- Delete—Highlight the certificate you want to remove and click **Delete**.
- Export—Highlight the certificate and click **Export** to export the certificate to a file with or without an encryption passphrase.
- Enroll ASA SSL VPN with Entrust—Gets your Cisco ASA SSL VPN appliance up and running quickly with an SSL Advantage digital certificate from Entrust.

## Client Images

ASA can automatically upload the latest AnyConnect package to the client device when it accesses the enterprise network. You can use a regular expression to match the user agent of a browser to an image. You can also minimize connection setup time by moving the most commonly encountered operation system to the top of the list.

### Fields

- Add
- Replace
- Delete

## Authentication Methods

Specify authentication information on this screen.

### Fields

- AAA server group—Enable to let the ASA contact a remote AAA server group to authenticate the user. Select a AAA server group from the list of pre-configured groups or click **New** to create a new group.
- Local User Database Details—Add new users to the local database stored on the ASA.
  - Username—Create a username for the user.
  - Password—Create a password for the user.
  - Confirm Password—Re-type the same password to confirm.
  - Add/Delete—Add or delete the user from the local database.

## Client Address Assignment

Provide a range of IP addresses to remote SSL VPN users.

### Fields

- IPv4 Address Pools—SSL VPN clients receive new IP addresses when they connect to the ASA. Clientless connections do not require new IP addresses. Address Pools define a range of addresses that remote clients can receive. Select an existing IP Address Pool or click **New** to create a new pool.  
If you select **New**, you will have to provide a starting and ending IP address and subnet mask.
- IPv6 Address Pool—Select an existing IP Address Pool or click **New** to create a new pool.

**Note**

IPv6 address pools can not be created for IKEv2 connection profiles.

## Network Name Resolution Servers

This step lets you specify which domain names are resolved for the remote user when accessing the internal network.

**Fields**

- DNS Servers—Enter the IP address of the DNS server.
- WINS Servers—Enter the IP address of the WINS server.
- Domain Name—Type the default domain name.

## NAT Exempt

If network translation is enabled on the ASA, the VPN traffic must be exempt from this translation.

**Fields**

- Exempt VPN traffic from network address translation

## AnyConnect Client Deployment

You can install the AnyConnect client program to a client device with one of the following two methods:

- Web launch—Installs automatically when accessing the ASA using a web browser.
- Pre-deployment—Manually installs the AnyConnect client package.

**Fields**

- Allow Web Launch—A global setting that affects all connections. If it is unchecked (disallowed), AnyConnect SSL connections and clientless SSL connections do not work.

For pre-deployment, the disk0:/test2\_client\_profile.xml profile bundle contains an .msi file, and you must include this client profile from the ASA in your AnyConnect package to ensure IPsec connection functions as expected.

## Summary

Provides a summary of your selections from the previous wizard windows. The supported VPN protocols are part of the summary as well as the IKE version chosen.

## Clientless SSL VPN Wizard

This wizard enables clientless, browser-based connections for specific, supported internal resources through a portal page.

## SSL VPN Interface

Provide a connection profile and the interface that SSL VPN users connect to.

### Fields

- Connection Profile Name
- SSL VPN Interface—The interface users access for SSL VPN connections.
- Digital Certificate—Specifies what the security appliance sends to the remote web browser to authenticate the ASA.
  - Certificate—Choose from the drop-down menu.
- Accessing the Connection Profile
  - Connection Group Alias/URL—The group alias is chosen during login from the Group drop-down list. This URL is entered into the web browser.
  - Display Group Alias list at the login page

## User Authentication

Specify authentication information on this screen.

### Fields

- Authenticate using a AAA server group—Enable to let the ASA contact a remote AAA server group to authenticate the user.
  - AAA Server Group Name—Select a AAA server group from the list of pre-configured groups or click **New** to create a new group.
- Authenticate using the local user database—Add new users to the local database stored on the ASA.
  - Username—Create a username for the user.
  - Password—Create a password for the user.
  - Confirm Password—Re-type the same password to confirm.
  - Add/Delete—Add or delete the user from the local database.

## Group Policy

Group policies configure common attributes for groups of users. Create a new group policy or select an existing one to modify.

### Fields

- Create new group policy—Enables you to create a new group policy. Provide a name for the new policy.
- Modify existing group policy—Select an existing group policy to modify.



## Bookmark List

Configure a list of group intranet websites that appear in the portal page as links. Some examples include `https://intranet.acme.com`, `rdp://10.120.1.2`, `vnc://100.1.1.1` and so on.

### Fields

- Bookmark List
- Manage

## Summary

Provides a summary of your selections from the previous wizard windows.





## Configuring IKE, Load Balancing, and NAC

---

IKE, also called ISAKMP, is the negotiation protocol that lets two hosts agree on how to build an IPsec security association. To configure the ASA for virtual private networks, you set global IKE parameters that apply system wide, and you also create IKE policies that the peers negotiate to establish a VPN connection.

Load balancing distributes VPN traffic among two or more ASAs in a VPN cluster.

Network Access Control (NAC) protects the enterprise network from intrusion and infection from worms, viruses, and rogue applications by performing endpoint compliance and vulnerability checks as a condition for production access to the network. We refer to these checks as *posture validation*.

This chapter describes how to configure IKE, load balancing, and NAC. It includes the following sections:

- [Enabling IKE on an Interface, page 3-1](#)
- [Setting IKE Parameters for Site-to-Site VPN, page 3-2](#)
- [Creating IKE Policies, page 3-5](#)
- [Configuring IPsec, page 3-9](#)
- [Configuring Load Balancing, page 3-20](#)
- [Setting Global NAC Parameters, page 3-27](#)
- [Configuring Network Admission Control Policies, page 3-28](#)

### Enabling IKE on an Interface

To use IKE, you must enable it on each interface you plan to use it on.

#### For VPN connections

- 
- |               |                                                                                                                                |
|---------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | In ASDM, navigate to Configuration > Remote Access VPN > Network (Client) Access > AnyConnect Connection Profiles              |
| <b>Step 2</b> | In the Access Interfaces section, check <b>Allow Access</b> under IPsec (IKEv2) Access for the interfaces you will use IKE on. |
-

**For Site-to-Site VPN**

- 
- Step 1** In ASDM, navigate to Configuration > Site-to-Site VPN > Connection Profiles
- Step 2** Select the interfaces you want to use IKEv1 and IKEv2 on.
- 

# Setting IKE Parameters for Site-to-Site VPN

## IKE Parameters

In ASDM, navigate to **Configuration > Site-to-Site VPN > Advanced > IKE Parameters**

## NAT Transparency

### Enable IPsec over NAT-T

IPsec over NAT-T lets IPsec peers establish both remote access and LAN-to-LAN connections through a NAT device. It does this by encapsulating IPsec traffic in UDP datagrams, using port 4500, thereby providing NAT devices with port information. NAT-T auto-detects any NAT devices, and only encapsulates IPsec traffic when necessary. This feature is enabled by default.

- The ASA can simultaneously support standard IPsec, IPsec over TCP, NAT-T, and IPsec over UDP, depending on the client with which it is exchanging data.
- When both NAT-T and IPsec over UDP are enabled, NAT-T takes precedence.
- When enabled, IPsec over TCP takes precedence over all other connection methods.

The ASA implementation of NAT-T supports IPsec peers behind a single NAT/PAT device as follows:

- One LAN-to-LAN connection.
- Either a LAN-to-LAN connection or multiple remote access clients, but not a mixture of both.

To use NAT-T you must:

- Create an ACL for the interface you will be using to open port 4500 (Configuration > Firewall > Access Rules).
- Enable IPsec over NAT-T in this pane.
- On the Fragmentation Policy parameter in the Configuration > Site-to-Site VPN > Advanced > IPsec Prefragmentation Policies pane, edit the interface you will be using to Enable IPsec pre-fragmentation. When this is configured, it is still alright to let traffic travel across NAT devices that do not support IP fragmentation; they do not impede the operation of NAT devices that do.

### Enable IPsec over TCP

IPsec over TCP enables a VPN client to operate in an environment in which standard ESP or IKE cannot function, or can function only with modification to existing firewall rules. IPsec over TCP encapsulates both the IKE and IPsec protocols within a TCP packet, and enables secure tunneling through both NAT and PAT devices and firewalls. This feature is disabled by default.

**Note**

This feature does not work with proxy-based firewalls.

IPsec over TCP works with remote access clients. It works on all physical and VLAN interfaces. It is a client to ASA feature only. It does not work for LAN-to-LAN connections.

- The ASA can simultaneously support standard IPsec, IPsec over TCP, NAT-Traversal, and IPsec over UDP, depending on the client with which it is exchanging data.
- The VPN 3002 hardware client, which supports one tunnel at a time, can connect using standard IPsec, IPsec over TCP, NAT-Traversal, or IPsec over UDP.
- When enabled, IPsec over TCP takes precedence over all other connection methods.

You enable IPsec over TCP on both the ASA and the client to which it connects.

You can enable IPsec over TCP for up to 10 ports that you specify. If you enter a well-known port, for example port 80 (HTTP) or port 443 (HTTPS), the system displays a warning that the protocol associated with that port will no longer work. The consequence is that you can no longer use a browser to manage the ASA through the IKE-enabled interface. To solve this problem, reconfigure the HTTP/HTTPS management to different ports.

You must configure TCP port(s) on the client as well as on the ASA. The client configuration must include at least one of the ports you set for the ASA.

## Identity Sent to Peer

Choose the **Identity** that the peers will use to identify themselves during IKE negotiations:

<b>Address</b>	Uses the IP addresses of the hosts exchanging ISAKMP identity information.
<b>Hostname</b>	Uses the fully-qualified domain name of the hosts exchanging ISAKMP identity information (default). This name comprises the hostname and the domain name.
<b>Key ID</b>	Uses the remote peer uses the <b>Key Id String</b> that you specify to look up the preshared key.
<b>Automatic</b>	Determines IKE negotiation by connection type: <ul style="list-style-type: none"> <li>• IP address for preshared key</li> <li>• Cert DN for certificate authentication.</li> </ul>

## Session Control

### Disable Inbound Aggressive Mode Connections

Phase 1 IKE negotiations can use either Main mode or Aggressive mode. Both provide the same services, but Aggressive mode requires only two exchanges between the peers, rather than three. Aggressive mode is faster, but does not provide identity protection for the communicating parties. It is therefore necessary that they exchange identification information prior to establishing a secure SA in which to encrypt information. This feature is disabled by default.

### Alert Peers Before Disconnecting

Client or LAN-to-LAN sessions may be dropped for several reasons, such as: a ASA shutdown or reboot, session idle timeout, maximum connection time exceeded, or administrator cut-off.

The ASA can notify qualified peers (in LAN-to-LAN configurations), VPN Clients and VPN 3002 hardware clients of sessions that are about to be disconnected, and it conveys to them the reason. The peer or client receiving the alert decodes the reason and displays it in the event log or in a pop-up pane. This feature is disabled by default.

This pane lets you enable the feature so that the ASA sends these alerts, and conveys the reason for the disconnect.

Qualified clients and peers include the following:

- Security appliances with Alerts enabled.
- VPN clients running 4.0 or later software (no configuration required).
- VPN 3002 hardware clients running 4.0 or later software, and with Alerts enabled.
- VPN 3000 concentrators running 4.0 or later software, with Alerts enabled.

#### **Wait for All Active Sessions to Voluntarily Terminate Before Rebooting**

You can schedule a ASA reboot to occur only when all active sessions have terminated voluntarily. This feature is disabled by default.

#### **Number of SAs Allowed in Negotiation for IKEv1**

Limits the maximum number of SAs that can be in negotiation at any time.

## **IKE v2 Specific Settings**

Additional session controls are available for IKE v2, that limit the number of open SAs. By default, the ASA does not limit the number of open SAs:

- **Cookie Challenge**—Enables the ASA to send cookie challenges to peer devices in response to SA initiate packets.
  - **% threshold before incoming SAs are cookie challenged**—The percentage of the total allowed SAs for the ASA that are in-negotiation, which triggers cookie challenges for any future SA negotiations. The range is zero to 100%. The default is 50%.
- **Number of Allowed SAs in Negotiation**—Limits the maximum number of SAs that can be in negotiation at any time. If used in conjunction with Cookie Challenge, configure the cookie challenge threshold lower than this limit for an effective cross-check.
- **Maximum Number of SAs Allowed**—Limits the number of allowed IKEv2 connections on the ASA. By default, the limit is the maximum number of connections specified by the license.

## **Preventing DoS Attacks with IKE v2 Specific Settings**

You can prevent denial-of-service (DoS) attacks for IPsec IKEv2 connections by configuring Cookie Challenge, which challenges the identity of incoming Security Associations (SAs), or by limiting the number of open SAs. By default, the ASA does not limit the number of open SAs, and never cookie challenges SAs. You can also limit the number of SAs allowed, which stops further connections from negotiating to protect against memory and/or CPU attacks that the cookie-challenge feature may be unable to thwart and protects the current connections.

With a DoS attack, an attacker initiates the attack when the peer device sends an SA initiate packet and the ASA sends its response, but the peer device does not respond further. If the peer device does this continually, all the allowed SA requests on the ASA can be used up until it stops responding.

Enabling a threshold percentage for cookie challenging limits the number of open SA negotiations. For example, with the default setting of 50%, when 50% of the allowed SAs are in-negotiation (open), the ASA cookie challenges any additional SA initiate packets that arrive. For the Cisco ASA 5580 with 10000 allowed IKEv2 SAs, after 5000 SAs become open, any more incoming SAs are cookie-challenged.

If used in conjunction with the *Number of SAs Allowed in Negotiation*, or the *Maximum Number of SAs Allowed*, configure the cookie-challenge threshold lower than these settings for an effective cross-check.

You can also limit the life on all SAs at the IPsec level by choosing Configuration > Site-to-Site VPN > Advanced > System Options.

## Creating IKE Policies

### About IKE

Each IKE negotiation is divided into two sections called Phase1 and Phase 2.

Phase 1 creates the first tunnel, which protects later IKE negotiation messages. Phase 2 creates the tunnel that protects data.

To set the terms of the IKE negotiations, you create one or more IKE policies, which include the following:

- A unique priority (1 through 65,543, with 1 the highest priority).
- An authentication method, to ensure the identity of the peers.
- An encryption method, to protect the data and ensure privacy.
- An HMAC method to ensure the identity of the sender, and to ensure that the message has not been modified in transit.
- A Diffie-Hellman group to establish the strength of the of the encryption-key-determination algorithm. The ASA uses this algorithm to derive the encryption and hash keys.
- A limit for how long the ASA uses an encryption key before replacing it.

For IKEv1, you can only enable one setting for each parameter. For IKEv2, each proposal can have multiples settings for Encryption, D-H Group, Integrity Hash, and PRF Hash.

If you do not configure any IKE policies, the ASA uses the default policy, which is always set to the lowest priority, and which contains the default value for each parameter. If you do not specify a value for a specific parameter, the default value takes effect.

When IKE negotiation begins, the peer that initiates the negotiation sends all of its policies to the remote peer, and the remote peer searches for a match with its own policies, in priority order.

A match between IKE policies exists if they have the same encryption, hash, authentication, and Diffie-Hellman values, and an SA lifetime less than or equal to the lifetime in the policy sent. If the lifetimes are not identical, the shorter lifetime—from the remote peer policy—applies. If no match exists, IKE refuses negotiation and the IKE SA is not established.

## Configuring IKE Policies

Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > IKE Policies

**Configuration > Site-to-Site VPN > Advanced > IKE Policies****Fields**

- IKEv1 Policies—Displays parameter settings for each configured IKE policy.
  - Priority #—Shows the priority of the policy.
  - Encryption—Shows the encryption method.
  - Hash—Shows the hash algorithm.
  - D-H Group—Shows the Diffie-Hellman group.
  - Authentication—Shows the authentication method.
  - Lifetime (secs)—Shows the SA lifetime in seconds.
- Add/Edit/Delete—Click to add, edit, or delete an IKEv1 policy.
- IKEv2 Policies—Displays parameter settings for each configured IKEv2 policy.
  - Priority #—Shows the priority of the policy.
  - Encryption—Shows the encryption method.
  - Integrity Hash—Shows the hash algorithm.
  - PRF Hash—Shows the pseudo random function (PRF) hash algorithm.
  - D-H Group—Shows the Diffie-Hellman group.
  - Lifetime (secs)—Shows the SA lifetime in seconds.
- Add/Edit/Delete—Click to add, edit, or delete an IKEv2 policy.

**Adding an IKEv1 Policy****Configuration > VPN > IKE > Policies > Add/Edit IKEv1 Policy****Fields**

Priority #—Type a number to set a priority for the IKE policy. The range is 1 to 65535, with 1 the highest priority.

Encryption—Choose an encryption method. This is a symmetric encryption method that protects data transmitted between two IPsec peers. The choices follow:

des	56-bit DES-CBC. Less secure but faster than the alternatives. The default.
3des	168-bit Triple DES.
aes	128-bit AES.
aes-192	192-bit AES.
aes-256	256-bit AES.

Hash—Choose the hash algorithm that ensures data integrity. It ensures that a packet comes from whom you think it comes from, and that it has not been modified in transit.

sha	SHA-1	The default is SHA-1. MD5 has a smaller digest and is considered to be slightly faster than SHA-1. A successful (but extremely difficult) attack against MD5 has occurred; however, the HMAC variant IKE uses prevents this attack.
md5	MD5	



**Authentication**—Choose the authentication method the ASA uses to establish the identity of each IPsec peer. Preshared keys do not scale well with a growing network but are easier to set up in a small network. The choices follow:

pre-share	Preshared keys.
rsa-sig	A digital certificate with keys generated by the RSA signatures algorithm.
crack	IKE Challenge/Response for Authenticated Cryptographic Keys protocol for mobile IPsec-enabled clients which use authentication techniques other than certificates.

**D-H Group**—Choose the Diffie-Hellman group identifier, which the two IPsec peers use to derive a shared secret without transmitting it to each other.

1	Group 1 (768-bit)	The default, Group 2 (1024-bit Diffie-Hellman) requires less CPU time to execute but is less secure than Group 1 or 5.
2	Group 2 (1024-bit)	
5	Group 5 (1536-bit)	

**Lifetime (secs)**—Either check *Unlimited* or enter an integer for the SA lifetime. The default is 86,400 seconds or 24 hours. With longer lifetimes, the ASA sets up future IPsec security associations less quickly. Encryption strength is great enough to ensure security without using very fast rekey times, on the order of every few minutes. We recommend that you accept the default.

**Time Measure**—Choose a time measure. The ASA accepts the following values:

120 - 86,400 seconds  
 2 - 1440 minutes  
 1 - 24 hours  
 1 day

## Adding an IKEv2 Policy

Configuration > VPN > IKE > Policies > Add/Edit IKEv2 Policy

### Fields

**Priority #**—Type a number to set a priority for the IKEv2 policy. The range is 1 to 65535, with 1 the highest priority.

**Encryption**—Choose an encryption method. This is a symmetric encryption method that protects data transmitted between two IPsec peers. The choices follow:

des	Specifies 56-bit DES-CBC encryption for ESP.
3des	(Default) Specifies the triple DES encryption algorithm for ESP.
aes	Specifies AES with a 128-bit key encryption for ESP.
aes-192	Specifies AES with a 192-bit key encryption for ESP.
aes-256	Specifies AES with a 256-bit key encryption for ESP.
aes-gcm	Specifies AES-GCM/GMAC 128-bit support for symmetric encryption and integrity.

aes-gcm-192	Specifies AES-GCM/GMAC 192-bit support for symmetric encryption and integrity.
aes-gcm-256	Specifies AES-GCM/GMAC 256-bit support for symmetric encryption and integrity.
NULL	Indicates no encryption.

D-H Group—Choose the Diffie-Hellman group identifier, which the two IPsec peers use to derive a shared secret without transmitting it to each other.

1	Group 1 (768-bit)	The default, Group 2 (1024-bit Diffie-Hellman) requires less CPU time to execute but is less secure than Group 2 or 5.
2	Group 2 (1024-bit)	
5	Group 5 (1536-bit)	
14	Group 14	
19	Group 19	
20	Group 20	
21	Group 21	
24	Group 24	

Integrity Hash—Choose the hash algorithm that ensures data integrity for the ESP protocol. It ensures that a packet comes from whom you think it comes from, and that it has not been modified in transit.

sha	SHA 1	The default is SHA 1. MD5 has a smaller digest and is considered to be slightly faster than SHA 1. A successful (but extremely difficult) attack against MD5 has occurred; however, the HMAC variant IKE uses prevents this attack.
md5	MD5	
sha256	SHA 2, 256-bit digest	Specifies the Secure Hash Algorithm SHA 2 with the 256-bit digest.
sha384	SHA 2, 384-bit digest	Specifies the Secure Hash Algorithm SHA 2 with the 384-bit digest.
sha512	SHA 2, 512-bit digest	Specifies the Secure Hash Algorithm SHA 2 with the 512-bit digest.
null		Indicates that AES-GCM or AES-GMAC is configured as the encryption algorithm. You must choose the null integrity algorithm if AES-GCM has been configured as the encryption algorithm.

Pseudo-Random Function (PRF)—Specify the PRF used for the construction of keying material for all of the cryptographic algorithms used in the SA..

sha	SHA-1	The default is SHA-1. MD5 has a smaller digest and is considered to be slightly faster than SHA-1. A successful (but extremely difficult) attack against MD5 has occurred; however, the HMAC variant IKE uses prevents this attack.
md5	MD5	
sha256	SHA 2, 256-bit digest	Specifies the Secure Hash Algorithm SHA 2 with the 256-bit digest.

<b>sha384</b>	<b>SHA 2, 384-bit digest</b>	Specifies the Secure Hash Algorithm SHA 2 with the 384-bit digest.
<b>sha512</b>	<b>SHA 2, 512-bit digest</b>	Specifies the Secure Hash Algorithm SHA 2 with the 512-bit digest.

Lifetime (secs)—Either check *Unlimited* or enter an integer for the SA lifetime. The default is 86,400 seconds or 24 hours. With longer lifetimes, the ASA sets up future IPsec security associations more quickly. Encryption strength is great enough to ensure security without using very fast rekey times, on the order of every few minutes. We recommend that you accept the default.

The ASA accepts the following values:.

120 - 86,400 seconds  
 2 - 1440 minutes  
 1 - 24 hours  
 1 day

## Assignment Policy

Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Assignment Policy

The Assignment Policy configures how IP addresses are assigned to remote access clients.

### Fields

- Use authentication server—Choose to assign IP addresses retrieved from an authentication server on a per-user basis. If you are using an authentication server (external or internal) that has IP addresses configured, we recommend using this method. Authorization servers are configured in the Configuration > Remote Access VPN > AAA/Local Users > AAA Server Groups pane.
- Use DHCP— Choose to obtain IP addresses from a DHCP server. If you use DHCP, configure the server in the Configuration > Remote Access VPN > DHCP Server pane.
- Use internal address pools—Choose to have the ASA assign IP addresses from an internally configured pool. Internally configured address pools are the easiest method of address pool assignment to configure. If you use this method, configure the IP address pools in Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Address Pools pane.
  - Allow the reuse of an IP address \_\_ minutes after it is released—Delays the reuse of an IP address after its return to the address pool. Adding a delay helps to prevent problems firewalls can experience when an IP address is reassigned quickly. By default, this is unchecked, meaning the ASA does not impose a delay. To add a delay, check the box and enter the number of minutes in the range 1 - 480 to delay IP address reassignment.

## Configuring IPsec

The ASA uses IPsec for LAN-to-LAN VPN connections, and provides the option of using IPsec for client-to-LAN VPN connections. In IPsec terminology, a “peer” is a remote-access client or another secure gateway.

**Note**

The ASA supports LAN-to-LAN IPsec connections with Cisco peers (IPv4 or IPv6), and with third-party peers that comply with all relevant standards.

During tunnel establishment, the two peers negotiate security associations that govern authentication, encryption, encapsulation, and key management. These negotiations involve two phases: first, to establish the tunnel (the IKE SA); and second, to govern traffic within the tunnel (the IPsec SA).

A LAN-to-LAN VPN connects networks in different geographic locations. In IPsec LAN-to-LAN connections, the ASA can function as initiator or responder. In IPsec client-to-LAN connections, the ASA functions only as responder. Initiators propose SAs; responders accept, reject, or make counter-proposals—all in accordance with configured SA parameters. To establish a connection, both entities must agree on the SAs.

The ASA supports these IPsec attributes:

- Main mode for negotiating phase one ISAKMP security associations when using digital certificates for authentication
- Aggressive mode for negotiating phase one ISAKMP Security Associations (SAs) when using preshared keys for authentication
- Authentication Algorithms:
  - ESP-MD5-HMAC-128
  - ESP-SHA1-HMAC-160
- Authentication Modes:
  - Preshared Keys
  - X.509 Digital Certificates
- Diffie-Hellman Groups 1, 2, and 5.
- Encryption Algorithms:
  - AES-128, -192, and -256
  - 3DES-168
  - DES-56
  - ESP-NUL
- Extended Authentication (XAuth)
- Mode Configuration (also known as ISAKMP Configuration Method)
- Tunnel Encapsulation Mode
- IP compression (IPCOMP) using LZS

## Adding Crypto Maps

**Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Crypto Maps**

This pane shows the currently configured crypto maps, which are defined in IPsec rules. Here you can add, edit, delete and move up, move down, cut, copy, and paste an IPsec rule.

**Fields****Note**

You cannot edit, delete, or copy an implicit rule. The ASA implicitly accepts the traffic selection proposal from remote clients when configured with a dynamic tunnel policy. You can override it by giving a specific traffic selection.

- **Add**—Click to launch the Create IPsec Rule dialog box, where you can configure basic, advanced, and traffic selection parameters for a rule.
- **Edit**—Click to edit an existing rule.
- **Delete**—Click to delete a rule highlighted in the table.
- **Cut**—Deletes a highlighted rule in the table and keeps it in the clipboard for copying.
- **Copy**—Copies a highlighted rule in the table.
- **Find**—Click to enable the Find toolbar where you can specify the parameters of existing rules that you want to find:
  - **Filter**—Filter the find results by selecting Interface, Source, Destination, Destination Service, or Rule Query, selecting is or contains, and entering the filter parameter. Click ... to launch a browse dialog box that displays all existing entries that you can choose.
- **Diagram**—Displays a diagram that illustrates the highlighted IPsec rule.
- **Type: Priority**—Displays the type of rule (static or dynamic) and its priority.
- **Traffic Selection**
  - **#**—Indicates the rule number.
  - **Source**—Indicates the IP addresses that are subject to this rule when traffic is sent to the IP addresses listed in the Remote Side Host/Network column. In detail mode (see the Show Detail button), an address column might contain an interface name with the word any, such as inside:any. any means that any host on the inside interface is affected by the rule.
  - **Destination**—Lists the IP addresses that are subject to this rule when traffic is sent from the IP addresses listed in the Security Appliance Side Host/Network column. In detail mode (see the Show Detail button), an address column might contain an interface name with the word any, such as outside:any. any means that any host on the outside interface is affected by the rule. Also in detail mode, an address column might contain IP addresses in square brackets, for example, [209.165.201.1-209.165.201.30]. These addresses are translated addresses. When an inside host makes a connection to an outside host, the ASA maps the inside host's address to an address from the pool. After a host creates an outbound connection, the ASA maintains this address mapping. This address mapping structure is called an xlate, and remains in memory for a period of time.
  - **Service**—Specifies the service and protocol specified by the rule (TCP, UDP, ICMP, or IP).
  - **Action**—Specifies the type of IPsec rule (protect or do not protect).
- **Transform Set**—Displays the transform set for the rule.
- **Peer**—Identifies the IPsec peer.
- **PFS**—Displays perfect forward secrecy settings for the rule.
- **NAT-T Enabled**—Indicates whether NAT Traversal is enabled for the policy.
- **Reverse Route Enabled**—Indicates whether Reverse Route Injection is enabled for the policy.
- **Connection Type**—(Meaningful only for static tunnel policies.) Identifies the connection type for this policy as bidirectional, originate-only, or answer-only).

- SA Lifetime—Displays the SA lifetime for the rule.
- CA Certificate—Displays the CA certificate for the policy. This applies to static connections only.
- IKE Negotiation Mode—Displays whether IKE negotiations use main or aggressive mode.
- Description—(Optional) Specifies a brief description for this rule. For an existing rule, this is the description you typed when you added the rule. An implicit rule includes the following description: “Implicit rule.” To edit the description of any but an implicit rule, right-click this column, and choose Edit Description or double-click the column.
- Enable Anti-replay window size—Sets the anti-replay window size, between 64 and 1028 in multiples of 64. One side-effect of priority queueing in a hierarchical QoS policy with traffic shaping (see the “Rule Actions > QoS Tab”) is packet re-ordering. For IPsec packets, out-of-order packets that are not within the anti-replay window generate warning syslog messages. These warnings becomes false alarms in the case of priority queueing. Configuring the anti-replay pane size helps you avoid possible false alarms.

## Creating an IPsec Rule/Tunnel Policy (Crypto Map) - Basic Tab

### Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Crypto Maps - Edit IPsec Rule - Basic Tab

Use this pane to define a new Tunnel Policy for an IPsec rule. The values you define here appear in the IPsec Rules table after you click OK. All rules are enabled by default as soon as they appear in the IPsec Rules table.

The Tunnel Policy pane lets you define a tunnel policy that is used to negotiate an IPsec (Phase 2) security association (SA). ASDM captures your configuration edits, but does not save them to the running configuration until you click Apply.

Every tunnel policy must specify a transform set and identify the security appliance interface to which it applies. The transform set identifies the encryption and hash algorithms that perform IPsec encryption and decryption operations. Because not every IPsec peer supports the same algorithms, you might want to specify a number of policies and assign a priority to each. The security appliance then negotiates with the remote IPsec peer to agree on a transform set that both peers support.

Tunnel policies can be *static* or *dynamic*. A static tunnel policy identifies one or more remote IPsec peers or subnetworks to which your security appliance permits IPsec connections. A static policy can be used whether your security appliance initiates the connection or receives a connection request from a remote host. A static policy requires you to enter the information necessary to identify permitted hosts or networks.

A dynamic tunnel policy is used when you cannot or do not want to provide information about remote hosts that are permitted to initiate a connection with the security appliance. If you are only using your security appliance as a VPN client in relation to a remote VPN central-site device, you do not need to configure any dynamic tunnel policies. Dynamic tunnel policies are most useful for allowing remote access clients to initiate a connection to your network through a security appliance acting as the VPN central-site device. A dynamic tunnel policy is useful when the remote access clients have dynamically assigned IP addresses or when you do not want to configure separate policies for a large number of remote access clients.

#### Fields

- Interface—Choose the interface name to which this policy applies.
- Policy Type—Choose the type, static or dynamic, of this tunnel policy.
- Priority—Enter the priority of the policy.

- IKE Proposals (Transform Sets)--Specifies IKEv1 and IKEv2 IPsec proposals:
  - IKEv1 IPsec Proposal—Choose the proposal (transform set) for the policy and click Add to move it to the list of active transform sets. Click Move Up or Move Down to rearrange the order of the proposals in the list box. You can add a maximum of 11 proposals to a crypto map entry or a dynamic crypto map entry.
  - IKEv2 IPsec Proposal—Choose the proposal (transform set) for the policy and click Add to move it to the list of active transform sets. Click Move Up or Move Down to rearrange the order of the proposals in the list box. You can add a maximum of 11 proposals to a crypto map entry or a dynamic crypto map entry.
- Peer Settings - Optional for Dynamic Crypto Map Entries—Configure the peer settings for the policy.
  - Connection Type—(Meaningful only for static tunnel policies.) Choose bidirectional, originate-only, or answer-only to specify the connection type of this policy. For LAN-to-LAN connections, choose bidirectional or answer-only (not originate-only). Choose answer-only for LAN-to-LAN redundancy. If you choose Originate Only, you can specify up to 10 redundant peers. For uni-directional, you can specify originate only or answer only, and neither are enabled by default.
  - IP Address of Peer to Be Added—Enter the IP address of the IPsec peer you are adding.
- Enable Perfect Forwarding Secrecy—Check to enable perfect forward secrecy for the policy. PFS is a cryptographic concept where each new key is unrelated to any previous key. In IPsec negotiations, Phase 2 keys are based on Phase 1 keys unless you specify Perfect Forward Secrecy.
- Diffie-Hellman Group—When you enable PFS you must also choose a Diffie-Hellman group which the ASA uses to generate session keys. The choices are as follows:
  - Group 1 (768-bits) = Use perfect forward secrecy, and use Diffie-Hellman Group 1 to generate IPsec session keys, where the prime and generator numbers are 768 bits. This option is more secure but requires more processing overhead.
  - Group 2 (1024-bits) = Use perfect forward secrecy, and use Diffie-Hellman Group 2 to generate IPsec session keys, where the prime and generator numbers are 1024 bits. This option is more secure than Group 1 but requires more processing overhead.
  - Group 5 (1536-bits) = Use perfect forward secrecy, and use Diffie-Hellman Group 5 to generate IPsec session keys, where the prime and generator numbers are 1536 bits. This option is more secure than Group 2 but requires more processing overhead.
  - Group 14= Use perfect forward secrecy and use Diffie-Hellman Group 14 for IKEv2.
  - Group 19= Use perfect forward secrecy and use Diffie-Hellman Group 19 for IKEv2 to support ECDH.
  - Group 20= Use perfect forward secrecy and use Diffie-Hellman Group 20 for IKEv2 to support ECDH.
  - Group 21= Use perfect forward secrecy and use Diffie-Hellman Group 21 for IKEv2 to support ECDH.
  - Group 24= Use perfect forward secrecy and use Diffie-Hellman Group 24 for IKEv2.

## Creating IPsec Rule/Tunnel Policy (Crypto Map) - Advanced Tab

**Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Crypto Maps - Edit IPsec Rule - Advanced Tab**

**Fields**

- **Enable NAT-T**— Enables NAT Traversal (NAT-T) for this policy.
- **Enable Reverse Route Injection**—Enables Reverse Route Injection for this policy.  
Reverse Route Injection (RRI) is used to populate the routing table of an internal router that runs dynamic routing protocols such as Open Shortest Path First (OSPF), or Enhanced Interior Gateway Routing Protocol (EIGRP), if you run ASA, or Routing Information Protocol (RIP) for remote VPN Clients or LAN to LAN sessions.
- **Security Association Lifetime Settings**—Configures the duration of a Security Association (SA). This parameter specifies how to measure the lifetime of the IPsec SA keys, which is how long the IPsec SA lasts until it expires and must be renegotiated with new keys.
  - **Time**—Specifies the SA lifetime in terms of hours (hh), minutes (mm) and seconds (ss).
  - **Traffic Volume**—Defines the SA lifetime in terms of kilobytes of traffic. Enter the number of kilobytes of payload data after which the IPsec SA expires. Minimum is 100 KB, default is 10000 KB, maximum is 2147483647 KB.
- **Static Type Only Settings**—Specifies parameters for static tunnel policies.
  - **Device Certificate**—Choose the certificate to use. If you choose something other than None (Use Preshared Keys), which is the default. The Send CA certificate chain check box becomes active when you select something other than None.
  - **Send CA certificate chain**—Enables transmission of the entire trust point chain.
  - **IKE Negotiation Mode**—Chooses the IKE negotiation mode, Main or Aggressive. This parameter sets the mode for exchanging key information and setting up the SAs. It sets the mode that the initiator of the negotiation uses; the responder auto-negotiates. Aggressive Mode is faster, using fewer packets and fewer exchanges, but it does not protect the identity of the communicating parties. Main Mode is slower, using more packets and more exchanges, but it protects the identities of the communicating parties. This mode is more secure and it is the default selection. If you choose Aggressive, the Diffie-Hellman Group list becomes active.
  - **Diffie-Hellman Group**—Choose the Diffie-Hellman group to apply. The choices are as follows: Group 1 (768-bits), Group 2 (1024-bits), or Group 5 (1536-bits).
- **ESP v3**—Specify whether incoming ICMP error messages are validated for cryptography and dynamic cryptography maps, set the per-security association policy, or enable traffic flow packets:
  - **Validate incoming ICMP error messages**—Choose whether to validate those ICMP error messages received through an IPsec tunnel and destined for an interior host on the private network.
  - **Enable Do Not Fragment (DF) policy**—Define how the IPsec subsystem handles large packets that have the do-not-fragment (DF) bit set in the IP header. Choose one of the following:
    - Clear DF bit**—Ignores the DF bit.
    - Copy DF bit**—Maintains the DF bit.
    - Set DF bit**—Sets and uses the DF bit.
  - **Enable Traffic Flow Confidentiality (TFC) packets**—Enable dummy TFC packets that mask the traffic profile which traverses the tunnel.



**Note** You must have an IKE v2 IPsec proposal set on the Tunnel Policy (Crypto Map) Basic tab before enabling TFC.



Use the Burst, Payload Size, and Timeout parameters to generate random length packets at random intervals across the specified SA.

## Creating IPsec Rule/Traffic Selection Tab

### Configuration > VPN > IPsec > IPsec Rules > Add/Edit Rule > Tunnel Policy (Crypto Map) - Traffic Selection Tab

This pane lets you define what traffic to protect (permit) or not protect (deny).

#### Fields

- Action—Specify the action for this rule to take. The selections are protect and do not protect.
- Source—Specify the IP address, network object group or interface IP address for the source host or network. A rule cannot use the same address as both the source and destination. Click ... to launch the Browse Source dialog box that contains the following fields:
  - Add/Edit—Choose IP Address or Network Object Group to add more source addresses or groups.
  - Delete—Click to delete an entry.
  - Filter—Enter an IP Address to filter the results displayed.
  - Name—Indicates that the parameters that follow specify the name of the source host or network.
  - IP Address—Indicates that the parameters that follow specify the interface, IP address, and subnet mask of the source host or network.
  - Netmask—Chooses a standard subnet mask to apply to the IP address. This parameter appears when you choose the IP Address option button.
  - Description—Enter a description.
  - Selected Source—Click **Source** to include the selected entry as a source.
- Destination—Specify the IP address, network object group or interface IP address for the destination host or network. A rule cannot use the same address as both the source and destination. Click ... to launch the Browse Destination dialog box that contains the following fields:
  - Add/Edit—Choose IP Address or Network Object Group to add more destination addresses or groups.
  - Delete—Click to delete an entry.
  - Filter—Enter an IP Address to filter the results displayed.
  - Name—Indicates that the parameters that follow specify the name of the destination host or network.
  - IP Address—Indicates that the parameters that follow specify the interface, IP address, and subnet mask of the destination host or network.
  - Netmask—Chooses a standard subnet mask to apply to the IP address. This parameter appears when you choose the IP Address option button.
  - Description—Enter a description.
  - Selected Destination—Click **Destination** to include the selected entry as a destination.
- Service—Enter a service or click ... to launch the browse service dialog box where you can choose from a list of services.
- Description—Enter a description for the Traffic Selection entry.

- **More Options**
  - **Enable Rule**—Click to enable this rule.
  - **Source Service**—Enter a service or click ... to launch the browse service dialog box where you can choose from a list of services.
  - **Time Range**—Define a time range for which this rule applies.
  - **Group**—Indicates that the parameters that follow specify the interface and group name of the source host or network.
  - **Interface**—Choose the interface name for the IP address. This parameter appears when you choose the IP Address option button.
  - **IP address**—Specifies the IP address of the interface to which this policy applies. This parameter appears when you choose the IP Address option button.
  - **Destination**—Specify the IP address, network object group or interface IP address for the source or destination host or network. A rule cannot use the same address as both the source and destination. Click ... for either of these fields to launch the Browse dialog box that contain the following fields:
  - **Name**—Choose the interface name to use as the source or destination host or network. This parameter appears when you choose the Name option button. This is the only parameter associated with this option.
  - **Interface**—Choose the interface name for the IP address. This parameter appears when you choose the Group option button.
  - **Group**—Choose the name of the group on the specified interface for the source or destination host or network. If the list contains no entries, you can enter the name of an existing group. This parameter appears when you choose the Group option button.
- **Protocol and Service**—Specifies protocol and service parameters relevant to this rule.

**Note**


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“Any - any” IPsec rules are not allowed. This type of rule would prevent the device and its peer from supporting multiple LAN -to-LAN tunnels.

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- **TCP**—Specifies that this rule applies to TCP connections. This selection also displays the **Source Port** and **Destination Port** group boxes.
- **UDP**—Specifies that this rule applies to UDP connections. This selection also displays the **Source Port** and **Destination Port** group boxes.
- **ICMP**—Specifies that this rule applies to ICMP connections. This selection also displays the **ICMP Type** group box.
- **IP**—Specifies that this rule applies to IP connections. This selection also displays the **IP Protocol** group box.
- **Manage Service Groups**—Displays the Manage Service Groups pane, on which you can add, edit, or delete a group of TCP/UDP services/ports.
- **Source Port** and **Destination Port** —Contains TCP or UDP port parameters, depending on which option button you chose in the Protocol and Service group box.
- **Service**—Indicates that you are specifying parameters for an individual service. Specifies the name of the service and a boolean operator to use when applying the filter.
- **Boolean operator** (unlabeled)—Lists the boolean conditions (equal, not equal, greater than, less than, or range) to use in matching the service specified in the service box.

- **Service** (unlabeled)—Identifies the service (such as https, kerberos, or any) to be matched. If you specified the range service operator this parameter becomes two boxes, into which you enter the start and the end of the range.
- ... —Displays a list of services from which you can choose the service to display in the Service box.
- **Service Group**—Indicates that you are specifying the name of a service group for the source port.
- **Service** (unlabeled)—Choose the service group to use.
- **ICMP Type**—Specifies the ICMP type to use. The default is any. Click the ... button to display a list of available types.
- **Options**
  - **Time Range**—Specify the name of an existing time range or create a new range.
  - ... —Displays the Add Time Range pane, on which you can define a new time range.
  - **Please enter the description below (optional)**—Provides space for you to enter a brief description of the rule.

## Pre-Fragmentation

### Configuration > VPN > IPsec > Pre-Fragmentation

Use this pane to set the IPsec pre-fragmentation policy and do-not-fragment (DF) bit policy for any interface.

The IPsec pre-fragmentation policy specifies how to treat packets that exceed the maximum transmission unit (MTU) setting when tunneling traffic through the public interface. This feature provides a way to handle cases where a router or NAT device between the ASA and the client rejects or drops IP fragments. For example, suppose a client wants to FTP get from an FTP server behind a ASA. The FTP server transmits packets that when encapsulated would exceed the ASA's MTU size on the public interface. The selected options determine how the ASA processes these packets. The pre-fragmentation policy applies to all traffic travelling out the ASA public interface.

The ASA encapsulates all tunneled packets. After encapsulation, the ASA fragments packets that exceed the MTU setting before transmitting them through the public interface. This is the default policy. This option works for situations where fragmented packets are allowed through the tunnel without hindrance. For the FTP example, large packets are encapsulated and then fragmented at the IP layer. Intermediate devices may drop fragments or just out-of-order fragments. Load-balancing devices can introduce out-of-order fragments.

When you enable pre-fragmentation, the ASA fragments tunneled packets that exceed the MTU setting before encapsulating them. If the DF bit on these packets is set, the ASA clears the DF bit, fragments the packets, and then encapsulates them. This action creates two independent non-fragmented IP packets leaving the public interface and successfully transmits these packets to the peer site by turning the fragments into complete packets to be reassembled at the peer site. In our example, the ASA overrides the MTU and allows fragmentation by clearing the DF bit.



#### Note

Changing the MTU or the pre-fragmentation option on *any* interface tears down *all* existing connections. For example, if 100 active tunnels terminate on the public interface, and you change the MTU or the pre-fragmentation option on the external interface, all of the active tunnels on the public interface are dropped.

**Fields**

- **Pre-Fragmentation**—Shows the current pre-fragmentation configuration for every configured interface.
  - **Interface**—Shows the name of each configured interface.
  - **Pre-Fragmentation Enabled**—Shows, for each interface, whether pre-fragmentation is enabled.
  - **DF Bit Policy**—Shows the DF Bit Policy for each interface.
- **Edit**—Displays the Edit IPsec Pre-Fragmentation Policy dialog box.

## Edit IPsec Pre-Fragmentation Policy

**Configuration > VPN > IPsec > Pre-Fragmentation > Edit IPsec Pre-Fragmentation Policy**

Use this pane to modify an existing IPsec pre-fragmentation policy and do-not-fragment (DF) bit policy for an interface selected on the parent pane, **Configuration > VPN > IPsec > Pre-Fragmentation**

**Fields**

- **Interface**—Identifies the chosen interface. You cannot change this parameter using this dialog box.
- **Enable IPsec pre-fragmentation**—Enables or disables IPsec pre-fragmentation. The ASA fragments tunneled packets that exceed the MTU setting before encapsulating them. If the DF bit on these packets is set, the ASA clears the DF bit, fragments the packets, and then encapsulates them. This action creates two independent, non-fragmented IP packets leaving the public interface and successfully transmits these packets to the peer site by turning the fragments into complete packets to be reassembled at the peer site.
- **DF Bit Setting Policy**—Choose the do-not-fragment bit policy: Copy, Clear, or Set.

## IPsec Transform Sets

**Configuration > VPN > IPsec > Transform Sets**

Use this pane to view and add or edit transform sets. A transform is a set of operations done on a data flow to provide data authentication, data confidentiality, and data compression. For example, one transform is the ESP protocol with 3DES encryption and the HMAC-MD5 authentication algorithm (ESP-3DES-MD5).

**Fields**

- **IKEv1 IPsec Proposals (Transform Sets)**—Shows the configured transform sets.
  - **Name**—Shows the name of the transform sets.
  - **Mode**—Shows the mode, Tunnel, of the transform set. This parameter specifies the mode for applying ESP encryption and authentication; in other words, what part of the original IP packet has ESP applied. Tunnel mode applies ESP encryption and authentication to the entire original IP packet (IP header and data), thus hiding the ultimate source and destination addresses.
  - **ESP Encryption**—Shows the Encapsulating Security Protocol (ESP) encryption algorithms for the transform sets. ESP provides data privacy services, optional data authentication, and anti-replay services. ESP *encapsulates* the data being protected.
  - **ESP Authentication**—Shows the ESP authentication algorithms for the transform sets.
- **Add**—Opens the Add Transform Set dialog box, in which you can add a new transform set.

- **Edit**—Opens the Edit Transform Set dialog box, in which you can modify an existing transform set.
- **Delete**—Removes the selected transform set. There is no confirmation or undo.
- **IKEv2 IPsec Proposals**—Shows the configured transform sets.
  - **Name**—Shows the name of the **IKEv2 IPsec Proposal**.
  - **Encryption**—Shows the Encapsulating Security Protocol (ESP) encryption algorithms for the **IKEv2 IPsec Proposal**. ESP provides data privacy services, optional data authentication, and anti-replay services. ESP *encapsulates* the data being protected.
  - **Integrity Hash**—Shows the hash algorithm that ensures data integrity for the ESP protocol. It ensures that a packet comes from whom you would expect and that no modifications were made in transit. It ensures that a packet comes from who you would expect and that no modifications were made in transit. You must choose the null integrity algorithm if AES-GCM/GMAC has been configured as the encryption algorithm.
- **Add**—Opens the Add IPsec Proposal dialog box, in which you can add a new proposal.
- **Edit**—Opens the Edit IPsec Proposal dialog box, in which you can modify an existing proposal.
- **Delete**—Removes the selected proposal. There is no confirmation or undo.

## Add/Edit IPsec Proposal (Transform Set)

(Configuration > VPN > IPsec > Transform Sets > Add/Edit IPsec\_Proposal\_(Transform Set)

Use this pane to add or modify an IPsec IKEv1 transform set. A transform is a set of operations done on a data flow to provide data authentication, data confidentiality, and data compression. For example, one transform is the ESP protocol with 3DES encryption and the HMAC-MD5 authentication algorithm (ESP-3DES-MD5).

### Fields

- **Set Name**—Specifies a name for this transform set.
- **Properties**—Configures properties for this transform set. These properties appear in the Transform Sets table.
  - **Mode**—Shows the mode, Tunnel, of the transform set. This field shows the mode for applying ESP encryption and authentication; in other words, what part of the original IP packet has ESP applied. Tunnel mode applies ESP encryption and authentication to the entire original IP packet (IP header and data), thus hiding the ultimate source and destination addresses.
  - **ESP Encryption**—Choose the Encapsulating Security Protocol (ESP) encryption algorithms for the transform sets. ESP provides data privacy services, optional data authentication, and anti-replay services. ESP *encapsulates* the data being protected.
  - **ESP Authentication**—Choose the ESP authentication algorithms for the transform sets.



### Note

The IPsec ESP (Encapsulating Security Payload) protocol provides both encryption and authentication. Packet authentication proves that data comes from whom you think it comes from; it is often referred to as “data integrity.”

## Add/Edit IPsec Proposal

Configuration > VPN > IPsec > Transform Sets > Add/Edit IPsec\_Proposal

Use this pane to add or modify an IPsec IKEv2 proposal. A proposal is a set of operations done on a data flow to provide data authentication, data confidentiality, and data compression. For example, one proposal is the ESP protocol with 3DES encryption and the HMAC-MD5 authentication algorithm (ESP-3DES-MD5).

#### Fields

- **Name**—Specifies a name for this proposal.
- **Encryption**—Choose the Encapsulating Security Protocol (ESP) encryption algorithms for the proposal. ESP provides data privacy services, optional data authentication, and anti-replay services. ESP *encapsulates* the data being protected.
- **Integrity Hash**—Choose the ESP authentication algorithms for the proposal. The hash algorithm ensures data integrity for the ESP protocol. It ensures that a packet comes from whom you think it comes from, and that it has not been modified in transit.



#### Note

The IPsec ESP (Encapsulating Security Payload) protocol provides both encryption and authentication. Packet authentication proves that data comes from whom you think it comes from; it is often referred to as “data integrity.”

## Configuring Load Balancing

If you have a remote-client configuration in which you are using two or more ASAs connected to the same network to handle remote sessions, you can configure these devices to share their session load. This feature is called *load balancing*. Load balancing directs session traffic to the least loaded device, thus distributing the load among all devices. It makes efficient use of system resources and provides increased performance and availability.

The following sections explain load balancing:

- [Creating Virtual Clusters](#)
- [Geographical Load Balancing](#)
- [Comparing Load Balancing to Failover](#)
- [Load Balancing Licensing Requirements](#)
- [Load Balancing Prerequisites](#)
- [Eligible Clients](#)
- [Configuring VPN Cluster Load Balancing with the High Availability and Scalability Wizard](#)
- [Configuring Load Balancing \(Without the Wizard\)](#)

## Creating Virtual Clusters

To implement load balancing, you group together logically two or more devices on the same private LAN-to-LAN network into a *virtual cluster*.

All devices in the virtual cluster carry session loads. One device in the virtual cluster, the *virtual cluster master*, directs incoming connection requests to the other devices, called *backup devices*. The virtual cluster master monitors all devices in the cluster, keeps track of how busy each is, and distributes the session load accordingly. The role of virtual cluster master is not tied to a physical device; it can shift among devices. For example, if the current virtual cluster master fails, one of the backup devices in the cluster takes over that role and immediately becomes the new virtual cluster master.

The virtual cluster appears to outside clients as a single *virtual cluster IP address*. This IP address is not tied to a specific physical device. It belongs to the current virtual cluster master; hence, it is virtual. A VPN client attempting to establish a connection connects first to this virtual cluster IP address. The virtual cluster master then sends back to the client the public IP address of the least-loaded available host in the cluster. In a second transaction (transparent to the user) the client connects directly to that host. In this way, the virtual cluster master directs traffic evenly and efficiently across resources.

If a machine in the cluster fails, the terminated sessions can immediately reconnect to the virtual cluster IP address. The virtual cluster master then directs these connections to another active device in the cluster. Should the virtual cluster master itself fail, a backup device in the cluster immediately and automatically takes over as the new virtual session master. Even if several devices in the cluster fail, users can continue to connect to the cluster as long as any one device in the cluster is up and available.

A load-balancing cluster can consist of ASAs of the same release or of mixed releases subject to the following restrictions:

- Load-balancing clusters that consist of both same release ASAs can run load balancing for a mixture of IPsec, AnyConnect, and clientless SSL VPN client and clientless sessions.
- Load-balancing clusters that include mixed release ASAs or same release ASAs can support only IPsec sessions. In such a configuration, however, the ASAs might not reach their full IPsec capacity. [“Comparing Load Balancing to Failover” on page 22](#), illustrates this situation.

Since Release 7.1(1), IPsec and SSL VPN sessions count or weigh equally in determining the load that each device in the cluster carries. This represents a departure from the load balancing calculation for the ASA Release 7.0(x) software and the VPN 3000 concentrator, in that these platforms both use a weighting algorithm that, on some hardware platforms, calculates SSL VPN session load differently from IPsec session load.

The virtual master of the cluster assigns session requests to the members of the cluster. The ASA regards all sessions, SSL VPN or IPsec, as equal and assigns them accordingly. You can configure the number of IPsec and SSL VPN sessions to allow, up to the maximum allowed by your configuration and license.

We have tested up to ten nodes in a load-balancing cluster. Larger clusters might work, but we do not officially support such topologies.

## Geographical Load Balancing

In a load balancing environment where the DNS resolutions are being changed at regular intervals, you must carefully consider how to set the time to live (TTL) value. For the DNS load balance configuration to work successfully with AnyConnect, the ASA name to address mapping must remain the same from the time the ASA is selected until the tunnel is fully established. If too much time passes before the credentials are entered, the lookup restarts and a different IP address may become the resolved address. If the DNS mapping changes to a different ASA before the credentials are entered, the VPN tunnel fails.

Geographical load balancing for VPN often uses a Cisco Global Site Selector (GSS). The GSS uses DNS for the load balancing, and the time to live (TTL) value for DNS resolution is defaulted to 20 seconds. You can significantly decrease the likelihood of connection failures if you increase the TTL value on the GSS. Increasing to a much higher value allows ample time for the authentication phase when the user is entering credentials and establishing the tunnel.

To increase the time for entering credentials, you may also consider disabling Connect on Start Up.

## Comparing Load Balancing to Failover

Both load balancing and failover are high-availability features, but they function differently and have different requirements. In some circumstances you can use both load balancing and failover. The following sections describe the differences between these features.

*Load balancing* is a mechanism for equitably distributing remote-access VPN traffic among the devices in a virtual cluster. It is based on simple distribution of traffic without taking into account throughput or other factors. A load-balancing cluster consists of two or more devices, one of which is the virtual master, and the others backup. These devices do not need to be of the exact same type, or have identical software versions or configurations. All active devices in a virtual cluster carry session loads. Load balancing directs traffic to the least loaded device in the cluster, distributing the load among all devices. It makes efficient use of system resources and provides increased performance and high availability.

A *failover* configuration requires two identical ASAs connected to each other through a dedicated failover link and, optionally, a stateful failover link. The health of the active interfaces and units is monitored to determine when specific failover conditions are met. If those conditions occur, failover occurs. Failover supports both VPN and firewall configurations.

The ASA supports two failover configurations, Active/Active failover and Active/Standby failover. VPN connections run only in Active/Standby, single routed mode. Active/Active failover requires multi-context mode, so does not support VPN connections.

With Active/Active failover, both units can pass network traffic. This is not true with load balancing, although it might appear to have the same effect. When failover occurs, the remaining active unit takes over passing the combined traffic, based on the configured parameters. Therefore, when configuring Active/Active failover, you must make sure that the combined traffic for both units is within the capacity of each unit.

With Active/Standby failover, only one unit passes traffic, while the other unit waits in a standby state and does not pass traffic. Active/Standby failover lets you use a second ASA to take over the functions of a failed unit. When the active unit fails, it changes to the standby state, while the standby unit changes to the active state. The unit that becomes active assumes the IP addresses (or, for transparent firewall, the management IP address) and MAC addresses of the failed unit and begins passing traffic. The unit that is now in standby state takes over the standby IP addresses of the active unit. If an active unit fails, the standby takes over without any interruption to the client VPN tunnel.

## Load Balancing Licensing Requirements

To use VPN load balancing, you must have an ASA Model 5510 with a Plus license or an ASA Model 5520 or higher. VPN load balancing also requires an active 3DES/AES license. The security appliance checks for the existence of this crypto license before enabling load balancing. If it does not detect an active 3DES or AES license, the security appliance prevents the enabling of load balancing and also prevents internal configuration of 3DES by the load balancing system unless the license permits this usage.

## Eligible Clients

Load balancing is effective only on remote sessions initiated with the following clients:

- Cisco AnyConnect Secure Mobility Client (Release 3.0 and later)



- Cisco ASA 5505 Security Appliance (when acting as an Easy VPN client)
- IOS EZVPN Client devices supporting IKE-redirect (IOS 831/871)
- Clientless SSL VPN (not a client)

Load balancing works with IPsec clients and SSL VPN client and clientless sessions. All other VPN connection types (L2TP, PPTP, L2TP/IPsec), including LAN-to-LAN, can connect to an ASA on which load balancing is enabled, but they cannot participate in load balancing.

## Load Balancing Prerequisites

- You must have first configured the ASA's public and private interfaces before configuring load balancing. To do so select **Configuration > Device Setup > Interfaces**. See [Chapter 11, "Starting Interface Configuration \(ASA 5510 and Higher\)"](#) or [Chapter 12, "Starting Interface Configuration \(ASA 5505\)"](#) in the general operations configuration guide for more information.
- You must have previously configured the interface to which the virtual cluster IP address refers.
- All devices that participate in a cluster must share the same cluster-specific values: IP address, encryption settings, encryption key, and port. All of the outside and inside network interfaces on the load-balancing devices in a cluster must be on the same IP network.

## Certificate Verification

When performing certificate verification for load balancing with AnyConnect, and the connection is redirected by an IP address, the client does all of its name checking through this IP address. Make sure the redirection IP address is listed in the certificates common name or the subject alt name. If the IP address is not present in these fields, then the certificate will be deemed untrusted.

Following the guidelines defined in RFC 2818, if a **subject alt name** is included in the certificate, we only use the **subject alt name** for name checks, and we ignore the common name. Make sure that the IP address of the server presenting the certificate is defined in the **subject alt name** of the certificate.

For a standalone ASA, the IP address is the IP of that ASA. In a clustering situation, it depends on the certificate configuration. If the cluster uses one certificate, then it would be the IP of the cluster, and the certificate would contain Subject Alternative Name extensions that have each ASA's IP and FQDN. If the cluster uses multiple certificates, then it should once again be the IP address of the ASA.

## Configuring VPN Cluster Load Balancing with the High Availability and Scalability Wizard

If you have a remote-client configuration in which you are using two or more ASAs connected to the same network to handle remote sessions, you can configure these devices to share their session load. This feature is called load balancing, which directs session traffic to the least loaded device, thereby distributing the load among all devices. Load balancing makes efficient use of system resources and provides increased performance and system availability.

Use the VPN Cluster Load Balancing Configuration screen to set required parameters for a device to participate in a load balancing cluster.

Enabling load balancing involves the following:

- Configuring the load-balancing cluster by establishing a common virtual cluster IP address, UDP port (if necessary), and IPsec shared secret for the cluster. These values are identical for each device in the cluster.
- Configuring the participating device by enabling load balancing on the device and defining device-specific properties. These values vary from device to device.

### Prerequisites

If you are using encryption, you must configure the load balancing inside interface. If that interface is not enabled on the load balancing inside interface, an error message appears when you try to configure cluster encryption.

### Detailed Steps

To implement load balancing, you logically group together two or more devices on the same private LAN-to-LAN network into a virtual cluster by performing the following steps:

- 
- Step 1** Choose **Wizards > High Availability and Scalability**.
- Step 2** In the Configuration Type screen, click **Configure VPN Cluster Load Balancing**, and click **Next**.
- Step 3** Choose the single IP address that represents the entire virtual cluster. Specify an IP address that is within the public subnet address range shared by all the ASAs in the virtual cluster.
- Step 4** Specify the UDP port for the virtual cluster in which this device is participating. The default value is 9023. If another application is using this port, enter the UDP destination port number that you want to use for load balancing.
- Step 5** To enable IPsec encryption and ensure that all load-balancing information communicated between the devices is encrypted, check the **Enable IPsec Encryption** check box. You must also specify and verify a shared secret. The ASAs in the virtual cluster communicate via LAN-to-LAN tunnels using IPsec. To disable IPsec encryption, uncheck the **Enable IPsec Encryption** check box.
- Step 6** Specify the shared secret to between IPsec peers when you enable IPsec encryption. The value that you enter appears as consecutive asterisk characters.
- Step 7** Specify the priority assigned to this device within the cluster. The range is from 1 to 10. The priority indicates the likelihood of this device becoming the virtual cluster master, either at startup or when an existing master fails. The higher the priority set (for example, 10), the more likely that this device will become the virtual cluster master.



### Note

If the devices in the virtual cluster are powered up at different times, the first device to be powered up assumes the role of virtual cluster master. Because every virtual cluster requires a master, each device in the virtual cluster checks when it is powered up to ensure that the cluster has a virtual master. If none exists, that device assumes the role. Devices powered up and added to the cluster later become secondary devices. If all the devices in the virtual cluster are powered up simultaneously, the device with the highest priority setting becomes the virtual cluster master. If two or more devices in the virtual cluster are powered up simultaneously, and both have the highest priority setting, the one with the lowest IP address becomes the virtual cluster master.

- Step 8** Specify the name or IP address of the public interface for this device.
- Step 9** Specify the name or IP address of the private interface for this device.
- Step 10** Check the **Send FQDN to client instead of an IP address when redirecting** check box to have the VPN cluster master send a fully qualified domain name using the host and domain name of the cluster device instead of the outside IP address when redirecting VPN client connections to that cluster device.

**Step 11** Click **Next**. Review your configuration in the Summary screen.

**Step 12** Click **Finish**.

The VPN cluster load balancing configuration is sent to the ASA.

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## Configuring Load Balancing (Without the Wizard)

The Load Balancing pane (Configuration > Remote Access VPN > Load Balancing) lets you enable load balancing on the ASA. Enabling load balancing involves:

- Configuring the load-balancing cluster by establishing a common virtual cluster IP address, UDP port (if necessary), and IPsec shared secret for the cluster. These values are identical for every device in the cluster.
- Configuring the participating device by enabling load balancing on the device and defining device-specific properties. These values vary from device to device.

### Prerequisite

- For clients with IPv6 addresses to successfully connect to the ASA's public-facing IPv4 address, a device that can perform network address translation from IPv6 to IPv4 needs to be in the network.
- If you are using encryption, you must configure the load balancing inside interface. If that interface is not enabled on the load balancing inside interface, an error message appears when you try to configure cluster encryption.

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**Step 1** Select **Configuration > Remote Access VPN > Load Balancing**.

**Step 2** Check **Participate in Load Balancing** to indicate that this ASA is a participant in the load-balancing cluster

You must enable load balancing in this way on every ASA participating in load balancing.

**Step 3** Configure the following fields in the **VPN Cluster Configuration** area. These values must be the same for the entire virtual cluster. All servers in the cluster must have an identical cluster configuration.

- **Cluster IPv4 Address**—Specifies the single IPv4 address that represents the entire IPv4 virtual cluster. Choose an IP address that is within the public subnet address range shared by all the ASAs in the virtual cluster.
  - **UDP Port**—Specifies the UDP port for the virtual cluster in which this device is participating. The default value is 9023. If another application is using this port, enter the UDP destination port number you want to use for load balancing.
- **Cluster IPv6 Address**—Specifies the single IPv6 address that represents the entire IPv6 virtual cluster. Choose an IP address that is within the public subnet address range shared by all the ASAs in the virtual cluster. Clients with IPv6 addresses can make AnyConnect connections through the ASA cluster's public-facing IPv6 address or through a GSS server. Likewise, clients with IPv6 addresses can make AnyConnect VPN connections through the ASA cluster's public-facing IPv4 address or through a GSS server. Either type of connection can be load-balanced within the ASA cluster.

**Note**

In the Cluster IPv4 Address and Cluster IPv6 Address fields, you can also specify the fully qualified domain name of the virtual cluster, provided that you have a DNS server group configured with at least one DNS server, and DNS lookup is enabled on one of the ASA's interfaces.

- **Enable IPsec Encryption**—Enables or disables IPsec encryption. If you check this box, you must also specify and verify a shared secret. The ASAs in the virtual cluster communicate via LAN-to-LAN tunnels using IPsec. To ensure that all load-balancing information communicated between the devices is encrypted, check this box.
- **IPsec Shared Secret**—Specifies the shared secret between IPsec peers when you have enabled IPsec encryption. The value you enter in the box appears as consecutive asterisk characters.
- **Verify Secret**—Re-enter the shared secret. Confirms the shared secret value entered in the IPsec Shared Secret box.

**Step 4** Configure the fields in the **VPN Server Configuration** area for a specific ASA:

- **Public Interface**—Specifies the name or IP address of the public interface for this device.
- **Private Interface**—Specifies the name or IP address of the private interface for this device.
- **Priority**—Specifies the priority assigned to this device within the cluster. The range is from 1 to 10. The priority indicates the likelihood of this device becoming the virtual cluster master, either at start-up or when an existing master fails. The higher you set the priority (for example, 10), the more likely this device becomes the virtual cluster master.

**Note**

If the devices in the virtual cluster are powered up at different times, the first device to be powered up assumes the role of virtual cluster master. Because every virtual cluster requires a master, each device in the virtual cluster checks when it is powered-up to ensure that the cluster has a virtual master. If none exists, that device takes on the role. Devices powered up and added to the cluster later become backup devices. If all the devices in the virtual cluster are powered up simultaneously, the device with the highest priority setting becomes the virtual cluster master. If two or more devices in the virtual cluster are powered up simultaneously, and both have the highest priority setting, the one with the lowest IP address becomes the virtual cluster master.

- **NAT Assigned IPv4 Address**—Specifies the IP address that this device's IP address is translated to by NAT. If NAT is not being used (or if the device is not behind a firewall using NAT), leave the field blank.
- **NAT Assigned IPv6 Address**—Specifies the IP address that this device's IP address is translated to by NAT. If NAT is not being used (or if the device is not behind a firewall using NAT), leave the field blank.
- **Send FQDN to client**—Check this check box to cause the VPN cluster master to send a fully qualified domain name using the host and domain name of the cluster device instead of the outside IP address when redirecting VPN client connections to that cluster device.

By default, the ASA sends only IP addresses in load-balancing redirection to a client. If certificates are in use that are based on DNS names, the certificates will be invalid when redirected to a backup device.

As a VPN cluster master, this ASA can send a fully qualified domain name (FQDN), using reverse DNS lookup, of a cluster device (another ASA in the cluster), instead of its outside IP address, when redirecting VPN client connections to that cluster device.

All of the outside and inside network interfaces on the load-balancing devices in a cluster must be on the same IP network.



**Note** When using IPv6 and sending FQDNs down to client, those names must be resolvable by the ASA via DNS.

## Enable Clientless SSL VPN Load Balancing Using FQDNs

- Step 1** Enable the use of FQDNs for Load Balancing by checking the **Send FQDN to client instead of an IP address when redirecting** checkbox.
- Step 2** Add an entry for each of your ASA outside interfaces into your DNS server, if such entries are not already present. Each ASA outside IP address should have a DNS entry associated with it for lookups. These DNS entries must also be enabled for Reverse Lookup.
- Step 3** Enable DNS lookups on your ASA on the dialog box **Configuration > Device Management > DNS > DNS Client** for whichever interface has a route to your DNS server.
- Step 4** Define your DNS server IP address on the ASA. To do this, click Add on this dialog box. This opens the Add DNS Server Group dialog box. Enter the IPv4 or IPv6 address of the DNS server you want to add; for example, 192.168.1.1 or 2001:DB8:2000::1.
- Step 5** Click OK and Apply.

## Setting Global NAC Parameters

The ASA uses Extensible Authentication Protocol (EAP) over UDP (EAPoUDP) messaging to validate the posture of remote hosts. Posture validation involves checking a remote host for compliancy with safety requirements before the assignment of a network access policy. An Access Control Server must be configured for Network Admission Control before you configure NAC on the ASA.

### Fields

The NAC pane lets you set attributes that apply to all NAC communications. The following global attributes at the top of the pane apply to EAPoUDP messaging between the ASA and remote hosts:

- **Port**—Port number for EAP over UDP communication with the Cisco Trust Agent (CTA) on the host. This number must match the port number configured on the CTA. Enter a value in the range 1024 to 65535. The default setting is 21862.
- **Retry if no response**—Number of times the ASA resends an EAP over UDP message. This attribute limits the number of consecutive retries sent in response to Rechallenge Interval expirations. The setting is in seconds. Enter a value in the range 1 to 3. The default setting is 3.
- **Rechallenge Interval**—The ASA starts this timer when it sends an EAPoUDP message to the host. A response from the host clears the timer. If the timer expires before the ASA receives a response, it resends the message. The setting is in seconds. Enter a value in the range 1 to 60. The default setting is 3.

- **Wait before new PV Session**—The ASA starts this timer when it places the NAC session for a remote host into a hold state. It places a session in a hold state if it does not receive a response after sending EAPoUDP messages equal to the value of the “Retry if no response” setting. The ASA also starts this timer after it receives an Access Reject message from the ACS server. When the timer expires, the ASA tries to initiate a new EAP over UDP association with the remote host. The setting is in seconds. Enter a value in the range 60 to 86400. The default setting is 180.

The Clientless Authentication area of the NAC pane lets you configure settings for hosts that are not responsive to the EAPoUDP requests. Hosts for which there is no CTA running do not respond to these requests.

- **Enable clientless authentication**—Click to enable clientless authentication. The ASA sends the configured clientless username and password to the Access Control Server in the form of a user authentication request. The ACS in turn requests the access policy for clientless hosts. If you leave this attribute blank, the ASA applies the default ACL for clientless hosts.
- **Clientless Username**—Username configured for clientless hosts on the ACS. The default setting is clientless. Enter 1 to 64 ASCII characters, excluding leading and trailing spaces, pound signs (#), question marks (?), single and double quotation marks (“ ” and "), asterisks (\*), and angle brackets (< and >).
- **Password**—Password configured for clientless hosts on the ACS. The default setting is clientless. Enter 4 – 32 ASCII characters.
- **Confirm Password**—Password configured for clientless hosts on the ACS repeated for validation.
- **Enable Audit**—Click to pass the IP address of the client to an optional audit server if the client does not respond to a posture validation request. The audit server, such as a Trend server, uses the host IP address to challenge the host directly to assess its health. For example, it may challenge the host to determine whether its virus checking software is active and up-to-date. After the audit server completes its interaction with the remote host, it passes a token to the posture validation server, indicating the health of the remote host.
- **None**—Click to disable clientless authentication and audit services.

## Configuring Network Admission Control Policies

The NAC Policies table displays the Network Admission Control (NAC) policies configured on the ASA.

To add, change, or remove a NAC policy, do one of the following:

- To add a NAC policy, choose **Add**. The Add NAC Framework Policy dialog box opens.
- To change a NAC policy, double-click it, or select it and click **Edit**. The Edit NAC Framework Policy dialog box opens.
- To remove a NAC policy, select it and click **Delete**.

The following sections describe NAC, its requirements, and how to assign values to the policy attributes:

- [About NAC](#)
- [Uses, Requirements, and Limitations](#)
- [Fields](#)
- [What to Do Next](#)

## About NAC

NAC protects the enterprise network from intrusion and infection from worms, viruses, and rogue applications by performing endpoint compliance and vulnerability checks as a condition for production access to the network. We refer to these checks as *posture validation*. You can configure posture validation to ensure that the anti-virus files, personal firewall rules, or intrusion protection software on a host with an AnyConnect or Clientless SSL VPN session are up-to-date before providing access to vulnerable hosts on the intranet. Posture validation can include the verification that the applications running on the remote hosts are updated with the latest patches. NAC occurs only after user authentication and the setup of the tunnel. NAC is especially useful for protecting the enterprise network from hosts that are not subject to automatic network policy enforcement, such as home PCs.

The establishment of a tunnel between the endpoint and the ASA triggers posture validation.

You can configure the ASA to pass the IP address of the client to an optional audit server if the client does not respond to a posture validation request. The audit server, such as a Trend server, uses the host IP address to challenge the host directly to assess its health. For example, it may challenge the host to determine whether its virus checking software is active and up-to-date. After the audit server completes its interaction with the remote host, it passes a token to the posture validation server, indicating the health of the remote host.

Following successful posture validation or the reception of a token indicating the remote host is healthy, the posture validation server sends a network access policy to the ASA for application to the traffic on the tunnel.

In a *NAC Framework* configuration involving the ASA, only a Cisco Trust Agent running on the client can fulfill the role of posture agent, and only a Cisco Access Control Server (ACS) can fulfill the role of posture validation server. The ACS uses dynamic ACLs to determine the access policy for each client.

As a RADIUS server, the ACS can authenticate the login credentials required to establish a tunnel, in addition to fulfilling its role as posture validation server.

**Note**

Only a NAC Framework policy configured on the ASA supports the use of an audit server.

In its role as posture validation server, the ACS uses access control lists. If posture validation succeeds and the ACS specifies a redirect URL as part of the access policy it sends to the ASA, the ASA redirects all HTTP and HTTPS requests from the remote host to the redirect URL. Once the posture validation server uploads an access policy to the ASA, all of the associated traffic must pass both the Security Appliance and the ACS (or vice versa) to reach its destination.

The establishment of a tunnel between a remote host and the ASA triggers posture validation if a NAC Framework policy is assigned to the group policy. The NAC Framework policy can, however, identify operating systems that are exempt from posture validation and specify an optional ACL to filter such traffic.

## Uses, Requirements, and Limitations

When configured to support NAC, the ASA functions as a client of a Cisco Secure Access Control Server, requiring that you install a minimum of one Access Control Server on the network to provide NAC authentication services.

Following the configuration of one or more Access Control Servers on the network, you must register the Access Control Server group, using the **Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies > Add or Edit External** menu option. Then add the NAC policy.

ASA support for NAC Framework is limited to remote access IPsec and Clientless SSL VPN sessions. The NAC Framework configuration supports only single mode.

NAC on the ASA does not support Layer 3 (non-VPN) and IPv6 traffic.

### Fields

- **Policy Name**—Enter a string of up to 64 characters to name the new NAC policy.  
Following the configuration of the NAC policy, the policy name appears next to the NAC Policy attribute in the Network (Client) Access group policies. Assign a name that will help you to distinguish its attributes or purpose from others that you may configure.
- **Status Query Period**—The ASA starts this timer after each successful posture validation and status query response. The expiration of this timer triggers a query for changes in the host posture, referred to as a *status query*. Enter the number of seconds in the range 30 to 1800. The default setting is 300.
- **Revalidation Period**—The ASA starts this timer after each successful posture validation. The expiration of this timer triggers the next unconditional posture validation. The ASA maintains posture validation during revalidation. The default group policy becomes effective if the Access Control Server is unavailable during posture validation or revalidation. Enter the interval in seconds between each successful posture validation. The range is 300 to 86400. The default setting is 36000.
- **Default ACL**— (Optional) The ASA applies the security policy associated with the selected ACL if posture validation fails. Select None or select an extended ACL in the list. The default setting is None. If the setting is None and posture validation fails, the ASA applies the default group policy.  
Use the Manage button to populate the drop-down list and view the configuration of the ACLs in the list.
- **Manage**— Opens the ACL Manager dialog box. Click to view, enable, disable, and delete standard ACLs and the ACEs in each ACL. The list next to the Default ACL attribute displays the ACLs.
- **Authentication Server Group**—Specifies the authentication server group to use for posture validation. The drop-down list next to this attribute displays the names of all server groups of type RADIUS configured on this ASA that are available for remote access tunnels. Select an ACS group consisting of at least one server configured to support NAC.
- **Posture Validation Exception List**—Displays one or more attributes that exempt remote computers from posture validation. At minimum, each entry lists the operating system and an Enabled setting of Yes or No. An optional filter identifies an ACL used to match additional attributes of the remote computer. An entry that consists of an operating system and a filter requires the remote computer to match both to be exempt from posture validation. The ASA ignores the entry if the Enabled setting is set to No.
- **Add**—Adds an entry to the Posture Validation Exception list.
- **Edit**—Modifies an entry in the Posture Validation Exception list.
- **Delete**—Removes an entry from the Posture Validation Exception list.

### What to Do Next

Following the configuration of the NAC policy, you must assign it to a group policy for it to become active. To do so, choose **Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add or Edit > General > More Options** and the NAC policy name from the drop-down list next to the NAC Policy attribute.

### Add/Edit Posture Validation Exception

The Add/Edit Posture Validation Exception dialog pane lets you exempt remote computers from posture validation, based on their operating system and other optional attributes that match a filter.



- **Operating System**—Choose the operating system of the remote computer. If the computer is running this operating system, it is exempt from posture validation. The default setting is blank.
- **Enable**—The ASA checks the remote computer for the attribute settings displayed in this pane only if you check Enabled. Otherwise, it ignores the attribute settings. The default setting is unchecked.
- **Filter**— (Optional) Use to apply an ACL to filter the traffic if the operating system of the computer matches the value of the Operating System attribute.
- **Manage**— Opens the ACL Manager dialog box. Click to view, enable, disable, and delete standard ACLs and the ACEs in each ACL. The list next to the Default ACL attribute displays the ACLs. Use this button to populate the list next to the Filter attribute.





## General VPN Setup

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A virtual private network is a network of virtual circuits that carry private traffic over a public network such as the Internet. VPNs can connect two or more LANS, or remote users to a LAN. VPNs provide privacy and security by requiring all users to authenticate and by encrypting all data traffic.

- [AnyConnect Customization/Localization, page 4-1](#)
- [Default Tunnel Gateway, page 4-6](#)
- [Group Policies, page 4-7](#)
- [Access Control List Manager, page 4-36](#)
- [Configuring AnyConnect VPN Client Connections, page 4-48](#)
- [Configuring AnyConnect VPN Connections, page 4-57](#)
- [Configuring AnyConnect Secure Mobility, page 4-69](#)
- [IPsec Remote Access Connection Profiles, page 4-78](#)
- [Add or Edit an IPsec Remote Access Connection Profile, page 4-79](#)
- [Mapping Certificates to IPsec or SSL VPN Connection Profiles, page 4-80](#)
- [System Options, page 4-107](#)
- [Zone Labs Integrity Server, page 4-108](#)
- [Easy VPN Remote, page 4-109](#)
- [Advanced Easy VPN Properties, page 4-111](#)
- [AnyConnect Essentials, page 4-113](#)
- [Configuring AnyConnect Host Scan, page 4-115](#)
- [Configuring Maximum VPN Sessions, page 4-122](#)
- [Configuring the Pool of Cryptographic Cores, page 4-122](#)

## AnyConnect Customization/Localization

You can customize the AnyConnect VPN client to display your own corporate image to remote users, including clients running on Windows, Linux, and Mac OS X computers. The following ASDM screens under AnyConnect Customization/Localization allow you to import the following types of customized files:

- **Resources**—Modified GUI icons for the AnyConnect client.

- **Binary**—Executable files to replace the AnyConnect installer. This includes GUI files, plus the VPN client profile, scripts and other client files.
- **Script**—Scripts that will run before or after AnyConnect makes a VPN connection.
- **GUI Text and Messages**—Titles and messages used by the AnyConnect client.
- **Customized Installer**—Transforms that modify the client installation.
- **Localized Installer**—Transforms that change the language used by the client.

Each dialog provides the following actions:

- **Import** launches the Import AnyConnect Customization Objects dialog, where you can specify a file to import as an object.
- **Export** launches the Export AnyConnect Customization Objects dialog, where you can specify a file to export as an object.
- **Delete** removes the selected object.

#### Restrictions

- Customization is not supported for the AnyConnect client running on a Windows Mobile device.

## AnyConnect Customization/Localization > Resources

The filenames of the custom components that you import must match the filenames used by the AnyConnect GUI, which are different for each operating system and are case sensitive for Mac and Linux. For example, if you want to replace the corporate logo for Windows clients, you must import your corporate logo as `company_logo.png`. If you import it as a different filename, the AnyConnect installer does not change the component. However, if you deploy your own executable to customize the GUI, the executable can call resource files using any filename.

If you import an image as a resource file (such as `company_logo.bmp`), the image you import customizes AnyConnect until you reimport another image using the same filename. For example, if you replace `company_logo.bmp` with a custom image, and then delete the image, the client continues to display your image until you import a new image (or the original Cisco logo image) using the same filename.

## AnyConnect Customization/Localization > Binary and Script

The same link is used in ASDM for both Binary and Script, so share this link for now, and submit a defect against ASDM to have them add another link.

#### AnyConnect Customization/Localization > Binary

For Windows, Linux, or Mac (PowerPC or Intel-based) computers, you can deploy your own client that uses the AnyConnect client API. You replace the AnyConnect GUI and the AnyConnect CLI by replacing the client binary files.

Fields for the **Import** dialog:

- **Name** Enter the name of the AnyConnect file that you are replacing.
- **Platform** Select the OS platform that your file runs on.
- **Select a file** The filename name does not need to be the same as the name of the imported file.

### AnyConnect Customization/Localization > Script

For complete information about deploying scripts, and their limitations and restrictions, see the *AnyConnect VPN Client Administrators Guide*.

Fields for the **Import** dialog:

- **Name**—Enter a name for the script. Be sure to specify the correct extension with the name. For example, *myscript.bat*.
- **Script Type**—Choose when to run the script.

AnyConnect adds the prefix *scripts\_* and the prefix *OnConnect* or *OnDisconnect* to your filename to identify the file as a script on the ASA. When the client connects, the ASA downloads the script to the proper target directory on the remote computer, removing the *scripts\_* prefix and leaving the remaining *OnConnect* or *OnDisconnect* prefix. For example, if you import the script *myscript.bat*, the script appears on the ASA as *scripts\_OnConnect\_myscript.bat*. On the remote computer, the script appears as *OnConnect\_myscript.bat*.

To ensure the scripts run reliably, configure all ASAs to deploy the same scripts. If you want to modify or replace a script, use the same name as the previous version and assign the replacement script to all of the ASAs that the users might connect to. When the user connects, the new script overwrites the one with the same name.

- **Platform**—Select the OS platform that your file runs on.
- **Select a file**—The filename name does not need to be the same as the name you provided for the script.

ASDM imports the file from any source file, creating the new name you specify for Name in Step 3.

## AnyConnect Customization/Localization > GUI Text and Messages

You can edit the default translation table, or create new ones, to change the text and messages displayed on the AnyConnect client GUI. This pane also shares functionality with the Language Localization pane. For more extensive language translation, go to Configuration > Remote Access VPN > Language Localization.

In addition to the usual buttons on the top toolbar, this pane also has an **Add** button, and a Template area with extra buttons.

**Add**—The Add button opens a copy of the default translation table, which you can edit directly, or save. You can select the language of the saved file, and edit the language of the text inside the file later.

When you customize messages in the translation table, do not change msgid, change the text in msgstr.

Specify a language for the template. The template becomes a translation table in cache memory with the name you specify. Use an abbreviation that is compatible with the language options for your browser. For example, if you are creating a table for the Chinese language, and you are using IE, use the abbreviation *zh*, that is recognized by IE.

### Template Section

- Click **Template** to expand the template area, which provides access to the default English translation table.
- Click **View** to view, and optionally save, the default English translation table
- Click **Export** to save a copy of the default English translation table without looking at it.

## AnyConnect Customization/Localization > Customized Installer Transforms

You can perform more extensive customizing of the AnyConnect client GUI (Windows only) by creating your own transform that deploys with the client installer program. You import the transform to the ASA, which deploys it with the installer program.

Windows is the only valid choice for applying a transform. For more information about transforms, see the *AnyConnect Administration Guide*.

## AnyConnect Customization/Localization > Localized Installer Transforms

You can translate messages displayed by the client installer program with a transform. The transform alters the installation, but leaves the original security-signed MSI intact. These transforms only translate the installer screens and do not translate the client GUI screens.

## Client Software

### Configuration > VPN > General > Client Update

The Client Software pane lets administrators at a central location do the following actions:

- Enable client update; specify the types and revision numbers of clients to which the update applies.
- Provide a URL or IP address from which to get the update.
- In the case of Windows clients, optionally notify users that they should update their VPN client version.

**Note**

The Client Update function in Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Upload Software > Client Software applies only to the IPsec VPN client, (For Windows, MAC OS X, and Linux), and the VPN 3002 hardware client. It does not apply to the Cisco AnyConnect VPN clients, which is updated by the ASA automatically when it connects.

For the IPsec VPN client, you can provide a mechanism for users to accomplish that update. For VPN 3002 hardware client users, the update occurs automatically, with no notification. You can apply client updates only to the IPsec remote-access tunnel-group type.

**Note**

If you try to do a client update to an IPsec Site-to-Site IPsec connection or a Clientless VPN IPsec connection, you do not receive an error message, but no update notification or client update goes to those types of IPsec connections.

To enable client update globally for all clients of a particular client type, use this dialog box. You can also notify all Windows, MAC OS X, and Linux clients that an upgrade is needed and initiate an upgrade on all VPN 3002 hardware clients from this dialog box. To configure the client revisions to which the update applies and the URL or IP address from which to download the update, click **Edit**.

To configure client update revisions and software update sources for a specific tunnel group, choose **Configuration > Remote Access VPN > Network (Client) Access > IPsec > Add/Edit > Advanced > IPsec > Client Software Update**.

**Fields**

- **Enable Client Update**—Enables or disables client update, both globally and for specific tunnel groups. You must enable client update before you can send a client update notification to Windows, MAC OS X, and Linux VPN clients, or initiate an automatic update to hardware clients.
- **Client Type**—Lists the clients to upgrade: software or hardware, and for Windows software clients, all Windows or a subset. If you click All Windows Based, do not specify Windows 95, 98 or ME and Windows NT, 2000 or XP individually. The hardware client gets updated with a release of the ASA 5505 software or of the VPN 3002 hardware client.
- **VPN Client Revisions**—Contains a comma-separated list of software image revisions appropriate for this client. If the user client revision number matches one of the specified revision numbers, there is no need to update the client, and, for Windows-based clients, the user does not receive an update notification. The following caveats apply:
  - The revision list must include the software version for this update.
  - Your entries must match exactly those on the URL for the VPN client, or the TFTP server for the hardware client.
  - The TFTP server for distributing the hardware client image must be a robust TFTP server.
  - A VPN client user must download an appropriate software version from the listed URL.
  - The VPN 3002 hardware client software is automatically updated via TFTP, with no notification to the user.
- **Image URL**—Contains the URL or IP address from which to download the software image. This URL must point to a file appropriate for this client. For Windows, MAC OS X, and Linux-based clients, the URL must be in the form: `http://` or `https://`. For hardware clients, the URL must be in the form `tftp://`.
  - For Windows, MAC OS X, and Linux-based VPN clients: To activate the Launch button on the VPN Client Notification, the URL must include the protocol HTTP or HTTPS and the server address of the site that contains the update. The format of the URL is:  
`http(s)://server_address:port/directory/filename`. The server address can be either an IP address or a hostname if you have configured a DNS server. For example:  
`http://10.10.99.70/vpnclient-win-4.6.Rel-k9.exe`  
The directory is optional. You need the port number only if you use ports other than 80 for HTTP or 443 for HTTPS.
  - For the hardware client: The format of the URL is `tftp://server_address/directory/filename`. The server address can be either an IP address or a hostname if you have configured a DNS server. For example:  
`tftp://10.1.1.1/vpn3002-4.1.Rel-k9.bin`
- **Edit**—Opens the Edit Client Update Entry dialog box, which lets you configure or change client update parameters. See [Edit Client Update Entry](#).
- **Live Client Update**—Sends an upgrade notification message to all currently connected VPN clients or selected tunnel group(s).
  - **Tunnel Group**—Selects all or specific tunnel group(s) for updating.
  - **Update Now**—Immediately sends an upgrade notification containing a URL specifying where to retrieve the updated software to the currently connected VPN clients in the selected tunnel group or all connected tunnel groups. The message includes the location from which to download the new version of software. The administrator for that VPN client can then retrieve the new software version and update the VPN client software.

For VPN 3002 hardware clients, the upgrade proceeds automatically, with no notification.

You must check **Enable Client Update** for the upgrade to work. Clients that are not connected receive the upgrade notification or automatically upgrade the next time they log on.

## Edit Client Update Entry

### Configuration > VPN > General > Client Update > Edit Client Update Entry

The Edit Client Update dialog box lets you change information about VPN client revisions and URLs for the indicated client types. The clients must be running one of the revisions specified for the indicated client type. If not, the clients are notified that an upgrade is required.

#### Fields

- Client Type—(*Display-only*) Displays the client type selected for editing.
- VPN Client Revisions—Lets you type a comma-separated list of software or firmware images appropriate for this client. If the user client revision number matches one of the specified revision numbers, there is no need to update the client. If the client is not running a software version on the list, an update is in order. The user of a Windows, MAC OS X, or Linux-based VPN client must download an appropriate software version from the listed URL. The VPN 3002 hardware client software is automatically updated via TFTP.
- Image URL—Lets you type the URL for the software/firmware image. This URL must point to a file appropriate for this client.
  - For a Windows, MAC OS X, or Linux-based VPN client, the URL must include the protocol HTTP or HTTPS and the server address of the site that contains the update. The format of the URL is: `http(s)://server_address:port/directory/filename`. The server address can be either an IP address or a hostname if you have configured a DNS server. For example:  
`http://10.10.99.70/vpnclient-win-4.6.Rel-k9.exe`  
  
The directory is optional. You need the port number only if you use ports other than 80 for HTTP or 443 for HTTPS.
  - For the hardware client: The format of the URL is `tftp://server_address/directory/filename`. The server address can be either an IP address or a hostname if you have configured a DNS server. For example:  
`tftp://10.1.1.1/vpn3002-4.1.Rel-k9.bin`  
  
The directory is optional.

## Default Tunnel Gateway

### Configuration > VPN > General > Default Tunnel Gateway

To configure the default tunnel gateway, click the **Static Route** link. The Configuration > Routing > Routing > Static Route dialog box opens.



# Group Policies

The Group Policies pane lets you manage VPN (AnyConnect or Clientless) group policies. A VPN group policy is a collection of user-oriented attribute/value pairs stored either internally on the device or externally on a RADIUS or LDAP server. Configuring the VPN group policy lets users inherit attributes that you have not configured at the individual group or username level. By default, VPN users have no group policy association. The group policy information is used by VPN tunnel groups and user accounts.

The “child” panes and dialog boxes let you configure the group parameters, including those for the default group, DfltGrpPolicy. The default group parameters are those that are most likely to be common across all groups and users, and they streamline the configuration task. Groups can “inherit” parameters from this default group, and users can “inherit” parameters from their group or the default group. You can override these parameters as you configure groups and users.

You can configure either an internal or an external group policy. An internal group policy is stored locally, and an external group policy is stored externally on a RADIUS or LDAP server. Clicking Edit opens a similar dialog box on which you can create a new group policy or modify an existing one.

In these dialog boxes, you configure the following kinds of parameters:

- General attributes: Name, banner, address pools, protocols, filtering, and connection settings.
- Servers: DNS and WINS servers, DHCP scope, and default domain name.
- Advanced attributes: Split tunneling, IE browser proxy, AnyConnect client, and IPsec client.

Before configuring these parameters, you should configure:

- Access hours.
- Filters.
- Network lists for filtering and split tunneling
- User authentication servers and the internal authentication server.

You can configure these types of group policies:

- [Configuring External Group Policies](#)—An external group policy points the ASA to the RADIUS or LDAP server to retrieve much of the policy information that would otherwise be configured in an internal group policy. External group policies are configured the same way for Network (Client) Access VPN connections, Clientless SSL VPN connections, and Site-to-Site VPN connections.
- [Configuring Network \(Client\) Access Internal Group Policies](#)—These connections are initiated by a VPN client installed on the endpoint. The AnyConnect Secure Mobility Client and Cisco VPN IPsec client are examples of VPN clients. After the VPN client is authenticated, remote users can access corporate networks or applications as if they were on-site. The data traffic between remote users and the corporate network is secured by being encrypted when going through the Internet.
- [Configuring Clientless SSL VPN Internal Group Policies](#)—This is also known as browser-based VPN access. On successful login to the ASA’s portal page, remote users can access corporate networks and applications from the links shown in the web pages. The data traffic between remote users and the corporate network is secured by traveling through SSL tunnel.
- [Configuring Site-to-Site Internal Group Policies](#)

## Group Policy Pane Fields

Lists the currently configured group policies and Add, Edit, and Delete buttons to help you manage VPN group policies.

- **Add**—Offers a drop-down menu on which you can select whether to add an internal or an external group policy. If you simply click Add, then by default, you create an internal group policy. Clicking Add opens the Add Internal Group Policy dialog box or the Add External Group Policy dialog box, which let you add a new group policy to the list. This dialog box includes three menu sections. Click each menu item to display its parameters. As you move from item to item, ASDM retains your settings. When you have finished setting parameters on all menu sections, click **Apply** or **Cancel**. Offers a drop-down menu from which you can select whether to add an internal or an external group policy. If you simply click Add, then by default, you create an internal group policy.
- **Edit**—Displays the Edit Group Policy dialog box, which lets you modify an existing group policy.
- **Delete**—Lets you remove a AAA group policy from the list. There is no confirmation or undo.
- **Assign**—Lets you assign a group policy to one or more connection profiles.
- **Name**—Lists the name of the currently configured group policies.
- **Type**—Lists the type of each currently configured group policy.
- **Tunneling Protocol**—Lists the tunneling protocol that each currently configured group policy uses.
- **Connection Profiles/Users Assigned to**—Lists the connection profiles and users configured directly on the ASA that are associated with this group policy.

## Configuring External Group Policies

An external group policy points the ASA to the RADIUS or LDAP server to retrieve much of the policy information that would otherwise be configured in an internal group policy. External group policies are configured the same way for Network (Client) Access VPN connections, Clientless SSL VPN connections, and Site-to-Site VPN connections.

External group policies take their attribute values from the external server that you specify. For an external group policy, you must identify the RADIUS or LDAP server group that the ASA can query for attributes and specify the password to use when retrieving attributes from that external server group. If you are using an external authentication server, and if your external group-policy attributes exist in the same RADIUS server as the users that you plan to authenticate, you have to make sure that there is no name duplication between them.



### Note

External group names on the ASA refer to user names on the RADIUS server. In other words, if you configure external group X on the ASA, the RADIUS server sees the query as an authentication request for user X. So external groups are really just user accounts on the RADIUS server that have special meaning to the ASA. If your external group attributes exist in the same RADIUS server as the users that you plan to authenticate, there must be no name duplication between them.

The ASA supports user authorization on an external LDAP or RADIUS server. Before you configure the ASA to use an external server, you must configure the server with the correct ASA authorization attributes and, from a subset of these attributes, assign specific permissions to individual users. Follow the instructions in [Appendix 13, “Configuring an External Server for Authorization and Authentication”](#) to configure your external server.

### Fields

- **Name**—Identifies the group policy to be added or changed. For Edit External Group Policy, this field is display-only.
- **Server Group**—Lists the available server groups to which to apply this policy.

- **New**—Opens a dialog box that lets you select whether to create a new RADIUS server group or a new LDAP server group. Either of these options opens the Add AAA Server Group dialog box.
- **Password**—Specifies the password for this server group policy.

## Adding an LDAP or RADIUS Server to a Network (Client) Access External Group Policy

**Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > Add or Edit External Group Policy > New > RADIUS Server Group/New LDAP Server Group > Add AAA Server Group**

The Add AAA Server Group dialog box lets you configure a new AAA server group. The Accounting Mode attribute applies only to RADIUS and TACACS+ protocols.

### Fields

- **Server Group**—Specifies the name of the server group.
- **Protocol**—(*Display only*) Indicates whether this is a RADIUS or an LDAP server group.
- **Accounting Mode**—Indicates whether to use simultaneous or single accounting mode. In single mode, the ASA sends accounting data to only one server. In simultaneous mode, the ASA sends accounting data to all servers in the group. The Accounting Mode attribute applies only to RADIUS and TACACS+ protocols.
- **Reactivation Mode**—Specifies the method by which failed servers are reactivated: Depletion or Timed reactivation mode. In Depletion mode, failed servers are reactivated only after all of the servers in the group become inactive. In Timed mode, failed servers are reactivated after 30 seconds of down time.
- **Dead Time**—Specifies, for depletion mode, the number of minutes (0 through 1440) that must elapse between the disabling of the last server in the group and the subsequent re-enabling of all servers. The default value is 10 minutes. This field is not available for timed mode.
- **Max Failed Attempts**— Specifies the number (an integer in the range 1 through 5) of failed connection attempts allowed before declaring a nonresponsive server inactive. The default value is 3 attempts.

## Configuring Network (Client) Access Internal Group Policies

Configure Network (Client) Access internal group policies for VPN connections made from AnyConnect Secure Mobility Clients or legacy Cisco IPsec VPN clients installed on an endpoint.

### Configuring General Attributes for an Internal Group Policy

The Add or Edit Group Policy dialog box lets you specify tunneling protocols, filters, connection settings, and servers for the group policy being added or modified. For each of the fields on this dialog box, checking the Inherit check box lets the corresponding setting take its value from the default group policy. Inherit is the default value for all of the attributes in this dialog box.

You can configure the general attributes of an internal group policy by starting ASDM and selecting **Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add or Edit Internal Group Policy > General**.

## Fields

The following attributes appear in the Add Internal Group Policy > General dialog box. They apply to SSL VPN and IPsec sessions. Thus, some attributes are present for one type of session, but not the other.

- **Name**—Specifies the name of this group policy up to 64 characters; spaces are allowed. For the Edit function, this field is read-only.
- **Banner**—Specifies the banner text to present to users at login. The length can be up to 491 characters. There is no default value.

The IPsec VPN client supports full HTML for the banner. However, the clientless portal and the AnyConnect client support partial HTML. To ensure the banner displays properly to remote users, follow these guidelines:

- For IPsec client users, use the /n tag.
- For AnyConnect client users, use the <BR> tag.

- **SCEP forwarding URL**—Address of the CA, required when SCEP Proxy is configured in the client profile.
- **Address Pools**—Specifies the name of one or more IPv4 address pools to use for this group policy. If the Inherit check box is checked, the group policy will use the IPv4 address pool specified in the Default Group Policy. See [Configuring Local IP Address Pools, page 5-3](#) for information on adding or editing an IPv4 address pool.

**Select**—Uncheck the Inherit checkbox to activate the Select command button. Click Select to open the Address Pools dialog box, which shows the pool name, starting and ending addresses, and subnet mask of address pools available for client address assignment and lets you select, add, edit, delete, and assign entries from that list.

- **IPv6 Address Pools**—Specifies the name of one or more IPv6 address pools to use for this group policy.

**Select**—Uncheck the Inherit checkbox to activate the Select command button. Click Select to open the Select Address Pools dialog box, as previously described. See [Configuring Local IP Address Pools, page 5-3](#) for information on adding or editing an IPv6 address pool.




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**Note** You can specify both an IPv4 and an IPv6 address pool for an internal group policy.

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- **More Options**—Click the down arrows at the right of the field to display additional configurable options for this group policy.
- **Tunneling Protocols**—Specifies the tunneling protocols that this group can use. Users can use only the selected protocols. The choices are as follows:
  - **Clientless SSL VPN**—Specifies the use of VPN via SSL/TLS, which uses a web browser to establish a secure remote-access tunnel to an ASA; requires neither a software nor hardware client. Clientless SSL VPN can provide easy access to a broad range of enterprise resources, including corporate websites, web-enabled applications, NT/AD file share (web-enabled), e-mail, and other TCP-based applications from almost any computer that can reach HTTPS Internet sites.
  - **SSL VPN Client**—Specifies the use of the Cisco AnyConnect VPN client or the legacy SSL VPN client. If you are using the AnyConnect client, you must choose this protocol for Mobile User Security (MUS) to be supported.
  - **IPsec IKEv1**—IP Security Protocol. Regarded as the most secure protocol, IPsec provides the most complete architecture for VPN tunnels. Both Site-to-Site (peer-to-peer) connections and Cisco VPN client-to-LAN connections can use IPsec IKEv1.

- IPsec IKEv2—Supported by the AnyConnect Secure Mobility Client. AnyConnect connections using IPsec with IKEv2 provide advanced features such as software updates, client profiles, GUI localization (translation) and customization, Cisco Secure Desktop, and SCEP proxy.
- L2TP over IPsec—Allows remote users with VPN clients provided with several common PC and mobile PC operating systems to establish secure connections over the public IP network to the security appliance and private corporate networks. L2TP uses PPP over UDP (port 1701) to tunnel the data. The security appliance must be configured for IPsec transport mode.
- Filter—Specifies which unified access control list to use for an IPv4 or an IPv6 connection, or whether to inherit the value from the group policy. Filters consist of rules that determine whether to allow or reject tunneled data packets coming through the ASA, based on criteria such as source address, destination address, and protocol. To configure filters and rules, see the ACL Manager dialog box.

Manage—Displays the ACL Manager dialog box, with which you can add, edit, and delete Access Control Lists (ACLs) and Extended Access Control Lists (ACEs). For more information about the ACL Manager, see the online Help for that dialog box.

- NAC Policy—Selects the name of a Network Admission Control policy to apply to this group policy. You can assign an optional NAC policy to each group policy. The default value is --None--.
- Manage—Opens the Configure NAC Policy dialog box. After configuring one or more NAC policies, the NAC policy names appear as options in the drop-down list next to the NAC Policy attribute.
- Access Hours—Selects the name of an existing access hours policy, if any, applied to this user or create a new access hours policy. The default value is Inherit, or, if the Inherit check box is not checked, the default value is --Unrestricted--.

Manage—Opens the Browse Time Range dialog box, in which you can add, edit, or delete a time range. See [Defining Time Ranges, page 4-35](#) for more information.

- Simultaneous Logins—Specifies the maximum number of simultaneous logins allowed for this user. The default value is 3. The minimum value is 0, which disables login and prevents user access.




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**Note** While there is no maximum limit, allowing several simultaneous connections might compromise security and affect performance.

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- Restrict Access to VLAN—(Optional) Also called “VLAN mapping,” this parameter specifies the egress VLAN interface for sessions to which this group policy applies. The ASA forwards all traffic from this group to the selected VLAN. Use this attribute to assign a VLAN to the group policy to simplify access control. Assigning a value to this attribute is an alternative to using ACLs to filter traffic on a session. In addition to the default value (Unrestricted), the drop-down list shows only the VLANs that are configured on this ASA.




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**Note** This feature works for HTTP connections, but not for FTP and CIFS.

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- Connection Profile (Tunnel Group) Lock—This parameter permits remote VPN access only with the selected connection profile (tunnel group), and prevents access with a different connection profile. The default inherited value is None.
- Maximum Connect Time—If the Inherit check box is not checked, this parameter specifies the maximum user connection time in minutes. At the end of this time, the system terminates the connection. The minimum is 1 minute, and the maximum is 35791394 minutes (over 4000 years, should we be so lucky). To allow unlimited connection time, check Unlimited (the default).

- **Idle Timeout**—If the **Inherit** check box is not checked, this parameter specifies this user's idle timeout period in minutes. If there is no communication activity on the user connection in this period, the system terminates the connection. The minimum time is 1 minute, and the maximum time is 10080 minutes. The default is 30 minutes. To allow unlimited connection time, check **Unlimited**. This value does not apply to Clientless SSL VPN users.
- **On smart card removal**—With the default option, **Disconnect**, the client tears down the connection if the smart card used for authentication is removed. Click **Keep the connection** if you do not want to require users to keep their smart cards in the computer for the duration of the connection.

Smart card removal configuration only works on Microsoft Windows using RSA smart cards.

## Configuring Server Attributes for an Internal Group Policy

Configure DNS servers, WINS servers and DHCP Scope in the Group Policy > Servers window. DNS and WINS servers are applied to full-tunnel clients (IPsec, AnyConnect, SVC, L2TP/IPsec) only and are used for name resolution. DHCP scope is used when DHCP-address assignment is in place.

### Configuring a DNS Server for an Internal Group Policy

Use this procedure to configure a specific DNS server for a group policy.



#### Note

This setting overrides the DNS setting configured on the ASDM in the **Configuration > Remote Access VPN > DNS** window.

- Step 1** Select **Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > Servers**.
- Step 2** Unless you are editing the DefaultGroupPolicy, uncheck the DNS Servers **Inherit** checkbox.
- Step 3** In the DNS Servers field, add the IPv4 or IPv6 addresses of the DNS servers you want this group to use.  
If you specify more than one DNS server, the remote access client will attempt to use the DNS servers in the order you specify them in this field.  
AnyConnect 3.0.4 and later supports up to 25 DNS server entries in the DNS Servers field, earlier releases only support up to 10 DNS server entries.
- Step 4** Expand the **More Options** area by clicking the double down arrow in the More Options bar.
- Step 5** If there is no default domain specified in the **Configuration > Remote Access VPN > DNS** window, you must specify the default domain in the **Default Domain** field. Use the domain name and top level domain for example, **example.com**.
- Step 6** Click **OK**.
- Step 7** Click **Apply**.

### Configuring WINS Servers for an Internal Group Policy

Use this procedure to configure primary and secondary WINS servers. WINS servers are applied to full-tunnel clients (IPsec, AnyConnect, SVC, L2TP/IPsec) only and are used for name resolution. The default value in each case is none.

- 
- |               |                                                                                                                                                                                                                                                      |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Select <b>Configuration &gt; Remote Access VPN &gt; Network (Client) Access &gt; Group Policies &gt; Add/Edit &gt; Servers</b> .                                                                                                                     |
| <b>Step 2</b> | Uncheck the WINS Servers <b>Inherit</b> checkbox.                                                                                                                                                                                                    |
| <b>Step 3</b> | In the WINS Servers field, enter the IP addresses of the primary and secondary WINS servers. The first IP address you specify is that of the primary WINS server. The second (optional) IP address you specify is that of the secondary WINS server. |
| <b>Step 4</b> | Click OK.                                                                                                                                                                                                                                            |
- 

## Configuring Split Tunneling for AnyConnect Traffic

Split tunneling directs some of the AnyConnect network traffic through the VPN tunnel (encrypted) and other network traffic outside the VPN tunnel (unencrypted or “in the clear”).

Split tunneling is configured by creating a split tunneling policy, configuring an access control list for that policy, and adding the split tunnel policy to a group policy. When the group policy is sent to the client, that client will use the ACLs in the split tunneling policy to decide where to direct network traffic.

For Windows clients, firewall rules from the ASA are evaluated first, then the ones on the client. For Mac OS X, the firewall and filter rules on the client are not used. For Linux systems, starting with AnyConnect version 3.1.05149, you can configure AnyConnect to evaluate the client's firewall and filter rules, by adding a custom attribute named `circumvent-host-filtering` to a group profile, and setting it to true.

When you create access lists:

- You can specify both IPv4 and IPv6 addresses in an access control list.
- If you use a standard ACL, only one address or network is used.
- If you use extended ACLs, the source network is the split-tunneling network. The destination network is ignored.
- Access lists configured with any or with a split include or exclude of 0.0.0.0/0.0.0.0 or ::/0 will not be sent to the client. To send all traffic over the tunnel, select **Tunnel All Networks** for the split-tunnel **Policy**.
- Address 0.0.0.0/255.255.255.255 or ::/128 will be sent to the client only when the split-tunnel policy is **Exclude Network List Below**. This configuration tells the client not to tunnel traffic destined for any local subnets.
- AnyConnect passes traffic to all sites specified in the split tunneling policy, **and** to all sites that fall within the same subnet as the IP address assigned by the ASA. For example, if the IP address assigned by the ASA is 10.1.1.1 with a mask of 255.0.0.0, the endpoint device passes all traffic destined to 10.0.0.0/8, regardless of the split tunneling policy. Therefore, use a netmask for the assigned IP address that properly references the expected local subnet.

### Prerequisites

- You must create an access list with ACLs and (optionally) ACEs.
- If you created a split tunnel policy for IPv4 networks and another for IPv6 networks, then the network list you specify is used for both protocols. So, the network list should contain access control entries (ACEs) for both IPv4 and IPv6 traffic. If you have not created these ACLs, see the [“Adding ACLs and ACEs” section on page 21-2](#) in the general operations configuration guide.

**Note**

Split tunneling is a traffic management feature, not a security feature. For optimum security, we recommend that you do not enable split tunneling.

In the following procedure, in all cases where there is an Inherit checkbox next to a field, leaving the Inherit check box checked means that the group policy you are configuring will use the same values for that field as the default group policy. Unchecking Inherit lets you specify new values specific to your group policy.

- 
- Step 1** Connect to the ASA using ASDM and select **Configuration > Remote Access VPN > Network (Client) Access > Group Policies**.
- Step 2** Click **Add** to add a new group policy or select an existing group policy and click **Edit**.
- Step 3** Select **Advanced > Split Tunneling**.
- Step 4** In the **DNS Names** field, enter the domain names that are to be resolved by AnyConnect via the tunnel. These names correspond to hosts in the private network. If split-include tunneling is configured, the network list must include the specified DNS servers. You can enter a full qualified domain name, IPv4 or IPv6 address in the field.
- Step 5** To disable split tunneling, select **Yes** for **Send All DNS Lookups Through Tunnel**. This option ensures that DNS traffic is not leaked to the physical adapter; it disallows traffic in the clear. If DNS resolution fails, the address remains unresolved and the AnyConnect client does not try to resolve the address outside the VPN.
- To enable split tunneling, choose **No** (the default). This setting tells the client send DNS queries over the tunnel according to the split tunnel policy.
- Step 6** To configure split-tunneling by unchecking the Inherit check box and choosing a split-tunneling policy. If you do not uncheck Inherit, your group policy uses the split tunneling settings defined in the default group policy, **DfltGrpPolicy**. The default split tunneling policy setting in the default group policy is to Tunnel All Networks.

To define the split tunneling policy, chose from the drop-downs **Policy** and **IPv6 Policy**. The Policy field defines the split tunneling policy for IPv4 network traffic. The IPv6 Policy field selects the split tunneling policy for IPv6 network traffic. Other than that difference, these fields have the same purpose.

Unchecking Inherit allows you to choose one of these policy options:

- **Exclude Network List Below**—Defines a list of networks to which traffic is sent in the clear. This feature is useful for remote users who want to access devices on their local network, such as printers, while they are connected to the corporate network through a tunnel.
- **Tunnel Network List Below**—Tunnels all traffic from or to the networks specified in the Network List. Traffic to addresses in the include network list are tunneled. Data to all other addresses travels in the clear and is routed by the remote user's Internet service provider.

For versions of ASA 9.1.4 and higher, when you specify an include list, you can also specify an exclude list that is a subnet inside the include range. Those excluded subnets will not be tunneled, and the rest of the include list networks will be. Networks in the exclusion list that are not a subset of the include list will be ignored by the client. For Linux, you must add a custom attribute to the group policy to support excluded subnets.

For example:



Configuration > Remote Access VPN > Network (Client) Access > Advanced > ACL Manager

#	Enabled	Source	User	Security Group	Destination	Security Group	Service	Action
TunnelExclude								
1	<input checked="" type="checkbox"/>	10.10.10.0/24			any		IP> ip	Deny
2	<input checked="" type="checkbox"/>	10.0.0.0/8			any		IP> ip	Permit

**Note**

If the split-include network is an exact match of a local subnet (such as 192.168.1.0/24), the corresponding traffic is tunneled. If the split-include network is a superset of a local subnet (such as 192.168.0.0/16), the corresponding traffic, except the local subnet traffic, is tunneled. To also tunnel the local subnet traffic, you must add a matching split-include network (specifying both 192.168.1.0/24 and 192.168.0.0/16 as split-include networks).

If the split-include network is invalid, such as 0.0.0.0/0.0.0.0, then split tunneling is disabled (everything is tunneled).

- **Tunnel All Networks**—This policy specifies that all traffic is tunneled. This, in effect, disables split tunneling. Remote users reach Internet networks through the corporate network and do not have access to local networks. This is the default option.

**Step 7** In the **Network List** field, select the access control list for the split-tunneling policy. If **Inherit** is checked, the group policy uses the network list specified in the default group policy.

Select the **Manage** command button to open the ACL Manager dialog box, in which you can configure access control lists to use as network lists. For more information about how to create or edit a network list, see the “[Adding ACLs and ACEs](#)” section on page 21-2 in the general operations configuration guide.

Extended ACL lists can contain both IPv4 and IPv6 addresses.

**Step 8** The **Intercept DHCP Configuration Message from Microsoft Clients** reveals additional parameters specific to DHCP Intercept. DHCP Intercept lets Microsoft XP clients use split-tunneling with the ASA.

- **Intercept**—Specifies whether to allow the DHCP Intercept to occur. If you do not select, **Inherit**, the default setting is **No**.
- **Subnet Mask**—Selects the subnet mask to use.

**Step 9** Click **OK**.

### Configure Linux to Support Excluded Subnets

When **Tunnel Network List Below** is configured for split tunneling, Linux requires extra configuration to support exclude subnets. You must create a custom attribute named **circumvent-host-filtering**, set it to **true**, and associate with the group policy that is configured for split tunneling.

The following steps describe how to create the custom attribute.

**Step 1** Connect to the ASDM, and select **Configuration > Remote Access VPN > Network (Client) Access > Advanced > AnyConnect Custom Attributes**.

- Step 2** Click **Add**, create a custom attribute named **circumvent-host-filtering**, and set the value to **true**.
- Step 3** Edit the group policy you plan to use for client firewall, and select **Advanced > AnyConnect Client > Custom Attributes**.
- Step 4** Add the custom attribute that you created, **circumvent-host-filtering**, to the group policy you will use for split tunneling.
- 

## Configuring VPN Policy Attributes for a Local User

To configure VPN policy attributes for a user, perform the following steps:


### Detailed Steps

- Step 1** Start ASDM and choose **Configuration > Remote Access VPN > AAA/Local Users > Local Users**.
- Step 2** Select the user you want to configure and click **Edit**.  
The Edit User Account dialog box appears.
- Step 3** In the left-hand pane, click **VPN Policy**.
- Step 4** Specify a group policy for the user. The user policy will inherit the attributes of this group policy. If there are other fields that are set to inherit the configuration from the Default Group Policy, the attributes specified in this group policy will take precedence over those set in the Default Group Policy.
- Step 5** Specify which tunneling protocols are available for the user, or whether the value is inherited from the group policy. Check the desired **Tunneling Protocols** check boxes to choose the VPN tunneling protocols that you want to make available for use. The choices are as follows:
- Clientless SSL VPN (VPN via SSL/TLS) uses a web browser to establish a secure remote-access tunnel to a VPN concentrator; this option requires neither a software nor hardware client. Clientless SSL VPN can provide easy access to a broad range of enterprise resources, including corporate websites, web-enabled applications, web-enabled NT/AD file shares, e-mail, and other TCP-based applications from almost any computer that can reach secure Internet sites through HTTPS.
  - The SSL VPN Client lets you connect after downloading the Cisco AnyConnect Client application. You use a clientless SSL VPN connection to download this application the first time. Client updates then occur automatically as needed whenever you connect.
  - IPsec IKEv1—IP Security Protocol. Regarded as the most secure protocol, IPsec provides the most complete architecture for VPN tunnels. Both site-to-site (peer-to-peer) connections and Cisco VPN client-to-LAN connections can use IPsec IKEv1.
  - IPsec IKEv2—Supported by the AnyConnect Secure Mobility Client. AnyConnect connections using IPsec with IKEv2 provide advanced features such as software updates, client profiles, GUI localization (translation) and customization, Cisco Secure Desktop, and SCEP proxy.
  - L2TP over IPsec allows remote users with VPN clients provided with several common PC and mobile PC operating systems to establish secure connections over the public IP network to the ASA and private corporate networks.



**Note** If no protocol is selected, an error message appears.

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- Step 6** Specify which filter (IPv4 or IPv6) to use, or whether to inherit the value from the group policy. Filters consist of rules that determine whether to allow or reject tunneled data packets coming through the ASA, based on criteria such as source address, destination address, and protocol. To configure filters and rules, choose **Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > General > More Options > Filter**.
- Click **Manage** to display the ACL Manager pane, on which you can add, edit, and delete ACLs and ACEs.
- Step 7** Specify whether to inherit the Connection Profile (tunnel group) lock or to use the selected tunnel group lock, if any. Selecting a specific lock restricts users to remote access through this group only. Tunnel group lock restricts users by checking to see if the group configured in the VPN client is the same as the users assigned group. If it is not, the ASA prevents the user from connecting. If the Inherit check box is not checked, the default value is None.
- Step 8** Specify whether to inherit the Store Password on Client System setting from the group. Uncheck the **Inherit** check box to activate the Yes and No radio buttons. Click **Yes** to store the login password on the client system (potentially a less-secure option). Click **No** (the default) to require the user to enter the password with each connection. For maximum security, we recommend that you *not allow* password storage.
- Step 9** Specify an Access Hours policy to apply to this user, create a new access hours policy for the user, or leave the Inherit box checked. The default value is Inherit, or, if the Inherit check box is not checked, the default value is Unrestricted.
- Click **Manage** to open the Add Time Range dialog box, in which you can specify a new set of access hours.
- Step 10** Specify the number of simultaneous logins by the user. The simultaneous logins setting specifies the maximum number of simultaneous logins allowed for this user. The default value is 3. The minimum value is 0, which disables login and prevents user access.
- 

**Note** While there is no maximum limit, allowing several simultaneous connections could compromise security and affect performance.
- 
- Step 11** Specify the maximum connection time for the user connection time in minutes. At the end of this time, the system terminates the connection. The minimum is 1 minute, and the maximum is 2147483647 minutes (over 4000 years). To allow unlimited connection time, check the **Unlimited** check box (the default).
- Step 12** Specify the idle timeout for the user in minutes. If there is no communication activity on the connection by this user in this period, the system terminates the connection. The minimum time is 1 minute, and the maximum time is 10080 minutes. This value does not apply to users of clientless SSL VPN connections.
- Step 13** Configure the session alert interval. If you uncheck the Inherit check box, the Default check box is checked automatically and the session alert interval is set to 30 minutes. If you want to specify a new value, uncheck the **Default** check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- Step 14** Configure the idle alert interval. If you uncheck the Inherit check box, the Default check box is checked automatically. This sets the idle alert interval to 30 minutes. If you want to specify a new value, uncheck the **Default** check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- Step 15** To set a dedicated IPv4 address for this user, enter an IPv4 address and subnet mask in the Dedicated IPv4 Address (Optional) area.
- Step 16** To set a dedicated IPv6 address for this user, enter an IPv6 address with an IPv6 prefix in the Dedicated IPv6 Address (Optional) field. The IPv6 prefix indicates the subnet on which the IPv6 address resides.

**Step 17** Click **OK**.

The changes are saved to the running configuration.

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## Configuring a Browser Proxy for an Internal Group Policy

Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > Advanced > Browser Proxy

This dialog box configures attributes for Microsoft Internet Explorer.

### Fields

- Proxy Server Policy—Configures the Microsoft Internet Explorer browser proxy actions (“methods”) for a client PC.
  - Do not modify client proxy settings—Leaves the HTTP browser proxy server setting in Internet Explorer unchanged for this client PC.
  - Do not use proxy—Disables the HTTP proxy setting in Internet Explorer for the client PC.
  - Select proxy server settings from the following—Enables the following check boxes for your selections: Auto detect proxy, Use proxy server settings given below, and Use proxy auto configuration (PAC) given below.
  - Auto detect proxy—Enables the use of automatic proxy server detection in Internet Explorer for the client PC.
  - Use proxy server settings specified below—Sets the HTTP proxy server setting in Internet Explorer to use the value configured in the Proxy Server Name or IP Address field.
  - Use proxy auto configuration (PAC) given below—Specifies the use of the file specified in the Proxy Auto Configuration (PAC) field as the source for auto configuration attributes.
- Proxy Server Settings—Configures the proxy server parameters for Microsoft clients using Microsoft Internet Explorer.
  - Server Address and Port—Specifies the IP address or name and the port of an Microsoft Internet Explorer server that is applied for this client PC.
  - Bypass Proxy Server for Local Addresses—Configures Microsoft Internet Explorer browser proxy local-bypass settings for a client PC. Click **Yes** to enable local bypass or **No** to disable local bypass.
  - Exception List—Lists the server names and IP addresses that you want to exclude from proxy server access. Enter the list of addresses that you do not want to have accessed through a proxy server. This list corresponds to the Exceptions list in the Proxy Settings dialog box in Internet Explorer.
- Proxy Auto Configuration Settings—The PAC URL specifies the URL of the auto-configuration file. This file tells the browser where to look for proxy information. To use the proxy auto-configuration (PAC) feature, the remote user must use the Cisco AnyConnect VPN client.

Many network environments define HTTP proxies that connect a web browser to a particular network resource. The HTTP traffic can reach the network resource only if the proxy is specified in the browser and the client routes the HTTP traffic to the proxy. SSLVPN tunnels complicate the definition of HTTP proxies because the proxy required when tunneled to an enterprise network can differ from that required when connected to the Internet via a broadband connection or when on a third-party network.

In addition, companies with large networks might need to configure more than one proxy server and let users choose between them, based on transient conditions. By using .pac files, an administrator can author a single script file that determines which of numerous proxies to use for all client computers throughout the enterprise.

The following are some examples of how you might use a PAC file:

- Choosing a proxy at random from a list for load balancing.
- Rotating proxies by time of day or day of the week to accommodate a server maintenance schedule.
- Specifying a backup proxy server to use in case the primary proxy fails.
- Specifying the nearest proxy for roaming users, based on the local subnet.

You can use a text editor to create a proxy auto-configuration (.pac) file for your browser. A .pac file is a JavaScript file that contains logic that specifies one or more proxy servers to be used, depending on the contents of the URL. Use the PAC URL field to specify the URL from which to retrieve the .pac file. Then the browser uses the .pac file to determine the proxy settings.

## Configuring General AnyConnect Client Attributes for an Internal Group Policy

Clicking the AnyConnect Client icon in the group policy directory tree shows the list of configurable attributes that follow. Configuring the ASA to distribute and manage AnyConnect client sessions is a larger procedure than just setting these attribute fields in a group policy. See [Configuring AnyConnect VPN Client Connections, page 4-48](#), [Configuring AnyConnect VPN Connections, page 4-57](#), and [Configuring AnyConnect Secure Mobility, page 4-69](#).

### Fields

- **Keep Installer on Client System**—Enable permanent client installation on the remote computer. Enabling disables the automatic uninstalling feature of the client. The client remains installed on the remote computer for subsequent connections, reducing the connection time for the remote user.



**Note** Keep Installer on Client System is not supported after version 2.5 of the AnyConnect client.

- **Datagram Transport Layer Security (DTLS)**—Avoids latency and bandwidth problems associated with some SSL connections and improves the performance of real-time applications that are sensitive to packet delays.
- **Ignore Don't Defrag (DF) Bit**—This feature allows the force fragmentation of packets that have the DF bit set, allowing them to pass through the tunnel. An example use case is for servers in your network that do not respond correctly to TCP MSS negotiations.
- **Client Bypass Protocol**—The Client Protocol Bypass feature allows you to configure how the ASA manages IPv4 traffic when it is expecting only IPv6 traffic or how it manages IPv6 traffic when it is expecting only IPv4 traffic.

When the AnyConnect client makes a VPN connection to the ASA, the ASA could assign it an IPv4, IPv6, or both an IPv4 and IPv6 address. If the ASA assigns the AnyConnect connection only an IPv4 address or only an IPv6 address, you can now configure the Client Bypass Protocol to drop network traffic for which the ASA did not assign an IP address, or allow that traffic to bypass the ASA and be sent from the client unencrypted or “in the clear”.

For example, assume that the ASA assigns only an IPv4 address to an AnyConnect connection and the endpoint is dual stacked. When the endpoint attempts to reach an IPv6 address, if Client Bypass Protocol is disabled, the IPv6 traffic is dropped; however, if Client Bypass Protocol is enabled, the IPv6 traffic is sent from the client in the clear.

- **FQDN of This Device**—This information is used by the client after network roaming in order to resolve the ASA IP address used for re-establishing the VPN session. This setting is critical to support roaming between networks of different IP protocols (such as IPv4 to IPv6).



---

**Note** You cannot use the ASA FQDN present in the AnyConnect profile to derive the ASA IP address after roaming. The addresses may not match the correct device (the one the tunnel was established to) in the load balancing scenario.

---

If the device FQDN is not pushed to the client, the client will try to reconnect to whatever IP address the tunnel had previously established. In order to support roaming between networks of different IP protocols (from IPv4 to IPv6), AnyConnect must perform name resolution of the device FQDN after roaming, so that it can determine which ASA address to use for re-establishing the tunnel. The client uses the ASA FQDN present in its profile during the initial connection. During subsequent session reconnects, it always uses the device FQDN pushed by ASA (and configured by the administrator in the group policy), when available. If the FQDN is not configured, the ASA derives the device FQDN (and sends it to the client) from whatever is set under Device Setup > Device Name/Password and Domain Name.

If the device FQDN is not pushed by the ASA, the client cannot re-establish the VPN session after roaming between networks of different IP protocols.

- **MTU**—Adjusts the MTU size for SSL connections. Enter a value in bytes, from 256 to 1410 bytes. By default, the MTU size is adjusted automatically based on the MTU of the interface that the connection uses, minus the IP/UDP/DTLS overhead.
- **Keepalive Messages**—Enter a number, from 15 to 600 seconds, in the Interval field to enable and adjust the interval of keepalive messages to ensure that a connection through a proxy, firewall, or NAT device remains open, even if the device limits the time that the connection can be idle. Adjusting the interval also ensures that the client does not disconnect and reconnect when the remote user is not actively running a socket-based application, such as Microsoft Outlook or Microsoft Internet Explorer.
- **Optional Client Modules to Download**—To minimize download time, the AnyConnect client requests downloads (from the ASA) only of modules that it needs for each feature that it supports. You must specify the names of modules that enable other features. The AnyConnect client, version 3.0, includes the following modules (previous versions have fewer modules):
  - **AnyConnect DART**—The Diagnostic AnyConnect Reporting Tool (DART) captures a snapshot of system logs and other diagnostic information and creates a .zip file on your desktop so you can conveniently send troubleshooting information to Cisco TAC.
  - **AnyConnect Network Access Manager**—Formerly called the Cisco Secure Services Client, this module provides 802.1X (Layer 2) and device authentication for access to both wired and wireless network is integrated into AnyConnect 3.0.
  - **AnyConnect SBL**—Start Before Logon (SBL) forces the user to connect to the enterprise infrastructure over a VPN connection before logging on to Windows by starting AnyConnect before the Windows login dialog box appears.
  - **AnyConnect Web Security Module**—Formerly called ScanSafe Hostscan, this module is integrated into the AnyConnect 3.0.

- AnyConnect Telemetry Module—Sends information about the origin of malicious content to the web filtering infrastructure of the Cisco IronPort Web Security Appliance (WSA), which uses this data to provide better URL filtering rules.
- AnyConnect Posture Module—Formerly called the Cisco Secure Desktop HostScan feature, the posture module is integrated into AnyConnect 3.0 and provides AnyConnect the ability to gather credentials for posture assessment prior to creating a remote access connection to the ASA.
- Always-On VPN—Determine if the always-on VPN flag setting in the AnyConnect service profile is disabled or if the AnyConnect service profile setting should be used. The always-on VPN feature lets AnyConnect automatically establish a VPN session after the user logs onto a computer. The VPN session remains up until the user logs off the computer. If the physical connection is lost, the session remains up, and AnyConnect continually attempts to reestablish the physical connection with the adaptive security appliance to resume the VPN session.

Always-on VPN permits the enforcement of corporate policies to protect the device from security threats. You can use it to help ensure AnyConnect establishes a VPN session whenever the endpoint is not in a trusted network. If enabled, a policy is configured to determine how network connectivity is managed in the absence of a connection.



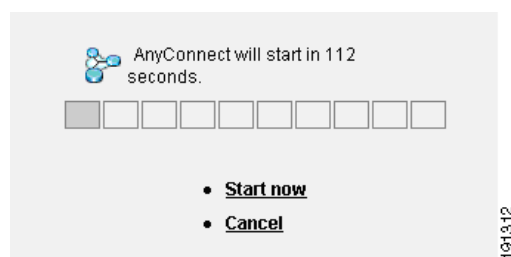
**Note** Always-On VPN requires an AnyConnect release that supports AnyConnect Secure Mobility features. Refer to the *Cisco AnyConnect VPN Client Administrator Guide* for additional information.

- Client Profiles to Download—A profile is a group of configuration parameters that the AnyConnect client uses to configure VPN, Network Access Manager, web security, and telemetry settings. Click Add to launch the Select Anyconnect Client Profiles window where you can specify previously-created profiles for this group policy.

### Configuring AnyConnect Login Settings for an Internal Group Policy

In this dialog box, you can enable the ASA to prompt remote users to download the AnyConnect client or go to a Clientless SSL VPN portal page. [Figure 4-1](#) shows the prompt displayed:

**Figure 4-1 Prompt Displayed to Remote Users for AnyConnect Client Download**



#### Fields

- Post Login Setting—Choose to prompt the user and set the timeout to perform the default post login selection.
- Default Post Login Selection—Choose an action to perform after login.

## Configuring AnyConnect Client Client Firewall Attributes for an Internal Group Policy

In ASA 9.0 and later releases, access control lists for client firewalls support both access control entries for both IPv4 and IPv6 addresses.

See [Client Firewall with Local Printer and Tethered Device Support, page 4-43](#) to configure the group policy for these situations.

## Configuring AnyConnect Client Key Regeneration for an Internal Group Policy

Rekey Negotiation occurs when the security appliance and the client perform a rekey and they renegotiate the crypto keys and initialization vectors, increasing the security of the connection.

### Fields

- Renegotiation Interval—Uncheck the Unlimited check box to specify the number of minutes from the start of the session until the rekey takes place, from 1 to 10080 (1 week).
- Renegotiation Method—Uncheck the Inherit check box to specify a renegotiation method different from the default group policy. Select the **None** radio button to disable rekey, select either the **SSL** or **New Tunnel** radio button to establish a new tunnel during rekey.



#### Note

Configuring the Renegotiation Method as **SSL** or **New Tunnel** specifies that the client establishes a new tunnel during rekey instead of the SSL renegotiation taking place during the rekey. See the [Cisco ASA 5500 Series Command Reference, 8.4](#) for a history of the **anyconnect ssl rekey** command.

## Configuring AnyConnect Client Dead Peer Detection for an Internal Group Policy

Dead Peer Detection (DPD) ensures that the security appliance (gateway) or the client can quickly detect a condition where the peer is not responding, and the connection has failed.

If DPD is enabled on the ASA, you can use the Optimal MTU (OMTU) function to find the largest endpoint MTU at which the client can successfully pass DTLS packets. Implement OMTU by sending a padded DPD packet to the maximum MTU. If a correct echo of the payload is received from the head end, the MTU size is accepted. Otherwise, the MTU is reduced, and the probe is sent again until the minimum MTU allowed for the protocol is reached.



#### Note

Using OMTU does not interfere with the existing tunnel DPD function.

### Limitations

This feature does not work with IPsec, since DPD is based on the standards implementation that does not allow padding.

### Fields

- Gateway Side Detection—Uncheck the **Disable** check box to specify that DPD is performed by the security appliance (gateway). Enter the interval, from 30 to 3600 seconds, with which the security appliance performs DPD.
- Client Side Detection—Uncheck the **Disable** check box to specify that DPD is performed by the client. Enter the interval, from 30 to 3600 seconds, with which the client performs DPD.



## Customizing a VPN Access Portal for an Internal Group Policy

To configure customization for a group policy, select a preconfigured portal customization object, or accept the customization provided in the default group policy. You can also configure a URL to display

### Fields

- **Portal Customization**—Selects the customization to apply to the AnyConnect Client/SSL VPN portal page. The default is DfltCustomization.
  - **Inherit**—To inherit a portal customization from the default group policy, check **Inherit**. To specify a previously configured customization object, uncheck Inherit and choose the customization object from the drop-down list.
  - **Manage**—Opens the Configure GUI Customization objects dialog box, in which you can specify that you want to add, edit, delete, import, or export a customization object.
- **Homepage URL (optional)**—To specify a homepage URL for users associated with the group policy, enter it in this field. The string must begin with either http:// or https://. To inherit a home page from the default group policy, click **Inherit**. Clientless users are immediately brought to this page after successful authentication. AnyConnect launches the default web browser to this URL upon successful establishment of the VPN connection.



**Note** AnyConnect does not currently support this field on the Linux platform, Android mobile devices, and Apple iOS mobile devices. If set, it will be ignored by these AnyConnect clients.

- **Access Deny Message**—To create a message to users for whom access is denied, enter it in this field. To accept the message in the default group policy, click **Inherit**.

The default message, if you deselect Inherit, is: “Login was successful, but because certain criteria have not been met or due to some specific group policy, you do not have permission to use any of the VPN features. Contact your IT administrator for more information.”

## Configuring AnyConnect Client Custom Attributes for an Internal Group Policy

This dialog box lists the custom attributes that are assigned to this group policy. Custom attributes can be created in this dialog, or on Configuration > Remote Access VPN > Network (Client) Access > Advanced > AnyConnect Custom Attributes. In this dialog, you can add custom attributes to this group policy, and define values for those attributes.

For AnyConnect 3.1, custom attributes are available to support AnyConnect Deferred Upgrade and Phone Home.

See the *Cisco AnyConnect Secure Mobility Client Administrator Guide, Release 3.1*, Chapter 2, “User Control Over Upgrade” for more information about the deferred upgrade custom attributes.

## IPsec (IKEv1) Client

### Configuring IPsec (IKEv1) Client General Attributes for an Internal Group Policy

**Configuration > Remote Access > Network (Client) Access > Group Policies > Advanced > IPsec (IKEv1) Client**

The Add or Edit Group Policy > IPsec dialog box lets you specify tunneling protocols, filters, connection settings, and servers for the group policy being added or modified.

**Fields**

- **Re-Authentication on IKE Re-key**—Enables or disables reauthentication when IKE re-key occurs, unless the Inherit check box is checked. The user has 30 seconds to enter credentials, and up to three attempts before the SA expires at approximately two minutes and the tunnel terminates.
- **Allow entry of authentication credentials until SA expires**—Allows users the time to reenter authentication credentials until the maximum lifetime of the configured SA.
- **IP Compression**—Enables or disables IP Compression, unless the Inherit check box is checked.
- **Perfect Forward Secrecy**—Enables or disables perfect forward secrecy (PFS), unless the Inherit check box is selected. PFS ensures that the key for a given IPsec SA was not derived from any other secret (like some other keys). In other words, if someone were to break a key, PFS ensures that the attacker would not be able to derive any other key. If PFS were not enabled, someone could hypothetically break the IKE SA secret key, copy all the IPsec protected data, and then use knowledge of the IKE SA secret to compromise the IPsec SAs set up by this IKE SA. With PFS, breaking IKE would not give an attacker immediate access to IPsec. The attacker would have to break each IPsec SA individually.
- **Store Password on Client System**—Enables or disables storing the password on the client system.




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**Note** Storing the password on a client system can constitute a potential security risk.

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- **IPsec over UDP**—Enables or disables using IPsec over UDP.
- **IPsec over UDP Port**—Specifies the UDP port to use for IPsec over UDP.
- **Tunnel Group Lock**—Enables locking the tunnel group you select from the list, unless the Inherit check box or the value None is selected.
- **IPsec Backup Servers**—Activates the Server Configuration and Server IP Addresses fields, so you can specify the UDP backup servers to use if these values are not inherited.
  - **Server Configuration**—Lists the server configuration options to use as an IPsec backup server. The available options are: Keep Client Configuration (the default), Use the Backup Servers Below, and Clear Client Configuration.
  - **Server Addresses (space delimited)**—Specifies the IP addresses of the IPsec backup servers. This field is available only when the value of the Server Configuration selection is Use the Backup Servers Below.

### Configuring IPsec (IKEv1) Client Client Access Rules for an Internal Group Policy

The Client Access Rules table on this dialog box lets you view up to 25 client access rules. If you uncheck the Inherit check box, the Add, Edit, and Delete buttons become active and the following column headings appear in the table:

- **Priority**—Shows the priority for this rule.
- **Action**—Specifies whether this rule permits or denies access.
- **VPN Client Type**—Specifies the type of VPN client to which this rule applies, software or hardware, and for software clients, all Windows clients or a subset.
- **VPN Client Version**—Specifies the version or versions of the VPN client to which this rule applies. This column contains a comma-separated list of software or firmware images appropriate for this client.

## Configuring IPsec (IKEv1) Client Client Firewall Attributes for an Internal Group Policy

**Configuration > Remote Access > Network (Client) Access > Group Policies > Advanced > IPsec (IKEv1) Client > Client Firewall Tab**

The Add or Edit Group Policy Client Firewall dialog box lets you configure firewall settings for VPN clients for the group policy being added or modified.

**Note**

Only VPN clients running Microsoft Windows can use these firewall features. They are currently not available to hardware clients or other (non-Windows) software clients.

A *firewall* isolates and protects a computer from the Internet by inspecting each inbound and outbound individual packet of data to determine whether to allow or drop it. Firewalls provide extra security if remote users in a group have split tunneling configured. In this case, the firewall protects the user's PC, and thereby the corporate network, from intrusions by way of the Internet or the user's local LAN. Remote users connecting to the ASA with the VPN client can choose the appropriate firewall option.

In the first scenario, a remote user has a personal firewall installed on the PC. The VPN client enforces firewall policy defined on the local firewall, and it monitors that firewall to make sure it is running. If the firewall stops running, the VPN client drops the connection to the ASA. (This firewall enforcement mechanism is called *Are You There (AYT)*, because the VPN client monitors the firewall by sending it periodic "are you there?" messages; if no reply comes, the VPN client knows the firewall is down and terminates its connection to the ASA.) The network administrator might configure these PC firewalls originally, but with this approach, each user can customize his or her own configuration.

In the second scenario, you might prefer to enforce a centralized firewall policy for personal firewalls on VPN client PCs. A common example would be to block Internet traffic to remote PCs in a group using split tunneling. This approach protects the PCs, and therefore the central site, from intrusions from the Internet while tunnels are established. This firewall scenario is called *push policy* or *Central Protection Policy (CPP)*. On the ASA, you create a set of traffic management rules to enforce on the VPN client, associate those rules with a filter, and designate that filter as the firewall policy. The ASA pushes this policy down to the VPN client. The VPN client then in turn passes the policy to the local firewall, which enforces it.

**Fields**

- **Inherit**—Determines whether the group policy obtains its client firewall setting from the default group policy. This option is the default setting. When set, it overrides the remaining attributes in this dialog boxing dims their names.
- **Client Firewall Attributes**—Specifies the client firewall attributes, including what type of firewall (if any) is implemented and the firewall policy for that firewall.
- **Firewall Setting**—Lists whether a firewall exists, and if so, whether it is required or optional. If you select No Firewall (the default), none of the remaining fields on this dialog box are active. If you want users in this group to be firewall-protected, select either the Firewall Required or Firewall Optional setting.

If you choose Firewall Required, all users in this group must use the designated firewall. The ASA drops any session that attempts to connect without the designated, supported firewall installed and running. In this case, the ASA notifies the VPN client that its firewall configuration does not match.

**Note**

If you require a firewall for a group, make sure the group does not include any clients other than Windows VPN clients. Any other clients in the group (including ASA 5505 in client mode and VPN 3002 hardware clients) are unable to connect.

If you have remote users in this group who do not yet have firewall capacity, choose Firewall Optional. The Firewall Optional setting allows all the users in the group to connect. Those who have a firewall can use it; users that connect without a firewall receive a warning message. This setting is useful if you are creating a group in which some users have firewall support and others do not—for example, you may have a group that is in gradual transition, in which some members have set up firewall capacity and others have not yet done so.

- **Firewall Type**—Lists firewalls from several vendors, including Cisco. If you select Custom Firewall, the fields under Custom Firewall become active. The firewall you designate must correlate with the firewall policies available. The specific firewall you configure determines which firewall policy options are supported.
- **Custom Firewall**—Specifies the vendor ID, Product ID and description for the custom firewall.
  - **Vendor ID**—Specifies the vendor of the custom firewall for this group policy.
  - **Product ID**—Specifies the product or model name of the custom firewall being configured for this group policy.
  - **Description**—(Optional) Describes the custom firewall.
- **Firewall Policy**—Specifies the type and source for the custom firewall policy.
  - **Policy defined by remote firewall (AYT)**—Specifies that the firewall policy is defined by the remote firewall (Are You There). Policy defined by remote firewall (AYT) means that remote users in this group have firewalls located on their PCs. The local firewall enforces the firewall policy on the VPN client. The ASA allows VPN clients in this group to connect only if they have the designated firewall installed and running. If the designated firewall is not running, the connection fails. Once the connection is established, the VPN client polls the firewall every 30 seconds to make sure that it is still running. If the firewall stops running, the VPN client ends the session.
  - **Policy pushed (CPP)**—Specifies that the policy is pushed from the peer. If you choose this option, the Inbound Traffic Policy and Outbound Traffic Policy lists and the Manage button become active. The ASA enforces on the VPN clients in this group the traffic management rules defined by the filter you choose from the Policy Pushed (CPP) drop-down menu. The choices available on the menu are filters defined on this ASA, including the default filters. Keep in mind that the ASA pushes these rules down to the VPN client, so you should create and define these rules relative to the VPN client, not the ASA. For example, “in” and “out” refer to traffic coming into the VPN client or going outbound from the VPN client. If the VPN client also has a local firewall, the policy pushed from the ASA works with the policy of the local firewall. Any packet that is blocked by the rules of either firewall is dropped.
  - **Inbound Traffic Policy**—Lists the available push policies for inbound traffic.
  - **Outbound Traffic Policy**—Lists the available push policies for outbound traffic.
  - **Manage**—Displays the ACL Manager dialog box, in which you can configure Access Control Lists (ACLs).

## Configuring IPsec (IKEv1) Client Hardware Client Attributes for an Internal Group Policy

**Configuration > Remote Access > Network (Client) Access > Group Policies > Advanced > IPsec (IKEv1) Client > Hardware Client**

The Add or Edit Group Policy > Hardware Client dialog box lets you configure settings for the VPN 3002 hardware client for the group policy being added or modified. The Hardware Client dialog box parameters do not pertain to the ASA 5505 in client mode.

**Fields**

- **Inherit—(Multiple instances)** Indicates that the corresponding setting takes its value from the default group policy, rather than from the explicit specifications that follow. This is the default setting for all attributes in this dialog box.
- **Require Interactive Client Authentication**—Enables or disables the requirement for interactive client authentication. This parameter is disabled by default. Interactive hardware client authentication provides additional security by requiring the VPN 3002 to authenticate with a username and password that you enter manually each time the VPN 3002 initiates a tunnel. With this feature enabled, the VPN 3002 does not have a saved username and password. When you enter the username and password, the VPN 3002 sends these credentials to the ASA to which it connects. The ASA facilitates authentication, on either the internal or an external authentication server. If the username and password are valid, the tunnel is established.

When you enable interactive hardware client authentication for a group, the ASA pushes that policy to the VPN 3002s in the group. If you have previously set a username and password on the VPN 3002, the software deletes them from the configuration file. When you try to connect, the software prompts you for a username and password.

If, on the ASA, you subsequently disable interactive hardware authentication for the group, it is enabled locally on the VPN 3002s, and the software continues to prompt for a username and password. This lets the VPN 3002 connect, even though it lacks a saved username and password, and the ASA has disabled interactive hardware client authentication. If you subsequently configure a username and password, the feature is disabled, and the prompt no longer appears. The VPN 3002 connects to the ASA using the saved username and password.

- **Require Individual User Authentication**—Enables or disables the requirement for individual user authentication for users behind ASA 5505 in client mode or the VPN 3002 hardware client in the group. To display a banner to hardware clients in a group, individual user authentication must be enabled. This parameter is disabled by default.

Individual user authentication protects the central site from access by unauthorized persons on the private network of the hardware client. When you enable individual user authentication, each user that connects through a hardware client must open a web browser and manually enter a valid username and password to access the network behind the ASA, even though the tunnel already exists.



---

**Note** You cannot use the command-line interface to log in if user authentication is enabled. You must use a browser.

---

If you have a default home page on the remote network behind the ASA, or if you direct the browser to a website on the remote network behind the ASA, the hardware client directs the browser to the proper pages for user login. When you successfully log in, the browser displays the page you originally entered.

If you try to access resources on the network behind the ASA that are not web-based, for example, e-mail, the connection fails until you authenticate using a browser.

To authenticate, you must enter the IP address for the private interface of the hardware client in the browser Location or Address field. The browser then displays the login dialog box for the hardware client. To authenticate, click Connect/Login Status.

One user can log in for a maximum of four sessions simultaneously. Individual users authenticate according to the order of authentication servers configured for a group.

- **User Authentication Idle Timeout**—Configures a user timeout period. The security appliance terminates the connection if it does not receive user traffic during this period. You can specify that the timeout period is a specific number of minutes or unlimited.
  - **Unlimited**—Specifies that the connection never times out. This option prevents inheriting a value from a default or specified group policy.
  - **Minutes**—Specifies the timeout period in minutes. Use an integer between 1 and 35791394. The default value is Unlimited.

Note that the idle timeout indicated in response to the `show uauth` command is always the idle timeout value of the user who authenticated the tunnel on the Cisco Easy VPN remote device.

- **Cisco IP Phone Bypass**—Lets Cisco IP Phones bypass the interactive individual user authentication processes. If enabled, interactive hardware client authentication remains in effect. Cisco IP Phone Bypass is disabled by default.



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**Note** You must configure the ASA 5505 in client mode or the VPN 3002 hardware client to use network extension mode for IP phone connections.

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- **LEAP Bypass**—Lets LEAP packets from Cisco wireless devices bypass the individual user authentication processes (if enabled). LEAP Bypass lets LEAP packets from devices behind a hardware client travel across a VPN tunnel *prior* to individual user authentication. This lets workstations using Cisco wireless access point devices establish LEAP authentication. Then they authenticate again per individual user authentication (if enabled). LEAP Bypass is disabled by default.



---

**Note** This feature does not work as intended if you enable interactive hardware client authentication.

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IEEE 802.1X is a standard for authentication on wired and wireless networks. It provides wireless LANs with strong mutual authentication between clients and authentication servers, which can provide dynamic per-user, per-session wireless encryption privacy (WEP) keys, removing administrative burdens and security issues that are present with static WEP keys.

Cisco Systems has developed an 802.1X wireless authentication type called Cisco LEAP. LEAP implements mutual authentication between a wireless client on one side of a connection and a RADIUS server on the other side. The credentials used for authentication, including a password, are always encrypted before they are transmitted over the wireless medium.



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**Note** Cisco LEAP authenticates wireless clients to RADIUS servers. It does not include RADIUS accounting services.

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LEAP users behind a hardware client have a circular dilemma: they cannot negotiate LEAP authentication because they cannot send their credentials to the RADIUS server behind the central site device over the tunnel. The reason they cannot send their credentials over the tunnel is that they have not authenticated on the wireless network. To solve this problem, LEAP Bypass lets LEAP packets, and only LEAP packets, traverse the tunnel to authenticate the wireless connection to a RADIUS server before individual users authenticate. Then the users proceed with individual user authentication.

LEAP Bypass works as intended under the following conditions:

- The interactive unit authentication feature (intended for wired devices) must be disabled. If interactive unit authentication is enabled, a non-LEAP (wired) device must authenticate the hardware client before LEAP devices can connect using that tunnel.
- Individual user authentication is enabled (if it is not, you do not need LEAP Bypass).
- Access points in the wireless environment must be Cisco Aironet Access Points. The wireless NIC cards for PCs can be other brands.
- The Cisco Aironet Access Point must be running Cisco Discovery Protocol (CDP).
- The ASA 5505 or VPN 3002 can operate in either client mode or network extension mode.
- LEAP packets travel over the tunnel to a RADIUS server via ports 1645 or 1812.

**Note**

Allowing any unauthenticated traffic to traverse the tunnel might pose a security risk.

- Allow C—Restricts the use of Network Extension Mode on the hardware client. Choose the option to let hardware clients use Network Extension Mode. Network Extension Mode is required for the hardware client to support IP phone connections, because the Call Manager can communicate only with actual IP addresses.

**Note**

If you disable network extension mode, the default setting, the hardware client can connect to this ASA in PAT mode only. If you disallow network extension mode here, be careful to configure all hardware clients in a group for PAT mode. If a hardware client is configured to use Network Extension Mode and the ASA to which it connects disables Network Extension Mode, the hardware client attempts to connect every 4 seconds, and every attempt is rejected. In this situation, the hardware client puts an unnecessary processing load on the ASA to which it connects; large numbers of hardware clients that are misconfigured in this way reduces the ability of the security appliance to provide service.

## Configuring Clientless SSL VPN Internal Group Policies

### Configuring Clientless SSL VPN General Attributes for an Internal Group Policy

**Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies > Add/Edit > Add or Edit Internal Group Policy > General**

The Add or Edit Group Policy dialog box lets you specify tunneling protocols, filters, connection settings, and servers for the group policy being added or modified. For each of the fields on this dialog box, checking the Inherit check box lets the corresponding setting take its value from the default group policy. Inherit is the default value for all of the attributes in this dialog box.

#### Fields

The following attributes appear in the Add Internal Group Policy > General dialog box. They apply to SSL VPN and IPsec sessions, or clientless SSL VPN sessions. Thus, several are present for one type of session, but not the other.

- Name—Specifies the name of this group policy up to 64 characters; spaces are allowed. For the Edit function, this field is read-only.
- Banner—Specifies the banner text to present to users at login. The length can be up to 491 characters. There is no default value.

The IPsec VPN client supports full HTML for the banner. However, the clientless portal and the AnyConnect client support partial HTML. To ensure the banner displays properly to remote users, follow these guidelines:

- For clientless users, use the <BR> tag.
- Tunneling Protocols—Specifies the tunneling protocols that this group can use. Users can use only the selected protocols. The choices are as follows:
  - Clientless SSL VPN—Specifies the use of VPN via SSL/TLS, which uses a web browser to establish a secure remote-access tunnel to an ASA; requires neither a software nor hardware client. Clientless SSL VPN can provide easy access to a broad range of enterprise resources, including corporate websites, web-enabled applications, NT/AD file share (web-enabled), e-mail, and other TCP-based applications from almost any computer that can reach HTTPS Internet sites.
  - SSL VPN Client—Specifies the use of the Cisco AnyConnect VPN client or the legacy SSL VPN client. If you are using the AnyConnect client, you must choose this protocol for MUS to be supported.
  - IPsec IKEv1—IP Security Protocol. Regarded as the most secure protocol, IPsec provides the most complete architecture for VPN tunnels. Both Site-to-Site (peer-to-peer) connections and Cisco VPN client-to-LAN connections can use IPsec IKEv1.
  - IPsec IKEv2—Supported by the AnyConnect Secure Mobility Client. AnyConnect connections using IPsec with IKEv2 provide advanced features such as software updates, client profiles, GUI localization (translation) and customization, Cisco Secure Desktop, and SCEP proxy.
  - L2TP over IPsec—Allows remote users with VPN clients provided with several common PC and mobile PC operating systems to establish secure connections over the public IP network to the security appliance and private corporate networks. L2TP uses PPP over UDP (port 1701) to tunnel the data. The security appliance must be configured for IPsec transport mode.



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**Note** If you do not select a protocol, an error message appears.

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- Web ACL—(Clientless SSL VPN only) Choose an access control list (ACL) from the drop-down list if you want to filter traffic. Click Manage next to the list if you want to view, modify, add, or remove ACLs before making a selection.
- Manage—Displays the ACL Manager dialog box, with which you can add, edit, and delete Access Control Lists (ACLs) and Extended Access Control Lists (ACEs). For more information about the ACL Manager, see the online Help for that dialog box.
- Access Hours—Selects the name of an existing access hours policy, if any, applied to this user or create a new access hours policy. The default value is Inherit, or, if the Inherit check box is not checked, the default value is --Unrestricted--.
- Manage—Opens the Browse Time Range dialog box, in which you can add, edit, or delete a time range. See [Defining Time Ranges, page 4-35](#) for more information.
- Simultaneous Logins—Specifies the maximum number of simultaneous logins allowed for this user. The default value is 3. The minimum value is 0, which disables login and prevents user access.



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**Note** While there is no maximum limit, allowing several simultaneous connections might compromise security and affect performance.

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- **Restrict Access to VLAN—(Optional)** Also called “VLAN mapping,” this parameter specifies the egress VLAN interface for sessions to which this group policy applies. The ASA forwards all traffic on this group to the selected VLAN. Use this attribute to assign a VLAN to the group policy to simplify access control. Assigning a value to this attribute is an alternative to using ACLs to filter traffic on a session. In addition to the default value (Unrestricted), the drop-down list shows only the VLANs that are configured on this ASA.



**Note** This feature works for HTTP connections, but not for FTP and CIFS.

- **Connection Profile (Tunnel Group) Lock**—This parameter permits remote VPN access only with the selected connection profile (tunnel group), and prevents access with a different connection profile. The default inherited value is None.
- **Maximum Connect Time**—If the Inherit check box is not checked, this parameter specifies the maximum user connection time in minutes. At the end of this time, the system terminates the connection. The minimum is 1 minute, and the maximum is 35791394 minutes (over 4000 years). To allow unlimited connection time, check Unlimited (the default).
- **Idle Timeout**—If the Inherit check box is not checked, this parameter specifies this user’s idle timeout period in minutes. If there is no communication activity on the user connection in this period, the system terminates the connection. The minimum time is 1 minute, and the maximum time is 10080 minutes. The default is 30 minutes. To allow unlimited connection time, check **Unlimited**. This value does not apply to Clientless SSL VPN users.
- **Session Alert Interval**— If you uncheck the Inherit check box, the Default checkbox is checked automatically. This sets the session alert interval to 30 minutes. If you want to specify a new value, uncheck the Default check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- **Idle Alert Interval**—If you uncheck the Inherit check box, the Default checkbox is checked automatically. This sets the idle alert interval to 30 minutes. If you want to specify a new value, uncheck the Default check box and specify a session alert interval from 1 to 30 minutes in the minutes box.

## Configuring the Clientless SSL VPN Access Portal for an Internal Group Policy

The Portal attributes determine what appears on the portal page for members of this group policy establishing Clientless SSL VPN connections. In this pane, you can enable Bookmark lists and URL Entry, file server access, Port Forwarding and Smart Tunnels, ActiveX Relay, and HTTP settings.

### Fields

- **Bookmark List**—Choose a previously-configured Bookmark list or click **Manage** to create a new one. Bookmarks appear as links, from which users can navigate from the portal page.
- **URL Entry**—Enable to allow remote users to enter URLs directly into the portal URL field.
- **File Access Control**—Controls the visibility of “hidden shares” for Common Internet File System (CIFS) files. A hidden share is identified by a dollar sign (\$) at the end of the share name. For example, drive C is shared as C\$. With hidden shares, a shared folder is not displayed, and users are restricted from browsing or accessing these hidden resources.
  - **File Server Entry**—Enable to allow remote users to enter the name of a file server.
  - **File Server Browsing**—Enable to allow remote users to browse for available file servers.
  - **Hidden Share Access**—Enable to hide shared folders.

- Port Forwarding Control—Provides users access to TCP-based applications over a Clientless SSL VPN connection through a Java Applet.
  - Port Forwarding List—Choose a previously-configured list TCP applications to associate with this group policy. Click **Manage** to create a new list or to edit an existing list.
  - Auto Applet Download—Enables automatic installation and starting of the Applet the first time the user logs in.
  - Applet Name—Changes the name of the title bar that of the Applet dialog box to the name you designate. By default, the name is Application Access.
- Smart Tunnel—Specify your smart tunnel options using a clientless (browser-based) SSL VPN session with the ASA as the pathway and the security appliance as a proxy server:
  - Smart Tunnel Policy—Choose from the network list and specify one of the tunnels options: use smart tunnel for the specified network, do not use smart tunnel for the specified network, or use tunnel for all network traffic. Assigning a smart tunnel network to a group policy or username enables smart tunnel access for all users whose sessions are associated with the group policy or username but restricts smart tunnel access to the applications specified in the list. To view, add, modify, or delete a smart tunnel list, click **Manage**.
  - Smart Tunnel Application—Choose from the drop-down menu to connect a Winsock 2, TCP-based application installed on the end station to a server on the intranet. To view, add, modify, or delete a smart tunnel application, click **Manage**.
  - Smart Tunnel all Applications—Check this check box to tunnel all applications. All applications are tunneled without choosing from the network list or knowing which executables an end user may invoke for external applications.
  - Auto Start—Check this check box to start smart tunnel access automatically upon user login. This option to start smart tunnel access upon user login applies only to Windows. Uncheck the check box to enable smart tunnel access upon user login but require the user to start it manually, using the Application Access > Start Smart Tunnels button on the Clientless SSL VPN Portal Page.
  - Auto Sign-on Server List—Choose the list name from the drop-down menu if you want to reissue the user credentials when the user establishes a smart tunnel connection to a server. Each smart tunnel auto sign-on list entry identifies a server with which to automate the submission of user credentials. To view, add, modify, or delete a smart tunnel auto sign-on list, click **Manage**.
  - Windows Domain Name (Optional)—Specify the Windows domain to add it to the username during auto sign-on, if the universal naming convention (domain\username) is required for authentication. For example, enter CISCO to specify CISCO\qa\_team when authenticating for the username qa\_team. You must also check the “Use Windows domain name with user name” option when configuring associated entries in the auto sign-on server list.
- ActiveX Relay—Lets Clientless users launch Microsoft Office applications from the browser. The applications use the session to download and upload Microsoft Office documents. The ActiveX relay remains in force until the Clientless SSL VPN session closes.

#### More Options:

- HTTP Proxy—Enables or disables the forwarding of an HTTP applet proxy to the client. The proxy is useful for technologies that interfere with proper content transformation, such as Java, ActiveX, and Flash. It bypasses mangling while ensuring the continued use of the security appliance. The forwarded proxy automatically modifies the old browser proxy configuration and redirects all HTTP and HTTPS requests to the new proxy configuration. It supports virtually all client side technologies, including HTML, CSS, JavaScript, VBScript, ActiveX, and Java. The only browser it supports is Microsoft Internet Explorer.

- Auto Start (HTTP Proxy)—Check to enable HTTP Proxy automatically upon user login. Uncheck to enable smart tunnel access upon user login, but require the user to start it manually.
- HTTP Compression—Enables compression of HTTP data over the Clientless SSL VPN session.

## Configuring Portal Customization for a Clientless SSL VPN Internal Group Policy

To configure customization for a group policy, select a preconfigured portal customization object, or accept the customization provided in the default group policy. You can also configure a URL to display.

The procedure for customizing an access portal for a Clientless SSL VPN Access connection is the same as it is for a Network Client Access connection. See [Customizing a VPN Access Portal for an Internal Group Policy](#), page 4-23.

## Configuring Login Settings for a Clientless SSL VPN Internal Group Policy

In this dialog box, you can enable the ASA to prompt remote users to download the AnyConnect client or go to a Clientless SSL VPN portal page. See [Configuring AnyConnect Login Settings for an Internal Group Policy](#), page 4-21.

## Configuring Single Signon and Auto Signon Servers for a Clientless SSL VPN Access Internal Group Policy

To configure single sign-on servers and Auto sign-on servers, see “Auto Signon” in Chapter 71, “Clientless SSL VPN” in *Cisco ASA 5500 Series Configuration Guide using ASDM, 6.4 and 6.6* or “Using Single Sign-on with Clientless SSL VPN” in Chapter 73 of *Cisco ASA 5500 Series Configuration Guide using the CLI, 8.4 and 8.6*.

## Configuring Session Settings for Clientless SSL VPN Access

The clientless SSL VPN Add/Edit Internal Group Policy > More Options > Session Settings window lets you specify personalized user information between clientless SSL VPN sessions. By default, each group policy inherits the settings from the default group policy. Use this window to specify personalized clientless SSL VPN user information for the default group policy and any group policies for which you want to differentiate these values. See “Configuring Session Settings” Chapter 71, “Clientless SSL VPN” in *Cisco ASA 5500 Series Configuration Guide using ASDM, 6.4 and 6.6* or in Chapter 73 of *Cisco ASA 5500 Series Configuration Guide using the CLI, 8.4 and 8.6*.

## Configuring Site-to-Site Internal Group Policies

**Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > Add or Edit Internal Group Policy > General**

The Add or Edit Group Policy dialog box lets you specify tunneling protocols, filters, connection settings, and servers for the group policy being added or modified. For each of the fields in this dialog box, checking the Inherit check box lets the corresponding setting take its value from the default group policy. Inherit is the default value for all of the attributes on this dialog box.

## Fields

The following attributes appear in the Add Internal Group Policy > General dialog box. They apply to SSL VPN and IPsec sessions, or clientless SSL VPN sessions. Thus, several are present for one type of session, but not the other.

- Name—Specifies the name of this group policy. For the Edit function, this field is read-only.
- Tunneling Protocols—Specifies the tunneling protocols that this group can use. Users can use only the selected protocols. The choices are as follows:
  - Clientless SSL VPN—Specifies the use of VPN via SSL/TLS, which uses a web browser to establish a secure remote-access tunnel to a ASA; requires neither a software nor hardware client. Clientless SSL VPN can provide easy access to a broad range of enterprise resources, including corporate websites, web-enabled applications, NT/AD file share (web-enabled), e-mail, and other TCP-based applications from almost any computer that can reach HTTPS Internet sites.
  - SSL VPN Client—Specifies the use of the Cisco AnyConnect VPN client or the legacy SSL VPN client. If you are using the AnyConnect client, you must choose this protocol for MUS to be supported.
  - IPsec IKEv1—IP Security Protocol. Regarded as the most secure protocol, IPsec provides the most complete architecture for VPN tunnels. Both Site-to-Site (peer-to-peer) connections and Cisco VPN client-to-LAN connections can use IPsec IKEv1.
  - IPsec IKEv2—Supported by the AnyConnect Secure Mobility Client. AnyConnect connections using IPsec with IKEv2 provide advanced features such as software updates, client profiles, GUI localization (translation) and customization, Cisco Secure Desktop, and SCEP proxy.
  - L2TP over IPsec—Allows remote users with VPN clients provided with several common PC and mobile PC operating systems to establish secure connections over the public IP network to the security appliance and private corporate networks. L2TP uses PPP over UDP (port 1701) to tunnel the data. The security appliance must be configured for IPsec transport mode.



**Note** If you do not select a protocol, an error message appears.

- Filter—(Network (Client) Access only) Specifies which access control list to use, or whether to inherit the value from the group policy. Filters consist of rules that determine whether to allow or reject tunneled data packets coming through the ASA, based on criteria such as source address, destination address, and protocol. To configure filters and rules, see the Group Policy dialog box.
- Manage—Displays the ACL Manager dialog box, with which you can add, edit, and delete Access Control Lists (ACLs) and Extended Access Control Lists (ACEs). For more information about the ACL Manager, see the online Help for that dialog box.
- Idle Timeout—If the Inherit check box is not checked, this parameter specifies this user's idle timeout period in minutes. If there is no communication activity on the user connection in this period, the system terminates the connection. The minimum time is 1 minute, and the maximum time is 10080 minutes. The default is 30 minutes. To allow unlimited connection time, check **Unlimited**. This value does not apply to Clientless SSL VPN users.
- Maximum Connect Time—If the Inherit check box is not checked, this parameter specifies the maximum user connection time in minutes. At the end of this time, the system terminates the connection. The minimum is 1 minute, and the maximum is 35791394 minutes (over 4000 years). To allow unlimited connection time, check Unlimited (the default).

## Defining Time Ranges

**You can get to this panel through various paths.**

Use the Browse Time Range dialog box to add, edit, or delete a time range. A time range is a reusable component that defines starting and ending times that can be applied to a group policy. After defining a time range, you can select the time range and apply it to different options that require scheduling. For example, you can attach an ACL to a time range to restrict access to the ASA. A time range consists of a start time, an end time, and optional recurring (that is, periodic) entries. For more information about time ranges, see the online Help for the Add or Edit Time Range dialog box.

### Fields

- Add—Opens the Add Time Range dialog box, in which you can create a new time range.



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**Note** Creating a time range does not restrict access to the device.

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- Edit—Opens the Edit Time Range dialog box, in which you can modify an existing time range. This button is active only when you have selected an existing time range from the Browse Time Range table.
- Delete—Removes a selected time range from the Browse Time Range table. There is no confirmation or undo of this action.
- Name—Specifies the name of the time range.
- Start Time—Specifies when the time range begins.
- End Time—Specifies when the time range ends.
- Recurring Entries—Specifies further constraints of active time of the range within the start and stop time specified.

## Add/Edit Time Range

**You can get to this panel through various paths.**

The Add or Edit Time Range dialog box lets you configure a new time range.

### Fields

- Time Range Name—Specifies the name that you want to assign to this time range.
- Start Time—Defines the time when you want the time range to start.
  - Start now—Specifies that the time range starts immediately.
  - Start at—Selects the month, day, year, hour, and minute at which you want the time range to start.
- End Time—Defines the time when you want the time range to end.
  - Never end—Specifies that the time range has no defined end point.
  - End at (inclusive)—Selects the month, day, year, hour, and minute at which you want the time range to end.

- **Recurring Time Ranges**—Constrains the active time of this time range within the start and end times when the time range is active. For example, if the start time is start now and the end time is never end, and you want the time range to be effective every weekday, Monday through Friday, from 8:00 AM to 5:00 PM, you could configure a recurring time range, specifying that it is to be active weekdays from 08:00 through 17:00, inclusive.
- **Add**—Opens the Add Recurring Time Range dialog box, in which you can configure a recurring time range.
- **Edit**—Opens the Edit Recurring Time Range dialog box, in which you can modify a selected recurring time range.
- **Delete**—Removes a selected recurring time range.

## Add/Edit Recurring Time Range

**You can get to this panel through various paths.**

The Add or Edit Recurring Time Range dialog box lets you configure or modify a recurring time range.

### Fields

- **Specify days of the week and times on which this recurring range will be active**—Makes available the options in the Days of the week area. For example, use this option when you want the time range to be active only every Monday through Thursday, from 08:00 through 16:59.
  - **Days of the week**—Specifies the days that you want to include in this recurring time range. Possible options are: Every day, Weekdays, Weekends, and On these days of the week. For the last of these, you can check a check box for each day that you want included in the range.
  - **Daily Start Time**—Specifies the hour and minute, in 24-hour format, when you want the recurring time range to be active on each selected day.
  - **Daily End Time (inclusive)**—Specifies the hour and minute, in 24-hour format, when you want the recurring time range to end on each selected day.
- **Specify a weekly interval when this recurring range will be active**—Makes available the options in the Weekly Interval area. The range extends inclusively through the end time. All times in this area are in 24-hour format. For example, use this option when you want the time range to be active continuously from Monday at 8:00 AM through Friday at 4:30 PM.
  - **From**—Selects the day, hour, and minute when you want the weekly time range to start.
  - **Through**—Selects the day, hour, and minute when you want the weekly time range to end.

## Access Control List Manager

**You can get to this panel through various paths.**

The ACL Manager dialog box lets you define access control lists (ACLs) to control the access of a specific host or network to another host/network, including the protocol or port that can be used.

You can configure ACLs (access control lists) to apply to user sessions. These are filters that permit or deny user access to specific networks, subnets, hosts, and web servers.

- If you do not define any filters, all connections are permitted.
- The ASA supports only an inbound ACL on an interface.

- At the end of each ACL, there is an implicit, unwritten rule that denies all traffic that is not permitted. If traffic is not explicitly permitted by an access control entry (ACE), the ASA denies it. ACEs are referred to as rules in this section.

## Standard Access Control List

This pane provides summary information about standard ACLs, and lets you add or edit ACLs and ACEs.

### Fields

- Add—Lets you add a new ACL. When you highlight an existing ACL, it lets you add a new ACE for that ACL.
- Edit—Opens the Edit ACE dialog box, in which you can change an existing access control list rule.
- Delete—Removes an ACL or ACE. There is no confirmation or undo.
- Move Up/Move Down—Changes the position of a rule in the ACL Manager table.
- Cut—Removes the selection from the ACL Manager table and places it on the clipboard.
- Copy—Places a copy of the selection on the clipboard.
- Paste—Opens the Paste ACE dialog box, in which you can create a new ACL rule from an existing rule.
- No—Indicates the order of evaluation for the rule. Implicit rules are not numbered, but are represented by a hyphen.
- Address—Displays the IP address or URL of the application or service to which the ACE applies.
- Action—Specifies whether this filter permits or denies traffic flow.
- Description—Shows the description you typed when you added the rule. An implicit rule includes the following description: “Implicit outbound rule.”

## Extended Access Control List

This pane provides summary information about extended ACLs, and lets you add or edit ACLs and ACEs.

### Fields

- Add—Lets you add a new ACL. When you highlight an existing ACL, it lets you add a new ACE for that ACL.
- Edit—Opens the Edit ACE dialog box, in which you can change an existing access control list rule.
- Delete—Removes an ACL or ACE. There is no confirmation or undo.
- Move Up/Move Down—Changes the position of a rule in the ACL Manager table.
- Cut—Removes the selection from the ACL Manager table and places it on the clipboard.
- Copy—Places a copy of the selection on the clipboard.
- Paste—Opens the Paste ACE dialog box, in which you can create a new ACL rule from an existing rule.
- No—Indicates the order of evaluation for the rule. Implicit rules are not numbered, but are represented by a hyphen.

- **Enabled**—Enables or disables a rule. Implicit rules cannot be disabled.
- **Source**—Specifies the IP addresses (Host/Network) that are permitted or denied to send traffic to the IP addresses listed in the Destination column. In detail mode (see the Show Detail radio button), an address column might contain an interface name with the word any, such as inside: any. This means that any host on the inside interface is affected by the rule.
- **Destination**—Specifies the IP addresses (Host/Network) that are permitted or denied to send traffic to the IP addresses listed in the Source column. An address column might contain an interface name with the word any, such as outside: any. This means that any host on the outside interface is affected by the rule. An address column might also contain IP addresses; for example 209.165.201.1-209.165.201.30. These addresses are translated addresses. When an inside host makes a connection to an outside host, the firewall maps the address of the inside host to an address from the pool. After a host creates an outbound connection, the firewall maintains this address mapping. The address mapping structure is called an xlate, and remains in memory for a period of time. During this time, outside hosts can initiate connections to the inside host using the translated address from the pool, if allowed by the ACL. Normally, outside-to-inside connections require a static translation so that the inside host always uses the same IP address.
- **Service**—Names the service and protocol specified by the rule.
- **Action**—Specifies whether this filter permits or denies traffic flow.
- **Logging**—Shows the logging level and the interval in seconds between log messages (if you enable logging for the ACL). To set logging options, including enabling and disabling logging, right-click this column, and click Edit Log Option. The Log Options dialog box appears.
- **Time**—Specifies the name of the time range to be applied in this rule.
- **Description**—Shows the description you typed when you added the rule. An implicit rule includes the following description: "Implicit outbound rule."

## Add/Edit/Paste ACE

### ACL Manager > Add/Edit/Paste Extended ACE

The Add/Edit/Paste ACE dialog box lets you create a new extended ACE, or modify an existing rule. The Paste option becomes available only when you cut or copy a rule.

#### Fields

- **Action**—Determines the action type of the new rule. Select either permit or deny.
  - **Permit**—Permits all matching traffic.
  - **Deny**—Denies all matching traffic.
- **Source/Destination**—Specifies the source or destination type and, depending on that type, the other relevant parameters describing the source or destination host/network IP Address. Possible values are: any, IP address, Network Object Group, and Interface IP. The availability of subsequent fields depends upon the value of the Type field:
  - **any**—Specifies that the source or destination host/network can be any type. For this value of the Type field, there are no additional fields in the Source or Destination area.
  - **IP Address**—Specifies the source or destination host or network IP address. Both IPv4 and IPv6 addresses are supported. With this selection, the IP Address, ellipsis button, and Netmask fields become available. Choose an IP address or host name from the drop-down list in the IP Address field or click the ellipsis (...) button to browse for an IP address or name. Select a network mask from the drop-down list.



- Network Object Group—Specifies the name of the network object group. Choose a name from the drop-down list or click the ellipsis (...) button to browse for a network object group name.
- Interface IP—Specifies the interface on which the host or network resides. Select an interface from the drop-down list. The default values are inside and outside. There is no browse function.
- Protocol and Service—Specifies the protocol and service to which this ACE filter applies. Service groups let you identify multiple non-contiguous port numbers that you want the ACL to match. For example, if you want to filter HTTP, FTP, and port numbers 5, 8, and 9, define a service group that includes all these ports. Without service groups, you would have to create a separate rule for each port.

You can create service groups for TCP, UDP, TCP-UDP, ICMP, and other protocols. A service group with the TCP-UDP protocol contains services, ports, and ranges that might use either the TCP or UDP protocol.

- Protocol—Selects the protocol to which this rule applies. Possible values are ip, tcp, udp, icmp, and other. The remaining available fields in the Protocol and Service area depend upon the protocol you select. The next few bullets describe the consequences of each of these selections:
- Protocol: TCP and UDP—Selects the TCP/UDP protocol for the rule. The Source Port and Destination Port areas allow you to specify the ports that the ACL uses to match packets.
- Source Port/Destination Port—(*Available only for TCP and UDP protocols*) Specifies an operator and a port number, a range of ports, or a well-known service name from a list of services, such as HTTP or FTP. The operator list specifies how the ACL matches the port. Choose one of the following operators: = (equals the port number), not = (does not equal the port number), > (greater than the port number), < (less than the port number), range (equal to one of the port numbers in the range).
- Group—(*Available only for TCP and UDP protocols*) Selects a source port service group. The Browse (...) button opens the Browse Source Port or Browse Destination Port dialog box.
- Protocol: ICMP—Lets you choose an ICMP type or ICMP group from a preconfigured list or browse (...) for an ICMP group. The Browse button opens the Browse ICMP dialog box.
- Protocol: IP—Specifies the IP protocol for the rule in the IP protocol box. No other fields are available when you make this selection.
- Protocol: Other—Lets you choose a protocol from a drop-down list, choose a protocol group from a drop-down list, or browse for a protocol group. The Browse (...) button opens the Browse Other dialog box.
- Rule Flow Diagram—(*Display only*) Provides a graphical representation of the configured rule flow. This same diagram appears on the ACL Manager dialog box unless you explicitly close that display.
- Options—Sets optional features for this rule, including logging parameters, time ranges, and description.
  - Logging—Enables or disables logging or specifies the use of the default logging settings. If logging is enabled, the Syslog Level and Log Interval fields become available.
  - Syslog Level—Selects the level of logging activity. The default is Informational.
  - Log Interval—Specifies the interval for permit and deny logging. The default is 300 seconds. The range is 1 through 6000 seconds.
  - Time Range—Selects the name of the time range to use with this rule. The default is (any). Click the Browse (...) button to open the Browse Time Range dialog box to select or add a time range.
  - Description—(*Optional*) Provides a brief description of this rule. A description line can be up to 100 characters long, but you can break a description into multiple lines.

## Browse Source/Destination Address

**ACL Manager > Add/Edit Extended Access List Rule > Source or Destination > Browse button**

The Browse Source or Destination Address dialog box lets you select an object to use as a source or destination for this rule.

### Fields

- **Type**—Determines the type of object to use as the source or destination for this rule. Selections are IP Address Objects, IP Names, Network Object Groups, and All. The contents of the table following this field change, depending upon your selection.
- **Source/Destination Object Table**—Displays the objects from which you can select a source or destination object. If you choose All in the type field, each category of object appears under its own heading. The table has the following headings:
  - **Name**—Displays the network name (which may be an IP address) for each object.
  - **IP address**—Displays the IP address of each object.
  - **Netmask**—Displays the network mask to use with each object.
  - **Description**—Displays the description entered in the Add/Edit/Paste Extended Access List Rule dialog box.

## Browse Source/Destination Port

**ACL Manager > Add/Edit Extended Access List Rule > Protocol and Service > Protocol: tcp or udp > Source or Destination Port > Group option > Browse button**

The Browse Source or Destination Port dialog box lets you select a source or destination port for this protocol in this rule.

### Fields

- **Add**—Opens the Add TCP Service Group dialog box, in which you can configure a new TCP service group.
- **Find**—Opens the Filter field.
- **Filter/Clear**—Specifies a filter criterion that you can use to search for items in the Name list, thus displaying only those items that match that criterion. When you make an entry in the Filter field, the Filter button becomes active. Clicking the Filter button performs the search. After you perform the search, the Filter button is dimmed, and the Clear button becomes active. Clicking the Clear button clears the filter field and dims the Clear button.
- **Type**—Determines the type of object to use as the source or destination for this rule. Selections are IP Address Objects, IP Names, Network Object Groups, and All. The contents of the table following this field change, depending upon your selection.
- **Name**—Lists the predefined protocols and service groups for your selection.

## Add TCP Service Group

**ACL Manager > Add/Edit Extended Access List Rule > Protocol and Service > Protocol: tcp or udp > Source or Destination Port > Group option > Browse button > Browse Source or Destination Port > Add button**

The Add TCP Service Group dialog box lets you configure a new a TCP service group or port to add to the browsable source or destination port list for this protocol in this rule. Selecting a member of either the Members not in Group or the Members in Group list activates the Add and Remove buttons.

**Fields**

- Group Name—Specifies the name of the new TCP service group.
- Description—(Optional) Provides a brief description of this group.
- Members not in Group—Presents the option to select either a service/service group or a port number to add to the Members in Group list.
- Service/Service Group—Selects the option to select the name of a TCP service or service group to add to the Members in Group list.
- Port #—Selects the option to specify a range of port numbers to add to the Members in Group list.
- Add—Moves a selected item from the Members not in Group list to the Members in Group list.
- Remove—Moves a selected item from the Members in Group list to the Members not in Group list.
- Members in Group—Lists the members already configured in this service group.

## Browse ICMP

**ACL Manager > Add/Edit Extended Access List Rule > Protocol and Service > Protocol: icmp > ICMP > Group option > Browse button**

The Browse ICMP dialog box lets you select an ICMP group for this rule.

**Fields**

- Add—Opens the Add ICMP Group dialog box, in which you can configure a new TCP service group.
- Find—Opens the Filter field.
- Filter/Clear—Specifies a filter criterion that you can use to search for items in the Name list, thus displaying only those items that match that criterion. When you make an entry in the Filter field, the Filter button becomes active. Clicking the Filter button performs the search. After you perform the search, the Filter button is dimmed, and the Clear button becomes active. Clicking the Clear button clears the filter field and dims the Clear button.
- Type—Determines the type of object to use as the ICMP group for this rule. Selections are IP Address Objects, IP Names, Network Object Groups, and All. The contents of the table following this field change, depending upon your selection.
- Name—Lists the predefined ICMP groups for your selection.

## Add ICMP Group

**ACL Manager > Add/Edit Extended Access List Rule > Protocol and Service > Protocol: icmp > ICMP > Group option > Browse button > Browse ICMP > Add button**

The Add ICMP Group dialog box lets you configure a new a ICMP group by name or by number to add to the browsable ICMP list for this protocol in this rule. Choosing a member of either the Members not in Group or the Members in Group list activates the Add and Remove buttons.

**Fields**

- Group Name—Specifies the name of the new TCP service group.

- **Description**—(Optional) Provides a brief description of this group.
- **Members not in Group**—Presents the option to select either an ICMP type/ICMP group or an ICMP number to add to the Members in Group list.
- **ICMP Type/ICMP Group**—Selects the option to select the name of an ICMP group to add to the Members in Group list.
- **ICMP #**—Selects the option to specify an ICMP member by number to add to the Members in Group list.
- **Add**—Moves a selected item from the Members not in Group list to the Members in Group list.
- **Remove**—Moves a selected item from the Members in Group list to the Members not in Group list.
- **Members in Group**—Lists the members already configured in this service group.

## Browse Other

**ACL Manager > Add/Edit Extended Access List Rule > Protocol and Service > Protocol: other > Other > Group option > Browse button**

The Browse Other dialog box lets you select a protocol group for this rule.

### Fields

- **Add**—Opens the Add Protocol Group dialog box, in which you can configure a new service group.
- **Find**—Opens the Filter field.
- **Filter/Clear**—Specifies a filter criterion that you can use to search for items in the Name list, thus displaying only those items that match that criterion. When you make an entry in the Filter field, the Filter button becomes active. Clicking the Filter button performs the search. After you perform the search, the Filter button is dimmed, and the Clear button becomes active. Clicking the Clear button clears the filter field and dims the Clear button.
- **Type**—Determines the type of object to use as the protocol group for this rule. Selections are IP Address Objects, IP Names, Network Object Groups, and All. The contents of the table following this field change, depending upon your selection.
- **Name**—Lists the predefined protocol groups for your selection.

## Add Protocol Group

**ACL Manager > Add/Edit Extended Access List Rule > Protocol and Service > Protocol: other > Group option > Browse button > Browse Other > Add button**

The Add Protocol Group dialog box lets you configure a new a protocol group by name or by number to add to the browsable protocol list for this rule. Selecting a member of either the Members not in Group or the Members in Group list activates the Add and Remove buttons.

### Fields

- **Group Name**—Specifies the name of the new TCP service group.
- **Description**—(Optional) Provides a brief description of this group.
- **Members not in Group**—Presents the option to select either a protocol/protocol group or a protocol number to add to the Members in Group list.
- **Protocol/Protocol Group**—Selects the option to select the name of a protocol or protocol group to add to the Members in Group list.

- Protocol #—Selects the option to specify a protocol by number to add to the Members in Group list.
- Add—Moves a selected item from the Members not in Group list to the Members in Group list.
- Remove—Moves a selected item from the Members in Group list to the Members not in Group list.
- Members in Group—Lists the members already configured in this service group.

## Client Firewall with Local Printer and Tethered Device Support

When users connect to the ASA, all traffic is tunneled through the connection and users cannot access resources on their local network. This includes printers, cameras, and Windows Mobile devices (tethered devices) that synchronize with the local computer. Enabling Local LAN Access in the client profile resolves this problem, however it can introduce a security or policy concern for some enterprises as a result of unrestricted access to the local network. You can use the ASA to deploy endpoint OS firewall capabilities to restrict access to particular types of local resources, such as printers and tethered devices.

To do so, enable client firewall rules for specific ports for printing. The client distinguishes between inbound and outbound rules. For printing capabilities, the client opens ports required for outbound connections, but blocks all incoming traffic.



### Note

Be aware that users logged in as administrators have the ability to modify the firewall rules deployed to the client by the ASA. Users with limited privileges cannot modify the rules. For either user, the client reapplies the firewall rules when the connection terminates.

If you configure the client firewall, and the user authenticates to an Active Directory (AD) server, the client still applies the firewall policies from the ASA. However, the rules defined in the AD group policy take precedence over the rules of the client firewall.

The following sections describe procedures on how to do this:

- [Deploying a Client Firewall for Local Printer Support, page 4-44](#)
- [Tethered Devices Support, page 4-45](#)

### Usage Notes about Firewall Behavior

The following notes clarify how the AnyConnect client uses the firewall:

- The source IP is not used for firewall rules. The client ignores the source IP information in the firewall rules sent from the ASA. The client determines the source IP depending on whether the rules are public or private. Public rules are applied to all interfaces on the client. Private rules are applied to the Virtual Adapter.
- The ASA supports many protocols for ACL rules. However, the AnyConnect firewall feature supports only TCP, UDP, ICMP, and IP. If the client receives a rule with a different protocol, it treats it as an invalid firewall rule, and then disables split tunneling and uses full tunneling for security reasons.
- Starting in ASA 9.0, the Public Network Rule and Private Network Rule support unified access control lists. These access control lists can be used to define IPv4 and IPv6 traffic in the same rule.

Be aware of the following differences in behavior for each operating system:

- For Windows computers, deny rules take precedence over allow rules in Windows Firewall. If the ASA pushes down an allow rule to the AnyConnect client, but the user has created a custom deny rule, the AnyConnect rule is not enforced.

- On Windows Vista, when a firewall rule is created, Vista takes the port number range as a comma-separated string. The port range can be a maximum of 300 ports. For example, from 1-300 or 5000-5300. If you specify a range greater than 300 ports, the firewall rule is applied only to the first 300 ports.
- Windows users whose firewall service must be started by the AnyConnect client (not started automatically by the system) may experience a noticeable increase in the time it takes to establish a VPN connection.
- On Mac computers, the AnyConnect client applies rules sequentially in the same order the ASA applies them. Global rules should always be last.
- For third-party firewalls, traffic is passed only if both the AnyConnect client firewall and the third-party firewall allow that traffic type. If the third-party firewall blocks a specific traffic type that the AnyConnect client allows, the client blocks the traffic.

## Deploying a Client Firewall for Local Printer Support

The ASA supports the AnyConnect client firewall feature with ASA version 8.3(1) or later, and ASDM version 6.3(1) or later. This section describes how to configure the client firewall to allow access to local printers, and how to configure the client profile to use the firewall when the VPN connection fails.

### Limitations and Restrictions of the Client Firewall

The following limitations and restrictions apply to using the client firewall to restrict local LAN access:

- Due to limitations of the OS, the client firewall policy on computers running Windows XP is enforced for inbound traffic only. Outbound rules and bidirectional rules are ignored. This would include firewall rules such as 'permit ip any any'.
- Host Scan and some third-party firewalls can interfere with the firewall.

The following table clarifies what direction of traffic is affected by the source and destination port settings:

Source Port	Destination Port	Traffic Direction Affected
Specific port number	Specific port number	Inbound and outbound
A range or 'All' (value of 0)	A range or 'All' (value of 0)	Inbound and outbound
Specific port number	A range or 'All' (value of 0)	Inbound only
A range or 'All' (value of 0)	Specific port number	Outbound only

### Example ACL Rules for Local Printing

The ACL AnyConnect\_Client\_Local\_Print is provided with ASDM to make it easy to configure the client firewall. When you select that ACL for Public Network Rule in the Client Firewall pane of a group policy, that list contains the following ACEs:

**Table 4-1** *ACL Rules in AnyConnect\_Client\_Local\_Print*

Description	Permission	Interface	Protocol	Source Port	Destination Address	Destination Port
Deny all	Deny	Public	Any	Default <sup>1</sup>	Any	Default
LPD	Allow	Public	TCP	Default	Any	515
IPP	Allow	Public	TCP	Default	Any	631

**Table 4-1** *ACL Rules in AnyConnect\_Client\_Local\_Print (continued)*

Description	Permission	Interface	Protocol	Source Port	Destination Address	Destination Port
Printer	Allow	Public	TCP	Default	Any	9100
mDNS	Allow	Public	UDP	Default	224.0.0.251	5353
LLMNR	Allow	Public	UDP	Default	224.0.0.252	5355
NetBios	Allow	Public	TCP	Default	Any	137
NetBios	Allow	Public	UDP	Default	Any	137

1. The port range is 1 to 65535.

**Note**

To enable local printing, you must enable the **Local LAN Access** feature in the client profile with a defined ACL rule *allow Any Any*.

**Configuring Local Print Support**

- Step 1** Enable the AnyConnect client firewall in a group policy. Go to **Configuration > Remote Access VPN > Network (Client) Access > Group Policies**.
- Step 2** Select a group policy and click **Edit**. The Edit Internal Group Policy window displays.
- Step 3** Select **Advanced > AnyConnect Client > Client Firewall**. Click **Manage** for the Private Network Rule.
- Step 4** Create an ACL and specify an ACE using the rules in [Table 4-1](#). Add this ACL as a PrivateNetwork Rule.
- Step 5** If you enabled the Automatic VPN Policy always-on and specified a closed policy, in the event of a VPN failure, users have no access to local resources. You can apply the firewall rules in this scenario by going to **Preferences (Cont) in the profile editor** and checking **Apply last local VPN resource rules**.

**Tethered Devices Support**

To support tethered devices and protect the corporate network, create a standard ACL in the group policy, specifying destination addresses in the range that the tethered devices use. Then specify the ACL for split tunneling as a network list to exclude from tunneled VPN traffic. You must also configure the client profile to use the last VPN local resource rules in case of VPN failure.

**Note**

For Windows Mobile devices that need to sync with the computer running AnyConnect, specify the IPv4 destination address as 169.254.0.0, or the IPv6 destination address fe80::/64 in the ACL.

Follow these steps:

- Step 1** In ASDM, go to **Group Policy > Advanced > Split Tunneling**.
- Step 2** Uncheck **Inherit** next to the Network List field and click **Manage**. The ACL Manager displays.
- Step 3** Click the **Extended ACL** tab.
- Step 4** Click **Add** and then **Add ACL**. Specify a name for the new ACL.

- Step 5** Choose the new ACL in the table and click **Add** and then **Add ACE**. The Edit ACE window displays.
  - Step 6** For Action, choose the **Permit** radio button.
  - Step 7** In the destination criteria area, specify the IPv4 destination address as 169.254.0.0 or the IPv6 destination address fe80::/64.
  - Step 8** For Service, choose *IP*.
  - Step 9** Click **OK**.
  - Step 10** Click OK to save the ACL.
  - Step 11** In the Split Tunneling pane for the internal group policy, uncheck Inherit for the Policy or IPv6 Policy, depending on the IP address you specified in step 7, and choose **Exclude Network List Below**. For Network List, choose the ACL you created.
  - Step 12** Click **OK**.
  - Step 13** Click **Apply**.
- 

#### Fields

- Public Network Rule—Use the drop-down list to choose from the existing defined ACLs.  
Manage—Displays the ACL Manager dialog box, with which you can add, edit, and delete Access Control Lists (ACLs) and Extended Access Control Lists (ACEs).
- Private Network Rule—Use the drop-down list to choose from the existing defined ACLs.  
Manage—Displays the ACL Manager dialog box, with which you can add, edit, and delete Access Control Lists (ACLs) and Extended Access Control Lists (ACEs).

## Configuring a Web ACLs

**Configuration > Remote Access > Clientless SSL VPN Access > Advanced > Web ACLs**

**Configuration > Remote Access > Clientless SSL VPN Access > Group Policies > General > More Options > Web ACL**

This dialog box lets you configure ACLs for Clientless SSL VPN connections.

#### Fields

- View (Unlabeled)—Indicates whether the selected entry is expanded (minus sign) or contracted (plus sign).
- # column—Specifies the ACE ID number.
- Enable—Indicates whether this ACL is enabled or disabled. You can enable or disable the ACL using this check box.
- Action—Specifies whether this ACL permits or denies access.
- Type—Specifies whether this ACL applies to a URL or a TCP address/port.
- Filter—Specifies the type of filter being applied.
- Syslog Level (Interval)—Specifies the syslog parameters for this ACL.
- Time Range—Specifies the name of the time range, if any, for this ACL. The time range can be a single interval or a series of periodic ranges.
- Description—Specifies the description, if any, of the ACL.
- Add ACL—Displays the Add Web Type ACL dialog box, in which you can specify an ACL ID.



- **Add ACE**—Displays the Add Web Type ACE dialog box, in which you specify parameters for the named ACL. This button is active only if there are one or more entries in the Web Type ACL table.
- **Edit ACE/Delete**—Click to edit or delete the highlighted ACL or ACE. When you delete an ACL, you also delete all of its ACEs. No warning or undelete.
- **Move Up/Move Down**—Highlight an ACL or ACE and click these buttons to change the order of ACLs and ACEs. The ASA checks ACLs and their ACEs in priority order according to their position in the ACLs list box until it finds a match.

## Add/Edit Standard Access List Rule

### ACL Manager > Add or Edit Standard Access List Rule

The Add/Edit Standard Access List Rule dialog box lets you create a new rule, or modify an existing rule.

#### Fields

- **Action**—Determines the action type of the new rule. Choose either Permit or Deny.
  - **Permit**—Permits all matching traffic.
  - **Deny**—Denies all matching traffic.
- **Host/Network IP Address**—Identifies the networks by IP address.
  - **IP address**—The IP address of the host or network.
  - **Mask**—The subnet mask of the host or network
- **Description**—(Optional) Enter a description of the access rule.

## Add/Edit Server and URL List

### Configuration > VPN > General > Group Policy > Add/Edit > Internal Group Policy > Web VPN Tab > Other Tab > Add or Edit Server and URL List

The Add or Edit Server and URL List dialog box lets you add, edit, delete, and order the items in the designated URL list.

#### Fields

- **List Name**—Specifies the name of the list to be added or selects the name of the list to be modified or deleted.
- **URL Display Name**—Specifies the URL name displayed to the user.
- **URL**—Specifies the actual URL associated with the display name.
- **Add**—Opens the Add Server or URL dialog box, in which you can configure a new server or URL and display name.
- **Edit**—Opens the Edit Server or URL dialog box, in which you can configure a new server or URL and display name.
- **Delete**—Removes the selected item from the server and URL list. There is no confirmation or undo.
- **Move Up/Move Down**—Changes the position of the selected item in the server and URL list.

## Add/Edit Server or URL

**Configuration > VPN > General > Group Policy > Add/Edit > Internal Group Policy > Web VPN Tab > Other Tab > Add or Edit Server and URL**

The Add or Edit Server or URL dialog box lets you add or edit, delete, and order the items in the designated URL list.

### Fields

- URL Display Name—Specifies the URL name displayed to the user.
- URL—Specifies the actual URL associated with the display name.

## Configuring AnyConnect VPN Client Connections

The Cisco AnyConnect VPN client provides secure SSL or IPsec (IKEv2) connections to the ASA for remote users. The client gives remote users the benefits of a VPN client without the need for network administrators to install and configure clients on remote computers.

Without a previously-installed client, remote users enter the IP address in their browser of an interface configured to accept SSL VPN connections. Unless the ASA is configured to redirect http:// requests to https://, users must enter the URL in the form https://<address>.

After entering the URL, the browser connects to that interface and displays the login screen. If the user satisfies the login and authentication, and the ASA identifies the user as requiring the client, it downloads the client that matches the operating system of the remote computer. After downloading, the client installs and configures itself, establishes a VPN connection and either remains or uninstalls itself (depending on the ASA configuration) when the connection terminates.

In the case of a previously installed client, when the user authenticates, the ASA examines the revision of the client, and upgrades the client as necessary.

The AnyConnect client can be downloaded from the ASA, or it can be installed manually on the remote PC by the system administrator. For more information about installing the client manually, see the *AnyConnect Administrators Guide*.

The ASA downloads the client based on the group policy or username attributes of the user establishing the connection. You can configure the ASA to automatically download the client, or you can configure it to prompt the remote user about whether to download the client. In the latter case, if the user does not respond, you can configure the ASA to either download the client after a timeout period or present the login page.

### Fields

- Keep Installer on Client System—Enable to allow permanent client installation on the remote computer. Enabling disables the automatic uninstalling feature of the client. The client remains installed on the remote computer for subsequent connections, reducing the connection time for the remote user.



**Note** Keep Installer on Client System is not supported after version 2.5 of the AnyConnect client.

- Compression—Compression increases the communications performance between the security appliance and the client by reducing the size of the packets being transferred.

- **Datagram TLS**—Datagram Transport Layer Security avoids latency and bandwidth problems associated with some SSL connections and improves the performance of real-time applications that are sensitive to packet delays.
- **Ignore Don't Defrag (DF) Bit**—This feature allows the force fragmentation of packets that have the DF bit set, allowing them to pass through the tunnel. An example use case is for servers in your network that do not respond correctly to TCP MSS negotiations.
- **Client Bypass Protocol**—The Client Protocol Bypass feature allows you to configure how the ASA manages IPv4 traffic when it is expecting only IPv6 traffic or how it manages IPv6 traffic when it is expecting only IPv4 traffic.

When the AnyConnect client makes a VPN connection to the ASA, the ASA could assign it an IPv4, IPv6, or both an IPv4 and IPv6 address. If the ASA assigns the AnyConnect connection only an IPv4 address or only an IPv6 address, you can now configure the Client Bypass Protocol to drop network traffic for which the ASA did not assign an IP address, or allow that traffic to bypass the ASA and be sent from the client unencrypted or “in the clear”.

For example, assume that the ASA assigns only an IPv4 address to an AnyConnect connection and the endpoint is dual stacked. When the endpoint attempts to reach an IPv6 address, if Client Bypass Protocol is disabled, the IPv6 traffic is dropped; however, if Client Bypass Protocol is enabled, the IPv6 traffic is sent from the client in the clear.

- **FQDN of This Device**—This information is used by the client after network roaming in order to resolve the ASA IP address used for re-establishing the VPN session. This setting is critical to support roaming between networks of different IP protocols (such as IPv4 to IPv6).

**Note**

You cannot use the ASA FQDN present in the AnyConnect profile to derive the ASA IP address after roaming. The addresses may not match the correct device (the one the tunnel was established to) in the load balancing scenario.

If the device FQDN is not pushed to the client, the client will try to reconnect to whatever IP address the tunnel had previously established. In order to support roaming between networks of different IP protocols (from IPv4 to IPv6), AnyConnect must perform name resolution of the device FQDN after roaming, so that it can determine which ASA address to use for re-establishing the tunnel. The client uses the ASA FQDN present in its profile during the initial connection. During subsequent session reconnects, it always uses the device FQDN pushed by ASA (and configured by the administrator in the group policy), when available. If the FQDN is not configured, the ASA derives the device FQDN (and sends it to the client) from whatever is set under Device Setup > Device Name/Password and Domain Name.

If the device FQDN is not pushed by the ASA, the client cannot re-establish the VPN session after roaming between networks of different IP protocols.

- **MTU**—Adjusts the MTU size for SSL connections. Enter a value in bytes, from 256 to 1410 bytes. By default, the MTU size is adjusted automatically based on the MTU of the interface that the connection uses, minus the IP/UDP/DTLS overhead.
- **Keepalive Messages**—Enter a number, from 15 to 600 seconds, in the Interval field to enable and adjust the interval of keepalive messages to ensure that a connection through a proxy, firewall, or NAT device remains open, even if the device limits the time that the connection can be idle. Adjusting the interval also ensures that the client does not disconnect and reconnect when the remote user is not actively running a socket-based application, such as Microsoft Outlook or Microsoft Internet Explorer.

- **Optional Client Modules to Download**—To minimize download time, the AnyConnect client requests downloads (from the ASA) only of modules that it needs for each feature that it supports. You must specify the names of modules that enable other features. The AnyConnect client, version 3.0, includes the following modules (previous versions have fewer modules):
  - AnyConnect DART—The Diagnostic AnyConnect Reporting Tool (DART) captures a snapshot of system logs and other diagnostic information and creates a .zip file on your desktop so you can conveniently send troubleshooting information to Cisco TAC.
  - AnyConnect Network Access Manager—Formerly called the Cisco Secure Services Client, this module provides 802.1X (Layer 2) and device authentication for access to both wired and wireless network is integrated into AnyConnect 3.0.
  - AnyConnect SBL—Start Before Logon (SBL) forces the user to connect to the enterprise infrastructure over a VPN connection before logging on to Windows by starting AnyConnect before the Windows login dialog box appears.
  - AnyConnect Web Security Module—Formerly called ScanSafe Hostscan, this module is integrated into the AnyConnect 3.0.
  - AnyConnect Telemetry Module—Sends information about the origin of malicious content to the web filtering infrastructure of the Cisco IronPort Web Security Appliance (WSA), which uses this data to provide better URL filtering rules.
  - AnyConnect Posture Module—Formerly called the Cisco Secure Desktop HostScan feature, the posture module is integrated into AnyConnect 3.0 and provides AnyConnect the ability to gather credentials for posture assessment prior to creating a remote access connection to the ASA.
- **Always-On VPN**—Determine if the always-on VPN flag setting in the AnyConnect service profile is disabled or if the AnyConnect service profile setting should be used. The always-on VPN feature lets AnyConnect automatically establish a VPN session after the user logs onto a computer. The VPN session remains up until the user logs off the computer. If the physical connection is lost, the session remains up, and AnyConnect continually attempts to reestablish the physical connection with the adaptive security appliance to resume the VPN session.

Always-on VPN permits the enforcement of corporate policies to protect the device from security threats. You can use it to help ensure AnyConnect establishes a VPN session whenever the endpoint is not in a trusted network. If enabled, a policy is configured to determine how network connectivity is managed in the absence of a connection.



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**Note** Always-On VPN requires an AnyConnect release that supports AnyConnect Secure Mobility features. Refer to the *Cisco AnyConnect VPN Client Administrator Guide* for additional information.

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- **Client Profiles to Download**—A profile is a group of configuration parameters that the AnyConnect client uses to configure VPN, Network Access Manager, web security, and telemetry settings. Click Add to launch the Select Anyconnect Client Profiles window where you can specify previously-created profiles for this group policy.

## Using AnyConnect Client Profiles

You enable Cisco AnyConnect Secure Mobility client features in the AnyConnect profiles—XML files that contain configuration settings for the core client with its VPN functionality and for the optional client modules Network Access Manager, telemetry, and web security. The ASA deploys the profiles during AnyConnect installation and updates. Users cannot manage or modify profiles.

You can configure a profile using the AnyConnect profile editor, a convenient GUI-based configuration tool launched from ASDM. The AnyConnect software package, version 2.5 and later (for all OSs), includes the editor, which activates when you load the AnyConnect package on the ASA as an AnyConnect client image. Alternatively, you can manually edit the XML file and import the file to the ASA as a profile.

You can configure the ASA to deploy profiles globally for all AnyConnect users or to users based on their group policy. Usually, a user has a single profile file for each AnyConnect module installed. In some cases, you might want to provide more than one profile for a user. Someone who works from multiple locations might need more than one profile. Be aware that some of the profile settings (such as SBL) control the connection experience at a global level. Other settings are unique to a particular host and depend on the host selected.

Some profile settings are stored locally on the user computer in a user preferences file or a global preferences file. The user file has information the client needs to display user-controllable settings in the Preferences tab of the client GUI and information about the last connection, such as the user, the group, and the host. The global file has information about user-controllable settings to be able to apply those settings before login (since there is no user). For example, the client needs to know if Start Before Logon and/or AutoConnect On Start are enabled before login. For more information about creating and deploying AnyConnect client profiles and controlling client features, see the *AnyConnect VPN Client Administrator Guide*.

### Fields

**Add**—Displays the Add AnyConnect Client Profiles dialog box, where you can specify a file in flash memory as a profile, or where you can browse flash memory for a file to specify as a profile. You can also upload a file from a local computer to the flash memory.

**Edit**—Displays the Edit SSL VPN Client Profile window, where you can change the settings contained in the profile for AnyConnect client features.

**Delete**—Deletes a profile from the table. This does not delete the XML file from flash.

**AnyConnect Client Profiles Table**—Displays the XML files specified as AnyConnect client profiles:

- **Profile Name**—The name of the profile specified when the profile was added.
- **Profile Usage/Type**—Displays the use for this profile, such as VPN, Network Access Manager, or telemetry.

### Specifying an AnyConnect Client Profile

Specify an AnyConnect client profile for this group policy.

For more information about creating and deploying AnyConnect client profiles and controlling client features, see the *AnyConnect VPN Client Administrator Guide*.

### Fields

**Profile Name**—Specify an AnyConnect client profile for this group policy.

**Profile Usage**—Displays the usage assigned to the profile when originally created: VPN, Network Access Manager, web security, or telemetry. If ASDM does not recognize the usage specified in the XML file, the drop-down list becomes selectable and you can choose a usage type manually.

**Profile Location**—Specify a path to the profile file in the ASA flash memory. If the file does not exist, the ASA creates one based on the profile template.

## Importing an AnyConnect Client Profile

Import a new AnyConnect client profile in this window. You can import a profile from a local device or a remote server.

For more information about creating and deploying AnyConnect client profiles and controlling client features, see the *AnyConnect VPN Client Administrator Guide*.

### Fields

**Profile Name**—Specify a name for the profile you add.

**Profile Usage**—Displays the usage assigned to the profile when originally created: VPN, Network Access Manager, web security, or telemetry. If ASDM does not recognize the usage specified in the XML file, the drop-down list becomes selectable and you can choose a usage type manually.

**Group Policy**—Specify a group policy for this profile. The profile downloads to users belonging to the group policy along with the AnyConnect client.

**Profile Location**—Specify a path to the profile file in the ASA flash memory. If the file does not exist, the ASA creates one based on the profile template.

## Exporting an AnyConnect Client Profile

Export an AnyConnect VPN client profile from this window. You can export to a local device or a remote server.

For more information about creating and deploying AnyConnect client profiles and controlling client features, see the *AnyConnect VPN Client Administrator Guide*.

### Fields

**Device Profile Path**—Displays the path and filename of the profile file.

**Local Path**—Specify the path and filename to export the profile file.

**Browse Local**—Click to launch a window to browse the local device file system.

## Exempting AnyConnect Traffic from Network Address Translation

If you have configured your ASA to perform network address translation (NAT), you must exempt your remote access AnyConnect client traffic from being translated so that the AnyConnect clients, internal networks, and corporate resources on a DMZ, can originate network connections to each other. Failing to exempt the AnyConnect client traffic from being translated prevents the AnyConnect clients and other corporate resources from communicating.

“Identity NAT” (also known as “NAT exemption”) allows an address to be translated to itself, which effectively bypasses NAT. Identity NAT can be applied between two address pools, an address pool and a subnetwork, or two subnetworks.

This procedure illustrates how you would configure identity NAT between these hypothetical network objects in our example network topology: Engineering VPN address pool, Sales VPN address pool, inside network, a DMZ network, and the Internet. Each Identity NAT configuration requires one NAT rule.

**Table 4-2** *Network Addressing for Configuring Identity NAT for VPN Clients*

Network or Address Pool	Network or address pool name	Range of addresses
Inside network	inside-network	10.50.50.0 - 10.50.50.255
Engineering VPN address pool	Engineering-VPN	10.60.60.1 - 10.60.60.254
Sales VPN address pool	Sales-VPN	10.70.70.1 - 10.70.70.254
DMZ network	DMZ-network	192.168.1.0 - 192.168.1.255

- Step 1** Log into the ASDM and select **Configuration > Firewall > NAT Rules**.
- Step 2** Create a NAT rule so that the hosts in the Engineering VPN address pool can reach the hosts in the Sales VPN address pool. In the NAT Rules pane, select **Add > Add NAT Rule Before “Network Object” NAT rules** so that the ASA evaluates this rule before other rules in the Unified NAT table. See [Figure 4-2 on page 4-53](#) for an example of the Add NAT rule dialog box.



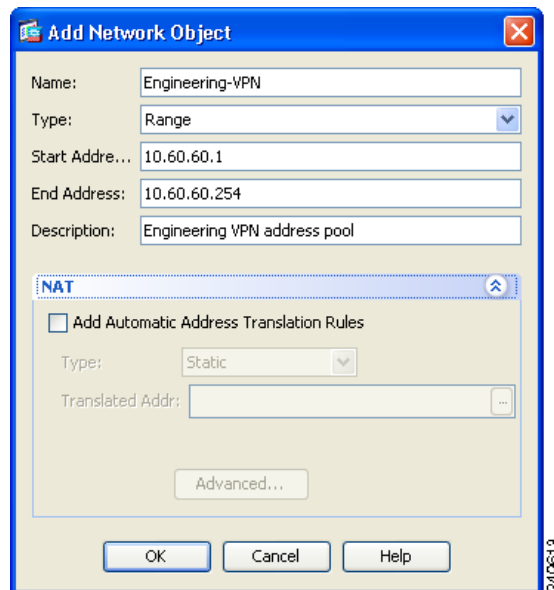
**Note** NAT rule evaluation is applied on a top-down, first match basis. Once the ASA matches a packet to a particular NAT rule it does not perform any further evaluation. It is important that you place the most specific NAT rules at the top of the Unified NAT table so that the ASA does not prematurely match them to broader NAT rules.

**Figure 4-2** *Add NAT rule dialog box*

- a. In the **Match criteria: Original Packet** area, configure these fields:

- Source Interface: Any
- Destination Interface: Any
- Source Address: Click the Source Address browse button and create the network object that represents the Engineering VPN address pool. Define the object type as a **Range** of addresses. Do not add an automatic address translation rule. See [Figure 4-3](#) for an example.
- Destination Address: Click the Destination Address browse button and create the network object that represents the Sales VPN address pool. Define the object type as a **Range** of addresses. Do not add an automatic address translation rule.

**Figure 4-3** Create Network Object for a VPN address pool



- b. In the **Action Translated Packet** area, configure these fields:
    - Source NAT Type: Static
    - Source Address: Original
    - Destination Address: Original
    - Service: Original
  - c. In the **Options** area, configure these fields:
    - Check **Enable rule**.
    - Uncheck or leave empty the **Translate DNS replies that match this rule**.
    - Direction: Both
    - Description: Add a Description for this rule.
  - d. Click **OK**.
  - e. Click **Apply**. Your rule should look like rule 1 in the [Unified NAT table](#) in [Figure 4-5](#) on page 4-57.
- CLI example:
- ```
nat source static Engineering-VPN Engineering-VPN destination static Sales-VPN Sales-VPN
```
- f. Click **Send**.



**Step 3** When ASA is performing NAT, in order for two hosts in the same VPN pool to connect to each other, or for those hosts to reach the Internet through the VPN tunnel, you must enable the **Enable traffic between two or more hosts connected to the same interface** option. To do this, in ASDM, select **Configuration > Device Setup > Interfaces**. At the bottom of the Interface panel, check **Enable traffic between two or more hosts connected to the same interface** and click **Apply**.

CLI example:

```
same-security-traffic permit inter-interface
```

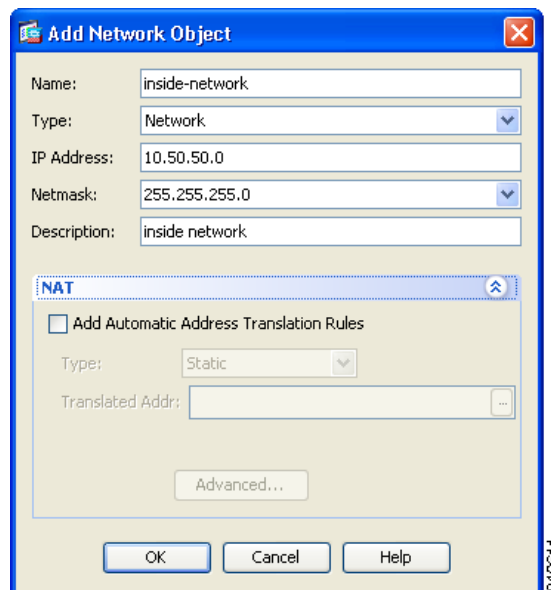
**Step 4** Create a NAT rule so that the hosts in the Engineering VPN address pool can reach other hosts in the Engineering VPN address pool. Create this rule just as you created the rule in [Step 2](#) except that you specify the Engineering VPN address pool as both the Source address and the Destination Address in the **Match criteria: Original Packet** area.

**Step 5** Create a NAT rule so that the Engineering VPN remote access clients can reach the “inside” network. In the NAT Rules pane, select **Add > Add NAT Rule Before “Network Object” NAT rules** so that this rule will be processed before other rules.

a. In the **Match criteria: Original Packet** area configure these fields:

- Source Interface: Any
- Destination Interface: Any
- Source Address: Click the Source Address browse button and create a network object that represents the inside network. Define the object type as a **Network** of addresses. Do not add an automatic address translation rule.
- Destination Address: Click the Destination Address browse button and select the network object that represents the Engineering VPN address pool.

**Figure 4-4** Add inside-network object



b. In the **Action: Translated Packet** area, configure these fields:

- Source NAT Type: Static
- Source Address: Original
- Destination Address: Original

- Service: Original
- c. In the **Options** area, configure these fields:
  - Check **Enable rule**.
  - Uncheck or leave empty the **Translate DNS replies that match this rule**.
  - Direction: Both
  - Description: Add a Description for this rule.
- d. Click **OK**.
- e. Click **Apply**. Your rule should look like rule two in the [Unified NAT table](#) in [Figure 4-5 on page 4-57](#).

CLI example

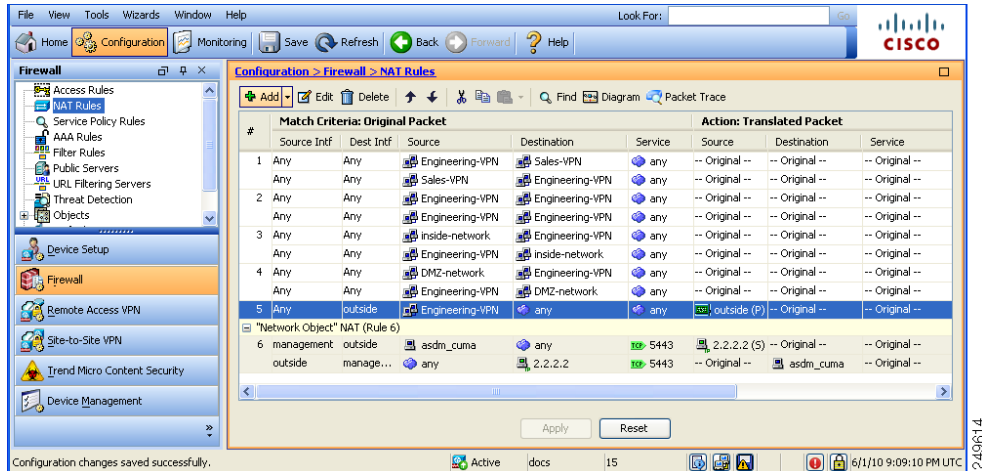
```
nat source static inside-network inside-network destination static Engineering-VPN  
Engineering-VPN
```

- Step 6** Create a new rule, following the method in [Step 5](#), to configure identity NAT for the connection between the Engineering VPN address pool and the DMZ network. Use the DMZ network as the Source Address and use the Engineering VPN address pool as the Destination address.
- Step 7** Create a new NAT rule to allow the Engineering VPN address pool to access the Internet through the tunnel. In this case, you do not want to use identity NAT because you want to change the source address from a private address to an Internet routable address. To create this rule, follow this procedure:
- a. In the NAT Rules pane, select **Add > Add NAT Rule Before “Network Object” NAT rules** so that this rule will be processed before other rules.
  - b. In the **Match criteria: Original Packet** area configure these fields:
    - Source Interface: Any
    - Destination Interface: Any. This field will be automatically populated with “outside” after you select outside as the Source Address in the **Action: Translated Packet** area.
    - Source Address: Click the Source Address browse button and select the network object that represents the Engineering VPN address pool.
    - Destination Address: Any.
  - c. In the **Action: Translated Packet** area, configure these fields:
    - Source NAT Type: Dynamic PAT (Hide)
    - Source Address: Click the Source Address browse button and select the **outside** interface.
    - Destination Address: Original
    - Service: Original
  - d. In the **Options** area, configure these fields:
    - Check **Enable rule**.
    - Uncheck or leave empty the **Translate DNS replies that match this rule**.
    - Direction: Both
    - Description: Add a Description for this rule.
  - e. Click **OK**.
  - f. Click **Apply**. Your rule should look like rule five in the [Unified NAT table](#) in [Figure 4-5 on page 4-57](#).

CLI example:

```
nat (any,outside) source dynamic Engineering-VPN interface
```

**Figure 4-5** Unified NAT table



- Step 8** After you have configured the Engineering VPN Address pool to reach itself, the Sales VPN address pool, the inside network, the DMZ network, and the Internet; you must repeat this process for the Sales VPN address pool. Use identity NAT to exempt the Sales VPN address pool traffic from undergoing network address translation between itself, the inside network, the DMZ network, and the Internet.
- Step 9** From the **File** menu on the ASA, select **Save Running Configuration to Flash** to implement your identity NAT rules.

## Configuring AnyConnect VPN Connections

Use the AnyConnect Connection Profiles pane and its child dialog boxes to specify VPN connection attributes for client-based connections. These attributes apply to the Cisco AnyConnect VPN client and to the legacy SSL VPN client.

The initial client deployment requires end-user administrative rights. The Cisco AnyConnect VPN client supports the HTTPS/TCP (SSL) and Datagram Transport Layer Security (DTLS) tunneling options.

In the main pane, you can enable client access on the interfaces you select and you can select, add, edit, and delete connections (tunnel groups). You can also specify whether you want to allow a user to select a particular connection at login.

### Fields

- **Access Interfaces**—Lets you select from a table the interfaces on which to enable access. The fields in this table include the interface name and check boxes specifying whether to allow access.
  - In the Interface table, in the row for the interface you are configuring for AnyConnect connections, check the protocols you want to enable on the interface. You can allow SSL Access, IPsec access, or both.

When checking SSL, DTLS (Datagram Transport Layer Security) is enabled by default. DTLS avoids latency and bandwidth problems associated with some SSL connections and improves the performance of real-time applications that are sensitive to packet delays.

When checking IPsec (IKEv2) access, client services are enabled by default. Client services include enhanced Anyconnect features including software updates, client profiles, GUI localization (translation) and customization, Cisco Secure Desktop, and SCEP proxy. If you disable client services, the AnyConnect client still establishes basic IPsec connections with IKEv2.

- Device Certificate—Lets you specify a certificate for authentication for either an RSA key or an ECDSA key. See [Specifying a Device Certificate, page 4-58](#).
- Port Setting—Configure port numbers for clientless SSL and IPsec (IKEv2) connections. See [Configuring Port Settings, page 4-59](#).
- Enable inbound VPN sessions to bypass interface ACLs is checked by default.— The security appliance allows all VPN traffic to pass through the interface ACLs. For example, even if the outside interface ACL does not permit the decrypted traffic to pass through, the security appliance trusts the remote private network and permits the decrypted packets to pass through. You can change this default behavior. If you want the interface ACL to inspect the VPN protected traffic, uncheck this box.
- Login Page Setting
  - Allow the user to select a connection profile, identified by its alias, on the login page. If you do not check this check box, the default connection profile is DefaultWebVPNGroup.
  - Shutdown portal login page.—Shows the web page when the login is disabled.
- Connection Profiles—Configure protocol-specific attributes for connections (tunnel groups).
  - Add/Edit—Click to Add or Edit a Connection Profile (tunnel group).
  - Name—The name of the Connection Profile.
  - Aliases—Other names by which the Connection Profile is known.
  - SSL VPN Client Protocol—Specifies whether SSL VPN client have access.
  - Group Policy—Shows the default group policy for this Connection Profile.
  - Allow user to select connection, identified by alias in the table above, at login page—Check to enable the display of Connection Profile (tunnel group) aliases on the Login page.
- Let group URL take precedence if group URL and certificate map match different connection profiles. Otherwise, the connection profile matches the certificate map will be used.—This option specifies the relative preference of the group URL and certificate values during the connection profile selection process. If the ASA fails to match the preferred value, it chooses the connection profile that matches the other value. Check this option only if you want to rely on the preference used by many older ASA software releases to match the group URL specified by the VPN endpoint to the connection profile that specifies the same group URL. This option is unchecked by default. If it is unchecked, the ASA prefers to match the certificate field value specified in the connection profile to the field value of the certificate used by the endpoint to assign the connection profile.

## Specifying a Device Certificate

The **Specify Device Certificate** screen allows you to specify a certificate that will identify the ASA to the client when it attempts to create a connection. This screen is for AnyConnect Connection Profiles and Clientless Connection Profiles.

For VPN connections (not clientless):

- Certain AnyConnect features, such as Always-on IPsec/IKEv2, require that a valid and trusted device certificate be available on the ASA.
- If your AnyConnect clients are configured to use only SSL, then you only need to specify an RSA certificate as AnyConnect does not support ECDSA certificates for SSL VPN. If your AnyConnect clients are configured to use IPsec or SSL, or both IPsec and SSL, you can configure both kinds of certificates.
- ECDSA certificates are only supported on IPsec connections.

## Detailed Steps

- 
- Step 1** (For VPN connections only) In the Certificate with RSA Key area, perform one of these tasks:
- Keep the **Use the same device certificate for SSL and IPsec IKEv2** box checked if you want to choose one certificate to authenticate clients using either protocol. You can select the certificate from those available in the list box or click **Manage** to create an identity certificate to use.
  - Uncheck the **Use the same device certificate for SSL and IPsec IKEv2** check box to specify separate certificates for SSL connections or IPsec connections.
- Step 2** Select a certificate from the Device Certificate list box.
- If you do not see the certificate you want, click the **Manage** button to manage the identity certificates on the ASA.
- Step 3** (For VPN connections only) In the Certificate with ECDSA key field, select the ECDSA certificate from the list box or click **Manage** to create an ECDSA identity certificate.
- Step 4** Click **OK**.
- 

## Configuring Port Settings

Configure port numbers for SSL and IPsec (IKEv2) connections in this window:

### Fields

- SSL Ports:
  - HTTPS Port—The port to enable HTTPS for clientless (browser-based) SSL connections. The range is 1-65535. The default is port 443.
  - DTLS Port—The port to enable DTLS for SSL connections. The range is 1-65535. The default is port 443.
- IPsec Client Services Port—The port to enable client services for IKEv2 connections. The range is 1-65535. The default is port 443.

## Setting the Basic Attributes for an AnyConnect VPN Connection

To set the basic attributes for an AnyConnect VPN connection, choose Add or Edit in the Anyconnect Connection Profiles section. The Add (or Edit) Anyconnect Connection Profile > Basic dialog box opens.

## Fields

Set the attributes in the Add AnyConnect Connection Profile > Basic dialog box as follows:

- **Name**—For Add, specify the name of the connection profile you are adding. For Edit, this field is not editable.
- **Aliases**—(Optional) Enter one or more alternative names for the connection. You can spaces or punctuation to separate the names.
- **Authentication**—Choose one of the following methods to use to authenticate the connection and specify a AAA server group to use in authentication.
  - **AAA, Certificate, or Both**—Select the type of authentication to use: AAA, Certificate, or Both. If you choose either Certificate or Both, the user must provide a certificate in order to connect.
  - **AAA Server Group**—Choose a AAA server group from the drop-down list. The default setting is LOCAL, which specifies that the ASA handles the authentication. Before making a selection, you can click **Manage** to open a dialog box over this dialog box to view or make changes to the ASA configuration of AAA server groups.
  - **Choosing something other than LOCAL** makes available the Use LOCAL if Server Group Fails check box.
  - **Use LOCAL if Server Group fails**—Check to enable the use of the LOCAL database if the group specified by the Authentication Server Group attribute fails.
- **Client Address Assignment**—Select the DHCP servers, client address pools, and client IPv6 address pools to use.
  - **DHCP Servers**—Enter the name or IP address of a DHCP server to use.
  - **Client Address Pools**—Enter pool name of an available, configured pool of IPv4 addresses to use for client address assignment. Before making a selection, you can click **Select** to open a dialog box over this dialog box to view or make changes to the address pools. See [Configuring Local IP Address Pools, page 5-3](#) for more information on adding or editing an IPv4 address pool.
  - **Client IPv6 Address Pools**—Enter the pool name of an available, configured pool of IPv6 addresses to use for client address assignment. Before making a selection, you can click **Select** to open a dialog box over this dialog box to view or make changes to the address pools. See [Configuring Local IP Address Pools, page 5-3](#) for more information on adding or editing an IPv6 address pool.
- **Default Group Policy**—Select the group policy to use.
  - **Group Policy**—Select the VPN group policy that you want to assign as the default group policy for this connection. A VPN group policy is a collection of user-oriented attribute-value pairs that can be stored internally on the device or externally on a RADIUS server. The default value is DfltGrpPolicy. You can click **Manage** to open a dialog box over this one to make changes to the group policy configuration.
  - **Enable SSL VPN client protocol**—Check to enable SSL for this VPN connection.
  - **Enable IPsec (IKEv2) client protocol**—Check to enable IPsec using IKEv2 for this connection.
  - **DNS Servers**—Enter the IP address(s) of DNS servers for this policy.
  - **WINS Servers**—Enter the IP address(s) of WINS servers for this policy.
  - **Domain Name**—Enter a default domain name.
- **Find**—Enter a GUI label or a CLI command to use as a search string, then click Next or Previous to begin the search.

## Setting Advanced Attributes for a Connection Profile

The Advanced menu items and their dialog boxes let you configure the following characteristics for this connection:

- General attributes
- Client Addressing attributes
- Authentication attributes
- Authorization attributes
- Accounting attributes
- Name server attributes
- Clientless SSL VPN attributes

**Note**

SSL VPN and secondary authentication attributes apply only to SSL VPN connection profiles.

## Setting General Attributes for an AnyConnect SSL VPN Connection

Configure the General attributes to specify the password management parameters.

### Fields

Set the Advanced General attributes as follows:

- Enable Simple Certificate Enrollment (SCEP) for this Connection Profile
- Strip the realm from username before passing it on to the AAA server
- Strip the group from username before passing it on to the AAA server
- Group Delimiter—Changing the group delimiter value makes the change globally on all other remote connection profiles.
- Enable Password Management—Lets you configure parameters relevant to overriding an account-disabled indication from a AAA server and to notifying users about password expiration.

The ASA supports password management for the RADIUS and LDAP protocols. It supports the “password-expire-in-days” option only for LDAP. This parameter is valid for AAA servers that support such notification. The ASA ignores this command if RADIUS or LDAP authentication has not been configured.

You can configure password management for IPsec remote access and SSL VPN tunnel-groups.

**Note**

Some RADIUS servers that support MS-CHAP currently do not support MS-CHAPv2. This feature requires MS-CHAPv2, so please check with your vendor.

The ASA, releases 7.1 and later, generally supports password management for the following connection types when authenticating with LDAP or with any RADIUS configuration that supports MS-CHAPv2:

- AnyConnect VPN client
- IPsec VPN client
- Clientless SSL VPN

Password management is *not* supported for any of these connection types for Kerberos/Active Directory (Windows password) or NT 4.0 Domain. The RADIUS server (for example, Cisco ACS) could proxy the authentication request to another authentication server. However, from the ASA perspective, it is talking only to a RADIUS server.



**Note** For LDAP, the method to change a password is proprietary for the different LDAP servers on the market. Currently, the ASA implements the proprietary password management logic only for Microsoft Active Directory and Sun LDAP servers.

Native LDAP requires an SSL connection. You must enable LDAP over SSL before attempting to do password management for LDAP. By default, LDAP uses port 636.



**Note** Allowing override account-disabled is a potential security risk.

- Notify user \_\_ days prior to password expiration—Specifies that ASDM must notify the user at login a specific number of days before the password expires. The default is to notify the user 14 days prior to password expiration and every day thereafter until the user changes the password. The range is 1 through 180 days.
- Notify user on the day password expires—Notifies the user only on the day that the password expires.

In either case, and, if the password expires without being changed, the ASA offers the user the opportunity to change the password. If the current password has not expired, the user can still log in using that password.



**Note** This does not change the number of days before the password expires, but rather, it enables the notification. If you select this option, you must also specify the number of days.

- Override account-disabled indication from AAA server—Overrides an account-disabled indication from a AAA server.
- Translate Assigned IP Address to Public IP Address—In rare situations, you might want to use a VPN peer's real IP address on the inside network instead of an assigned local IP address. Normally with VPN, the peer is given an assigned local IP address to access the inside network. However, you might want to translate the local IP address back to the peer's real public IP address if, for example, your inside servers and network security is based on the peer's real IP address. You can enable this feature on one interface per tunnel group.
  - Enable the address translation on interface—Enables the address translation and allows you to choose which interface the address appears on. *Outside* is the interface to which the AnyConnect client connects, and *inside* is the interface specific to the new tunnel group.



**Note** Because of routing issues and other limitations, we do not recommend using this feature unless you know you need it.

- Find—Enter a GUI label or a CLI command to use as a search string, then click Next or Previous to begin the search.



## Setting Client Addressing Attributes for an AnyConnect SSL VPN Connection

The Client Addressing attributes let you configure interface-specific address pools that your connection can use. Click Add to add a new address pool or Edit to modify an existing pool. The Select Address Pools dialog box opens, showing a table listing the pool name, starting and ending address (or number of addresses), and subnet mask/prefix length of any existing pools. For a complete description of Client Addressing see [Configuring Client Addressing, page 4-92](#).

## Configuring Authentication Attributes for a Connection Profile

- Interface-specific Authentication Server Groups—Manages the assignment of authentication server groups to specific interfaces.
  - Add or Edit—Opens the Assign Authentication Server Group to Interface dialog box, in which you can specify the interface and server group, and specify whether to allow fallback to the LOCAL database if the selected server group fails. The Manage button on this dialog box opens the Configure AAA Server Groups dialog box. Your selections appear in the Interface/Server Group table.
  - Delete—Removes the selected server group from the table. There is no confirmation or undo.
- Username Mapping from Certificate—Lets you specify the methods and fields in a digital certificate from which to extract the username.
  - Pre-fill Username from Certificate—Extracts the username from the specified certificate field and uses it for username/password authentication and authorization, according to the options that follow in this panel.
  - Hide username from end user—Specifies to not display the extracted username to the end user.
  - Use script to select username—Specify the name of a script to use to select a username from a digital certificate. The default is --None--.
  - Add or Edit—Opens the Add or Edit Script Content dialog box, in which you can define a script to use in mapping the username from the certificate.
  - Delete—Deletes the selected script. There is no confirmation or undo.
  - Use the entire DN as the username—Specifies that you want to use the entire Distinguished Name field of the certificate as the username.
  - Specify the certificate fields to be used as the username—Specifies one or more fields to combine into the username.

Possible values for primary and secondary attributes include the following:

| Attribute | Definition                                                                                           |
|-----------|------------------------------------------------------------------------------------------------------|
| C         | Country: the two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations. |
| CN        | Common Name: the name of a person, system, or other entity. Not available as a secondary attribute.  |
| DNQ       | Domain Name Qualifier.                                                                               |
| EA        | E-mail address.                                                                                      |
| GENQ      | Generational Qualifier.                                                                              |
| GN        | Given Name.                                                                                          |

| Attribute | Definition                                                                               |
|-----------|------------------------------------------------------------------------------------------|
| I         | Initials.                                                                                |
| L         | Locality: the city or town where the organization is located.                            |
| N         | Name.                                                                                    |
| O         | Organization: the name of the company, institution, agency, association or other entity. |
| OU        | Organizational Unit: the subgroup within the organization (O).                           |
| SER       | Serial Number.                                                                           |
| SN        | Surname.                                                                                 |
| SP        | State/Province: the state or province where the organization is located                  |
| T         | Title.                                                                                   |
| UID       | User Identifier.                                                                         |
| UPN       | User Principal Name.                                                                     |

- Primary Field—Selects the first field to use from the certificate for the username. If this value is found, the secondary field is ignored.
- Secondary Field—Selects the field to use if the primary field is not found.
- Find—Enter a GUI label or a CLI command to use as a search string, then click Next or Previous to begin the search.

## Configuring Secondary Authentication Attributes for an SSL VPN Connection Profile

The Secondary Authentication dialog box lets you configure secondary or “double” authentication for this connection profile. With double authentication enabled, the end user must present two sets of valid authentication credentials in order to log on. You can use secondary authentication in conjunction with pre-filling the username from a certificate. The fields in this dialog box are similar to those you configure for primary authentication, but these fields relate only to secondary authentication.

When double authentication is enabled, these attributes select one or more fields in a certificate to use as the username. Configuring the secondary username from certificate attribute forces the security appliance to use the specified certificate field as the second username for the second username/password authentication.



### Note

If you also specify the secondary authentication server group, along with the secondary username from certificate, only the primary username is used for authentication.

### Fields

- Secondary Authorization Server Group—Specifies an authorization server group from which to extract secondary credentials.
  - Server Group—Select an authorization server group to use as the secondary server AAA group. The default is none. The secondary server group cannot be an SDI server group.
  - Manage—Opens the Configure AAA Server Groups dialog box.

- Use LOCAL if Server Group fails—Specifies to fall back to the LOCAL database if the specified server group fails.
- Use primary username—Specifies that the login dialog must request only one username.
- Attributes Server—Select whether this is the primary or secondary attributes server.




---

**Note** If you also specify an authorization server for this connection profile, the authorization server settings take precedence—the ASA ignores this secondary authentication server.

---

- Session Username Server—Select whether this is the primary or secondary session username server.
- Interface-Specific Authorization Server Groups—Manages the assignment of authorization server groups to specific interfaces.
  - Add or Edit—Opens the Assign Authentication Server Group to Interface dialog box, in which you can specify the interface and server group, and specify whether to allow fallback to the LOCAL database if the selected server group fails. The Manage button on this dialog box opens the Configure AAA Server Groups dialog box. Your selections appear in the Interface/Server Group table.
  - Delete—Removes the selected server group from the table. There is no confirmation or undo.
- Username Mapping from Certificate—Specify the fields in a digital certificate from which to extract the username.
- Pre-fill Username from Certificate—Check to extract the names to be used for secondary authentication from the primary and secondary fields specified in this panel. You must configure the authentication method for both AAA and certificates before checking this attribute. To do so, return to the Basic panel in the same window and check Both next to Method.
- Hide username from end user—Check to hide the username to be used for secondary authentication from the VPN user.
- Fallback when a certificate is unavailable —This attribute is configurable only if “Hide username from end user” is checked. Uses Cisco Secure Desktop Host Scan data to pre-fill the username for secondary authentication if a certificate is unavailable.
- Password—Choose one of the following methods to retrieve the password to be used for secondary authentication:
  - Prompt—Prompt the user for the password.
  - Use Primary—Reuse the primary authentication password for all secondary authentications.
  - Use—Enter a common secondary password for all secondary authentications.
- Specify the certificate fields to be used as the username—Specifies one or more fields to match as the username. To use this username in the pre-fill username from certificate feature for the secondary username/password authentication or authorization, you must also configure the pre-fill-username and secondary-pre-fill-username.
  - Primary Field—Selects the first field to use from the certificate for the username. If this value is found, the secondary field is ignored.
  - Secondary Field—Selects the field to use if the primary field is not found.

The options for primary and secondary field attributes include the following:

| Attribute | Definition                                                                                           |
|-----------|------------------------------------------------------------------------------------------------------|
| C         | Country: the two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations. |
| CN        | Common Name: the name of a person, system, or other entity. Not available as a secondary attribute.  |
| DNQ       | Domain Name Qualifier.                                                                               |
| EA        | E-mail address.                                                                                      |
| GENQ      | Generational Qualifier.                                                                              |
| GN        | Given Name.                                                                                          |
| I         | Initials.                                                                                            |
| L         | Locality: the city or town where the organization is located.                                        |
| N         | Name.                                                                                                |
| O         | Organization: the name of the company, institution, agency, association or other entity.             |
| OU        | Organizational Unit: the subgroup within the organization (O).                                       |
| SER       | Serial Number.                                                                                       |
| SN        | Surname.                                                                                             |
| SP        | State/Province: the state or province where the organization is located                              |
| T         | Title.                                                                                               |
| UID       | User Identifier.                                                                                     |
| UPN       | User Principal Name.                                                                                 |

- Use the entire DN as the username—Uses the entire subject DN (RFC1779) to derive a name for an authorization query from a digital certificate.
- Use script to select username—Names the script from which to extract a username from a digital certificate. The default is --None--.
- Add or Edit—Opens the Add or Edit Script Content dialog box, in which you can define a script to use in mapping the username from the certificate.
- Delete—Deletes the selected script. There is no confirmation or undo.

## Configuring Authorization Attributes for an SSL VPN Connection Profile

The Authorization dialog box lets you view, add, edit, or delete interface-specific authorization server groups. Each row of the table on this dialog box shows the status of one interface-specific server group: the interface name, its associated server group, and whether fallback to the local database is enabled if the selected server group fails.

### Fields

- Authorization Server Group—Specifies an authorization server group from which to draw authorization parameters.
- Server Group—Selects an authorization server group to use. The default is none.

- Manage—Opens the Configure AAA Server Groups dialog box.
- Users must exist in the authorization database to connect—Select this check box to require that users meet this criterion.
- Interface-specific Authorization Server Groups—Manages the assignment of authorization server groups to specific interfaces.
  - Add or Edit—Opens the Assign Authentication Server Group to Interface dialog box, in which you can specify the interface and server group, and specify whether to allow fallback to the LOCAL database if the selected server group fails. The Manage button on this dialog box opens the Configure AAA Server Groups dialog box. Your selections appear in the Interface/Server Group table.
  - Delete—Removes the selected server group from the table. There is no confirmation or undo.
- Username Mapping from Certificate—Specify the fields in a digital certificate from which to extract the username.
  - Use script to select username—Specifies the name of a script to use to select a username from a digital certificate. The default is --None--.
  - Add or Edit—Opens the Add or Edit Script Content dialog box, in which you can define a script to use in mapping the username from the certificate.
  - Delete—Deletes the selected script. There is no confirmation or undo.
  - Use the entire DN as the username—Specifies that you want to use the entire Distinguished Name field of the certificate as the username.
  - Specify the certificate fields to be used as the username—Specifies one or more fields to combine into the username.
  - Primary Field—Selects the first field to use in the certificate for the username. If this value is found, the secondary field is ignored.
  - Secondary Field—Selects the field to use if the primary field is not found.
- Find—Enter a GUI label or a CLI command to use as a search string, then click Next or Previous to begin the search.

## Adding or Editing Content to a Script for Certificate Pre-Fill-Username

The Add or Edit Script Content dialog box lets you create an authentication or authorization script.



### Note

Both AnyConnect client and clientless WebVPN display “Unknown” in the username field when pre-fill-username from certificate using a script cannot find the username in the client certificate.

### Fields

- Script Name—Specify the name of the script. The script name must be the same in both authorization and authentication. You define the script here, and CLI uses the same script to perform this function.
- Select script parameters—Specify the attributes and content of the script.
- Value for Username—Select an attribute from the drop-down list of standard DN attributes to use as the username (Subject DN).
- No Filtering—Specify that you want to use the entire specified DN name.

- Filter by substring— Specify the Starting Index (the position in the string of the first character to match) and Ending Index (number of characters to search). If you choose this option, the starting index cannot be blank. If you leave the ending index blank, it defaults to -1, indicating that the entire string is searched for a match.

For example, suppose you selected the DN attribute Common Name (CN), which contains a value of host/user. [Table 4-3](#) shows some possible ways you might filter this value using the substring option to achieve various return values. The Return Value is what is actually pre-filled as the username.

**Table 4-3** *Filtering by Substring*

| Starting Index | Ending Index | Return Value |
|----------------|--------------|--------------|
| 1              | 5            | host/        |
| 6              | 10           | user         |
| 6              | -1           | user         |

Using a negative index, as in the third row of this table, specifies to count from the end of the string backwards to the end of the substring, in this case, the “r” of “user”.

When using filtering by substrings, you should know the length of the substring that you are seeking. From the following examples, use either the regular expression matching or the custom script in Lua format:

- Example 1: Regular Expression Matching—Enter a regular expression to apply to the search in the Regular Expression field. Standard regular expression operators apply. For example, suppose you want to use a regular expression to filter everything up to the @ symbol of the “Email Address (EA)” DN value. The regular expression `^[^@]*` would be one way to do this. In this example, if the DN value contained a value of `user1234@example.com`, the return value after the regular expression would be `user1234`.
- Example 2: Use custom script in Lua format—Specify a custom script written in the Lua programming language to parse the search fields. Selecting this option makes available a field in which you can enter your custom Lua script; for example, the script:

```
return cert.subject.cn..'/'..cert.subject.l
```

combines two DN fields, username (cn) and locality (l), to use as a single username and inserts the slash (/) character between the two fields.

[Table 4-4](#) lists the attribute names and descriptions that you can use in a Lua script.



**Note** Lua is case-sensitive.

**Table 4-4** *Attribute Names and Descriptions*

| Attribute Name    | Description            |
|-------------------|------------------------|
| cert.subject.c    | Country                |
| cert.subject.cn   | Common Name            |
| cert.subject.dnq  | DN qualifier           |
| cert.subject.ea   | E-mail Address         |
| cert.subject.genq | Generational qualified |

**Table 4-4**      **Attribute Names and Descriptions**

|                         |                           |
|-------------------------|---------------------------|
| cert.subject.gn         | Given Name                |
| cert.subject.i          | Initials                  |
| cert.subject.l          | Locality                  |
| cert.subject.n          | Name                      |
| cert.subject.o          | Organization              |
| cert.subject.ou         | Organization Unit         |
| cert.subject.ser        | Subject Serial Number     |
| cert.subject.sn         | Surname                   |
| cert.subject.sp         | State/Province            |
| cert.subject.t          | Title                     |
| cert.subject.uid        | User ID                   |
| cert.issuer.c           | Country                   |
| cert.issuer.cn          | Common Name               |
| cert.issuer.dnq         | DN qualifier              |
| cert.issuer.ea          | E-mail Address            |
| cert.issuer.genq        | Generational qualified    |
| cert.issuer.gn          | Given Name                |
| cert.issuer.i           | Initials                  |
| cert.issuer.l           | Locality                  |
| cert.issuer.n           | Name                      |
| cert.issuer.o           | Organization              |
| cert.issuer.ou          | Organization Unit         |
| cert.issuer.ser         | Issuer Serial Number      |
| cert.issuer.sn          | Surname                   |
| cert.issuer.sp          | State/Province            |
| cert.issuer.t           | Title                     |
| cert.issuer.uid         | User ID                   |
| cert.serialnumber       | Certificate Serial Number |
| cert.subjectaltname.upn | User Principal Name       |

If an error occurs while activating a tunnel group script, causing the script not to activate, the administrator's console displays an error message.

## Configuring AnyConnect Secure Mobility

AnyConnect Secure Mobility protects corporate interests and assets from Internet threats when employees are mobile. Use the Mobile User Security dialog box to configure this feature. AnyConnect Secure Mobility lets Cisco IronPort S-Series Web Security appliances scan Cisco AnyConnect secure

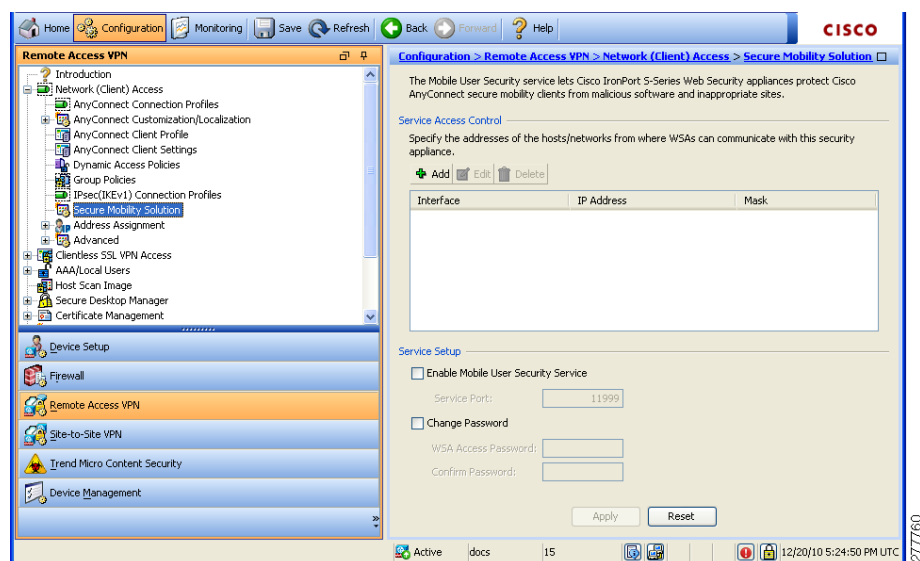
mobility clients to ensure that clients are protected from malicious software and/or inappropriate sites. The client periodically checks to ensure that Cisco IronPort S-Series Web Security appliance protection is enabled.

To configure secure mobility solutions, choose **Configuration > Remote Access VPN > Network (Client) Access > Mobile User Security**.



**Note** This feature requires a release of the Cisco IronPort Web Security appliance that provides AnyConnect Secure Mobility licensing support for the Cisco AnyConnect secure mobility client. It also requires an AnyConnect release that supports the AnyConnect Secure Mobility feature.

**Figure 4-6 Mobile User Security Window**



#### Fields

- **Service Access Control**—Specifies from which host or network address the WSAs can communicate.
  - **Add**—Opens the Add MUS Access Control Configuration dialog box for the selected connection.
  - **Edit**—Opens the Edit MUS Access Control Configuration dialog box for the selected connection.
  - **Delete**—Removes the selected connection from the table. There is no confirmation or undo.
- **Enable Mobile User Security Service**—Starts the connection with the client through the VPN. If enabled, you are required to enter a password, used by the WSA when contacting the ASA. If no WSA is present, the status is disabled.
- **Service Port**—If you choose to enable the service, specify which port number for the service to use. The port must be between 1 and 65535 and must match the corresponding value provisioned into the WSA with the management system. The default is 11999.
- **Change Password**—Enables you to change the WSA access password.



- **WSA Access Password**—Specify the shared secret password required for authentication between the ASA and WSA. This password must match the corresponding password provisioned into the WSA with the management system.
- **Confirm Password**—Re-enter the specified password.
- **Show WSA Sessions**—Allows you to view session information of WSAs connected to the ASA. The host IP address of the WSA that is connected (or has been connected) and the duration of the connection is returned in a dialog box.

## Add or Edit MUS Access Control

The Add or Edit MUS Access Control dialog box lets you configure MUS access.

### Fields

- **Interface Name**—Use the drop-down menu to choose which interface name you are adding or editing.
- **IP Address**—Enter either an IPv4 or IPv6 address.
- **Mask**—Use the drop-down menu to choose the appropriate mask.

## Configuring Clientless SSL VPN Connections

Use the Clientless SSL VPN Access Connections dialog box to configure clientless SSL VPN access parameters. This dialog box also records the configuration choices you make in its child dialog boxes.

### Fields

- **Access Interfaces**—Lets you select from a table the interfaces on which to enable access. The fields in this table include the interface name and check boxes specifying whether to allow access.
  - **Device Certificate**—Lets you specify a certificate for authentication for either an RSA key or an ECDSA key or trustpoint. You have the option to configure two trustpoints. The client indicates ECDSA support with a vendor ID payload. The ASA scans the configured trustpoint list and chooses the first one that the client supports. If ECDSA is preferred, you should configure that trustpoint before the RSA trustpoint.
  - **Manage**—Opens the Manage Identity Certificates dialog box, on which you can add, edit, delete, export, and show details for a selected certificate.
  - **Port Setting**—Configure port numbers for clientless SSL and IPsec (IKEv2) connections. The range is 1-65535. The default is port 443.
- **Login Page Setting**
  - **Allow user to select connection profile, identified by its alias, on the login page. Otherwise, DefaultWebVPN Group will be the connection profile.**—Specifies that the user login page presents the user with a drop-down menu from which the user can select a particular tunnel group with which to connect.
  - **Allow user to enter internal password on the login page.**—Adds an option to input a different password when accessing internal servers.
  - **Shutdown portal login page.**—Shows the web page when the login is disabled.

- **Connection Profiles**—Provides a connection table that shows the records that determine the connection policy for this connection (tunnel group). Each record identifies a default group policy for the connection and contains protocol-specific connection parameters.
  - **Add**—Opens the Add Clientless SSL VPN dialog box for the selected connection.
  - **Edit**—Opens the Edit Clientless SSL VPN dialog box for the selected connection.
  - **Delete**—Removes the selected connection from the table. There is no confirmation or undo.
  - **Name**—The name of the Connection Profile.
  - **Enabled**—Checkmark when enabled.
  - **Aliases**—Other names by which the Connection Profile is known.
  - **Authentication Method**—Specifies which authentication method is used.
  - **Group Policy**—Shows the default group policy for this Connection Profile.
- **Let group URL take precedence if group URL and certificate map match different connection profiles.** Otherwise, the connection profile matches the certificate map will be used.—This option specifies the relative preference of the group URL and certificate values during the connection profile selection process. If the ASA fails to match the preferred value specified by the endpoint to that specified by a connection profile, it chooses the connection profile that matches the other value. Check this option only if you want to rely on the preference used by many older ASA software releases to match the group URL specified by the VPN endpoint to the connection profile that specifies the same group URL. This option is unchecked by default. If it is unchecked, the ASA prefers to match the certificate field value specified in the connection profile to the field value of the certificate used by the endpoint to assign the connection profile.

## Add or Edit Clientless SSL VPN Connections

The Add or Edit SSL VPN dialog box consists of Basic and Advanced sections, accessible through the expandable menu on the left of the box.

### Add or Edit Clientless SSL VPN Connections > Basic

The Basic dialog box lets you configure essential characteristics for this connection.

#### Fields

- **Name**—Specifies the name of the connection. For the edit function, this field is read-only.
- **Aliases**—(Optional) Specifies one or more alternate names for this connection. The aliases appear on the login page if you configure that option on the Clientless SSL VPN Access Connections dialog box.
- **Authentication**—Specifies the authentication parameters.
  - **Method**—Specifies whether to use AAA authentication, certificate authentication, or both methods for this connection. The default is AAA authentication.
  - **AAA server Group**—Selects the AAA server group to use for authenticating this connection. The default is LOCAL.
  - **Manage**—Opens the Configure AAA Server Groups dialog box.
- **DNS Server Group**—Selects the server to use as the DNS server group for this connection. The default is DefaultDNS.

- Default Group Policy—Specifies the default group policy parameters to use for this connection.
  - Group Policy—Selects the default group policy to use for this connection. The default is DfltGrpPolicy.
  - Clientless SSL VPN Protocol—Enables or disables the Clientless SSL VPN protocol for this connection.

## Add or Edit Clientless SSL VPN Connections > Advanced

The Advanced menu items and their dialog boxes let you configure the following characteristics for this connection:

- General attributes.
- Authentication attributes.
- Authorization attributes.
- Accounting attributes.
- Name server attributes.
- Clientless SSL VPN attributes.

## Add or Edit Clientless SSL VPN Connections > Advanced > General

Use this dialog box to specify whether to strip the realm and group from the username before passing them to the AAA server, and to specify password management options.

### Fields

- Password Management—Lets you configure parameters relevant to overriding an account-disabled indication from a AAA server and to notifying users about password expiration.
  - Enable notification password management—Checking this check box makes the following two parameters available. You can select either to notify the user at login a specific number of days before the password expires or to notify the user only on the day that the password expires. The default is to notify the user 14 days prior to password expiration and every day thereafter until the user changes the password. The range is 1 through 180 days.



### Note

This does not change the number of days before the password expires, but rather, it enables the notification. If you select this option, you must also specify the number of days.

In either case, and, if the password expires without being changed, the ASA offers the user the opportunity to change the password. If the current password has not yet expired, the user can still log in using that password.

This parameter is valid for AAA servers that support such notification; that is, RADIUS, RADIUS with an NT server, and LDAP servers. The ASA ignores this command if RADIUS or LDAP authentication has not been configured.

- Override account-disabled indication from AAA server—Overrides an account-disabled indication from a AAA server.

**Note**

Allowing override account-disabled is a potential security risk.

## Add or Edit Clientless or SSL VPN Client Connection Profile or IPsec Connection Profiles > Advanced > Authentication

The Authentication dialog box lets you view, add, edit, or delete interface-specific authentication server groups. Each row of the table on this dialog box shows the status of one interface-specific server group: the interface name, its associated server group, and whether fallback to the local database is enabled if the selected server group fails.

**Fields**

- Interface-specific Authorization Server Groups—Manages the assignment of authorization server groups to specific interfaces.
  - Add or Edit—Opens the Assign Authentication Server Group to Interface dialog box, in which you can specify the interface and server group, and specify whether to allow fallback to the LOCAL database if the selected server group fails. The Manage button on this dialog box opens the Configure AAA Server Groups dialog box. Your selections appear in the Interface/Server Group table.
  - Delete—Removes the selected server group from the table. There is no confirmation or undo.

## Assign Authentication Server Group to Interface

This dialog box lets you associate an interface with a AAA server group. The results appear in the table on the Authentication dialog box.

**Fields**

- Interface—Selects an interface, DMZ, Outside, or Inside. The default is DMZ.
- Server Group—Selects a server group to assign to the selected interface. The default is LOCAL.
- Manage—Opens the Configure AAA Server Groups dialog box.
- Fallback—Enables or disables fallback to LOCAL if the selected server group fails.

## Add or Edit SSL VPN Connections > Advanced > Authorization

This dialog box lets you configure the default authorization server group, interface-specific authorization server groups, and user name mapping attributes. The attributes are the same for SSL VPN and Clientless SSL VPN connections.

**Fields**

- Default Authorization Server Group—Configures default authorization server group attributes.
  - Server Group—Selects the authorization server group to use for this connection. The default is --None--.
  - Manage—Opens the Configure AAA Server Groups dialog box.
  - Users must exist in the authorization database to connect—Enables or disables this requirement.

- Interface-specific Authorization Server Groups
  - Table—Lists each configured interface and the server group with which it is associated.
  - Add or Edit—Opens the Assign Authorization Server Group to Interface dialog box.
  - Delete—Removes the selected row from the table.
- User Name Mapping—Specifies user name mapping attributes.
- Username Mapping from Certificate—Lets you specify the fields in a digital certificate from which to extract the username.
  - Pre-fill Username from Certificate —Enables the use of a username extracted from the specified certificate field as the username for username/password authentication and authorization, using the options that follow in this dialog box.
  - Hide username from end user—Specifies not to display the extracted username to the end user.
  - Use script to select username—Specify the name of a script to use to select a username from a digital certificate. There is no default.
  - Add or Edit—Opens the Add or Edit Script Content dialog box, in which you can define a script to use in mapping the username from the certificate.
  - Delete—Deletes the selected script. There is no confirmation or undo.
  - Use the entire DN as the username—Enables or disables the requirement to use the entire DN as the username.
  - Specify individual DN fields as the username. You can select both the primary DN field, for which the default is CN (Common Name) and the secondary DN field, for which the default is OU (Organization Unit).
  - Primary Field—Selects the first field to use in the username.
  - Secondary Field—Selects the second field to use in the username.

## Assign Authorization Server Group to Interface

This dialog box lets you associate an interface with a AAA server group. The results appear in the table on the Authorization dialog box.

### Fields

- Interface—Selects an interface, DMZ, Outside, or Inside. The default is DMZ.
- Server Group—Selects a server group to assign to the selected interface. The default is LOCAL.
- Manage—Opens the Configure AAA Server Groups dialog box.

## Add or Edit SSL VPN Connections > Advanced > SSL VPN

This dialog box lets you configure attributes that affect what the remote user sees upon login.

### Fields

- Portal Page Customization—Configures the look and feel of the user login page by specifying which preconfigured customization attributes to apply. The default is DfltCustomization.
- Enable the display of Radius Reject-Message on the login screen—Select this check box to display the RADIUS-reject message on the login dialog box when authentication is rejected.

- Enable the display of SecurID message on the login screen—Select this check box to display SecurID messages on the login dialog box.
- Manage—Opens the Configure GUI Customization Objects dialog box.
- Connection Aliases—Lists in a table the existing connection aliases and their status and lets you add or delete items in that table. A connection alias appears on the user login page if the connection is configured to allow users to select a particular connection (tunnel group) at login. The rows in this table are editable in place, so there is no Edit button. Clicking the “i” icon above the table opens a tooltip for the edit function.
  - Add—Opens the Add Connection Alias dialog box, on which you can add and enable a connection alias.
  - Delete—Removes the selected row from the connection alias table. There is no confirmation or undo.
  - To edit an alias listed in the table, double-click the line.
- Group URLs—Lists in a table the existing group URLs and their status and lets you add or delete items in that table. A group URL appears on the user login page if the connection is configured to allow users to select a particular group at login. The rows in this table are editable in place, so there is no Edit button. Clicking the “i” icon above the table opens a tooltip for the edit function.
  - Add—Opens the Add Group URL dialog box, on which you can add and enable a group URL.
  - Delete—Removes the selected row from the connection alias table. There is no confirmation or undo.
  - To edit a URL listed in the table, double-click the line.
- Do not run Cisco Secure Desktop (CSD) on client machine when using group URLs defined above to access the ASA. (If a client connects using a connection alias, this setting is ignored.)—Check if you want to exempt users from running CSD who use a URL that matches an entry in the Group URLs table. Be aware that doing so stops the security appliance from receiving endpoint criteria from these users, so you might have to change the DAP configuration to provide them with VPN access.

## Add or Edit Clientless SSL VPN Connections > Advanced > Clientless SSL VPN

This dialog box lets you configure attributes that affect what the remote user sees upon login.

### Fields

- Portal Page Customization—Configures the look and feel of the user login page by specifying which preconfigured customization attributes to apply. The default is DfltCustomization.
- Enable the display of Radius Reject-Message on the login screen—Select this check box to display the RADIUS-reject message on the login dialog box when authentication is rejected.
- Enable the display of SecurID message on the login screen—Select this check box to display SecurID messages on the login dialog box.
- Manage—Opens the Configure GUI Customization Objects dialog box.
- Connection Aliases—Lists in a table the existing connection aliases and their status and lets you add or delete items in that table. A connection alias appears on the user login page if the connection is configured to allow users to select a particular connection (tunnel group) at login.
  - Add—Opens the Add Connection Alias dialog box, on which you can add and enable a connection alias.

- Delete—Removes the selected row from the connection alias table. There is no confirmation or undo.
- Group URLs—Lists in a table the existing group URLs and their status and lets you add or delete items in that table. A group URL appears on the user login page if the connection is configured to allow users to select a particular group at login.
  - Add—Opens the Add Group URL dialog box, on which you can add and enable a group URL.
  - Delete—Removes the selected row from the connection alias table. There is no confirmation or undo.
- Do not run Cisco Secure Desktop (CSD) on client machine when using group URLs defined above to access the ASA. (If a client connects using a connection alias, this setting is ignored.)—Check if you want to exempt users from running CSD who use a URL that matches an entry in the Group URLs table. Be aware that doing so stops the security appliance from receiving endpoint criteria from these users, so you might have to change the DAP configuration to provide them with VPN access.

## Add or Edit Clientless SSL VPN Connections > Advanced > NetBIOS Servers

The table on this dialog box shows the attributes of the already-configured NetBIOS servers. The Add or Edit Tunnel Group dialog box for Clientless SSL VPN access, NetBIOS dialog box, lets you configure the NetBIOS attributes for the tunnel group. Clientless SSL VPN uses NetBIOS and the Common Internet File System protocol to access or share files on remote systems. When you attempt a file-sharing connection to a Windows computer by using its computer name, the file server you specify corresponds to a specific NetBIOS name that identifies a resource on the network.

The ASA queries NetBIOS name servers to map NetBIOS names to IP addresses. Clientless SSL VPN requires NetBIOS to access or share files on remote systems.

To make the NBNS function operational, you must configure at least one NetBIOS server (host). You can configure up to 3 NBNS servers for redundancy. The ASA uses the first server on the list for NetBIOS/CIFS name resolution. If the query fails, it uses the next server.

### Fields

- IP Address—Displays the IP addresses of configured NetBIOS servers.
- Master Browser—Shows whether a server is a WINS server or one that can also be a CIFS server (that is, a master browser).
- Timeout (seconds)—Displays the initial time in seconds that the server waits for a response to an NBNS query before sending the query to the next server.
- Retries—Shows the number of times to retry sending an NBNS query to the configured servers, in order. In other words, this is the number of times to cycle through the list of servers before returning an error. The minimum number of retries is 0. The default number of retries is 2. The maximum number of retries is 10.
- Add/Edit—Click to add a NetBIOS server. This opens the Add or Edit NetBIOS Server dialog box.
- Delete—Removes the highlighted NetBIOS row from the list.
- Move Up/Move Down—The ASA sends NBNS queries to the NetBIOS servers in the order in which they appear in this box. Use this box to change the priority order of the servers by moving them up or down in the list.

## Configure DNS Server Groups

This dialog box displays the configured DNS servers in a table, including the server group name, servers, timeout in seconds, number of retries allowed, and domain name. You can add, edit, or delete DNS server groups on this dialog box.

### Fields

- Add or Edit—Opens the Add or Edit DNS Server Group dialog box.
- Delete—Removes the selected row from the table. There is no confirmation or undo.
- DNS Server Group—Selects the server to use as the DNS server group for this connection. The default is DefaultDNS.
- Manage—Opens the Configure DNS Server Groups dialog box.

## Add or Edit Clientless SSL VPN Connections > Advanced > Clientless SSL VPN

This dialog box lets you specify portal-related attributes for Clientless SSL VPN connections.

### Fields

- Portal Page Customization—Selects the customization to apply to the user interface.
- Manage—Opens the Configure GUI Customization Objects dialog box.

## IPsec Remote Access Connection Profiles

### Configuration > VPN > General > Tunnel Group

The parameters in the IPsec Connection Profiles dialog box let you configure IPsec remote access connections. Most of the parameters in this section were formerly configured under tunnel groups. An IPsec connection represents a connection-specific record for IPsec and Clientless SSL VPN connections.

The IPsec group uses the IPsec connection parameters to create a tunnel. An IPsec connection can be either remote-access or Site-to-Site. The IPsec group is configured on the internal server or on an external RADIUS server. For ASA 5505 in client mode or VPN 3002 hardware client parameters, which enable or disable interactive hardware client authentication and individual user authentication, the IPsec connection parameters take precedence over parameters set for users and groups.

The Clientless SSL VPN tunnel-group parameters are the parameters of the Clientless SSL VPN group that you want to apply to this IPsec connection. You configure Clientless SSL VPN access on the Configuration > Clientless SSL VPN dialog box.

### Fields

- Access Interfaces—Selects the interfaces to enable for IPsec access. The default is that no access is selected.
- Connections—Shows in tabular format the configured parameters for existing IPsec connections. The Connections table contains records that determine connection policies. A record identifies a default group policy for the connection and contains protocol-specific connection parameters. The table contains the following columns:
  - Name—Specifies the name or IP address of the IPsec connection.
  - ID Certificate—Specifies the name of the ID certificate, if available.



- IPsec Protocol—Indicates whether the IPsec protocol is enabled. You enable this protocol on the Add or Edit IPsec Remote Access Connection, Basic dialog box.
- L2TP/IPsec Protocol—Indicates whether the L2TP/IPsec protocol is enabled. You enable this protocol on the Add or Edit IPsec Remote Access Connection, Basic dialog box.
- Group Policy—Indicates the name of the group policy for this IPsec connection.
- Add or Edit—Opens the Add or Edit IPsec Remote Access Connection Profile dialog box.
- Delete—Removes the selected server group from the table. There is no confirmation or undo.

## Add or Edit an IPsec Remote Access Connection Profile

The Add or Edit IPsec Remote Access Connection Profile dialog box has a navigation pane that lets you select basic or advanced elements to configure.

### Add or Edit IPsec Remote Access Connection Profile Basic

The Add or Edit IPsec Remote Access Connection Profile Basic dialog box lets you configure common attributes for IPsec connections.

#### Fields

- Name—Identifies the name of the connection.
- IKE Peer Authentication—Configures IKE peers.
  - Pre-shared key—Specifies the value of the pre-shared key for the connection. The maximum length of a pre-shared key is 128 characters.
  - Identity Certificate—Selects the name of an identity certificate, if any identity certificates are configured and enrolled.
  - Manage—Opens the Manage Identity Certificates dialog box, on which you can add, edit, delete, export, and show details for a selected certificate.
- User Authentication—Specifies information about the servers used for user authentication. You can configure more authentication information in the Advanced section.
  - Server Group—Selects the server group to use for user authentication. the default is LOCAL. If you select something other than LOCAL, the Fallback check box becomes available.
  - Manage—Opens the Configure AAA Server Groups dialog box.
  - Fallback—Specifies whether to use LOCAL for user authentication if the specified server group fails.
- Client Address Assignment—Specifies attributes relevant to assigning client attributes.
  - DHCP Servers—Specifies the IP address of a DHCP server to use. You can add up to 10 servers, separated by spaces.
  - Client Address Pools—Specifies up to 6 predefined address pools. To define an address pool, go to Configuration > Remote Access VPN > Network Client Access > Address Assignment > Address Pools.
  - Select—Opens the Select Address Pools dialog box.
- Default Group Policy—Specifies attributes relevant to the default group policy.

- Group Policy—Selects the default group policy to use for this connection. The default is DfltGrpPolicy.
- Manage—Opens the Configure Group Policies dialog box, from which you can add, edit, or delete group policies.
- Client Protocols—Selects the protocol or protocols to use for this connection. By default, both IPsec and L2TP over IPsec are selected.

## Mapping Certificates to IPsec or SSL VPN Connection Profiles

When the ASA receives an IPsec connection request with client certificate authentication, it assigns a connection profile to the connection according to policies you configure. That policy can be to use rules you configure, use the certificate OU field, use the IKE identity (i.e. hostname, IP address, key ID), the peer IP address, or a default connection profile. For SSL connections, the ASA only uses the rules you configure.

For IPsec or SSL connections using rules, the ASA evaluates the attributes of the certificate against the rules until it finds a match. When it finds a match, it assigns the connection profile associated with the matched rule to the connection. If it fails to find a match, it assigns the default connection profile (DefaultRAGroup for IPsec and DefaultWEBVPNGroup for SSL VPN) to the connection and lets the user choose the connection profile from a drop-down menu displayed on the portal page (if it is enabled). The outcome of the connection attempt once in this connection profile depends on whether or not the certificate is valid and the authentication settings of the connection profile.

A certificate group matching policy defines the method to use for identifying the permission groups of certificate users. You can use any or all of these methods.

First configure the policy for matching a certificate to a connection profile at Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Certificate to Connection Profile Maps. If you choose to use rules you configure, go to Rules to specify the rules. The following procedures shows how you create the certificate-based criteria for each IPsec and SSL VPN connection profile:

- 
- Step 1** Use the table at the top (Certificate to Connection Profile Maps) to do one of the following:
- Create a list name, called a “map,” specify the priority of the list, and assign the list to a connection profile.  
ASDM highlights the list after you add it to the table.
  - Confirm that a list is assigned to the connection profile for which you want to add certificate-based rules.  
ASDM highlights the list after you add it to the table and displays any associated list entries in the table at the bottom of the pane.
- Step 2** Use the table at the bottom (Mapping Criteria) to view, add, change or delete entries to the selected list. Each entry in the list consists of one certificate-based rule. All of the rules in the mapping criteria list need to match the contents of the certificate for the ASA to choose the associated map index. To assign a connection if one criterion or another matches, create one list for each matching criterion.
- 

To understand the fields, see the following sections:

- [Setting a Certificate Matching Policy](#)
- [Add/Edit Certificate Matching Rule](#)

- [Add/Edit Certificate Matching Rule Criterion](#)

## Setting a Certificate Matching Policy

For IPsec connections, a certificate group matching policy defines the method to use for identifying the permission groups of certificate users. You can use any or all of these methods:

### Fields

- Use the configured rules to match a certificate to a group—Lets you use the rules you have defined under Rules.
- Use the certificate OU field to determine the group—Lets you use the organizational unit field to determine the group to which to match the certificate. This is selected by default.
- Use the IKE identity to determine the group—Lets you use the identity you previously defined under Configuration > VPN > IKE > Global Parameters. The IKE identity can be hostname, IP address, key ID, or automatic.
- Use the peer IP address to determine the group—Lets you use the peer's IP address. This is selected by default.
- Default to group—Lets you select a default group for certificate users that is used when none of the preceding methods resulted in a match. This is selected by default. Click the default group in the Default to group list. The group must already exist in the configuration. If the group does not appear in the list, you must define it by using Configuration > VPN > General > Tunnel Group.

## Add/Edit Certificate Matching Rule

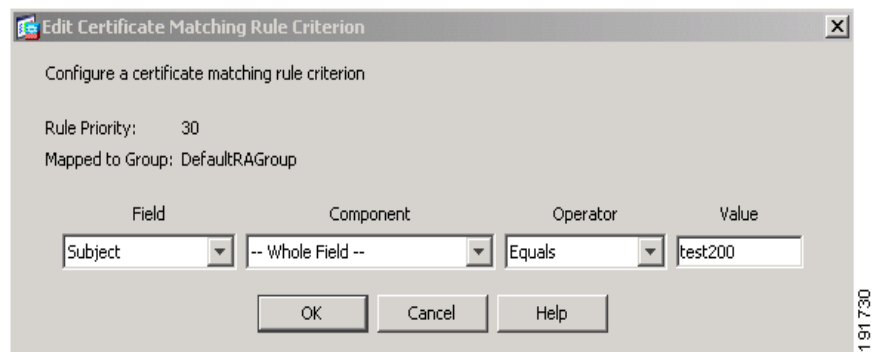
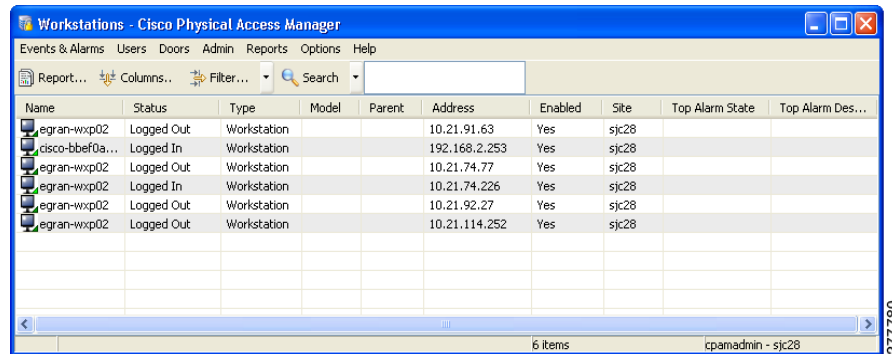
### Configuration > VPN > IKE > Certificate Group Matching > Rules > Add/Edit Certificate Matching Rule

Use the **Add/Edit Certificate Matching Rule** dialog box to assign the name of a list (map) to a connection profile.

### Fields

- **Map**—Choose one of the following:
  - **Existing**—Select the name of the map to include the rule.
  - **New**—Enter a new map name for a rule.
- **Rule Priority**—Type a decimal to specify the sequence with which the ASA evaluates the map when it receives a connection request. For the first rule defined, the default priority is 10. The ASA evaluates each connection against the map with the lowest priority number first.
- **Mapped to Connection Profile**—Select the connection profile, formerly called a “tunnel group,” to map to this rule.

If you do not assign a rule criterion to the map, as described in the next section, the ASA ignores the map entry.



## Add/Edit Certificate Matching Rule Criterion

**Configuration > VPN > IKE > Certificate Group Matching > Rules > Add/Edit Certificate Matching Rule Criterion**

Use the **Add/Edit Certificate Matching Rule Criterion** dialog box to configure a certificate matching rule criterion for the selected connection profile.

### Fields

- **Rule Priority**—(Display only). Sequence with which the ASA evaluates the map when it receives a connection request. The ASA evaluates each connection against the map with the lowest priority number first.
- **Mapped to Group**—(Display only). Connection profile to which the rule is assigned.
- **Field**—Select the part of the certificate to be evaluated from the drop-down list.
  - **Subject**—The person or system that uses the certificate. For a CA root certificate, the Subject and Issuer are the same.
  - **Alternative Subject**—The subject alternative names extension allows additional identities to be bound to the subject of the certificate.
  - **Issuer**—The CA or other entity (jurisdiction) that issued the certificate.
  - **Extended Key Usage**—An extension of the client certificate that provides further criteria that you can choose to match.

- **Component**—(Applies only if Subject of Issuer is selected.) Select the distinguished name component used in the rule:

| DN Field                             | Definition                                                                                                               |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <b>Whole Field</b>                   | The entire DN.                                                                                                           |
| <b>Country (C)</b>                   | The two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations.                              |
| <b>Common Name (CN)</b>              | The name of a person, system, or other entity. This is the lowest (most specific) level in the identification hierarchy. |
| <b>DN Qualifier (DNQ)</b>            | A specific DN attribute.                                                                                                 |
| <b>E-mail Address (EA)</b>           | The e-mail address of the person, system or entity that owns the certificate.                                            |
| <b>Generational Qualifier (GENQ)</b> | A generational qualifier such as Jr., Sr., or III.                                                                       |
| <b>Given Name (GN)</b>               | The first name of the certificate owner.                                                                                 |
| <b>Initials (I)</b>                  | The first letters of each part of the certificate owner's name.                                                          |
| <b>Locality (L)</b>                  | The city or town where the organization is located.                                                                      |
| <b>Name (N)</b>                      | The name of the certificate owner.                                                                                       |
| <b>Organization (O)</b>              | The name of the company, institution, agency, association, or other entity.                                              |
| <b>Organizational Unit (OU)</b>      | The subgroup within the organization.                                                                                    |
| <b>Serial Number (SER)</b>           | The serial number of the certificate.                                                                                    |
| <b>Surname (SN)</b>                  | The family name or last name of the certificate owner.                                                                   |
| <b>State/Province (S/P)</b>          | The state or province where the organization is located.                                                                 |
| <b>Title (T)</b>                     | The title of the certificate owner, such as Dr.                                                                          |
| <b>User ID (UID)</b>                 | The identification number of the certificate owner.                                                                      |
| <b>Unstructured Name (UNAME)</b>     | The unstructuredName attribute type specifies the name or names of a subject as an unstructured ASCII string.            |
| <b>IP Address (IP)</b>               | IP address field.                                                                                                        |

- **Operator**—Select the operator used in the rule:
  - **Equals**—The distinguished name field must exactly match the value.
  - **Contains**—The distinguished name field must include the value within it.
  - **Does Not Equal**—The distinguished name field must not match the value
  - **Does Not Contain**—The distinguished name field must not include the value within it.
- **Value**—Enter up to 255 characters to specify the object of the operator. For Extended Key Usage, select one of the pre-defined values in the drop-down list, or you can enter OIDs for other extensions. The pre-defined values include the following:

| Selection       | Key Usage Purpose       | OID String        |
|-----------------|-------------------------|-------------------|
| clientauth      | Client Authentication   | 1.3.6.1.5.5.7.3.2 |
| codesigning     | Code Signing            | 1.3.6.1.5.5.7.3.3 |
| emailprotection | Secure Email Protection | 1.3.6.1.5.5.7.3.4 |
| ocspsigning     | OCSP Signing            | 1.3.6.1.5.5.7.3.9 |
| serverauth      | Server Authentication   | 1.3.6.1.5.5.7.3.1 |
| timestamping    | Time Stamping           | 1.3.6.1.5.5.7.3.8 |

## Site-to-Site Connection Profiles

The Connection Profiles dialog box shows the attributes of the currently configured Site-to-Site connection profiles (tunnel groups), lets you select the delimiter to use when parsing connection profile names, and lets you add, modify, or delete connection profiles.

The security appliance supports IPsec LAN-to-LAN VPN connections for IPv4 or IPv6 using IKEv1 or IKEv2 and supports both inside and outside networks using the inner and outer IP headers.

### Fields

- Access Interfaces—Displays a table of device interfaces where you can enable access by a remote peer device on the interface:
  - Interface—The device interface to enable or disable access.
  - Allow IKEv1 Access—Check to enable IPsec IKEv1 access by a peer device.
  - Allow IKEv2 Access—Check to enable IPsec IKEv2 access by a peer device.
- Connection Profiles—Displays a table of connection profiles where you can add, edit, or delete profiles:
  - Add—Opens the Add IPsec Site-to-Site connection profile dialog box.
  - Edit—Opens the Edit IPsec Site-to-Site connection profile dialog box.
  - Delete—Removes the selected connection profile. There is no confirmation or undo.
  - Name—The name of the connection profile.
  - Interface—The interface the connection profile is enabled on.
  - Local Network—Specifies the IP address of the local network.
  - Remote Network—Specifies the IP address of the remote network.
  - IKEv1 Enabled—Shows IKEv1 enabled for the connection profile.
  - IKEv2 Enabled—Shows IKEv2 enabled for the connection profile.
  - Group Policy—Shows the default group policy of the connection profile.

## Add/Edit Site-to-Site Connection

**You can get to this panel through various paths.**

The Add or Edit IPsec Site-to-Site Connection dialog box lets you create or modify an IPsec Site-to-Site connection. These dialog boxes let you specify the peer IP address (IPv4 or IPv6), specify a connection name, select an interface, specify IKEv1 and IKEv2 peer and user authentication parameters, specify protected networks, and specify encryption algorithms.

The ASA supports LAN-to-LAN VPN connections to Cisco or third-party peers when the two peers have IPv4 inside and outside networks (IPv4 addresses on the inside and outside interfaces).

For LAN-to-LAN connections using mixed IPv4 and IPv6 addressing, or all IPv6 addressing, the security appliance supports VPN tunnels if both peers are Cisco ASA 5500 series security appliances, and if both inside networks have matching addressing schemes (both IPv4 or both IPv6).

Specifically, the following topologies are supported when both peers are Cisco ASA 5500 series ASAs:

- The ASAs have IPv4 inside networks and the outside network is IPv6 (IPv4 addresses on the inside interfaces and IPv6 addresses on the outside interfaces).
- The ASAs have IPv6 inside networks and the outside network is IPv4 (IPv6 addresses on the inside interface and IPv4 addresses on the outside interfaces).
- The ASAs have IPv6 inside networks and the outside network is IPv6 (IPv6 addresses on the inside and outside interfaces).

### Fields

- Peer IP Address—Lets you specify an IP address (IPv4 or IPv6) and whether that address is static.
- Connection Name—Specifies the name assigned to this connection profile. For the Edit function, this field is display-only. You can specify that the connection name is the same as the IP address specified in the Peer IP Address field.
- Interface—Selects the interface to use for this connection.
- Protected Networks—Selects or specifies the local and remote network protected for this connection.
  - IP Address Type—Specifies the address is an IPv4 or IPv6 address.
  - Local Network—Specifies the IP address of the local network.
  - ...—Opens the Browse Local Network dialog box, in which you can select a local network.
  - Remote Network—Specifies the IP address of the remote network.
- IPsec Enabling—Specifies the group policy for this connection profile and the key exchange protocol specified in that policy:
  - Group Policy Name—Specifies the group policy associated with this connection profile.
  - Manage—Opens the Browse Remote Network dialog box, in which you can select a remote network.
  - Enable IKEv1—Enables the key exchange protocol IKEv1 in the specified group policy.
  - Enable IKEv2—Enables the key exchange protocol IKEv2 in the specified group policy.
- IKEv1 Settings tab—Specifies authentication and encryption settings for IKEv1:
  - Pre-shared Key—Specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.

- Device Certificate—Specifies the name of the identity certificate, if available, to use for authentication.
- Manage—Opens the Manage Identity Certificates dialog box, on which you can see the certificates that are already configured, add new certificates, show details for a certificate, and edit or delete a certificate.
- IKE Policy—Specifies one or more encryption algorithms to use for the IKE proposal.
- Manage—Opens the Configure IKEv1 Proposals dialog box.
- IPsec Proposal—Specifies one or more encryption algorithms to use for the IPsec IKEv1 proposal.
- IKEv2 Settings tab—Specifies authentication and encryption settings for IKEv2:
  - Local Pre-shared Key—Specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
  - Local Device Certificate—Specifies the name of the identity certificate, if available, to use for authentication.
  - Manage—Opens the Manage Identity Certificates dialog box, on which you can see the certificates that are already configured, add new certificates, show details for a certificate, and edit or delete a certificate.
  - Remote Peer Pre-shared Key—Specify the value of the remote peer pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
  - Remote Peer Certificate Authentication—Check *Allowed* to allow certificate authentication for IKEv2 connections for this connection profile.
  - Manage—Opens the Manage CA Certificates dialog where you can view certificates and add new ones.
  - IKE Policy—Specifies one or more encryption algorithms to use for the IKE proposal.
  - Manage—Opens the Configure IKEv1 Proposals dialog box.
  - IPsec Proposal—Specifies one or more encryption algorithms to use for the IPsec IKEv1 proposal.
  - Select—Opens the Select IPsec Proposals (Transform Sets) dialog box, where you can assign a proposal to the connection profile for IKEv2 connections.

## Adding or Editing a Site-to-Site Tunnel Group

You can get to this panel through various paths.

The Add or Edit IPsec Site-to-Site Tunnel Group dialog box lets you specify attributes for the IPsec site-to-site connection that you are adding. In addition, you can select IKE peer and user authentication parameters, configure IKE keepalive monitoring, and select the default group policy.

### Fields

- Name—Specifies the name assigned to this tunnel group. For the Edit function, this field is display-only.
- IKE Authentication—Specifies the pre-shared key and Identity certificate parameters to use when authenticating an IKE peer.
  - Pre-shared Key—Specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.



- Identity Certificate—Specifies the name of the ID certificate to use for authentication, if available.
  - Manage—Opens the Manage Identity Certificates dialog box, on which you can see the certificates that are already configured, add new certificates, show details for a certificate, and edit or delete a certificate.
  - IKE Peer ID Validation—Specifies whether to check IKE peer ID validation. The default is Required.
- IPsec Enabling—Specifies the group policy for this connection profile and the key exchange protocol specified in that policy:
  - Group Policy Name—Specifies the group policy associated with this connection profile.
  - Manage—Opens the Browse Remote Network dialog box, in which you can select a remote network.
  - Enable IKEv1—Enables the key exchange protocol IKEv1 in the specified group policy.
  - Enable IKEv2—Enables the key exchange protocol IKEv2 in the specified group policy.
- IKEv1 Settings tab—Specifies authentication and encryption settings for IKEv1:
  - Pre-shared Key—Specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
  - Device Certificate—Specifies the name of the identity certificate, if available, to use for authentication.
  - Manage—Opens the Manage Identity Certificates dialog box, on which you can see the certificates that are already configured, add new certificates, show details for a certificate, and edit or delete a certificate.
  - IKE Policy—Specifies one or more encryption algorithms to use for the IKE proposal.
  - Manage—Opens the Configure IKEv1 Proposals dialog box.
  - IPsec Proposal—Specifies one or more encryption algorithms to use for the IPsec IKEv1 proposal.
- IKEv2 Settings tab—Specifies authentication and encryption settings for IKEv2:
  - Local Pre-shared Key—Specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
  - Local Device Certificate—Specifies the name of the identity certificate, if available, to use for authentication.
  - Manage—Opens the Manage Identity Certificates dialog box, on which you can see the certificates that are already configured, add new certificates, show details for a certificate, and edit or delete a certificate.
  - Remote Peer Pre-shared Key—Specify the value of the remote peer pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
  - Remote Peer Certificate Authentication—Check *Allowed* to allow certificate authentication for IKEv2 connections for this connection profile.
  - Manage—Opens the Manage CA Certificates dialog where you can view certificates and add new ones.
  - IKE Policy—Specifies one or more encryption algorithms to use for the IKE proposal.
  - Manage—Opens the Configure IKEv1 Proposals dialog box.

- IPsec Proposal—Specifies one or more encryption algorithms to use for the IPsec IKEv1 proposal.
- Select—Opens the Select IPsec Proposals (Transform Sets) dialog box, where you can assign a proposal to the connection profile for IKEv2 connections.
- IKE Keepalive —Enables and configures IKE keepalive monitoring. You can select only one of the following attributes.
  - Disable Keep Alives—Enables or disables IKE keep alives.
  - Monitor Keep Alives—Enables or disables IKE keep alive monitoring. Selecting this option makes available the Confidence Interval and Retry Interval fields.
  - Confidence Interval—Specifies the IKE keep alive confidence interval. This is the number of seconds the ASA should allow a peer to idle before beginning keepalive monitoring. The minimum is 10 seconds; the maximum is 300 seconds. The default for a remote access group is 10 seconds.
  - Retry Interval—Specifies number of seconds to wait between IKE keep alive retries. The default is 2 seconds.
  - Head end will never initiate keepalive monitoring—Specifies that the central-site ASA never initiates keepalive monitoring.

## Crypto Map Entry

In this dialog box, specify crypto parameters for the Connection Profile.

### Fields

- **Priority**—A unique priority (1 through 65,543, with 1 the highest priority). When IKE negotiation begins, the peer that initiates the negotiation sends all of its policies to the remote peer, and the remote peer searches for a match with its own policies, in priority order.
- **Perfect Forward Secrecy**—Ensures that the key for a given IPsec SA was not derived from any other secret (like some other keys). If someone were to break a key, PFS ensures that the attacker would not be able to derive any other key. If you enable PFS, the Diffie-Hellman Group list becomes active.
  - **Diffie-Hellman Group**—An identifier which the two IPsec peers use to derive a shared secret without transmitting it to each other. The choices are Group 1 (768-bits), Group 2 (1024-bits), and Group 5 (1536-bits).
- **Enable NAT-T**—Enables NAT Traversal (NAT-T) for this policy, which lets IPsec peers establish both remote access and LAN-to-LAN connections through a NAT device.
- **Enable Reverse Route Injection**—Provides the ability for static routes to be automatically inserted into the routing process for those networks and hosts that are protected by a remote tunnel endpoint.
- **Security Association Lifetime**—Configures the duration of a Security Association (SA). This parameter specifies how to measure the lifetime of the IPsec SA keys, which is how long the IPsec SA lasts until it expires and must be renegotiated with new keys.
  - **Time**—Specifies the SA lifetime in terms of hours (hh), minutes (mm) and seconds (ss).
  - **Traffic Volume**—Defines the SA lifetime in terms of kilobytes of traffic. Enter the number of kilobytes of payload data after which the IPsec SA expires. Minimum is 100 KB, default is 10000 KB, maximum is 2147483647 KB.

## Crypto Map Entry for Static Peer Address

In this dialog box, specify crypto parameters for the Connection Profile when the Peer IP Address is a static address.

### Fields

- **Priority**—A unique priority (1 through 65,543, with 1 the highest priority). When IKE negotiation begins, the peer that initiates the negotiation sends all of its policies to the remote peer, and the remote peer searches for a match with its own policies, in priority order.
- **Perfect Forward Secrecy**—Ensures that the key for a given IPsec SA was not derived from any other secret (like some other keys). If someone were to break a key, PFS ensures that the attacker would not be able to derive any other key. If you enable PFS, the Diffie-Hellman Group list becomes active.
  - **Diffie-Hellman Group**—An identifier which the two IPsec peers use to derive a shared secret without transmitting it to each other. The choices are Group 1 (768-bits), Group 2 (1024-bits), and Group 5 (1536-bits).
- **Enable NAT-T**—Enables NAT Traversal (NAT-T) for this policy, which lets IPsec peers establish both remote access and LAN-to-LAN connections through a NAT device.
- **Enable Reverse Route Injection**—Provides the ability for static routes to be automatically inserted into the routing process for those networks and hosts that are protected by a remote tunnel endpoint.
- **Security Association Lifetime**—Configures the duration of a Security Association (SA). This parameter specifies how to measure the lifetime of the IPsec SA keys, which is how long the IPsec SA lasts until it expires and must be renegotiated with new keys.
  - **Time**—Specifies the SA lifetime in terms of hours (hh), minutes (mm) and seconds (ss).
  - **Traffic Volume**—Defines the SA lifetime in terms of kilobytes of traffic. Enter the number of kilobytes of payload data after which the IPsec SA expires. Minimum is 100 KB, default is 10000 KB, maximum is 2147483647 KB.
- **Static Crypto Map Entry Parameters**—Configure these additional parameters when the Peer IP Address is specified as Static:
  - **Connection Type**—Specify the allowed negotiation as bidirectional, answer-only, or originate-only.
  - **Send ID Cert. Chain**—Enables transmission of the entire certificate chain.
  - **IKE Negotiation Mode**—Sets the mode for exchanging key information for setting up the SAs, Main or Aggressive. It also sets the mode that the initiator of the negotiation uses; the responder auto-negotiates. Aggressive Mode is faster, using fewer packets and fewer exchanges, but it does not protect the identity of the communicating parties. Main Mode is slower, using more packets and more exchanges, but it protects the identities of the communicating parties. This mode is more secure and it is the default selection. If you select Aggressive, the Diffie-Hellman Group list becomes active.
  - **Diffie-Hellman Group**—An identifier which the two IPsec peers use to derive a shared secret without transmitting it to each other. The choices are Group 1 (768-bits), Group 2 (1024-bits), and Group 5 (1536-bits).

## Managing CA Certificates

Clicking Manage under IKE Peer Authentication opens the Manage CA Certificates dialog box. Use this dialog box to view, add, edit, and delete entries on the list of CA certificates available for IKE peer authentication.

The Manage CA Certificates dialog box lists information about currently configured certificates, including information about whom the certificate was issued to, who issued the certificate, when the certificate expires, and usage data.

### Fields

- Add or Edit—Opens the Install Certificate dialog box or the Edit Certificate dialog box, which let you specify information about and install a certificate.
- Show Details—Displays detailed information about a certificate that you select in the table.
- Delete—Removes the selected certificate from the table. There is no confirmation or undo.

## Install Certificate

Use this dialog box to install a new CA certificate. You can get the certificate in one of the following ways:

- Install from a file by browsing to the certificate file.
- Paste the previously acquired certificate text in PEM format into the box on this dialog box.
- Use SCEP—Specifies the use of the Simple Certificate Enrollment Protocol (SCEP) Add-on for Certificate Services runs on the Windows Server 2003 family. It provides support for the SCEP protocol, which allows Cisco routers and other intermediate network devices to obtain certificates.
  - SCEP URL: http://—Specifies the URL from which to download SCEP information.
  - Retry Period—Specifies the number of minutes that must elapse between SCEP queries.
  - Retry Count—Specifies the maximum number of retries allowed.
- More Options—Opens the Configure Options for CA Certificate dialog box.

:

## Configure Options for CA Certificate

Use this dialog box to specify details about retrieving CA Certificates for this IPsec remote access connection. The dialog boxes on this dialog box are: Revocation Check, CRL Retrieval Policy, CRL Retrieval Method, OCSP Rules, and Advanced.

### Revocation Check Dialog Box

Use this dialog box to specify information about CA Certificate revocation checking.

### Fields

- The radio buttons specify whether to check certificates for revocation. The values of these buttons are as follows:

- Do not check certificates for revocation
- Check Certificates for revocation
- Revocation Methods area—Lets you specify the method—CRL or OCSP—to use for revocation checking, and the order in which to use these methods. You can choose either or both methods.

## Add/Edit Remote Access Connections > Advanced > General

Use this dialog box to specify whether to strip the realm and group from the username before passing them to the AAA server, and to specify password management parameters.

### Fields

- Strip the realm from username before passing it on to the AAA server—Enables or disables stripping the realm (administrative domain) from the username before passing the username on to the AAA server. Check the Strip Realm check box to remove the realm qualifier of the username during authentication. You can append the realm name to the username for AAA: authorization, authentication and accounting. The only valid delimiter for a realm is the @ character. The format is `username@realm`, for example, `JaneDoe@example.com`. If you check this Strip Realm check box, authentication is based on the username alone. Otherwise, authentication is based on the full `username@realm` string. You must check this box if your server is unable to parse delimiters.



### Note

You can append both the realm and the group to a username, in which case the ASA uses parameters configured for the group *and* for the realm for AAA functions. The format for this option is `username[@realm][<#or!>group]`, for example, `JaneDoe@example.com#VPNGroup`. If you choose this option, you must use either the # or ! character for the group delimiter because the ASA cannot interpret the @ as a group delimiter if it is also present as the realm delimiter.

A Kerberos realm is a special case. The convention in naming a Kerberos realm is to capitalize the DNS domain name associated with the hosts in the Kerberos realm. For example, if users are in the example.com domain, you might call your Kerberos realm EXAMPLE.COM.

The ASA does not include support for the `user@grouppolicy`, as the VPN 3000 Concentrator did. Only the L2TP/IPsec client supports the tunnel switching via `user@tunnelgroup`.

- Strip the group from the username before passing it on to the AAA server—Enables or disables stripping the group name from the username before passing the username on to the AAA server. Check Strip Group to remove the group name from the username during authentication. This option is meaningful only when you have also checked the Enable Group Lookup box. When you append a group name to a username using a delimiter, and enable Group Lookup, the ASA interprets all characters to the left of the delimiter as the username, and those to the right as the group name. Valid group delimiters are the @, #, and ! characters, with the @ character as the default for Group Lookup. You append the group to the username in the format `username<delimiter>group`, the possibilities being, for example, `JaneDoe@VPNGroup`, `JaneDoe#VPNGroup`, and `JaneDoe!VPNGroup`.
- Password Management—Lets you configure parameters relevant to overriding an account-disabled indication from a AAA server and to notifying users about password expiration.
  - Override account-disabled indication from AAA server—Overrides an account-disabled indication from a AAA server.

**Note**

Allowing override account-disabled is a potential security risk.

- Enable notification upon password expiration to allow user to change password—Checking this check box makes the following two parameters available. You can select either to notify the user at login a specific number of days before the password expires or to notify the user only on the day that the password expires. The default is to notify the user 14 days prior to password expiration and every day thereafter until the user changes the password. The range is 1 through 180 days.

**Note**

This does not change the number of days before the password expires, but rather, it enables the notification. If you select this option, you must also specify the number of days.

In either case, and, if the password expires without being changed, the ASA offers the user the opportunity to change the password. If the current password has not yet expired, the user can still log in using that password.

This parameter is valid for AAA servers that support such notification; that is, RADIUS, RADIUS with an NT server, and LDAP servers. The ASA ignores this command if RADIUS or LDAP authentication has not been configured.

This feature requires the use of MS-CHAPv2.

## Configuring Client Addressing

To specify the client IP address assignment policy and assign address pools to all IPsec and SSL VPN connections, open ASDM and select Configuration > Remote Access VPN > Network (Client) Access > IPsec or SSL VPN Connections > Add or Edit > Advanced > Client Addressing. The Add IPsec Remote Access Connection or Add SSL VPN Access Connection opens. Use this dialog box to add address pools and assign them to interfaces, and view, edit, or delete them. The table at the bottom of the dialog box lists the configured interface-specific address pools.

To understand the fields in this dialog box or its descendent dialog boxes, see the sections that follow this one. You can view or change the configuration of address pools and their assignment to interfaces, as follows:

- To view or change the configuration of address pools, click **Add** or **Edit** in the Add IPsec Remote Access Connection or Add SSL VPN Access Connection dialog box. The Assign Address Pools to Interface dialog box opens. This dialog box lets you assign IP address pools to the interfaces configured on the ASA. Click **Select**. The Select Address Pools dialog box opens. Use this dialog box to view the configuration of address pools. You can change their address pool configuration as follows:
  - To add an address pool to the ASA, choose **Add**. The Add IP Pool dialog box opens.
  - To change the configuration of an address pool on the ASA, choose **Edit**. The Edit IP Pool dialog box opens if the addresses in the pool are not in use.

**Note**

You cannot modify an address pool if it is already in use. If you click **Edit** and the address pool is in use, ASDM displays an error message and lists the connection names and usernames that are using the addresses in the pool.

- To remove address pool on the ASA, select the entry in the table and click **Delete**.

**Note**

You cannot remove an address pool if it is already in use. If you click **Delete** and the address pool is in use, ASDM displays an error message and lists the connection names that are using the addresses in the pool.

- To assign address pools to an interface, click **Add** in the Add IPsec Remote Access Connection or Add SSL VPN Access Connection dialog box. The Assign Address Pools to Interface dialog box opens. Select the interface to be assigned an address pool. Click **Select** next to the Address Pools field. The Select Address Pools dialog box opens. Double-click each unassigned pool you want to assign to the interface or choose each unassigned pool and click **Assign**. The adjacent field displays the list of pool assignments. Click **OK** to populate the Address Pools field with the names of these address pools, then **OK** again to complete the configuration of the assignment.
- To change the address pools assigned to an interface, double-click the interface, or choose the interface in the Add IPsec Remote Access Connection or Add SSL VPN Access Connection dialog box and click **Edit**. The Assign Address Pools to Interface dialog box opens. To remove address pools, double-click each pool name and press the Delete button on the keyboard. Click **Select** next to the Address Pools field if you want to assign additional fields to the interface. The Select Address Pools dialog box opens. Note that the Assign field displays the address pool names that remained assigned to the interface. Double-click each unassigned pool you want to add to the interface. The Assign field updates the list of pool assignments. Click **OK** to revise the Address Pools field with the names of these address pools, then **OK** again to complete the configuration of the assignment.
- To remove an entry from the Add IPsec Remote Access Connection or Add SSL VPN Access Connection dialog box, choose the entry and click **Delete**.

The Add IPsec Remote Access Connection and Add SSL VPN Access Connection dialog boxes and their descendent dialog boxes are identical. Use the following sections to understand or assign values to the fields in these dialog boxes:

- [Add IPsec Remote Access Connection and Add SSL VPN Access Connection](#)
- [Assign Address Pools to Interface](#)
- [Select Address Pools](#)
- [Add or Edit IP Pool](#)

## Add IPsec Remote Access Connection and Add SSL VPN Access Connection

To access the Add IPsec Remote Access Connection and Add SSL VPN Access Connection dialog boxes, choose **Config > Remote Access VPN > Network (Client) Access > IPsec or SSL VPN Connections > Add or Edit > Advanced > Client Addressing**.

### Fields

Use the following descriptions to assign values to the fields in this dialog box:

- **Global Client Address Assignment Policy**—Configures a policy that affects all IPsec and SSL VPN Client connections (including AnyConnect client connections). The ASA uses the selected sources in order, until it finds an address:
  - **Use authentication server**—Specifies that the ASA should attempt to use the authentication server as the source for a client address.
  - **Use DHCP**—Specifies that the ASA should attempt to use DHCP as the source for a client address.

- Use address pool—Specifies that the ASA should attempt to use address pools as the source for a client address.
- Interface-Specific Address Pools—Lists the configured interface-specific address pools.

## Assign Address Pools to Interface

Use the Assign Address Pools to Interface dialog box to select an interface and assign one or more address pools to that interface. To access this dialog box, choose Config > Remote Access VPN > Network (Client) Access > IPsec or SSL VPN Connections > Add or Edit > Advanced > Client Addressing > Add or Edit.

### Fields

Use the following descriptions to assign values to the fields in this dialog box:

- Interface—Select the interface to which you want to assign an address pool. The default is DMZ.
- Address Pools—Specify an address pool to assign to the specified interface.
- Select—Opens the Select Address Pools dialog box, in which you can select one or more address pools to assign to this interface. Your selection appears in the Address Pools field of the Assign Address Pools to Interface dialog box.

## Select Address Pools

The Select Address Pools dialog box shows the pool name, starting and ending addresses, and subnet mask of address pools available for client address assignment and lets you add, edit, or delete entries from that list. To access this dialog box, choose Config > Remote Access VPN > Network (Client) Access > IPsec or SSL VPN Connections > Add or Edit > Advanced > Client Addressing > Add or Edit > Select.

### Fields

Use the following descriptions to assign values to the fields in this dialog box:

- Add—Opens the Add IP Pool dialog box, on which you can configure a new IP address pool.
- Edit—Opens the Edit IP Pool dialog box, on which you can modify a selected IP address pool.
- Delete—Removes the selected address pool. There is no confirmation or undo.
- Assign—Displays the address pool names that remained assigned to the interface. Double-click each unassigned pool you want to add to the interface. The Assign field updates the list of pool assignments.

## Add or Edit IP Pool

The Add or Edit IP Pool dialog box lets you specify or modify a range of IP addresses for client address assignment. To access this dialog box, choose Config > Remote Access VPN > Network (Client) Access > IPsec or SSL VPN Connections > Add or Edit > Advanced > Client Addressing > Add or Edit > Select > Add or Edit.

### Fields

Use the following descriptions to assign values to the fields in this dialog box:

- Name—Specifies the name assigned to the IP address pool.
- Starting IP Address—Specifies the first IP address in the pool.
- Ending IP Address—Specifies the last IP address in the pool.



- Subnet Mask—Selects the subnet mask to apply to the addresses in the pool.

## Add/Edit Connection Profile > General > Authentication

**You can get to this panel through various paths.**

This dialog box is available for IPsec on Remote Access and Site-to-Site tunnel groups. The settings on this dialog box apply to the tunnel group globally across the ASA. To set authentication server group settings per interface, click Advanced. This dialog box lets you configure the following attributes:

- Authentication Server Group—Lists the available authentication server groups, including the LOCAL group (the default). You can also select None. Selecting something other than None or Local makes available the Use LOCAL if Server Group Fails check box. To set the authentication server group per interface, click Advanced.
- Use LOCAL if Server Group fails—Enables or disables fallback to the LOCAL database if the group specified by the Authentication Server Group attribute fails.

## Add/Edit SSL VPN Connection > General > Authorization

**You can get to this panel through various paths.**

The settings on this dialog box apply to the connection (tunnel group) globally across the ASA. This dialog box lets you configure the following attributes:

- Authorization Server Group—Lists the available authorization server groups, including the LOCAL group. You can also select None (the default). Selecting something other than None makes available the check box for Users must exist in authorization database to connect.
- Users must exist in the authorization database to connect—Tells the ASA to allow only users in the authorization database to connect. By default this feature is disabled. You must have a configured authorization server to use this feature.
- Interface-Specific Authorization Server Groups—(Optional) Lets you configure authorization server groups on a per-interface basis. Interface-specific authorization server groups take precedence over the global server group. If you do not explicitly configure interface-specific authorization, authorization takes place only at the group level.
  - Interface—Select the interface on which to perform authorization. The standard interfaces are outside (the default), inside, and DMZ. If you have configured other interfaces, they also appear in the list.
  - Server Group—Select an available, previously configured authorization server group or group of servers, including the LOCAL group. You can associate a server group with more than one interface.
  - Add—Click Add to add the interface/server group setting to the table and remove the interface from the available list.
  - Remove—Click Remove to remove the interface/server group from the table and restore the interface to the available list.
- Authorization Settings—Lets you set values for usernames that the ASA recognizes for authorization. This applies to users that authenticate with digital certificates and require LDAP or RADIUS authorization.
  - Use the entire DN as the username—Allows the use of the entire Distinguished Name (DN) as the username.

- Specify individual DN fields as the username—Enables the use of individual DN fields as the username.
- Primary DN Field—Lists all of the DN field identifiers for your selection.

| DN Field                      | Definition                                                                                                           |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Country (C)                   | Two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations.                              |
| Common Name (CN)              | Name of a person, system, or other entity. This is the lowest (most specific) level in the identification hierarchy. |
| DN Qualifier (DNQ)            | Specific DN attribute.                                                                                               |
| E-mail Address (EA)           | E-mail address of the person, system or entity that owns the certificate.                                            |
| Generational Qualifier (GENQ) | Generational qualifier such as Jr., Sr., or III.                                                                     |
| Given Name (GN)               | First name of the certificate owner.                                                                                 |
| Initials (I)                  | First letters of each part of the certificate owner's name.                                                          |
| Locality (L)                  | City or town where the organization is located.                                                                      |
| Name (N)                      | Name of the certificate owner.                                                                                       |
| Organization (O)              | Name of the company, institution, agency, association, or other entity.                                              |
| Organizational Unit (OU)      | Subgroup within the organization.                                                                                    |
| Serial Number (SER)           | Serial number of the certificate.                                                                                    |
| Surname (SN)                  | Family name or last name of the certificate owner.                                                                   |
| State/Province (S/P)          | State or province where the organization is located.                                                                 |
| Title (T)                     | Title of the certificate owner, such as Dr.                                                                          |
| User ID (UID)                 | Identification number of the certificate owner.                                                                      |
| User Principal Name (UPN)     | Used with Smart Card certificate authentication.                                                                     |

- Secondary DN Field—Lists all of the DN field identifiers (see the foregoing table) for your selection and adds the option None for no selection.

## Add/Edit SSL VPN Connections > Advanced > Accounting

**You can get to this panel through various paths.**

The settings on this dialog box apply to the connection (tunnel group) globally across the ASA. This dialog box lets you configure the following attribute:

- Accounting Server Group—Lists the available accounting server groups. You can also select None (the default). LOCAL is not an option.
- Manage—Opens the Configure AAA Server Groups dialog box.

## Add/Edit Tunnel Group > General > Client Address Assignment

You can get to this panel through various paths.

To specify whether to use DHCP or address pools for address assignment, go to Configuration > VPN > I P Address Management > Assignment. The Add or Edit Tunnel Group dialog box > General > Client Address Assignment dialog box, lets you configure the following Client Address Assignment attributes:

- DHCP Servers—Specifies a DHCP server to use. You can add up to 10 servers, one at a time.
  - IP Address—Specifies the IP address of a DHCP server.
  - Add—Adds the specified DHCP server to the list for client address assignment.
  - Delete—Deletes the specified DHCP server from the list for client address assignment. There is no confirmation or undo.
- Address Pools—Lets you specify up to 6 address pools, using the following parameters:
  - Available Pools—Lists the available, configured address pools you can choose.
  - Add—Adds the selected address pool to the list for client address assignment.
  - Remove—Moves the selected address pool from the Assigned Pools list to the Available Pools list.
  - Assigned Pools—Lists the address pools selected for address assignment.



**Note**

To configure interface-specific address pools, click Advanced.

## Add/Edit Tunnel Group > General > Advanced

You can get to this panel through various paths.

The Add or Edit Tunnel Group dialog box, General, Advanced dialog box, lets you configure the following interface-specific attributes:

- Interface-Specific Authentication Server Groups—Lets you configure an interface and server group for authentication.
  - Interface—Lists available interfaces for selection.
  - Server Group—Lists authentication server groups available for this interface.
  - Use LOCAL if server group fails—Enables or disables fallback to the LOCAL database if the server group fails.
  - Add—Adds the association between the selected available interface and the authentication server group to the assigned list.
  - Remove—Moves the selected interface and authentication server group association from the assigned list to the available list.
  - Interface/Server Group/Use Fallback—Show the selections you have added to the assigned list.
- Interface-Specific Client IP Address Pools—Lets you specify an interface and Client IP address pool. You can have up to 6 pools.
  - Interface—Lists the available interfaces to add.
  - Address Pool—Lists address pools available to associate with this interface.
  - Add—Adds the association between the selected available interface and the client IP address pool to the assigned list.

- Remove—Moves the selected interface/address pool association from the assigned list to the available list.
- Interface/Address Pool—Shows the selections you have added to the assigned list.

## Add/Edit Tunnel Group > IPsec for Remote Access > IPsec

### Configuration > VPN > General > Tunnel Group > Add/Edit Tunnel Group > IPsec for Remote Access > IPsec Tab

On the Add or Edit Tunnel Group dialog box for IPsec for Remote Access, the IPsec dialog box lets you configure or edit IPsec-specific tunnel group parameters.

#### Fields

- Pre-shared Key—Lets you specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
- Trustpoint Name—Selects a trustpoint name, if any trustpoints are configured. A trustpoint is a representation of a certificate authority. A trustpoint contains the identity of the CA, CA-specific configuration parameters, and an association with one enrolled identity certificate.
- Authentication Mode—Specifies the authentication mode: none, xauth, or hybrid.
  - none—Specifies no authentication mode.
  - xauth—Specifies the use of IKE Extended Authentication mode, which provides the capability of authenticating a user within IKE using TACACS+ or RADIUS.
  - hybrid—Specifies the use of Hybrid mode, which lets you use digital certificates for security appliance authentication and a different, legacy method—such as RADIUS, TACACS+ or SecurID—for remote VPN user authentication. This mode breaks phase 1 of the Internet Key Exchange (IKE) into the following steps, together called hybrid authentication:
    1. The security appliance authenticates to the remote VPN user with standard public key techniques. This establishes an IKE security association that is unidirectionally authenticated.
    2. An extended authentication (xauth) exchange then authenticates the remote VPN user. This extended authentication can use one of the supported legacy authentication methods.



#### Note

Before setting the authentication type to hybrid, you must configure the authentication server and create a pre-shared key.

- IKE Peer ID Validation—Selects whether IKE peer ID validation is ignored, required, or checked only if supported by a certificate.
- Enable sending certificate chain—Enables or disables sending the entire certificate chain. This action includes the root certificate and any subordinate CA certificates in the transmission.
- ISAKMP Keep Alive—Enables and configures ISAKMP keep alive monitoring.
  - Disable Keep Alives—Enables or disables ISAKMP keep alives.
  - Monitor Keep Alives—Enables or disables ISAKMP keep alive monitoring. Selecting this option makes available the Confidence Interval and Retry Interval fields.
  - Confidence Interval—Specifies the ISAKMP keep alive confidence interval. This is the number of seconds the ASA should allow a peer to idle before beginning keepalive monitoring. The minimum is 10 seconds; the maximum is 300 seconds. The default for a remote access group is 300 seconds.

- Retry Interval—Specifies number of seconds to wait between ISAKMP keep alive retries. The default is 2 seconds.
  - Head end will never initiate keepalive monitoring—Specifies that the central-site ASA never initiates keepalive monitoring.
- Interface-Specific Authentication Mode—Specifies the authentication mode on a per-interface basis.
  - Interface—Lets you select the interface name. The default interfaces are inside and outside, but if you have configured a different interface name, that name also appears in the list.
  - Authentication Mode—Lets you select the authentication mode, none, xauth, or hybrid, as above.
  - Interface/Authentication Mode table—Shows the interface names and their associated authentication modes that are selected.
  - Add—Adds an interface/authentication mode pair selection to the Interface/Authentication Modes table.
  - Remove—Removes an interface/authentication mode pair selection from the Interface/Authentication Modes table.
- Client VPN Software Update Table—Lists the client type, VPN Client revisions, and image URL for each client VPN software package installed. For each client type, you can specify the acceptable client software revisions and the URL or IP address from which to download software upgrades, if necessary. The client update mechanism (described in detail under the Client Update dialog box) uses this information to determine whether the software each VPN client is running is at an appropriate revision level and, if appropriate, to provide a notification message and an update mechanism to clients that are running outdated software.
  - Client Type—Identifies the VPN client type.
  - VPN Client Revisions—Specifies the acceptable revision level of the VPN client.
  - Image URL—Specifies the URL or IP address from which the correct VPN client software image can be downloaded. For dialog boxes-based VPN clients, the URL must be of the form http:// or https://. For ASA 5505 in client mode or VPN 3002 hardware clients, the URL must be of the form tftp://.

## Add/Edit Tunnel Group for Site-to-Site VPN

**Configuration > VPN > General > Tunnel Group > Add/Edit Tunnel Group > IPSec for Remote Access > IPSec Tab**

The Add or Edit Tunnel Group dialog box lets you configure or edit tunnel group parameters for this Site-to-Site connection profile.

### Fields

- Certificate Settings—Sets the following certificate chain and IKE peer validation attributes:
  - Send certificate chain—Enables or disables sending the entire certificate chain. This action includes the root certificate and any subordinate CA certificates in the transmission.
  - IKE Peer ID Validation—Selects whether IKE peer ID validation is ignored, required, or checked only if supported by a certificate.
- IKE Keep Alive—Enables and configures IKE (ISAKMP) keepalive monitoring.
  - Disable Keepalives—Enables or disables IKE keep alives.

- Monitor Keepalives—Enables or disables IKE keep alive monitoring. Selecting this option makes available the Confidence Interval and Retry Interval fields.
- Confidence Interval—Specifies the IKE keepalive confidence interval. This is the number of seconds the ASA should allow a peer to idle before beginning keepalive monitoring. The minimum is 10 seconds; the maximum is 300 seconds. The default for a remote access group is 300 seconds.
- Retry Interval—Specifies number of seconds to wait between IKE keepalive retries. The default is 2 seconds.
- Head end will never initiate keepalive monitoring—Specifies that the central-site ASA never initiates keepalive monitoring.
- Default Group Policy—Specifies the following group-policy attributes:
  - Group Policy—Selects a group policy to use as the default group policy. The default value is DfltGrpPolicy.
  - Manage—Opens the Configure Group Policies dialog box.
  - IPsec Protocol—Enables or disables the use of the IPsec protocol for this connection profile.

## Add/Edit Tunnel Group > PPP

### Configuration > VPN > General > Tunnel Group > Add/Edit Tunnel Group > PPP Tab

On the Add or Edit Tunnel Group dialog box for a IPsec remote access tunnel group, the PPP dialog box lets you configure or edit the authentication protocols permitted of a PPP connection. This dialog box applies *only* to IPsec remote access tunnel groups.

#### Fields

- CHAP—Enables the use of the CHAP protocol for a PPP connection.
- MS-CHAP-V1—Enables the use of the MS-CHAP-V1 protocol for a PPP connection.
- MS-CHAP-V2—Enables the use of the MS-CHAP-V2 protocol for a PPP connection.
- PAP—Enables the use of the PAP protocol for a PPP connection.
- EAP-PROXY—Enables the use of the EAP-PROXY protocol for a PPP connection. EAP refers to the Extensible Authentication protocol.

## Add/Edit Tunnel Group > IPsec for LAN to LAN Access > General > Basic

### Configuration > VPN > General > Tunnel Group > Add/Edit Tunnel Group > IPsec for LAN to LAN Access > General Tab > Basic Tab

On the Add or Edit Tunnel Group dialog box for Site-to-Site Remote Access, the General, Basic dialog box you can specify a name for the tunnel group that you are adding (Add function only) and select the group policy.

On the Edit Tunnel Group dialog box, the General dialog box displays the name and type of the tunnel group you are modifying.

#### Fields

- Name—Specifies the name assigned to this tunnel group. For the Edit function, this field is display-only.

- **Type—(Display-only)** Displays the type of tunnel group you are adding or editing. The contents of this field depend on your selection on the previous dialog box.
- **Group Policy**—Lists the currently configured group policies. The default value is the default group policy, `DfltGrpPolicy`.
- **Strip the realm (administrative domain) from the username before passing it on to the AAA server**—Enables or disables stripping the realm from the username before passing the username on to the AAA server. Check the Strip Realm check box to remove the realm qualifier of the username during authentication. You can append the realm name to the username for AAA: authorization, authentication and accounting. The only valid delimiter for a realm is the @ character. The format is `username@realm`, for example, `JaneDoe@example.com`. If you check this Strip Realm check box, authentication is based on the username alone. Otherwise, authentication is based on the full `username@realm` string. You must check this box if your server is unable to parse delimiters.

**Note**

You can append both the realm and the group to a username, in which case the ASA uses parameters configured for the group *and* for the realm for AAA functions. The format for this option is `username[@realm][<#or!>group]`, for example, `JaneDoe@example.com#VPNGroup`. If you choose this option, you must use either the # or ! character for the group delimiter because the ASA cannot interpret the @ as a group delimiter if it is also present as the realm delimiter.

A Kerberos realm is a special case. The convention in naming a Kerberos realm is to capitalize the DNS domain name associated with the hosts in the Kerberos realm. For example, if users are in the `example.com` domain, you might call your Kerberos realm `EXAMPLE.COM`.

The ASA does not include support for the `user@grouppolicy`, as the VPN 3000 Concentrator did. Only the L2TP/IPsec client supports the tunnel switching via `user@tunnelgroup`.

- **Strip the group from the username before passing it on to the AAA server**—Enables or disables stripping the group name from the username before passing the username on to the AAA server. Check Strip Group to remove the group name from the username during authentication. This option is meaningful only when you have also checked the Enable Group Lookup box. When you append a group name to a username using a delimiter, and enable Group Lookup, the ASA interprets all characters to the left of the delimiter as the username, and those to the right as the group name. Valid group delimiters are the @, #, and ! characters, with the @ character as the default for Group Lookup. You append the group to the username in the format `username<delimiter>group`, the possibilities being, for example, `JaneDoe@VPNGroup`, `JaneDoe#VPNGroup`, and `JaneDoe!VPNGroup`.
- **Password Management**—Lets you configure parameters relevant to overriding an account-disabled indication from a AAA server and to notifying users about password expiration.
  - **Override account-disabled indication from AAA server**—Overrides an account-disabled indication from a AAA server.

**Note**

Allowing override account-disabled is a potential security risk.

- **Enable notification upon password expiration to allow user to change password**—Checking this check box makes the following two parameters available. If you do not also check the Enable notification prior to expiration check box, the user receives notification only after the password has expired.

- Enable notification prior to expiration—When you check this option, the ASA notifies the remote user at login that the current password is about to expire or has expired, then offers the user the opportunity to change the password. If the current password has not yet expired, the user can still log in using that password. This parameter is valid for AAA servers that support such notification; that is, RADIUS, RADIUS with an NT server, and LDAP servers. The ASA ignores this command if RADIUS or LDAP authentication has not been configured.

Note that this does not change the number of days before the password expires, but rather, it enables the notification. If you check this check box, you must also specify the number of days.

- Notify...days prior to expiration—Specifies the number of days before the current password expires to notify the user of the pending expiration. The range is 1 through 180 days.

## Add/Edit Tunnel Group > IPsec for LAN to LAN Access > IPsec

### Configuration > VPN > General > Tunnel Group > Add/Edit Tunnel Group > IPsec for LAN to LAN Access > IPsec Tab

The Add or Edit Tunnel Group dialog box for IPsec for Site-to-Site access, IPsec dialog box, lets you configure or edit IPsec Site-to-Site-specific tunnel group parameters.

#### Fields

- Name—Specifies the name assigned to this tunnel group. For the Edit function, this field is display-only.
- Type—(*Display-only*) Displays the type of tunnel group you are adding or editing. The contents of this field depend on your selection on the previous dialog box.
- Pre-shared Key—Lets you specify the value of the pre-shared key for the tunnel group. The maximum length of the pre-shared key is 128 characters.
- Trustpoint Name—Selects a trustpoint name, if any trustpoints are configured. A trustpoint is a representation of a certificate authority. A trustpoint contains the identity of the CA, CA-specific configuration parameters, and an association with one enrolled identity certificate.
- Authentication Mode—Specifies the authentication mode: none, xauth, or hybrid.
  - none—Specifies no authentication mode.
  - xauth—Specifies the use of IKE Extended Authentication mode, which provides the capability of authenticating a user within IKE using TACACS+ or RADIUS.
  - hybrid—Specifies the use of Hybrid mode, which lets you use digital certificates for security appliance authentication and a different, legacy method—such as RADIUS, TACACS+ or SecurID—for remote VPN user authentication. This mode breaks phase 1 of the Internet Key Exchange (IKE) into the following steps, together called hybrid authentication:
    1. The security appliance authenticates to the remote VPN user with standard public key techniques. This establishes an IKE security association that is unidirectionally authenticated.
    2. An extended authentication (xauth) exchange then authenticates the remote VPN user. This extended authentication can use one of the supported legacy authentication methods.



**Note** Before setting the authentication type to hybrid, you must configure the authentication server and create a pre-shared key.

- IKE Peer ID Validation—Selects whether IKE peer ID validation is ignored, required, or checked only if supported by a certificate.



- Enable sending certificate chain—Enables or disables sending the entire certificate chain. This action includes the root certificate and any subordinate CA certificates in the transmission.
- ISAKMP Keep Alive—Enables and configures ISAKMP keep alive monitoring.
  - Disable Keep Alives—Enables or disables ISAKMP keep alives.
  - Monitor Keep Alives—Enables or disables ISAKMP keep alive monitoring. Selecting this option makes available the Confidence Interval and Retry Interval fields.
  - Confidence Interval—Specifies the ISAKMP keep alive confidence interval. This is the number of seconds the ASA should allow a peer to idle before beginning keepalive monitoring. The minimum is 10 seconds; the maximum is 300 seconds. The default for a remote access group is 300 seconds.
  - Retry Interval—Specifies number of seconds to wait between ISAKMP keep alive retries. The default is 2 seconds.
  - Head end will never initiate keepalive monitoring—Specifies that the central-site ASA never initiates keepalive monitoring.
- Interface-Specific Authentication Mode—Specifies the authentication mode on a per-interface basis.
  - Interface—Lets you select the interface name. The default interfaces are inside and outside, but if you have configured a different interface name, that name also appears in the list.
  - Authentication Mode—Lets you select the authentication mode, none, xauth, or hybrid, as above.
  - Interface/Authentication Mode table—Shows the interface names and their associated authentication modes that are selected.
  - Add—Adds an interface/authentication mode pair selection to the Interface/Authentication Modes table.
  - Remove—Removes an interface/authentication mode pair selection from the Interface/Authentication Modes table.
- Client VPN Software Update Table—Lists the client type, VPN Client revisions, and image URL for each client VPN software package installed. For each client type, you can specify the acceptable client software revisions and the URL or IP address from which to download software upgrades, if necessary. The client update mechanism (described in detail under the Client Update dialog box) uses this information to determine whether the software each VPN client is running is at an appropriate revision level and, if appropriate, to provide a notification message and an update mechanism to clients that are running outdated software.
  - Client Type—Identifies the VPN client type.
  - VPN Client Revisions—Specifies the acceptable revision level of the VPN client.
  - Image URL—Specifies the URL or IP address from which the correct VPN client software image can be downloaded. For Windows-based VPN clients, the URL must be of the form http:// or https://. For ASA 5505 in client mode or VPN 3002 hardware clients, the URL must be of the form tftp://.

## Clientless SSL VPN Access > Connection Profiles > Add/Edit > General > Basic

Configuration > VPN > General > Tunnel Group > Add/Edit > WebVPN Access > General Tab > Basic Tab

The Add or Edit pane, General, Basic dialog box lets you specify a name for the tunnel group that you are adding, lets you select the group policy, and lets you configure password management.

On the Edit Tunnel Group dialog box, the General dialog box displays the name and type of the selected tunnel group. All other functions are the same as for the Add Tunnel Group dialog box.

#### Fields

- Name—Specifies the name assigned to this tunnel group. For the Edit function, this field is display-only.
- Type—Displays the type of tunnel group you are adding or editing. For Edit, this is a display-only field whose contents depend on your selection in the Add dialog box.
- Group Policy—Lists the currently configured group policies. The default value is the default group policy, DfltGrpPolicy.
- Strip the realm —Not available for Clientless SSL VPN.
- Strip the group —Not available for Clientless SSL VPN.
- Password Management—Lets you configure parameters relevant to overriding an account-disabled indication from a AAA server and to notifying users about password expiration.
  - Override account-disabled indication from AAA server—Overrides an account-disabled indication from a AAA server.



#### Note

Allowing override account-disabled is a potential security risk.

- Enable notification upon password expiration to allow user to change password—Checking this check box makes the following two parameters available. If you do not also check the Enable notification prior to expiration check box, the user receives notification only after the password has expired.
- Enable notification prior to expiration—When you check this option, the ASA notifies the remote user at login that the current password is about to expire or has expired, then offers the user the opportunity to change the password. If the current password has not yet expired, the user can still log in using that password. This parameter is valid for AAA servers that support such notification; that is, RADIUS, RADIUS with an NT server, and LDAP servers. The ASA ignores this command if RADIUS or LDAP authentication has not been configured.  
 Note that this does not change the number of days before the password expires, but rather, it enables the notification. If you check this check box, you must also specify the number of days.
- Notify...days prior to expiration—Specifies the number of days before the current password expires to notify the user of the pending expiration. The range is 1 through 180 days.

## Configuring Internal Group Policy IPsec Client Attributes

Use this dialog box to specify whether to strip the realm and group from the username before passing them to the AAA server, and to specify password management options.

#### Fields

- Strip the realm from username before passing it on to the AAA server—Enables or disables stripping the realm (administrative domain) from the username before passing the username on to the AAA server. Check the Strip Realm check box to remove the realm qualifier of the username during authentication. You can append the realm name to the username for AAA: authorization,

authentication and accounting. The only valid delimiter for a realm is the @ character. The format is username@realm, for example, JaneDoe@example.com. If you check this Strip Realm check box, authentication is based on the username alone. Otherwise, authentication is based on the full username@realm string. You must check this box if your server is unable to parse delimiters.

**Note**

You can append both the realm and the group to a username, in which case the ASA uses parameters configured for the group *and* for the realm for AAA functions. The format for this option is *username[@realm][<#or!>group]*, for example, *JaneDoe@example.com#VPNGroup*. If you choose this option, you must use either the # or ! character for the group delimiter because the ASA cannot interpret the @ as a group delimiter if it is also present as the realm delimiter.

A Kerberos realm is a special case. The convention in naming a Kerberos realm is to capitalize the DNS domain name associated with the hosts in the Kerberos realm. For example, if users are in the example.com domain, you might call your Kerberos realm EXAMPLE.COM.

The ASA does not include support for the user@grouppolicy, as the VPN 3000 Concentrator did. Only the L2TP/IPsec client supports the tunnel switching via user@tunnelgroup.

- Strip the group from the username before passing it on to the AAA server—Enables or disables stripping the group name from the username before passing the username on to the AAA server. Check Strip Group to remove the group name from the username during authentication. This option is meaningful only when you have also checked the Enable Group Lookup box. When you append a group name to a username using a delimiter, and enable Group Lookup, the ASA interprets all characters to the left of the delimiter as the username, and those to the right as the group name. Valid group delimiters are the @, #, and ! characters, with the @ character as the default for Group Lookup. You append the group to the username in the format *username<delimiter>group*, the possibilities being, for example, *JaneDoe@VPNGroup*, *JaneDoe#VPNGroup*, and *JaneDoe!VPNGroup*.
- Password Management—Lets you configure parameters relevant to overriding an account-disabled indication from a AAA server and to notifying users about password expiration.
  - Override account-disabled indication from AAA server—Overrides an account-disabled indication from a AAA server.

**Note**

Allowing override account-disabled is a potential security risk.

- Enable notification upon password expiration to allow user to change password—Checking this check box makes the following two parameters available. You can select either to notify the user at login a specific number of days before the password expires or to notify the user only on the day that the password expires. The default is to notify the user 14 days prior to password expiration and every day thereafter until the user changes the password. The range is 1 through 180 days.

**Note**

This does not change the number of days before the password expires, but rather, it enables the notification. If you select this option, you must also specify the number of days.

In either case, and, if the password expires without being changed, the ASA offers the user the opportunity to change the password. If the current password has not yet expired, the user can still log in using that password.

This parameter is valid for AAA servers that support such notification; that is, RADIUS, RADIUS with an NT server, and LDAP servers. The ASA ignores this command if RADIUS or LDAP authentication has not been configured.

## Configuring Client Addressing for SSL VPN Connections

Use this dialog box to specify the global client address assignment policy and to configure interface-specific address pools. You can also add, edit, or delete interface-specific address pools using this dialog box. The table at the bottom of the dialog box lists the configured interface-specific address pools.

### Fields

- Interface-Specific IPv4 Address Pools—Lists the configured interface-specific address pools.
- Interface-Specific IPv6 Address Pools—Lists the configured interface-specific address pools.
- Add—Opens the Assign Address Pools to Interface dialog box, on which you can select an interface and select an address pool to assign.
- Edit—Opens the Assign Address Pools to Interface dialog box with the interface and address pool fields filled in.
- Delete—Deletes the selected interface-specific address pool. There is no confirmation or undo.

## Assign Address Pools to Interface

Use this dialog box to select an interface and assign one or more address pools to that interface.

### Fields

- Interface—Select the interface to which you want to assign an address pool. The default is DMZ.
- Address Pools—Specify an address pool to assign to the specified interface.
- Select—Opens the Select Address Pools dialog box, in which you can select one or more address pools to assign to this interface. Your selection appears in the Address Pools field of the Assign Address Pools to Interface dialog box.

## Select Address Pools

The Select Address Pools dialog box shows the pool name, starting and ending addresses, and subnet mask of address pools available for client address assignment and lets you add, edit, or delete entries from that list.

### Fields

- Add—Opens the Add IP Pool dialog box, on which you can configure a new IP address pool.
- Edit—Opens the Edit IP Pool dialog box, on which you can modify a selected IP address pool.
- Delete—Removes the selected address pool. There is no confirmation or undo.
- Assign—Displays the address pool names that remained assigned to the interface. Double-click each unassigned pool you want to add to the interface. The Assign field updates the list of pool assignments.

## Add or Edit an IP Address Pool

Configures or modifies an IP address pool.

### Fields

- Name—Specifies the name assigned to the IP address pool.
- Starting IP Address—Specifies the first IP address in the pool.
- Ending IP Address—Specifies the last IP address in the pool.
- Subnet Mask—Selects the subnet mask to apply to the addresses in the pool.

## Authenticating SSL VPN Connections

The SSL VPN Connections > Advanced > Authentication dialog box lets you configure authentication attributes for SSL VPN connections.

## System Options

**This panel can be reached by navigating these paths:**

- Configuration > Site-to-Site VPN > Advanced > System Options
- Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > System Options

The System Options pane lets you configure features specific to VPN sessions on the ASA.

### Fields

- Limit the maximum number of active IPsec VPN sessions—Enables or disables limiting the maximum number of active IPsec VPN sessions. The range depends on the hardware platform and the software license.
  - Maximum IPsec Sessions—Specifies the maximum number of active IPsec VPN sessions allowed. This field is active only when you select the preceding check box to limit the maximum number of active IPsec VPN sessions.
- L2TP Tunnel Keep-alive Timeout—Specifies the frequency, in seconds, of keepalive messages. The range is 10 through 300 seconds. The default is 60 seconds. This is an advanced system option for Network (Client) Access only.
- Reclassify existing flows when VPN tunnels establish
- Preserve stateful VPN flows when the tunnel drops—Enables or disables preserving IPsec tunneled flows in Network-Extension Mode (NEM). With the persistent IPsec tunneled flows feature enabled, as long as the tunnel is recreated within the timeout dialog box, data continues flowing successfully because the security appliance still has access to the state information. This option is disabled by default.



### Note

Tunneled TCP flows are not dropped, so they rely on the TCP timeout for cleanup. However, if the timeout is disabled for a particular tunneled flow, that flow remains in the system until being cleared manually or by other means (for example, by a TCP RST from the peer).

- **IPsec Security Association Lifetime**—Configures the duration of a Security Association (SA). This parameter specifies how to measure the lifetime of the IPsec SA keys, which is how long the IPsec SA lasts until it expires and must be renegotiated with new keys.
  - **Time**—Specifies the SA lifetime in terms of hours (hh), minutes (mm) and seconds (ss).
  - **Traffic Volume**—Defines the SA lifetime in terms of kilobytes of traffic. Enter the number of kilobytes of payload data after which the IPsec SA expires, or check unlimited. Minimum is 100 KB, default is 10000 KB, maximum is 2147483647 KB.
- **Enable PMTU (Path Maximum Transmission Unit) Aging**—Allows an administrator to enable PMTU aging.
  - **Interval to Reset PMTU of an SA (Security Association)**—Enter the number of seconds at which the PMTU value is reset to its original value.

## Zone Labs Integrity Server

### Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Zone Labs Integrity Server

The Zone Labs Integrity Server panel lets you configure the ASA to support a Zone Labs Integrity Server. This server is part of the Integrity System, a system designed to enforce security policies on remote clients entering the private network. In essence, the ASA acts as a proxy for the client PC to the Firewall Server and relays all necessary Integrity information between the Integrity client and the Integrity server.

The screenshot shows the configuration window for the Zone Labs Integrity Server. The title bar reads "Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Zone Labs Integrity Server". The main content area is titled "Configure the Zone Labs Integrity Server parameters." and contains the following fields and controls:

- Server Parameters:**
  - Server IP address:** A text input field with "Add >>" and "Delete" buttons next to it. To the right is a list box with "Move Up" and "Move Down" buttons.
  - Server Port:** A text input field containing "5054".
  - Interface:** A dropdown menu currently showing "--None--".
- Fail Timeout:** A text input field containing "10" followed by the label "seconds".
- SSL Certificate Port:** A text input field containing "80".
- ☐ **Enable SSL Authentication**
- ☐ **Close connection on timeout**

At the bottom of the panel are "Apply" and "Reset" buttons. A vertical text label "191722" is visible on the right edge of the window.

**Note**

The current release of the security appliance supports one Integrity Server at a time even though the user interfaces support the configuration of up to five Integrity Servers. If the active Server fails, configure another Integrity Server on the ASA and then reestablish the client VPN session.

**Fields**

- **Server IP address**—Type the IP address of the Integrity Server. Use dotted decimal notation.
- **Add**—Adds a new server IP address to the list of Integrity Servers. This button is active when an address is entered in the Server IP address field.
- **Delete**—Deletes the selected server from the list of Integrity Servers.
- **Move Up**—Moves the selected server up in the list of Integrity Servers. This button is available only when there is more than one server in the list.
- **Move Down**—Moves the selected server down in the list of Integrity Servers. This button is available only when there is more than one server in the list.
- **Server Port**—Type the ASA port number on which it listens to the active Integrity server. This field is available only if there is at least one server in the list of Integrity Servers. The default port number is 5054, and it can range from 10 to 10000. This field is only available when there is a server in the Integrity Server list.
- **Interface**—Choose the interface ASA interface on which it communicates with the active Integrity Server. This interface name menu is only available when there is a server in the Integrity Server list.
- **Fail Timeout**—Type the number of seconds that the ASA should wait before it declares the active Integrity Server to be unreachable. The default is 10 and the range is from 5 to 20.
- **SSL Certificate Port**: Specify the ASA port to be used for SSL Authorization. The default is port 80.
- **Enable SSL Authentication**—Check to enable authentication of the remote client SSL certificate by the ASA. By default, client SSL authentication is disabled.
- **Close connection on timeout**—Check to close the connection between the ASA and the Integrity Server on a timeout. By default, the connection remains open.
- **Apply**—Click to apply the Integrity Server setting to the ASA running configuration.
- **Reset**—Click to remove Integrity Server configuration changes that have not yet been applied.

## Easy VPN Remote

### Configuration > VPN > Easy VPN Remote

Easy VPN Remote lets the ASA 5505 act as an Easy VPN client device. The ASA 5505 can then initiate a VPN tunnel to an Easy VPN server, which can be an ASA, a Cisco VPN 3000 Concentrator, a Cisco IOS-based router, or a firewall acting as an Easy VPN server.

The Easy VPN client supports one of two modes of operation: Client Mode or Network Extension Mode (NEM). The mode of operation determines whether the Easy VPN Client inside hosts are accessible from the Enterprise network over the tunnel. Specifying a mode of operation is mandatory before making a connection because Easy VPN Client does not have a default mode.

Client mode, also called Port Address Translation (PAT) mode, isolates all devices on the Easy VPN Client private network from those on the enterprise network. The Easy VPN Client performs Port Address Translation (PAT) for all VPN traffic for its inside hosts. IP address management is neither required for the Easy VPN Client inside interface or the inside hosts.

NEM makes the inside interface and all inside hosts routable across the enterprise network over the tunnel. Hosts on the inside network obtain their IP addresses from an accessible subnet (statically or via DHCP) pre-configured with static IP addresses. PAT does not apply to VPN traffic in NEM. This mode does not require a VPN configuration for each client. The Cisco ASA 5505 configured for NEM mode supports automatic tunnel initiation. The configuration must store the group name, user name, and password. Automatic tunnel initiation is disabled if secure unit authentication is enabled.

The network and addresses on the private side of the Easy VPN Client are hidden, and cannot be accessed directly.

### Fields

- **Enable Easy VPN Remote**—Enables the Easy VPN Remote feature and makes available the rest of the fields on this dialog box for configuration.
- **Mode**—Selects either Client mode or Network extension mode.
  - **Client mode**—Uses Port Address Translation (PAT) mode to isolate the addresses of the inside hosts, relative to the client, from the enterprise network.
  - **Network extension mode**—Makes those addresses accessible from the enterprise network.



#### Note

If the Easy VPN Remote is using NEM and has connections to secondary servers, establish an ASDM connection to each headend and check **Enable Reverse Route Injection** on the **Configuration > VPN > IPsec > IPsec Rules > Tunnel Policy (Crypto Map) - Advanced** dialog box to configure dynamic announcements of the remote network using RRI.

- **Auto connect**—The Easy VPN Remote establishes automatic IPsec data tunnels unless both of the following are true: Network extension mode is configured locally, and split-tunneling is configured on the group policy pushed to the Easy VPN Remote. If both are true, checking this attribute automates the establishment of IPsec data tunnels. Otherwise, this attribute has no effect.
- **Group Settings**—Specifies whether to use a pre-shared key or an X.509 certificate for user authentication.
  - **Pre-shared key**—Enables the use of a pre-shared key for authentication and makes available the subsequent Group Name, Group Password, and Confirm Password fields for specifying the group policy name and password containing that key.
  - **Group Name**—Specifies the name of the group policy to use for authentication.
  - **Group Password**—Specifies the password to use with the specified group policy.
  - **Confirm Password**—Requires you to confirm the group password just entered.
  - **X.509 Certificate**—Specifies the use of an X.509 digital certificate, supplied by a Certificate Authority, for authentication.
  - **Select Trustpoint**—Lets you select a trustpoint, which can be an IP address or a hostname, from the drop-down list. To define a trustpoint, click the link to Trustpoint(s) configuration at the bottom of this area.
  - **Send certificate chain**—Enables sending a certificate chain, not just the certificate itself. This action includes the root certificate and any subordinate CA certificates in the transmission.
- **User Settings**—Configures user login information.



- User Name—Configures the VPN username for the Easy VPN Remote connection. Xauth provides the capability of authenticating a user within IKE using TACACS+ or RADIUS. Xauth authenticates a user (in this case, the Easy VPN hardware client) using RADIUS or any of the other supported user authentication protocols. The Xauth username and password parameters are used when secure unit authentication is disabled and the server requests Xauth credentials. If secure unit authentication is enabled, these parameters are ignored, and the ASA prompts the user for a username and password.
- User Password—Configures the VPN user password for the Easy VPN Remote connection.
- Confirm Password—Requires you to confirm the user password just entered.
- Easy VPN Server To Be Added—Adds or removes an Easy VPN server. Any ASA or VPN 3000 Concentrator Series can act as a Easy VPN server. A server must be configured before a connection can be established. The ASA supports IPv4 addresses, the names database, or DNS names and resolves addresses in that order. The first server in the Easy VPN Server(s) list is the primary server. You can specify a maximum of ten backup servers in addition to the primary server.
  - Name or IP Address—The name or IP address of an Easy VPN server to add to the list.
  - Add—Moves the specified server to the Easy VPN Server(s) list.
  - Remove—Moves the selected server from the Easy VPN Server(s) list to the Name or IP Address file. Once you do this, however, you cannot re-add the same address unless you re-enter the address in the Name or IP Address field.
  - Easy VPN Server(s)—Lists the configured Easy VPN servers in priority order.
  - Move Up/Move Down—Changes the position of a server in the Easy VPN Server(s) list. These buttons are available only when there is more than one server in the list.

## Advanced Easy VPN Properties

Configuration > VPN > Easy VPN Remote > Advanced

### Device Pass-Through

Certain devices like Cisco IP phones, printers, and the like are incapable of performing authentication, and therefore of participating in individual unit authentication. To accommodate these devices, the device pass-through feature, enabled by the MAC Exemption attributes, exempts devices with the specified MAC addresses from authentication when Individual User Authentication is enabled.

The first 24 bits of the MAC address indicate the manufacturer of the piece of equipment. The last 24 bits are the unit's serial number in hexadecimal format.

### Tunneled Management

When operating an ASA model 5505 device behind a NAT device, use the Tunneled Management attributes to specify how to configure device management— in the clear or through the tunnel—and specify the network or networks allowed to manage the Easy VPN Remote connection through the tunnel. The public address of the ASA 5505 is not accessible when behind the NAT device unless you add static NAT mappings on the NAT device.

When operating a Cisco ASA 5505 behind a NAT device, use the **vpnclient management** command to specify how to configure device management— with additional encryption or without it—and specify the hosts or networks to be granted administrative access. The public address of the ASA 5505 is not accessible when behind the NAT device unless you add static NAT mappings on the NAT device.

### Fields

- **MAC Exemption**—Configures a set of MAC addresses and masks used for device pass-through for the Easy VPN Remote connection
  - **MAC Address**—Exempts the device with the specified MAC address from authentication. The format for specifying the MAC address this field uses three hex digits, separated by periods; for example, 45ab.ff36.9999.
  - **MAC Mask**—The format for specifying the MAC mask in this field uses three hex digits, separated by periods; for example, the MAC mask ffff.ffff.ffff matches just the specified MAC address. A MAC mask of all zeroes matches no MAC address, and a MAC mask of ffff.ff00.0000 matches all devices made by the same manufacturer.
  - **Add**—Adds the specified MAC address and mask pair to the MAC Address/Mask list.
  - **Remove**—Moves the selected MAC address and mask pair from the MAC Address/MAC list to the individual MAC Address and MAC Mask fields.
- **Tunneled Management**—Configures IPsec encryption for device management and specifies the network or networks allowed to manage the Easy VPN hardware client connection through the tunnel. Selecting Clear Tunneled Management merely removes that IPsec encryption level and does not affect any other encryption, such as SSH or https, that exists on the connection.
  - **Enable Tunneled Management**—Adds a layer of IPsec encryption to the SSH or HTTPS encryption already present in the management tunnel.
  - **Clear Tunneled Management**—Uses the encryption already present in the management tunnel, without additional encryption.
  - **IP Address**—Specifies the IP address of the host or network to which you want to grant administrative access to the Easy VPN hardware client through the VPN tunnel. You can individually add one or more IP addresses and their respective network masks.
  - **Mask**—Specifies the network mask for the corresponding IP address.
  - **Add**—Moves the specified IP address and mask to the IP Address/Mask list.
  - **Remove**—Moves the selected IP address and mask pair from the IP Address/Mask list to the individual IP Address and Mask fields in this area.
  - **IP Address/Mask**—Lists the configured IP address and mask pairs to be operated on by the Enable or Clear functions in this area.
- **IPsec Over TCP**—Configure the Easy VPN Remote connection to use TCP-encapsulated IPsec.
  - **Enable**—Enables IPsec over TCP.



#### Note

Choose Configuration > VPN > IPsec > Pre-Fragmentation, double-click the outside interface, and set the DF Bit Setting Policy to Clear if you configure the Easy VPN Remote connection to use TCP-encapsulated IPsec. The Clear setting lets the ASA send large packets.

- **Enter Port Number**—Specifies the port number to use for the IPsec over TCP connection.
- **Server Certificate**—Configures the Easy VPN Remote connection to accept only connections to Easy VPN servers with the specific certificates specified by the certificate map. Use this parameter to enable Easy VPN server certificate filtering. To define a certificate map, go to Configuration > VPN > IKE > Certificate Group Matching > Rules.

### AnyConnect Custom Attributes

Custom attributes are added here to support special features that are not defined in the ASDM. Deferred upgrade is the feature in AnyConnect 3.1 that uses custom attributes. See [Configuring AnyConnect Client Custom Attributes for an Internal Group Policy, page 4-23](#)

## AnyConnect Essentials

AnyConnect Essentials is a separately licensed SSL VPN client, entirely configured on the ASA, that provides the full AnyConnect capability, with the following exceptions:

- No CSD (including HostScan/Vault/Cache Cleaner)
- No clientless SSL VPN
- Optional Windows Mobile Support (requires AnyConnect for Windows Mobile license)

The AnyConnect Essentials client provides remote end users running Microsoft Windows Vista, Windows Mobile, Windows XP or Windows 2000, Linux, or Macintosh OS X, with the benefits of a Cisco SSL VPN client.

To enable AnyConnect Essentials, check the **Enable AnyConnect Essentials** check box on the AnyConnect Essentials pane, which appears only if the AnyConnect Essentials license is installed on the ASA.

When AnyConnect Essentials is enabled, AnyConnect clients use Essentials mode, and clientless SSL VPN access is disabled. When AnyConnect Essentials is disabled, AnyConnect clients use the full AnyConnect SSL VPN Client.



#### Note

The status information about the AnyConnect Essentials license on the Configuration > Device Management > Licensing > Activation Key pane simply reflects whether the AnyConnect Essentials license is installed. This status is not affected by the setting of the Enable AnyConnect Essentials License check box.

AnyConnect Essentials mode cannot be enabled when active clientless sessions exist to the device. To view SSL VPN session details click the **Monitoring > VPN > VPN Sessions** link in the SSL VPN Sessions section. This opens the Monitoring > VPN > VPN > VPN Statistics > Sessions pane. To see session details, choose **Filter By: Clientless SSL VPN** and click **Filter**. This displays session details.

To see how many clientless SSL VPN sessions are currently active, without showing session details, click **Check Number of Clientless SSL Sessions**. If the SSL VPN session count is zero, you can enable AnyConnect Essentials.



#### Note

Secure Desktop does not work when AnyConnect Essentials is enabled. You can, however, disable AnyConnect Essentials when you enable Secure Desktop.

## DTLS Settings

Enabling Datagram Transport Layer Security (DTLS) allows the AnyConnect VPN client establishing an SSL VPN connection to use two simultaneous tunnels—an SSL tunnel and a DTLS tunnel. Using DTLS avoids latency and bandwidth problems associated with some SSL connections and improves the performance of real-time applications that are sensitive to packet delays.

If you do not enable DTLS, AnyConnect client users establishing SSL VPN connections connect with an SSL VPN tunnel only.

**Fields**

- Interface—Displays a list of interfaces on the ASA.
- DTLS Enabled—Click to enable DTLS connections with the AnyConnect client on the interfaces.
- UDP Port (default 443)—(Optional) Specify a separate UDP port for DTLS connections.

## AnyConnect VPN Client Images

This pane lists the AnyConnect client images that are configured in ASDM.

**Fields**

- AnyConnect Client Images table—Displays the package files configured in ASDM, and allows you to establish the order that the ASA downloads the images to the remote PC.
  - Add—Displays the Add AnyConnect Client Image dialog box, where you can specify a file in flash memory as a client image file, or you can browse flash memory for a file to specify as a client image. You can also upload a file from a local computer to the flash memory.
  - Replace—Displays the Replace AnyConnect Client Image dialog box, where you can specify a file in flash memory as an client image to replace an image highlighted in the SSL VPN Client Images table. You can also upload a file from a local computer to the flash memory.
  - Delete—Deletes an image from the table. This does not delete the package file from flash.
  - Move Up and Move Down—The up and down arrows change the order in which the ASA downloads the client images to the remote PC. It downloads the image at the top of the table first. Therefore, you should move the image used by the most commonly-encountered operating system to the top.

## Add/Replace AnyConnect VPN Client Image

In this pane, you can specify a filename for a file on the ASA flash memory that you want to add as an AnyConnect client image, or to replace an image already listed in the table. You can also browse the flash memory for a file to identify, or you can upload a file from a local computer.

**Fields**

- Flash SVC Image—Specify the file in flash memory that you want to identify as an SSL VPN client image.
- Browse Flash—Displays the Browse Flash dialog box where you can view all the files on flash memory.
- Upload—Displays the Upload Image dialog box where you can upload a file from a local PC that you want to identify as an client image.
- Regular expression to match user-agent—Specifies a string that the ASA uses to match against the User-Agent string passed by the browser. For mobile users, you can decrease the connection time of the mobile device by using the feature. When the browser connects to the ASA, it includes the User-Agent string in the HTTP header. When the ASA receives the string, if the string matches an expression configured for an image, it immediately downloads that image without testing the other

client images.

## Upload Image

In this pane, you can specify the path of a file on the local computer or in flash memory of the security appliance that you want to identify as an AnyConnect client image. You can also browse the local computer or the flash memory of the security appliance for a file to identify.

### Fields

- **Local File Path**—Identifies the filename of the file in on the local computer that you want to identify as an SSL VPN client image.
- **Browse Local Files**—Displays the Select File Path dialog box where you can view all the files on local computer and where you can select a file to identify as a client image.
- **Flash File System Path**—Identifies the filename of the file in the flash memory of the security appliance that you want to identify as an SSL VPN client image.
- **Browse Flash**—Displays the Browse Flash Dialog dialog box where you can view all the files on flash memory of the security appliance and where you can choose a file to identify as a client image.
- **Upload File**—Initiates the file upload.

## Bypass Interface ACL

You can require an access rule to apply to the local IP addresses by unchecking this check box. The access rule applies to the local IP address, and not to the original client IP address used before the VPN packet was decrypted.

- **Enable inbound IPsec sessions to bypass interface access-lists.** Group policy and per-user authorization ACLs still apply to the traffic—By default, the ASA allows VPN traffic to terminate on an ASA interface; you do not need to allow IKE or ESP (or other types of VPN packets) in an access rule. When this check box is checked, you also do not need an access rule for local IP addresses of decrypted VPN packets. Because the VPN tunnel was terminated successfully using VPN security mechanisms, this feature simplifies configuration and maximizes the ASA performance without any security risks. (Group policy and per-user authorization ACLs still apply to the traffic.)

## Configuring AnyConnect Host Scan

### Configuration > Remote Access VPN > Host Scan Image

The AnyConnect Posture Module provides the AnyConnect Secure Mobility Client the ability to identify the operating system, anti-virus, anti-spyware, and firewall software installed on the host. The Host Scan application gathers this information.

Using the secure desktop manager tool in the Adaptive Security Device Manager (ASDM), you can create a prelogin policy which evaluates the operating system, anti-virus, anti-spyware, and firewall software Host Scan identifies. Based on the result of the prelogin policy's evaluation, you can control which hosts are allowed to create a remote access connection to the security appliance.

The Host Scan support chart contains the product name and version information for the anti-virus, anti-spyware, and firewall applications you use in your prelogin policies. We deliver Host Scan and the Host Scan support chart, as well as other components, in the Host Scan package.

Starting with AnyConnect Secure Mobility Client, release 3.0, Host Scan is available separately from CSD. This means you can deploy Host Scan functionality without having to install CSD and you will be able to update your Host Scan support charts by upgrading the latest Host Scan package.

Posture assessment and the AnyConnect telemetry module require Host Scan to be installed on the host.

This chapter contains the following sections:

- [Host Scan Dependencies and System Requirements, page 4-116](#)
- [Host Scan Packaging, page 4-117](#)
- [Installing and Enabling Host Scan on the ASA, page 4-117](#)
- [Other Important Documentation Addressing Host Scan, page 4-121](#)

## Host Scan Dependencies and System Requirements

### Dependencies

The AnyConnect Secure Mobility Client with the posture module requires these minimum ASA components:

- ASA 8.4
- ASDM 6.4

These AnyConnect features require that you install the posture module.

- SCEP authentication
- AnyConnect Telemetry Module

### System Requirements

The posture module can be installed on any of these platforms:

- Windows XP (x86 and x86 running on x64)
- Windows Vista (x86 and x86 running on x64)
- Windows 7 (x86 and x86 running on x64)
- Mac OS X 10.5,10.6 (32-bit and 32-bit running on 64-bit)
- Linux (32-bit and 32-bit running on 64-bit)
- Windows Mobile

### Licensing

These are the AnyConnect licensing requirements for the posture module:

- AnyConnect Premium for basic Host Scan.
- Advanced Endpoint Assessment license is required for
  - Remediation

- Mobile Device Management

## Entering an Activation Key to Support Advanced Endpoint Assessment

Advanced Endpoint Assessment includes all of the Endpoint Assessment features and lets you configure an attempt to update noncompliant computers to meet version requirements. You can use ASDM to activate a key to support Advanced Endpoint Assessment after acquiring it from Cisco, as follows:

- 
- Step 1** Choose **Configuration > Device Management > Licensing > Activation Key**.
- Step 2** Enter the key in the **New Activation Key** field.
- Step 3** Click **Update Activation Key**.
- Step 4** Choose **File > Save Running Configuration to Flash**.

An Advanced Endpoint Assessment entry appears and the Configure button becomes active in the Host Scan Extensions area of the **Configuration > Remote Access VPN > Secure Desktop Manager > Host Scan** pane, which is accessible only if CSD is enabled.

---

## Host Scan Packaging

You can load the Host Scan package on to the ASA in one of these ways:

- You can upload it as a standalone package: **hostscan-version.pkg**
- You can upload it by uploading an AnyConnect Secure Mobility package: **anyconnect-NGC-win-version-k9.pkg**
- You can upload it by uploading a Cisco Secure Desktop package: **csd\_version-k9.pkg**

| File                              | Description                                                                                                                                                                                                     |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hostscan-version.pkg              | This file contains the Host Scan software as well as the Host Scan library and support charts.                                                                                                                  |
| anyconnect-NGC-win-version-k9.pkg | This package contains all the Cisco AnyConnect Secure Mobility Client features including the hostscan-version.pkg file.                                                                                         |
| csd_version-k9.pkg                | This file contains all Cisco Secure Desktop features including Host Scan software as well as the Host Scan library and support charts.<br><br>This method requires a separate license for Cisco Secure Desktop. |

## Installing and Enabling Host Scan on the ASA

These tasks describe installing and enabling Host Scan on the ASA:

- [Installing or Upgrading Host Scan](#)
- [Enabling or Disabling Host Scan](#)

- [Enabling or Disabling CSD on the ASA](#)
- [Viewing the Host Scan Version Enabled on the ASA](#)
- [Uninstalling Host Scan](#)
- [Uninstalling CSD from the ASA](#)
- [Assigning AnyConnect Posture Module to a Group Policy](#)

## Installing or Upgrading Host Scan

Use this procedure to upload, or upgrade, and enable a new Host Scan image on the ASA. This image can enable the host scan functionality for AnyConnect, or you can use it to upgrade the host scan support chart for an existing deployment of Cisco Secure Desktop (CSD).

You can specify a standalone Host Scan package or an AnyConnect Secure Mobility Client version 3.0 or later package in the field.

If you previously uploaded a CSD image to the ASA, the Host Scan image you specify will upgrade or downgrade the existing Host Scan files that were delivered with that CSD package.

You do not need to restart the security appliance after you install or upgrade Host Scan; however, you must exit and restart Adaptive Security Device Manager (ASDM) to access Secure Desktop Manager.

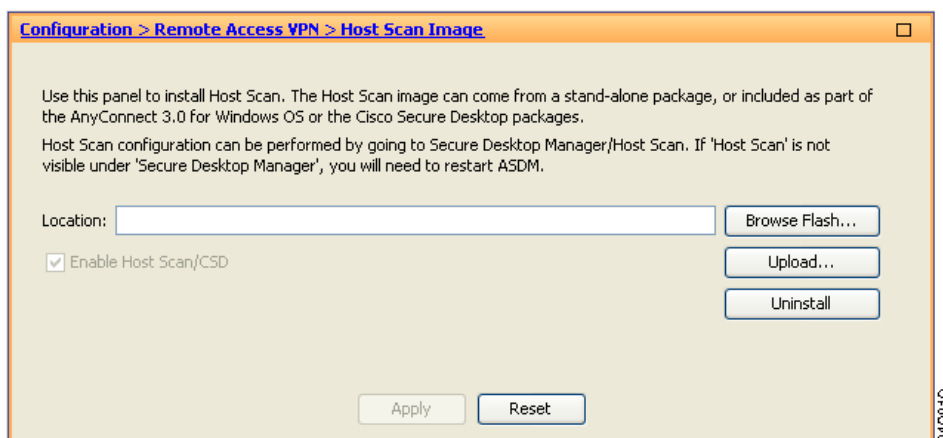


### Note

Host scan requires an AnyConnect Secure Mobility Client premium license.

- Step 1** Use your Internet browser to download the **hostscan\_version-k9.pkg** file or **anyconnect-NGC-win-version-k9.pkg** file to your computer. You cannot use a **csd\_version-k9.pkg** with this procedure.
- Step 2** Open ASDM and choose **Configuration > Remote Access VPN > Host Scan Image**. ASDM opens the Host Scan Image panel ([Figure 4-7](#)).

**Figure 4-7 Host Scan Image Panel**



- Step 3** Click **Upload** to prepare to transfer a copy of the Host Scan package from your computer to a drive on the ASA.
- Step 4** In the Upload Image dialog box, click **Browse Local Files** to search for the Host Scan package on your local computer.



- Step 5** Select the **hostscan\_version.pkg** file or **anyconnect-NGC-win-version-k9.pkg** file you downloaded in Step 1 and click **Select**. The path to the file you selected is in the Local File Path field and the Flash File System Path field reflects the destination path of the Host Scan package. If your ASA has more than one flash drive, you can edit the Flash File System Path to indicate another flash drive.
- Step 6** Click **Upload File**. ASDM transfers a copy of the file to the flash card. An Information dialog box displays the following message:
- File has been uploaded to flash successfully.
- Step 7** Click **OK**.
- Step 8** In the Use Uploaded Image dialog, click **OK** to use the Host Scan package file you just uploaded as the current image.
- Step 9** Check **Enable Host Scan/CSD** if it is not already checked.
- Step 10** Click **Apply**.



**Note** If AnyConnect Essentials is enabled on the ASA, you receive a message that CSD will not work with it. You have the choice to **Disable** or **Keep** AnyConnect Essentials.

- Step 11** From the File menu, select **Save Running Configuration To Flash**.

## Enabling or Disabling Host Scan

When you first install or upgrade a Host Scan image using ASDM, you enable the image as part of that procedure. See [“Installing and Enabling Host Scan on the ASA” section on page 4-117](#).

Otherwise, to enable or disable a Host Scan image using ASDM, follow this procedure:

- Step 1** Open ASDM and choose **Configuration > Remote Access VPN > Host Scan Image**. ASDM opens the Host Scan Image panel ([Figure 4-7](#)).
- Step 2** Check **Enable Host Scan/CSD** to enable Host Scan or uncheck **Enable Host Scan/CSD to disable Host Scan**.
- Step 3** Click **Apply**.

## Enabling or Disabling CSD on the ASA

Enabling CSD loads the CSD configuration file, data.xml, from the flash device to the running configuration.

Disabling CSD does not alter the CSD configuration.

Use ASDM to enable or disable CSD as follows:

- Step 1** Choose **Configuration > Clientless SSL VPN > Secure Desktop > Setup**. ASDM opens the Setup pane ([Figure 4-7](#)).

**Note**

The Secure Desktop Image field displays the image (and version) that is currently installed. The Enable Secure Desktop check box indicates whether CSD is enabled.

- Step 2** Check or uncheck **Enable Secure Desktop** and click **Apply**.

ASDM enables or disables CSD.

- Step 3** Click the **X** in the upper right corner of the ASDM window to exit.

A window displays the following message:

The configuration has been modified. Do you want to save the running configuration to flash memory?

- Step 4** Click **Save**. ASDM saves the configuration and closes.

## Viewing the Host Scan Version Enabled on the ASA

Open ASDM and select **Configuration > Remote Access VPN > Host Scan Image**.

If there is a Host Scan image designated in the Host Scan Image location field, and the Enable HostScan/CSD box is checked, the version of that image is the Host Scan version being used by the ASA.

If the Host Scan Image field is empty, and the Enable HostScan/CSD box is checked, select **Configuration > Remote Access VPN > Secure Desktop Manager**. The version of CSD in the Secure Desktop Image Location field is the Host Scan version being used by the ASA.

## Uninstalling Host Scan

Uninstalling Host Scan package removes it from view on the ASDM interface and prevents the ASA from deploying it even if Host Scan or CSD is enabled. Uninstalling Host Scan does not delete the Host Scan package from the flash drive.

Uninstall Host Scan on the security appliance as follows:

- Step 1** Open ASDM and select **Configuration > Remote Access VPN > Host Scan Image**.

- Step 2** In the Host Scan Image pane, click **Uninstall**. ASDM removes the text from the Location text box.

- Step 3** From the File menu select **Save Running Configuration to Flash**.

## Uninstalling CSD from the ASA

Uninstalling CSD removes the CSD configuration file, data.xml, from the desktop directory on the flash card. If you want to retain the file, copy it using an alternative name or download it to your workstation before you uninstall CSD.

Uninstall CSD on the security appliance as follows:

- Step 1** Open ASDM and choose **Configuration > Remote Access VPN > Secure Desktop Manager > Setup**. ASDM opens the Setup pane (Figure 4-7).

**Step 2** Click **Uninstall**.

A confirmation window displays the following message:

Do you want to delete disk0:/csd\_<n>.<n>.\*.pkg and all CSD data files?

**Step 3** Click **Yes**.

ASDM removes the text from the Location text box and removes the Secure Desktop Manager menu options below Setup.

**Step 4** Click the **X** in the upper right corner of the ASDM window to exit.

A window displays the following message:

The configuration has been modified. Do you want to save the running configuration to flash memory?

**Step 5** Click **Save**. ASDM saves the configuration and closes.

## Assigning AnyConnect Posture Module to a Group Policy

**Step 1** Open ASDM and choose **Configuration > Remote Access VPN > Network (Client) Access > Group Policies**.

**Step 2** In the Group Policies panel, click **Add** to create a new group policy or select the group policy to which you want to assign the Host Scan package and click **Edit**.

**Step 3** In the Edit Internal Group Policy panel, expand the **Advanced** navigation tree on the left side of the panel and select **AnyConnect Client**.

**Step 4** Uncheck the Optional Client Modules to Download **Inherit** checkbox.

**Step 5** In the Optional Client Modules to Download drop down menu, check the AnyConnect Posture Module and click **OK**.

**Step 6** Click **OK**.

## Other Important Documentation Addressing Host Scan

Once Host Scan gathers the posture credentials from the endpoint computer, you will need to understand subjects like, configuring prelogin policies, configuring dynamic access policies, and using Lua expressions to make use of the information.

These topics are covered in detail in these documents:

- [Cisco Secure Desktop Configuration Guides](#)
- [Cisco Adaptive Security Device Manager Configuration Guides](#)

See also the *Cisco AnyConnect Secure Mobility Client Administrator Guide, Release 3.0* for more information about how Host Scan works with AnyConnect clients.

## Configuring Maximum VPN Sessions

To specify the maximum allowed number of VPN sessions or AnyConnect client VPN sessions, perform the following steps:

- 
- Step 1** Choose **Configuration > Remote Access VPN > Advanced > Maximum VPN Sessions**.
  - Step 2** In the Maximum AnyConnect Sessions field, enter the maximum number of sessions allowed.  
Valid values range from 1 to the maximum number of sessions that are allowed by your license.
  - Step 3** In the Maximum Other VPN Sessions field, enter the maximum number of VPN sessions allowed, which includes Cisco VPN client (IPsec IKEv1) LAN-to-LAN VPN, and clientless SSL VPN sessions.  
Valid values range from 1 to the maximum number of sessions that are allowed by your license.
  - Step 4** Click **Apply**.
- 

## Configuring the Pool of Cryptographic Cores

You can change the allocation of cryptographic cores on Symmetric Multi-Processing (SMP) platforms to give you better throughput performance for AnyConnect TLS/DTLS traffic. These changes can accelerate the SSL VPN datapath and provide customer-visible performance gains in AnyConnect, smart tunnels, and port forwarding. To configure the pool of cryptographic cores, perform the following steps.

### Limitations

- Cryptographic core rebalancing is available on the following platforms:
  - 5585-X
  - 5580
  - 5545-X
  - 5555-X
  - ASASM
- The large modulus operation is only available for 5510, 5520, 5540, and 5550 platforms.

### Detailed Steps

- 
- Step 1** Choose **Configuration > Remote Access VPN > Advanced > Crypto Engine**.
  - Step 2** Check **Enable Large Modulus Acceleration** if you want to perform large modulus operations in the hardware.
  - Step 3** From the Accelerator Bias drop-down menu, choose one of the following:




---

**Note** This field only shows up if the feature is available in ASA.

---

- **balanced**—Equally distributes cryptography hardware resources (Admin/SSL and IPsec cores).

- **ipsec**—Allocates cryptography hardware resources to favor IPsec (includes SRTP encrypted voice traffic).
- **ssl**—Allocates cryptography hardware resources to favor Admin/SSL.

**Step 4** Click **Apply**.

---





## Configuring IP Addresses for VPNs

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This chapter describes IP address assignment methods.

IP addresses make internetwork connections possible. They are like telephone numbers: both the sender and receiver must have an assigned number to connect. But with VPNs, there are actually two sets of addresses: the first set connects client and server on the public network. Once that connection is made, the second set connects client and server through the VPN tunnel.

In ASA address management, we are dealing with the second set of IP addresses: those private IP addresses that connect a client with a resource on the private network, through the tunnel, and let the client function as if it were directly connected to the private network. Furthermore, we are dealing only with the private IP addresses that get assigned to clients. The IP addresses assigned to other resources on your private network are part of your network administration responsibilities, not part of VPN management. Therefore, when we discuss IP addresses here, we mean those IP addresses available in your private network addressing scheme that let the client function as a tunnel endpoint.

This chapter includes the following sections:

- [Configuring an IP Address Assignment Policy, page 5-1](#)
- [Configuring Local IP Address Pools, page 5-3](#)
- [Configuring DHCP Addressing, page 5-5](#)
- [Configuring DHCP Addressing, page 5-5](#)

## Configuring an IP Address Assignment Policy

The ASA can use one or more of the following methods for assigning IP addresses to remote access clients. If you configure more than one address assignment method, the ASA searches each of the options until it finds an IP address. By default, all methods are enabled.

- **Use authentication server** — Retrieves addresses from an external authentication, authorization, and accounting server on a per-user basis. If you are using an authentication server that has IP addresses configured, we recommend using this method. You can configure AAA servers in the Configuration > AAA Setup pane. This method is available for IPv4 and IPv6 assignment policies.
- **Use DHCP** — Obtains IP addresses from a DHCP server. If you want to use DHCP, you must configure a DHCP server. You must also define the range of IP addresses that the DHCP server can use. If you use DHCP, configure the server in the Configuration > Remote Access VPN > DHCP Server pane. This method is available for IPv4 assignment policies.

- **Use an internal address pool** — Internally configured address pools are the easiest method of address pool assignment to configure. If you use this method, configure the IP address pools in Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Address Pools pane. This method is available for IPv4 and IPv6 assignment policies.
  - Allow the reuse of an IP address so many minutes after it is released—Delays the reuse of an IP address after its return to the address pool. Adding a delay helps to prevent problems firewalls can experience when an IP address is reassigned quickly. By default, this is unchecked, meaning the ASA does not impose a delay. If you want one, check the box and enter the number of minutes in the range 1 - 480 to delay IP address reassignment. This configurable element is available for IPv4 assignment policies.

Use one of these methods to specify a way to assign IP addresses to remote access clients.

- [Configuring IP Address Assignment Options using ASDM](#)

## Configuring IP Address Assignment Options using ASDM

**Step 1** Select **Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Assignment Policy**

**Step 2** In the IPv4 Policy area, check the address assignment method to enable it or uncheck the address assignment method to disable it. These methods are enabled by default:

- Use Authentication server. Enables the use of a Authentication Authorization and Accounting (AAA) server you have configured to provide IP addresses.
- Use DHCP. Enables the use of a Dynamic Host Configuration Protocol (DHCP) server you have configured to provide IP addresses.
- Use internal address pools: Enables the use of a local address pool configured on the ASA.

If you enable **Use internal address pools**, you can also enable the reuse of an IPv4 address after it has been released. You can specify a range of minutes from 0-480 after which the IP v4 address can be reused.

**Step 3** In the IPv6 Policy area, check the address assignment method to enable it or uncheck the address assignment method to disable it. These methods are enabled by default:

- Use Authentication server. Enables the use of a Authentication Authorization and Accounting (AAA) server you have configured to provide IP addresses.
- Use internal address pools: Enables the use of a local address pool configured on the ASA.

**Step 4** Click **Apply**.

**Step 5** Click **OK**.

### Modes

The following table shows the modes in which this feature is available:



| Firewall Mode |             | Security Context |          |        |
|---------------|-------------|------------------|----------|--------|
| Routed        | Transparent | Single           | Multiple |        |
|               |             |                  | Context  | System |
| •             | —           | •                | —        | —      |

## Viewing Address Assignment Methods

Use one of these methods to view the address assignment method configured on the ASA:

### Viewing IPv4 and IPv6 Address Assignments using ASDM

Select **Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Assignment Policy**

## Configuring Local IP Address Pools

To configure IPv4 or IPv6 address pools for VPN remote access tunnels, open ASDM and select **Configuration > Remote Access VPN > Network (Client) Access > Address Management > Address Pools > Add/Edit IP Pool**. To delete an address pool, open ASDM and select **Configuration > Remote Access VPN > Network (Client) Access > Address Management > Address Pools**. Select the address pool you want to delete and click **Delete**.

The ASA uses address pools based on the connection profile or group policy for the connection. The order in which you specify the pools is important. If you configure more than one address pool for a connection profile or group policy, the ASA uses them in the order in which you added them to the ASA.

If you assign addresses from a non-local subnet, we suggest that you add pools that fall on subnet boundaries to make adding routes for these networks easier.

Use one of these methods to configure a local IP address pool:

- [Configuring Local IPv4 Address Pools Using ASDM, page 5-3](#)
- [Configuring Local IPv6 Address Pools Using ASDM, page 5-4](#)

## Configuring Local IPv4 Address Pools Using ASDM

The IP Pool area shows each configured address pool by name with their IP address range, for example: 10.10.147.100 to 10.10.147.177. If no pools exist, the area is empty. The ASA uses these pools in the order listed: if all addresses in the first pool have been assigned, it uses the next pool, and so on.

If you assign addresses from a non-local subnet, we suggest that you add pools that fall on subnet boundaries to make adding routes for these networks easier.

- 
- Step 1** Select **Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Address Pools**.
- Step 2** To add an IPv4 address, click **Add > IPv4 Address pool**. To edit an existing address pool, select the address pool in the address pool table and click **Edit**.

- Step 3** In the Add/Edit IP Pool dialog box enter this information:
- **Pool Name**—Enter the name of the address pool. It can be up to 64 characters
  - **Starting Address**—Enter the first IP address available in each configured pool. Use dotted decimal notation, for example: 10.10.147.100.
  - **Ending Address**—Enter the last IP address available in each configured pool. User dotted decimal notation, for example: 10.10.147.177.
  - **Subnet Mask**—Identifies the subnet on which this IP address pool resides.
- Step 4** Click **Apply**.
- Step 5** Click **OK**.
- 

## Configuring Local IPv6 Address Pools Using ASDM

The IP Pool area shows each configured address pool by name with a starting IP address range, the address prefix, and the number of addresses configurable in the pool. If no pools exist, the area is empty. The ASA uses these pools in the order listed: if all addresses in the first pool have been assigned, it uses the next pool, and so on.

If you assign addresses from a non-local subnet, we suggest that you add pools that fall on subnet boundaries to make adding routes for these networks easier.

- 
- Step 1** **Select Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Address Pools.**
- Step 2** To add an IPv6 address, click **Add > IPv6 Address pool**. To edit an existing address pool, select the address pool in the address pool table and click **Edit**.
- Step 3** In the Add/Edit IP Pool dialog box enter this information:
- **Name**—Displays the name of each configured address pool.
  - **Starting IP Address**—Enter the first IP address available in the configured pool. For example: 2001:DB8::1.
  - **Prefix Length**— Enter the IP address prefix length in bits. For example 32 represents /32 in CIDR notation. The prefix length defines the subnet on which the pool of IP addresses resides.
  - **Number of Addresses**—Identifies the number of IPv6 addresses, starting at the Starting IP Address, there are in the pool.
- Step 4** Click **Apply**.
- Step 5** Click **OK**.
-

## Configuring DHCP Addressing

To use DHCP to assign addresses for VPN clients, you must first configure a DHCP server and the range of IP addresses that the DHCP server can use. Then you define the DHCP server on a connection profile basis. Optionally, you can also define a DHCP network scope in the group policy associated with a connection profile or username. This is either an IP network number or IP Address that identifies to the DHCP server which pool of IP addresses to use.

The following examples define the DHCP server at IP address 172.33.44.19 for the connection profile named **firstgroup**. They also define a DHCP network scope of 192.86.0.0 for the group policy called **remotegroup**. (The group policy called remotegroup is associated with the connection profile called firstgroup). If you do not define a network scope, the DHCP server assigns IP addresses in the order of the address pools configured. It goes through the pools until it identifies an unassigned address.

The following configuration includes more steps than are necessary, in that previously you might have named and defined the connection profile type as remote access, and named and identified the group policy as internal or external. These steps appear in the following examples as a reminder that you have no access to subsequent tunnel-group and group-policy commands until you set these values.

### Guidelines and Limitations

You can only use an IPv4 address to identify a DHCP server to assign client addresses.

## Assigning IP addresses using DHCP

Configure your DHCP servers, then create group policies that use those servers. When a user selects that that group policy, the DHCP server will assign an address for the VPN connection.

### Configure Your DHCP Servers

DHCP server, configure the IP address Assignment policy to use DHCP follow the instructions below. You cannot assign IPv6 addresses to AnyConnect clients using a DHCP server.

- 
- |               |                                                                                                                                      |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Connect to the ASA using ASDM.                                                                                                       |
| <b>Step 2</b> | Verify that DHCP is enabled on Configuration > Remote Access VPN > Network (Client) Access > Address Assignment > Assignment Policy. |
| <b>Step 3</b> | Configure your DHCP servers by selecting Configuration > Remote Access VPN > DHCP Server.                                            |
- 

### Assign the DHCP IP Addressing to a Group Policy

- 
- |               |                                                                                                                                                                        |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Select <b>Configuration &gt; Remote Access VPN &gt; Network (Client) Access &gt; AnyConnect Connection Profiles</b> .                                                  |
| <b>Step 2</b> | In the Connection Profiles Area click <b>Add</b> or <b>Edit</b> .                                                                                                      |
| <b>Step 3</b> | Click <b>Basic</b> in the configuration tree for the connection profile.                                                                                               |
| <b>Step 4</b> | In the Client Address Assignment area, enter the IPv4 address of the DHCP server you want to use to assign IP addresses to clients. For example, <b>172.33.44.19</b> . |

- Step 5** Edit the group-policy associated with the connection profile to define the DHCP scope. Select **Configuration > Remote Access VPN > Network (Client) Access > Group Policies**.
  - Step 6** Double-click the group policy you want to edit.
  - Step 7** Click **Servers** in the configuration tree.
  - Step 8** Expand the **More Options** area by clicking the down arrow.
  - Step 9** Uncheck DHCP Scope **Inherit**.
  - Step 10** Enter the IP network number or IP Address that identifies to the DHCP server which pool of IP addresses to use. For example, **192.86.0.0**.
  - Step 11** Click **OK**.
  - Step 12** Click **Apply**.
- 

## Assigning IP Addresses to Local Users

Local user accounts can be configured to use a group policy, and some AnyConnect attributes can also be configured. These user accounts provide fallback if the other sources of IP address fail, so administrators will still have access.

This section describes how to configure all the attributes of a local user.

### Prerequisites

This procedure describes how to edit an existing user. To add a user select **Configuration > Remote Access VPN > AAA/Local Users > Local Users** and click **Add**. For more information see “Adding a User Account to the Local Database” in Chapter 42, Configuring AAA Servers and the Local Database in the *Cisco ASA 5500 Configuration Guide Using ASDM*.

### User Edits

By default, the **Inherit** check box is checked for each setting on the Edit User Account screen, which means that the user account inherits the value of that setting from the default group policy, DfltGrpPolicy.

To override each setting, uncheck the **Inherit** check box, and enter a new value. The detailed steps that follow describe each of the settings on the Edit User Account screen.

### Detailed Steps

- 
- Step 1** Start ASDM and select **Configuration > Remote Access VPN > AAA/Local Users > Local Users**.
  - Step 2** Select the user you want to configure and click **Edit**.  
The Edit User Account screen opens.
  - Step 3** In the left pane, click **VPN Policy**.
  - Step 4** Specify a group policy for the user. The user policy will inherit the attributes of this group policy. If there are other fields on this screen that are set to **Inherit** the configuration from the Default Group Policy, the attributes specified in this group policy will take precedence over those in the Default Group Policy.

**Step 5** Specify which tunneling protocols are available for the user, or whether the value is inherited from the group policy. Check the desired **Tunneling Protocols** check boxes to choose the VPN tunneling protocols that are available for use. Only the selected protocols are available for use. The choices are as follows:

- Clientless SSL VPN (VPN via SSL/TLS) uses a web browser to establish a secure remote-access tunnel to a VPN Concentrator; requires neither a software nor hardware client. Clientless SSL VPN can provide easy access to a broad range of enterprise resources, including corporate websites, web-enabled applications, NT/AD file shares (web-enabled), e-mail, and other TCP-based applications from almost any computer that can reach HTTPS Internet sites.
- The SSL VPN Client lets users connect after downloading the Cisco AnyConnect Client application. Users use a clientless SSL VPN connection to download this application the first time. Client updates then occur automatically as needed whenever the user connects.
- IPsec IKEv1—IP Security Protocol. Regarded as the most secure protocol, IPsec provides the most complete architecture for VPN tunnels. Both Site-to-Site (peer-to-peer) connections and Cisco VPN client-to-LAN connections can use IPsec IKEv1.
- IPsec IKEv2—IPsec IKEv2-Supported by the AnyConnect Secure Mobility Client. AnyConnect connections using IPsec with IKEv2 can make use of the same feature set available to SSL VPN Connections.
- L2TP over IPsec allows remote users with VPN clients provided with several common PC and mobile PC operating systems to establish secure connections over the public IP network to the ASA and private corporate networks.

**Note**

If no protocol is selected, an error message appears.

**Step 6** Specify which filter (IPv4 or IPv6) to use, or whether to inherit the value from the group policy. Filters consist of rules that determine whether to allow or reject tunneled data packets coming through the ASA, based on criteria such as source address, destination address, and protocol. To configure filters and rules, choose **Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > General > More Options > Filter**.

Click **Manage** to display the ACL Manager pane, on which you can add, edit, and delete ACLs and ACEs.

**Step 7** Specify whether to inherit the Connection Profile (tunnel group) lock or to use the selected tunnel group lock, if any. Selecting a specific lock restricts users to remote access through this group only. Tunnel Group Lock restricts users by checking if the group configured in the VPN client is the same as the users assigned group. If it is not, the ASA prevents the user from connecting. If the Inherit check box is not checked, the default value is None.

**Step 8** Specify whether to inherit the Store Password on Client System setting from the group. Uncheck the **Inherit** check box to activate the Yes and No radio buttons. Click **Yes** to store the logon password on the client system (potentially a less-secure option). Click **No** (the default) to require the user to enter the password with each connection. For maximum security, we recommend that you *not allow* password storage.

**Step 9** Specify an Access Hours policy to apply to this user, create a new access hours policy for the user, or leave the Inherit box checked. The default value is Inherit, or, if the Inherit check box is not checked, the default value is Unrestricted.

Click **Manage** to open the Add Time Range dialog box, in which you can specify a new set of access hours.

- Step 10** Specify the number of simultaneous logons by the user. The Simultaneous logons parameter specifies the maximum number of simultaneous logons allowed for this user. The default value is 3. The minimum value is 0, which disables logon and prevents user access.



**Note** While there is no maximum limit, allowing several simultaneous connections could compromise security and affect performance.

- Step 11** Specify the **maximum connection time** for the user connection time in minutes. At the end of this time, the system terminates the connection. The minimum is 1 minute, and the maximum is 2147483647 minutes (over 4000 years). To allow unlimited connection time, check the **Unlimited** check box (the default).
- Step 12** Specify the Idle Timeout for the user in minutes. If there is no communication activity on the connection by this user in this period, the system terminates the connection. The minimum time is 1 minute, and the maximum time is 10080 minutes. This value does not apply to users of clientless SSL VPN connections.
- Step 13** Configure the Session Alert Interval. If you uncheck the Inherit check box, the Default checkbox is checked automatically. This sets the session alert interval to 30 minutes. If you want to specify a new value, uncheck the Default check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- Step 14** Configure the Idle Alert Interval. If you uncheck the Inherit check box, the Default checkbox is checked automatically. This sets the idle alert interval to 30 minutes. If you want to specify a new value, uncheck the Default check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- Step 15** To set a dedicated IPv4 address for this user, enter an IPv4 address and subnet mask in the Dedicated IPv4 Address (Optional) area.
- Step 16** To set a dedicated IPv6 address for this user, enter an IPv6 address with an IPv6 prefix in the Dedicated IPv6 Address (Optional) field. The IPv6 prefix indicates the subnet on which the IPv6 address resides.
- Step 17** To configure clientless SSL settings, in the left pane, click **Clientless SSL VPN**. To override each setting, uncheck the **Inherit** check box, and enter a new value.
- Step 18** Click **Apply**.  
The changes are saved to the running configuration.



## Configuring Dynamic Access Policies

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This chapter describes how to configure dynamic access policies. It includes the following sections.

- [Information About Dynamic Access Policies, page 6-1](#)
- [Licensing Requirements for Dynamic Access Policies, page 6-3](#)
- [Dynamic Access Policies Interface, page 6-4](#)
- [Configuring Dynamic Access Policies, page 6-6](#)
- [Testing Dynamic Access Policies, page 6-8](#)
- [DAP and Authentication, Authorization, and Accounting Services, page 6-9](#)
- [Configuring Endpoint Attributes Used in DAPs, page 6-13](#)
- [Configuring DAP Access and Authorization Policy Attributes, page 6-27](#)
- [Guide to Creating DAP Logical Expressions using LUA, page 6-31](#)

### Information About Dynamic Access Policies

VPN gateways operate in dynamic environments. Multiple variables can affect each VPN connection, for example, intranet configurations that frequently change, the various roles each user may inhabit within an organization, and logins from remote access sites with different configurations and levels of security. The task of authorizing users is much more complicated in a VPN environment than it is in a network with a static configuration.

Dynamic access policies (DAP) on the ASA let you configure authorization that addresses these many variables. You create a dynamic access policy by setting a collection of access control attributes that you associate with a specific user tunnel or session. These attributes address issues of multiple group membership and endpoint security. That is, the ASA grants access to a particular user for a particular session based on the policies you define. The ASA generates a DAP at the time the user connects by selecting and/or aggregating attributes from one or more DAP records. It selects these DAP records based on the endpoint security information of the remote device and the AAA authorization information for the authenticated user. It then applies the DAP record to the user tunnel or session.

The DAP system includes the following components that require your attention:

- **DAP Selection Configuration File**—A text file containing criteria that the ASA uses for selecting and applying DAP records during session establishment. Stored on the ASA. You can use ASDM to modify it and upload it to the ASA in XML data format. DAP selection configuration files include all of the attributes that you configure. These can include AAA attributes, endpoint attributes, and access policies as configured in network and web-type ACL filter, port forwarding and URL lists.

- **DfltAccess Policy**—Always the last entry in the DAP summary table, always with a priority of 0. You can configure Access Policy attributes for the default access policy, but it does not contain—and you cannot configure—AAA or endpoint attributes. You cannot delete the DfltAccessPolicy, and it must be the last entry in the summary table.

Refer to the *Dynamic Access Deployment Guide* (<https://supportforums.cisco.com/docs/DOC-1369>) for additional information.

## DAP and Endpoint Security

The ASA obtains endpoint security attributes by using posture assessment tools that you configure. These posture assessment tools include the AnyConnect posture module, the independent Host Scan package, Cisco Secure Desktop, and NAC.

**Table 6-1** identifies each of the remote access protocols DAP supports, the posture assessment tools available for that method, and the information that tool provides.

**Table 6-1 DAP Posture Assessment**

| Remote Access Protocol | AnyConnect Posture Module<br>Host Scan package<br>Cisco Secure Desktop<br>(without Endpoint Assessment<br>Host Scan Extension enabled) | AnyConnect Posture Module<br>Host Scan package<br>Cisco Secure Desktop<br>(with Endpoint Assessment<br>Host Scan Extension enabled) | NAC                | Cisco NAC<br>Appliance         |
|------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------------|
|                        | Returns file information, registry key values, running processes, operating system                                                     | Returns antivirus, antispymware, and personal firewall software information                                                         | Returns NAC status | Returns VLAN Type and VLAN IDs |
| IPsec VPN              | No                                                                                                                                     | No                                                                                                                                  | Yes                | Yes                            |
| Cisco AnyConnect VPN   | Yes                                                                                                                                    | Yes                                                                                                                                 | Yes                | Yes                            |
| Clientless VPN         | Yes                                                                                                                                    | Yes                                                                                                                                 | No                 | No                             |
| PIX Cut-through Proxy  | No                                                                                                                                     | No                                                                                                                                  | No                 | No                             |

## DAP Support for Remote Access Connection Types

The DAP system supports the following remote access methods:

- IPsec VPN
- Clientless (browser-based) SSL VPN
- Cisco AnyConnect Secure Mobility Client (SSL VPN)
- PIX cut-through proxy (posture assessment not available)

## Remote Access Connection Sequence with DAPs

The following sequence outlines a typical remote access connection establishment.

1. A remote client attempts a VPN connection.
2. The ASA performs posture assessment, using configured NAC and Cisco Secure Desktop Host Scan values.



3. The ASA authenticates the user via AAA. The AAA server also returns authorization attributes for the user.
4. The ASA applies AAA authorization attributes to the session, and establishes the VPN tunnel.
5. The ASA selects DAP records based on the user AAA authorization information and the session posture assessment information.
6. The ASA aggregates DAP attributes from the selected DAP records, and they become the DAP policy.
7. The ASA applies the DAP policy to the session.

## Licensing Requirements for Dynamic Access Policies

The following tables show the licensing requirements for enforcing Dynamic Access Policies.

### Advanced Endpoint Assessment license

**Note**

This feature is not available on No Payload Encryption models.

| Model      | License Requirement                   |
|------------|---------------------------------------|
| All models | Advanced Endpoint Assessment License. |

### SSL VPN license (client)

**Note**

This feature is not available on No Payload Encryption models.

| Model      | License Requirement        |
|------------|----------------------------|
| All models | AnyConnect Premium License |

### AnyConnect Mobile License

**Note**

This feature is not available on No Payload Encryption models.

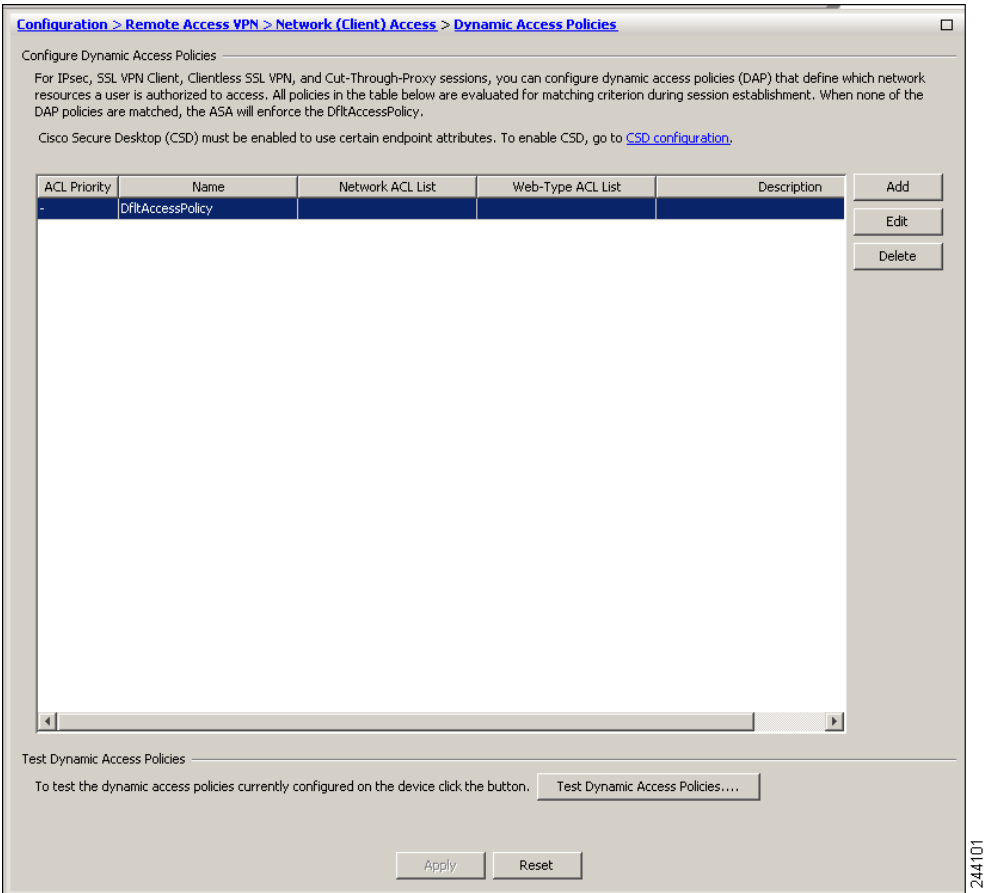
| Model      | License Requirement                     |
|------------|-----------------------------------------|
| All models | AnyConnect Mobile license. <sup>1</sup> |

1. This license requires activation of one of the following licenses to specify the total number of SSL VPN sessions permitted: AnyConnect Essentials or AnyConnect Premium.

# Dynamic Access Policies Interface

Figure 6-1 shows the Dynamic Access Policies pane.

Figure 6-1 Dynamic Access Policies ASDM pane



## Fields

- ACL Priority—Displays the priority of the DAP record. The ASA uses this value to logically sequence the ACLs when aggregating the network and web-type ACLs from multiple DAP records. The ASA orders the records from highest to lowest priority number, with lowest at the bottom of the table. Higher numbers have a higher priority, that is a DAP record with a value of 4 has a higher priority than a record with a value of 2. You cannot manually sort them.
- Name—Displays the name of the DAP record.

- Network ACL List—Displays the name of the firewall ACL that applies to the session.
- Web-Type ACL List—Displays the name of the SSL VPN ACL that applies to the session.
- Description—Describes the purpose of the DAP record.
- Test Dynamic Access Policies button—Click to test already configured DAP records.
- Find — You can search for a Dynamic Access Policy (DAP) by using the **Find** field. Start typing in the field and the tool will search the beginning characters of every field of the DAP table for a match. You can use wild cards to expand your search.

For example typing `sal` in the **Find** field will match a DAP named `Sales` but not a DAP named `Wholesalers`. If you type `*sal` in the **Find** field, the search will find the first instance of either `Sales` or `Wholesalers` in the table.

- Find Arrows — Use the up and down arrows to skip up or down to the next string match.
- Match Case — Checking the Match Case check box will make your search case-sensitive.

Figure 6-2 shows the Add Dynamic Access Policy pane.

**Figure 6-2 Add/Edit Dynamic Access Policies Pane**

# Configuring Dynamic Access Policies

## Prerequisites

- Other than where noted, you must install Cisco Secure Desktop or Host Scan before configuring DAP endpoint attributes.
- Before configuring File, Process, and Registry endpoint attributes, configure File, Process, and Registry Basic Host Scan attributes. For instructions, start ASDM and select **Configuration > Remote Access VPN > Secure Desktop Manager > Host Scan** and click **Help**.

## Guidelines and Limitations

DAP supports only ASCII characters.

### Mobile Device Guidelines

ASA administrators will use AnyConnect Mobile Posture DAP Attributes differently depending on the AnyConnect license they have installed. See [Adding Mobile Posture Attributes to a DAP, page 6-16](#) for more information.

## Detailed Steps

- 
- Step 1** Start ASDM and select **Configuration > Remote Access VPN > Network (Client) Access or Clientless SSL VPN Access > Dynamic Access Policies**.
- The Configure Dynamic Access Policies pane opens.
- Step 2** To include certain antivirus, antispyware, or personal firewall endpoint attributes, click the [CSD configuration](#) link near the top of the pane. Then enable Cisco Secure Desktop *and* Host Scan extensions. This link does not display if you have previously enabled both of these features.
- If you enable Cisco Secure Desktop, but do not enable Host Scan extensions, when you apply your changes ASDM includes a link to enable [Host Scan configuration](#).
- Step 3** To create a new dynamic access policy, click **Add**. To modify an existing policy, click **Edit**.
- The Add/Edit Dynamic Access Policy pane opens.
- Step 4** At the top of the Add/Edit Dynamic Access Policy pane, provide a name (required) and a description (optional) of this dynamic access policy.
- The **Policy Name** is a string of 4 through 32 characters, no spaces allowed.
  - You are allowed a maximum of 80 characters in the DAP **Description** field.
- Step 5** In the **ACL Priority** field, set a priority for the dynamic access policy.
- The security appliance applies access policies in the order you set here, highest number having the highest priority. Values of 0 to 2147483647 are valid. The default value is 0.
- Step 6** In the Add/Edit AAA Attributes field, use the ANY/ALL/NONE drop-down list (unlabeled) to choose whether a user must have any, all, or none of the AAA attribute values you configure to use this dynamic access policy, as well as satisfying every endpoint attribute.
- Duplicate entries are not allowed. If you configure a DAP record with no AAA or endpoint attributes, the ASA always selects it since all selection criteria are satisfied.
- Step 7** To Set AAA attributes, click **Add** or **Edit** in the AAA Attributes field. Use one or more of these procedures: See the [“Configuring AAA Attributes in a DAP”](#) section on page 6-9 for more information.

**Step 8** Use one or more of these procedures to **add** or **edit** endpoint attributes to the DAP policy:

- [Adding an Anti-Spyware or Anti-Virus Endpoint Attribute to a DAP, page 6-14](#)
- [Adding an Application Attribute to a DAP, page 6-15](#)
- [Adding Mobile Posture Attributes to a DAP, page 6-16](#)
- [Adding a File Endpoint Attribute to a DAP, page 6-17](#)
- [Adding a Device Endpoint Attribute to a DAP, page 6-18](#)
- [Adding a NAC Endpoint Attribute to a DAP, page 6-19](#)
- [Adding an Operating System Endpoint Attribute to a DAP, page 6-20](#)
- [Adding a Personal Firewall Endpoint Attribute to a DAP, page 6-20](#)
- [Adding a Policy Endpoint Attribute to a DAP, page 6-21](#)
- [Adding a Process Endpoint Attribute to a DAP, page 6-22](#)
- [Adding a Registry Endpoint Attribute to a DAP, page 6-23](#)

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR). To set this value for each of the end point attributes, click the **Logical Op.** button.

**Step 9** In the **Advanced** field you can enter one or more logical expressions to set AAA or endpoint attributes other than what is possible in the AAA and Endpoint areas above. This feature that requires knowledge of the [Lua programming language](#).

- **AND/OR**—Click to define the relationship between the basic selection rules and the logical expressions you enter here, that is, whether the new attributes add to or substitute for the AAA and endpoint attributes already set. The default is AND.
- **Logical Expressions**—You can configure multiple instances of each type of endpoint attribute. Enter free-form Lua text that defines new AAA and/or endpoint selection attributes. ASDM does not validate text that you enter here; it just copies this text to the DAP XML file, and the ASA processes it, discarding any expressions it cannot parse.
- **Guide**—Click to display online help for creating these logical operations or see [Guide to Creating DAP Logical Expressions using LUA, page 6-31](#).

**Step 10** To configure network and webtype ACLs, file browsing, file server entry, HTTP proxy, URL entry, port forwarding lists and URL lists, set values in the **Access Policy Attributes** fields. Attribute values that you configure here override authorization values in the AAA system, including those in existing user, group, tunnel group, and default group records. See [Configuring DAP Access and Authorization Policy Attributes, page 6-27](#) for more information.

**Step 11** Click **OK**.



**Tip**

If you want to test your Dynamic Access Policy, in the Configure Dynamic Access Policies dialog box, click **Test Dynamic Access Policies** and add the attributes to the test interface. See [Testing Dynamic Access Policies, page 6-8](#).

# Testing Dynamic Access Policies

**Figure 6-3** Test Dynamic Access Policies Pane

Use this panel to test Dynamic Access Policy retrieval. First specify AAA and Endpoint attributes and then click Test button. The results shown below represent the dynamic access policies that would be applied to an user given the current selection criteria.

Selection Criteria

Specify the AAA and Endpoint attributes to be used for testing dynamic access policy retrieval. When finished, click the Test button.

| AAA Attribute | Operation/Value | Add    | Endpoint ID | Name/Operation/Value | Add    |
|---------------|-----------------|--------|-------------|----------------------|--------|
|               |                 | Edit   |             |                      | Edit   |
|               |                 | Delete |             |                      | Delete |

Test Result

Test Close

244105

This pane lets you test the retrieval of the set of DAP records configured on the device by specifying authorization attribute value pairs. To specify these pairs, use the Add/Edit buttons associated with the AAA Attribute and Endpoint Attribute tables. The dialogs that display when you click these Add/Edit buttons are similar to those in the Add/Edit AAA Attributes and Add/Edit Endpoint Attributes dialog boxes.

When you enter attribute value pairs and click the “Test” button, the DAP subsystem on the device references these values when evaluating the AAA and endpoint selection attributes for each record. The results display in the “Test Results” text area.

## Fields

- Selection Criteria—Determine the AAA and endpoint attributes to test for dynamic access policy retrieval.
- AAA Attributes
  - AAA Attribute—Identifies the AAA attribute.
  - Operation Value—Identifies the attribute as  $\neq$  to the given value.
  - Add/Edit—Click to add or edit a AAA attribute.
- Endpoint Attributes—Identifies the endpoint attribute.
  - Endpoint ID—Provides the endpoint attribute ID.
  - Name/Operation/Value—
  - Add/Edit/Delete—Click to add, edit or delete and endpoint attribute.

- Test Result—Displays the result of the test.
- Test—Click to test the retrieval of the policies you have set.
- Close—Click to close the pane.

## DAP and Authentication, Authorization, and Accounting Services

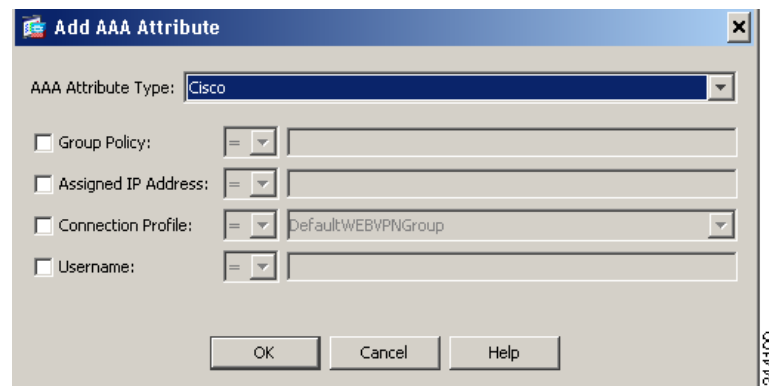
DAP complements AAA services. It provides a limited set of authorization attributes that can override those AAA provides. The ASA selects DAP records based on the AAA authorization information for the user and posture assessment information for the session. The ASA can select multiple DAP records depending on this information, which it then aggregates to create DAP authorization attributes.

You can specify AAA attributes from the Cisco AAA attribute hierarchy, or from the full set of response attributes that the ASA receives from a RADIUS or LDAP server. For more information about DAP and AAA, see the section, [Configuring AAA Attributes in a DAP](#).

### Configuring AAA Attributes in a DAP

Figure 6-4 shows the Add AAA Attribute dialog box.

**Figure 6-4 Add AAA Attribute Dialog Box**



To configure AAA attributes as selection criteria for DAP records, in the Add/Edit AAA Attributes dialog box, set the Cisco, LDAP, or RADIUS attributes that you want to use. You can set these attributes either to = or != the value you enter. There is no limit for the number of AAA attributes for each DAP record. For detailed information about AAA attributes, see [AAA Attribute Definitions](#).

#### Fields

AAA Attributes Type—Use the drop-down list to select Cisco, LDAP or RADIUS attributes:

- Cisco—Refers to user authorization attributes that are stored in the AAA hierarchical model. You can specify a small subset of these attributes for the AAA selection attributes in the DAP record. These include:
  - Group Policy —The group policy name associated with the VPN user session. Can be set locally on the security appliance or sent from a RADIUS/LDAP server as the IETF-Class (25) attribute. Maximum 64 characters.

- Assigned IP Address—Enter the IPv4 address you want to specify for the policy. The assigned IP address for full tunnel VPN clients (IPsec, L2TP/IPsec, SSL VPN AnyConnect) does not apply to Clientless SSL VPN, since there is no address assignment for clientless sessions.
- Assigned IPv6 Address—Enter the IPv6 address you want to specify for the policy.
- Connection Profile—The connection or tunnel group name. Maximum 64 characters.
- Username—The username of the authenticated user. Maximum 64 characters. Applies if you are using Local, RADIUS, LDAP authentication/authorization or any other authentication type (for example, RSA/SDI, NT Domain, etc).
- =/!=—Equal to/Not equal to.
- LDAP—The LDAP client (security appliance) stores all native LDAP response attribute value pairs in a database associated with the AAA session for the user. The LDAP client writes the response attributes to the database in the order in which it receives them. It discards all subsequent attributes with that name. This scenario might occur when a user record and a group record are both read from the LDAP server. The user record attributes are read first, and always have priority over group record attributes.

To support Active Directory group membership, the AAA LDAP client provides special handling of the LDAP memberOf response attribute. The AD memberOf attribute specifies the DN string of a group record in AD. The name of the group is the first CN value in the DN string. The LDAP client extracts the group name from the DN string and stores it as the AAA memberOf attribute, and in the response attribute database as the LDAP memberOf attribute. If there are additional memberOf attributes in the LDAP response message, then the group name is extracted from those attributes and is combined with the earlier AAA memberOf attribute to form a comma separated string of group names, also updated in the response attribute database.

In the case where the VPN remote access session to an LDAP authentication/authorization server returns the following three Active directory groups (memberOf enumerations):

cn=Engineering,ou=People,dc=company,dc=com

cn=Employees,ou=People,dc=company,dc=com

cn=EastCoastast,ou=People,dc=company,dc=com

the ASA processes three Active Directory groups: Engineering, Employees, and EastCoast which could be used in any combination as aaa ldap selection criteria.

LDAP attributes consist of an attribute name and attribute value pair in the DAP record. The LDAP attribute name is syntax/case sensitive. If for example you specify LDAP attribute Department instead of what the AD server returns as department, the DAP record will not match based on this attribute setting.



**Note** To enter multiple values in the Value field, use the semicolon (;) as the delimiter. For example:

eng;sale; cn=Audgen VPN,ou=USERS,o=OAG

- RADIUS—The RADIUS client stores all native RADIUS response attribute value pairs in a database associated with the AAA session for the user. The RADIUS client writes the response attributes to the database in the order in which it receives them. It discards all subsequent attributes with that name. This scenario might occur when a user record and a group record are both read from the RADIUS server. The user record attributes are read first, and always have priority over group record attributes.



RADIUS attributes consist of an attribute number and attribute value pair in the DAP record. See [Security Appliance Supported RADIUS Attributes and Values](#) for a table that lists RADIUS attributes that the security appliance supports.



**Note** For RADIUS attributes, DAP defines the Attribute ID = 4096 + RADIUS ID.

For example:

The RADIUS attribute "Access Hours" has a Radius ID = 1, therefore DAP attribute value = 4096 + 1 = 4097.

The RADIUS attribute "Member Of" has a Radius ID = 146, therefore DAP attribute value = 4096 + 146 = 4242.

- LDAP and RADIUS attributes include:
  - Attribute ID—Names/numbers the attribute. Maximum 64 characters.
  - Value—The attribute name (LDAP) or number (RADIUS).

To enter multiple values in the Value field, use the semicolon (;) as the delimiter. For example:

```
eng;sale;cn=Audgen VPN,ou=USERS,o=OAG
```
  - =/!=—Equal to/Not equal to.
- LDAP includes the Get AD Groups button. This button queries the Active Directory LDAP server for the list of groups the user belong to (memberOf enumerations). It retrieves the AD groups using the CLI `show-ad-groups` command in the background

The **show ad-groups** command applies only to Active Directory servers using LDAP. Use this command to display AD groups that you can use for dynamic access policy AAA selection criteria.

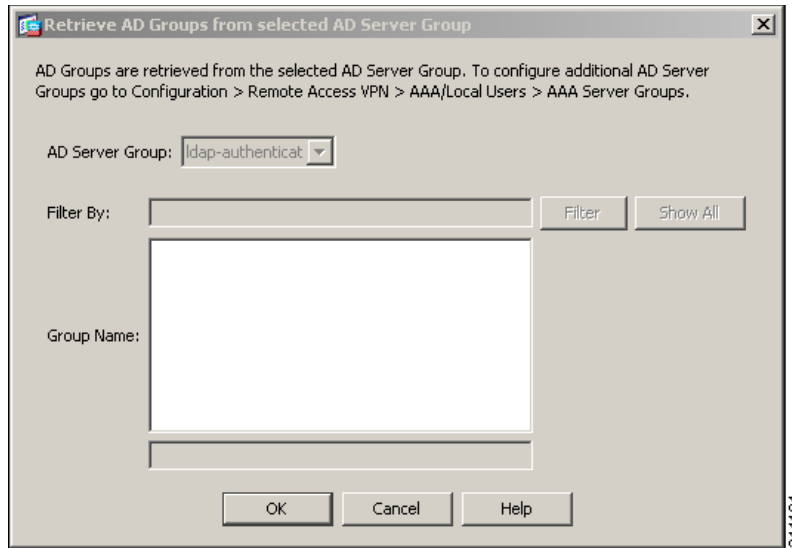
The default time that the ASA waits for a response from the server is 10 seconds. You can adjust this time using the **group-search-timeout** command in `aaa-server` host configuration mode.



**Note** If the Active Directory server has a large number of groups, the output of the **show ad-groups** command might be truncated based on limitations to the amount of data the server can fit into a response packet. To avoid this problem, use the filter option to reduce the number of groups reported by the server.

## Retrieving Active Directory Groups

[Figure 6-5](#) shows the Retrieve AD Groups from Selected AD Server Group pane.

**Figure 6-5 Retrieve AD Groups Dialog Box**

You can query an Active Directory server for available AD groups in this pane. This feature applies only to Active Directory servers using LDAP. Use the group information to specify dynamic access policy AAA selection criteria.

You can change the level in the Active Directory hierarchy where the search begins by changing the Group Base DN in the Edit AAA Server pane. You can also change the time that the ASA waits for a response from the server in the window. To configure these features, choose Configuration > Remote Access VPN > AAA/Local Users > AAA Server Groups > Edit AAA Server.

**Note**

If the Active Directory server has a large number of groups, the list of AD groups retrieved may be truncated based on limitations of the amount of data the server can fit into a response packet. To avoid this problem, use the filter feature to reduce the number of groups reported by the server.

**Fields**

AD Server Group—The name of the AAA server group to retrieve AD groups.

Filter By—Specify a group or the partial name of a group to reduce the groups displayed.

Group Name—A list of AD groups retrieved from the server.

**AAA Attribute Definitions**

The following table defines the AAA selection attribute names that are available for DAP use. The Attribute Name field shows you how to enter each attribute name in a Lua logical expression, which you might do in the Advanced section of the Add/Edit Dynamic Access Policy pane.

| Attribute Type | Attribute Name        | Source | Value  | Max String Length | Description                                                                                     |
|----------------|-----------------------|--------|--------|-------------------|-------------------------------------------------------------------------------------------------|
| Cisco          | aaa.cisco.grouppolicy | AAA    | string | 64                | Group policy name on the ASA or sent from a Radius/LDAP server as the IETF-Class (25) attribute |

|        |                       |        |        |     |                                                                                         |
|--------|-----------------------|--------|--------|-----|-----------------------------------------------------------------------------------------|
|        | aaa.cisco.ipaddress   | AAA    | number | -   | Assigned IP address for full tunnel VPN clients (IPsec, L2TP/IPsec, SSL VPN AnyConnect) |
|        | aaa.cisco.tunnelgroup | AAA    | string | 64  | Connection profile (tunnel group) name                                                  |
|        | aaa.cisco.username    | AAA    | string | 64  | Name of the authenticated user (applies if using Local authentication/authorization)    |
| LDAP   | aaa.ldap.<label>      | LDAP   | string | 128 | LDAP attribute value pair                                                               |
| RADIUS | aaa.radius.<number>   | RADIUS | string | 128 | Radius attribute value pair                                                             |

See [Security Appliance Supported RADIUS Attributes and Values](#) for a table that lists RADIUS attributes that the security appliance supports.

## Configuring Endpoint Attributes Used in DAPs

Endpoint attributes contain information about the endpoint system environment, posture assessment results, and applications. The ASA dynamically generates a collection of endpoint attributes during session establishment and stores these attributes in a database associated with the session. There is no limit for the number of endpoint attributes for each DAP record.

Each DAP record specifies the endpoint selection attributes that must be satisfied for the ASA to select it. The ASA selects only DAP records that satisfy every condition configured.

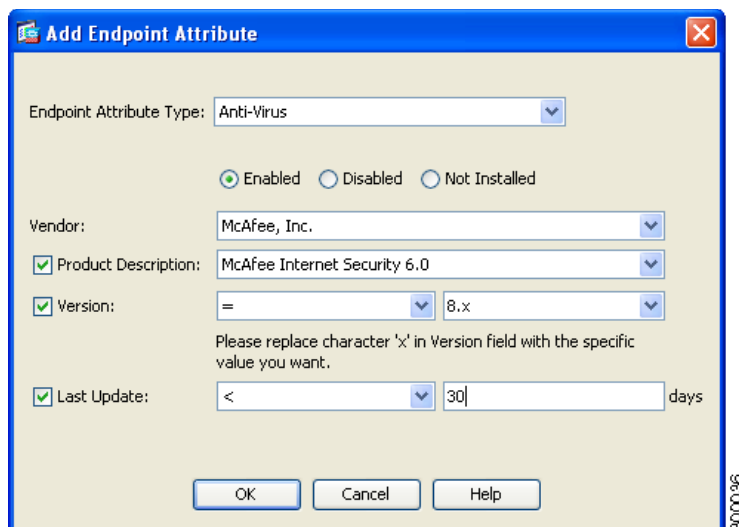
For detailed information about Endpoint attributes, see [Endpoint Attribute Definitions](#).

Configuring endpoint attributes as selection criteria for DAP records is part of the larger process of [Configuring Dynamic Access Policies](#). Read [Configuring Dynamic Access Policies, page 6-6](#) before you configuring endpoint attributes in DAPs.

This section includes the following topics:

- [Adding an Anti-Spyware or Anti-Virus Endpoint Attribute to a DAP, page 6-14](#)
- [Adding an Application Attribute to a DAP, page 6-15](#)
- [Adding Mobile Posture Attributes to a DAP, page 6-16](#)
- [Adding a File Endpoint Attribute to a DAP, page 6-17](#)
- [Adding a Device Endpoint Attribute to a DAP, page 6-18](#)
- [Adding a NAC Endpoint Attribute to a DAP, page 6-19](#)
- [Adding an Operating System Endpoint Attribute to a DAP, page 6-20](#)
- [Adding a Personal Firewall Endpoint Attribute to a DAP, page 6-20](#)
- [Adding a Policy Endpoint Attribute to a DAP, page 6-21](#)
- [Adding a Process Endpoint Attribute to a DAP, page 6-22](#)
- [Adding a Registry Endpoint Attribute to a DAP, page 6-23](#)

Figure 6-6 shows the Add Endpoint Attributes dialog box.

**Figure 6-6 Add Endpoint Attributes Dialog Box**

## Adding an Anti-Spyware or Anti-Virus Endpoint Attribute to a DAP

### Prerequisites

Configuring Anti-Spyware and Anti-Virus endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Anti-Spyware and Anti-Virus endpoint attributes.

### Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match Any** is used by default.

### Detailed Steps

- Step 1** In the **Endpoint Attribute Type** list box, select Anti-Spyware or Anti-Virus.
- Step 2** Click the appropriate **Enabled**, **Disabled**, or **Not Installed** button to indicate whether the selected endpoint attribute and its accompanying qualifiers (fields below the Enabled/Disabled/Not Installed buttons) must be enabled, disabled, or are not installed.
- Step 3** From the **Vendor ID** list box, click the name of the anti-spyware or anti-virus vendor you are testing for.
- Step 4** Check the **Product Description** check box and select from the list box the vendor's product name you are testing for.
- Step 5** Check the **Version** checkbox and set the operation field to equal to (=), not equal (!=), less than (<), greater than (>), less than or equal to (<=), or greater than or equal to (>=) the product version number you select from the **Version** list box.

If the choice in the version list box has an x, such as 3.x, replace the x with a specific release number, for example, 3.5.

- Step 6** Check the Last Update check box. Specify the number of days since the last update. You might want to indicate that an update should occur in less than (<) or more than (>) the number of days you enter here.
- Step 7** Click **OK**.
- Step 8** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

### Additional References

- See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [antispyware](#) and [antivirus](#) endpoint attribute requirements.
- See [DAP and AntiVirus, AntiSpyware, and Personal Firewall Programs, page 6-24](#) for information on how Host Scan checks for antivirus, antispyware, and personal firewall programs that are memory-resident.

## Adding an Application Attribute to a DAP

### Prerequisites

Configuring Application endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Application endpoint attributes.

### Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match Any** is used by default.

### Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **Application**.
- Step 2** In the Client Type operation field, select equals (=) or does not equal (!=).
- Step 3** In the Client type list box, indicate the type of remote access connection you are testing for.
- Step 4** Click **OK**.
- Step 5** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

### Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [Application](#) endpoint attribute requirements.

# Adding Mobile Posture Attributes to a DAP

## Licensing

Mobile posture requires an AnyConnect Mobile license and an AnyConnect Premium license installed on the ASA. Enterprises that install these licenses will be able to enforce DAP policies on supported mobile devices based on DAP attributes and other existing endpoint attributes. This includes allowing or denying remote access from a mobile device.

## Prerequisites

Configuring mobile posture attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Anti-Spyware and Anti-Virus endpoint attributes.

## Guidelines

- These mobile posture attributes can be included in a dynamic access policy and enforced without installing Host Scan or Cisco Secure Desktop on the endpoint.
- Some mobile posture attributes are relevant to the AnyConnect client running on mobile devices only, some mobile posture attributes are relevant to both AnyConnect clients running on mobile devices and AnyConnect desktop clients.
- When specifying mobile posture attributes and application attributes in a dynamic access policy, they both should be set to AnyConnect.

## Detailed Steps

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | In the <b>Endpoint Attribute Type</b> list box, select <b>AnyConnect</b> .                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Step 2</b> | <p>Check the <b>Client Version</b> check box and set the operation field to be equal to (=), not equal to (!=), less than (&lt;), greater than (&gt;), less than or equal to (&lt;=), or greater than or equal to (&gt;=) the AnyConnect client version number you then specify in the <b>Client Version</b> field.</p> <p>You can use this field to evaluate the client version on mobile devices, such as mobile phones and tablets, or desktop and laptop devices.</p>                            |
| <b>Step 3</b> | <p>Check the <b>Platform</b> check box and set the operation field to be equal to (=), or not equal to (!=) the operating system you then select from the <b>Platform</b> list box.</p> <p>You can use this field to evaluate the operating system on mobile devices, such as mobile phones and tablets, as well as the operating system on desktop and laptop devices. Selecting Apple iOS or Android platforms activates the additional attribute fields for Device Type and Device Unique ID.</p> |
| <b>Step 4</b> | <p>Check the <b>Platform Version</b> check box and set the operation field to be equal to (=), not equal to (!=), less than (&lt;), greater than (&gt;), less than or equal to (&lt;=), or greater than or equal to (&gt;=) the operating system version number you then specify in the <b>Platform Version</b> field.</p> <p>If you want to create a DAP record that contains this attribute, be sure to also specify a Platform in the previous step.</p>                                          |
| <b>Step 5</b> | If you selected the Platform checkbox and selected the Apple iOS or Android platform, you can check the <b>Device Type</b> checkbox. Set the operation field to be equal to (=) or not equal to (!=) the mobile device you then select in the <b>Device Type</b> field.                                                                                                                                                                                                                              |

When you specify Android in the **Platform** field, you will be able to pick from a list of supported Android devices in the **Device Type** field. When you specify Apple iOS in the Platform field you will be able to pick from a list of supported Apple devices in the Device Type field. In both cases, the proper Android or Apple iOS device type information is substituted for the device type you choice from the list box.

If you have a supported device which is not listed in the Device Type field, you can enter the Android or Apple iOS device type information in the Device Type field. The most reliable way to obtain the device type information is to install the AnyConnect client on the endpoint and perform a DAP Trace. In the DAP trace results, look for the value of **endpoint.anyconnect.devicetype**. That is the value that you need to enter in the Device Type field.

**Step 6** If you selected the Platform checkbox and selected the Apple iOS or Android platform, you can check the **Device Unique ID** checkbox. Set the operation field to be equal to (=) or not equal to (!=) the mobile device's unique ID you then specify in the **Device Unique ID** field.

The Device Unique ID distinguishes individual devices allowing you to set policies for a particular mobile device. To obtain a device's unique ID you will need the device to connect to the ASA and perform a DAP trace. See [Performing a DAP Trace, page 6-31](#) for more information.

**Step 7** Click **OK**.

**Step 8** Return to [Configuring Dynamic Access Policies, page 6-6](#).

---

## Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [AnyConnect](#) endpoint attribute requirements.

# Adding a File Endpoint Attribute to a DAP

## Prerequisites

- Configuring File endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure File endpoint attributes.
- Before configuring a File endpoint attribute, define the file for which you want to scan in the Host Scan window for Cisco Secure Desktop. In ASDM select **Configuration > Remote Access VPN > Secure Desktop Manager > Host Scan**. Click **Help** on that page for more information.

## Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match All** is used by default.

## Detailed Steps

You only need to configure one AnyConnect attribute in the Add Endpoint Attribute field except where noted.

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **File**.
- Step 2** Select the appropriate **Exists** or **Does not exist** radio button to indicate whether the selected endpoint attribute and its accompanying qualifiers (fields below the Exists/Does not exist buttons) should be present or not.
- Step 3** In the **Endpoint ID** list box, choose from the drop-down list the endpoint ID that equates to the file entry for which you want to scan.  
The file information is displayed below the Endpoint ID list box.
- Step 4** Check the **Last Update** check box and set the operation field to be less than (<) or greater than (>) a certain number of days old. Enter the number of days old in the **days** field.
- Step 5** Check the **Checksum** checkbox and set the operation field to be equal to (=) or not equal to (!=) the checksum value of the file you are testing for.
- Step 6** Click **Compute CRC32 Checksum** to determine the checksum value of the file you are testing for.
- Step 7** Click OK.
- Step 8** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

### Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [File](#) endpoint attribute requirements.

## Adding a Device Endpoint Attribute to a DAP

### Prerequisites

Configuring Device endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Device endpoint attributes.

### Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match Any** is used by default.

### Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **Device**.
- Step 2** Check the **Host Name** checkbox and set the operation field to be equal to (=) or not equal to (!=) the host name of the device you are testing for. Use the computer's host name only, not the fully qualified domain name (FQDN).



- Step 3** Check the **MAC address** checkbox and set the operation field to be equal to (=) or not equal to (!=) the MAC address of the network interface card you are testing for. Only one MAC address per entry. The address must be in the format xxxx.xxxx.xxxx where x is a hexadecimal character.
- Step 4** Check the **BIOS Serial Number** checkbox and set the operation field to be equal to (=) or not equal to (!=) the BIOS serial number value of the device you are testing for. The number format is manufacturer-specific. There is no format requirement.
- Step 5** Check the **TCP/UDP Port Number** checkbox and set the operation field to be equal to (=) or not equal to (!=) the TCP or UDP port in listening state that you are testing for.
- In the TCP/UDP combo box, select the kind of port you are testing for: TCP (IPv4), UDP(IPv4), TCP (IPv6), or UDP (IPv6). If you are testing for more than one port, make several individual endpoint attribute rules in the DAP and specify one port in each.
- Step 6** Check the **Privacy Protection** checkbox and set the operation field to be equal to (=) or not equal to (!=) the component CSD uses to execute the PreLogin Policy.
- Step 7** Check the **Version of Secure Desktop (CSD)** checkbox and set the operation field to be equal to (=) or not equal to (!=) the version of the Host Scan image running on the endpoint.
- Step 8** Check the **Version of Endpoint Assessment** checkbox and set the operation field to be equal to (=) or not equal to (!=) the version of endpoint assessment (OPSWAT) you are testing for.
- Step 9** Click OK.
- Step 10** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

## Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [Device](#) endpoint attribute requirements.

# Adding a NAC Endpoint Attribute to a DAP

## Prerequisites

Configuring NAC endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure NAC endpoint attributes.

## Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match Any** is used by default.

## Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **NAC**.

- Step 2** Check the **Posture Status** checkbox and set the operation field to be equal to (=) or not equal to (!=) the posture token string received by ACS. Enter the posture token string in the Posture Status text box.
  - Step 3** Click **OK**.
  - Step 4** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

### Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the **NAC** endpoint attribute requirements.

## Adding an Operating System Endpoint Attribute to a DAP

### Prerequisites

Configuring **Operating System** endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Operating System endpoint attributes.

### Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **Operating System**.
  - Step 2** Check the **OS Version** checkbox and set the operation field to be equal to (=) or not equal to (!=) the Windows, Mac, or Linux operating system you set in the **OS Version** list box.
  - Step 3** Check the **OS Update** checkbox and set the operation field to be equal to (=) or not equal to (!=) the Windows, Mac, or Linux service pack for the operating system you enter in the **OS Update** text box.
  - Step 4** Click **OK**.
  - Step 5** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

### Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the **Operating System** endpoint attribute requirements.

## Adding a Personal Firewall Endpoint Attribute to a DAP

### Prerequisites

Configuring **Personal Firewall** endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Personal Firewall endpoint attributes.

## Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **Operating System**.
- Step 2** Click the appropriate **Enabled, Disabled, or Not Installed** button to indicate whether the selected endpoint attribute and its accompanying qualifiers (fields below the Enabled/Disabled/Not Installed buttons) must be enabled, disabled, or are not installed.
- Step 3** From the **Vendor ID** list box, click the name of the personal firewall vendor you are testing for.
- Step 4** Check the **Product Description** check box and select from the list box the vendor's product name you are testing for.
- Step 5** Check the **Version** checkbox and set the operation field to equal to (=), not equal (!=), less than (<), greater than (>), less than or equal to (<=), or greater than or equal to (>=) the product version number you select from the **Version** list box.
- If the choice in the **Version** list box has an x, such as 3.x, replace the x with a specific release number, for example, 3.5.
- Step 6** Click **OK**.
- Step 7** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

## Additional References

- See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the **Personal Firewall** endpoint attribute requirements.
- See [DAP and AntiVirus, AntiSpyware, and Personal Firewall Programs, page 6-24](#) for information on how Host Scan checks for antivirus, antispyware, and personal firewall programs that are memory-resident.

# Adding a Policy Endpoint Attribute to a DAP

## Prerequisites

Configuring **Policy** endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure **Policy** endpoint attributes.

## Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match Any** is used by default.

## Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **Policy**.

- Step 2** Check the **Location** checkbox and set the operation field to be equal to (=) or not equal to (!=) the Cisco Secure Desktop Microsoft Windows location profile. Enter the Cisco Secure Desktop Microsoft Windows location profile string in the **Location** text box.
- Step 3** Click **OK**.
- Step 4** Return to [Configuring Dynamic Access Policies, page 6-6](#).
- 

### Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the **Policy** endpoint attribute requirements.

## Adding a Process Endpoint Attribute to a DAP

### Prerequisites

- Configuring **Process** endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Personal Firewall endpoint attributes.
- Before configuring a Process endpoint attribute, define the process for which you want to scan in the Host Scan window for Cisco Secure Desktop. In ASDM select **Configuration > Remote Access VPN > Secure Desktop Manager > Host Scan**. Click **Help** on that page for more information.

### Guidelines

You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).

To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match All** is used by default.

### Detailed Steps

- 
- Step 1** In the **Endpoint Attribute Type** list box, select **Process**.
- Step 2** Click the appropriate **Exists or Does not exist** button to indicate whether the selected endpoint attribute and its accompanying qualifiers (fields below the Exists and Does not exist buttons) should be present or not.
- Step 3** In the **Endpoint ID** list box, choose from the drop-down list the endpoint ID for which you want to scan. The endpoint ID process information is displayed below the list box.
- Step 4** Click **OK**.
- Step 5** Return to [Configuring Dynamic Access Policies, page 6-6](#).
-

## Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [Process](#) endpoint attribute requirements.

# Adding a Registry Endpoint Attribute to a DAP

## Prerequisites

- Configuring **Process** endpoint attributes as selection criteria for DAP records is part of a larger process. Read [Configuring Dynamic Access Policies, page 6-6](#) before you configure Personal Firewall endpoint attributes.
- Before configuring a Registry endpoint attribute, define the registry key for which you want to scan in the Host Scan window for Cisco Secure Desktop. In ASDM select **Configuration > Remote Access VPN > Secure Desktop Manager > Host Scan**. Click **Help** on that page for more information.

## Guidelines

- You can only scan for registry endpoint attributes on Windows operating systems.
- You can create multiple instances of each type of endpoint attribute. For each of these types, you need to decide whether the DAP policy should require that the user have all instances of a type (Match all = AND) or only one of them (Match Any = OR).  
To set this value, after you have defined all instances of the endpoint attribute, click the **Logical Op.** button and select the **Match Any** or **Match All** button. If you do not specify a Logical Operation, **Match All** is used by default.

## Detailed Steps

- 
- |               |                                                                                                                                                                                                                                               |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | In the <b>Endpoint Attribute Type</b> list box, select <b>Registry</b> .                                                                                                                                                                      |
| <b>Step 2</b> | Click the appropriate <b>Exists</b> or <b>Does not exist</b> button to indicate whether the <b>Registry</b> endpoint attribute and its accompanying qualifiers (fields below the Exists and Does not exist buttons) should be present or not. |
| <b>Step 3</b> | In the <b>Endpoint ID</b> list box, choose from the drop-down list the endpoint ID that equates to the registry entry for which you want to scan.<br><br>The registry information is displayed below the Endpoint ID list box.                |
| <b>Step 4</b> | Check the <b>Value</b> checkbox and set the operation field to be equal to (=) or not equal to (!=).                                                                                                                                          |
| <b>Step 5</b> | In the first <b>Value</b> list box, identify the registry key as a dword or a string.                                                                                                                                                         |
| <b>Step 6</b> | In the second Value operation list box, enter the value of the resgistry key you are scanning for.                                                                                                                                            |
| <b>Step 7</b> | If you want to disregard the case of the registry entry when scanning, click the <b>Caseless</b> checkbox. If you want the search to be case-sensitive, do not ccheck the Caseless check box.                                                 |
| <b>Step 8</b> | Click <b>OK</b> .                                                                                                                                                                                                                             |
| <b>Step 9</b> | Return to <a href="#">Configuring Dynamic Access Policies, page 6-6</a> .                                                                                                                                                                     |
-

## Additional References

See [Endpoint Attribute Definitions, page 6-24](#) for additional information on the [Registry](#) endpoint attribute requirements.

## DAP and AntiVirus, AntiSpyware, and Personal Firewall Programs

The security appliance uses a DAP policy when the user attributes matches the configured AAA and endpoint attributes. The Prelogin Assessment and Host Scan modules of Cisco Secure Desktop return information to the security appliance about the configured endpoint attributes, and the DAP subsystem uses that information to select a DAP record that matches the values of those attributes.

Most, but not all, antivirus, antispyware, and personal firewall programs support active scan, which means that the programs are memory-resident, and therefore always running. Host Scan checks to see if an endpoint has a program installed, and if it is memory-resident as follows:

- If the installed program does not support active scan, Host Scan reports the presence of the software. The DAP system selects DAP records that specify the program.
- If the installed program does support active scan, and active scan is enabled for the program, Host Scan reports the presence of the software. Again the security appliance selects DAP records that specify the program.
- If the installed program does support active scan and active scan is disabled for the program, Host Scan ignores the presence of the software. The security appliance does not select DAP records that specify the program. Further, the output of the **debug trace** command, which includes a lot of information about DAP, does not indicate the program presence, even though it is installed.

## Endpoint Attribute Definitions

[Table 6-2](#) defines the endpoint selection attribute names that are available for DAP use. The Attribute Name field shows you how to enter each attribute name in a Lua logical expression, which you might do in the Advanced area in the Add/Edit Dynamic Access Policy pane. The *label* variable identifies the application, filename, process, or registry entry.

**Table 6-2** *Endpoint Attribute Definitions*

| Attribute Type                                       | Attribute Name                   | Source    | Value   | Max String Length | Description                                     |
|------------------------------------------------------|----------------------------------|-----------|---------|-------------------|-------------------------------------------------|
| Antispyware<br>(Requires<br>Cisco Secure<br>Desktop) | endpoint.as["label"].exists      | Host Scan | true    | —                 | Antispyware program exists                      |
|                                                      | endpoint.as["label"].version     |           | string  | 32                | Version                                         |
|                                                      | endpoint.as["label"].description |           | string  | 128               | Antispyware description                         |
|                                                      | endpoint.as["label"].lastupdate  |           | integer | —                 | Seconds since update of antispyware definitions |

**Table 6-2**      *Endpoint Attribute Definitions (continued)*

| Attribute Type                                                      | Attribute Name                      | Source      | Value    | Max String Length | Description                                                          |
|---------------------------------------------------------------------|-------------------------------------|-------------|----------|-------------------|----------------------------------------------------------------------|
| Antivirus<br>(Requires Cisco Secure Desktop)                        | endpoint.av["label"].exists         | Host Scan   | true     | —                 | Antivirus program exists                                             |
|                                                                     | endpoint.av["label"].version        |             | string   | 32                | Version                                                              |
|                                                                     | endpoint.av["label"].description    |             | string   | 128               | Antivirus description                                                |
|                                                                     | endpoint.av["label"].lastupdate     |             | integer  | —                 | Seconds since update of antivirus definitions                        |
| AnyConnect<br>(Does not require Cisco Secure Desktop or Host Scan.) | endpoint.anyconnect.clientversion   | Endpoint    | version  | —                 | AnyConnect client version.                                           |
|                                                                     | endpoint.anyconnect.platform        |             | string   | —                 | Operating system on which AnyConnect client is installed.            |
|                                                                     | endpoint.anyconnect.platformversion |             | version  | 64                | Version of operating system on which AnyConnect client is installed. |
|                                                                     | endpoint.anyconnect.devicetype      |             | string   | 64                | Mobile device type on which AnyConnect client is installed.          |
|                                                                     | endpoint.anyconnect.deviceuniqueid  |             | caseless | 64                | Unique ID of mobile device on which AnyConnect client is installed.  |
| Application                                                         | endpoint.application.clienttype     | Application | string   | —                 | Client type:<br>CLIENTLESS<br>ANYCONNECT<br>IPSEC<br>L2TP            |

|                  |                                      |                |                                                                    |                                                                                |                                                                                                 |
|------------------|--------------------------------------|----------------|--------------------------------------------------------------------|--------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| Device           | endpoint.device.hostname             | Endpoint       | string                                                             | 64                                                                             | Host Name only. Not FQDN.                                                                       |
|                  | endpoint.device.MAC                  |                | string                                                             | Must be in the format<br>xxxx.xxxx.xxxx<br>where x is a hexadecimal character. | Mac Address for a network interface card. Only one Mac address per entry.                       |
|                  | endpoint.device.id                   |                | string                                                             | 64                                                                             | BIOS Serial Number. The number format is manufacturer-specific. There is no format requirement. |
|                  | endpoint.device.port                 |                | string                                                             | An integer between 1 and 65535.                                                | TCP port in listening state. You can define a single port per line.                             |
|                  | endpoint.device.protection           |                | None (Host Scan)<br>Secure Desktop (either Cache Cleaner or Vault) | 64                                                                             | Defines which component of CSD will execute for the particular PreLogin Policy.                 |
|                  | endpoint.device.protection_version   |                | string                                                             | 64                                                                             | Version of Host Scan image they are running.                                                    |
|                  | endpoint.device.protection_extension |                | string                                                             | 64                                                                             | Version of Endpoint Assessment (OPSWAT)                                                         |
| File             | endpoint.file["label"].exists        | Secure Desktop | true                                                               | —                                                                              | The files exists                                                                                |
|                  | endpoint.file["label"].endpointid    |                |                                                                    |                                                                                |                                                                                                 |
|                  | endpoint.file["label"].lastmodified  |                | integer                                                            | —                                                                              | Seconds since file was last modified                                                            |
|                  | endpoint.file["label"].crc.32        |                | integer                                                            | —                                                                              | CRC32 hash of the file                                                                          |
| NAC              | endpoint.nac.status                  | NAC            | string                                                             | —                                                                              | User defined status string                                                                      |
| Operating System | endpoint.os.version                  | Secure Desktop | string                                                             | 32                                                                             | Operating system                                                                                |
|                  | endpoint.os.servicepack              |                | integer                                                            | —                                                                              | Service pack for Windows                                                                        |



**Table 6-2**      **Endpoint Attribute Definitions (continued)**

| Attribute Type                                 | Attribute Name                   | Source         | Value           | Max String Length | Description                                                                                |
|------------------------------------------------|----------------------------------|----------------|-----------------|-------------------|--------------------------------------------------------------------------------------------|
| Personal firewall<br>(Requires Secure Desktop) | endpoint.fw["label"].exists      | Host Scan      | true            | —                 | The personal firewall exists                                                               |
|                                                | endpoint.fw["label"].version     |                | string          | 32                | Version                                                                                    |
|                                                | endpoint.fw["label"].description |                | string          | 128               | Personal firewall description                                                              |
| Policy                                         | endpoint.policy.location         | Secure Desktop | string          | 64                | Location value from Cisco Secure Desktop                                                   |
| Process                                        | endpoint.process["label"].exists | Secure Desktop | true            | —                 | The process exists                                                                         |
|                                                | endpoint.process["label"].path   |                | string          | 255               | Full path of the process                                                                   |
| Registry                                       | endpoint.registry["label"].type  | Secure Desktop | dword<br>string | —                 | dword                                                                                      |
|                                                | endpoint.registry["label"].value |                | string          | 255               | Value of the registry entry                                                                |
| VLAN                                           | endoint.vlan.type                | CNA            | string          | —                 | VLAN type:<br>ACCESS<br>AUTH<br>ERROR<br>GUEST<br>QUARANTINE<br>ERROR<br>STATIC<br>TIMEOUT |

## Configuring DAP Access and Authorization Policy Attributes

To Configure Access and Authorization Policy Attributes for a DAP, click each tab and configure the fields.

- Action Tab—Specifies special processing to apply to a specific connection or session.
  - Continue—(Default) Click to apply access policy attributes to the session.
  - Quarantine—Through the use of quarantine, you can restrict a particular client who already has an established tunnel through a VPN. ASA applies restricted ACLs to a session to form a restricted group, based on the selected DAP record. When an endpoint is not compliant with an administratively defined policy, the user can still access services for remediation (such as updating the antivirus and so on), but restrictions are placed upon the user. After the remediation occurs, the user can reconnect, which invokes a new posture assessment. If this assessment passes, the user connects.



**Note** This parameter requires an AnyConnect release that supports AnyConnect Secure Mobility features.

- Terminate—Click to terminate the session.

- **User Message**—Enter a text message to display on the portal page when this DAP record is selected. Maximum 490 characters. A user message displays as a yellow orb. When a user logs on it blinks three times to attract attention, and then it is still. If several DAP records are selected, and each of them has a user message, all of the user messages display.

**Note**

You can include in such messages URLs or other embedded text, which require that you use the correct HTML tags.

For example: All contractors please read <a href='http://www.example.com/procedure.html'>Instructions</a> for the procedure to upgrade your antivirus software.

- **Network ACL Filters Tab**—Lets you select and configure network ACLs to apply to this DAP record. An ACL for DAP can contain permit or deny rules, but not both. If an ACL contains both permit and deny rules, the ASA rejects it.
  - **Network ACL drop-down list**—Select already configured network ACLs to add to this DAP record. Only ACLs having all permit or all deny rules are eligible, and these are the only ACLs that display here. This field supports unified ACLs which can define access rules for IPv4 and IPv6 network traffic.
  - **Manage...**—Click to add, edit, and delete network ACLs.
  - **Network ACL list**—Displays the network ACLs for this DAP record.
  - **Add>>**—Click to add the selected network ACL from the drop-down list to the Network ACLs list on the right.
  - **Delete**—Click to delete a highlighted network ACL from the Network ACLs list. You cannot delete an ACL from the ASA unless you first delete it from DAP records.
- **Web-Type ACL Filters (clientless) Tab**—Lets you select and configure web-type ACLs to apply to this DAP record. An ACL for DAP can contain only permit or deny rules. If an ACL contains both permit and deny rules, the ASA rejects it.
  - **Web-Type ACL drop-down list**—Select already configured web-type ACLs to add to this DAP record. Only ACLs having all permit or all deny rules are eligible, and these are the only ACLs that display here.
  - **Manage...**—Click to add, edit, and delete web-type ACLs.
  - **Web-Type ACL list**—Displays the web-type ACLs for this DAP record.
  - **Add>>**—Click to add the selected web-type ACL from the drop-down list to the Web-Type ACLs list on the right.
  - **Delete**—Click to delete a web-type ACL from the Web-Type ACLs list. You cannot delete an ACL from the ASA unless you first delete it from DAP records.
- **Functions Tab**—Lets you configure file server entry and browsing, HTTP proxy, and URL entry for the DAP record.
  - **File Server Browsing**—Enables or disables CIFS browsing for file servers or shared features.

**Note**

Browsing requires NBNS (Master Browser or WINS). If that fails or is not configured, we use DNS.

The CIFS browse feature does not support internationalization.

- **File Server Entry**—Lets or prohibits a user from entering file server paths and names on the portal page. When enabled, places the file server entry drawer on the portal page. Users can enter pathnames to Windows files directly. They can download, edit, delete, rename, and move files. They can also add files and folders. Shares must also be configured for user access on the applicable Windows servers. Users might have to be authenticated before accessing files, depending on network requirements.
- **HTTP Proxy**—Affects the forwarding of an HTTP applet proxy to the client. The proxy is useful for technologies that interfere with proper content transformation, such as Java, ActiveX, and Flash. It bypasses mangling while ensuring the continued use of the security appliance. The forwarded proxy modifies the browser's old proxy configuration automatically and redirects all HTTP and HTTPS requests to the new proxy configuration. It supports virtually all client side technologies, including HTML, CSS, JavaScript, VBScript, ActiveX, and Java. The only browser it supports is Microsoft Internet Explorer.
- **URL Entry**—Allows or prevents a user from entering HTTP/HTTPS URLs on the portal page. If this feature is enabled, users can enter web addresses in the URL entry box, and use clientless SSL VPN to access those websites.

Using SSL VPN does not ensure that communication with every site is secure. SSL VPN ensures the security of data transmission between the remote user PC or workstation and the ASA on the corporate network. If a user then accesses a non-HTTPS web resource (located on the Internet or on the internal network), the communication from the corporate ASA to the destination web server is not secured.

In a clientless VPN connection, the ASA acts as a proxy between the end user web browser and target web servers. When a user connects to an SSL-enabled web server, the ASA establishes a secure connection and validates the server SSL certificate. The end user browser never receives the presented certificate, so therefore cannot examine and validate the certificate. The current implementation of SSL VPN does not permit communication with sites that present expired certificates. Neither does the ASA perform trusted CA certificate validation. Therefore, users cannot analyze the certificate an SSL-enabled web-server presents before communicating with it.

To limit Internet access for users, choose Disable for the URL Entry field. This prevents SSL VPN users from surfing the web during a clientless VPN connection.

- **Unchanged**—(default) Click to use values from the group policy that applies to this session.
- **Enable/Disable**—Click to enable or disable the feature.
- **Auto-start**—Click to enable HTTP proxy and to have the DAP record automatically start the applets associated with these features.
- **Port Forwarding Lists Tab**—Lets you select and configure port forwarding lists for user sessions.

Port Forwarding provides access for remote users in the group to client/server applications that communicate over known, fixed TCP/IP ports. Remote users can use client applications that are installed on their local PC and securely access a remote server that supports that application. Cisco has tested the following applications: Windows Terminal Services, Telnet, Secure FTP (FTP over SSH), Perforce, Outlook Express, and Lotus Notes. Other TCP-based applications may also work, but Cisco has not tested them.

**Note**

Port Forwarding does not work with some SSL/TLS versions.

**Caution**

Make sure Sun Microsystems Java Runtime Environment (JRE) 1.4+ is installed on the remote computers to support port forwarding (application access) and digital certificates.

- **Port Forwarding**—Select an option for the port forwarding lists that apply to this DAP record. The other attributes in this field are enabled only when you set Port Forwarding to Enable or Auto-start.
- **Unchanged**—Click to remove the attributes from the running configuration.
- **Enable/Disable**—Click to enable or disable port forwarding.
- **Auto-start**—Click to enable port forwarding, and to have the DAP record automatically start the port forwarding applets associated with its port forwarding lists.
- **Port Forwarding List** drop-down list—Select already configured port forwarding lists to add to the DAP record.
- **New...**—Click to configure new port forwarding lists.
- **Port Forwarding Lists** (unlabeled)—Displays the port forwarding lists for the DAP record.
- **Add**—Click to add the selected port forwarding list from the drop-down list to the Port Forwarding list on the right.
- **Delete**—Click to delete selected port forwarding list from the Port Forwarding list. You cannot delete a port forwarding list from the ASA unless you first delete it from DAP records.
- **Bookmarks Tab**—Lets you select and configure bookmarks for certain user session URLs.
  - **Enable bookmarks**—Click to enable. When unchecked, no bookmarks display in the portal page for the connection.
  - **Bookmark** drop-down list—select already configured bookmarks to add to the DAP record.
  - **Manage...**—Click to add, import, export, and delete bookmarks.
  - **Bookmarks** (unlabeled)—Displays the URL lists for the DAP record.
  - **Add>>**—Click to add the selected bookmark from the drop-down list to the URL area on the right.
  - **Delete**—Click to delete the selected bookmark from the URL list area. You cannot delete a bookmark from the ASA unless you first delete it from DAP records.
- **Access Method Tab**—Lets you configure the type of remote access permitted.
  - **Unchanged**—Continue with the current remote access method.
  - **AnyConnect Client**—Connect using the Cisco AnyConnect VPN Client.
  - **Web-Portal**—Connect with clientless VPN.
  - **Both-default-Web-Portal**—Connect via either clientless or the AnyConnect client, with a default of clientless.
  - **Both-default-AnyConnect Client**—Connect via either clientless or the AnyConnect client, with a default of AnyConnect.
- **AnyConnect Tab**—Lets you choose the status of the Always-on VPN flag.
  - **Always-On VPN for AnyConnect client**—Determine if the always-on VPN flag setting in the AnyConnect service profile is unchanged, disabled, or if the AnyConnect profile setting should be used.

**Note**

This parameter requires a release of the Cisco IronPort Web Security appliance that provides Secure Mobility Solution licensing support for the Cisco AnyConnect VPN client. It also requires an AnyConnect release that supports “Secure Mobility Solution” features. Refer to the *Cisco AnyConnect VPN Client Administrator Guide* for additional information.

## Performing a DAP Trace

By performing a DAP trace you can display the DAP endpoint attributes for all connected devices.

### Prerequisites

Log on to the ASA from an SSH terminal and enter Privileged Exec mode. In Privileged Exec mode, the ASA displays this prompt: `hostname#`

### Detailed Steps

|        | Command                                                  | Purpose                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Step 1 | <b>debug dap trace</b>                                   | Enables DAP debugs to display all DAP attributes for the session in the terminal window.                                                                                                                                                                                                                                                                                                                           |
|        | <b>Example</b><br><code>hostname# debug dap trace</code> | <b>Example output:</b><br>This is a small fragment of the output one receives from running the <code>debug dap trace</code> command<br><pre> endpoint.anyconnect.clientversion="0.16.0021"; endpoint.anyconnect.platform="apple-ios"; endpoint.anyconnect.platformversion="4.1"; endpoint.anyconnect.devicetype="iPhone1,2"; endpoint.anyconnect.deviceuniqueid="dd13ce3547f2fa1b2c3d4e5f6g7h8i9j0fa03f75"; </pre> |

### Additional References

In order to search the output of the DAP trace, send the output of the command to a sytem log. To learn more about logging on the ASA see [Configuring Logging](#) in the *Cisco ASA 5500 Series Configuration Guide using the CLI*, 8.4.

## Guide to Creating DAP Logical Expressions using LUA

This section provides information about constructing logical expressions for AAA or Endpoint attributes. Be aware that doing so requires sophisticated knowledge of Lua ([www.lua.org](http://www.lua.org)).

In the Advanced field you enter free-form Lua text that represents AAA and/or endpoint selection logical operations. ASDM does not validate text that you enter here; it just copies this text to the DAP policy file, and the ASA processes it, discarding any expressions it cannot parse.

This option is useful for adding selection criteria other than what is possible in the AAA and endpoint attribute areas above. For example, while you can configure the ASA to use AAA attributes that satisfy any, all, or none of the specified criteria, endpoint attributes are cumulative, and must all be satisfied. To let the security appliance employ one endpoint attribute or another, you need to create appropriate logical expressions in Lua and enter them here.

For a list of endpoint selection attributes, including proper name syntax for creating logical expressions, see [Table 6-2](#).

The following sections provide detailed explanations of creating Lua EVAL expressions, as well as examples.

- [Syntax for Creating Lua EVAL Expressions](#)
  - [Constructing DAP EVAL Expressions](#)
- [The DAP CheckAndMsg Function](#)
  - [Checking for a Single Antivirus Program](#)
  - [Checking for Antivirus Definitions Within the Last 10 Days](#)
  - [Checking for a Hotfix on the User PC](#)
  - [Checking for Antivirus Programs](#)
  - [Checking for Antivirus Programs and Definitions Older than 1 1/2 Days](#)
- [Additional Lua Functions](#)
  - [OU-Based Match Example](#)
  - [Group Membership Example](#)
  - [Antivirus Example](#)
  - [Antispyware Example](#)
  - [Firewall Example](#)
  - [Antivirus, Antispyware, or any Firewall Example](#)
- [CheckAndMsg with Custom Function Example](#)
- [Further Information on Lua](#)

## Syntax for Creating Lua EVAL Expressions

This section provides information about the syntax for creating Lua EVAL expressions.



### Note

If you must use Advanced mode, we recommend that you use EVAL expressions whenever possible for reasons of clarity, which makes verifying the program straightforward.

EVAL(<attribute> , <comparison>, {<value> | <attribute>}, [<type>])

|              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------------------------------|------------|------------------------------------|-----------|------------------------------------------------------|-------|--------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------|------|-----------------------|
| <attribute>  | AAA attribute or an attribute returned from Cisco Secure Desktop, see <a href="#">Table 6-2</a> for attribute definitions                                                                                                                                                                                                                                                                                                                                                                                                                |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| <comparison> | One of the following strings (quotation marks required) <table> <tr> <td>"EQ"</td><td>equal</td></tr> <tr> <td>"NE"</td><td>not equal</td></tr> <tr> <td>"LT"</td><td>less than</td></tr> <tr> <td>"GT"</td><td>greater than</td></tr> <tr> <td>"LE"</td><td>less than or equal</td></tr> <tr> <td>"GE"</td><td>greater than or equal</td></tr> </table>                                                                                                                                                                                 | "EQ"     | equal                            | "NE"       | not equal                          | "LT"      | less than                                            | "GT"  | greater than                                                                   | "LE"      | less than or equal                                                 | "GE" | greater than or equal |
| "EQ"         | equal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "NE"         | not equal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "LT"         | less than                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "GT"         | greater than                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "LE"         | less than or equal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "GE"         | greater than or equal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| <value>      | A string in quotation marks that contains the value to compare the attribute against                                                                                                                                                                                                                                                                                                                                                                                                                                                     |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| <type>       | One of the following strings (quotation marks required) <table> <tr> <td>"string"</td><td>case-sensitive string comparison</td></tr> <tr> <td>"caseless"</td><td>case-insensitive string comparison</td></tr> <tr> <td>"integer"</td><td>number comparison, converts string values to numbers</td></tr> <tr> <td>"hex"</td><td>number comparison using hexadecimal values, converts hex string to hex numbers</td></tr> <tr> <td>"version"</td><td>compares versions of the form X.Y.Z. where X, Y, and Z are numbers</td></tr> </table> | "string" | case-sensitive string comparison | "caseless" | case-insensitive string comparison | "integer" | number comparison, converts string values to numbers | "hex" | number comparison using hexadecimal values, converts hex string to hex numbers | "version" | compares versions of the form X.Y.Z. where X, Y, and Z are numbers |      |                       |
| "string"     | case-sensitive string comparison                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "caseless"   | case-insensitive string comparison                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "integer"    | number comparison, converts string values to numbers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "hex"        | number comparison using hexadecimal values, converts hex string to hex numbers                                                                                                                                                                                                                                                                                                                                                                                                                                                           |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |
| "version"    | compares versions of the form X.Y.Z. where X, Y, and Z are numbers                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |          |                                  |            |                                    |           |                                                      |       |                                                                                |           |                                                                    |      |                       |

**Example:**

```
EVAL(endpoint.os.version, "EQ", "Windows XP", "string")
```

**Constructing DAP EVAL Expressions**

Study these examples for help in creating logical expressions in Lua.

- This endpoint expression tests for a match on CLIENTLESS OR CVC client types:

```
(EVAL(endpoint.application.clienttype, "EQ", "CLIENTLESS") or
EVAL(endpoint.application.clienttype, "EQ", "CVC"))
```

- This endpoint expression tests for Norton Antivirus versions 10.x but excludes 10.5.x:

```
(EVAL(endpoint.av["NortonAV"].version, "GE", "10", "version") and
(EVAL(endpoint.av["NortonAV"].version, "LT", "10.5", "version") or
EVAL(endpoint.av["NortonAV"].version, "GE", "10.6", "version")))
```

**The DAP CheckAndMsg Function**

CheckAndMsg is a Lua function that you can configure DAP to call. It generates a user message based on a condition.

You use ASDM to configure CheckAndMsg through the Advanced field in DAP. The ASA displays the message to the user only when the DAP record containing the LUA CheckAndMsg function is selected and results in a clientless SSL VPN or AnyConnect termination.

The syntax of the CheckAndMsg function follows:

```
CheckAndMsg(value, "<message string if value is true>", "<message string if value is false>")
```

Be aware of the following when creating CheckAndMsg functions:

- CheckAndMsg returns the value passed in as its first argument.
- Use the EVAL function as the first argument if you do not want to use string comparison. For example:

```
(CheckAndMsg(EVAL(...), "true msg", "false msg"))
```

CheckAndMsg returns the result of the EVAL function and the security appliances use it to determine whether to select the DAP record. If the record is selected and results in termination, the security appliance displays the appropriate message.

### Checking for a Single Antivirus Program

This example checks if a single antivirus program, in this case McAfee, is installed on the user PC, and displays a message if it is not.

```
(CheckAndMsg(EVAL(endpoint.av["McAfeeAV"].exists,"NE","true"),"McAfee AV was not found on your computer", nil))
```

### Checking for Antivirus Definitions Within the Last 10 Days

This example checks antivirus definitions within the last 10 days (864000 sec), in particular the last update of the McAfee AV dat file, and displays a message to a user lacking the appropriate update that they need an antivirus update:

```
((CheckAndMsg(EVAL(endpoint.av["McAfeeAV"].lastupdate,"GT","864000","integer"),"AV Update needed! Please wait for the McAfee AV till it loads the latest dat file.",nil) ))
```

### Checking for a Hotfix on the User PC

This example checks for a specific hotfix. If a user does not have the hotfix on their PC, a message that it is not installed displays.

```
(not CheckAndMsg(EVAL(endpoint.os.windows.hotfix["KB923414"],"EQ","true"),nil,"The required hotfix is not installed on your PC."))
```

or you could define it this way (which makes more sense):

```
(CheckAndMsg(EVAL(endpoint.os.windows.hotfix["KB923414"],"NE","true"),"The required hotfix is not installed on your PC.",nil))
```

You can build the expression in this example because the debug dap trace returns:

```
endpoint.os.windows.hotfix["KB923414"] = "true";
```

### Checking for Antivirus Programs

You can configure messages so that the end user is aware of and able to fix problems with missing or not running AVs. As a result, if access is denied, the ASA collects all messages for the DAP that caused the "terminate" condition and displays them in the browser on the logon page. If access is allowed, the ASA displays all messages generated in the process of DAP evaluation on the portal page.

The following example shows how to use this feature to check on the Norton Antivirus program.



- 
- Step 1** Copy and paste the following Lua expression into the Advanced field of the Add/Edit Dynamic Access Policy pane (click the double arrow on the far right to expand the field).
- ```
(CheckAndMsg(EVAL(endpoint.av["NortonAV"].exists, "EQ", "false"), "Your Norton AV was found but the active component of it was not enabled", nil) or
CheckAndMsg(EVAL(endpoint.av["NortonAV"].exists, "NE", "true"), "Norton AV was not found on your computer", nil) )
```
- Step 2** In that same Advanced field, click the **OR** button.
- Step 3** In the Access Attributes section below, in the leftmost tab, Action, click **Terminate**.
- Step 4** Connect from a PC that does not have or has disabled Norton Antivirus.
- The expected result is that the connection is not allowed *and* the message appears as a blinking ! point.
- Step 5** Click the blinking ! to see the message.
- 

### Checking for Antivirus Programs and Definitions Older than 1 1/2 Days

This example checks for the presence of the Norton and McAfee antivirus programs, and whether the virus definitions are older than 1 1/2 days (10,000 seconds). If the definitions are older than 1 1/2 days, the ASA terminates the session with a message and links for remediation. To accomplish this task, perform the following steps.

- 
- Step 1** Copy and paste the following Lua expression into the Advanced field of the Add/Edit Dynamic Access Policy pane (click the double arrow on the far right to expand the field):
- ```
((EVAL(endpoint.av["NortonAV"].exists, "EQ", "true", "string") and
CheckAndMsg(EVAL(endpoint.av["NortonAV"].lastupdate, "GT", "10000", integer), To
remediate <a href='http://www.symantec.com'>Click this link </a>", nil)) or
(EVAL(endpoint.av["McAfeeAV"].exists, "EQ", "true", "string") and
CheckAndMsg(EVAL(endpoint.av["McAfeeAV"].lastupdate, "GT", "10000", integer), To
remediate <a href='http://www.mcafee.com'>Click this link</a>", nil))
```
- Step 2** In that same Advanced field, click **AND**.
- Step 3** In the Access Attributes section below, in leftmost tab, Action, click **Terminate**.
- Step 4** Connect from a PC that has Norton and McAfee antivirus programs with versions that are older than 1 1/2 days.
- The expected result is that the connection is not allowed *and* the message appears as a blinking ! point.
- Step 5** Click the blinking ! to see the message and links for remediation.
- 

## Additional Lua Functions

When working with dynamic access policies for clientless SSL VPN, you might need additional flexibility of match criteria. For example, you might want to apply a different DAP based on the following:

- Organizational Unit (OU) or other level of the hierarchy for the user object
- Group Name that follows a naming convention but has many possible matches—you might require the ability to use a wildcard on group names.

You can accomplish this flexibility by creating a Lua logical expression in the Advanced section of the DAP pane in ASDM.

### OU-Based Match Example

DAP can use many attributes returned from an LDAP server in a logical expression. See the DAP trace section for example output of this, or run a debug dap trace.

The LDAP server returns the user Distinguished Name (DN). This implicitly identifies where in the directory the user object is located. For example, if the user DN is CN=Example User,OU=Admins,dc=cisco,dc=com this user is located in OU=Admins,dc=cisco,dc=com. If all administrators are in this OU (or any container below this level) you can use a logical expression to match on this criteria as follows:

```
assert(function()
    if ( (type(aaa.ldap.distinguishedName) == "string") and
        (string.find(aaa.ldap.distinguishedName, "OU=Admins,dc=cisco,dc=com$") ~= nil) )
    then
        return true
    end
    return false
end) ()
```

In this example, the string.find function allows for a regular expression. Use the \$ at the end of the string to anchor this string to the end of the distinguishedName field.

### Group Membership Example

You can create a basic logical expression for pattern matching of AD group membership. Because users can be members of multiple groups, DAP parses the response from the LDAP server into separate entries in a table. You need an advanced function to accomplish the following:

- Compare the memberOf field as a string (in the event the user belongs to only one group).
- Iterate through each returned memberOf field if the returned data is of type "table".

The function we have written and tested for this purpose is shown below. In this example, if a user is a member of any group ending with "-stu" they match this DAP.

```
assert(function()
    local pattern = "-stu$"
    local attribute = aaa.ldap.memberOf
    if ((type(attribute) == "string") and
        (string.find(attribute, pattern) ~= nil)) then
        return true
    elseif (type(attribute) == "table") then
        local k, v
        for k, v in pairs(attribute) do
            if (string.find(v, pattern) ~= nil) then
                return true
            end
        end
    end
    return false
end) ()
```

## Antivirus Example

The following example uses a custom function to check if CSD detects any antivirus software.

```
assert(function()
  for k,v in pairs(endpoint.av) do
    if (EVAL(v.exists, "EQ", "true", "string")) then
      return true
    end
  end
  return false
end)()
```

## Antispyware Example

The following example uses a custom function to check if CSD detects any antispyware.

```
assert(function()
  for k,v in pairs(endpoint.as) do
    if (EVAL(v.exists, "EQ", "true", "string")) then
      return true
    end
  end
  return false
end)()
```

## Firewall Example

The following example uses a custom function to check if CSD detects a firewall.

```
assert(function()
  for k,v in pairs(endpoint.fw) do
    if (EVAL(v.exists, "EQ", "true", "string")) then
      return true
    end
  end
  return false
end)()
```

## Antivirus, Antispyware, or any Firewall Example

The following example uses a custom function to check if CSD detects any antivirus, antispyware, or any firewall.

```
assert(function()
  function check(antix)
    if (type(antix) == "table") then
      for k,v in pairs(antix) do
        if (EVAL(v.exists, "EQ", "true", "string")) then
          return true
        end
      end
    end
    return false
  end
  return (check(endpoint.av) or check(endpoint.fw) or check(endpoint.as))
end)()
```

## CheckAndMsg with Custom Function Example

You can use the following function to deny access in the absence of an antivirus program. Use it with a DAP that has Action set to terminate.

```
assert( function()
for k,v in pairs(endpoint.av) do
  if (EVAL(v.exists, "EQ", "true", "string")) then
    return false
  end
end
return CheckAndMsg(true, "Please install antivirus software before connecting.", nil)
end) ()
```

If a user lacking an antivirus program attempts to log in, DAP displays the following message:

Please install antivirus software before connecting.

## Further Information on Lua

You can find detailed LUA programming information at <http://www.lua.org/manual/5.1/manual.html>.

## Operator for Endpoint Category

You can configure multiple instances of each type of endpoint. In this pane, set each type of endpoint to require only one instance of a type (Match Any = OR) or to have all instances of a type (Match All = AND).

- If you configure only one instance of an endpoint category, you do not need to set a value.
- For some endpoint attributes, it makes no sense to configure multiple instances. For example, no users have more than one running OS.
- You are configuring the Match Any/Match All operation within each endpoint type.

The security appliance evaluates each type of endpoint attribute, and then performs a logical AND operation on all of the configured endpoints. That is, each user must satisfy the conditions of ALL of the endpoints you configure, as well as the AAA attributes.

## DAP Examples

The following sections provide examples of useful dynamic access policies.

- [Using DAP to Define Network Resources](#)
- [Using DAP to Apply a WebVPN ACL](#)
- [Enforcing CSD Checks and Applying Policies via DAP](#)

### Using DAP to Define Network Resources

This example shows how to configure dynamic access policies as a method of defining network resources for a user or group. The DAP policy named Trusted\_VPN\_Access permits clientless and AnyConnect VPN access. The policy named Untrusted\_VPN\_Access permits only clientless VPN access. [Table 6-3](#) summarizes the configuration of each of these policies.

The ASDM path is Configuration > Remote Access VPN > Clientless SSL VPN Access > Dynamic Access Policies > Add/Edit Dynamic Access Policy > Endpoint

**Table 6-3 A Simple DAP Configuration for Network Resources**

| Attribute                      | Trusted_VPN_Access          | Untrusted_VPN_Access |
|--------------------------------|-----------------------------|----------------------|
| Endpoint Attribute Type Policy | Trusted                     | Untrusted            |
| Endpoint Attribute Process     | ieexplore.exe               | —                    |
| Advanced Endpoint Assessment   | AntiVirus= McAfee Attribute |                      |
| CSD Location                   | Trusted                     | Untrusted            |
| LDAP memberOf                  | Engineering, Managers       | Vendors              |
| ACL                            |                             | Web-Type ACL         |
| Access                         | AnyConnect and Web Portal   | Web Portal           |

### Using DAP to Apply a WebVPN ACL

DAP can directly enforce a subset of access policy attributes including Network ACLs (for IPsec and AnyConnect), clientless SSL VPN Web-Type ACLs, URL lists, and Functions. It cannot directly enforce, for example, a banner or the split tunnel list, which the group policy enforces. The Access Policy Attributes tabs in the Add/Edit Dynamic Access Policy pane provide a complete menu of the attributes DAP directly enforces.

Active Directory/LDAP stores user group policy membership as the “memberOf” attribute in the user entry. You can define a DAP such that for a user in AD group (memberOf) = Engineering the ASA applies a configured Web-Type ACL. To accomplish this task, perform the following steps:

- 
- Step 1** Navigate to the Add AAA attributes pane (Configuration > Remote Access VPN > Clientless SSL VPN Access > Dynamic Access Policies > Add/Edit Dynamic Access Policy > AAA Attributes section > Add AAA Attribute).
  - Step 2** For the AAA Attribute type, use the drop-down menu to choose LDAP.
  - Step 3** In the Attribute ID field, enter memberOf, exactly as you see it here. Case is important.
  - Step 4** In the Value field, use the drop-down menu to choose =, and in the adjacent field enter Engineering.
  - Step 5** In the Access Policy Attributes area of the pane, click the Web-Type ACL Filters tab.
  - Step 6** Use the Web-Type ACL drop-down menu to select the ACL you want to apply to users in the AD group (memberOf) = Engineering.
- 

### Enforcing CSD Checks and Applying Policies via DAP

This example creates a DAP that checks that a user belongs to two specific AD/LDAP groups (Engineering and Employees) and a specific ASA tunnel group. It then applies an ACL to the user.

The ACLs that DAP applies control access to the resources. They override any ACLS defined the group policy on the ASA. In addition, the ASA applied the regular AAA group policy inheritance rules and attributes for those that DAP does not define or control, examples being split tunneling lists, banner, and DNS. To accomplish this task, perform the following steps.

- 
- Step 1** Navigate to the Add AAA attributes pane (Configuration > Remote Access VPN > Clientless SSL VPN Access > Dynamic Access Policies > Add/Edit Dynamic Access Policy > AAA Attributes section > Add AAA Attribute).
- Step 2** For the AAA Attribute type, use the drop-down menu to choose LDAP.
- Step 3** In the Attribute ID field, enter memberOf, exactly as you see it here. Case is important.
- Step 4** In the Value field, use the drop-down menu to choose =, and in the adjacent field enter Engineering.
- Step 5** In the Attribute ID field, enter memberOf, exactly as you see it here. Case is important.
- Step 6** In the Value field, use the drop-down menu to select =, and in the adjacent field enter Employees.
- Step 7** For the AAA attribute type, use the drop-down menu to choose Cisco.
- Step 8** Check the Tunnel group box, use the drop-down menu to choose =, and in the adjacent drop-down list select the appropriate tunnel group (connection policy).
- Step 9** In the Network ACL Filters tab of the Access Policy Attributes area, choose the ACLs to apply to users who meet the DAP criteria defined in the previous steps.
-



## E-Mail Proxy

---

E-mail proxies extend remote e-mail capability to users of Clientless SSL VPN. When users attempt an e-mail session via e-mail proxy, the e-mail client establishes a tunnel using the SSL protocol.

The e-mail proxy protocols are as follows:

### POP3S

POP3S is one of the e-mail proxies Clientless SSL VPN supports. By default the Security Appliance listens to port 995, and connections are automatically allowed to port 995 or to the configured port. The POP3 proxy allows only SSL connections on that port. After the SSL tunnel establishes, the POP3 protocol starts, and then authentication occurs. POP3S is for receiving e-mail.

### IMAP4S

IMAP4S is one of the e-mail proxies Clientless SSL VPN supports. By default the Security Appliance listens to port 993, and connections are automatically allowed to port 993 or to the configured port. The IMAP4 proxy allows only SSL connections on that port. After the SSL tunnel establishes, the IMAP4 protocol starts, and then authentication occurs. IMAP4S is for receiving e-mail.

### SMTPS

SMTPS is one of the e-mail proxies Clientless SSL VPN supports. By default, the Security Appliance listens to port 988, and connections automatically are allowed to port 988 or to the configured port. The SMTPS proxy allows only SSL connections on that port. After the SSL tunnel establishes, the SMTPS protocol starts, and then authentication occurs. SMTPS is for sending e-mail.

## Configuring E-Mail Proxy

Configuring e-mail proxy on the consists of the following tasks:

- Enabling e-Mail proxy on interfaces.
- Configuring e-mail proxy default servers.
- Setting AAA server groups and a default group policy.
- Configuring delimiters.

Configuring E-mail proxy also has these requirements:

- Users who access e-mail from both local and remote locations via e-mail proxy require separate e-mail accounts on their e-mail program for local and remote access.
- E-mail proxy sessions require that the user authenticate.

# AAA

**Configuration > Features > VPN > E-mail Proxy > AAA**

Configuration > Remote Access VPN > Advanced > E-mail Proxy > AAA

Select the [AAA server groups](#) and default [group policies](#) for E-mail Proxy.

POP3S | IMAP4S | SMTPS

Authentication Server Group: RADIUS

Authorization Server Group: -- None --

☐ Users must exist in the authorization database to connect

Accounting Server Group: -- None --

Default Group Policy: DfltGrpPolicy

Authorization Settings

☐ Use the entire DN as the username

☒ Specify individual DN fields as the username:

Primary DN Field: Common Name (CN)

Secondary DN Field: Organizational Unit (OU)

Apply Reset

This panel has three tabs:

- [POP3S Tab](#)
- [IMAP4S Tab](#)
- [SMTPS Tab](#)

## POP3S Tab

**Configuration > Features > VPN > E-mail Proxy > AAA > POP3S Tab**

The POP3S AAA panel associates AAA server groups and configures the default group policy for POP3S sessions.

### Fields

- AAA server groups—Click to go to the AAA Server Groups panel (Configuration > Features > Properties > AAA Setup > AAA Server Groups), where you can add or edit AAA server groups.
- group policies—Click to go to the Group Policy panel (Configuration > Features > VPN > General > Group Policy), where you can add or edit group policies.



- **Authentication Server Group**—Select the authentication server group for POP3S user authentication. The default is to have no authentication servers configured. If you have set AAA as the authentication method for POP3S (Configuration > Features AAA > VPN > E-Mail Proxy > Authentication panel), you must configure an AAA server and select it here, or authentication always fails.
- **Authorization Server Group**—Select the authorization server group for POP3S user authorization. The default is to have no authorization servers configured.
- **Accounting Server Group**—Select the accounting server group for POP3S user accounting. The default is to have no accounting servers configured.
- **Default Group Policy**—Select the group policy to apply to POP3S users when AAA does not return a CLASSID attribute. The length must be between 4 and 15 alphanumeric characters. If you do not specify a default group policy, and there is no CLASSID, the ASA can not establish the session.
- **Authorization Settings**—Lets you set values for usernames that the ASA recognizes for POP3S authorization. This applies to POP3S users that authenticate with digital certificates and require LDAP or RADIUS authorization.
  - **User the entire DN as the username**—Select to use the Distinguished Name for POP3S authorization.
  - **Specify individual DN fields as the username**—Select to specify specific DN fields for user authorization.  
  
You can choose two DN fields, primary and secondary. For example, if you choose EA, users authenticate according to their e-mail address. Then a user with the Common Name (CN) John Doe and an e-mail address of johndoe@cisco.com cannot authenticate as John Doe or as johndoe. He must authenticate as johndoe@cisco.com. If you choose EA and O, John Does must authenticate as johndoe@cisco.com and Cisco Systems, Inc.
  - **Primary DN Field**—Select the primary DN field you want to configure for POP3S authorization. The default is CN. Options include the following:

| DN Field                      | Definition                                                                                                               |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Country (C)                   | The two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations.                              |
| Common Name (CN)              | The name of a person, system, or other entity. This is the lowest (most specific) level in the identification hierarchy. |
| DN Qualifier (DNQ)            | A specific DN attribute.                                                                                                 |
| E-mail Address (EA)           | The e-mail address of the person, system or entity that owns the certificate.                                            |
| Generational Qualifier (GENQ) | A generational qualifier such as Jr., Sr., or III.                                                                       |
| Given Name (GN)               | The first name of the certificate owner.                                                                                 |
| Initials (I)                  | The first letters of each part of the certificate owner's name.                                                          |
| Locality (L)                  | The city or town where the organization is located.                                                                      |
| Name (N)                      | The name of the certificate owner.                                                                                       |
| Organization (O)              | The name of the company, institution, agency, association, or other entity.                                              |
| Organizational Unit (OU)      | The subgroup within the organization.                                                                                    |
| Serial Number (SER)           | The serial number of the certificate.                                                                                    |
| Surname (SN)                  | The family name or last name of the certificate owner.                                                                   |

| DN Field             | Definition                                               |
|----------------------|----------------------------------------------------------|
| State/Province (S/P) | The state or province where the organization is located. |
| Title (T)            | The title of the certificate owner, such as Dr.          |
| User ID (UID)        | The identification number of the certificate owner.      |

- Secondary DN Field—(Optional) Select the secondary DN field you want to configure for POP3S authorization. The default is OU. Options include all of those in the preceding table, with the addition of **None**, which you select if you do not want to include a secondary field.

## IMAP4S Tab

### Configuration > Features > VPN > E-mail Proxy > AAA > IMAP4S Tab

The IMAP4S AAA panel associates AAA server groups and configures the default group policy for IMAP4S sessions.

#### Fields

- AAA server groups—Click to go to the AAA Server Groups panel (Configuration > Features > Properties > AAA Setup > AAA Server Groups), where you can add or edit AAA server groups.
- group policy—Click to go to the Group Policy panel (Configuration > Features > VPN > General > Group Policy), where you can add or edit group policies.
- Authentication Server Group—Select the authentication server group for IMAP4S user authentication. The default is to have no authentication servers configured. If you have set AAA as the authentication method for IMAP4S (Configuration > Features AAA > VPN > E-Mail Proxy > Authentication panel), you must configure an AAA server and select it here, or authentication always fails.
- Authorization Server Group—Select the authorization server group for IMAP4S user authorization. The default is to have no authorization servers configured.
- Accounting Server Group—Select the accounting server group for IMAP4S user accounting. The default is to have no accounting servers configured.
- Default Group Policy—Select the group policy to apply to IMAP4S users when AAA does not return a CLASSID attribute. If you do not specify a default group policy, and there is no CLASSID, the ASA can not establish the session.
- Authorization Settings—Lets you set values for usernames that the ASA recognizes for IMAP4S authorization. This applies to IMAP4S users that authenticate with digital certificates and require LDAP or RADIUS authorization.
  - User the entire DN as the username—Select to use the fully qualified domain name for IMAP4S authorization.
  - Specify individual DN fields as the username—Select to specify specific DN fields for user authorization.

You can choose two DN fields, primary and secondary. For example, if you choose EA, users authenticate according to their e-mail address. Then a user with the Common Name (CN) John Doe and an e-mail address of johndoe@cisco.com cannot authenticate as John Doe or as johndoe. He must authenticate as johndoe@cisco.com. If you choose EA and O, John Does must authenticate as johndoe@cisco.com *and* Cisco. Systems, Inc.

- **Primary DN Field**—Select the primary DN field you want to configure for IMAP4S authorization. The default is CN. Options include the following:

| DN Field                      | Definition                                                                                                               |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Country (C)                   | The two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations.                              |
| Common Name (CN)              | The name of a person, system, or other entity. This is the lowest (most specific) level in the identification hierarchy. |
| DN Qualifier (DNQ)            | A specific DN attribute.                                                                                                 |
| E-mail Address (EA)           | The e-mail address of the person, system or entity that owns the certificate.                                            |
| Generational Qualifier (GENQ) | A generational qualifier such as Jr., Sr., or III.                                                                       |
| Given Name (GN)               | The first name of the certificate owner.                                                                                 |
| Initials (I)                  | The first letters of each part of the certificate owner's name.                                                          |
| Locality (L)                  | The city or town where the organization is located.                                                                      |
| Name (N)                      | The name of the certificate owner.                                                                                       |
| Organization (O)              | The name of the company, institution, agency, association, or other entity.                                              |
| Organizational Unit (OU)      | The subgroup within the organization.                                                                                    |
| Serial Number (SER)           | The serial number of the certificate.                                                                                    |
| Surname (SN)                  | The family name or last name of the certificate owner.                                                                   |
| State/Province (S/P)          | The state or province where the organization is located.                                                                 |
| Title (T)                     | The title of the certificate owner, such as Dr.                                                                          |
| User ID (UID)                 | The identification number of the certificate owner.                                                                      |

- **Secondary DN Field**—(Optional) Select the secondary DN field you want to configure for IMAP4S authorization. The default is OU. Options include all of those in the preceding table, with the addition of None, which you select if you do not want to include a secondary field.

## SMTPS Tab

### Configuration > Features > VPN > E-mail Proxy > AAA > SMTPS Tab

The SMTPS AAA panel associates AAA server groups and configures the default group policy for SMTPS sessions.

#### Fields

- AAA server groups—Click to go to the AAA Server Groups panel (Configuration > Features > Properties > AAA Setup > AAA Server Groups), where you can add or edit AAA server groups.
- group policy—Click to go to the Group Policy panel (Configuration > Features > VPN > General > Group Policy), where you can add or edit group policies.

- **Authentication Server Group**—Select the authentication server group for SMTPS user authentication. The default is to have no authentication servers configured. If you have set AAA as the authentication method for SMTPS (Configuration > Features AAA > VPN > E-Mail Proxy > Authentication panel), you must configure an AAA server and select it here, or authentication always fails.
- **Authorization Server Group**—Select the authorization server group for SMTPS user authorization. The default is to have no authorization servers configured.
- **Accounting Server Group**—Select the accounting server group for SMTPS user accounting. The default is to have no accounting servers configured.
- **Default Group Policy**—Select the group policy to apply to SMTPS users when AAA does not return a CLASSID attribute. If you do not specify a default group policy, and there is no CLASSID, the ASA can not establish the session.
- **Authorization Settings**—Lets you set values for usernames that the ASA recognizes for SMTPS authorization. This applies to SMTPS users that authenticate with digital certificates and require LDAP or RADIUS authorization.
  - **User the entire DN as the username**—Select to use the fully qualified domain name for SMTPS authorization.
  - **Specify individual DN fields as the username**—Select to specify specific DN fields for user authorization.  
  
You can choose two DN fields, primary and secondary. For example, if you choose EA, users authenticate according to their e-mail address. Then a user with the Common Name (CN) John Doe and an e-mail address of johndoe@cisco.com cannot authenticate as John Doe or as johndoe. He must authenticate as johndoe@cisco.com. If you choose EA and O, John Does must authenticate as johndoe@cisco.com *and* Cisco. Systems, Inc.
  - **Primary DN Field**—Select the primary DN field you want to configure for SMTPS authorization. The default is CN. Options include the following:

| DN Field                      | Definition                                                                                                               |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Country (C)                   | The two-letter country abbreviation. These codes conform to ISO 3166 country abbreviations.                              |
| Common Name (CN)              | The name of a person, system, or other entity. This is the lowest (most specific) level in the identification hierarchy. |
| DN Qualifier (DNQ)            | A specific DN attribute.                                                                                                 |
| E-mail Address (EA)           | The e-mail address of the person, system or entity that owns the certificate.                                            |
| Generational Qualifier (GENQ) | A generational qualifier such as Jr., Sr., or III.                                                                       |
| Given Name (GN)               | The first name of the certificate owner.                                                                                 |
| Initials (I)                  | The first letters of each part of the certificate owner's name.                                                          |
| Locality (L)                  | The city or town where the organization is located.                                                                      |
| Name (N)                      | The name of the certificate owner.                                                                                       |
| Organization (O)              | The name of the company, institution, agency, association, or other entity.                                              |
| Organizational Unit (OU)      | The subgroup within the organization.                                                                                    |
| Serial Number (SER)           | The serial number of the certificate.                                                                                    |
| Surname (SN)                  | The family name or last name of the certificate owner.                                                                   |

| DN Field             | Definition                                               |
|----------------------|----------------------------------------------------------|
| State/Province (S/P) | The state or province where the organization is located. |
| Title (T)            | The title of the certificate owner, such as Dr.          |
| User ID (UID)        | The identification number of the certificate owner.      |

- **Secondary DN Field**—(Optional) Select the secondary DN field you want to configure for SMTPS authorization. The default is OU. Options include all of those in the preceding table, with the addition of None, which you select if you do not want to include a secondary field.

## Access

### Configuration > VPN > E-Mail Proxy > Access

The E-mail Proxy Access screen lets you identify interfaces on which to configure e-mail proxy. You can configure and edit e-mail proxies on individual interfaces, and you can configure and edit e-mail proxies for one interface and then apply your settings to all interfaces. You cannot configure e-mail proxies for management-only interfaces, or for subinterfaces.

Configuration > Remote Access VPN > Advanced > E-mail Proxy > Access E-Mail Proxy

Enable e-mail proxy functionality at the interface level.

| Interface | POP3S Enabled | IMAP4S Enabled | SMTPS Enabled |
|-----------|---------------|----------------|---------------|
| DMZ       | No            | No             | No            |
| dmz1      | No            | No             | No            |
| inside    | No            | No             | No            |
| outside   | No            | No             | No            |

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#### Fields

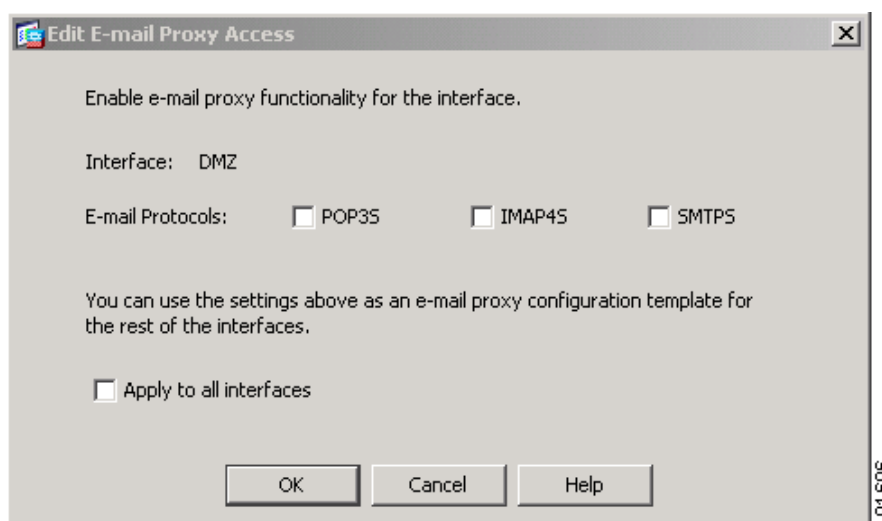
- **Interface**—Displays the names of all configured interfaces.

- POP3S Enabled—Shows whether POP3S is enabled for the interface.
- IMAP4s Enabled—Shows whether IMAP4S is enabled for the interface.
- SMTPS Enabled—Shows whether SMTPS is enabled for the interface.
- Edit—Click to edit the e-mail proxy settings for the highlighted interface.

## Edit E-Mail Proxy Access

### Configuration > VPN > E-Mail Proxy > Access > Edit E-Mail Proxy Access

The E-mail Proxy Access screen lets you identify interfaces on which to configure e-mail proxy. You can configure e-mail proxies on individual interfaces, and you can configure e-mail proxies for one interface and then apply your settings to all interfaces.



#### Fields

- Interface—Displays the name of the selected interface.
- POP3S Enabled—Select to enable POP3S for the interface.
- IMAP4S Enabled—elect to enable IMAP4S for the interface.
- SMTPS Enabled—Select to enable SMTPS for the interface.
- Apply to all interface—Select to apply the settings for the current interface to all configured interfaces.

## Authentication

### Configuration > Features > VPN > E-mail Proxy > Authentication

This panel lets you configure authentication methods for e-mail proxy sessions.

Configuration > Remote Access VPN > Advanced > E-mail Proxy > Authentication

Configure e-mail proxy authentication. Mailhost authentication is always performed for POP3S and IMAP4S.

**POP3S Authentication**

☐ AAA ☐ Piggyback HTTPS

☐ Certificate

**IMAP4S Authentication**

☐ AAA ☐ Piggyback HTTPS

☐ Certificate

**SMTPS Authentication**

☒ AAA ☐ Piggyback HTTPS

☐ Certificate ☐ Mailhost

Apply Reset

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### Fields

**POP3S/IMAP4S/SMTPS Authentication**—Let you configure authentication methods for each of the e-mail proxy types. You can select multiple methods of authentication.

- **AAA**—Select to require AAA authentication. This option requires a configured AAA server. The user presents a username, server and password. Users must present both the VPN username and the e-mail username, separated by the VPN Name Delimiter, only if the usernames are different from each other.
- **Certificate**—Certificate authentication does not work for e-mail proxies in the current ASA software release.
- **Piggyback HTTPS**—Select to require piggyback authentication.

This authentication scheme requires a user to have already established a Clientless SSL VPN session. The user presents an e-mail username only. No password is required. Users must present both the VPN username and the e-mail username, separated by the VPN Name Delimiter, only if the usernames are different from each other.

SMTPS e-mail most often uses piggyback authentication because most SMTP servers do not allow users to log in.

**Note**

IMAP generates a number of sessions that are not limited by the simultaneous user count but do count against the number of simultaneous logins allowed for a username. If the number of IMAP sessions exceeds this maximum and the Clientless SSL VPN connection expires, a user cannot subsequently establish a new connection. There are several solutions:

- The user can close the IMAP application to clear the sessions with the ASA, and then establish a new Clientless SSL VPN connection.
- The administrator can increase the simultaneous logins for IMAP users (Configuration > Features > VPN > General > Group Policy > Edit Group Policy > General).
- Disable HTTPS/Piggyback authentication for e-mail proxy.

- Mailhost—(SMTPS only) Select to require mailhost authentication. This option appears for SMTPS only because POP3S and IMAP4S always perform mailhost authentication. It requires the user's e-mail username, server and password.

## Default Servers

### Configuration > Features > VPN > E-mail Proxy > Default Servers

This panel lets you identify proxy servers to the ASA. Enter the IP address and port of the appropriate proxy server.

Configuration > Remote Access VPN > Advanced > E-mail Proxy > Default Servers

Configure default e-mail server settings.

**POP3S Default Server**

Name or IP Address:

Port:  ☒ Enable non-authenticated session limit:

**IMAP4S Default Server**

Name or IP Address:

Port:  ☒ Enable non-authenticated session limit:

**SMTPS Default Server**

Name or IP Address:

Port:  ☒ Enable non-authenticated session limit:

191698



**Fields**

- **POP3S/IMAP4S/SMTPS Default Server**—Let you configure a default server, port and non-authenticated session limit for e-mail proxies.
- **Name or IP Address**—Type the DNS name or IP address for the default e-mail proxy server.
- **Port**—Type the port number on which the ASA listens for e-mail proxy traffic. Connections are automatically allowed to the configured port. The e-mail proxy allows only SSL connections on this port. After the SSL tunnel establishes, the e-mail proxy starts, and then authentication occurs. For POP3s the default port is 995, for IMAP4S it is 993, and for SMTPS it is 988.
- **Enable non-authenticated session limit**—Select to restrict the number of non-authenticated e-mail proxy sessions.

E-mail proxy connections have three states:

1. A new e-mail connection enters the “unauthenticated” state.
2. When the connection presents a username, it enters the “authenticating” state.
3. When the ASA authenticates the connection, it enters the “authenticated” state.

This feature lets you set a limit for sessions in the process of authenticating, thereby preventing DOS attacks. When a new session exceeds the set limit, the ASA terminates the oldest non-authenticating connection. If there are no non-authenticating connections, the oldest authenticating connection is terminated. The does not terminate authenticated sessions.

## Delimiters

**Configuration > Features > VPN > E-mail Proxy > Delimiters**

This panel lets you configure username/password delimiters and server delimiters for e-mail proxy authentication.

Configuration > Remote Access VPN > Advanced > E-mail Proxy > Delimiters

Configure the username/password and server delimiters. The delimiters for the same protocol must be different.

**POP3S Delimiters**

Username/Password Delimiter: Colon ( : )

Server Delimiter: At ( @ )

**IMAP4S Delimiters**

Username/Password Delimiter: Colon ( : )

Server Delimiter: At ( @ )

**SMTPS Delimiters**

Username/Password Delimiter: Colon ( : )

Server Delimiter: At ( @ )

Apply Reset

91699

### Fields

- POP3S/IMAP4S/SMTPS Delimiters—Let you configure username/password and server delimiters for each of the e-mail proxies.
  - Username/Password Delimiter—Select a delimiter to separate the VPN username from the e-mail username. Users need both usernames when using AAA authentication for e-mail proxy and the VPN username and e-mail username are different. Users enter both usernames, separated by the delimiter you configure here, and also the e-mail server name, when they log in to an e-mail proxy session.



### Note

Passwords for Clientless SSL VPN e-mail proxy users cannot contain characters that are used as delimiters.

- Server Delimiter—Select a delimiter to separate the username from the name of the e-mail server. It must be different from the VPN Name Delimiter. Users enter both their username and server in the username field when they log in to an e-mail proxy session.

For example, using : as the VPN Name Delimiter and @ as the Server Delimiter, when logging in to an e-mail program via e-mail proxy, the user would enter their username in the following format: vpn\_username:e-mail\_username@server.



## Monitoring VPN

This chapter describes how to use VPN monitoring parameters and statistics for the following:

- VPN statistics for specific Network (Client) Remote Access, Site-to-Site VPN, Clientless SSL VPN, and E-mail Proxy sessions
- Encryption statistics for tunnel groups
- Protocol statistics for tunnel groups
- Global IPsec and IKE statistics
- Crypto statistics for IPsec, IKE, SSL, and other protocols
- Statistics for cluster VPN server loads

## VPN Connection Graphs

Displays VPN connection data in graphical or tabular form for the ASA.

## IPsec Tunnels

### Monitoring > VPN > VPN Connection Graphs > IPSec Tunnels

Use this pane to specify graphs and tables of the IPsec tunnel types you want to view, or prepare to export or print.

#### Fields

- Graph Window Title—Displays the default title that appears in the pane when you click Show Graphs. This attribute is particularly useful when you want to clarify data in that pane before printing or exporting it. To change the title, choose an alternative from the drop-down list or type the title.
  - Available Graphs—Shows the types of active tunnels you can view. For each type you want to view collectively in a single pane, choose the entry and click **Add**.
  - Selected Graphs—Shows the types of tunnels selected.
- If you click Show Graphs, ASDM shows the active tunnels types listed in a single pane. A highlighted entry indicates the type of tunnel to be removed from the list if you click **Remove**.
- Add—Moves the selected tunnel type from the Available Graphs column to the Selected Graphs column.

- **Remove**—Moves the selected tunnel type from the Selected Graphs column to the Available Graphs column.
- **Show Graphs**—Displays a pane consisting of graphs of the tunnel types displayed in the Selected Graphs column. Each type in the pane displayed has a Graph tab and a Table tab you can click to alternate the representation of active tunnel data.

## Sessions

### Monitoring > VPN > VPN Connection Graphs > Sessions

Use this pane to specify graphs and tables of the VPN session types you want to view, or prepare to export or print.

#### Fields

- **Graph Window Title**—Displays the default title that appears in the pane when you click Show Graphs. This attribute is particularly useful when you want to clarify data in that pane before printing or exporting it. To change the title, select an alternative from the drop-down list or type the title.
- **Available Graphs**—Shows the types of active sessions you can view. For each type you want to view collectively in a single pane, click the entry in this box and click Add.
- **Selected Graphs**—Shows the types of active sessions selected.  
If you click Show Graphs, ASDM shows all of the active session types listed in this box in a single pane.  
A highlighted entry indicates the type of session to be removed from the list if you click Remove.
- **Add**—Moves the selected session type from the Available Graphs box to the Selected Graphs box.
- **Remove**—Moves the selected session type from the Selected Graphs box to the Available Graphs box.
- **Show Graphs**—Displays a pane consisting of graphs of the session types displayed in the Selected Graphs box. Each type in the pane displayed has a Graph tab and a Table tab you can click to alternate the representation of active session data.

## VPN Statistics

These panes show detailed parameters and statistics for a specific remote-access, LAN-to-LAN, Clientless SSL VPN, or E-mail Proxy session. The parameters and statistics differ depending on the session protocol. The contents of the statistical tables depend on the type of connection you choose. The detail tables show all the relevant parameters for each session.

## Sessions Window

### Monitoring > VPN > VPN Statistics > Sessions

Use this pane to view VPN session statistics for the adaptive security appliance.

**Fields**

- Session types (unlabeled)—Lists the number of currently active sessions of each type, the total limit, and the total cumulative session count.
  - All Remote Access—Shows the number of remote access sessions.
  - Site-to-Site—Shows the number of LAN-to-LAN sessions.
  - Clientless SSL VPN—Shows the number of clientless browser-based VPN sessions.
  - AnyConnect Client—Shows the number of client-based SSL VPN sessions. With ASA version 8.x and above, this represents the AnyConnect SSL VPN client 2.x and above.
  - SSL VPN–Inactive—Shows the number of SSL VPN sessions that are inactive on the remote computer.

**Note**

An administrator can keep track of the number of users in the inactive state and can look at the statistics. The sessions that have been inactive for the longest time are marked as idle (and are automatically logged off) so that license capacity is not reached and new users can log in. You can also access these statistics using the **show vpn-sessiondb** CLI command (refer to the [Cisco Security Appliance Command Reference Guide](#)).

- SSL VPN–Total—Shows the number of client-based and clientless SSL VPN sessions.
  - E-mail Proxy—Shows the number of E-mail proxy sessions.
  - VPN Load Balancing—Shows the number of load-balanced VPN sessions
  - Total—Shows the total number of active concurrent sessions.
  - Total Cumulative—Shows the cumulative number of sessions since the last time the ASA was rebooted or reset.
- Filter By—Specifies the type of sessions that the statistics in the following table represent.
    - Session type (unlabeled)—Designates the session type that you want to monitor. You can filter by any of these sessions: IPsec Site-to-Site, All Remote Access, AnyConnect Client, Clientless SSL VPN, IPsec (IKEv1) Remote Access, OSPFv3 IPsec, or Email Proxy.  
The column headings in the results table change depending on the Session type you choose.
    - Filter name (unlabeled)—Specifies the name of the filter to apply. If you specify --All Sessions-- as the session filter list, this field is not available. For all other session filter selections, this field cannot be blank.  
If you choose a Session type filter of IPsec Site-to-Site, AnyConnect Client, Clientless SSL VPN, or OSPFv3 IPsec then you would be able to filter by Assigned IP Address Type or Public IP Address Type.
    - Filter value—Enter the value that corresponds to the filter you are using.  
If you are filtering by Assigned IP Address Type or Public IP Address type, specify the IP address type in this field, either IPv4 or IPv6.
    - Filter—Executes the filtering operation.

The contents of the second table, also unlabeled, in this pane depend on the selection in the Filter By list. In the following list, the first-level bullets show the Filter By selection, and the second-level bullets show the column headings for this table.

- All Remote Access—Indicates that the values in this table relate to remote access (IPsec software and hardware clients) traffic.

- Username/Connection Profile—Shows the username or login name and the connection profile (tunnel group) for the session. If the client is using a digital certificate for authentication, the field shows the Subject CN or Subject OU from the certificate.
- Group Policy Connection Profile—Displays the tunnel group policy connection profile for the session.
- Assigned IP Address/Public IP Address—Shows the private (“assigned”) IP address assigned to the remote client for this session. This is also known as the “inner” or “virtual” IP address, and it lets the client appear to be a host on the private network. Also shows the Public IP address of the client for this remote-access session. This is also known as the “outer” IP address. It is typically assigned to the client by the ISP, and it lets the client function as a host on the public network.

**Note**

The Assigned IP Address field does not apply to Clientless SSL VPN sessions, as the ASA (proxy) is the source of all traffic. For a hardware client session in Network Extension mode, the Assigned IP address is the subnet of the hardware client's private/inside network interface.

- Protocol/Encryption—Shows the protocol and the data encryption algorithm this session is using, if any.
- Login Time/Duration—Shows the date and time (MMM DD HH:MM:SS) that the session logged in. and the length of the session. Time is displayed in 24-hour notation.
- Client (Peer) Type/Version—Shows the type and software version number (for example, rel. 7.0\_int 50) for connected clients, sorted by username.
- Bytes Tx/Bytes Rx—Shows the total number of bytes transmitted to/received from the remote peer or client by the ASA.
- IPsec Site-to-Site—Indicates that the values in this table relate to LAN-to-LAN traffic.
  - Connection Profile/IP Address—Shows the name of the tunnel group and the IP address of the peer.
  - Protocol/Encryption—Shows the protocol and the data encryption algorithm this session is using, if any.
  - Login Time/Duration—Shows the date and time (MMM DD HH:MM:SS) that the session logged in. and the length of the session. Time is displayed in 24-hour notation.
  - Bytes Tx/Bytes Rx—Shows the total number of bytes transmitted to/received from the remote peer or client by the ASA.
- Clientless SSL VPN—Indicates that the values in this table relate to Clientless SSL VPN traffic.
  - Username/IP Address—Shows the username or login name for the session and the IP address of the client.
  - Group Policy Connection Profile—Displays the connection profile of the tunnel group policy.
  - Protocol/Encryption—Shows the protocol and the data encryption algorithm this session is using, if any.
  - Login Time/Duration—Shows the date and time (MMM DD HH:MM:SS) that the session logged in. and the length of the session. Time is displayed in 24-hour notation.
  - Bytes Tx/Bytes Rx—Shows the total number of bytes transmitted to/received from the remote peer or client by the ASA.
- SSL VPN Client—Indicates that the values in this table relate to traffic for SSL VPN Client sessions.

- Username/IP Address—Shows the username or login name for the session and the IP address of the client.
- Group Policy Connection Profile—Displays the connection profile of the tunnel group policy.
- Protocol/Encryption—Shows the protocol and the data encryption algorithm this session is using, if any.
- Login Time/Duration—Shows the date and time (MMM DD HH:MM:SS) that the session logged in. and the length of the session. Time is displayed in 24-hour notation.
- Bytes Tx/Bytes Rx—Shows the total number of bytes transmitted to/received from the remote peer or client by the ASA.
- E-Mail Proxy—Indicates that the values in this table relate to traffic for Clientless SSL VPN sessions.
  - Username/IP Address—Shows the username or login name for the session and the IP address of the client.
  - Protocol/Encryption—Shows the protocol and the data encryption algorithm this session is using, if any.
  - Login Time/Duration—Shows the date and time (MMM DD HH:MM:SS) that the session logged in. and the length of the session. Time is displayed in 24-hour notation.
  - Bytes Tx/Bytes Rx—Shows the total number of bytes transmitted to/received from the remote peer or client by the ASA.

The remainder of this section describes the buttons and fields beside and below the table.

- Details—Displays the details for the selected session. The parameters and values differ, depending on the type of session.
- Logout—Ends the selected session.
- Ping—Sends an ICMP `ping` (Packet Internet Groper) packet to test network connectivity. Specifically, the ASA sends an ICMP Echo Request message to a selected host. If the host is reachable, it returns an Echo Reply message, and the ASA displays a Success message with the name of the tested host, as well as the elapsed time between when the request was sent and the response received. If the system is unreachable for any reason, (for example: host down, ICMP not running on host, route not configured, intermediate router down, or network down or congested), the ASA displays an Error screen with the name of the tested host.
- Logout By—Chooses a criterion to use to filter the sessions to be logged out. If you choose any but --All Sessions--, the box to the right of the Logout By list becomes active. If you choose the value Protocol for Logout By, the box becomes a list, from which you can choose a protocol type to use as the logout filter. The default value of this list is IPsec. For all choices other than Protocol, you must supply an appropriate value in this column.
- Logout Sessions—Ends all sessions that meet the specified Logout By criteria.
- Refresh—Updates the screen and its data. The date and time indicate when the screen was last updated.

## Viewing Active AnyConnect Sessions

- 
- Step 1** Select **Monitoring > VPN > VPN Statistics > Sessions**.
- Step 2** In the Filter By field, select **AnyConnect Client**.

- Step 3** In the Session Filter field (unlabeled), next to the Filter By field, select the session type you want to use to further refine your filter. Then, enter a value in the Session Value field (unlabeled) to the right of the Session Filter field. These are the available session filters and session values:

| Session Filter           | Session Value                                                                                                                                             |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Username                 | Then enter the username you want to sort by.                                                                                                              |
| Assigned IP Address      | The assigned IP address is the IP address assigned by the ASA to the AnyConnect Client connection.<br>Enter the IPv4 or IPv6 address you want to sort by. |
| Assigned IP Address Type | Choose IP version 4 or IP version 6.                                                                                                                      |
| Public Address           | The public IP address is the IP address assigned by your enterprise to the endpoint.<br>Enter the IPv4 or IPv6 address you want to sort by.               |
| Public Address Type      | Choose IP version 4 or IP version 6.                                                                                                                      |
| Encryption               | Select the encryption type for the session.                                                                                                               |
| Connection Status        | Select Active or Inactive.                                                                                                                                |

- Step 4** Click **Filter**.

## Viewing VPN Sessions Details

### Monitoring > VPN > VPN Statistics > Sessions >Details

The Session Details pane displays configuration settings, statistics, and state information about the selected session.

The Remote Detailed table at the top of the Session Details pane displays the following columns:

- **Username**—Shows the username or login name associated with the session. If the remote peer is using a digital certificate for authentication, the field shows the Subject CN or Subject OU from the certificate.
- **Group Policy and Tunnel Group**—Group policy assigned to the session and the name of the tunnel group upon which the session is established.
- **Assigned IP Address and Public IP Address**—Private IP address assigned to the remote peer for this session. Also called the inner or virtual IP address, the assigned IP address lets the remote peer appear to be on the private network. The second field shows the public IP address of the remote computer for this session. Also called the outer IP address, the public IP address is typically assigned to the remote computer by the ISP. It lets the remote computer function as a host on the public network.
- **Protocol/Encryption**—Protocol and the data encryption algorithm this session is using, if any.
- **Login Time and Duration**—Time and date of the session initialization, and the length of the session. The session initialization time is in 24-hour notation.
- **Client Type and Version**—Type and software version number (for example, rel. 7.0\_int 50) of the client on the remote computer.



- Bytes Tx and Bytes Rx—Shows the total number of bytes transmitted to and received from the remote peer by the ASA.
- NAC Result and Posture Token—The ASDM displays values in this column only if you configured Network Admission Control on the ASA.

The NAC Result shows one of the following values:

- Accepted—The ACS successfully validated the posture of the remote host.
- Rejected—The ACS could not successfully validate the posture of the remote host.
- Exempted—The remote host is exempt from posture validation according to the Posture Validation Exception list configured on the ASA.
- Non-Responsive—The remote host did not respond to the EAPoUDP Hello message.
- Hold-off—The ASA lost EAPoUDP communication with the remote host after successful posture validation.
- N/A—NAC is disabled for the remote host according to the VPN NAC group policy.
- Unknown—Posture validation is in progress.

The posture token is an informational text string which is configurable on the Access Control Server. The ACS downloads the posture token to the ASA for informational purposes to aid in system monitoring, reporting, debugging, and logging. The typical posture token that follows the NAC result is as follows: Healthy, Checkup, Quarantine, Infected, or Unknown.

The Details tab in the Session Details pane displays the following columns:

- ID—Unique ID dynamically assigned to the session. The ID serves as the ASA index to the session. It uses this index to maintain and display information about the session.
- Type—Type of session: IKE, IPsec, or NAC.
- Local Addr., Subnet Mask, Protocol, Port, Remote Addr., Subnet Mask, Protocol, and Port—Addresses and ports assigned to both the actual (Local) peer and those assigned to this peer for the purpose of external routing.
- Encryption—Data encryption algorithm this session is using, if any.
- Assigned IP Address and Public IP Address—Shows the private IP address assigned to the remote peer for this session. Also called the inner or virtual IP address, the assigned IP address lets the remote peer appear to be on the private network. The second field shows the public IP address of the remote computer for this session. Also called the outer IP address, the public IP address is typically assigned to the remote computer by the ISP. It lets the remote computer function as a host on the public network.
- Other—Miscellaneous attributes associated with the session.

The following attributes apply to an IKE session:

The following attributes apply to an IPsec session:

The following attributes apply to a NAC session:

- Revalidation Time Interval—Interval in seconds required between each successful posture validation.
- Time Until Next Revalidation—0 if the last posture validation attempt was unsuccessful. Otherwise, the difference between the Revalidation Time Interval and the number of seconds since the last successful posture validation.

- Status Query Time Interval—Time in seconds allowed between each successful posture validation or status query response and the next status query response. A status query is a request made by the ASA to the remote host to indicate whether the host has experienced any changes in posture since the last posture validation.
- EAPoUDP Session Age—Number of seconds since the last successful posture validation.
- Hold-Off Time Remaining—0 seconds if the last posture validation was successful. Otherwise, the number of seconds remaining before the next posture validation attempt.
- Posture Token—Informational text string configurable on the Access Control Server. The ACS downloads the posture token to the ASA for informational purposes to aid in system monitoring, reporting, debugging, and logging. A typical posture token is Healthy, Checkup, Quarantine, Infected, or Unknown.
- Redirect URL—Following posture validation or clientless authentication, the ACS downloads the access policy for the session to the ASA. The Redirect URL is an optional part of the access policy payload. The ASA redirects all HTTP (port 80) and HTTPS (port 443) requests for the remote host to the Redirect URL if it is present. If the access policy does not contain a Redirect URL, the ASA does not redirect HTTP and HTTPS requests from the remote host.

Redirect URLs remain in force until either the IPsec session ends or until posture revalidation, for which the ACS downloads a new access policy that can contain a different redirect URL or no redirect URL.

More—Press this button to revalidate or initialize the session or tunnel group.

The ACL tab displays the ACL containing the ACEs that matched the session.

## Cluster Loads

### Monitoring > VPN > VPN Statistics > Cluster Loads

Use this pane to view the current traffic load distribution among the servers in a VPN load-balancing cluster. If the server is not part of a cluster, you receive an information message saying that this server does not participate in a VPN load-balancing cluster.

#### Fields

- VPN Cluster Loads—Displays the current load distribution in the VPN load-balancing cluster. Clicking a column heading sorts the table, using the selected column as the sort key.
  - Public IP Address—Displays the externally visible IP address for the server.
  - Role—Indicates whether this server is a master or backup device in the cluster.
  - Priority—Shows the priority assigned to this server in the cluster. The priority must be an integer in the range of 1 (lowest) to 10 (highest). The priority is used in the master-election process as one way to determine which of the devices in a VPN load-balancing cluster becomes the master or primary device for the cluster.
  - Model—Indicates the ASA model name and number for this server.
  - IPsec Load%—Indicates what percentage of a server's total capacity is in use, based upon the capacity of that server.
  - SSL Load%—Indicates what percentage of a SSL server's total capacity is in use, based upon the capacity of that server.
  - IPsec Sessions—Shows the number of currently active sessions.
  - SSL Sessions—Shows the number of currently active sessions.

- Refresh—Loads the table with updated statistics.

## Crypto Statistics

### Monitoring > VPN > VPN Statistics > Crypto Statistics

This pane displays the crypto statistics for currently active user and administrator sessions on the ASA. Each row in the table represents one crypto statistic.

#### Fields

- Show Statistics For—Selects a specific protocol, IKE Protocol (the default), IPsec Protocol, SSL Protocol, or other protocols.
- Statistics—Shows the statistics for all the protocols in use by currently active sessions.
  - Statistic—Lists the name of the statistical variable. The contents of this column vary, depending upon the value you select for the Show Statistics For parameter.
  - Value—The numerical value for the statistic in this row.
- Refresh—Updates the statistics shown in the Crypto Statistics table.

## Compression Statistics

### Monitoring > VPN > VPN Statistics > Compression Statistics

This pane displays the compression statistics for currently active user and administrator sessions on the ASA. Each row in the table represents one compression statistic.

#### Fields

- Show Statistics For—Lets you select compression statistics for clientless SSL VPN or SSL VPN Client sessions.
- Statistics—Shows all the statistics for the selected VPN type.
  - Statistic—Lists the name of the statistical variable. The contents of this column vary, depending upon the value you select for the Show Statistics For parameter.
  - Value—The numerical value for the statistic in this row.
- Refresh—Updates the statistics shown in the Compression Statistics table.

## Encryption Statistics

### Monitoring > VPN > VPN Statistics > Encryption Statistics

This pane shows the data encryption algorithms used by currently active user and administrator sessions on the ASA. Each row in the table represents one encryption algorithm type.

#### Fields

- Show Statistics For—Selects a specific server or group or all tunnel groups.
- Encryption Statistics—Shows the statistics for all the data encryption algorithms in use by currently active sessions.
  - Encryption Algorithm—Lists the encryption algorithm to which the statistics in this row apply.

- Sessions—Lists the number of sessions using this algorithm.
- Percentage—Indicates the percentage of sessions using this algorithm relative to the total active sessions, as a number. The sum of this column equals 100 percent (rounded).
- Total Active Sessions—Shows the number of currently active sessions.
- Cumulative Sessions—Shows the total number of sessions since the ASA was last booted or reset.
- Refresh—Updates the statistics shown in the Encryption Statistics table.

## Global IKE/IPsec Statistics

### Monitoring > VPN > VPN Statistics > Global IKE/IPSec Statistics

This pane displays the global IKE/IPsec statistics for currently active user and administrator sessions on the ASA. Each row in the table represents one global statistic.

#### Fields

- Show Statistics For—Selects a specific protocol, IKE Protocol (the default) or IPsec Protocol.
- Statistics—Shows the statistics for all the protocols in use by currently active sessions.
  - Statistic—Lists the name of the statistical variable. The contents of this column vary, depending upon the value you select for the Show Statistics For parameter.
  - Value—The numerical value for the statistic in this row.
- Refresh—Updates the statistics shown in the Global IKE/IPsec Statistics table.

## NAC Session Summary

The NAC Session Summary pane lets you view the active and cumulative Network Admission Control sessions.

#### Fields

- Active NAC Sessions—General statistics about remote peers that are subject to posture validation.
- Cumulative NAC Sessions—General statistics about remote peers that are or have been subject to posture validation.
- Accepted—Number of peers that passed posture validation and have been granted an access policy by an Access Control Server.
- Rejected—Number of peers that failed posture validation or were not granted an access policy by an Access Control Server.
- Exempted—Number of peers that are not subject to posture validation because they match an entry in the Posture Validation Exception list configured on the ASA.
- Non-responsive—Number of peers not responsive to Extensible Authentication Protocol (EAP) over UDP requests for posture validation. Peers on which no CTA is running do not respond to these requests. If the ASA configuration supports clientless hosts, the Access Control Server downloads the access policy associated with clientless hosts to the ASA for these peers. Otherwise, the ASA assigns the NAC default policy.
- Hold-off—Number of peers for which the ASA lost EAPoUDP communications after a successful posture validation. The NAC Hold Timer attribute (Configuration > VPN > NAC) determines the delay between this type of event and the next posture validation attempt.

- N/A—Number of peers for which NAC is disabled according to the VPN NAC group policy.
- Revalidate All—Click if the posture of the peers or the assigned access policies (that is, the downloaded ACLs), have changed. Clicking this button initiates new, unconditional posture validations of all NAC sessions managed by the ASA. The posture validation and assigned access policy that were in effect for each session before you clicked this button remain in effect until the new posture validation succeeds or fails. Clicking this button does not affect sessions that are exempt from posture validation.
- Initialize All—Click if the posture of the peers or the assigned access policies (that is, the downloaded ACLs) have changed, and you want to clear the resources assigned to the sessions. Clicking this button purges the EAPoUDP associations and assigned access policies used for posture validations of all NAC sessions managed by the ASA, and initiates new, unconditional posture validations. The NAC default ACL is effective during the revalidations, so the session initializations can disrupt user traffic. Clicking this button does not affect sessions that are exempt from posture validation.

## Protocol Statistics

### Monitoring > VPN > VPN Statistics > Protocol Statistics

This pane displays the protocols used by currently active user and administrator sessions on the ASA. Each row in the table represents one protocol type.

#### Fields

- Show Statistics For—Selects a specific server or group or all tunnel groups.
- Protocol Statistics—Shows the statistics for all the protocols in use by currently active sessions.
  - Protocol—Lists the protocol to which the statistics in this row apply.
  - Sessions—Lists the number of sessions using this protocol.
  - Percentage—Indicates the percentage of sessions using this protocol relative to the total active sessions, as a number. The sum of this column equals 100 percent (rounded).
- Total Active Tunnel—Shows the number of currently active sessions.
- Cumulative Tunnels—Shows the total number of sessions since the ASA was last booted or reset.
- Refresh—Updates the statistics shown in the Protocol Statistics table.

## VLAN Mapping Sessions

This pane displays the number of sessions assigned to an egress VLAN, as determined by the value of the Restrict Access to VLAN parameter of each group policy in use. The ASA forwards all traffic to the specified VLAN.

#### Field

- Active VLAN Mapping Sessions—Number of VPN sessions assigned to an egress VLAN.

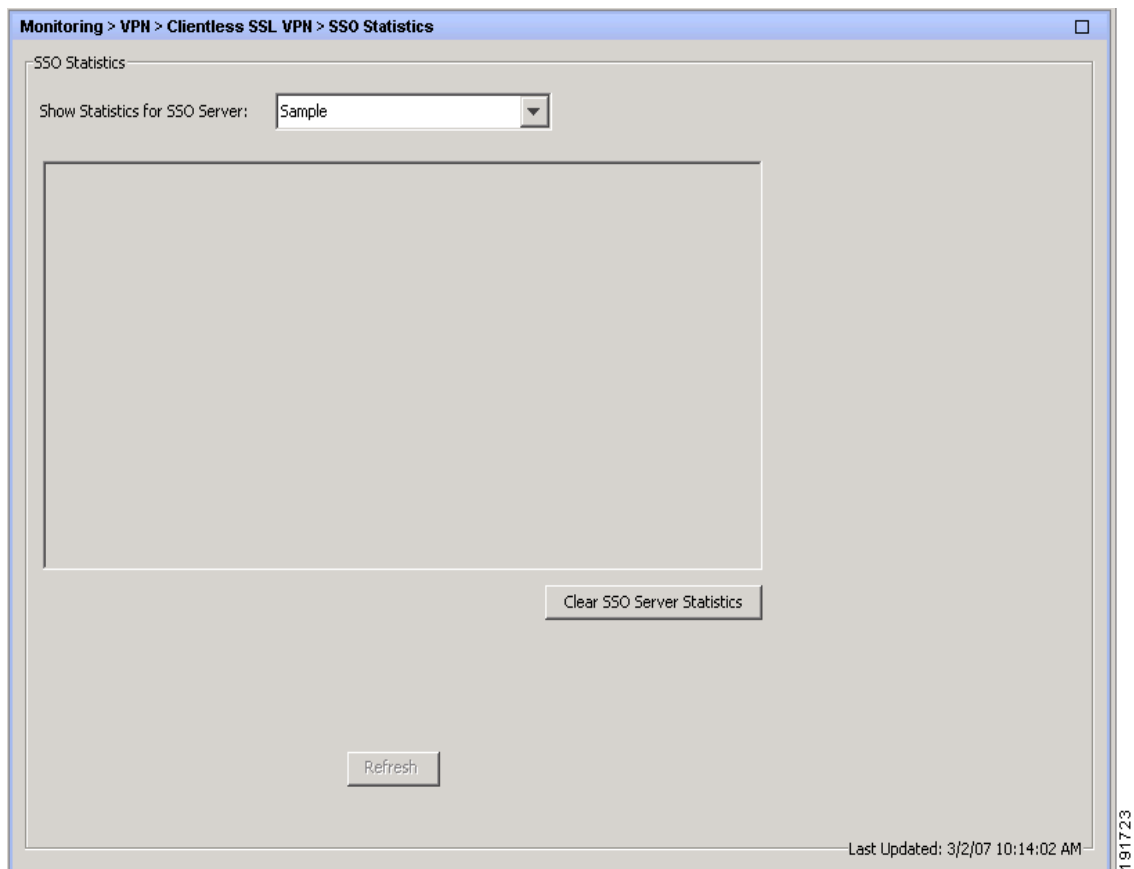
## SSO Statistics for Clientless SSL VPN Session

### Monitoring > VPN > WebVPN > SSO Statistics

This pane displays the single sign-on statistics for currently active SSO servers configured for the ASA.

**Note**

These statistics are for SSO with SiteMinder and SAML Browser Post Profile servers only.

**Fields**

- Show Statistics For SSO Server—Selects an SSO server.
- SSO Statistics—Shows the statistics for all the currently active sessions on the selected SSO server.  
SSO statistics that display include:
  - Name of SSO server
  - Type of SSO server
  - Authentication Scheme Version (SiteMinder servers)
  - Web Agent URL (SiteMinder servers)
  - Assertion Consumer URL (SAML POST servers)
  - Issuer (SAML POST servers)
  - Number of pending requests
  - Number of authorization requests
  - Number of retransmissions

- Number of accepts
  - Number of rejects
  - Number of timeouts
  - Number of unrecognized responses
- Refresh—Updates the statistics shown in the SSO Statistics table
- Clear SSO Server Statistics—Resets statistics for the displayed server.

## VPN Connection Status for the Easy VPN Client

Use this pane to view the status of the ASA configured as an Easy VPN client. This features applies to the ASA 5505 only.

### Fields

VPN Client Detail—Displays configuration information for the ASA5505 configured as an Easy VPN Client.

Connect—Establishes a client connection

Refresh—Refreshes the information displayed in the VPN Client Detail panel.







# Configuring SSL Settings

## SSL Settings

**Configuration > Device Management > Advanced > SSL Settings**

**Configuration > Remote Access VPN > Advanced > SSL Settings**

The ASA uses the Secure Sockets Layer (SSL) protocol and its successor, Transport Layer Security (TLS) to support secure message transmission for ASDM, Clientless, VPN, and browser-based sessions. The SSL Settings window lets you configure SSL versions and encryption algorithms for clients and servers. It also lets you apply previously configured trustpoints to specific interfaces, and to configure a fallback trustpoint for interfaces that do not have an associated trustpoint.

### Fields

- **Server SSL Version**—Choose to specify the SSL/TLS protocol version the ASA uses to negotiate as a server. You can make only one selection.

|                  |                                                                                                    |
|------------------|----------------------------------------------------------------------------------------------------|
| Any              | The ASA accepts SSL version 2 client hellos, and negotiates either SSL version 3 or TLS version 1. |
| Negotiate SSL V3 | The ASA accepts SSL version 2 client hellos, and negotiates to SSL version 3.                      |
| Negotiate TLS V1 | The ASA accepts SSL version 2 client hellos, and negotiates to TLS version 1.                      |
| SSL V3 Only      | The security appliance accepts only SSL version 3 client hellos, and uses only SSL version 3.      |
| TLS V1 Only      | The security appliance accepts only TLSv1 client hellos, and uses only TLS version 1.              |



### Note

To use port forwarding for Clientless SSL VPN, you must select Any or Negotiate SSL V3. The issue is that JAVA only negotiates SSLv3 in the client Hello packet when you launch the Port Forwarding application.

- **Client SSL Version**—Choose to specify the SSL/TLS protocol version the ASA uses to negotiate as a client. You can make only one selection.

|            |                                                                                          |
|------------|------------------------------------------------------------------------------------------|
| any        | The ASA sends SSL version3 hellos, and negotiates either SSL version 3 or TLS version 1. |
| sslv3-only | The security appliance sends SSL version 3 hellos, and accepts only SSL version 3.       |
| tlsv1-only | The security appliance sends TLSv1 client hellos, and accepts only TLS version 1.        |

- **Encryption**—Add the SSL encryption algorithms you want to support.
  - **Available Algorithms**—Lists the encryption algorithms the ASA supports that are not in use for SSL connections. To use, or make active, an available algorithm, highlight the algorithm and click **Add**.
  - **Active Algorithms**—Lists the encryption algorithms the security appliance supports and is currently using for SSL connections. To discontinue using, or change an active algorithm to available status, highlight the algorithm and click **Remove**.
  - **Add/Remove**—Click to change the status of encryption algorithms in either the Available or Active Algorithms columns.
  - **Move Up/Move Down**—Highlight an algorithm and click these buttons to change its priority. The ASA attempts to use an algorithm
- **Certificates**—Assign certificates to use for SSL authentication on each interface. Click **Edit** to define or modify the Trustpoint for each interface. Trustpoints are configured on Configuration
  - **Primary Enrolled Certificate**—Select the trustpoint to use for certificates on this interface.
  - **Load Balancing Enrolled Certificate**—Select a trustpoint to be used for certificates when VPN load balancing is configured.
- **Fallback Certificate**—Click to select a certificate to use for interfaces that have no certificate associated with them. If you select **None**, the ASA uses the default RSA key-pair and certificate.
- **Forced Certification Authentication Timeout**—Configure the number of minutes to wait before timing out certificate authentication.
- **Apply**—Click to apply your changes.
- **Reset**—Click to remove changes you have made and reset SSL parameters to the values that they held when you opened the window.

## SSL



# Configuring an External Server for Authorization and Authentication

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This chapter describes how to configure an external LDAP, RADIUS, or TACACS+ server to support AAA for the ASA. Before you configure the ASA to use an external server, you must configure the AAA server with the correct ASA authorization attributes and, from a subset of these attributes, assign specific permissions to individual users.

## Understanding Policy Enforcement of Authorization Attributes

The ASA supports several methods of applying user authorization attributes (also called user entitlements or permissions) to VPN connections. You can configure the ASA to obtain user attributes from any combination of:

- a Dynamic Access Policy (DAP) on the ASA
- an external RADIUS or LDAP authentication and/or authorization server
- a group policy on the ASA

If the ASA receives attributes from all sources, the attributes are evaluated, merged, and applied to the user policy. If there are conflicts between attributes, the DAP attributes take precedence.

The ASA applies attributes in the following order (see [Figure 13-1](#)).

1. DAP attributes on the ASA—Introduced in Version 8.0(2), these attributes take precedence over all others. If you set a bookmark or URL list in DAP, it overrides a bookmark or URL list set in the group policy.
2. User attributes on the AAA server—The server returns these attributes after successful user authentication and/or authorization. Do not confuse these with attributes that are set for individual users in the local AAA database on the ASA (User Accounts in ASDM).
3. Group policy configured on the ASA—If a RADIUS server returns the value of the RADIUS CLASS attribute IETF-Class-25 (OU=*group-policy*) for the user, the ASA places the user in the group policy of the same name and enforces any attributes in the group policy that are not returned by the server.

For LDAP servers, any attribute name can be used to set the group policy for the session. The LDAP attribute map that you configure on the ASA maps the LDAP attribute to the Cisco attribute IETF-Radius-Class.

4. Group policy assigned by the Connection Profile (called tunnel-group in the CLI)—The Connection Profile has the preliminary settings for the connection, and includes a default group policy applied to the user before authentication. All users connecting to the ASA initially belong to this group, which provides any attributes that are missing from the DAP, user attributes returned by the server, or the group policy assigned to the user.
5. Default group policy assigned by the ASA (DfltGrpPolicy)—System default attributes provide any values that are missing from the DAP, user attributes, group policy, or connection profile.

**Figure 13-1** Policy Enforcement Flow

## Defining the ASA LDAP Configuration

Authorization refers to the process of enforcing permissions or attributes. An LDAP server defined as an authentication or authorization server enforces permissions or attributes if they are configured.

### Guidelines

The ASA enforces the LDAP attributes based on attribute name, not numeric ID. RADIUS attributes, are enforced by numeric ID, not by name.

For ASDM Version 7.0, LDAP attributes include the cVPN3000 prefix. For ASDM Versions 7.1 and later, this prefix was removed.

LDAP attributes are a subset of the Radius attributes, which are listed in the Radius chapter.

## Active Directory/LDAP VPN Remote Access Authorization Examples

This section presents example procedures for configuring authentication and authorization on the ASA using the Microsoft Active Directory server. It includes the following topics:

- [User-Based Attributes Policy Enforcement, page 13-3](#)

- [Placing LDAP Users in a Specific Group Policy, page 13-5](#)
- [Enforcing Static IP Address Assignment for AnyConnect Tunnels, page 13-7](#)
- [Enforcing Dial-in Allow or Deny Access, page 13-9](#)
- [Enforcing Logon Hours and Time-of-Day Rules, page 13-12](#)

Other configuration examples available on Cisco.com include the following TechNotes.

- *ASA/PIX: Mapping VPN Clients to VPN Group Policies Through LDAP Configuration Example* at the following URL:  
[http://www.cisco.com/en/US/products/ps6120/products\\_configuration\\_example09186a008089149d.shtml](http://www.cisco.com/en/US/products/ps6120/products_configuration_example09186a008089149d.shtml)
- *PIX/ASA 8.0: Use LDAP Authentication to Assign a Group Policy at Login* at the following URL:  
[http://www.cisco.com/en/US/products/ps6120/products\\_configuration\\_example09186a00808d1a7c.shtml](http://www.cisco.com/en/US/products/ps6120/products_configuration_example09186a00808d1a7c.shtml)

## User-Based Attributes Policy Enforcement

You can map any standard LDAP attribute to a well-known Vendor-Specific Attribute (VSA), and you can map one or more LDAP attribute(s) to one or more Cisco LDAP attributes.

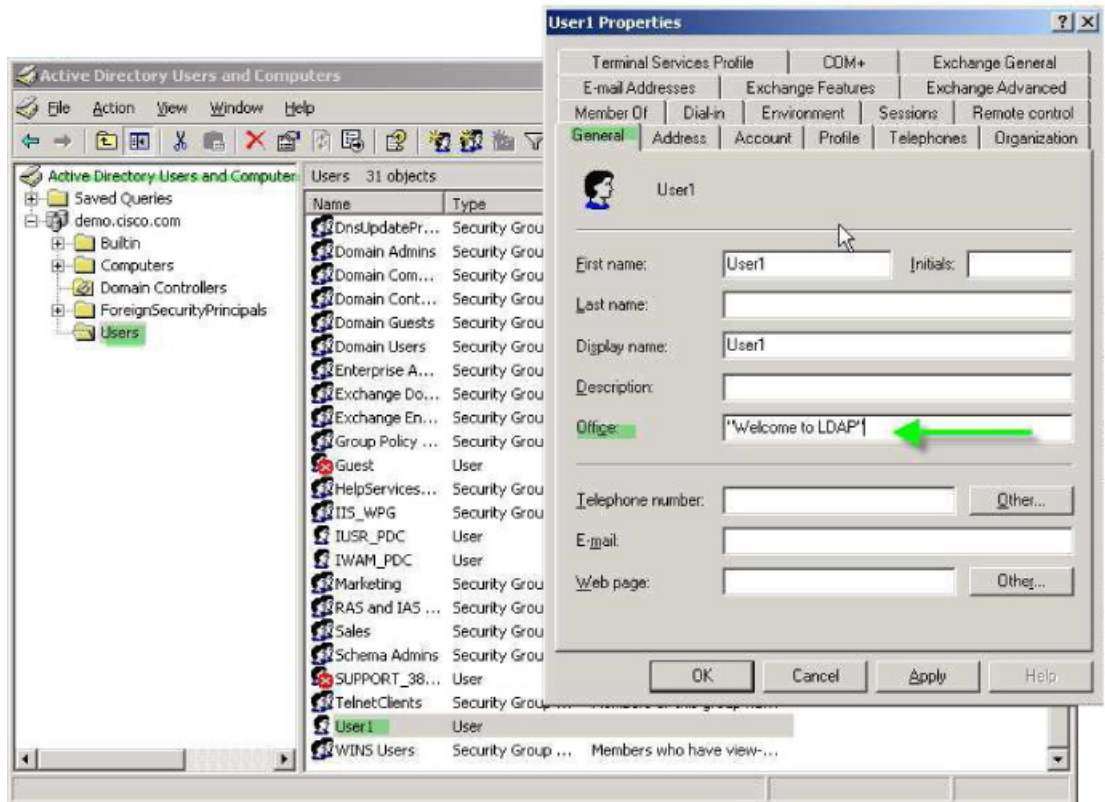
The following example shows how to configure the ASA to enforce a simple banner for a user who is configured on an AD LDAP server. On the server, use the Office field in the General tab to enter the banner text. This field uses the attribute named physicalDeliveryOfficeName. On the ASA, create an attribute map that maps physicalDeliveryOfficeName to the Cisco attribute Banner1. During authentication, the ASA retrieves the value of physicalDeliveryOfficeName from the server, maps the value to the Cisco attribute Banner1, and displays the banner to the user.

This example applies to any connection type, including the IPsec VPN client, AnyConnect SSL VPN client, or clientless SSL VPN. In the example, User1 connects through a clientless SSL VPN connection.

To configure the attributes for a user on the AD or LDAP Server, perform the following steps:

- 
- |               |                                                                                                                                      |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Right-click a user.<br>The Properties dialog box appears (see <a href="#">Figure 13-2</a> ).                                         |
| <b>Step 2</b> | Click the <b>General</b> tab and enter banner text in the Office field, which uses the AD/LDAP attribute physicalDeliveryOfficeName. |

Figure 13-2 LDAP User Configuration



330370

**Step 3** Create an LDAP attribute map on the ASA.

The following example creates the map Banner and maps the AD/LDAP attribute physicalDeliveryOfficeName to the Cisco attribute Banner1:

```
ciscoasa(config)# ldap attribute-map Banner
ciscoasa(config-ldap-attribute-map)# map-name physicalDeliveryOfficeName Banner1
```

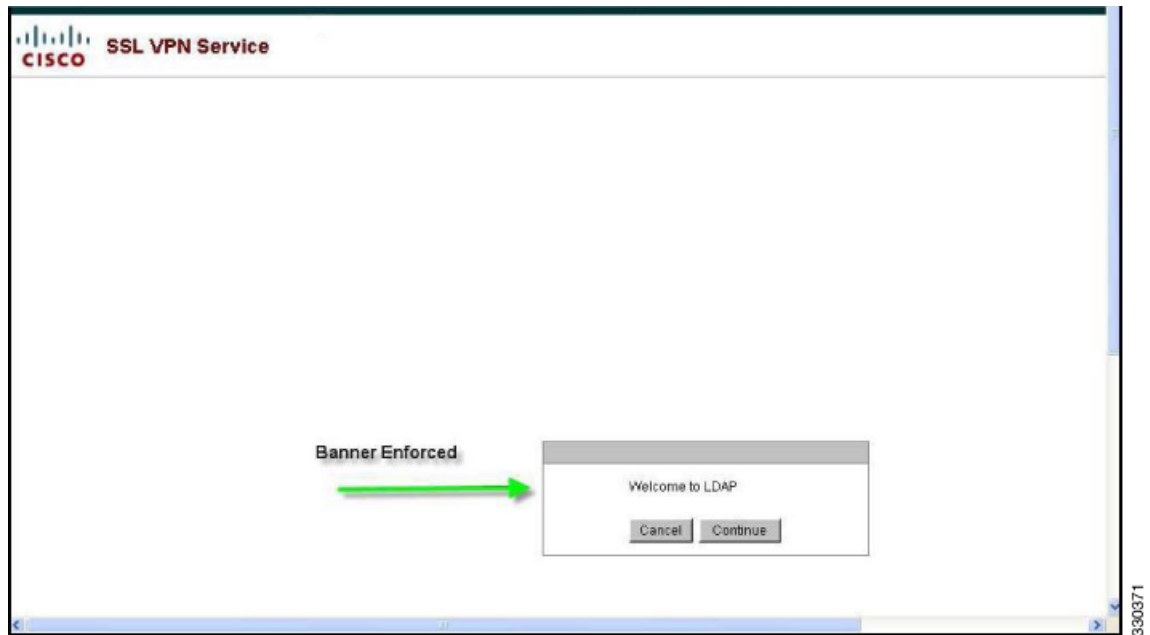
**Step 4** Associate the LDAP attribute map to the AAA server.

The following example enters the aaa server host configuration mode for the host 10.1.1.2 in the AAA server group MS\_LDAP, and associates the attribute map Banner that you created in Step 3:

```
ciscoasa(config)# aaa-server MS_LDAP host 10.1.1.2
ciscoasa(config-aaa-server-host)# ldap-attribute-map Banner
```

**Step 5** Test the banner enforcement.

The following example shows a clientless SSL connection and the banner enforced through the attribute map after the user authenticates (see Figure 13-3).

**Figure 13-3** Banner Displayed

## Placing LDAP Users in a Specific Group Policy

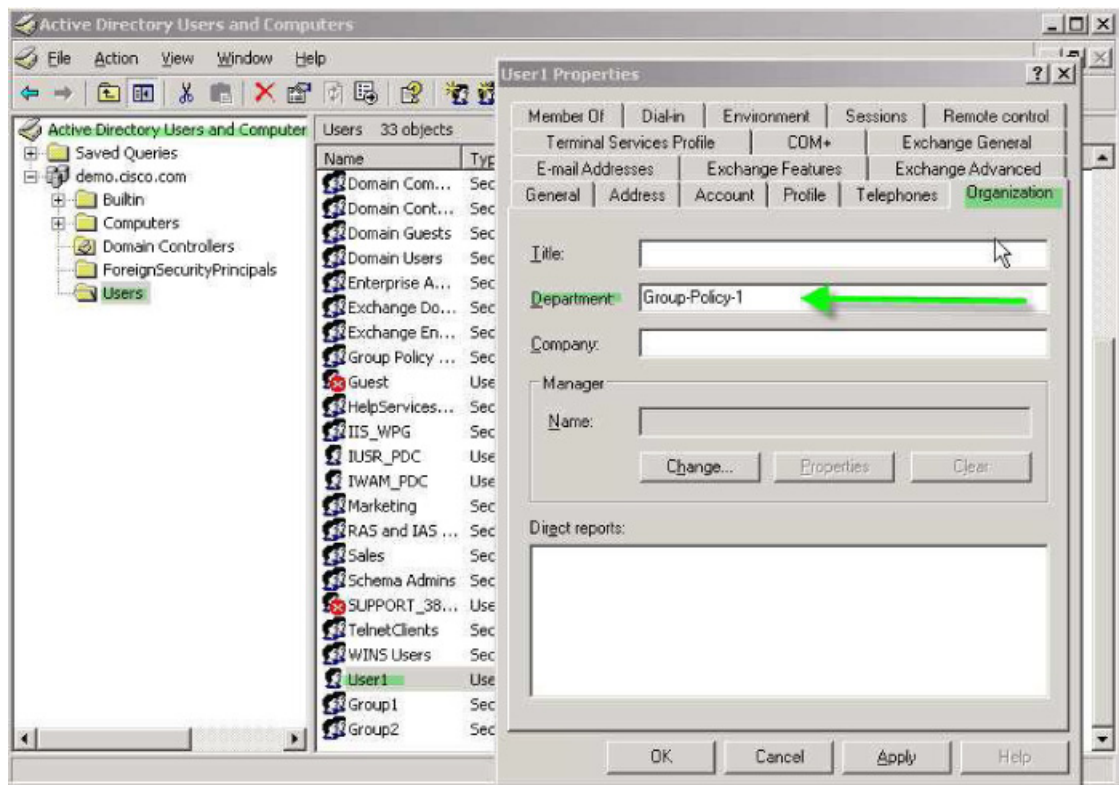
The following example shows how to authenticate User1 on the AD LDAP server to a specific group policy on the ASA. On the server, use the Department field of the Organization tab to enter the name of the group policy. Then create an attribute map, and map Department to the Cisco attribute IETF-Radius-Class. During authentication, the ASA retrieves the value of Department from the server, maps the value to the IETF-Radius-Class, and places User1 in the group policy.

This example applies to any connection type, including the IPsec VPN client, AnyConnect SSL VPN client, or clientless SSL VPN. In this example, User1 is connecting through a clientless SSL VPN connection.

To configure the attributes for the user on the AD LDAP server, perform the following steps:

- 
- Step 1** Right-click the user.  
The Properties dialog box appears (see [Figure 13-4](#)).
- Step 2** Click the **Organization** tab and enter **Group-Policy-1** in the Department field.



**Figure 13-4 AD/LDAP Department Attribute**

- Step 3** Define an attribute map for the LDAP configuration shown in [Step 1](#).

The following example shows how to map the AD attribute Department to the Cisco attribute IETF-Radius-Class.

```
ciscoasa(config)# ldap attribute-map group_policy
ciscoasa(config-ldap-attribute-map)# map-name Department IETF-Radius-Class
```

- Step 4** Associate the LDAP attribute map to the AAA server.

The following example enters the aaa server host configuration mode for the host 10.1.1.2 in the AAA server group MS\_LDAP, and associates the attribute map group\_policy that you created in Step 3:

```
ciscoasa(config)# aaa-server MS_LDAP host 10.1.1.2
ciscoasa(config-aaa-server-host)# ldap-attribute-map group_policy
```

- Step 5** Add the new group-policy on the ASA and configure the required policy attributes that will be assigned to the user. The following example creates Group-policy-1, the name entered in the Department field on the server:

```
ciscoasa(config)# group-policy Group-policy-1 external server-group LDAP_demo
ciscoasa(config-aaa-server-group)#
```

- Step 6** Establish the VPN connection as the user would, and verify that the session inherits the attributes from Group-Policy1 (and any other applicable attributes from the default group-policy).

- Step 7** Monitor the communication between the ASA and the server by enabling the **debug ldap 255** command from privileged EXEC mode. The following is sample output from this command, which has been edited to provide the key messages:

```
[29] Authentication successful for user1 to 10.1.1.2
[29] Retrieving user attributes from server 10.1.1.2
```



```
[29] Retrieved Attributes:
[29] department: value = Group-Policy-1
[29] mapped to IETF-Radius-Class: value = Group-Policy-1
```

## Enforcing Static IP Address Assignment for AnyConnect Tunnels

In this example, configure the AnyConnect client user Web1 to receive a static IP address. then enter the address in the Assign Static IP Address field of the Dialin tab on the AD LDAP server. This field uses the msRADIUSFramedIPAddress attribute. Create an attribute map that maps this attribute to the Cisco attribute IETF-Radius-Framed-IP-Address.

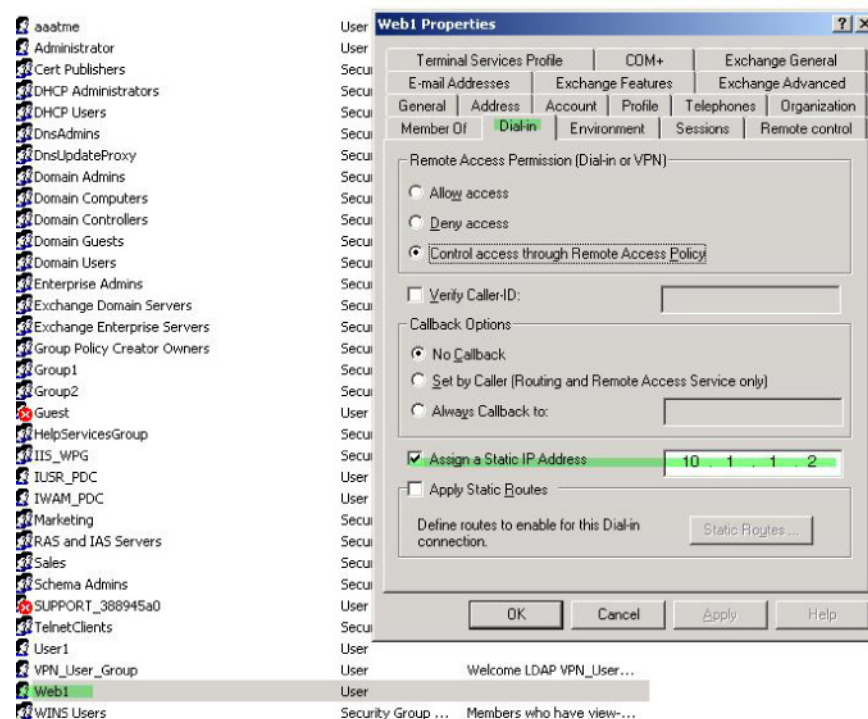
During authentication, the ASA retrieves the value of msRADIUSFramedIPAddress from the server, maps the value to the Cisco attribute IETF-Radius-Framed-IP-Address, and provides the static address to User1.

The following example applies to full-tunnel clients, including the IPsec client and the SSL VPN clients (AnyConnect client 2.x and the SSL VPN client).

To configure the user attributes on the AD /LDAP server, perform the following steps:

- Step 1** Right-click the username.
- The Properties dialog box appears (see [Figure 13-5](#)).
- Step 2** Click the **Dialin** tab, check the **Assign Static IP Address** check box, and enter an IP address of 10.1.1.2.

**Figure 13-5 Assign Static IP Address**



- Step 3** Create an attribute map for the LDAP configuration shown in [Step 1](#).

The following example shows how to map the AD attribute `msRADIUSFramedIPAddress` used by the Static Address field to the Cisco attribute `IETF-Radius-Framed-IP-Address`:

```
ciscoasa(config)# ldap attribute-map static_address
ciscoasa(config-ldap-attribute-map)# map-name msRADIUSFramedIPAddress
IETF-Radius-Framed-IP-Address
```

**Step 4** Associate the LDAP attribute map to the AAA server.

The following example enters the aaa server host configuration mode for the host 10.1.1.2, in the AAA server group `MS_LDAP`, and associates the attribute map `static_address` that you created in Step 3:

```
ciscoasa(config)# aaa-server MS_LDAP host 10.1.1.2
ciscoasa(config-aaa-server-host)# ldap-attribute-map static_address
```

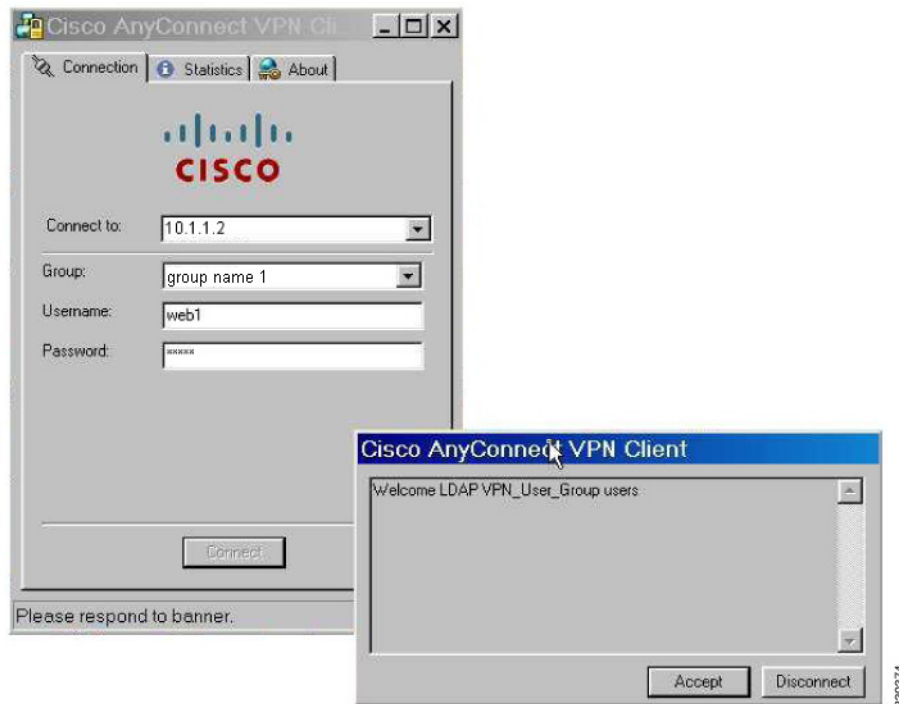
**Step 5** Verify that the `vpn-address-assignment` command is configured to specify AAA by viewing this part of the configuration with the `show run all vpn-addr-assign` command:

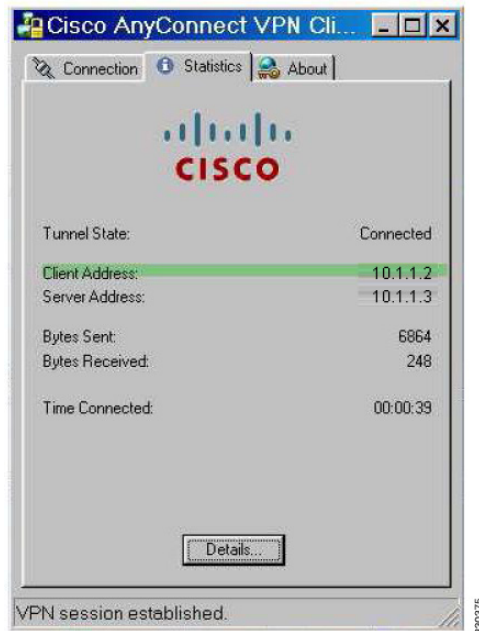
```
ciscoasa(config)# show run all vpn-addr-assign
vpn-addr-assign aaa    << Make sure this is configured >>
no vpn-addr-assign dhcp
vpn-addr-assign local
ciscoasa(config)#
```

**Step 6** Establish a connection to the ASA with the AnyConnect client. Observe the following:

- The banner is received in the same sequence as a clientless connection (see [Figure 13-6](#)).
- The user receives the IP address configured on the server and mapped to the ASA (see [Figure 13-7](#)).

**Figure 13-6** Verify the Banner for the AnyConnect Session



**Figure 13-7** AnyConnect Session Established

**Step 7** Use the `show vpn-sessiondb svc` command to view the session details and verify the address assigned:

```
ciscoasa# show vpn-sessiondb svc
```

```
Session Type: SVC
Username      : web1                               Index      : 31
Assigned IP   : 10.1.1.2                           Public IP   : 10.86.181.70
Protocol      : Clientless SSL-Tunnel               DTLS-Tunnel
Encryption    : RC4 AES128                         Hashing     : SHA1
Bytes Tx      : 304140                             Bytes Rx    : 470506
Group Policy   : VPN_User_Group                     Tunnel Group : Group1_TunnelGroup
Login Time    : 11:13:05 UTC Tue Aug 28 2007
Duration      : 0h:01m:48s
NAC Result    : Unknown
VLAN Mapping  : N/A                                VLAN        : none
```

## Enforcing Dial-in Allow or Deny Access

The following example creates an LDAP attribute map that specifies the tunneling protocols allowed by the user. You map the allow access and deny access settings on the Dialin tab to the Cisco attribute Tunneling-Protocol, which supports the bitmap values shown in [Table 13-1](#):

**Table 13-1** Bitmap Values for Cisco Tunneling-Protocol Attribute

| Value          | Tunneling Protocol |
|----------------|--------------------|
| 1              | PPTP               |
| 2              | L2TP               |
| 4 <sup>1</sup> | IPsec (IKEv1)      |
| 8 <sup>2</sup> | L2TP/IPsec         |

**Table 13-1** *Bitmap Values for Cisco Tunneling-Protocol Attribute (continued)*

| Value | Tunneling Protocol                      |
|-------|-----------------------------------------|
| 16    | Clientless SSL                          |
| 32    | SSL client—AnyConnect or SSL VPN client |
| 64    | IPsec (IKEv2)                           |

1. IPsec and L2TP over IPsec are not supported simultaneously. Therefore, the values 4 and 8 are mutually exclusive.
2. See note 1.

Use this attribute to create an Allow Access (TRUE) or a Deny Access (FALSE) condition for the protocols, and enforce the method for which the user is allowed access.

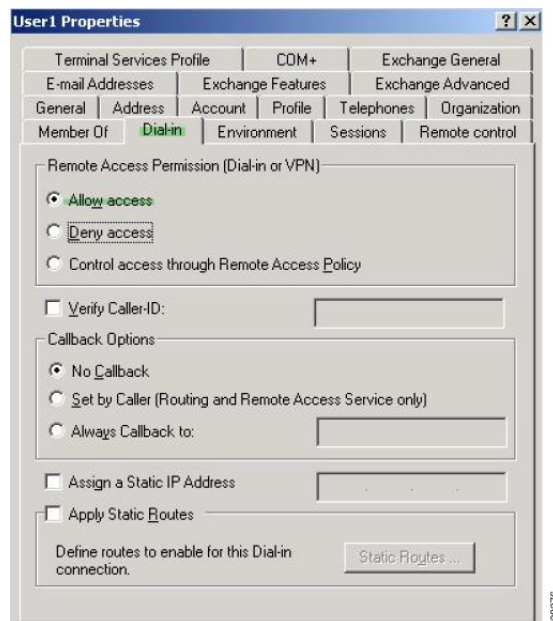
For this simplified example, by mapping the tunnel protocol IPsec/IKEv1 (4), you can create an allow (true) condition for the Cisco VPN client. You also map WebVPN (16) and SVC/AC (32), which are mapped as a value of 48 (16+32) and create a deny (false) condition. This allows the user to connect to the ASA using IPsec, but any attempt to connect using clientless SSL or the AnyConnect client is denied.

Another example of enforcing dial-in allow access or deny access is available in the Tech Note *ASA/PIX: Mapping VPN Clients to VPN Group Policies Through LDAP Configuration Example* at the following URL:

[http://www.cisco.com/en/US/products/ps6120/products\\_configuration\\_example09186a008089149d.shtml](http://www.cisco.com/en/US/products/ps6120/products_configuration_example09186a008089149d.shtml)

To configure the user attributes on the AD/LDAP server, perform the following steps:

- Step 1** Right-click the user.  
The Properties dialog box appears.
- Step 2** Click the **Dial-in** tab, then click the **Allow Access** radio button (Figure 13-8).

**Figure 13-8** *AD/LDAP User1 - Allow Access*

**Note**

If you select the Control access through the Remote Access Policy option, then a value is not returned from the server, and the permissions that are enforced are based on the internal group policy settings of the ASA.

- Step 3** Create an attribute map to allow both an IPsec and AnyConnect connection, but deny a clientless SSL connection.

The following example shows how to create the map `tunneling_protocols`, and map the AD attribute `msNPAllowDialin` used by the Allow Access setting to the Cisco attribute Tunneling-Protocols using the `map-name` command, and add map values with the `map-value` command:

```
ciscoasa(config)# ldap attribute-map tunneling_protocols
ciscoasa(config-ldap-attribute-map)# map-name msNPAllowDialin Tunneling-Protocols
ciscoasa(config-ldap-attribute-map)# map-value msNPAllowDialin FALSE 48
ciscoasa(config-ldap-attribute-map)# map-value msNPAllowDialin TRUE 4
```

- Step 4** Associate the LDAP attribute map to the AAA server.

The following example enters the aaa server host configuration mode for the host 10.1.1.2, in the AAA server group MS\_LDAP, and associates the attribute map `tunneling_protocols` that you created in Step 2:

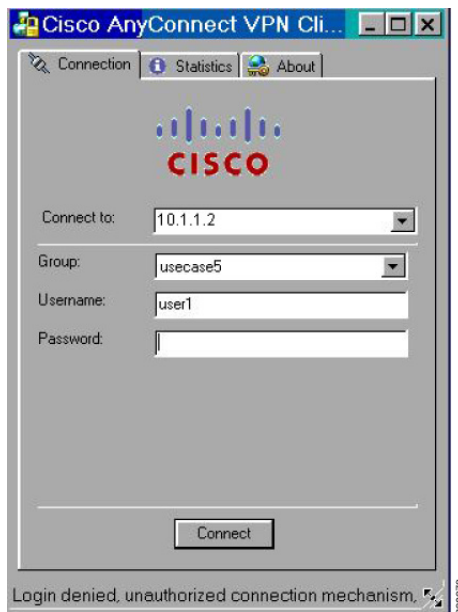
```
ciscoasa(config)# aaa-server MS_LDAP host 10.1.1.2
ciscoasa(config-aaa-server-host)# ldap-attribute-map tunneling_protocols
```

- Step 5** Verify that the attribute map works as configured.

- Step 6** Try connections using clientless SSL, the AnyConnect client, and the IPsec client. The clientless and AnyConnect connections should fail, and the user should be informed that an unauthorized connection mechanism was the reason for the failed connection. The IPsec client should connect because IPsec is an allowed tunneling protocol according to the attribute map (see [Figure 13-9](#) and [Figure 13-10](#)).

**Figure 13-9 Login Denied Message for Clientless User**

The screenshot shows a web browser window with a title bar that says "Login". The main content area has a red header with the text "Login denied, unauthorized connection mechanism, contact your administrator." Below this, it says "Please enter your username and password." There are three input fields: "USERNAME:" with a text box, "PASSWORD:" with a text box, and "GROUP:" with a dropdown menu showing "group name". At the bottom of the form is a "Login" button. The number "330377" is visible in the bottom right corner of the window.

**Figure 13-10** Login Denied Message for AnyConnect Client User

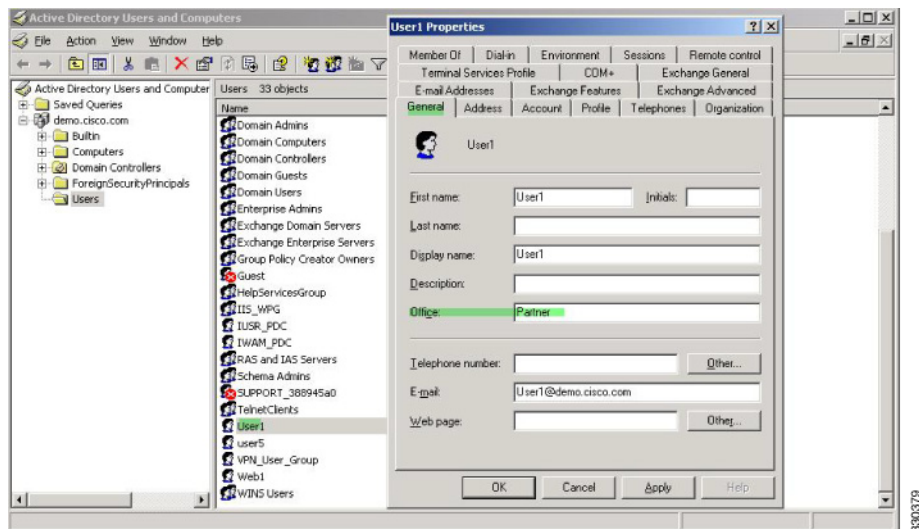
## Enforcing Logon Hours and Time-of-Day Rules

The following example shows how to configure and enforce the hours that a clientless SSL user (such as a business partner) is allowed to access the network.

On the AD server, use the Office field to enter the name of the partner, which uses the physicalDeliveryOfficeName attribute. Then we create an attribute map on the ASA to map that attribute to the Cisco attribute Access-Hours. During authentication, the ASA retrieves the value of physicalDeliveryOfficeName and maps it to Access-Hours.

To configure the user attributes on the AD /LDAP server, perform the following steps:

- 
- Step 1** Select the user, and right-click **Properties**.  
The Properties dialog box appears (see [Figure 13-11](#)).
- Step 2** Click the **General** tab.

**Figure 13-11 Active Directory Properties Dialog Box****Step 3** Create an attribute map.

The following example shows how to create the attribute map `access_hours` and map the AD attribute `physicalDeliveryOfficeName` used by the Office field to the Cisco attribute `Access-Hours`.

```
ciscoasa(config)# ldap attribute-map access_hours
ciscoasa(config-ldap-attribute-map)# map-name physicalDeliveryOfficeName Access-Hours
```

**Step 4** Associate the LDAP attribute map to the AAA server.

The following example enters the aaa server host configuration mode for the host 10.1.1.2, in the AAA server group `MS_LDAP`, and associates the attribute map `access_hours` that you created in Step 3:

```
ciscoasa(config)# aaa-server MS_LDAP host 10.1.1.2
ciscoasa(config-aaa-server-host)# ldap-attribute-map access_hours
```

**Step 5** Configure time ranges for each value allowed on the server.

The following example configures Partner access hours from 9am to 5pm Monday through Friday:

```
ciscoasa(config)# time-range Partner
ciscoasa(config-time-range)# periodic weekdays 09:00 to 17:00
```

## Example of Creating a Group Policy for a Local User

### Prerequisites

This procedure describes how to edit an existing user. To add a user select **Configuration > Remote Access VPN > AAA/Local Users > Local Users** and click **Add**. For more information see [“Adding a User Account to the Local Database”](#) section on page 33-3.

## Guidelines

By default, the **Inherit** check box is checked for each setting on the Edit User Account screen, which means that the user account inherits the value of that setting from the default group policy, DfltGrpPolicy.

To override each setting, uncheck the **Inherit** check box, and enter a new value. The detailed steps that follow describe each of the settings on the Edit User Account screen.

## Detailed Steps

- 
- Step 1** Start ASDM and select **Configuration > Remote Access VPN > AAA/Local Users > Local Users**.
- Step 2** Select the user you want configure and click **Edit**.  
The Edit User Account screen opens.
- Step 3** In the left-hand pane, click **VPN Policy**.
- Step 4** Specify a group policy for the user. The user policy will inherit the attributes of this group policy. If there are other fields on this screen that are set to **Inherit** the configuration from the Default Group Policy, the attributes specified in this group policy will take precedence over those set in the Default Group Policy.
- Step 5** Specify which tunneling protocols are available for the user, or whether the value is inherited from the group policy. Check the desired **Tunneling Protocols** check boxes to choose one of the following tunneling protocols:
- Clientless SSL VPN (VPN via SSL/TLS) uses a web browser to establish a secure remote-access tunnel to a VPN Concentrator; requires neither a software nor hardware client. Clientless SSL VPN can provide easy access to a broad range of enterprise resources, including corporate websites, web-enabled applications, NT/AD file shares (web-enabled), e-mail, and other TCP-based applications from almost any computer that can reach HTTPS Internet sites.
  - The SSL VPN Client lets users connect after downloading the Cisco AnyConnect Client application. Users use a clientless SSL VPN connection to download this application the first time. Client updates then occur automatically as needed whenever the user connects.
  - IPsec IKEv1—IP Security Protocol. Regarded as the most secure protocol, IPsec provides the most complete architecture for VPN tunnels. Both Site-to-Site (peer-to-peer) connections and Cisco VPN client-to-LAN connections can use IPsec IKEv1.
  - IPsec IKEv2—Supported by the AnyConnect Secure Mobility Client. AnyConnect connections using IPsec with IKEv2 provide advanced features such as software updates, client profiles, GUI localization (translation) and customization, Cisco Secure Desktop, and SCEP proxy.
  - L2TP over IPsec allows remote users with VPN clients provided with several common PC and mobile PC operating systems to establish secure connections over the public IP network to the ASA and private corporate networks.




---

**Note** If no protocol is selected, an error message appears.

---

- Step 6** Specify which filter (IPv4 or IPv6) to use, or whether to inherit the value from the group policy. Filters consist of rules that determine whether to allow or reject tunneled data packets coming through the ASA, based on criteria such as source address, destination address, and protocol. To configure filters and rules, choose **Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit > General > More Options > Filter**.



Click **Manage** to display the ACL Manager pane, on which you can add, edit, and delete ACLs and ACEs.

- Step 7** Specify whether to inherit the Connection Profile (tunnel group) lock or to use the selected tunnel group lock, if any. Selecting a specific lock restricts users to remote access through this group only. Tunnel Group Lock restricts users by checking if the group configured in the VPN client is the same as the users assigned group. If it is not, the ASA prevents the user from connecting. If the Inherit check box is not checked, the default value is None.
- Step 8** Specify whether to inherit the Store Password on Client System setting from the group. Uncheck the **Inherit** check box to activate the Yes and No radio buttons. Click **Yes** to store the login password on the client system (potentially a less-secure option). Click **No** (the default) to require the user to enter the password with each connection. For maximum security, we recommend that you *not allow* password storage. This parameter has no effect on interactive hardware client authentication or individual user authentication for a VPN 3002.
- Step 9** Specify an Access Hours policy to apply to this user, create a new access hours policy for the user, or leave the Inherit box checked. The default value is Inherit, or, if the Inherit check box is not checked, the default value is Unrestricted.
- Click **Manage** to open the Add Time Range dialog box, in which you can specify a new set of access hours.
- Step 10** Specify the number of simultaneous logins by the user. The Simultaneous Logins parameter specifies the maximum number of simultaneous logins allowed for this user. The default value is 3. The minimum value is 0, which disables login and prevents user access.



**Note**

While there is no maximum limit, allowing several simultaneous connections could compromise security and affect performance.

- Step 11** Specify the **maximum connection time** for the user connection time in minutes. At the end of this time, the system terminates the connection. The minimum is 1 minute, and the maximum is 2147483647 minutes (over 4000 years, should we all be so lucky). To allow unlimited connection time, check the **Unlimited** check box (the default).
- Step 12** Specify the Idle Timeout for the user in minutes. If there is no communication activity on the connection by this user in this period, the system terminates the connection. The minimum time is 1 minute, and the maximum time is 10080 minutes. This value does not apply to users of clientless SSL VPN connections.
- Step 13** Configure the Session Alert Interval. If you uncheck the Inherit check box, the Default check box is checked automatically. This sets the session alert interval to 30 minutes. If you want to specify a new value, uncheck the Default check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- Step 14** Configure the Idle Alert Interval. If you uncheck the Inherit check box, the Default check box is checked automatically. This sets the idle alert interval to 30 minutes. If you want to specify a new value, uncheck the Default check box and specify a session alert interval from 1 to 30 minutes in the minutes box.
- Step 15** To set a dedicated IPv4 address for this user, enter an IPv4 address and subnet mask in the Dedicated IPv4 Address (Optional) area.
- Step 16** To set a dedicated IPv6 address for this user, enter an IPv6 address with an IPv6 prefix in the Dedicated IPv6 Address (Optional) field. The IPv6 prefix indicates the subnet on which the IPv6 address resides.
- Step 17** To configure clientless SSL settings, in the left-hand pane, click **Clientless SSL VPN**. To override each setting, uncheck the **Inherit** check box, and enter a new value.
- Step 18** Click **Apply**.

The changes are saved to the running configuration.

---

















## **PART 2**

### **Configuring a Clientless SSL VPN**





# Introduction to Clientless SSL VPN

September 13, 2013

## Introduction to Clientless SSL VPN

Clientless SSL VPN enables end users to securely access resources on the corporate network from anywhere using an SSL-enabled Web browser. The user first authenticates with a Clientless SSL VPN gateway, which then allows the user to access pre-configured network resources.



### Note

Security contexts (also called firewall multimode) and Active/Active stateful failover are not supported when Clientless SSL VPN is enabled.

Clientless SSL VPN creates a secure, remote-access VPN tunnel to an ASA using a Web browser without requiring a software or hardware client. It provides secure and easy access to a broad range of Web resources and both web-enabled and legacy applications from almost any device that can connect to the Internet via HTTP. They include:

- Internal websites.
- Web-enabled applications.
- NT/Active Directory file shares.
- email proxies, including POP3S, IMAP4S, and SMTPS.
- Microsoft Outlook Web Access Exchange Server 2000, 2003, and 2007.
- Microsoft Web App to Exchange Server 2010 in 8.4(2) and later.
- Application Access (smart tunnel or port forwarding access to other TCP-based applications)

Clientless SSL VPN uses Secure Sockets Layer Protocol and its successor, Transport Layer Security (SSL/TLS1) to provide the secure connection between remote users and specific, supported internal resources that you configure at an internal server. The ASA recognizes connections that must be proxied, and the HTTP server interacts with the authentication subsystem to authenticate users.

The network administrator provides access to resources by users of Clientless SSL VPN sessions on a group basis. Users have no direct access to resources on the internal network.

## Prerequisites

See the *Supported VPN Platforms, Cisco ASA 5500 Series* for the platforms and browsers supported by ASA Release 9.0.

## Guidelines and Limitations

- ActiveX pages require that you enable ActiveX Relay or enter **activex-relay** on the associated group policy. If you do so or assign a smart tunnel list to the policy, and the browser proxy exception list on the endpoint specifies a proxy, the user must add a “shutdown.webvpn.relay.” entry to that list.
- The ASA does not support clientless access to Windows Shares (CIFS) Web Folders from Windows 7, Vista, Internet Explorer 8 to 10, Mac OS X, or Linux.
- Certificate authentication, including the DoD Common Access Card and SmartCard, works with the Safari keychain only.
- The ASA does not support DSA or RSA certificates for Clientless SSL VPN connections.
- Some domain-based security products have requirements beyond those requests that originate from the ASA.
- Configuration control inspection and other inspection features under the Modular Policy Framework are not supported.
- Neither NAT or PAT is applicable to the client.
- Some components of Clientless SSL VPN require the Java Runtime Environment (JRE). With Mac OS X v10.7 and later Java is not installed by default. For details of how to install Java on Mac OS X, see [http://java.com/en/download/faq/java\\_mac.xml](http://java.com/en/download/faq/java_mac.xml).

When you have several group policies configured for the clientless portal, they are displayed in a drop-down on the logon page. When the first group policy in the list requires a certificate, then the user must have a matching certificate. If some of your group policies do not use certificates, you must configure the list to display a non-certificate policy first. Alternatively, you may want to create a dummy group policy with the name “0-Select-a-group.”



---

You can control which policy is displayed first by naming your group policies alphabetically, or prefix them with numbers. For example, 1-AAA, 2-Certificate.

---



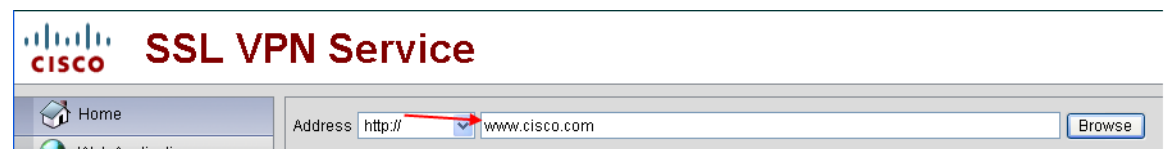
## Basic Clientless SSL VPN Configuration

September 13, 2013

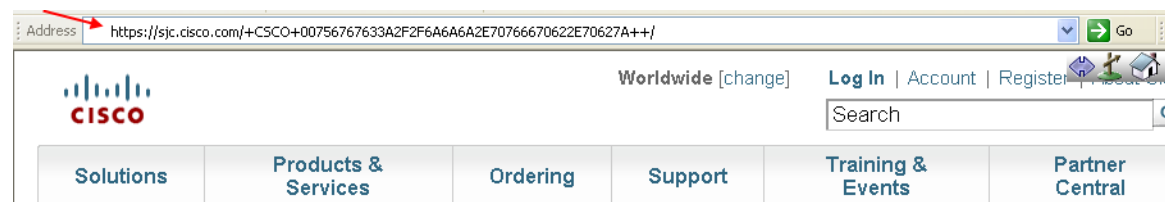
### Clientless SSL VPN Security Precautions

By default, the ASA allows all portal traffic to all Web resources (for example HTTPS, CIFS, RDP, and plug-ins). Clientless SSL VPN rewrites each URL to one that is meaningful only to the ASA. The user cannot use this URL to confirm that they are connected to the website they requested. To avoid placing users at risk from phishing websites, assign a Web ACL to the policies configured for clientless access—group policies, dynamic access policies, or both—to control traffic flows from the portal. Cisco recommends switching off URL Entry on these policies to prevent user confusion over what is accessible.

**Figure 12-1** Example URL Entered by User



**Figure 12-2** Same URL Rewritten by Security Appliance and Displayed in Browser Window



#### DETAILED STEPS

- Step 1** Configure a group policy for all users who need Clientless SSL VPN access, and enable Clientless SSL VPN for that group policy only.
- Step 2** With the group policy open, choose **General > More Options > Web ACL** and click **Manage**.

- Step 3** Create a Web ACL to do one of the following:
- Permit access only to specific targets within the private network.
  - Permit access only to the private network, deny Internet access, or permit access only to reputable sites.
- Step 4** Assign the Web ACL to any policies (group policies, dynamic access policies, or both) that you have configured for Clientless SSL VPN access. To assign a Web ACL to a DAP, edit the DAP record, and select the Web ACL on the **Network ACL Filters** tab.
- Step 5** Switch off URL Entry on the *portal page*, the page that opens upon the establishment of a browser-based connection. Click **Disable** next to URL Entry on both the group policy Portal frame and the DAP **Functions** tab. To switch off URL Entry on a DAP, use ASDM to edit the DAP record, click the **Functions** tab, and check **Disable** next to URL Entry
- Step 6** Instruct users to enter external URLs in the native browser address field above the portal page or open a separate browser window to visit external sites.
- 

## Configuring Clientless SSL VPN Access

When configuring Clientless SSL VPN access, you can do the following:

- Enable or switch off ASA interfaces for Clientless SSL VPN sessions.
- Choose a port for Clientless SSL VPN connections.
- Set a maximum number of simultaneous Clientless SSL VPN sessions.

### DETAILED STEPS

- Step 1** To configure or create a group policy for clientless access, navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies** pane.
- Step 2** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Connection Profiles**.
- Enable or switch off **Allow Access** for each ASA interface.  
The Interface columns list the configured interfaces. The WebVPN Enabled field displays the status for Clientless SSL VPN on the interface. A green check next to Yes indicates that Clientless SSL VPN is enabled. A red circle next to No indicates that Clientless SSL VPN is switched off.
  - Click **Port Setting**, and enter the port number (1 to 65535) to use for Clientless SSL VPN sessions. The default is 443. If you change the port number, all current Clientless SSL VPN connections are terminated, and current users must reconnect. You will also be prompted to reconnect the ASDM session.
- Step 3** Navigate to **Configuration > Remote Access VPN > Advanced > Maximum VPN Sessions**, and enter the maximum number of Clientless SSL VPN sessions to allow in the Maximum Other VPN Sessions field. Different ASA models support Clientless SSL VPN sessions as follows: ASA 5510 supports a maximum of 250; ASA 5520 maximum is 750; ASA 5540 maximum is 2500; ASA 5550 maximum is 5000.
-

# Verifying Clientless SSL VPN Server Certificates

When connecting to a remote SSL-enabled server through Clientless SSL VPN, it is important to know that you can trust the remote server, and that it is in fact the server you are trying to connect to. ASA 9.0 introduced support for SSL server certificate verification against a list of trusted certificate authority (CA) certificates for Clientless SSL VPN.

When connecting to a remote server with a Web browser using the HTTPS protocol, the server provides a digital certificate signed by a certificate authority (CA) to identify itself. Web browsers include a collection of CA certificates which are used to verify the validity of the server certificate. This is a form of public key infrastructure (PKI).

The ASA provides trusted pool certificate management facilities in the form of a trustpools. This can be thought of as a special case of trustpoint representing multiple known CA certificates. The ASA includes a default bundle of certificates, similar to that provided with Web browsers. It is inactive until activated by the administrator.

**Note**

---

ASA trustpools are similar but not identical to Cisco IOS trustpools.

---

## Enabling HTTP Server Verification

- 
- Step 1** In the ASDM, navigate to **Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**.

**Figure 12-3** Enabling HTTPS Server Verification in the ASDM

**Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**

Configure Trusted Certificate Pool (Trustpool) to enable clientless SSL VPN users to identify remote HTTPS sites as secure. Remote servers' SSL certificates will be checked against a list of trusted CA certificates.

**HTTPS Server Verification**

☒ Enable SSL server certificate check

When server certificate verification fails, ☐ allow user to proceed to https site  
☒ disconnect user from https site

**Trusted Certificate Pool**

| Issued To | Issued By | Expiry Date | Usage |
|-----------|-----------|-------------|-------|
|           |           |             |       |

Buttons: Import Bundle, Export Pool, Clear Pool, Certificate Details, Apply, Reset

244271

- Step 2** Select the **Enable SSL Certificate Check** check box.
- Step 3** Click **Disconnect User From HTTPS Site** to disconnect if the server could not be verified. Alternatively, click **Allow User to Proceed to HTTPS Site** to allow the user to continue the connection, even if the check failed.
- Step 4** Click **Apply** to save your changes.

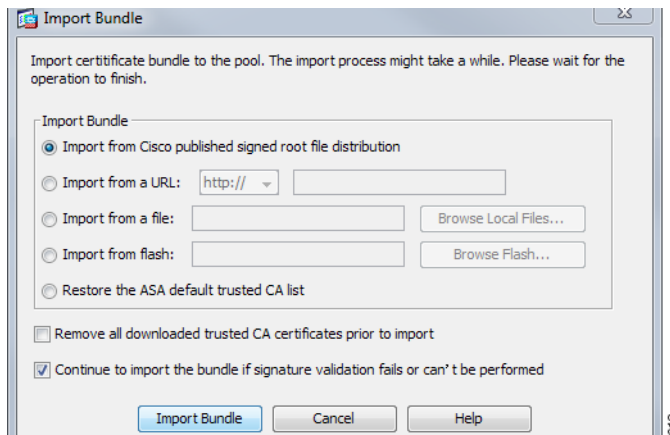
### Importing a Certificate Bundle

You can import individual certificates or bundles of certificates from various locations in one of the following formats:

- x509 certificates in DER format wrapped in a pkcs7 structure.
- A file of concatenated x509 certificates in PEM format (complete with PEM header).

- Step 1** In the ASDM, navigate to **Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**.
- Step 2** Click **Import Bundle**.





**Step 3** Select the location of the bundle:

- If the bundle is stored on your computer, click **Import From a File**, and click **Browse Local Files** and navigate to the bundle.
- If the bundle is stored on the ASA flash file system, click **Import From Flash**, and click **Browse Flash** and navigate to the file.
- If the bundle is hosted on a server, click **Import From a URL**, select the protocol from the list, and enter the URL in the field.
- Continue to import the bundle if signature validation fails or cannot be performed allows you to import the bundle, and fix individual certificate errors later. Uncheck this to have the entire bundle fail if any of the certificates fails.

**Step 4** Click **Import Bundle**. Alternatively, click **Cancel** to abandon your changes.



**Note**

You can select the **Remove All Downloaded Trusted CA Certificates Prior to Import** check box to clear the trustpool before importing a new bundle.

## Exporting the Trustpool

When you have correctly configured the trustpool, you should export the pool. This will enable you to restore the trustpool to this point, for example to remove a certificate that was added to the trustpool after the export. You can export the pool to the ASA flash file system or your local file system.

In the ASDM, navigate to **Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**, and click **Export Pool**.

**Step 1** Click **Export to a File**.

**Step 2** Click **Browse Local Files**.

**Step 3** Navigate to the folder where you want to save the trustpool.

**Step 4** Enter a unique memorable name for the trustpool in the **File Name** box.

**Step 5** Click **Select**.

**Step 6** Click **Export Pool** to save the file. Alternatively, click **Cancel** to stop saving.

---

## Removing Certificates

To remove all certificates, in the ASDM, navigate to **Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**, then click **Clear Pool**.



### Note

Before clearing the trustpool you should export the current trustpool to enable you to restore your current settings.

---

## Restoring the Default Trusted Certificate Authority List

To restore the default trusted certificate authority (CA) list, in the ASDM, navigate to **Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**, then click **Restore Default Trusted CA List** and click **Import Bundle**.

## Updating the Trustpool

The trustpool should be updated if either of the following conditions exists:

- Any certificate in the trustpool is due to expire or has been re-issued.
- The published CA certificate bundle contains additional certificates that are required by a specific application.

A full update will replace all the certificates in the trustpool.

A practical update enables you to add new certificates or replace existing certificates.

## Removing a Certificate Bundle

Clearing the trustpool will remove all certificates that are not part of the default bundle.

You cannot remove the default bundle. To clear the trustpool, in the ASDM, navigate to **Configuration > Remote Access VPN > Certificate Management > Trusted Certificate Pool**, then click **Clear Pool**.

# Java Code Signer

Code signing appends a digital signature to the executable code itself. This digital signature provides enough information to authenticate the signer as well as to ensure that the code has not been subsequently modified since signed.

Code-signer certificates are special certificates whose associated private keys are used to create digital signatures. The certificates used to sign code are obtained from a CA, with the signed code itself revealing the certificate origin.

Choose the configured certificate to employ in Java object signing from the drop-down list.

To configure a Java Code Signer, choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Java Code Signer**.

Java objects which have been transformed by Clientless SSL VPN can subsequently be signed using a PKCS12 digital certificate associated with a trustpoint. In the Java Trustpoint pane, you can configure the Clientless SSL VPN Java object signing facility to use a PKCS12 certificate and keying material from a specified trustpoint location.

To import a trustpoint, choose **Configuration > Properties > Certificate > Trustpoint > Import**.

## Configuring Browser Access to Plug-ins

The following sections describe the integration of browser plug-ins for Clientless SSL VPN browser access:

- [Preparing the Security Appliance for a Plug-in, page 12-8](#)
- [Installing Plug-ins Redistributed by Cisco, page 12-8](#)
- [Providing Access to a Citrix XenApp Server, page 12-10](#)

A browser plug-in is a separate program that a Web browser invokes to perform a dedicated function, such as connect a client to a server within the browser window. The ASA lets you import plug-ins for download to remote browsers in Clientless SSL VPN sessions. Of course, Cisco tests the plug-ins it redistributes, and in some cases, tests the connectivity of plug-ins we cannot redistribute. However, we do not recommend importing plug-ins that support streaming media at this time.

The ASA does the following when you install a plug-in onto the flash device:

- (Cisco-distributed plug-ins only) Unpacks the jar file specified in the URL.
- Writes the file to the ASA file system.
- Populates the drop-down menu next to the URL attributes in ASDM.
- Enables the plug-in for all future Clientless SSL VPN sessions, and adds a main menu option and an option to the drop-down menu next to the Address field of the portal page.

[Table 12-1](#) shows the changes to the main menu and Address field of the portal page when you add the plug-ins described in the following sections.

\* Not a recommended plug-in.

**Table 12-1 Effects of Plug-ins on the Clientless SSL VPN Portal Page**

| Plug-in    | Main Menu Option Added to Portal Page  | Address Field Option Added to Portal Page |
|------------|----------------------------------------|-------------------------------------------|
| ica        | Citrix MetaFrame Services              | ica://                                    |
| rdp        | Terminal Servers                       | rdp://                                    |
| rdp2*      | Terminal Servers Vista                 | rdp2://                                   |
| ssh,telnet | Secure Shell                           | ssh://                                    |
|            | Telnet Services (supporting v1 and v2) | telnet://                                 |
| vnc        | Virtual Network Computing services     | vnc://                                    |

When the user in a Clientless SSL VPN session clicks the associated menu option on the portal page, the portal page displays a window to the interface and displays a help pane. The user can select the protocol displayed in the drop-down menu and enter the URL in the Address field to establish a connection. The plug-ins support single sign-on (SSO). Refer to the [“Configuring SSO with the HTTP Form Protocol” section on page 16-6](#) for implementation details.

## Prerequisites

- Clientless SSL VPN must be enabled on the ASA to provide remote access to the plug-ins.
- To configure SSO support for a plug-in, you install the plug-in, add a bookmark entry to display a link to the server, and specify SSO support when adding the bookmark.
- The minimum access rights required for remote use belong to the guest privilege mode.
- Plug-ins require ActiveX or Oracle Java Runtime Environment (JRE); see the [compatibility matrix](#) for version requirements.

## Restrictions



### Note

The remote desktop protocol plug-in does not support load balancing with a session broker. Because of the way the protocol handles the redirect from the session broker, the connection fails. If a session broker is not used, the plug-in works.

- The plug-ins support single sign-on (SSO). They use the *same* credentials entered to open the Clientless SSL VPN session. Because the plug-ins do not support macro substitution, you do not have the options to perform SSO on different fields such as the internal domain password or on an attribute on a RADIUS or LDAP server.
- A stateful failover does not retain sessions established using plug-ins. Users must reconnect following a failover.
- If you use stateless failover instead of stateful failover, clientless features such as bookmarks, customization, and dynamic access-policies are not synchronized between the failover ASA pairs. In the event of a failover, these features do not work.

## Preparing the Security Appliance for a Plug-in

Before installing a plug-in, prepare the ASA as follows:

### Prerequisites

Ensure that Clientless SSL VPN is enabled on an ASA interface.

### Restrictions

Do not specify an IP address as the common name (CN) for the SSL certificate. The remote user attempts to use the FQDN to communicate with the ASA. The remote PC must be able to use DNS or an entry in the System32\drivers\etc\hosts file to resolve the FQDN.

Go to the section that identifies the type of plug-in to provide for Clientless SSL VPN access.

- [Installing Plug-ins Redistributed by Cisco, page 12-8](#)
- [Providing Access to a Citrix XenApp Server, page 12-10](#)

## Installing Plug-ins Redistributed by Cisco

Cisco redistributes the following open-source, Java-based components to be accessed as plug-ins for Web browsers in Clientless SSL VPN sessions.

## Prerequisites

Ensure Clientless SSL VPN is enabled on an interface on the ASA. To do so, enter the **show running-config** command.

**Table 12-2** *Plug-ins Redistributed by Cisco*

| Protocol | Description                                                                                                                                                                                                                                                                                                                     | Source of Redistributed Plug-in *                                                         |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| RDP      | Accesses Microsoft Terminal Services hosted by Windows Vista and Windows 2003 R2.<br><br>Supports Remote Desktop ActiveX Control.<br><br>We recommend using this plug-in that supports both RDP and RDP2. Only versions up to 5.1 of the RDP and RDP2 protocols are supported. Version 5.2 and later are not supported.         | <a href="http://properjavardp.sourceforge.net/">http://properjavardp.sourceforge.net/</a> |
| RDP2     | Accesses Microsoft Terminal Services hosted by Windows Vista and Windows 2003 R2.<br><br>Supports Remote Desktop ActiveX Control.<br><br><b>Note</b> This legacy plug-in supports only RDP2. We do not recommend using this plug-in; instead, use the RDP plug-in above.                                                        | <a href="http://properjavardp.sourceforge.net/">http://properjavardp.sourceforge.net/</a> |
| SSH      | The Secure Shell-Telnet plug-in lets the remote user establish a Secure Shell (v1 or v2) or Telnet connection to a remote computer.<br><br><b>Note</b> Because keyboard-interactive authentication is not supported by JavaSSH, it cannot be supported with SSH plugin (used to implement different authentication mechanisms). | <a href="http://javassh.org/">http://javassh.org/</a>                                     |
| VNC      | The Virtual Network Computing plug-in lets the remote user use a monitor, keyboard, and mouse to view and control a computer with remote desktop sharing (also known as VNC server or service) turned on. This version changes the default color of the text and contains updated French and Japanese help files.               | <a href="http://www.tightvnc.com/">http://www.tightvnc.com/</a>                           |

\* Consult the plug-in documentation for information on deployment configuration and restrictions.

These plug-ins are available on the [Cisco Adaptive Security Appliance Software Download](#) site.

## DETAILED STEPS

- Step 1** Create a temporary directory named **plugins** on the computer you use to establish ASDM sessions with the ASA, and download the required plug-ins from the Cisco website to the **plugins** directory.
- Step 2** Choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Client-Server Plug-ins**.  
  
This pane displays the currently loaded plug-ins that are available to Clientless SSL sessions. The hash and date of these plug-ins are also provided.
- Step 3** Click **Import**.  
  
The Import Client-Server Plug-in dialog box opens.

**Step 4** Use the following descriptions to enter the Import Client-Server Plug-in dialog box field values.

- Plug-in Name—Select one of the following values:
  - **ica** to provide plug-in access to Citrix MetaFrame or Web Interface services.
  - **rdp** to provide plug-in access to Remote Desktop Protocol services.
  - **ssh,telnet** to provide plug-in access to *both* Secure Shell and Telnet services.
  - **vnc** to provide plug-in access to Virtual Network Computing services.



**Note** Any undocumented options in this menu are experimental and are not supported.

- Select the location of the plugin file—Select one of the following options and insert a path into its text field.
  - Local computer—Enter the location and name of the plug-in into the associated Path field, or click **Browse Local Files** and navigate to the plug-in, choose it, then click **Select**.
  - Flash file system—Enter the location and name of the plug-in into the associated Path field, or click **Browse Flash** and navigate to the plug-in, choose it, then click **OK**.
  - Remote Server—Choose **ftp**, **tftp**, or **HTTP** from the drop-down menu next to the associated Path attribute, depending on which service is running on the remote server. Enter the hostname or address of the server and the path to the plug-in into the adjacent text field.

**Step 5** Click **Import Now**.

**Step 6** Click **Apply**.

The plug-in is now available for future Clientless SSL VPN sessions.

## Providing Access to a Citrix XenApp Server

As an example of how to provide Clientless SSL VPN browser access to third-party plug-ins, this section describes how to add Clientless SSL VPN support for the Citrix XenApp Server Client.

With a Citrix plug-in installed on the ASA, Clientless SSL VPN users can use a connection to the ASA to access Citrix XenApp services.

A stateful failover does not retain sessions established using the Citrix plug-in. Citrix users must reauthenticate after failover.

To provide access to the Citrix plug-in, follow the procedures in the following sections.

- [Preparing the Citrix XenApp Server for Clientless SSL VPN Access](#)
- [Creating and Installing the Citrix Plug-in](#)

## Preparing the Citrix XenApp Server for Clientless SSL VPN Access

You must configure the Citrix Web Interface software to operate in a mode that does not use the (Citrix) “secure gateway.” Otherwise, the Citrix client cannot connect to the Citrix XenApp Server.



**Note**

If you are not already providing support for a plug-in, you must follow the instructions in the “[Preparing the Security Appliance for a Plug-in](#)” section on page 12-8 before using this section.

## Creating and Installing the Citrix Plug-in

### DETAILED STEPS

- 
- Step 1** Download the [ica-plugin.zip](#) file from the Cisco Software Download website. This file contains files that Cisco customized for use with the Citrix plug-in.
- Step 2** Download the [Citrix Java client](#) from the Citrix site. In the download area of the Citrix website, select **Citrix Receiver**, and **Receiver for Other Platforms**, and click **Find**. Click the **Receiver for Java** hyperlink and download the archive..
- Step 3** Extract the following files from the archive, and then add them to the ica-plugin.zip file:
- JICA-configN.jar
  - JICAEngN.jar
- Step 4** Ensure the EULA included with the Citrix Java client grants you the rights and permissions to deploy the client on your Web servers.
- Step 5** Install the plug-in by using ASDM, or entering the following CLI command in privileged EXEC mode:
- import webvpn plug-in protocol ica URL**
- URL is the hostname or IP address and path to the ica-plugin.zip file.



**Note** Adding a bookmark is required to provide SSO support for Citrix sessions. We recommend that you use URL parameters in the bookmark the provide convenient viewing, for example:

ica://10.56.1.114/?DesiredColor=4&DesiredHRes=1024&DesiredVRes=768

- Step 6** Establish an SSL VPN clientless session and click the bookmark or enter the URL for the Citrix server. Use the [Client for Java Administrator's Guide](#) as needed.
- 

## Configuring Port Forwarding

The following sections describe port forwarding and how to configure it:

- [Information About Port Forwarding, page 12-12](#)
- [Configuring DNS for Port Forwarding](#)
- [Making Applications Eligible for Port Forwarding](#)
- [Adding/Editing a Port Forwarding Entry](#)
- [Assigning a Port Forwarding List](#)
- [Enabling and Switching off Port Forwarding](#)

## Information About Port Forwarding

Port forwarding lets users access TCP-based applications over a Clientless SSL VPN connection. Such applications include the following:

- Lotus Notes
- Microsoft Outlook
- Microsoft Outlook Express
- Perforce
- Sametime
- Secure FTP (FTP over SSH)
- SSH
- Telnet
- Windows Terminal Service
- XDDTS

Other TCP-based applications may also work, but we have not tested them. Protocols that use UDP do not work.

Port forwarding is the legacy technology for supporting TCP-based applications over a Clientless SSL VPN connection. You may choose to use port forwarding because you have built earlier configurations that support this technology.

Consider the following alternatives to port forwarding:

- Smart tunnel access offers the following advantages to users:
  - Smart tunnel offers better performance than plug-ins.
  - Unlike port forwarding, smart tunnel simplifies the user experience by not requiring the user connection of the local application to the local port.
  - Unlike port forwarding, smart tunnel does not require users to have administrator privileges.
- Unlike port forwarding and smart tunnel access, a plug-in does not require the client application to be installed on the remote computer.

When configuring port forwarding on the ASA, you specify the port the application uses. When configuring smart tunnel access, you specify the name of the executable file or its path.

### Prerequisites

- The remote host must be running a 32-bit version of one of the following:
  - Microsoft Windows Vista, Windows XP SP2 or SP3; or Windows 2000 SP4.
  - Apple Mac OS X 10.4 or 10.5 with Safari 2.0.4(419.3).
  - Fedora Core 4
- The remote host must also be running Oracle Java Runtime Environment (JRE) 5 or later.
- Browser-based users of Safari on Mac OS X 10.5.3 must identify a client certificate for use with the URL of the ASA, once with the trailing slash and once without it, because of the way Safari interprets URLs. For example,
  - `https://example.com/`
  - `https://example.com`



For details, go to the [Safari, Mac OS X 10.5.3: Changes in client certificate authentication](#).

- Users of Microsoft Windows Vista or later who use port forwarding or smart tunnels must add the URL of the ASA to the Trusted Site zone. To access the Trusted Site zone, they must start Internet Explorer and choose the **Tools > Internet Options > Security** tab. Vista (or later) users can also switch off Protected Mode to facilitate smart tunnel access; however, we recommend against this method because it increases the computer's vulnerability to attack.
- Ensure Oracle Java Runtime Environment (JRE) 1.5.x or later is installed on the remote computers to support port forwarding (application access) and digital certificates. If JRE 1.4.x is running and the user authenticates with a digital certificate, the application fails to start because JRE cannot access the Web browser certificate store.

## Restrictions

- Port forwarding supports only TCP applications that use static TCP ports. Applications that use dynamic ports or multiple TCP ports are not supported. For example, SecureFTP, which uses port 22, works over Clientless SSL VPN port forwarding, but standard FTP, which uses ports 20 and 21, does not.
- Port forwarding does not support protocols that use UDP.
- Port forwarding does not support Microsoft Outlook Exchange (MAPI) proxy. However, you can configure smart tunnel support for Microsoft Office Outlook in conjunction with Microsoft Outlook Exchange Server.
- A stateful failover does not retain sessions established using Application Access (either port forwarding or smart tunnel access). Users must reconnect following a failover.
- Port forwarding does not support connections to personal digital assistants.
- Because port forwarding requires downloading the Java applet and configuring the local client, and because doing so requires administrator permissions on the local system, it is unlikely that users will be able to use applications when they connect from public remote systems.

The Java applet displays in its own window on the end user HTML interface. It shows the contents of the list of forwarded ports available to the user, as well as which ports are active, and amount of traffic in bytes sent and received.

- The port forwarding applet displays the local port and the remote port as the same when the local IP address 127.0.0.1 is being used and cannot be updated by the Clientless SSL VPN connection from the ASA. As a result, the ASA creates new IP addresses 127.0.0.2, 127.0.0.3, and so on for local proxy IDs. Because you can modify the hosts file and use different loopbacks, the remote port is used as the local port in the applet. To connect, you can use Telnet with the hostname, without specifying the port. The correct local IP addresses are available in the local hosts file.

## Configuring DNS for Port Forwarding

Port forwarding forwards the domain name of the remote server or its IP address to the ASA for resolution and connection. In other words, the port forwarding applet accepts a request from the application and forwards it to the ASA. The ASA makes the appropriate DNS queries and establishes the connection on behalf of the port forwarding applet. The port forwarding applet only makes DNS queries to the ASA. It updates the host file so that when a port forwarding application attempts a DNS query, the query redirects to a loopback address.

---

**Step 1** Click **Configuration > Remote Access VPN > Clientless SSL VPN Access > Connection Profiles**.

The default Clientless SSL VPN group entry is the default connection profile used for clientless connections.

- Step 2** Highlight the default Clientless SSL VPN group entry, then click **Edit** if your configuration uses it for clientless connections. Otherwise, highlight a connection profile used in your configuration for clientless connections, then click **Edit**.

The Basic window opens.

- Step 3** Scan to the DNS area and select the DNS server from the drop-down list. Note the domain name, disregard the remaining steps, and go to the next section if ASDM displays the DNS server to use. You need to enter the same domain name when you specify the remote server while configuring an entry in the port forwarding list. Continue with the remaining steps if the DNS server is not present in the configuration.

- Step 4** Click **Manage** in the DNS area.

The Configure DNS Server Groups window opens.

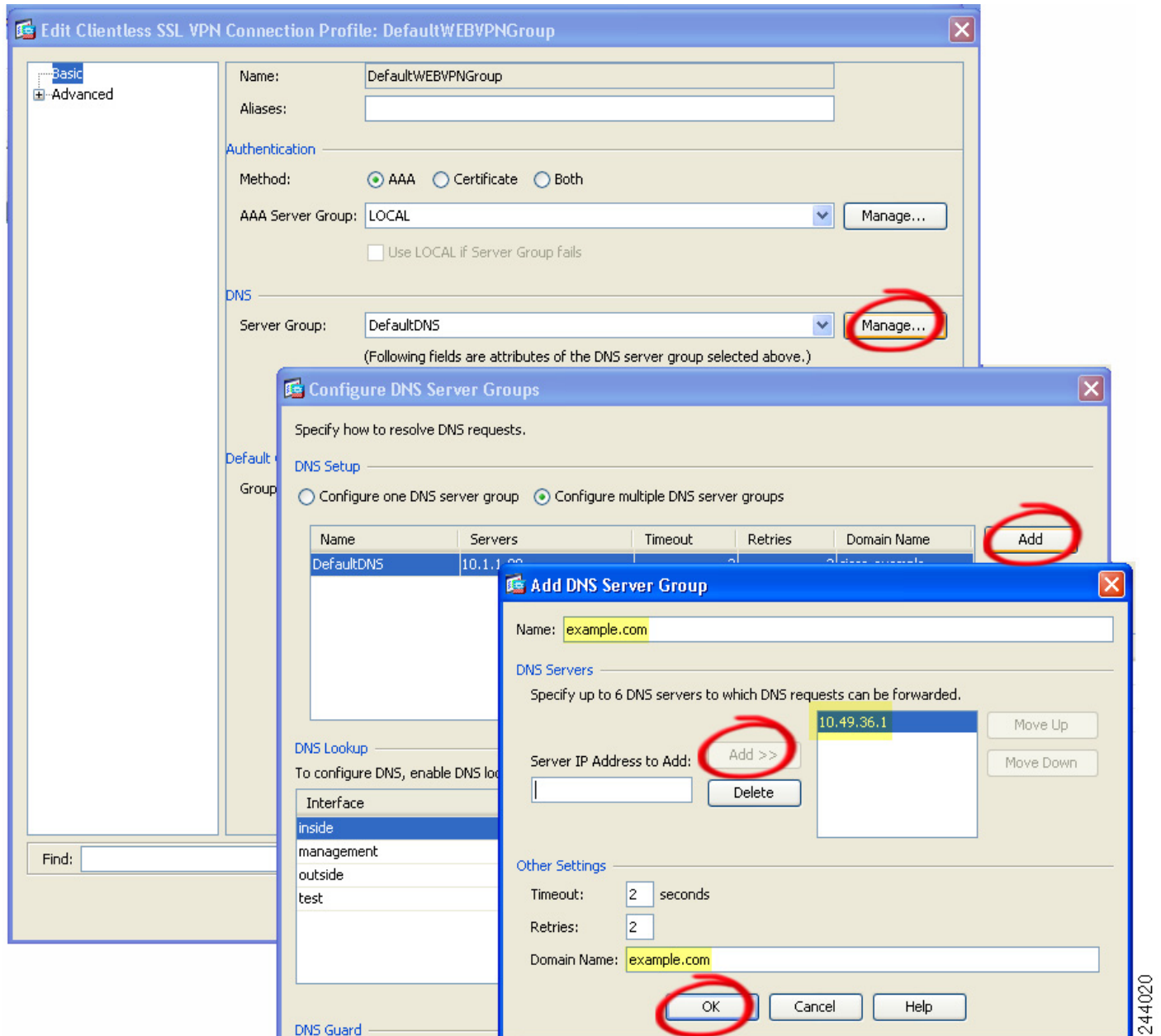
- Step 5** Click **Configure Multiple DNS Server Groups**.

A window displays a table of DNS server entries.

- Step 6** Click **Add**.

The Add DNS Server Group window opens.

- Step 7** Enter a new server group name in the Name field, and enter the IP address and domain name (see [Figure 12-4](#)).

**Figure 12-4** Example DNS Server Values for Port Forwarding

Note the domain name that you entered. You need it when you specify the remote server later while configuring a port forwarding entry.

- Step 8** Click **OK** until the Connection Profiles window becomes active again.
- Step 9** Repeat Steps 2–8 for each remaining connection profile used in your configuration for clientless connections.
- Step 10** Click **Apply**.

## Making Applications Eligible for Port Forwarding

The Clientless SSL VPN configuration of each ASA supports *port forwarding lists*, each of which specifies local and remote ports used by the applications for which to provide access. Because each group policy or username supports only one port forwarding list, you must group each set of ca supported into a list. To display the port forwarding list entries already present in the ASA configuration, enter the following commands:

Following the configuration of a port forwarding list, assign the list to group policies or usernames, as described in the next section.

## Adding/Editing a Port Forwarding Entry

The Add/Edit Port Forwarding Entry dialog boxes let you specify TCP applications to associate with users or group policies for access over Clientless SSL VPN connections. Assign values to the attributes in these windows as follows:

### Prerequisites

The DNS name assigned to the Remote Server parameter must match the Domain Name and Server Group parameters to establish the tunnel and resolve to an IP address, per the instructions in the [“Assigning a Port Forwarding List” section on page 12-16](#). The default setting for both the Domain and Server Group parameters is DefaultDNS.

### DETAILED STEPS

- 
- |               |                                                                                                                                                                                                       |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Click <b>Add</b> .                                                                                                                                                                                    |
| <b>Step 2</b> | Type a TCP port number for the application to use. You can use a local port number only once for a listname. To avoid conflicts with local TCP services, use port numbers in the range 1024 to 65535. |
| <b>Step 3</b> | Enter either the domain name or the IP address of the remote server. We recommend using a domain name so that you do not have to configure the client applications for the specific IP address.       |
| <b>Step 4</b> | Type the well-known port number for the application.                                                                                                                                                  |
| <b>Step 5</b> | Type a description of the application. The maximum is 64 characters.                                                                                                                                  |
| <b>Step 6</b> | (Optional) Highlight a port forwarding list and click <b>Assign</b> to assign the selected list to one or more group policies, dynamic access policies, or user policies.                             |
- 

## Assigning a Port Forwarding List

You can add or edit a named list of TCP applications to associate with users or group policies for access over Clientless SSL VPN connections. For each group policy and username, you can configure Clientless SSL VPN to do one of the following:

- Start port forwarding access automatically upon user login.
- Enable port forwarding access upon user login, but require the user to start it manually, using **Application Access > Start Applications** on the Clientless SSL VPN portal page.

**Note**

These options are mutually exclusive for each group policy and username. Use only one.

**DETAILED STEPS**

The Add or Edit Port Forwarding List dialog box lets you add or edit the following:

- Step 1** Provide an alphanumeric name for the list. The maximum is 64 characters.
- Step 2** Enter which local port listens for traffic for the application. You can use a local port number only once for a listname. To avoid conflicts with local TCP services, use port numbers in the range 1024 to 65535.

**Note**

Enter the IP address or DNS name of the remote server. We recommend using a domain name so that you do not have to configure the client applications for the specific IP address.

- Step 3** Enter the remote port that listens for traffic for the application.
- Step 4** Describe the TCP application. The maximum is 64 characters.

## Enabling and Switching off Port Forwarding

By default, port forwarding is switched off.

If you enable port forwarding, the user will have to start it manually, using **Application Access > Start Applications** on the Clientless SSL VPN portal page.

## Configuring File Access

Clientless SSL VPN serves remote users with HTTPS portal pages that interface with proxy CIFS and/or FTP clients running on the ASA. Using either CIFS or FTP, Clientless SSL VPN provides users with network access to the files on the network, to the extent that the users meet user authentication requirements and the file properties do not restrict access. The CIFS and FTP clients are transparent; the portal pages delivered by Clientless SSL VPN provide the appearance of direct access to the file systems.

When a user requests a list of files, Clientless SSL VPN queries the server designated as the master browser for the IP address of the server containing the list. The ASA gets the list and delivers it to the remote user on a portal page.

Clientless SSL VPN lets the user invoke the following CIFS and FTP functions, depending on user authentication requirements and file properties:

- Navigate and list domains and workgroups, servers within a domain or workgroup, shares within a server, and files within a share or directory.
- Create directories.
- Download, upload, rename, move, and delete files.

The ASA uses a master browser, WINS server, or DNS server, typically on the same network as the ASA or reachable from that network, to query the network for a list of servers when the remote user clicks **Browse Networks** in the menu of the portal page or on the toolbar displayed during the Clientless SSL VPN session.

The master browser or DNS server provides the CIFS/FTP client on the ASA with a list of the resources on the network, which Clientless SSL VPN serves to the remote user.

**Note**

Before configuring file access, you must configure the shares on the servers for user access.

## CIFS File Access Requirement and Limitation

To access `\\server\share\subfolder\personal` folder, the user must have a minimum of read permission for all parent folders, including the share itself.

Use **Download** or **Upload** to copy and paste files to and from CIFS directories and the local desktop. The Copy and Paste buttons are intended for remote to remote actions only, not local to remote, or remote to local.

The CIFS browse server feature does not support double-byte character share names (share names exceeding 13 characters in length). This only affects the list of folders displayed, and does not affect user access to the folder. As a workaround, you can pre-configure the bookmark(s) for the CIFS folder(s) that use double-byte share names, or the user can enter the URL or bookmark of the folder in the format `cifs://server/<long-folder-name>`. For example:

```
cifs://server/Do you remember?
cifs://server/Do%20you%20remember%3F
```

## Adding Support for File Access

Configure file access as follows:

**Note**

The procedure describes how to specify the master browser and WINS servers. As an alternative, you can use ASDM to configure URL lists and entries that provide access to file shares.

Adding a share in ASDM does not require a master browser or a WINS server. However, it does not provide support for the Browse Networks link. You can use a hostname or an IP address to refer to ServerA when entering the **nbns-server** command. If you use a hostname, the ASA requires a DNS server to resolve it to an IP address.

For a complete description of these commands, see the *Cisco Security Appliance Command Reference*.

## Ensuring Clock Accuracy for SharePoint Access

The Clientless SSL VPN server on the ASA uses cookies to interact with applications such as Microsoft Word on the endpoint. The cookie expiration time set by the ASA can cause Word to malfunction when accessing documents on a SharePoint server if the time on the ASA is incorrect. To prevent this malfunction, set the ASA clock properly. We recommend configuring the ASA to dynamically synchronize the time with an NTP server. For instructions, see the section on setting the date and time in the general operations configuration guide.

# Virtual Desktop Infrastructure (VDI)

The ASA supports connections to Citrix and VMWare VDI servers.

- For Citrix, the ASA allows access through clientless portal to user's running Citrix Receiver.
- VMWare is configured as a (smart tunnel) application.

VDI servers can also be accessed through bookmarks on the Clientless Portal, like other server applications.

## Limitations

- Authentication using certificates or Smart Cards is not supported for auto sign-on, since these forms of authentication do not allow the ASA in the middle.
- The XML service must be installed and configured on the XenApp and XenDesktop servers.
- Client certificate verifications, double Auth, internal passwords and CSD (all of CSD, not just Vault) are not supported when standalone mobile clients are used.

## Citrix Mobile Support

A mobile user running the Citrix Receiver can connect to the Citrix server by:

- Connecting to the ASA with AnyConnect, and then connecting to the Citrix server.
- Connecting to the Citrix server through the ASA, without using the AnyConnect client. Logon credentials can include:
  - A connection profile alias (also referred to as a tunnel-group alias) in the Citrix logon screen. A VDI server can have several group policies, each with different authorization and connection settings.
  - An RSA SecureID token value, when the RSA server is configured. RSA support includes next token for an invalid entry, and also for entering a new PIN for an initial or expired PIN.

## Supported Mobile Devices

- iPad—Citrix Receiver version 4.x or later
- iPhone/iTouch—Citrix Receiver version 4.x or later
- Android 2.x/3.x/4.0/4.1 phone—Citrix Receiver version 2.x or later
- Android 4.0 phone—Citrix Receiver version 2.x or later

## Limitations

### Certificate Limitations

- Certificate/Smart Card authentication is not supported as means of auto sign-on.
- Client certificate verifications and CSD are not supported
- Md5 signature in the certificates are not working because of security issue, which is a known problem on iOS: <http://support.citrix.com/article/CTX132798>

- SHA2 signature is not supported except for Windows, as described on the Citrix website: <http://www.citrix.com/>
- A key size >1024 is not supported

**Other Limitations**

- HTTP redirect is not supported; the Citrix Receiver application does not work with redirects.
- XML service must be installed and configured on the XenApp and XenDesktop servers.

## About Citrix Mobile Receiver User Logon

The logon for mobile users connecting to the Citrix server depends on whether the ASA has configured the Citrix server as a VDI server or a VDI proxy server.

When the Citrix server is configured as a VDI server:

1. Using the AnyConnect Secure Mobility Client, connect to ASA with VPN credentials.
2. Using Citrix Mobile Receiver, connect to Citrix server with Citrix server credentials (if single-signon is configured, the Citrix credentials are not required).

When the ASA is configured as a VDI proxy server:

1. Using Citrix Mobile Receiver, connect to the ASA entering credentials for both the VPN and Citrix server. After the first connection, if properly configured, subsequent connections only require VPN credentials.

## Configuring the ASA to Proxy a Citrix Server

You can configure the ASA to act as a proxy for the Citrix servers, so that connections to the ASA appear to the user like connections to the Citrix servers. The AnyConnect client is not required when you enable VDI proxy in ASDM. The following high-level steps show how the end user connects to Citrix.

1. A mobile user opens Citrix Receiver and connects to ASA's URL.
2. The user provides credentials for the XenApp server and the VPN credentials on the Citrix logon screen.
3. For each subsequent connection to the Citrix server, the user only needs to enter the VPN credentials.

Using the ASA as a proxy for XenApp and XenDesktop removes the requirement for a Citrix Access Gateway. XenApp server info is logged on the ASA, and displays in ASDM.

Configure the Citrix server's address and logon credentials, and assign that VDI server to a Group Policy or username. If both username and group-policy are configured, username settings override group-policy settings.

**Additional Information**

<http://www.youtube.com/watch?v=JMM2RzppaG8> - This video describes the advantages of using that ASA as a Citrix proxy.

## Configuring a VDI Server

For one server:

1. Navigate to Configuration > Remote Access VPN > Clientless SSL VPN Access > VDI Access



2. Check Enable VDI Server Proxy, and configure the VDI server.

To assign several group policies to a VDI server:

1. Navigate to Configuration > Remote Access VPN > Clientless SSL VPN Access > VDI Access
2. Check Configure All VDI Servers.
3. Add a VDI Server, and assign one or more group policies.

## Configuring a VDI Proxy Server

For one VDI server assigned to one group policy:

1. Navigate to Configuration > Remote Access VPN > Clientless SSL VPN Access > VDI Access
2. Check Enable VDI Server Proxy, and configure the VDI server.

To assign several group policies to a VDI server:

1. Navigate to Configuration > Remote Access VPN > Clientless SSL VPN Access > VDI Access
2. Check Configure All VDI Servers.
3. Add a VDI Server, and assign one or more group policies.

## Assigning a VDI Server to a Group Policy

VDI servers are configured and assigned to Group Policies by:

- Adding the VDI server on the VDI Access pane, and assigning a group policy to the server.
- Adding a VDI server to the group policy.

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Browse to Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Step 2</b> | Edit the DfltGrpPolicy and expand the More options menu from the left-side menu.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Step 3</b> | Choose <b>VDI Access</b> . Click <b>Add</b> or <b>Edit</b> to provide VDI server details. <ul style="list-style-type: none"><li>• Server (Host Name or IP Address)—Address of the XenApp or XenDesktop server. This value can be a clientless macro.</li><li>• Port Number (Optional)—Port number for connecting to the Citrix server. This value can be a clientless macro.</li><li>• Active Directory Domain Name—Domain for logging into the virtualization infrastructure server. This value can be a clientless macro.</li><li>• Use SSL Connection—Check the checkbox if you want the server to connect using SSL.</li><li>• Username—Username for logging into the virtualization infrastructure server. This value can be a clientless macro.</li><li>• Password—Password for logging into the virtualization infrastructure server. This value can be a clientless macro.</li></ul> |
-

.

|        | Command           | Purpose                                                         |
|--------|-------------------|-----------------------------------------------------------------|
| Step 1 | webvpn            | Switches to group policy Clientless SSL VPN configuration mode. |
| Step 2 | url-entry disable | Switches off URL Entry.                                         |



Note

# Configuring ACLs

ACLs constrain user access to specific networks, subnets, hosts, and Web servers. The Web ACLs table displays the filters configured on the ASA application to the Clientless SSL VPN traffic. The table shows the name of each access control list (ACL) and, below and indented to the right of the ACL name, the ACEs (access control entries) assigned to the ACL.

Each ACL permits or denies access to specific networks, subnets, hosts, and Web servers. Each ACE specifies one rule that serves the function of the ACL.

## Guidelines

If you do not define any filters, all connections are permitted.

## Restrictions

- The ASA supports only an inbound ACL on an interface.
- At the end of each ACL, there is an implicit, unwritten rule that denies all traffic that is not permitted. If traffic is not explicitly permitted by an ACE (access control entry), the ASA denies it. ACEs are referred to as rules in this topic.

## DETAILED STEPS

Web ACLs are configured on the page **Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Web ACLs**.

- Step 1** Click **Add ACL** to add an ACL or ACE. To insert a new ACE before or after an existing ACE, click **Insert** or **Insert After**.
- Step 2** Click **Edit** to highlight the ACE to change.
- Step 3** Highlight the ACL or ACE to remove and click **Delete**. When you delete an ACL, you must delete all of its ACEs. No warning is provided and it is not possible to recover deleted ACL or ACEs.
- Step 4** Use the **Move Up** and **Move Down** buttons to change the order of ACLs or ACEs. The ASA checks ACLs to be applied to Clientless SSL VPN sessions and their ACEs in the sequence determined by their position in the ACLs list until it finds a match.
- Step 5** Click **+** to expand or **-** to collapse the list of ACEs under each ACL. The priority of the ACEs under each ACL is displayed. The order in the list determines priority.

- Step 6** (Optional) Click **Find** to search for a Web ACL. Start typing in the field, and the tool searches the beginning characters of every field for a match. You can use wild cards to expand your search. For example, typing *sal* in the Find field matches a Web ACL named sales but not a customization object named wholesalers. If you type *\*sal* in the Find field, the search finds the first instance of either sales or wholesalers in the table.
- Use the up and down arrows to skip up or down to the next string match. Check the **Match Case** check box to make your search case sensitive.
- Step 7** (Optional) Highlight a Web ACL and click **Assign** to assign the selected Web ACL to one or more VPN group policies, dynamic access policies, or user policies.
- Step 8** When you create an ACE, by default it is enabled. Clear the check box to switch off an ACE.
- The IP address or URL of the application or service to which the ACE applies is displayed. The TCP service to which the ACE applies is also displayed. The Action field displays whether the ACE permits or denies Clientless SSL VPN access. The time range associated with the ACE and the logging behavior (either switched off or with a specified level and time interval) is also displayed.
- 

## Adding or Editing ACEs

An access control entry (or “access rule”) controls access to specific URLs and services. You can configure multiple ACEs for an ACL. ACLs apply ACEs in priority order, acting on the first match.

### DETAILED STEPS

- 
- Step 1** Permit or deny access to specific networks, subnets, hosts, and Web servers specified in the **Filter Group** field.
- Step 2** Specify a URL or an IP address to which to apply the filter (permit or deny user access):
- URL—Applies the filter to the specified URL.
  - Protocols (unlabeled)—Specifies the protocol part of the URL address.
  - *://x*—Specifies the URL of the Web page to which to apply the filter.
  - TCP—Applies the filter to the specified IP address, subnet, and port.
  - IP Address—Specifies the IP address to which to apply the filter.
  - Netmask—Lists the standard subnet mask to apply to the address in the IP Address field.
  - Service—Identifies the service (such as https, kerberos, or any) to be matched. Displays a list of services from which you can select the service to display in the Service field.
  - Boolean operator (unlabeled)—Lists the Boolean conditions (equal, not equal, greater than, less than, or range) to use in matching the service specified in the service field.
- Step 3** The Rule Flow Diagram graphically depicts the traffic flow using the filter. This area may be hidden.
- Step 4** Specify the logging rules. The default is Default Syslog.
- Logging—Choose to enable a specific logging level.
  - Syslog Level—Grayed out until you select Enable for the Logging attribute. Enables you select the type of syslog messages the ASA displays.
  - Log Interval—Lets you select the number of seconds between log messages.
  - Time Range—Lets you select the name of a predefined time-range parameter set.

## Configuration Examples for ACLs for Clientless SSL VPN

### Examples

Here are examples of ACLs for Clientless SSL VPN:

| Action | Filter                                           | Effect                                                                       |
|--------|--------------------------------------------------|------------------------------------------------------------------------------|
| Deny   | url http://*.yahoo.com/                          | Denies access to all of Yahoo!                                               |
| Deny   | url cifs://fileserver/share/directory            | Denies access to all files in the specified location.                        |
| Deny   | url https://www.example.com/ directory/file.html | Denies access to the specified file.                                         |
| Permit | url https://www.example.com/directory            | Permits access to the specified location                                     |
| Deny   | url http://*:8080/                               | Denies HTTPS access to anywhere via port 8080.                               |
| Deny   | url http://10.10.10.10                           | Denies HTTP access to 10.10.10.10.                                           |
| Permit | url any                                          | Permits access to any URL. Usually used after an ACL that denies url access. |

## Configuring Browser Access to Client-Server Plug-ins

The Client-Server Plug-in table displays the plug-ins the ASA makes available to browsers in Clientless SSL VPN sessions.

To add, change, or remove a plug-in, do one of the following:

- To add a plug-in, click **Import**. The Import Plug-ins dialog box opens.

To remove a plug-in, choose it and click **Delete**. The following sections describe the integration of browser plug-ins for Clientless SSL VPN browser access:

- [About Installing Browser Plug-ins](#)
- [Preparing the Security Appliance for a Plug-in](#)
- [Installing Plug-ins Redistributed by Cisco](#)

## About Installing Browser Plug-ins

A browser plug-in is a separate program that a Web browser invokes to perform a dedicated function, such as connect a client to a server within the browser window. The ASA lets you import plug-ins for download to remote browsers in Clientless SSL VPN sessions. Of course, Cisco tests the plug-ins it redistributes, and in some cases, tests the connectivity of plug-ins we cannot redistribute. However, we do not recommend importing plug-ins that support streaming media at this time.

The ASA does the following when you install a plug-in onto the flash device:

- (Cisco-distributed plug-ins only) Unpacks the jar file specified in the *URL*.
- Writes the file to the *cisco-config/97/plugin* directory on the ASA file system.
- Populates the drop-down menu next to the URL attributes in ASDM.
- Enables the plug-in for all future Clientless SSL VPN sessions, and adds a main menu option and an option to the drop-down menu next to the Address field of the portal page.

Table 12-3 shows the changes to the main menu and address field of the portal page when you add the plug-ins described in the following sections.

**Table 12-3 Effects of Plug-ins on the Clientless SSL VPN Portal Page**

| Plug-in    | Main Menu Option Added to Portal Page | Address Field Option Added to Portal Page |
|------------|---------------------------------------|-------------------------------------------|
| ica        | Citrix Client                         | citrix://                                 |
| rdp        | Terminal Servers                      | rdp://                                    |
| rdp2       | Terminal Servers Vista                | rdp2://                                   |
| ssh,telnet | SSH                                   | ssh://                                    |
|            | Telnet                                | telnet://                                 |
| vnc        | VNC Client                            | vnc://                                    |



**Note**

A secondary ASA obtains the plug-ins from the primary ASA.

When the user in a Clientless SSL VPN session clicks the associated menu option on the portal page, the portal page displays a window to the interface and displays a help pane. The user can select the protocol displayed in the drop-down menu and enter the URL in the Address field to establish a connection.



**Note**

Some Java plug-ins may report a status of connected or online even when a session to the destination service is not set up. The open-source plug-in reports the status, not the ASA.

Before installing the first plug-in, you must follow the instructions in the next section.

## Prerequisites

- The plug-ins do not work if the security appliance configures the clientless session to use a proxy server.



**Note**

The remote desktop protocol plug-in does not support load balancing with a session broker. Because of the way the protocol handles the redirect from the session broker, the connection fails. If a session broker is not used, the plug-in works.

- The plug-ins support single sign-on (SSO). They use the *same* credentials entered to open the Clientless SSL VPN session. Because the plug-ins do not support macro substitution, you do not have the options to perform SSO on different fields such as the internal domain password or on an attribute on a RADIUS or LDAP server.
- To configure SSO support for a plug-in, you install the plug-in, add a bookmark entry to display a link to the server, and specify SSO support when adding the bookmark.
- The minimum access rights required for remote use belong to the guest privilege mode.

## Requirements

- Per the GNU General Public License (GPL), Cisco redistributes plug-ins without having made any changes to them. Per the GPL, Cisco cannot directly enhance these plug-ins.

- Clientless SSL VPN must be enabled on the ASA to provide remote access to the plug-ins.
- A stateful failover does not retain sessions established using plug-ins. Users must reconnect following a failover.
- Plug-ins require that ActiveX or Oracle Java Runtime Environment (JRE) 1.4.2 (or later) is enabled on the browser. There is no ActiveX version of the RDP plug-in for 64-bit browsers.

## RDP Plug-in ActiveX Debug Quick Reference

To set up and use an RDP plug-in, you must add a new environment variable.

- 
- Step 1** Right-click **My Computer** to access the System Properties, and choose the **Advanced** tab.
  - Step 2** On the Advanced tab, choose the environment variables button.
  - Step 3** In the new user variable dialog box, enter the RF\_DEBUG variable.
  - Step 4** Verify the new Environment Variable in the user variables section.
  - Step 5** If you used the client computer with versions of Clientless SSL VPN before version 8.3, you must remove the old Cisco Portforwarder Control. Go to the C:/WINDOWS/Downloaded Program Files directory, right-click portforwarder control, and choose **Remove**.
  - Step 6** Clear all of the Internet Explorer browser cache.
  - Step 7** Launch your Clientless SSL VPN session and establish an RDP session with the RDP ActiveX Plug-in. You can now observe events in the Windows Application Event viewer.
- 

## Preparing the Security Appliance for a Plug-in

- 
- Step 1** Ensure that Clientless SSL VPN is enabled on an ASA interface.
  - Step 2** Install an SSL certificate onto the ASA interface to which remote users use a fully-qualified domain name (FQDN) to connect.



### Note

Do not specify an IP address as the common name (CN) for the SSL certificate. The remote user attempts to use the FQDN to communicate with the ASA. The remote PC must be able to use DNS or an entry in the System32\drivers\etc\hosts file to resolve the FQDN.

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# Advanced Clientless SSL VPN Configuration

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September 13, 2013

## Microsoft Kerberos Constrained Delegation Solution

Many organizations want to authenticate their Clientless VPN users and extend their authentication credentials seamlessly to web-based resources using authentication methods beyond what the ASA SSO feature can offer today. With the growing demand to authenticate remote access users with smart cards and One-time Passwords (OTPs), the SSO feature falls short in meeting that demand, because it forwards only conventional user credentials, such as static username and password, to clientless web-based resources when authentication is required.

For example, neither certificate- nor OTP-based authentication methods encompass a conventional username and password necessary for the ASA to seamlessly perform SSO access to web-based resources. When authenticating with a certificate, a username and password are not required for the ASA to extend to web-based resources, making it an unsupported authentication method for SSO. On the other hand, OTP does include a static username; however, the password is dynamic and will subsequently change throughout the VPN session. In general, Web-based resources are configured to accept static usernames and passwords, thus also making OTP an unsupported authentication method for SSO.

Microsoft's Kerberos Constrained Delegation (KCD), a new feature introduced in software release 8.4 of the ASA, provides access to Kerberos-protected Web applications in the private network. With this benefit, you can seamlessly extend certificate- and OTP-based authentication methods to Web applications. Thus, with SSO and KCD working together although independently, many organizations can now authenticate their clientless VPN users and extend their authentication credentials seamlessly to Web applications using all authentication methods supported by the ASA.

## Requirements

In order for the **kcd-server** command to function, the ASA must establish a trust relationship between the *source* domain (the domain where the ASA resides) and the *target* or *resource* domain (the domain where the Web services reside). The ASA, using its unique format, crosses the certification path from the source to the destination domain and acquires the necessary tickets on behalf of the remote access user to access the services.

This crossing of the certificate path is called cross-realm authentication. During each phase of cross-realm authentication, the ASA relies on the credentials at a particular domain and the trust relationship with the subsequent domain.

## Understanding How KCD Works

Kerberos relies on a trusted third party to validate the digital identity of entities in a network. These entities (such as users, host machines, and services running on hosts) are called principals and must be present in the same domain. Instead of secret keys, Kerberos uses tickets to authenticate a client to a server. The ticket is derived from the secret key and consists of the client's identity, an encrypted session key, and flags. Each ticket is issued by the key distribution center and has a set lifetime.

The Kerberos security system is a network authentication protocol used to authenticate entities (users, computers, or applications) and protect network transmissions by scrambling the data so that only the device that the information was intended for can decrypt it. You can configure KCD to provide Clientless SSL VPN users with SSO access to any Web services protected by Kerberos. Examples of such Web services or applications include Outlook Web Access (OWA), Sharepoint, and Internet Information Server (IIS).

Two extensions to the Kerberos protocol were implemented: *protocol transition* and *constrained delegation*. These extensions allow the Clientless SSL VPN remote access users to access Kerberos-authenticated applications in the private network.

*Protocol transition* provides you with increased flexibility and security by supporting different authentication mechanisms at the user authentication level and by switching to the Kerberos protocol for security features (such as mutual authentication and constrained delegation) in subsequent application layers. *Constrained delegation* provides a way for domain administrators to specify and enforce application trust boundaries by limiting where application services can act on a user's behalf. This flexibility improves application security designs by reducing the chance of compromise by an untrusted service.

For more information on constrained delegation, see RFC 1510 via the IETF website (<http://www.ietf.org>).

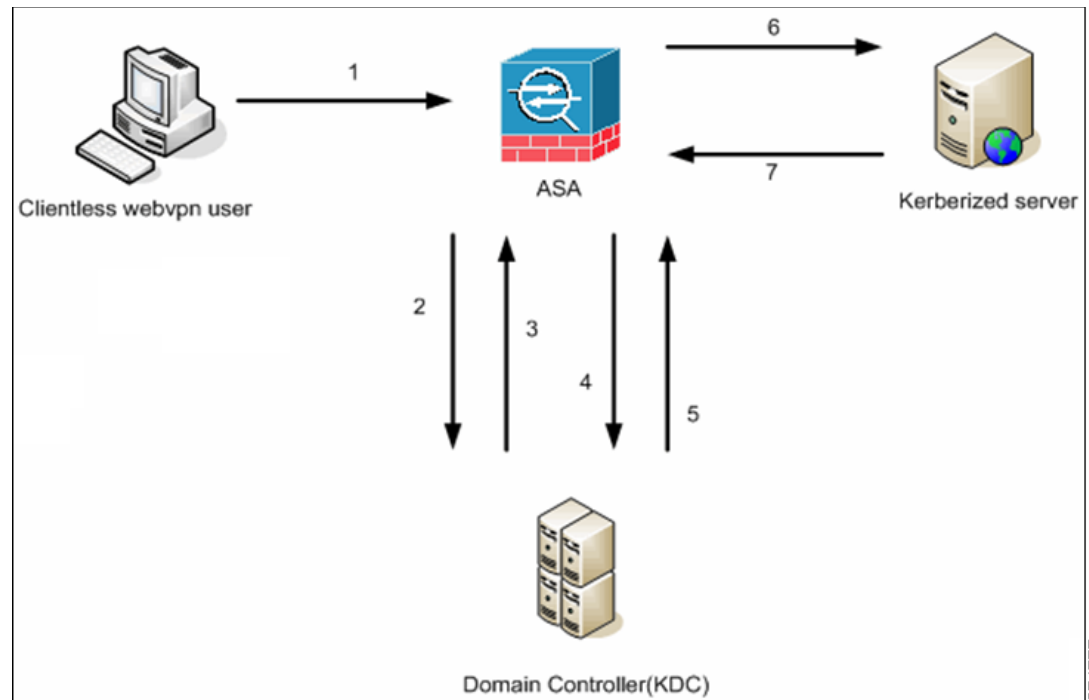
### Authentication Flow with KCD

Figure 13-1 depicts the packet and process flow a user will experience directly and indirectly when accessing resources trusted for delegation via the clientless portal. This process assumes that the following tasks have been completed:

- Configured KCD on ASA
- Joined the Windows Active Directory and ensured services are trusted for delegation
- Delegated ASA as a member of the Windows Active Directory domain



Figure 13-1 KCD Process

**Note**

A clientless user session is authenticated by the ASA using the authentication mechanism configured for the user. (In the case of smartcard credentials, ASA performs LDAP authorization with the userPrincipalName from the digital certificate against the Windows Active Directory).

1. After successful authentication, the user logs in to the ASA clientless portal page. The user accesses a Web service by entering a URL in the portal page or by clicking on the bookmark. If the Web service requires authentication, the server challenges ASA for credentials and sends a list of authentication methods supported by the server.

**Note**

KCD for Clientless SSL VPN is supported for all authentication methods (RADIUS, RSA/SDI, LDAP, digital certificates, and so on). Refer to the AAA Support table at [http://www.cisco.com/en/US/docs/security/asa/asa84/configuration/guide/access\\_aaa.html#wp1069492](http://www.cisco.com/en/US/docs/security/asa/asa84/configuration/guide/access_aaa.html#wp1069492).

2. Based on the HTTP headers in the challenge, ASA determines whether the server requires Kerberos authentication. (This is part of the SPNEGO mechanism.) If connecting to a backend server requires Kerberos authentication, the ASA requests a service ticket for itself on behalf of the user from the key distribution center.
3. The key distribution center returns the requested tickets to the ASA. Even though these tickets are passed to the ASA, they contain the user's authorization data. ASA requests a service ticket from the KDC for the specific service that the user wants to access.

**Note**

Steps 1 to 3 comprise protocol transition. After these steps, any user who authenticates to ASA using a non-Kerberos authentication protocol is transparently authenticated to the key distribution center using Kerberos.

4. ASA requests a service ticket from the key distribution center for the specific service that the user wants to access.
5. The key distribution center returns a service ticket for the specific service to the ASA.
6. ASA uses the service ticket to request access to the Web service.
7. The Web server authenticates the Kerberos service ticket and grants access to the service. The appropriate error message is displayed and requires acknowledgement if there is an authentication failure. If the Kerberos authentication fails, the expected behavior is to fall back to basic authentication.

## Adding a Windows Service Account in Active Directory

The KCD implementation on the ASA requires a service account, or in other words, an Active Directory user account with privileges necessary to add computers, such as adding the ASA to the domain. For our example, the Active Directory username JohnDoe depicts a service account with the required privileges. For more information on how to implement user privileges in Active Directory, contact Microsoft Support or visit <http://microsoft.com>.

## Configuring DNS for KCD

This section outlines configuration procedures necessary to configure DNS on the ASA. When using KCD as the authentication delegation method on the ASA, DNS is required to enable hostname resolution and communication between the ASA, Domain Controller (DC), and services trusted for delegation.

- 
- Step 1** From ASDM, navigate to **Configuration > Remote Access VPN > DNS** and configure the DNS setup as shown in [Figure 13-2](#):
- DNS Server Group—Enter the DNS server IP address(es), such as 192.168.0.3.
  - Domain Name—Enter the domain name in which the DC is a member.
- Step 2** Enable DNS Lookup on the appropriate interface. Clientless VPN deployments require DNS Lookups via the internal corporate network, typically the *inside* interface.

**Figure 13-2 ASA DNS Configuration Example**

Configuration > Remote Access VPN > DNS

Specify how to resolve DNS requests.

DNS Setup

☒ Configure one DNS server group ☐ Configure multiple DNS server groups

Primary DNS Server:

Secondary Servers:

Domain Name:

DNS Lookup

To configure DNS, enable DNS lookup on at least one interface.

| Interface  | DNS Enabled |
|------------|-------------|
| inside     | True        |
| management | False       |
| outside    | False       |

## Configuring the ASA to Join the Active Directory Domain

This section outlines configuration procedures necessary to enable the ASA to act as part of the Active Directory domain. KCD requires the ASA to be a member of the Active Directory domain. This configuration enables the functionality necessary for constrained delegation transactions between the ASA and the KCD server.

- Step 1** From ASDM, navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Microsoft KCD Server**, as shown in [Figure 13-4](#).
- Step 2** Click **New** to add a Kerberos server group for constrained delegation and configure the following (see [Figure 13-4](#)):
- Server Group Configuration
    - Server Group Name—Define the name of the constrained delegation configuration on the ASA, such as MSKCD, which is the default value. You can configure multiple server groups for redundancy; however, you can assign only one server group to the KCD server configuration used to request service tickets on behalf of VPN users.
    - Reactivation Mode—Click the radio button for the required mode (**Depletion** or **Timed**). In Depletion mode, failed servers are reactivated only after all of the servers in the group are inactive. In Timed mode, failed servers are reactivated after 30 seconds of downtime. Depletion is the default configuration.
    - Dead Time—If you choose the Depletion reactivation mode, you must add a dead time interval. Ten minutes is the default configuration. The interval represents the duration of time, in minutes, that elapses between the deactivating of the last server in a group and the subsequent re-enabling of all servers.

- Max Failed Attempts—Set the number of failed connection attempts allowed before declaring an unresponsive server to be inactive. Three attempts is the default.
- Server Configuration
  - Interface Name—Choose the interface on which the server resides. In general, authentication server deployments reside on the internal corporate network, typically via the *inside* interface.
  - Server Name—Define the hostname of the domain controller, such as ServerHostName.
  - Timeout—Specify the maximum time, in seconds, to wait for a response from the server. Ten seconds is the default.
- Kerberos Parameter
  - Server Port—88 is the default and the standard port used for KCD.
  - Retry Interval—Choose the desired retry interval. Ten seconds is the default configuration.
  - Realm—Enter the domain name of the DC in all uppercase. The KCD configuration on the ASA requires the realm value to be in uppercase. A realm is an authentication domain. A service can accept authentication credentials only from entities in the same realm. The realm must match the domain name that the ASA joins.

**Figure 13-3 KCD Server Group Configuration**

- Step 3** Click **OK** to apply your configuration and then configure the Microsoft KCD server to request service tickets on behalf of the remote access user (see [Figure 13-4](#)). The Microsoft KCD Server configuration window appears upon clicking **OK**.

# Configuring the Use of External Proxy Servers

Use the Proxies pane to configure the ASA to use external proxy servers to handle HTTP requests and HTTPS requests. These servers act as an intermediary between users and the Internet. Requiring all Internet access via servers you control provides another opportunity for filtering to assure secure Internet access and administrative control.

## Restrictions

HTTP and HTTPS proxy services do not support connections to personal digital assistants.

## DETAILED STEPS

- 
- |                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b>  | Click <b>Use an HTTP Proxy Server</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Step 2</b>  | Identify the HTTP proxy server by its IP address or hostname.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Step 3</b>  | Enter the hostname or IP address of the external HTTP proxy server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Step 4</b>  | Enter the port that listens for HTTP requests. The default port is 80.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Step 5</b>  | (Optional) Enter a URL or a comma-delimited list of several URLs to exclude from those that can be sent to the HTTP proxy server. The string does not have a character limit, but the entire command cannot exceed 512 characters. You can specify literal URLs or use the following wildcards: <ul style="list-style-type: none"><li>• * to match any string, including slashes (/) and periods (.). You must accompany this wildcard with an alphanumeric string.</li><li>• ? to match any single character, including slashes and periods.</li><li>• [x-y] to match any single character in the range of <i>x</i> and <i>y</i>, where <i>x</i> represents one character and <i>y</i> represents another character in the ANSI character set.</li><li>• [!x-y] to match any single character that is not in the range.</li></ul> |
| <b>Step 6</b>  | (Optional) Enter this keyword to accompany each HTTP proxy request with a username to provide basic, proxy authentication.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Step 7</b>  | Enter a password to send to the proxy server with each HTTP request.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Step 8</b>  | As an alternative to specifying the IP address of the HTTP proxy server, you can choose Specify PAC File URL to specify a proxy autoconfiguration file to download to the browser. Once downloaded, the PAC file uses a JavaScript function to identify a proxy for each URL. Enter <b>http://</b> and type the URL of the proxy autoconfiguration file into the adjacent field. If you omit the <b>http://</b> portion, the ASA ignores it.                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Step 9</b>  | Choose whether to use an HTTPS proxy server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Step 10</b> | Click to identify the HTTPS proxy server by its IP address or hostname.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Step 11</b> | Enter the hostname or IP address of the external HTTPS proxy server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Step 12</b> | Enter the port that listens for HTTPS requests. The default port is 443.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Step 13</b> | (Optional) Enter a URL or a comma-delimited list of several URLs to exclude from those that can be sent to the HTTPS proxy server. The string does not have a character limit, but the entire command cannot exceed 512 characters. You can specify literal URLs or use the following wildcards: <ul style="list-style-type: none"><li>• * to match any string, including slashes (/) and periods (.). You must accompany this wildcard with an alphanumeric string.</li><li>• ? to match any single character, including slashes and periods.</li></ul>                                                                                                                                                                                                                                                                           |

- `[x-y]` to match any single character in the range of *x* and *y*, where *x* represents one character and *y* represents another character in the ANSI character set.
- `[!x-y]` to match any single character that is not in the range.

**Step 14** (Optional) Enter a keyword to accompany each HTTPS proxy request with a username to provide basic, proxy authentication.

**Step 15** Enter a password to send to the proxy server with each HTTPS request.

---

## SSO Servers

The SSO Server pane lets you configure or delete single sign-on (SSO) for users of Clientless SSL VPN connecting to a Computer Associates SiteMinder SSO server or to a Security Assertion Markup Language (SAML), Version 1.1, Browser Post Profile SSO server. SSO support, available only for Clientless SSL VPN, lets users access different secure services on different servers without entering a username and password more than once.

You can choose from four methods when configuring SSO:

- Auto Sign-on using basic HTTP and/or NTLMv1 authentication.
- HTTP Form protocol, or Computer Associates eTrust SiteMinder (formerly Netegrity SiteMinder).
- SAML, Version 1.1 Browser Post Profile.

### Restrictions

The SAML Browser Artifact profile method of exchanging assertions is not supported.

The following sections describe the procedures for setting up SSO with both SiteMinder and SAML Browser Post Profile.

- [Configuring SiteMinder and SAML Browser Post Profile, page 13-8](#)—Configures SSO with basic HTTP or NTLM authentication.
- [Configuring Session Settings](#)—Configures SSO with the HTTP Form protocol.

The SSO mechanism starts either as part of the AAA process (HTTP Form) or just after successful user authentication to either a AAA server (SiteMinder) or a SAML Browser Post Profile server. In these cases, the Clientless SSL VPN server running on the ASA acts as a proxy for the user to the authenticating server. When a user logs in, the Clientless SSL VPN server sends an SSO authentication request, including username and password, to the authenticating server using HTTPS.

If the authenticating server approves the authentication request, it returns an SSO authentication cookie to the Clientless SSL VPN server. This cookie is kept on the ASA on behalf of the user and used to authenticate the user to secure websites within the domain protected by the SSO server.

## Configuring SiteMinder and SAML Browser Post Profile

SSO authentication with SiteMinder or with SAML Browser Post Profile is separate from AAA and occurs after the AAA process completes. To set up SiteMinder SSO for a user or group, you must first configure a AAA server (for example RADIUS, LDAP). After the AAA server authenticates the user, the Clientless SSL VPN server uses HTTPS to send an authentication request to the SiteMinder SSO server.

In addition to configuring the ASA, for SiteMinder SSO, you must also configure your CA SiteMinder policy server with the Cisco authentication scheme. See [Adding the Cisco Authentication Scheme to SiteMinder](#)

For SAML Browser Post Profile, you must configure a Web agent (protected resource URL) for authentication.

## DETAILED STEPS

Use the SAML server documentation provided by the server software vendor to configure the SAML server in Relying Party mode. The following fields are displayed:

- **Server Name**—*Display only*. Displays the names of configured SSO servers. The minimum number of characters is 4, and the maximum is 31.
- **Authentication Type**—*Display only*. Displays the type of SSO server. The ASA currently supports the SiteMinder type and the SAML Browser Post Profile type.
- **URL**—*Display only*. Displays the SSO server URL to which the ASA makes SSO authentication requests.
- **Secret Key**—*Display only*. Displays the secret key used to encrypt authentication communications with the SSO server. The key can be comprised of any regular or shifted alphanumeric character. There is no minimum or maximum number of characters.
- **Maximum Retries**—*Display only*. Displays the number of times the ASA retries a failed SSO authentication attempt. The range is 1 to 5 retries, and the default number of retries is 3.
- **Request Timeout (seconds)**—*Display only*. Displays the number of seconds before a failed SSO authentication attempt times out. The range is 1 to 30 seconds, and the default number of seconds is 5.
- **Add/Edit**—Opens the Add/Edit SSO Server dialog box.
- **Delete**—Deletes the selected SSO server.
- **Assign**—Highlight an SSO server and click this button to assign the selected server to one or more VPN group policies or user policies.

- 
- Step 1** Configure the SAML server parameters to represent the asserting party (the ASA):
- Recipient consumer (Web Agent) URL (same as the assertion consumer URL configured on the ASA)
  - Issuer ID, a string, usually the hostname of the appliance
  - Profile type—Browser Post Profile
- Step 2** Configure certificates.
- Step 3** Specify that asserting party assertions must be signed.
- Step 4** Select how the SAML server identifies the user:
- Subject Name type is DN
  - Subject Name format is uid=<user>
-

## Adding the Cisco Authentication Scheme to SiteMinder

Besides configuring the ASA for SSO with SiteMinder, you must also configure your CA SiteMinder policy server with the Cisco authentication scheme, provided as a Java plug-in. This section presents general steps, not a complete procedure. Refer to the CA SiteMinder documentation for the complete procedure for adding a custom authentication scheme. To configure the Cisco authentication scheme on your SiteMinder policy server, perform the following steps.

### Prerequisites

Configuring the SiteMinder policy server requires experience with SiteMinder.

### DETAILED STEPS

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | With the SiteMinder Administration utility, create a custom authentication scheme being sure to use the following specific values: <ul style="list-style-type: none"><li>• In the Library field, enter <b>smjavaapi</b>.</li><li>• In the Secret field, enter the same secret configured in the Secret Key field of the Add SSO Server dialog to follow.</li><li>• In the Parameter field, enter <b>CiscoAuthApi</b>.</li></ul> |
| <b>Step 2</b> | Using your Cisco.com login, download the file <b>cisco_vpn_auth.jar</b> from <a href="http://www.cisco.com/cisco/software/navigator.html">http://www.cisco.com/cisco/software/navigator.html</a> and copy it to the default library directory for the SiteMinder server. This .jar file is also available on the Cisco ASA CD.                                                                                                  |
- 

## Adding or Editing SSO Servers

This SSO method uses CA SiteMinder and SAML Browser Post Profile. You can also set up SSO using the HTTP Form protocol, or Basic HTML and NTLM authentication. To use the HTTP Form protocol, see [Configuring Session Settings, page 13-18](#). To set use basic HTML or NTLM authentication, use the **auto sign-on** command at the command-line interface.

### DETAILED STEPS

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | If adding a server, enter the name of the new SSO server. If editing a server, this field is display only; it displays the name of the selected SSO server.                                                                                                                                                                                                                                                                   |
| <b>Step 2</b> | Enter a secret key used to encrypt authentication requests to the SSO server. Key characters can be any regular or shifted alphanumeric characters. There is no minimum or maximum number of characters. The secret key is similar to a password: you create it, save it, and configure it. It is configured on the ASA, the SSO server, and the SiteMinder policy server using the Cisco Java plug-in authentication scheme. |
| <b>Step 3</b> | Enter the number of times that the ASA retries a failed SSO authentication attempt before the authentication times out. The range is from 1 to 5 retries inclusive, and the default is 3 retries.                                                                                                                                                                                                                             |
| <b>Step 4</b> | Enter the number of seconds before a failed SSO authentication attempt times out. The range is from 1 to 30 seconds inclusive, and the default is 5 seconds.                                                                                                                                                                                                                                                                  |



**Figure 13-4 KCD Server Group Configuration**

- Step 5** Click **OK** to apply your configuration and then configure the Microsoft KCD Server to request service tickets on behalf of the remote access user (see Figure 13-4). The Microsoft KCD Server configuration window appears upon clicking **OK**.

## Configuring Kerberos Server Groups

The Kerberos Server Group for Constrained Delegation, MSKCD, is automatically applied to the KCD Server Configuration. You can also configure Kerberos Server groups and manage them under **Configuration > Remote Access VPN > AAA/Local User > AAA Server Groups**.

- Step 1** Under the Server Access Credential section, configure the following:

- **Username**—Define a Service Account (Active Directory username) such as JohnDoe, which has been granted privileges necessary to add computer accounts to the Active Directory domain. The username does not correspond to a specific administrative user but simply to a user with service-level privileges. This service account is used by the ASA to add a computer account for itself to the Active Directory domain at every reboot. You must configure the computer account separately to request Kerberos tickets on behalf of the remote users.



**Note** Administrative privileges are required for initial join. A user with service-level privileges on the domain controller will not get access.

- **Password**—Define the password associated with the username (such as Cisco123). The password does not correspond to a specific password but simply to a service-level password privilege to add a device on the Window domain controller.

- Step 2** Under the Server Group Configuration section, configure the following:

- **Reactivation Mode**—Click the mode to use (**Depletion** or **Timed**). In Depletion mode, failed servers are reactivated only after all of the servers in the group are inactive. In Timed mode, failed servers are reactivated after 30 seconds of down time. Depletion is the default configuration.
- **Dead Time**—If you choose the Depletion reactivation mode, you must add a dead time interval. The interval represents the duration of time, in minutes, that elapses between the deactivating of the last server in a group and the subsequent re-enabling of all servers. Ten minutes is the default.
- **Max Failed Attempts**—Set the number of failed connection attempts allowed before declaring a nonresponsive server to be inactive. Three attempts is the default.

**Note**

Under the Server Table section, the previously configured DC hostname, ServerHostName, was automatically applied to the KCD server configuration (see [Figure 13-5](#)).

**Figure 13-5 KCD Server Configuration**

Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Microsoft KCD Server

Configure the Microsoft Kerberos Constrained Delegation (KCD) Server from where the service tickets can be requested on behalf of end user.

Microsoft's Kerberos Constrained Delegation allows Smartcard logon to Outlook Web Access (OWA) and other services such as Sharepoint, SQL and IIS.

Kerberos Server Group for Constrained Delegation: MSKCD New

Server access credential

Username: JohnDoe Password: \*\*\*\*\*

Server group configuration

Reactivation Mode: ☒ Depletion ☐ Timed

Dead time: 10 minutes

Max Failed Attempts: 3

Server table

| Server Name or IP Address | Interface | Timeout |
|---------------------------|-----------|---------|
| ServerHostName            | inside    | 10      |

**Step 3** Click **Apply**.

**Note**

After applying your configuration, the ASA automatically starts the process of joining the Active Directory domain. The ASA's hostname appears in the Computers directory in Active Directory Users and Computers.

To confirm if the ASA has successfully joined the domain, execute the following command from the ASA prompt.:

```
host# show webvpn kcd
Kerberos Realm: WEST.LOCAL
Domain Join: Complete
```

## Configuring Bookmarks to Access the Kerberos Authenticated Services

To access Kerberos authenticated services such as Outlook Web Access using the ASA clientless portal, you must configure bookmark lists. Bookmark lists are assigned and displayed to remote access users based on the VPN security policies that they are associated with.

### Restrictions

When creating a bookmark to an application that uses Kerberos constrained delegation (KCD), do not check Enable Smart Tunnel.

### DETAILED STEPS

- 
- |               |                                                                                                                                |
|---------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Navigate to <b>Configuration &gt; Remote Access VPN &gt; Clientless VPN Access &gt; Portal &gt; Bookmarks</b> in the ASDM GUI. |
| <b>Step 2</b> | In Bookmark List, enter the URL to reference for the service location.                                                         |
- 

## Configuring Application Profile Customization Framework

Clientless SSL VPN includes an Application Profile Customization Framework (APCF) option that lets the ASA handle non-standard applications and Web resources so they display correctly over a Clientless SSL VPN connection. An APCF profile contains a script that specifies when (pre, post), where (header, body, request, response), and what (data) to transform for a particular application. The script is in XML and uses sed (stream editor) syntax to transform strings/text.

You can configure and run multiple APCF profiles in parallel on an ASA. Within an APCF profile script, multiple APCF rules can apply. The ASA processes the oldest rule first, based on configuration history, the next oldest rule next.

You can store APCF profiles on the ASA flash memory, or on an HTTP, HTTPS, or TFTP server.

### Restrictions

We recommend that you configure an APCF profile only with the assistance of Cisco personnel.

## Managing APCF Profiles

You can store APCF profiles on the ASA flash memory or on an HTTP, HTTPS, FTP, or TFTP server. Use this pane to add, edit, and delete APCF packages, and to put them in priority order.

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Navigate to <b>Configuration &gt; Remote Access VPN &gt; Clientless SSL VPN Access &gt; Advanced &gt; Application Helper</b> , where you can perform the following functions. <ul style="list-style-type: none"><li>• Click <b>Add/Edit</b> to create a new APCF profile or change an existing one.<ul style="list-style-type: none"><li>– Select <b>Flash file</b> to locate an APCF file stored on the ASA flash memory.</li></ul></li></ul> |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Then click **Upload** to get an APCF file from a local computer to the ASA flash file system, or Browse to upload select an APCF file that is already in flash memory.

- Select **URL** to retrieve the APCF file from an HTTP, HTTPS, FTP, or TFTP server.
- Click **Delete** to remove an existing APCF profile. No confirmation or undo exists.
- Click **Move Up** or **Move Down** to rearrange APCF profiles within the list. The order determines which the APCF profile is used.

**Step 2** Click **Refresh** if you do not see the changes you made in the list.

---

## Uploading APCF Packages

### DETAILED STEPS

- 
- Step 1** The path to the APCF file on your computer is shown. Click **Browse Local** to automatically insert the path in this field, or enter the path.
- Step 2** Click to locate and choose the APCF file to transfer on your computer. The Select File Path dialog box displays the contents of the folder you last accessed on your local computer. Navigate to the APCF file, choose it, and click **Open**. ASDM inserts the file path into the Local File Path field.
- Step 3** The path on the ASA to upload the APCF file is shown in the Flash File System Path. Click **Browse Flash** to identify the location on the ASA to upload the APCF file to. The Browse Flash dialog box displays the contents of flash memory.
- Step 4** The file name of the APCF file you selected on your local computer is displayed. We recommend that you use this name to prevent confusion. Confirm that this file displays the correct filename, and click **OK**. The Browse Flash dialog box closes. ASDM inserts the destination file path in the Flash File System Path field.
- Step 5** Click **Upload File** when you have identified the location of the APCF file on your computer, and the location to download it to the ASA.
- Step 6** A Status window appears and remains open for the duration of the file transfer. Following the transfer, an Information window displays the message, “File is uploaded to flash successfully.” Click **OK**. The Upload Image dialog window removes the contents of the Local File Path and Flash File System Path fields, indicating you can upload another file. To do so, repeat these instructions. Otherwise, click **Close**.
- Step 7** Close the Upload Image dialog window. Click **Close** after you upload the APCF file to flash memory or if you decide not to upload it. If you do upload it, the filename appears in the APCF File Location field of the APCF window. If you do not upload it, a Close Message dialog box prompts, “Are you sure you want to close the dialog without uploading the file?” Click **OK** if you do not want to upload the file. The Close Message and Upload Image dialog boxes close, revealing the APCF Add/Edit pane. Otherwise, click **Cancel** in the Close Message dialog box. The dialog box closes, revealing the Upload Image dialog box again, with the values in the fields intact. Click **Upload File**
- 

## Managing APCF Packets

- Step 1** Use the following commands to add, edit, and delete APCF packets and put them in priority order:

- **APCF File Location**—Displays information about the location of the APCF package. This can be in the ASA flash memory, or on an HTTP, HTTPS, FTP, or TFTP server.
- **Add/Edit**—Click to add or edit a new or existing APCF profile.
- **Delete**—Click to remove an existing APCF profile. There is no confirmation or undo.
- **Move Up**—Click to rearrange APCF profiles within a list. The list determines the order in which the ASA attempts to use APCF profiles.

**Step 2** Click **Flash File** to locate an APCF file stored in the ASA flash memory.

**Step 3** Enter the path to an APCF file stored in flash memory. If you already added a path, it redirects to an APCF file stored in flash memory after you browse to locate it.

**Step 4** Click **Browse Flash** to browse flash memory to locate the APCF file. A Browse Flash Dialog pane displays. Use the Folders and Files columns to locate the APCF file. Highlight the APCF file and click **OK**. The path to the file then displays in the Path field.



**Note** If you do not see the name of an APCF file that you recently downloaded, click **Refresh**.

- **Upload**—Click to upload an APCF file from a local computer to the ASA flash file system. The Upload APCF Package pane displays.
- **URL**—Click to use an APCF file stored on an HTTP, HTTPS, or TFTP server.
- **ftp, http, https, and tftp (unlabeled)**—Identify the server type.
- **URL (unlabeled)**—Enter the path to the FTP, HTTP, HTTPS, or TFTP server.

## APCF Syntax

APCF profiles use XML format, and sed script syntax, with the XML tags in [Table 13-1](#).

### Guidelines

Misuse of an APCF profile can result in reduced performance and undesired rendering of content. In most cases, Cisco Engineering supplies APCF profiles to solve specific application rendering issues.

**Table 13-1** *APCF XML Tags*

| Tag                            | Use                                                                                                  |
|--------------------------------|------------------------------------------------------------------------------------------------------|
| <APCF>...</APCF>               | The mandatory root element that opens any APCF XML file.                                             |
| <version>1.0</version>         | The mandatory tag that specifies the APCF implementation version. Currently the only version is 1.0. |
| <application>...</application> | The mandatory tag that wraps the body of the XML description.                                        |
| <id> text </id>                | The mandatory tag that describes this particular APCF functionality.                                 |

**Table 13-1**      **APCF XML Tags (continued)**

| Tag                                                                                                                                                                                                                                                                                                      | Use                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <apcf-entities>...</apcf-entities>                                                                                                                                                                                                                                                                       | The mandatory tag that wraps a single or multiple APCF entities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <js-object>...</js-object><br><html-object>...</html-object><br><process-request-header>...</process-request-header><br><process-response-header>...</process-response-header><br><preprocess-response-body>...</preprocess-response-body><br><postprocess-response-body>...</postprocess-response-body> | One of these tags specifies type of content or the stage at which the APCF processing should take place.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <conditions>... </conditions>                                                                                                                                                                                                                                                                            | A child element of the pre/post-process tags that specifies criteria for processing such as: <ul style="list-style-type: none"> <li>• http-version (such as 1.1, 1.0, 0.9)</li> <li>• http-method (get, put, post, webdav)</li> <li>• http-scheme (“http/”, “https/”, other)</li> <li>• server-regexp regular expression containing ("a".."z"   "A".."Z"   "0".."9"   ".-_*[]?")</li> <li>• server-fnmatch (regular expression containing ("a".."z"   "A".."Z"   "0".."9"   ".-_*[]?+()\{ \},"),</li> <li>• user-agent-regexp</li> <li>• user-agent-fnmatch</li> <li>• request-uri-regexp</li> <li>• request-uri-fnmatch</li> <li>• If more than one of condition tags is present, the ASA performs a logical AND for all tags.</li> </ul> |
| <action> ... </action>                                                                                                                                                                                                                                                                                   | Wraps one or more actions to perform on the content under specified conditions; you can use the following tags to define these actions (shown below): <ul style="list-style-type: none"> <li>• &lt;do&gt;</li> <li>• &lt;sed-script&gt;</li> <li>• &lt;rewrite-header&gt;</li> <li>• &lt;add-header&gt;</li> <li>• &lt;delete-header&gt;</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                        |

**Table 13-1**      *APCF XML Tags (continued)*

| Tag                                                        | Use                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <code>&lt;do&gt;...&lt;/do&gt;</code>                      | <p>Child element of the action tag used to define one of the following actions:</p> <ul style="list-style-type: none"> <li><code>&lt;no-rewrite/&gt;</code>—Do not mangle the content received from the remote server.</li> <li><code>&lt;no-toolbar/&gt;</code>—Do not insert the toolbar.</li> <li><code>&lt;no-gzip/&gt;</code>—Do not compress the content.</li> <li><code>&lt;force-cache/&gt;</code>—Preserve the original caching instructions.</li> <li><code>&lt;force-no-cache/&gt;</code>—Make object non-cacheable.</li> <li><code>&lt; downgrade-http-version-on-backend&gt;</code>—Use HTTP/1.0 when sending the request to remote server.</li> </ul> |
| <code>&lt;sed-script&gt; TEXT &lt;/sed-script&gt;</code>   | Child element of the action tag used to change the content of text-based objects. The Text must be a valid Sed script. The <code>&lt;sed-script&gt;</code> applies to the <code>&lt;conditions&gt;</code> tag defined before it.                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <code>&lt;rewrite-header&gt;&lt;/rewrite-header&gt;</code> | Child element of the action tag. Changes the value of the HTTP header specified in the child element <code>&lt;header&gt;</code> tag shown below.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <code>&lt;add-header&gt;&lt;/add-header&gt;</code>         | Child element of the action tag used to add a new HTTP header specified in the child element <code>&lt;header&gt;</code> tag shown below.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <code>&lt;delete-header&gt;&lt;/delete-header&gt;</code>   | Child element of the action tag used to delete the specified HTTP header specified by the child element <code>&lt;header&gt;</code> tag shown below.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <code>&lt;header&gt;&lt;/header&gt;</code>                 | <p>Specifies the name HTTP header to be rewritten, added, or deleted. For example, the following tag changes the value of the HTTP header named Connection:</p> <pre> &lt;rewrite-header&gt; &lt;header&gt;Connection&lt;/header&gt; &lt;value&gt;close&lt;/value&gt; &lt;/rewrite-header&gt; </pre>                                                                                                                                                                                                                                                                                                                                                                |

## Configuration Examples for APCF

### Example:

```

<APCF>
<version>1.0</version>
<application>
  <id>Do not compress content from example.com</id>
  <apcf-entities>
    <process-request-header>
      <conditions>
        <server-fnmatch>*.example.com</server-fnmatch>
      </conditions>
      <action>
        <do><no-gzip/></do>
      </action>
    </process-request-header>
  </apcf-entities>
</application>
</APCF>

```

```

        </action>
      </process-request-header>
    </apcf-entities>
  </application>
</APCF>

```

**Example:**

```

<APCF>
<version>1.0</version>
<application>
  <id>Change MIME type for all .xyz objects</id>
  <apcf-entities>
    <process-response-header>
      <conditions>
        <request-uri-fnmatch>*.xyz</request-uri-fnmatch>
      </conditions>
      <action>
        <rewrite-header>
          <header>Content-Type</header>
          <value>text/html</value>
        </rewrite-header>
      </action>
    </process-response-header>
  </apcf-entities>
</application>
</APCF>

```

## Configuring Session Settings

The Clientless SSL VPN Add/Edit Internal Group Policy > More Options > Session Settings window lets you specify personalized user information between Clientless SSL VPN sessions. By default, each group policy inherits the settings from the default group policy. Use this window to specify personalized Clientless SSL VPN user information for the default group policy and any group policies for which you want to differentiate these values.

### DETAILED STEPS

- Step 1** Click none or choose the file server protocol (smb or ftp) from the User Storage Location drop-down menu. Cisco recommends using CIFS for user storage. You can set up CIFS without using a username/password or a port number. If you choose CIFS, enter the following syntax: **cifs//cifs-share/user/data**. If you choose smb or ftp, use the following syntax to enter the file system destination into the adjacent text field:

**username:password@host:port-number/path**

For example

**mike:mysecret@ftpsrvr3:2323/public**



**Note** Although the configuration shows the username, password, and preshared key, the ASA uses an internal algorithm to store the data in an encrypted form to safeguard it.

- Step 2** Type the string, if required, for the security appliance to pass to provide user access to the storage location.



- Step 3** Choose one of the following options from the Storage Objects drop-down menu to specify the objects that the server uses in association with the user. The ASA stores these objects to support Clientless SSL VPN connections.
- cookies,credentials
  - cookies
  - credentials
- Step 4** Enter the limit in KB transaction size over which to time out the session. This attribute applies only to a single transaction. Only a transaction larger than this value resets the session expiration clock.
- 

## Encoding

With encoding, you can view or specify the character encoding for Clientless SSL VPN portal pages.

*Character encoding*, also called “character coding” and “a character set,” is the pairing of raw data (such as 0s and 1s) with characters to represent the data. The language determines the character encoding method to use. Some languages use a single method, while others do not. Usually, the geographic region determines the default encoding method used by the browser, but the remote user can change it. The browser can also detect the encoding specified on the page, and render the document accordingly.

The encoding attribute lets you specify the value of the character-encoding method used on the portal page to ensure that the browser renders it properly, regardless of the region in which the user is using the browser, and regardless of any changes made to the browser.

By default, the ASA applies the “Global Encoding Type” to pages from Common Internet File System servers. The mapping of CIFS servers to their appropriate character encoding, globally with the “Global Encoding Type” attribute, and individually with the file-encoding exceptions displayed in the table, provides for the accurate handling and display of CIFS pages when the proper rendering of filenames or directory paths, as well as pages, is an issue.

### DETAILED STEPS

- Step 1** Global Encoding Type determines the character encoding that all Clientless SSL VPN portal pages inherit except for those from the CIFS servers listed in the table. You can type the string or choose one of the options from the drop-down list, which contains the most common values, as follows:

- big5
- gb2312
- ibm-850
- iso-8859-1
- shift\_jis



---

**Note**

- unicode
- windows-1252
- none



**Note** If you click **none** or specify a value that the browser on the Clientless SSL VPN session does not support, it uses its own default encoding.

You can type a string consisting of up to 40 characters, and equal to one of the valid character sets identified in <http://www.iana.org/assignments/character-sets>. You can use either the name or the alias of a character set listed on that page. The string is case-insensitive. The command interpreter converts upper-case to lower-case when you save the ASA configuration.

**Step 2** Enter the name or IP address of a CIFS server for which the encoding requirement differs from the “Global Encoding Type” attribute setting. The ASA retains the case you specify, although it ignores the case when matching the name to a server.

**Step 3** Choose the character encoding that the CIFS server should provide for Clientless SSL VPN portal pages. You can type the string, or choose one from the drop-down list, which contains only the most common values, as follows:

- big5
- gb2312
- ibm-850
- iso-8859-1
- shift\_jis



**Note** If you are using Japanese Shift\_jis Character encoding, click **Do Not Specify** in the Font Family area of the associated Select Page Font pane to remove the font family.

- unicode
- windows-1252
- none

If you click **none** or specify a value that the browser on the Clientless SSL VPN session does not support, it uses its own default encoding.

You can type a string consisting of up to 40 characters, and equal to one of the valid character sets identified in <http://www.iana.org/assignments/character-sets>. You can use either the name or the alias of a character set listed on that page. The string is case-insensitive. The command interpreter converts upper-case to lower-case when you save the ASA configuration.

## Content Cache

Caching enhances the performance of Clientless SSL VPN. It stores frequently reused objects in the system cache, which reduces the need to perform repeated rewriting and compressing of content. The use of the cache reduces traffic, with the result that many applications run more efficiently.

### DETAILED STEPS

**Step 1** Select **Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Content Cache**.

**Step 2** If **Enable Cache** is unchecked, check it.

**Step 3** Define the terms for caching.

- **Maximum Object Size**—Enter the maximum size in KB of a document that the ASA can cache. The ASA measures the original content length of the object, not rewritten or compressed content. The range is 0 to 10,000 KB; the default is 1000 KB
- **Minimum Object Size**—Enter the minimum size in KB of a document that the ASA can cache. The ASA measures the original content length of the object, not rewritten or compressed content. The range is 0 to 10,000 KB; the default is 0 KB.



**Note** The Maximum Object Size must be greater than the Minimum Object Size.

- **Expiration Time**—Enter an integer between 0 and 900 to set the number of minutes to cache objects without revalidating them. The default is one minute.
- **LM Factor**—Enter an integer between 1 and 100; the default is 20.

The LM factor sets the policy for caching objects which have only the last-modified timestamp. This revalidates objects that have no server-set change values. The ASA estimates the length of time since the object has changed, also called the expiration time. The estimated expiration time equals the time elapsed since the last change multiplied by the LM factor. Setting the LM factor to 0 forces immediate revalidation, while setting it to 100 results in the longest allowable time until revalidation.

The expiration time sets the amount of time to for the ASA to cache objects that have neither a last-modified time stamp nor an explicit server-set expiry time.

- **Cache static content**—Check to cache all content that is not subject to rewrite, for example, PDF files and images.
- **Restore Cache Default**—Click to restore default values for all cache parameters.

## Content Rewrite

The Content Rewrite pane lists all applications for which content rewrite is enabled or switched off.

Clientless SSL VPN processes application traffic through a content transformation/rewriting engine that includes advanced elements such as JavaScript, VBScript, Java, and multi-byte characters to proxy HTTP traffic which may have different semantics and access control rules depending on whether the user is using an application within or independently of an SSL VPN device.

By default, the security appliance rewrites, or transforms, all clientless traffic. You may not want some applications and Web resources (for example, public websites) to go through the ASA. The ASA therefore lets you create rewrite rules that let users browse certain sites and applications without going through the ASA. This is similar to split-tunneling in a VPN connection.

You can create multiple rewrite rules. The rule number is important because the security appliance searches rewrite rules by order number, starting with the lowest, and applies the first rule that matches.

[“Configuration Example for Content Rewrite Rules”](#) shows example content rewrite rules.



**Note** These improvements were made to Content Rewriter in ASA 9.0:

- Content rewrite added support for HTML5.
- The Clientless SSL VPN rewriter engines were significantly improved to provide better quality and efficacy. As a result, you can expect a better end-user experience for Clientless SSL VPN users.

## DETAILED STEPS

The Content Rewrite table has the following columns:

- Rule Number—Displays an integer that indicates the position of the rule in the list.
- Rule Name—Provides the name of the application for which the rule applies.
- Rewrite Enabled—Displays content rewrite as enabled or switched off.
- Resource Mask—Displays the resource mask.

- 
- Step 1** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Content Rewrite**.
- Step 2** Click Add or Edit to create or update an content rewriting rule.
- Step 3** Enable content rewrite must be checked to enable this rule.
- Step 4** Enter a number for this rule. This number specifies the priority of the rule, relative to the others in the list. Rules without a number are at the end of the list. The range is 1 to 65534.
- Step 5** (Optional) Provide an alphanumeric string that describes the rule, maximum 128 characters.
- Step 6** Enter a string to match the application or resource to apply the rule to. The string can be up to 300 characters. You can use one of the following wildcards, but you must specify at least one alphanumeric character.
- \*—Matches everything. ASDM does not accept a mask that consists of a \* or \*.\*.
  - ?—Matches any single character.
  - [!seq]—Matches any character not in sequence.
  - [seq]—Matches any character in sequence.
- 

## Configuration Example for Content Rewrite Rules

**Table 13-2** Content Rewrite Rules

| Function                                                        | Enable Content Rewrite | Rule Number | Rule Name          | Resource Mask   |
|-----------------------------------------------------------------|------------------------|-------------|--------------------|-----------------|
| Switch off rewriter for HTTP URLs at youtube.com                | Unchecked              | 1           | no-rewrite-youtube | *.youtube.com/* |
| Enable rewriter for all HTTP URLs that do not match above rules | Check                  | 65,535      | rewrite-all        | *               |

# Using Email over Clientless SSL VPN

Clientless SSL VPN supports several ways to access email. This section includes the following methods:

- [Configuring Email Proxies](#)
- [Configuring Web email: MS Outlook Web App](#)

## Configuring Email Proxies

Clientless SSL VPN supports IMAP, POP3, and SMTP email proxies. The following attributes apply globally to email proxy users.

### Restrictions

email clients such as MS Outlook, MS Outlook Express, and Eudora lack the ability to access the certificate store.

## Configuring Web email: MS Outlook Web App

The ASA supports Microsoft Outlook Web App to Exchange Server 2010 and Microsoft Outlook Web Access to Exchange Server 2007, 2003, and 2000.

### DETAILED STEPS

- 
- |               |                                                                                                                              |
|---------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Enter the URL of the email service into the address field or click an associated bookmark in the Clientless SSL VPN session. |
| <b>Step 2</b> | When prompted, enter the email server username in the format <i>domain\username</i> .                                        |
| <b>Step 3</b> | Enter the email password.                                                                                                    |
- 

## Configuring Bookmarks

The Bookmarks panel lets you add, edit, delete, import, and export bookmark lists.

Use the Bookmarks panel to configure lists of servers and URLs for access over Clientless SSL VPN. Following the configuration of a bookmark list, you can assign the list to one or more policies – group policies, dynamic access policies, or both. Each policy can have only one bookmark list. The list names populate a drop-down list on the URL Lists tab of each DAP.

You can now use bookmarks with macro substitutions for auto sign-on on some Web pages. The former POST plug-in approach was created so that administrators could specify a POST bookmark with sign-on macros and receive a kick-off page to load prior to posting the POST request. This POST plug-in approach eliminated those requests that required the presence of cookies or other header items. Now an administrator determines the pre-load page and URL, which specifies where the post login request is sent. A pre-load page enables an endpoint browser to fetch certain information that is sent along to the webserver or Web application rather than just using a POST request with credentials.

The existing bookmark lists are displayed. You can add, edit, delete, import, or export the bookmark list. You can configure lists of servers and URLs for access and order the items in the designated URL list.

## Guidelines

Configuring bookmarks does not prevent the user from visiting fraudulent sites or sites that violate your company's acceptable use policy. In addition to assigning a bookmark list to the group policy, dynamic access policy, or both, apply a Web ACL to these policies to control access to traffic flows. Switch off URL Entry on these policies to prevent user confusion over what is accessible. See the [“Clientless SSL VPN Security Precautions” section on page 12-1](#) for instructions.

## DETAILED STEPS

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Specify the name of the list to be added or select the name of the list to be modified or deleted.<br>The bookmark title and actual associated URL are displayed.                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Step 2</b> | (Optional) Click <b>Add</b> to configure a new server or URL. See these procedures for additional information: <ul style="list-style-type: none"><li>• <a href="#">Adding a Bookmark for a URL with a GET or Post Method, page 13-24</a></li><li>• <a href="#">Adding a URL for a Predefined Application Template, page 13-26</a></li><li>• <a href="#">Adding a Bookmark for an Auto Sign-On Application, page 13-27</a></li></ul>                                                                                                                                                                |
| <b>Step 3</b> | (Optional) Click <b>Edit</b> to make changes to the server, URL, or display name.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Step 4</b> | (Optional) Click <b>Delete</b> to remove the selected item from the URL list. No confirmation or undo exists.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Step 5</b> | (Optional) Choose the location from which to import or export the file: <ul style="list-style-type: none"><li>• Local computer—Click to import or export a file that resides on the local PC.</li><li>• Flash file system—Click to import or export a file that resides on the ASA.</li><li>• Remote server—Click to import a file that resides on a remote server accessible from the ASA.</li><li>• Path—Identify the method to access the file (ftp, http, or https), and provide the path to the file.</li><li>• Browse Local Files/Browse Flash...—Browse to the path for the file.</li></ul> |
| <b>Step 6</b> | (Optional) Highlight a bookmark and click <b>Assign</b> to assign the selected bookmark to one or more group policies, dynamic access policies, or LOCAL users.                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Step 7</b> | (Optional) Change the position of the selected item in the URL list using the <b>Move Up</b> or <b>Move Down</b> options.                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Step 8</b> | Click <b>OK</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
- 

## Adding a Bookmark for a URL with a GET or Post Method

The Add Bookmark Entry dialog box lets you create a link or bookmark for a URL list.

### Prerequisites

To access a shared folder on your network, use the format \\server\share\subfolder\<personal folder>. The user must have list permission for all points above <personal folder>.

## DETAILED STEPS

- 
- Step 1** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Bookmarks**, and click the **Add** button.
- Step 2** Select **URL with GET or POST Method** to use for bookmark creation.
- Step 3** Enter a name for this bookmark, which will be displayed on the portal.
- Step 4** Use the URL drop-down menu to select the URL type: http, https, cifs, or ftp. The URL drop-down shows standard URL types, plus types for all the plug-ins you installed.
- Step 5** Enter the DNS name or IP address for this bookmark (URL). For a plug-in, enter the name of the server. Enter a forward slash and a question mark (/?) after the server name to specify optional parameters, then use an ampersand to separate parameter-value pairs, as shown in the following syntax:
- server/?Parameter=Value&Parameter=Value*
- For example:
- host/?DesiredColor=4&DesiredHRes=1024&DesiredVRes=768*
- The particular plug-in determines the optional parameter-value pairs that you can enter.
- To provide single sign-on support for a plug-in, use the parameter-value pair **cscsso=1**. For example:
- host/?cscsso=1&DesiredColor=4&DesiredHRes=1024&DesiredVRes=768*
- Step 6** (Optional) Enter a preload URL. When you enter a preload URL, you can also enter the wait time, which is the time you allow for loading of the page until you are forwarded to the actual POST URL.
- Step 7** As a subtitle, provide additional user-visible text that describes the bookmark entry.
- Step 8** Use the Thumbnail drop-down menu to select an icon to associate with the bookmark on the end-user portal.
- Step 9** Click **Manage** to import or export images to use as thumbnails.
- Step 10** Click to open the bookmark in a new window that uses the smart tunnel feature to pass data through the ASA to or from the destination server. All browser traffic passes securely over the SSL VPN tunnel. This option lets you provide smart tunnel support for a browser-based application, whereas the Smart Tunnels option, also in the Clientless SSL VPN > Portal menu, lets you add nonbrowser-based applications to a smart tunnel list for assignment to group policies and usernames.
- Step 11** Check **Allow the Users to Bookmark the Link** to let Clientless SSL VPN users use the Bookmarks or Favorites options on their browsers. Uncheck to prevent access to these options. If you uncheck this option, the bookmark does not appear in the Home section of the Clientless SSL VPN portal.
- Step 12** (Optional) Choose **Advanced Options** to configure further bookmark characteristics.
- URL Method—Choose **Get** for simple data retrieval. Choose **Post** when processing the data may involve changes to it, for example, storing or updating data, ordering a product, or sending email.
  - Post Parameters—Configure the particulars of the Post URL method.
  - Add/Edit—Click to add a post parameter.
  - Edit—Click to edit the highlighted post parameter.
  - Delete—Click to delete the highlighted post parameter.
-

## Adding a URL for a Predefined Application Template

This option simplifies bookmark creation with users selecting a predefined ASDM template that contains the pre-filled necessary values for certain well-defined applications.

### Prerequisites

Predefined application templates are currently available for the following applications only:

- Citrix XenApp
- Citrix XenDesktop
- Domino WebAccess
- Microsoft Outlook Web Access 2010
- Microsoft Sharepoint 2007
- Microsoft SharePoint 2010

### DETAILED STEPS

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Enter a name for the bookmark to display for the user.                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Step 2</b> | As a subtitle, provide additional user-visible text that describes the bookmark entry.                                                                                                                                                                                                                                                                                                                                                     |
| <b>Step 3</b> | Use the <b>Thumbnail</b> drop-down menu to select an icon to associate with the bookmark on the end-user portal.                                                                                                                                                                                                                                                                                                                           |
| <b>Step 4</b> | Click <b>Manage</b> to import or export images to use as thumbnails.                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Step 5</b> | (Optional) Select the <b>Place This Bookmark on the VPN Home Page</b> check box.                                                                                                                                                                                                                                                                                                                                                           |
| <b>Step 6</b> | In the <b>Select Auto Sign-on Application</b> list, click the required application. The available applications are: <ul style="list-style-type: none"><li>• Citrix XenApp</li><li>• Citrix XenDesktop</li><li>• Domino WebAccess</li><li>• Microsoft Outlook Web Access 2010</li><li>• Microsoft Sharepoint 2007</li><li>• Microsoft SharePoint 2010</li></ul>                                                                             |
| <b>Step 7</b> | Enter the URL of the page which is loaded before the login page. This page will require user interaction to proceed to the login screen. The URL will allow * to substitute an arbitrary number of symbols, for example <code>http*://www.example.com/test</code> .                                                                                                                                                                        |
| <b>Step 8</b> | Enter the <b>Pre-login Page Control ID</b> . This is the ID of the control / tag that will get a click event on the pre-login page URL to proceed to the login page.                                                                                                                                                                                                                                                                       |
| <b>Step 9</b> | Enter the <b>Application Parameters</b> . Depending on the application these may include the following: <ul style="list-style-type: none"><li>• <b>Protocol</b>. HTTP or HTTPS.</li><li>• <b>hostname</b>. For example <code>www.cisco.com</code>.</li><li>• <b>Port Number</b>. The port used by the application.</li><li>• <b>URL Path Appendix</b>. For example <code>/Citrix/XenApp</code>. This is normally auto-populated.</li></ul> |



- **Domain.** The domain to connect to
- **User Name.** The SSL VPN variable to use as a user name. Click **Select Variable** to choose a different variable.
- **Password.** The SSL VPN variable to use as a password. Click **Select Variable** to choose a different variable.

**Step 10** (Optional) Click **Preview** to view the template output. You can click **Edit** to modify the template.

**Step 11** Click **OK** to make your changes. Alternatively, click **Cancel** to abandon your changes.

---

## Adding a Bookmark for an Auto Sign-On Application

This option lets you create a bookmark for any complex auto sign-on application.

### Prerequisites

Configuring auto sign-on applications requires two steps:

1. Define the bookmark with some basic initial data and without the POST parameters. Save and assign the bookmark to use in a group or user policy.
2. Edit the bookmark again. Use the capture function to capture the SSL VPN parameters and edit them in the bookmark.

### DETAILED STEPS

---

**Step 1** Enter a name for the bookmark to display for the user.

**Step 2** Use the URL drop-down menu to select the URL type: http, https, cifs, or ftp. The URL types of all imported plug-ins also populate this menu. Select the URL type of a plug-in to display the plug-in as a link on the portal page.

**Step 3** Enter the DNS name or IP address for the bookmark. For a plug-in, enter the name of the server. Enter a forward slash and a question mark (/?) after the server name to specify optional parameters, then use an ampersand to separate parameter-value pairs, as shown in the following syntax:

*server/?Parameter=Value&Parameter=Value*

For example:

*host/?DesiredColor=4&DesiredHRes=1024&DesiredVRes=768*

The particular plug-in determines the optional parameter-value pairs that you can enter.

To provide single sign-on support for a plug-in, use the parameter-value pair **cscsso=1**. For example:

*host/?cscsso=1&DesiredColor=4&DesiredHRes=1024&DesiredVRes=768*

**Step 4** As a subtitle, provide additional user-visible text that describes the bookmark entry.

**Step 5** Use the **Thumbnail** drop-down menu to select an icon to associate with the bookmark on the end-user portal.

**Step 6** Click **Manage** to import or export images to use as thumbnails.

**Step 7** (Optional) Select the **Place This Bookmark on the VPN Home Page** check box.

- Step 8** Enter the **Login Page URL**. Wildcards can be used in the URL you enter. For example, you can enter `http*://www.example.com/myurl*`.
- Step 9** Enter the **Landing Page URL**. The ASA requires the Landing Page to be configured to detect a successful login to the application.
- Step 10** (Optional) Enter a **Post Script**. Some Web applications, such as Microsoft Outlook Web Access, may execute a JavaScript to change the request parameters before the log-on form is submitted. The **Post Script** field enables you to enter JavaScript for such applications.
- Step 11** Add the required **Form Parameters**. For each required SSL VPN Variable, click **Add**, enter a **Name**, and select a variable from the list. You can click **Edit** to change parameters and **Delete** to remove them.
- Step 12** Enter the URL of the page which is loaded before the login page. This page will require user interaction to proceed to the login screen. The URL will allow \* to substitute an arbitrary number of symbols, for example `http*://www.example.com/test`.
- Step 13** Enter the **Pre-login Page Control ID**. This is the ID of the control / tag that will get a click event on the pre-login page URL to proceed to the login page.
- Step 14** Click **OK** to make your changes. Alternatively, click **Cancel** to abandon your changes.
- 

When you edit the bookmark you can use the HTML Parameter Capture function to capture the VPN auto sign-on parameters. The bookmark must have been saved and assigned first to a group policy or user.

Enter the **SSL VPN Username** then click **Start Capture**. Then use a Web browser to start the VPN session and navigate to the intranet page. To complete the process, click Stop Capture. The parameters will then be available for editing and inserted in the bookmark.

## Importing and Exporting a Bookmark List

You can import or export already configured bookmark lists. Import lists that are ready to use. Export lists to modify or edit them, and then reimport.

### DETAILED STEPS

- 
- Step 1** Identify the bookmark list by name. Maximum is 64 characters, no spaces.
- Step 2** Choose a method to import or export the list file:
- Local computer—Click to import a file that resides on the local PC.
  - Flash file system—Click to export a file that resides on the ASA.
  - Remote server—Click to import a url list file that resides on a remote server accessible from the ASA.
  - Path—Identify the method to access the file (ftp, http, or https), and provide the path to the file.
  - Browse Local Files/Browse Flash—Browse to the path for the file.
  - Import/Export Now—Click to import or export the list file.
-

## Importing and Exporting GUI Customization Objects (Web Contents)

This dialog box lets you import and export Web content objects. The names of the Web content objects and their file types are displayed.

Web contents can range from a wholly configured home page to icons or images to use when you customize the end user portal. You can import or export already configured Web contents. Import Web contents that are ready for use. Export Web contents to modify or edit them, and then reimport.

- 
- Step 1** Choose the location from which to import or export the file:
- Local computer—Click to import or export a file that resides on the local PC.
  - Flash file system—Click to import or export a file that resides on the ASA.
  - Remote server—Click to import a file that resides on a remote server accessible from the ASA.
  - Path—Identify the method to access the file (ftp, http, or https), and provide the path to the file.
  - Browse Local Files.../Browse Flash...—Browse to the path for the file.
- Step 2** Determine whether authentication is required to access the content.
- The prefix to the path changes depending on whether you require authentication. The ASA uses `/+CSCOE+/` for objects that require authentication, and `/+CSCOU+/` for objects that do not. The ASA displays `/+CSCOE+/` objects on the portal page only, while `/+CSCOU+/` objects are visible and usable in either the logon or the portal pages.
- Step 3** Click to import or export the file.
- 

## Adding and Editing Post Parameters

Use this pane to configure post parameters for bookmark entries and URL lists.

Clientless SSL VPN variables allow for substitutions in URLs and forms-based HTTP post operations. These variables, also known as macros, let you configure users for access to personalized resources that contain the user ID and password or other input parameters. Examples of such resources include bookmark entries, URL lists, and file shares.

### DETAILED STEPS

- 
- Step 1** Provide the name and value of the parameters exactly as in the corresponding HTML form, for example: `<input name="param_name" value="param_value">`.
- You can choose one of the supplied variables from the drop-down list, or you can construct a variable. The variables you can choose from the drop-down list include the following:

**Table 13-3** *Clientless SSL VPN Variables*

| No. | Variable Substitution | Definition                   |
|-----|-----------------------|------------------------------|
| 1   | CSCO_WEBVPN_USERNAME  | SSL VPN user login ID.       |
| 2   | CSCO_WEBVPN_PASSWORD  | SSL VPN user login password. |

**Table 13-3**      *Clientless SSL VPN Variables*

| No. | Variable Substitution          | Definition                                                                                                                                                                                                                                                        |
|-----|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3   | CSCO_WEBVPN_INTERNAL_PASSWORD  | SSL VPN user internal resource password. This is a cached credential, and not authenticated by a AAA server. If a user enters this value, it is used as the password for auto sign-on, instead of the password value.                                             |
| 4   | CSCO_WEBVPN_CONNECTION_PROFILE | SSL VPN user login group drop-down, a group alias within the connection profile                                                                                                                                                                                   |
| 5   | CSCO_WEBVPN_MACRO1             | Set via the RADIUS/LDAP vendor-specific attribute. If you are mapping this from LDAP via an ldap-attribute-map, the Cisco attribute that uses this variable is WEBVPN-Macro-Substitution-Value1.<br><br>Variable substitution via RADIUS is performed by VSA#223. |
| 6   | CSCO_WEBVPN_MACRO2             | Set via the RADIUS/LDAP vendor-specific attribute. If you are mapping this from LDAP via an ldap-attribute-map, the Cisco attribute that uses this variable is WEBVPN-Macro-Substitution-Value2.<br><br>Variable substitution via RADIUS is performed by VSA#224. |
| 7   | CSCO_WEBVPN_PRIMARY_USERNAME   | Primary user login ID for double authentication.                                                                                                                                                                                                                  |
| 8   | CSCO_WEBVPN_PRIMARY_PASSWORD   | Primary user login password for double authentication.                                                                                                                                                                                                            |
| 9   | CSCO_WEBVPN_SECONDARY_USERNAME | Secondary user login ID for double authentication.                                                                                                                                                                                                                |
| 10  | CSCO_WEBVPN_SECONDARY_PASSWORD | Secondary user login ID for double authentication.                                                                                                                                                                                                                |

When the ASA recognizes one of these six variable strings in an end-user request—in a bookmark or a post form—it replaces it with the user-specific value before passing the request to a remote server.

**Note**

You can obtain the http-post parameters for any application by performing an HTTP Sniffer trace in the clear (without the security appliance involved). Here is a link to a free browser capture tool, also called an HTTP analyzer: <http://www.ieinspector.com/httpanalyzer/downloadV2/IEHttpAnalyzerV2.exe>.

**Using Variables 1 to 4**

The ASA obtains values for the first four substitutions from the SSL VPN Login page, which includes fields for username, password, internal password (optional), and group. It recognizes these strings in user requests and replaces them with the value specific to the user before it passes the request on to a remote server.

For example, if a URL list contains the link, [http://someserver/homepage/CSCO\\_WEBVPN\\_USERNAME.html](http://someserver/homepage/CSCO_WEBVPN_USERNAME.html), the ASA translates it to the following unique links:

- For USER1, the link becomes <http://someserver/homepage/USER1.html>
- For USER2, the link is <http://someserver/homepage/USER2.html>

In the following case, [cifs://server/users/CSCO\\_WEBVPN\\_USERNAME](cifs://server/users/CSCO_WEBVPN_USERNAME), lets the ASA map a file drive to specific users:

- For USER1, the link becomes <cifs://server/users/USER1>

- For USER 2, the link is <cifs://server/users/USER2>

### Using Variables 5 and 6

Values for macros 5 and 6 are RADIUS or LDAP vendor-specific attributes (VSAs). These enable you to set substitutions configured on either a RADIUS or an LDAP server.

### Using Variables 7 to 10

Each time the ASA recognizes one of these four strings in an end-user request (a bookmark or a post form), it replaces it with the user-specific value before passing the request to a remote server.

### Example 1: Setting a Homepage

The following example sets a URL for the homepage:

- WebVPN-Macro-Value1 (ID=223), type string, is returned as *wwwin-portal.example.com*
- WebVPN-Macro-Value2 (ID=224), type string, is returned as *401k.com*

To set a home page value, you would configure the variable substitution as

[https://CSCO\\_WEBVPN\\_MACRO1](https://CSCO_WEBVPN_MACRO1), which would translate to <https://wwwin-portal.example.com>.

The best way to do this is to configure the Homepage URL parameter in ASDM. Without writing a script or uploading anything, an administrator can specify which homepage in the group policy to connect with via smart tunnel.

Go to the Add/Edit Group Policy pane, from either the Network Client SSL VPN or Clientless SSL VPN Access section of ASDM. The paths are as follows:

- Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add/Edit Group Policy > Advanced > SSL VPN Client > Customization > Homepage URL attribute.
- Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies > Add/Edit Group Policy > More Options > Customization > Homepage URL attribute.

## Configuration Example for Setting a Bookmark or URL Entry

You can use an HTTP Post to log on to an OWA resource using an RSA one-time password (OTP) for SSL VPN authentication, and then the static, internal password for OWA email access. The best way to do this is to add or edit a bookmark entry in ASDM.

There are several paths to the Add Bookmark Entry pane, including the following:

- Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Bookmarks > Add/Edit Bookmark Lists > Add/Edit Bookmark Entry > Advanced Options area > Add/Edit Post Parameters (available after you click **Post** in the URL Method attribute).

*or*

(Available after you click **Post** in the URL Method attribute):

- Network (Client) Access > Dynamic Access Policies > Add/Edit Dynamic Access Policy > URL Lists tab > Manage button > Configured GUI Customization Objects > Add/Edit button > Add/Edit Bookmark List > Add/Edit Bookmark Entry > Advanced Options area > Add/Edit Post Parameters.

## Configuration Example for Configuring File Share (CIFS) URL Substitutions

You can allow a more flexible bookmark configuration by using variable substitution for CIFS URLs.

If you configure the URL `cifs://server/CSCO_WEBVPN_USERNAME`, the ASA automatically maps it to the user's file share home directory. This method also allows for password and internal password substitution. The following are example URL substitutions:

```
cifs://CSCO_WEBVPN_USERNAME:CSCO_WEBVPN_PASSWORD@server
```

```
cifs://CSCO_WEBVPN_USERNAME:CSCO_WEBVPN_INTERNAL_PASSWORD@server
```

```
cifs://domain;CSCO_WEBVPN_USERNAME:CSCO_WEBVPN_PASSWORD@server
```

```
cifs://domain;CSCO_WEBVPN_USERNAME:CSCO_WEBVPN_INTERNAL_PASSWORD@server
```

```
cifs://domain;CSCO_WEBVPN_USERNAME:CSCO_WEBVPN_PASSWORD@server/CSCO_WEBVPN_USERNAME
```

```
cifs://domain;CSCO_WEBVPN_USERNAME:CSCO_WEBVPN_INTERNAL_PASSWORD@server/CSCO_WEBVPN_USERNAME
```

## Customizing External Ports

You can use the external portal feature to create your own portal instead of using the pre-configured one. If you set up your own portal, you can bypass the clientless portal and send a POST request to retrieve your portal.

### DETAILED STEPS

- 
- |               |                                                                                                                                                                                 |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Choose <b>Configuration &gt; Remote Access VPN &gt; Clientless SSL VPN Access &gt; Portal &gt; Customization</b> . Highlight the desired customization and choose <b>Edit</b> . |
| <b>Step 2</b> | Check the <b>Enable External Portal</b> check box.                                                                                                                              |
| <b>Step 3</b> | In the URL field, enter the desired external portal so that POST requests are allowed.                                                                                          |
-



# Configuring Policy Groups

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September 13, 2013

## Configuring Smart Tunnel Access

The following sections describe how to enable smart tunnel access with Clientless SSL VPN sessions, specify the applications to be provided with such access, and provide notes on using it.

### Configuring Smart Tunnel Access

To configure smart tunnel access, you create a smart tunnel list containing one or more applications eligible for smart tunnel access, and the endpoint operating system associated with the list. Because each group policy or local user policy supports one smart tunnel list, you must group the nonbrowser-based applications to be supported into a smart tunnel list. After creating a list, you assign it to one or more group policies or local user policies.

The following sections describe smart tunnels and how to configure them:

- [About Smart Tunnels](#)
- [Why Smart Tunnels?](#)
- [Configuring a Smart Tunnel \(Lotus Example\)](#)
- [Simplifying Configuration of Which Applications to Tunnel](#)
- [About Smart Tunnel Lists](#)
- [Creating a Smart Tunnel Auto Sign-On Server List](#)
- [Adding Servers to a Smart Tunnel Auto Sign-On Server List](#)
- [Enabling and Switching Off Smart Tunnel Access](#)

### About Smart Tunnels

A smart tunnel is a connection between a TCP-based application and a private site, using a clientless (browser-based) SSL VPN session with the security appliance as the pathway, and the ASA as a proxy server. You can identify applications for which to grant smart tunnel access, and specify the local path to each application. For applications running on Microsoft Windows, you can also require a match of the SHA-1 hash of the checksum as a condition for granting smart tunnel access.

Lotus SameTime and Microsoft Outlook are examples of applications to which you may want to grant smart tunnel access.

Configuring smart tunnels requires one of the following procedures, depending on whether the application is a client or is a web-enabled application:

- Create one or more smart tunnel lists of the client applications, then assign the list to the group policies or local user policies for whom smart tunnel access is required.
- Create one or more bookmark list entries that specify the URLs of the web-enabled applications eligible for smart tunnel access, then assign the list to the group policies or local user policies for whom smart tunnel access is required.

You can also list web-enabled applications for which to automate the submission of login credentials in smart tunnel connections over Clientless SSL VPN sessions.

## Why Smart Tunnels?

Smart tunnel access lets a client TCP-based application use a browser-based VPN connection to access a service. It offers the following advantages to users, compared to plug-ins and the legacy technology, port forwarding:

- Smart tunnel offers better performance than plug-ins.
- Unlike port forwarding, smart tunnel simplifies the user experience by not requiring the user connection of the local application to the local port.
- Unlike port forwarding, smart tunnel does not require users to have administrator privileges.

The advantage of a plug-in is that it does not require the client application to be installed on the remote computer.

## Prerequisites

See the [Supported VPN Platforms, Cisco ASA 5500 Series](#), for the platforms and browsers supported by ASA Release 9.0 smart tunnels.

The following requirements and limitations apply to smart tunnel access on Windows:

- ActiveX or Oracle Java Runtime Environment (JRE) 4 update 15 or later (JRE 6 or later recommended) on Windows must be enabled on the browser.
- Only Winsock 2, TCP-based applications are eligible for smart tunnel access.
- For Mac OS X only, Java Web Start must be enabled on the browser.

## Restrictions

- Smart tunnel supports only proxies placed between computers running Microsoft Windows and the security appliance. Smart Tunnel uses the Internet Explorer configuration, which sets system-wide parameters in Windows. That configuration may include proxy information:
  - If a Windows computer requires a proxy to access the ASA, then there must be a static proxy entry in the client's browser, and the host to connect to must be in the client's list of proxy exceptions.
  - If a Windows computer does not require a proxy to access the ASA, but does require a proxy to access a host application, then the ASA must be in the client's list of proxy exceptions.



Proxy systems can be defined the client's configuration of static proxy entry or automatic configuration, or by a PAC file. Only static proxy configurations are currently supported by Smart Tunnels.

- Kerberos constrained delegation (KCD) is not supported for smart tunnels.
- With Windows, to add smart tunnel access to an application started from the command prompt, you must specify "cmd.exe" in the Process Name of one entry in the smart tunnel list, and specify the path to the application itself in another entry, because "cmd.exe" is the parent of the application.
- With HTTP-based remote access, some subnets may block user access to the VPN gateway. To fix this, place a proxy in front of the ASA to route traffic between the Web and the end user. That proxy must support the CONNECT method. For proxies that require authentication, Smart Tunnel supports only the basic digest authentication type.
- When smart tunnel starts, the ASA by default passes all browser traffic through the VPN session if the browser process is the same. The ASA only also does this if a tunnel-all policy (the default) applies. If the user starts another instance of the browser process, it passes all traffic through the VPN session. If the browser process is the same and the security appliance does not provide access to a URL, the user cannot open it. As a workaround, assign a tunnel policy that is not tunnel-all.
- A stateful failover does not retain smart tunnel connections. Users must reconnect following a failover.
- The Mac version of smart tunnel does not support POST bookmarks, form-based auto sign-on, or POST macro substitution.
- For Mac OS X users, only those applications started from the portal page can establish smart tunnel connections. This requirement includes smart tunnel support for Firefox. Using Firefox to start another instance of Firefox during the first use of a smart tunnel requires the user profile named cisco\_st. If this user profile is not present, the session prompts the user to create one.
- In Mac OS X, applications using TCP that are dynamically linked to the SSL library can work over a smart tunnel.
- Smart tunnel does not support the following on Mac OS X:
  - Proxy services.
  - Auto sign-on.
  - Applications that use two-level name spaces.
  - Console-based applications, such as Telnet, SSH, and cURL.
  - Applications using dlopen or dlsym to locate libsocket calls.
  - Statically linked applications to locate libsocket calls.
- Mac OS X requires the full path to the process and is case-sensitive. To avoid specifying a path for each username, insert a tilde (~) before the partial path (e.g., ~/bin/vnc).

## Configuring a Smart Tunnel (Lotus Example)



### Note

These example instructions provide the minimum instructions required to add smart tunnel support for an application. See the field descriptions in the sections that follow for more information.

## DETAILED STEPS

- Step 1** Choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Smart Tunnels**.
- Step 2** Double-click the smart tunnel list to add an application to; or click **Add** to create a list of applications, enter a name for this list in the List Name field, and click **Add**.  
For example, click **Add** in the Smart Tunnels pane, enter **Lotus** in the List Name field, and click **Add**.
- Step 3** Click **Add** in the Add or Edit Smart Tunnel List dialog box.
- Step 4** Enter a string in the Application ID field to serve as a unique index to the entry within the smart tunnel list.
- Step 5** Enter the filename and extension of the application into the Process Name dialog box.

Table 14-1 shows example application ID strings and the associated paths required to support Lotus.

**Table 14-1 Smart Tunnel Example: Lotus 6.0 Thick Client with Domino Server 6.5.5**

| Application ID Example | Minimum Required Process Name |
|------------------------|-------------------------------|
| lotusnotes             | notes.exe                     |
| lotusnlnotes           | nlnotes.exe                   |
| lotusntaskldr          | ntaskldr.exe                  |
| lotusnfileret          | nfileret.exe                  |

- Step 6** Select **Windows** next to OS.
- Step 7** Click **OK**.
- Step 8** Repeat Steps 3 to 7 for each application to add to the list.
- Step 9** Click **OK** in the Add or Edit Smart Tunnel List dialog box.
- Step 10** Assign the list to the group policies and local user policies to provide smart tunnel access to the associated applications, as follows:
- To assign the list to a group policy, choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies > Add or Edit > Portal** and choose the smart tunnel name from the drop-down list next to the Smart Tunnel List attribute.
  - To assign the list to a local user policy, choose **Configuration > Remote Access VPN > AAA Setup > Local Users > Add or Edit > VPN Policy > Clientless SSL VPN** and choose the smart tunnel name from the drop-down list next to the Smart Tunnel List attribute.

## Simplifying Configuration of Which Applications to Tunnel

A smart tunnel application list is essentially a filter of what applications are granted access to the tunnel. The default is to allow access for all processes started by the browser. With a Smart Tunnel enabled bookmark, the clientless session grants access only to processes initiated by the Web browser. For non-browser applications, an administrator can choose to tunnel all applications and thus remove the need to know which applications an end user may invoke. Table 14-2 shows the situations in which processes are granted access.

**Table 14-2** Access for Smart Tunnel Applications and Enabled Bookmarks

| Situation                                           | Smart Tunnel Enabled Bookmark                                                                                                                                                                           | Smart Tunnel Application Access                                                                                                 |
|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| Application list specified                          | Any processes that match a process name in the application list are granted access.                                                                                                                     | Only processes that match a process name in the application list are granted access.                                            |
| Smart tunnel is switched off                        | All processes (and their child processes) are granted access.                                                                                                                                           | No process is granted access.                                                                                                   |
| Smart Tunnel all Applications check box is checked. | All processes (and their child processes) are granted access.<br><br><b>Note</b> This includes processes initiated by non-Smart Tunnel Web pages if the Web page is served by the same browser process. | All processes owned by the user who started the browser are granted access but not child processes of those original processes. |

### Restrictions

This configuration is applicable to Windows platforms only.

### DETAILED STEPS

- 
- Step 1** Choose **Configuration > Remote Access VPN > AAA/Local Users > Local Users**.
- Step 2** In the User Account window, highlight the username to edit.
- Step 3** Click **Edit**. The Edit User Account window appears.
- Step 4** In the left sidebar of the Edit User Account window, click **VPN Policy > Clientless SSL VPN**.
- Step 5** Perform one of the following:
- Check the **smart tunnel\_all\_applications** check box. All applications will be tunneled without making a list or knowing which executables an end user may invoke for external applications.
  - Or choose from the following tunnel policy options:
    - Uncheck the **Inherit** check box at the Smart Tunnel Policy parameter.
    - Choose from the network list and specify one of the tunnel options: use smart tunnel for the specified network, do not use smart tunnel for the specified network, or use tunnel for all network traffic.
- 

## Adding Applications to Be Eligible for Smart Tunnel Access

The Clientless SSL VPN configuration of each ASA supports *smart tunnel lists*, each of which identifies one or more applications eligible for smart tunnel access. Because each group policy or username supports only one smart tunnel list, you must group each set of applications to be supported into a smart tunnel list.

The Add or Edit Smart Tunnel Entry dialog box lets you specify the attributes of an application in a smart tunnel list.

- Step 1** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Smart Tunnels**, and choose a smart tunnel application list to edit, or add a new one.
- Step 2** For a new list, enter a unique name for the list of applications or programs. Do not use spaces.
- Following the configuration of the smart tunnel list, the list name appears next to the Smart Tunnel List attribute in the Clientless SSL VPN group policies and local user policies. Assign a name that will help you to distinguish its contents or purpose from other lists that you are likely to configure.
- Step 3** Click **Add** and add as many applications as you need to this smart tunnel list. The parameters are described below:
- **Application ID** - Enter a string to name the entry in the smart tunnel list. This user-specified name is saved and then returned onto the GUI. The string is unique for the operating system. It typically names the application to be granted smart tunnel access. To support multiple versions of an application for which you choose to specify different paths or hash values, you can use this attribute to differentiate entries, specifying the operating system, and name and version of the application supported by each list entry. The string can be up to 64 characters.
  - **Process Name** - Enter the filename or path to the application. The string can be up to 128 characters. Windows requires an exact match of this value to the right side of the application path on the remote host to qualify the application for smart tunnel access. If you specify only the filename for Windows, SSL VPN does not enforce a location restriction on the remote host to qualify the application for smart tunnel access.
- If you specify a path and the user installed the application in another location, that application does not qualify. The application can reside on any path as long as the right side of the string matches the value you enter.
- To authorize an application for smart tunnel access if it is present on one of several paths on the remote host, either specify only the name and extension of the application in this field; or create a unique smart tunnel entry for each path.

**Note**

A sudden problem with smart tunnel access may be an indication that a *Process Name* value is not up-to-date with an application upgrade. For example, the default path to an application sometimes changes following the acquisition of the company that produces the application and the next application upgrade.

With Windows, to add smart tunnel access to an application started from the command prompt, you must specify “cmd.exe” in the Process Name of one entry in the smart tunnel list, and specify the path to the application itself in another entry, because “cmd.exe” is the parent of the application.

- **OS**—Click **Windows** or **Mac** to specify the host operating system of the application.
- **Hash** (Optional and only applicable to Windows)—To obtain this value, enter the checksum of the application (that is, the checksum of the executable file) into a utility that calculates a hash using the SHA-1 algorithm. One example of such a utility is the Microsoft File Checksum Integrity Verifier (FCIV), which is available at <http://support.microsoft.com/kb/841290/>. After installing FCIV, place a temporary copy of the application to be hashed on a path that contains no spaces (for example, c:/fciv.exe), then enter **fciv.exe -sha1 application** at the command line (for example, **fciv.exe -sha1 c:\msimn.exe**) to display the SHA-1 hash.

The SHA-1 hash is always 40 hexadecimal characters.

Before authorizing an application for smart tunnel access, Clientless SSL VPN calculates the hash of the application matching the *Application ID*. It qualifies the application for smart tunnel access if the result matches the value of *Hash*.

Entering a hash provides a reasonable assurance that SSL VPN does not qualify an illegitimate file that matches the string you specified in the *Application ID*. Because the checksum varies with each version or patch of an application, the *Hash* you enter can only match one version or patch on the remote host. To specify a hash for more than one version of an application, create a unique smart tunnel entry for each *Hash* value.

**Note**

If you enter *Hash* values and you need to support future versions or patches of an application with smart tunnel access, you must keep the smart tunnel list updated. A sudden problem with smart tunnel access may be an indication that the application list containing *Hash* values is not up-to-date with an application upgrade. You can avoid this problem by not entering a hash.

- Step 4** Click **OK** to save the application, and create how ever many applications you need for this smart tunnel list.
- Step 5** When you are done creating your smart tunnel list, you must assign it to a group policy or a local user policy for it to become active, as follows:
- To assign the list to a group policy, choose **Config > Remote Access VPN> Clientless SSL VPN Access > Group Policies > Add or Edit > Portal** and choose the smart tunnel name from the drop-down list next to the Smart Tunnel List attribute.
  - To assign the list to a local user policy, choose **Config > Remote Access VPN> AAA Setup > Local Users > Add or Edit > VPN Policy > Clientless SSL VPN** and choose the smart tunnel name from the drop-down list next to the Smart Tunnel List attribute.

**Table 14-3**      *Example Smart Tunnel Entries*

| Smart Tunnel Support                                                                                                                                                   | Application ID<br>(Any unique string<br>is OK.) | Process Name                             | OS      |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|------------------------------------------|---------|
| Mozilla Firefox.                                                                                                                                                       | firefox                                         | firefox.exe                              | Windows |
| Microsoft Outlook Express.                                                                                                                                             | outlook-express                                 | msimn.exe                                | Windows |
| More restrictive alternative—Microsoft Outlook Express only if the executable file is in a predefined path.                                                            | outlook-express                                 | \Program Files\Outlook Express\msimn.exe | Windows |
| Open a new Terminal window on a Mac. (Any subsequent application launched from within the same Terminal window fails because of the one-time-password implementation.) | terminal                                        | Terminal                                 | Mac     |
| Start smart tunnel for a new window                                                                                                                                    | new-terminal                                    | Terminal open -a MacTelnet               | Mac     |
| Start application from a Mac Terminal window.                                                                                                                          | curl                                            | Terminal curl www.example.com            | Mac     |

## About Smart Tunnel Lists

For each group policy and username, you can configure Clientless SSL VPN to do one of the following:

- Start smart tunnel access automatically upon user login.
- Enable smart tunnel access upon user login, but require the user to start it manually, using the **Application Access > Start Smart Tunnels** button on the Clientless SSL VPN Portal Page.

## Restrictions

The smart tunnel logon options are mutually exclusive for each group policy and username. Use only one.

## Creating a Smart Tunnel Auto Sign-On Server List

The Smart Tunnel Auto Sign-on Server List dialog box lets you add or edit lists of servers which will automate the submission of login credentials during smart tunnel setup. Auto sign-on over a smart tunnel is available for Internet Explorer and Firefox.

- 
- Step 1** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Smart Tunnels**, and ensure Smart Tunnel Auto Sign-on Server List is expanded to display.
- Step 2** Click **Add**, and enter a unique name for a list of remote servers that will help you to distinguish its contents or purpose from other lists that you are likely to configure. The string can be up to 64 characters. Do not use spaces.
- 

After you create a smart tunnel auto sign-on list, that list name appears next to the Auto Sign-on Server List attribute under Smart Tunnel in the Clientless SSL VPN group policy and local user policy configurations.

## Adding Servers to a Smart Tunnel Auto Sign-On Server List

The following steps describe how to add servers to the list of servers for which to provide auto sign-on in smart tunnel connections, and assign that list to a group policies or a local user.

- 
- Step 1** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Smart Tunnels**, select one of the lists, and click **Edit**.
- Step 2** Click the **Add** button on the Add Smart Tunnel Auto Sign-On Server List dialog to add one more smart tunnel servers.
- Step 3** Enter the hostname or IP address of the server to auto-authenticate to:
- If you select Hostname, enter a hostname or wildcard mask to auto-authenticate to. You can use the following wildcard characters:
    - \* to match any number of characters or zero characters.
    - ? to match any single character.
    - [] to match any single character in the range expressed inside the brackets.
    - For example, enter \*.example.com. Using this option protects the configuration from dynamic changes to IP addresses.
  - If you select IP Address, enter an IP address.

**Note**

Firefox does not support a host mask with wild cards, a subnet using IP addresses, or a netmask; you must use an exact hostname or IP address. For example, within Firefox, if you enter \*.cisco.com, auto sign-on to host email.cisco.com will fail.

---

**Step 4** Windows Domain (Optional)—Click to add the Windows domain to the username, if authentication requires it. If you do so, ensure you specify the domain name when assigning the smart tunnel list to one or more group policies or local user policies.

**Step 5** HTTP-based Auto Sign-On (Optional)

- **Authentication Realm**—The realm is associated with the protected area of the website and passed back to the browser either in the authentication prompt or in the HTTP headers during authentication. Once auto-sign is configured here, and a realm string is specified, users can configure the realm string on a Web application (such as Outlook Web Access) and access Web applications without signing on.

Use the address format used in the source code of the Web pages on the intranet. If you are configuring smart tunnel auto sign-on for browser access and some Web pages use hostnames and others use IP addresses, or you do not know, specify both in different smart tunnel auto sign-on entries. Otherwise, if a link on a Web page uses a different format than the one you specify, it fails when the user clicks it.



**Note**

If administrators do not know the corresponding realm, they should perform login once and get the string from the prompt dialog.

- **Port Number**—Specify a port number for the corresponding hosts. For Firefox, if no port number is specified, auto sign-on is performed on HTTP and HTTPS, accessed by default port numbers 80 and 443 respectively.

**Step 6** Click **OK**.

**Step 7** Following the configuration of the smart tunnel auto sign-on server list, you must assign it to a group policy or a local user policy for it to become active, as follows:

- To assign the list to a group policy:
  1. Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Group Policies**, and open a group policy,
  2. Select the Portal tab, find the Smart Tunnel area, and choose the auto sign-on server list from the drop-down list next to the Auto Sign-On Server List attribute.
- To assign the list to a local user policy:
  1. Choose **Configuration > Remote Access VPN > AAA/Local Users > Local Users**, and edit the local user to assign an auto sign-on server list to.
  2. Navigate to **VPN Policy > Clientless SSL VPN**, and find the Auto Sign-on Server setting under the Smart Tunnel area
  3. Uncheck **Inherit**, and choose a server list from the drop-down list next to the Auto Sign-On Server List attribute.

## Enabling and Switching Off Smart Tunnel Access

By default, smart tunnels are switched off.

If you enable smart tunnel access, the user will have to start it manually, using the **Application Access > Start Smart Tunnels** button on the Clientless SSL VPN portal page.

## Configuring Smart Tunnel Log Off

This section describes how to ensure that the smart tunnel is properly logged off. Smart tunnel can be logged off when all browser windows have been closed, or you can right click the notification icon and confirm log out.

**Note**

We strongly recommend the use of the logout button on the portal. This method pertains to Clientless SSL VPNs and logs off regardless of whether smart tunnel is used or not. The notification icon should be used only when using standalone applications without the browser.

### When Its Parent Process Terminates

This practice requires the closing of all browsers to signify log off. The smart tunnel lifetime is now tied to the starting process lifetime. For example, if you started a smart tunnel from Internet Explorer, the smart tunnel is turned off when no iexplore.exe is running. Smart tunnel can determine that the VPN session has ended even if the user closed all browsers without logging out.

**Note**

In some cases, a lingering browser process is unintentional and is strictly a result of an error. Also, when a Secure Desktop is used, the browser process can run in another desktop even if the user closed all browsers within the secure desktop. Therefore, smart tunnel declares all browser instances gone when no more visible windows exist in the current desktop.

### With a Notification Icon

You may also choose to switch off logging off when a parent process terminates so that a session survives if you close a browser. For this practice, you use a notification icon in the system tray to log out. The icon remains until the user clicks the icon to logout. If the session has expired before the user has logged out, the icon remains until the next connection is tried. You may have to wait for the session status to update in the system tray.

**Note**

This icon is an alternative way to log out of SSL VPN. It is not an indicator of VPN session status.

### DETAILED STEPS

- Step 1** Choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Smart Tunnels**.
- Step 2** Enable the **Click on smart-tunnel logoff** icon in the system tray radio button.
- Step 3** In the Smart Tunnel Networks portion of the window, check **Add** and enter both the IP address and hostname of the network which should include the icon.

**Note**

If you right-click the icon, a single menu item appears that prompts the user to log out of the SSL VPN.



## Using Proxy Bypass

You can configure the ASA to use proxy bypass when applications and Web resources work better with the special content rewriting this feature provides. Proxy bypass is an alternative method of content rewriting that makes minimal changes to the original content. It is often useful with custom Web applications.

You can configure multiple proxy bypass entries. The order in which you configure them is unimportant. The interface and path mask or interface and port uniquely identify a proxy bypass rule.

If you configure proxy bypass using ports rather than path masks, depending on your network configuration, you may need to change your firewall configuration to allow these ports access to the ASA. Use path masks to avoid this restriction. Be aware, however, that path masks can change, so you may need to use multiple pathmask statements to exhaust the possibilities.

A path is everything in a URL after the .com or .org or other types of domain name. For example, in the URL `www.example.com/hrbenefits`, *hrbenefits* is the path. Similarly, for the URL `www.example.com/hrinsurance`, *hrinsurance* is the path. To use proxy bypass for all hr sites, you can avoid using the command multiple times by using the \* wildcard as follows: `/hr*`.

You can set rules for when the ASA performs little or no content rewriting:

- 
- Step 1** Navigate to **Configuration > Remote Access VPN > Clientless SSL VPN Access > Advanced > Proxy Bypass**.
  - Step 2** Select the Interface name for proxy bypass.
  - Step 3** Specify either a port or a URI for proxy bypass:
    - Port—(radio button) Click to use a port for proxy bypass. The valid port numbers are 20000 to 21000.
    - Port (field)—Enter a high-numbered port for the ASA to reserve for proxy bypass.
    - Path Mask—(radio button) Click to use a URL for proxy bypass.
    - Path Mask—(Field) Enter a URL for proxy bypass. It can contain a regular expression.
  - Step 4** Define target URLs for proxy bypass:
    - URL—(drop-down list) Click either http or https as the protocol.
    - URL (text field)—Enter a URL for which to apply a proxy bypass.
  - Step 5** Specify the content to rewrite. The choices are none or a combination of XML, links, and cookies.
    - XML—Check to rewrite XML content.
    - Hostname—Check to rewrite links.
- 

## Configuring Portal Access Rules

This enhancement allows customers to configure a global Clientless SSL VPN access policy to permit or deny Clientless SSL VPN sessions based on the data present in the HTTP header. If the ASA denies a Clientless SSL VPN session, it returns an error code to the endpoint immediately.

The ASA evaluates this access policy before the endpoint authenticates to the ASA. As a result, in the case of a denial, fewer ASA processing resources are consumed by additional connection attempts from the endpoint.

## Prerequisites

Log on to the ASA and enter global configuration mode. In global configuration mode, the ASA displays this prompt:

```
hostname(config)#
```

## DETAILED STEPS

- 
- Step 1** Start ASDM and select **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Portal Access Rule**.

The Portal Access Rule window opens.

- Step 2** Click **Add** to create a portal access rule or select an existing rule and click **Edit**.

The Add (or Edit) Portal Access Rule dialog box opens.

- Step 3** Enter a rule number from 1 to 65535 in the Rule Priority field.

Rules are processed in order of priority from 1 to 65535.

- Step 4** In the User Agent field, enter the name of the user agent to find in the HTTP header.

- Surround the string with wildcards (\*) to generalize the string; for example, \*Thunderbird\*. We recommend using wildcards in your search string. Without wildcards, the rule may not match any strings or it may match many fewer strings than you expect.
- If your string contains a space, ASDM automatically adds quotes to the beginning and end of the string when it saves the rule. For example, if you enter `my agent`, ASDM will save the string as `"my agent"`. ASA will then search for matches of `my agent`.

Do not add quotes to a string with spaces unless you require the ASA to match the quotes you added to the string. For example, if you enter `"my agent"` ASDM will save the string as `"\"my agent\""` and try to find a match for `"my agent"` and it will not find `my agent`.

- To use wildcards with a string that contains a space, start and end the entire string with wildcards, for example, `*my agent*` and ASDM will automatically surround that string with quotes when it saves the rule.

- Step 5** In the Action field, select either **Deny** or **Permit**.

The ASA will deny or permit a Clientless SSL VPN connection based on this setting.

- Step 6** Enter an HTTP message code in the Returned HTTP Code field.

The HTTP message number 403 is pre-populated in the field and is the default value for portal access rules. The allowed range of message codes is 200 to 599.

- Step 7** Click **OK**.

- Step 8** Click **Apply**.
-



# Clientless SSL VPN Remote Users

September 13, 2013

This section is for the system administrator who sets up Clientless (browser-based) SSL VPN for end users. It summarizes configuration requirements and tasks for the user remote system. It also specifies information to communicate to users to get them started using Clientless SSL VPN. This section includes the following topics:

- [Requiring Usernames and Passwords](#)
- [Communicating Security Tips](#)
- [Configuring Remote Systems to Use Clientless SSL VPN Features](#)
- [Capturing Clientless SSL VPN Data](#)



**Note**

We assume you have already configured the ASA for Clientless SSL VPN.

## Requiring Usernames and Passwords

Depending on your network, during a remote session users may have to log on to any or all of the following: the computer itself, an Internet service provider, Clientless SSL VPN, mail or file servers, or corporate applications. Users may have to authenticate in many different contexts, requiring different information, such as a unique username, password, or PIN. Ensure users have the required access.

[Table 15-1](#) lists the type of usernames and passwords that Clientless SSL VPN users may need to know.

**Table 15-1**      *Usernames and Passwords to Give to Clientless SSL VPN Users*

| Login Username/<br>Password Type | Purpose                   | Entered When                                                                      |
|----------------------------------|---------------------------|-----------------------------------------------------------------------------------|
| Computer                         | Access the computer       | Starting the computer                                                             |
| Internet Service Provider        | Access the Internet       | Connecting to an Internet service provider                                        |
| Clientless SSL VPN               | Access remote network     | Starting a Clientless SSL VPN session                                             |
| File Server                      | Access remote file server | Using the Clientless SSL VPN file browsing feature to access a remote file server |

**Table 15-1**      *Username and Passwords to Give to Clientless SSL VPN Users (continued)*

| Login Username/<br>Password Type | Purpose                                          | Entered When                                                                              |
|----------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------------|
| Corporate Application Login      | Access firewall-protected internal server        | Using the Clientless SSL VPN Web browsing feature to access an internal protected website |
| Mail Server                      | Access remote mail server via Clientless SSL VPN | Sending or receiving email messages                                                       |

## Communicating Security Tips

Advise users always to log out from the session. To log out of Clientless SSL VPN, click the logout icon on the Clientless SSL VPN toolbar or close the browser.

Advise users that using Clientless SSL VPN does not ensure that communication with every site is secure. Clientless SSL VPN ensures the security of data transmission between the remote computer or workstation and the ASA on the corporate network. If a user then accesses a non-HTTPS Web resource (located on the Internet or on the internal network), the communication from the corporate ASA to the destination Web server is not secure.

## Configuring Remote Systems to Use Clientless SSL VPN Features

[Table 15-2](#) includes the following information about setting up remote systems to use Clientless SSL VPN:

- Starting Clientless SSL VPN
- Using the Clientless SSL VPN Floating Toolbar
- Web Browsing
- Network Browsing and File Management
- Using Applications (Port Forwarding)
- Using email via Port Forwarding, Web Access, or Email Proxy

[Table 15-2](#) also provides information about the following:


- Clientless SSL VPN requirements, by feature
- Clientless SSL VPN supported applications
- Client application installation and configuration requirements
- Information you may need to provide end users
- Tips and use suggestions for end users

It is possible that you have configured user accounts differently, and that different features are available to each Clientless SSL VPN user. [Table 15-2](#) organizes information by user activity, so that you can skip over the information for unavailable features.

**Table 15-2**      **Clientless SSL VPN Remote System Configuration and End User Requirements**

| Task                        | Remote System or End User Requirements   | Specifications or Use Suggestions                                                                                                                                                                                                                                                                                                                                                                                              |
|-----------------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Starting Clientless SSL VPN | Connection to the Internet               | Any Internet connection is supported, including: <ul style="list-style-type: none"> <li>• Home DSL, cable, or dial-up</li> <li>• Public kiosks</li> <li>• Hotel hook-ups</li> <li>• Airport wireless nodes</li> <li>• Internet cafes</li> </ul>                                                                                                                                                                                |
|                             | Clientless SSL VPN-supported browser     | We recommend the following browsers for Clientless SSL VPN. Other browsers may not fully support Clientless SSL VPN features.<br><br>On Microsoft Windows: <ul style="list-style-type: none"> <li>• Internet Explorer 8</li> <li>• Firefox 8</li> </ul> On Linux: <ul style="list-style-type: none"> <li>• Firefox 8</li> </ul> On Mac OS X: <ul style="list-style-type: none"> <li>• Safari 5</li> <li>• Firefox 8</li> </ul> |
|                             | Cookies enabled on browser               | Cookies must be enabled on the browser in order to access applications via port forwarding.                                                                                                                                                                                                                                                                                                                                    |
|                             | URL for Clientless SSL VPN               | An HTTPS address in the following form:<br><br><code>https://address</code><br><br>where <i>address</i> is the IP address or DNS hostname of an interface of the ASA (or load balancing cluster) on which Clientless SSL VPN is enabled. For example: <code>https://10.89.192.163</code> or <code>https://cisco.example.com</code> .                                                                                           |
|                             | Clientless SSL VPN username and password |                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                             | [Optional] Local printer                 | Clientless SSL VPN does not support printing from a Web browser to a network printer. Printing to a local printer is supported.                                                                                                                                                                                                                                                                                                |


Table 15-2 Clientless SSL VPN Remote System Configuration and End User Requirements (continued)

| Task                                                          | Remote System or End User Requirements        | Specifications or Use Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|---------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Using the Floating Toolbar in a Clientless SSL VPN Connection |                                               | <p>A floating toolbar is available to simplify the use of Clientless SSL VPN. The toolbar lets you enter URLs, browse file locations, and choose preconfigured Web connections without interfering with the main browser window.</p> <p>If you configure your browser to block popups, the floating toolbar cannot display.</p> <p>The floating toolbar represents the current Clientless SSL VPN session. If you click the <b>Close</b> button, the ASA prompts you to close the Clientless SSL VPN session.</p> <p> <b>Tip</b> To paste text into a text field, use <b>Ctrl-V</b>. (Right-clicking is not enabled on the Clientless SSL VPN toolbar.)</p>                                                                                                                                                                                                                                                                                            |
| Web Browsing                                                  | Username and passwords for protected websites | <p>Using Clientless SSL VPN does not ensure that communication with every site is secure. See <a href="#">“Communicating Security Tips.”</a></p> <p>The look and feel of Web browsing with Clientless SSL VPN may be different from what users are accustomed to. For example:</p> <ul style="list-style-type: none"> <li>• The Clientless SSL VPN title bar appears above each Web page.</li> <li>• You access websites by: <ul style="list-style-type: none"> <li>– Entering the URL in the Enter Web Address field on the Clientless SSL VPN Home page.</li> <li>– Clicking on a preconfigured website link on the Clientless SSL VPN Home page.</li> <li>– Clicking a link on a webpage accessed via one of the previous two methods.</li> </ul> </li> </ul> <p>Also, depending on how you configured a particular account, it may be that:</p> <ul style="list-style-type: none"> <li>• Some websites are blocked.</li> <li>• Only the websites that appear as links on the Clientless SSL VPN Home page are available.</li> </ul> |

**Table 15-2**      *Clientless SSL VPN Remote System Configuration and End User Requirements (continued)*

| Task                                        | Remote System or End User Requirements                             | Specifications or Use Suggestions                                                                                                                                                                              |
|---------------------------------------------|--------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Network Browsing and File Management</b> | File permissions configured for shared remote access               | Only shared folders and files are accessible via Clientless SSL VPN.                                                                                                                                           |
|                                             | Server name and passwords for protected file servers               | —                                                                                                                                                                                                              |
|                                             | Domain, workgroup, and server names where folders and files reside | Users may not be familiar with how to locate their files through your organization network.                                                                                                                    |
|                                             | —                                                                  | Do not interrupt the <b>Copy File to Server</b> command or navigate to a different screen while the copying is in progress. Interrupting the operation can cause an incomplete file to be saved on the server. |

Table 15-2 Clientless SSL VPN Remote System Configuration and End User Requirements (continued)

| Task                                                                 | Remote System or End User Requirements                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Specifications or Use Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Using Applications<br>(called Port Forwarding or Application Access) | <b>Note</b> On Mac OS X, only the Safari browser supports this feature.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                      | <b>Note</b> Because this feature requires installing Oracle Java Runtime Environment (JRE) and configuring the local clients, and because doing so requires administrator permissions on the local system, it is unlikely that users will be able to use applications when they connect from public remote systems.                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                      |  <b>Caution</b> Users should always close the Application Access window when they finish using applications by clicking the <b>Close</b> icon. Failure to close the window properly can cause Application Access or the applications themselves to be inaccessible.                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                      | Client applications installed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | —                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                      | Cookies enabled on browser                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | —                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                      | Administrator privileges                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | User must have administrator access on the computer if you use DNS names to specify servers because modifying the hosts file requires it.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|                                                                      | Oracle Java Runtime Environment (JRE) version 1.4.x and 1.5.x installed.<br><br>JavaScript must be enabled on the browser. By default, it is enabled.                                                                                                                                                                                                                                                                                                                                                                                                                                       | If JRE is not installed, a pop-up window displays, directing users to a site where it is available.<br><br>On rare occasions, the port forwarding applet fails with Java exception errors. If this happens, do the following: <ol style="list-style-type: none"> <li>1. Clear the browser cache and close the browser.</li> <li>2. Verify that no Java icons are in the computer task bar. Close all instances of Java.</li> <li>3. Establish a Clientless SSL VPN session and launch the port forwarding Java applet.</li> </ol>                                                                                                                       |
|                                                                      | Client applications configured, if necessary.<br><br><b>Note</b> The Microsoft Outlook client does not require this configuration step.<br><br>All non-Windows client applications require configuration.<br><br>To see if configuration is necessary for a Windows application, check the value of the Remote Server. <ul style="list-style-type: none"> <li>• If the Remote Server contains the server hostname, you do not need to configure the client application.</li> <li>• If the Remote Server field contains an IP address, you must configure the client application.</li> </ul> | To configure the client application, use the server's locally mapped IP address and port number. To find this information: <ol style="list-style-type: none"> <li>1. Start Clientless SSL VPN on the remote system and click the Application Access link on the Clientless SSL VPN Home page. The Application Access window appears.</li> <li>2. In the Name column, find the name of the server to use, then identify its corresponding client IP address and port number (in the Local column).</li> <li>3. Use this IP address and port number to configure the client application. Configuration steps vary for each client application.</li> </ol> |
|                                                                      | <b>Note</b> Clicking a URL (such as one in an -email message) in an application running over Clientless SSL VPN does not open the site over Clientless SSL VPN. To open a site over Clientless SSL VPN, cut and paste the URL into the Enter (URL) Address field.                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |



**Table 15-2**      *Clientless SSL VPN Remote System Configuration and End User Requirements (continued)*

| Task                               | Remote System or End User Requirements                                                                                                                                                                                    | Specifications or Use Suggestions                                                                                                                                                                                                                                                                                                                 |
|------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Using email via Application Access | Fulfill requirements for Application Access (See Using Applications)                                                                                                                                                      | To use mail, start Application Access from the Clientless SSL VPN Home page. The mail client is then available for use.                                                                                                                                                                                                                           |
|                                    | <p><b>Note</b> If you are using an IMAP client and you lose your mail server connection or are unable to make a new connection, close the IMAP application and restart Clientless SSL VPN.</p> <p>Other email clients</p> | <p>We have tested Microsoft Outlook Express versions 5.5 and 6.0.</p> <p>Clientless SSL VPN should support other SMTPS, POP3S, or IMAP4S email programs via port forwarding, such as Lotus Notes, and Eudora, but we have not verified them.</p>                                                                                                  |
| Using email via Web Access         | Web-based email product installed                                                                                                                                                                                         | <p>Supported products include:</p> <ul style="list-style-type: none"> <li>Outlook Web Access</li> </ul> <p>For best results, use OWA on Internet Explorer 8.x or higher, or Firefox 8.x.</p> <ul style="list-style-type: none"> <li>Lotus Notes</li> </ul> <p>Other web-based email products should also work, but we have not verified them.</p> |
| Using email via email Proxy        | <p>SSL-enabled mail application installed</p> <p>Do not set the ASA SSL version to TLSv1 Only. Outlook and Outlook Express do not support TLS.</p>                                                                        | <p>Supported mail applications:</p> <ul style="list-style-type: none"> <li>Microsoft Outlook</li> <li>Microsoft Outlook Express versions 5.5 and 6.0</li> </ul> <p>Other SSL-enabled mail clients should also work, but we have not verified them.</p>                                                                                            |
|                                    | Mail application configured                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                   |

## Capturing Clientless SSL VPN Data

The CLI capture command lets you log information about websites that do not display properly over a Clientless SSL VPN connection. This data can help your Cisco customer support engineer troubleshoot problems. The following sections describe how to use the capture command:

- [Creating a Capture File](#)
- [Using a Browser to Display Capture Data](#)



### Note

Enabling Clientless SSL VPN capture affects the performance of the security appliance. Ensure you switch off the capture after you generate the capture files needed for troubleshooting.

## Creating a Capture File

### DETAILED STEPS

- 
- Step 1** To start the Clientless SSL VPN capture utility, use the **capture** command from privileged EXEC mode.
- ```
capture capture-name type webvpn user csslvpn-username
```
- where:
- *capture-name* is a name you assign to the capture, which is also prefixed to the name of the capture files.
  - *csslvpn-username* is the username to match for capture.
- The capture utility starts.
- Step 2** A user logs in to begin a Clientless SSL VPN session. The capture utility is capturing packets. Stop the capture by using the **no** version of the command.
- ```
no capture capture-name
```
- The capture utility creates a *capture-name.zip* file, which is encrypted with the password **koleso**.
- Step 3** Send the .zip file to Cisco, or attach it to a Cisco TAC service request.
- Step 4** To look at the contents of the .zip file, unzip it using the password **koleso**.
- 

The following example creates a capture named *hr*, which captures Clientless SSL VPN traffic for user2 to a file:

```
hostname# capture hr type webvpn user user2
WebVPN capture started.
  capture name    hr
  user name       user2
hostname# no capture hr
```

## Using a Browser to Display Capture Data

### DETAILED STEPS.

- 
- Step 1** To start the Clientless SSL VPN capture utility, use the **capture** command from privileged EXEC mode.
- ```
capture capture-name type webvpn user csslvpn-username
```
- where:
- *capture-name* is a name you assign to the capture, which is also prefixed to the name of the capture files.
  - *csslvpn-username* is the username to match for capture.
- The capture utility starts.
- Step 2** A user logs in to begin a Clientless SSL VPN session. The capture utility is capturing packets. Stop the capture by using the **no** version of the command.
- Step 3** Open a browser and in the address box enter:

**`https://IP address or hostname of the ASA/webvpn_capture.html`**

The captured content displays in a sniffer format.

- Step 4** When you finish examining the capture content, stop the capture by using the **no** version of the command.
-





# Configuring Clientless SSL VPN Users

---

September 13, 2013

## Overview

This section provides information to communicate to users to get them started using Clientless SSL VPN. It includes the following topics:

- [Managing Passwords, page 16-4](#)
- [Using Auto Sign-On, page 16-10](#)
- [Communicating Security Tips, page 16-12](#)
- [Configuring Remote Systems to Use Clientless SSL VPN Features, page 16-12](#)

## Defining the End User Interface

The Clientless SSL VPN end user interface consists of a series of HTML panels. A user logs on to Clientless SSL VPN by entering the IP address of an ASA interface in the format `https://address`. The first panel that displays is the login screen ([Figure 16-1](#)).

**Figure 16-1** *Clientless SSL VPN Login Screen*

SSL VPN Service

Login

Please enter your username and password.

USERNAME:

PASSWORD:

Login

191936

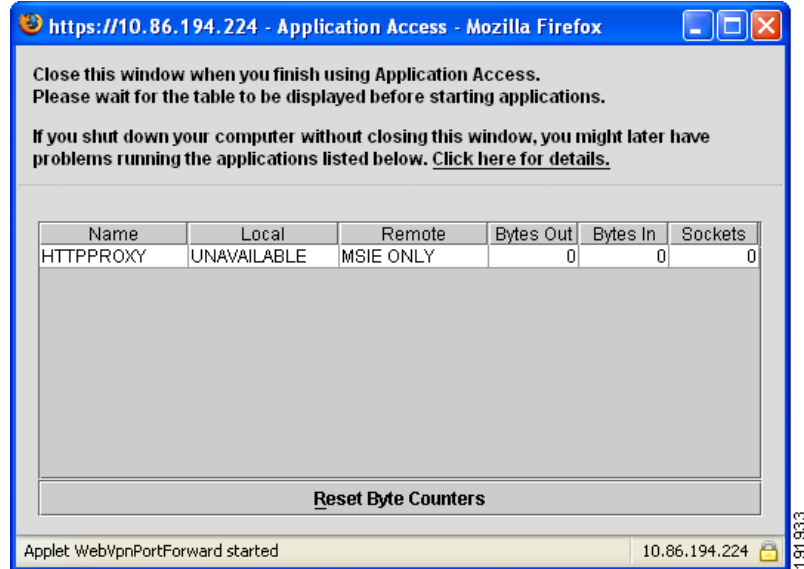
## Viewing the Clientless SSL VPN Home Page

After the user logs in, the portal page opens.

The home page displays all of the Clientless SSL VPN features you have configured, and its appearance reflects the logo, text, and colors you have selected. This sample home page includes all available Clientless SSL VPN features with the exception of identifying specific file shares. It lets users browse the network, enter URLs, access specific websites, and use Application Access (port forwarding and smart tunnels) to access TCP applications.

## Viewing the Clientless SSL VPN Application Access Panel

To start port forwarding or smart tunnels, a user clicks the **Go** button in the Application Access box. The Application Access window opens ([Figure 16-2](#)).

**Figure 16-2** Clientless SSL VPN Application Access Window

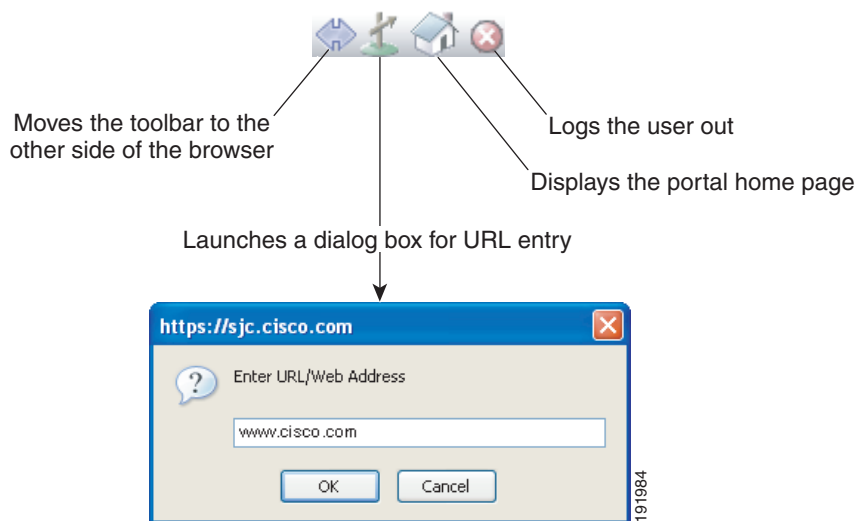
This window displays the TCP applications configured for this Clientless SSL VPN connection. To use an application with this panel open, the user starts the application in the normal way.

**Note**

A stateful failover does not retain sessions established using Application Access. Users must reconnect following a failover.

## Viewing the Floating Toolbar

The floating toolbar shown in Figure 16-3 represents the current Clientless SSL VPN session.

**Figure 16-3** Clientless SSL VPN Floating Toolbar

Be aware of the following characteristics of the floating toolbar:

- The toolbar lets you enter URLs, browse file locations, and choose preconfigured Web connections without interfering with the main browser window.
- If you configure your browser to block popups, the floating toolbar cannot display.
- If you close the toolbar, the ASA prompts you to end the Clientless SSL VPN session.

See [Table 16-1 on page 16-12](#) for detailed information about using Clientless SSL VPN.

## Managing Passwords

Optionally, you can configure the ASA to warn end users when their passwords are about to expire.

The ASA supports password management for the RADIUS and LDAP protocols. It supports the “password-expire-in-days” option for LDAP only.

You can configure password management for IPsec remote access and SSL VPN tunnel-groups. When you configure password management, the ASA notifies the remote user at login that the user’s current password is about to expire or has expired. The ASA then offers the user the opportunity to change the password. If the current password has not yet expired, the user can still log in using that password.

This command is valid for AAA servers that support such notification.

The ASA, releases 7.1 and later, generally supports password management for the following connection types when authenticating with LDAP or with any RADIUS configuration that supports MS-CHAPv2:

- AnyConnect VPN Client
- IPsec VPN Client
- Clientless SSL VPN

The RADIUS server (for example, Cisco ACS) could proxy the authentication request to another authentication server. However, from the ASA perspective, it is talking only to a RADIUS server.

### Prerequisites

- Native LDAP requires an SSL connection. You must enable LDAP over SSL before attempting to do password management for LDAP. By default, LDAP uses port 636.

If you are using an LDAP directory server for authentication, password management is supported with the Sun Java System Directory Server (formerly named the Sun ONE Directory Server) and the Microsoft Active Directory.

Sun—The DN configured on the ASA to access a Sun directory server must be able to access the default password policy on that server. We recommend using the directory administrator, or a user with directory administrator privileges, as the DN. Alternatively, you can place an ACI on the default password policy.

Microsoft—You must configure LDAP over SSL to enable password management with Microsoft Active Directory. Restrictions

- Some RADIUS servers that support MSCHAP currently do not support MSCHAPv2. This command requires MSCHAPv2 so check with your vendor.
- Password management is *not* supported for any of these connection types for Kerberos/Active Directory (Windows password) or NT 4.0 Domain.



- For LDAP, the method to change a password is proprietary for the different LDAP servers on the market. Currently, the ASA implements the proprietary password management logic only for Microsoft Active Directory and Sun LDAP servers.
- The ASA ignores this command if RADIUS or LDAP authentication has not been configured.

## DETAILED STEPS

- 
- |               |                                                                                                                                                                                        |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Navigate to <b>Configuration &gt; Remote Access VPN &gt; Clientless SSL VPN Access &gt; Connection Profiles &gt; Add or Edit &gt; Advanced &gt; General &gt; Password Management</b> . |
| <b>Step 2</b> | Click the Enable password management option.                                                                                                                                           |
- 

## Adding the Cisco Authentication Scheme to SiteMinder

In addition to configuring the ASA for SSO with SiteMinder, you must also configure your CA SiteMinder policy server with the Cisco authentication scheme, a Java plug-in you download from the Cisco website.

### Prerequisites

Configuring the SiteMinder policy server requires experience with SiteMinder.

## DETAILED STEPS

This section presents general tasks, not a complete procedure.

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | With the SiteMinder Administration utility, create a custom authentication scheme, being sure to use the following specific arguments: <ul style="list-style-type: none"><li>• In the Library field, enter <b>smjavaapi</b>.</li><li>• In the Secret field, enter the same secret configured on the ASA.<br/>You configure the secret on the ASA using the <b>policy-server-secret</b> command at the command-line interface.</li><li>• In the Parameter field, enter <b>CiscoAuthApi</b>.</li></ul> |
| <b>Step 2</b> | Using your Cisco.com login, download the file <b>cisco_vpn_auth.jar</b> from <a href="http://www.cisco.com/cisco/software/navigator.html">http://www.cisco.com/cisco/software/navigator.html</a> and copy it to the default library directory for the SiteMinder server. This .jar file is also available on the Cisco ASA CD.                                                                                                                                                                       |

## Configuring the SAML POST SSO Server

Use the SAML server documentation provided by the server software vendor to configure the SAML server in Relying Party mode.

## DETAILED STEPS

- 
- |               |                                                                                                                                                                                                                      |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Configure the SAML server parameters to represent the asserting party (the ASA): <ul style="list-style-type: none"><li>• Recipient consumer URL (same as the assertion consumer URL configured on the ASA)</li></ul> |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

- Issuer ID, a string, usually the hostname of appliance
- Profile type -Browser Post Profile

**Step 2** Configure certificates.

**Step 3** Specify that asserting party assertions must be signed.

**Step 4** Select how the SAML server identifies the user:

- Subject Name Type is DN
- Subject Name format is uid=<user>

## Configuring SSO with the HTTP Form Protocol

This section describes using the HTTP Form protocol for SSO. HTTP Form protocol is an approach to SSO authentication that can also qualify as a AAA method. It provides a secure method for exchanging authentication information between users of Clientless SSL VPN and authenticating Web servers. You can use it in conjunction with other AAA servers such as RADIUS or LDAP servers.

### Prerequisites

To configure SSO with the HTTP protocol correctly, you must have a thorough working knowledge of authentication and HTTP protocol exchanges.

### Restrictions

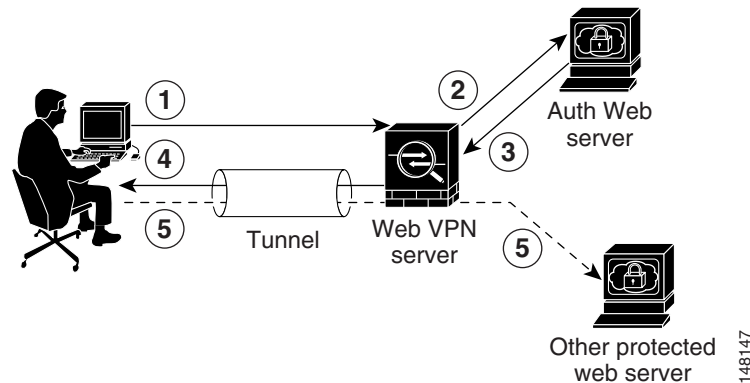
As a common protocol, it is applicable only when the following conditions are met for the Web server application used for authentication:

- The authentication cookie must be set for successful request and not set for unauthorized logons. In this case, ASA cannot distinguish successful from failed authentication.

### DETAILED STEPS

The ASA again serves as a proxy for users of Clientless SSL VPN to an authenticating Web server but, in this case, it uses HTTP Form protocol and the POST method for requests. You must configure the ASA to send and receive form data. [Figure 16-4](#) illustrates the following SSO authentication steps:

- 
- Step 1** A user of Clientless SSL VPN first enters a username and password to log on to the Clientless SSL VPN server on the ASA.
- Step 2** The Clientless SSL VPN server acts as a proxy for the user and forwards the form data (username and password) to an authenticating Web server using a POST authentication request.
- Step 3** If the authenticating Web server approves the user data, it returns an authentication cookie to the Clientless SSL VPN server where it is stored on behalf of the user.
- Step 4** The Clientless SSL VPN server establishes a tunnel to the user.
- Step 5** The user can now access other websites within the protected SSO environment without re-entering a username and password.

**Figure 16-4 SSO Authentication Using HTTP Forms**

While you would expect to configure form parameters that let the ASA include POST data such as the username and password, you initially may not be aware of additional hidden parameters that the Web server requires. Some authentication applications expect hidden data which is neither visible to nor entered by the user. You can, however, discover hidden parameters the authenticating Web server expects by making a direct authentication request to the Web server from your browser without the ASA in the middle acting as a proxy. Analyzing the Web server response using an HTTP header analyzer reveals hidden parameters in a format similar to the following:

```
<param name>=<URL encoded value>&<param name>=<URL encoded>
```

Some hidden parameters are mandatory and some are optional. If the Web server requires data for a hidden parameter, it rejects any authentication POST request that omits that data. Because a header analyzer does not tell you if a hidden parameter is mandatory or not, we recommend that you include all hidden parameters until you determine which are mandatory.

## Gathering HTTP Form Data

This section presents the steps for discovering and gathering necessary HTTP Form data. If you do not know what parameters the authenticating Web server requires, you can gather parameter data by analyzing an authentication exchange.

### Prerequisites

These steps require a browser and an HTTP header analyzer.

### DETAILED STEPS

- Step 1** Start your browser and HTTP header analyzer, and connect directly to the Web server login page without going through the ASA.
- Step 2** After the Web server login page has loaded in your browser, examine the login sequence to determine if a cookie is being set during the exchange. If the Web server has loaded a cookie with the login page, configure this login page URL as the *start-URL*.
- Step 3** Enter the username and password to log on to the Web server, and press **Enter**. This action generates the authentication POST request that you examine using the HTTP header analyzer.

An example POST request—with host HTTP header and body—follows:

```

POST
/emco/myemco/authc/forms/MCOlogin.fcc?TYPE=33554433&REALMOID=06-000430e1-7443-125c-ac05
-83846dc90034&GUID=&SMAUTHREASON=0&METHOD=GET&SMAGENTNAME=$SM$5FZmjnk3DRNwNjk2KcqVCFbIr
NT9%2bJ0H0KPshFtg6rB1UV2PxxHqLw%3d%3d&TARGET=https%3A%2F%2Fwww.example.com%2Femco%2Fmye
mco%2FHTTP/1.1

Host: www.example.com

(BODY)

SMENC=ISO-8859-1&SMLOCALE=US-EN&USERID=Anyuser&USER_PASSWORD=XXXXXX&target=https%3A%2F%
2Fwww.example.com%2Femco%2Fmyemco%2F&smauthreason=0

```

**Step 4** Examine the POST request and copy the protocol, host, and the complete URL to configure the action-uri parameter.

**Step 5** Examine the POST request body and copy the following:

- a. Username parameter. In the preceding example, this parameter is *USERID*, not the value *anyuser*.
- b. Password parameter. In the preceding example, this parameter is *USER\_PASSWORD*.
- c. Hidden parameter. This parameter is everything in the POST body except the username and password parameters. In the preceding example, the hidden parameter is:

```

SMENC=ISO-8859-1&SMLOCALE=US-EN&target=https%3A%2F%2Fwww.example.com%2Fe
mco%2Fmyemco%2F&smauthreason=0

```

Figure 16-5 highlights the action URI, hidden, username and password parameters within sample output from an HTTP analyzer. This is only an example; output varies widely across different websites.

**Figure 16-5** Action-uri, hidden, username and password parameters

The screenshot shows an HTTP analyzer window with a list of requests. The selected request is a POST to `/auth/login` on `webauth.example.com`. The request body is `passurl=&page=1&user=userid&passwd=user_password&x=32&y=5`. Callouts 1, 2, and 3 are used to identify key parts of the request for the next steps.

1 POST /auth/login HTTP/1.1

8 Host: webauth.example.com

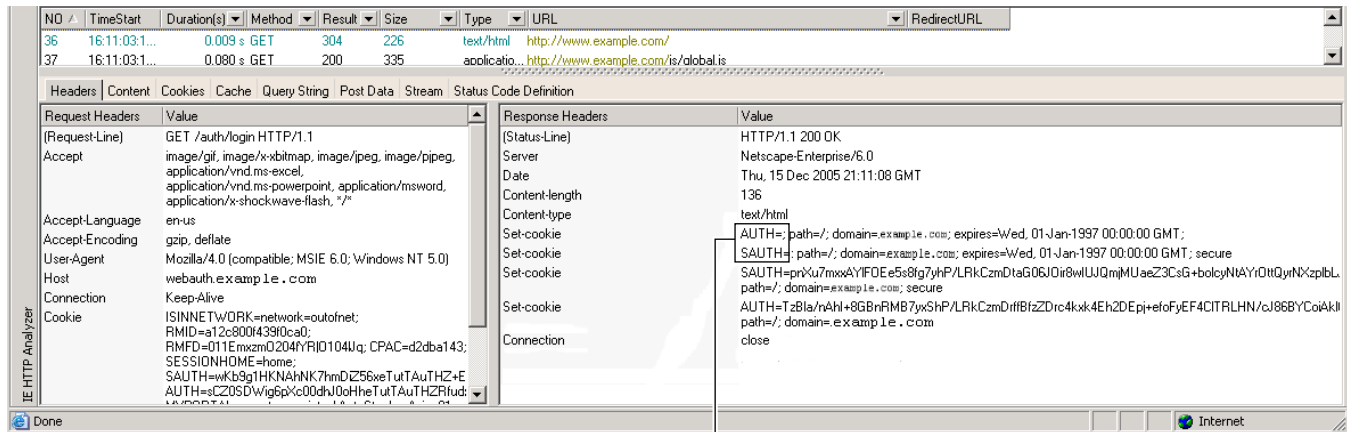
2 14 passurl=&page=1&user=userid&passwd=user\_password&x=32&y=5

3

**Step 6** If you successfully log on to the Web server, examine the server response with the HTTP header analyzer to locate the name of the session cookie set by the server in your browser. This is the **auth-cookie-name** parameter.

In the following server response header, the name of the session cookie is SMSESSION. You just need the name, not the value. [Figure 16-6](#) shows an example of authorization cookies in HTTP analyzer output. This is only an example; output varies widely across different websites.

Figure 16-6 Authorization Cookies in Sample HTTP Analyzer Output



1 AUTH=; path=/; domain=example.com; expires=Wed, 01-Jan-1997 00:00:00 GMT;  
SAUTH=; path=/; domain=example.com; expires=Wed, 01-Jan-1997 00:00:00 GMT; secure

1	Authorization cookies
---	-----------------------

**Step 7** In some cases, the server may set the same cookie regardless of whether the authentication was successful or not, and such a cookie is unacceptable for SSO purposes. To confirm that the cookies are different, repeat [Step 1](#) through [Step 6](#) using invalid login credentials and then compare the “failure” cookie with the “success” cookie. You now have the necessary parameter data to configure the ASA for SSO with HTTP Form protocol.

## Using Auto Sign-On

The Auto Sign-on window or tab lets you configure or edit auto sign-on for users of Clientless SSL VPN. Auto sign-on is a simplified single sign-on method that you can use if you do not already have an SSO method deployed on your internal network. With auto sign-on configured for particular internal servers, the ASA passes the login credentials that the user of Clientless SSL VPN entered to log on to the ASA (username and password) to those particular internal servers. You configure the ASA to respond to a specific authentication method for a particular range of servers. The authentication methods you can configure the ASA to respond to consists of authentication using Basic (HTTP), NTLM, FTP and CIFS, or all of these methods.

If the lookup of the username and password fails on the ASA, an empty string is substituted, and the behavior converts back as if no auto sign-on is available.

Auto sign-on is a straight-forward method for configuring SSO for particular internal servers. This section describes the procedure for setting up SSO with auto sign-on. If you already have SSO deployed using Computer Associates SiteMinder SSO server, or if you have Security Assertion Markup Language (SAML) Browser Post Profile SSO. To configure the ASA to support this solution, see the [“SSO Servers” section on page 13-8](#).

The following fields are displayed:

- **IP Address**—In conjunction with the following Mask, displays the IP address range of the servers to be authenticated to as configured with the Add/Edit Auto Sign-on dialog box. You can specify a server using either the server URI or the server IP address and mask.
- **Mask**—In conjunction with the preceding IP Address, displays the IP address range of the servers configured to support auto sign-on with the Add/Edit Auto Sign-on dialog box.
- **URI**—Displays a URI mask that identifies the servers configured with the Add/Edit Auto Sign-on dialog box.
- **Authentication Type**—Displays the type of authentication—Basic (HTTP), NTLM, FTP and CIFS, or all of these methods—as configured with the Add/Edit Auto Sign-on dialog box.

## Restrictions

- Do not enable auto sign-on for servers that do not require authentication or that use credentials different from the ASA. When auto sign-on is enabled, the ASA passes on the login credentials that the user entered to log on to the ASA regardless of what credentials are in user storage.
- If you configure one method for a range of servers (for example, HTTP Basic) and one of those servers attempts to authenticate with a different method (for example, NTLM), the ASA does not pass the user login credentials to that server.

## DETAILED STEPS

- 
- |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Click to add or edit an auto sign-on instruction. An auto sign-on instruction defines a range of internal servers using the auto sign-on feature and the particular authentication method.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Step 2</b> | Click to delete an auto sign-on instruction selected in the Auto Sign-on table.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Step 3</b> | Click <b>IP Block</b> to specify a range of internal servers using an IP address and mask. <ul style="list-style-type: none"><li>– <b>IP Address</b>—Enter the IP address of the first server in the range for which you are configuring auto sign-on.</li><li>– <b>Mask</b>—From the subnet mask menu, choose the subnet mask that defines the server address range of the servers supporting auto sign-on.</li></ul>                                                                                                                                                                                                                                                                                                   |
| <b>Step 4</b> | Click <b>URI</b> to specify a server supporting auto sign-on by URI, then enter the URI in the field next to this button.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Step 5</b> | Determine the authentication method assigned to the servers. For the specified range of servers, the ASA can be configured to respond to Basic HTTP authentication requests, NTLM authentication requests, FTP and CIFS authentication requests, or requests using any of these methods. <ul style="list-style-type: none"><li>– <b>Basic</b>—Click this button if the servers support basic (HTTP) authentication.</li><li>– <b>NTLM</b>—Click this button if the servers support NTLMv1 authentication.</li><li>– <b>FTP/CIFS</b>—Click this button if the servers support FTP and CIFS authentication</li><li>– <b>Basic, NTLM, and FTP/CIFS</b>—Click this button if the servers support all of the above.</li></ul> |

## Requiring Usernames and Passwords

Depending on your network, during a remote session users may have to log on to any or all of the following: the computer itself, an Internet service provider, Clientless SSL VPN, mail or file servers, or corporate applications. Users may have to authenticate in many different contexts, requiring different information, such as a unique username, password, or PIN.

[Table 16-1](#) lists the type of usernames and passwords that Clientless SSL VPN users may need to know.

**Table 16-1**      *Usernames and Passwords to Give to Users of Clientless SSL VPN Sessions*

Login Username/ Password Type	Purpose	Entered When
Computer	Access the computer	Starting the computer
Internet Service Provider	Access the Internet	Connecting to an Internet service provider
Clientless SSL VPN	Access remote network	Starting Clientless SSL VPN
File Server	Access remote file server	Using the Clientless SSL VPN file browsing feature to access a remote file server
Corporate Application Login	Access firewall-protected internal server	Using the Clientless SSL VPN Web browsing feature to access an internal protected website
Mail Server	Access remote mail server via Clientless SSL VPN	Sending or receiving email messages

## Communicating Security Tips

Advise users to always click the logout icon on the toolbar to close the Clientless SSL VPN session. (Closing the browser window does not close the session.)

Clientless SSL VPN ensures the security of data transmission between the remote PC or workstation and the ASA on the corporate network. Advise users that using Clientless SSL VPN does not ensure that communication with every site is secure. If a user then accesses a non-HTTPS Web resource (located on the Internet or on the internal network), the communication from the corporate ASA to the destination Web server is not private because it is not encrypted.

["Clientless SSL VPN Security Precautions" on page 1](#) addresses an additional tip to communicate with users, depending on the steps you follow within that section.

## Configuring Remote Systems to Use Clientless SSL VPN Features

This section describes how to set up remote systems to use Clientless SSL VPN and includes the following topics:

- [Starting Clientless SSL VPN, page 16-13](#)
- [Using the Clientless SSL VPN Floating Toolbar, page 16-13](#)



- [Browsing the Web, page 16-14](#)
- [Browsing the Network \(File Management\), page 16-14](#)
- [Using Port Forwarding, page 16-16](#)
- [Using email Via Port Forwarding, page 16-18](#)
- [Using email Via Web Access, page 16-18](#)
- [Using email Via email Proxy, page 16-18](#)
- [Using Smart Tunnel, page 16-19](#)

You may configure user accounts differently and different Clientless SSL VPN features can be available to each user.

## Starting Clientless SSL VPN

You can connect to the internet using any supported connection including:

- Home DSL, cable, or dial-ups.
- Public kiosks.
- Hotel hotspots.
- Airport wireless nodes.
- Internet cafes.



### Note

See the [Supported VPN Platforms, Cisco ASA 5500 Series](#) for the list of Web browsers supported by Clientless SSL VPN.

### Prerequisites

- Cookies must be enabled on the browser in order to access applications via port forwarding.
- You must have a URL for Clientless SSL VPN. The URL must be an https address in the following form: https://address, where address is the IP address or DNS hostname of an interface of the ASA (or load balancing cluster) on which SSL VPN is enabled. For example, https://cisco.example.com.
- You must have a Clientless SSL VPN username and password.

### Restrictions

- Clientless SSL VPN supports local printing, but it does not support printing through the VPN to a printer on the corporate network.

## Using the Clientless SSL VPN Floating Toolbar

A floating toolbar is available to simplify the use of Clientless SSL VPN. The toolbar lets you enter URLs, browse file locations, and choose preconfigured Web connections without interfering with the main browser window.

The floating toolbar represents the current Clientless SSL VPN session. If you click the **Close** button, the ASA prompts you to close the Clientless SSL VPN session.

**Tip**

To paste text into a text field, use **Ctrl-V**. (Right-clicking is switched off on the toolbar displayed during the Clientless SSL VPN session.)

**Restrictions**

If you configure your browser to block popups, the floating toolbar cannot display.

## Browsing the Web

Using Clientless SSL VPN does not ensure that communication with every site is secure. See [Communicating Security Tips](#).

The look and feel of Web browsing with Clientless SSL VPN may be different from what users are accustomed to. For example:

- The title bar for Clientless SSL VPN appears above each Web page.
- You access websites by:
  - Entering the URL in the **Enter Web Address** field on the Clientless SSL VPN Home page
  - Clicking on a preconfigured website link on the Clientless SSL VPN Home page
  - Clicking a link on a webpage accessed via one of the previous two methods

Also, depending on how you configured a particular account, it may be that:

- Some websites are blocked
- Only the websites that appear as links on the Clientless SSL VPN Home page are available

**Prerequisites**

You need the username and password for protected websites.

**Restrictions**

Also, depending on how you configured a particular account, it may be that:

- Some websites are blocked
- Only the websites that appear as links on the Clientless SSL VPN Home page are available

## Browsing the Network (File Management)

Users may not be familiar with how to locate their files through your organization network.

**Note**

Do not interrupt the **Copy File to Server** command or navigate to a different screen while the copying is in progress. Interrupting the operation can cause an incomplete file to be saved on the server.

**Prerequisites**

- You must configure file permissions for shared remote access.

- You must have the server names and passwords for protected file servers.
- You must have the domain, workgroup, and server names where folders and files reside.

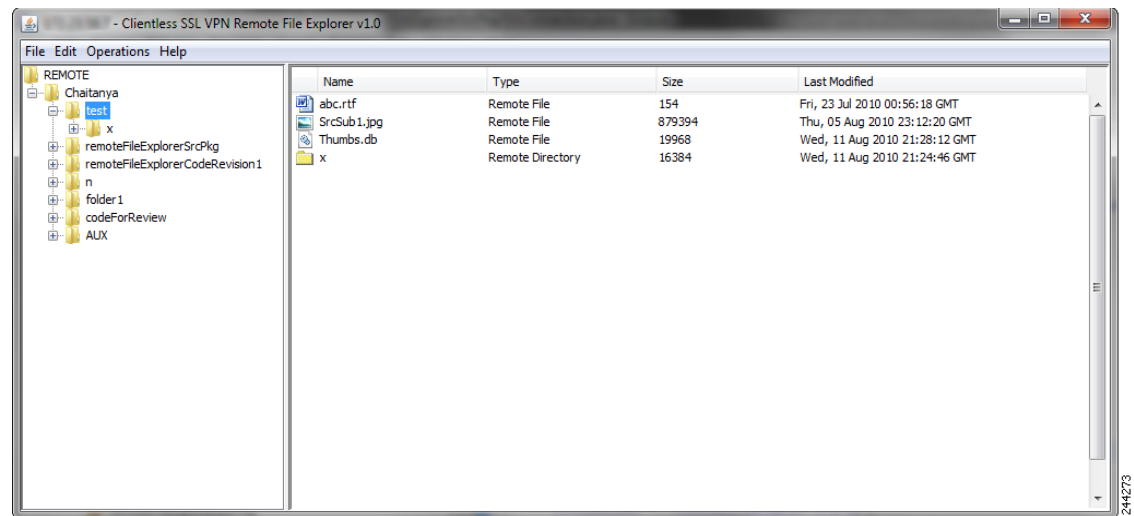
## Restrictions

Only shared folders and files are accessible via Clientless SSL VPN.

## Using the Remote File Explorer

The Remote File Explorer provides the user with a way to browse the corporate network from their Web browser. When the users clicks the Remote File System icon on the Cisco SSL VPN portal page, an applet is launched on the user's system displaying the remote file system in a tree and folder view.

**Figure 16-7** *Clientless SSL VPN Remote File Explorer*



The browser enables the user to:

- Browse the remote file system.
- Rename files.
- Move or copy files within the remote file system and between the remote and local file systems.
- Perform bulk uploads and downloads of files.



### Note

This functionality requires that the Oracle Java Runtime Environment (JRE) 1.4 or later is installed on the user's machine and that Java is enabled in the Web browser. Launching remote files requires JRE 1.6 or later.

## Renaming a File or Folder

To rename a file or folder:

- Step 1** Click the file or folder to be renamed.
- Step 2** Select **Edit > Rename**.

- Step 3** When prompted, enter the new name in the dialog.
- Step 4** Click **OK** to rename the file or folder. Alternative, click **Cancel** to leave the name unchanged.
- 

## Moving or Copying Files or Folders on the Remote Server

To move or copy a file or folder on the remote server:

- 
- Step 1** Navigate to the source folder containing the file or folder to be moved or copied.
- Step 2** Click the file or folder.
- Step 3** To copy the file select **Edit > Copy**. Alternatively, to move the file select **Edit > Cut**.
- Step 4** Navigate to the destination folder.
- Step 5** Select **Edit > Paste**.
- 

## Copying Files from the Local System Drive to the Remote Folder

You can copy files between the local file system and the remote file system by dragging and dropping them between the right pane of the Remote File Browser and your local file manager application.

## Uploading and Downloading Files

You can download a file by clicking it in the browser, selecting **Operations > Download**, and providing a location and name to save the file in the **Save** dialog.

You can upload a file by clicking the destination folder, selecting **Operations > Upload**, and providing the location and name of the file in the **Open** dialog,

This functionality has the following restrictions:

- The user cannot view sub-folders for which they are not permitted access.
- Files that the user is not permitted to access cannot be moved or copied, even though they are displayed in the browser.
- The maximum depth of nested folders is 32.
- The tree view does not support drag and drop copying.
- When moving files between multiple instances of the Remote File Explorer, all instances must be exploring the same server (root share).
- The Remote File Explorer can display a maximum of 1500 files and folders in a single folder. If a folder exceeds this limit the folder cannot be displayed.

## Using Port Forwarding



### Note

Users should always close the Application Access window when they finish using applications by clicking the **Close** icon. Failure to quit the window properly can cause Application Access or the applications themselves to be switched off. See the [“Recovering from Hosts File Errors When Using Application Access”](#) section on page 19-1 for details.

---

## Prerequisites

- On Mac OS X, only the Safari browser supports this feature.
- You must have client applications installed.
- You must have Cookies enabled on the browser.
- You must have administrator access on the PC if you use DNS names to specify servers, because modifying the hosts file requires it.
- You must have Oracle Java Runtime Environment (JRE) version 1.4.x and 1.5.x installed.

If JRE is not installed, a pop-up window displays, directing users to a site where it is available. On rare occasions, the port forwarding applet fails with Java exception errors. If this happens, do the following:

- a. Clear the browser cache and close the browser.
  - b. Verify that no Java icons are in the computer task bar.
  - c. Close all instances of Java.
  - d. Establish a Clientless SSL VPN session and launch the port forwarding Java applet.
- You must have JavaScript enabled on the browser. By default, it is enabled.
  - If necessary, you must configure client applications.

**Note**

The Microsoft Outlook client does not require this configuration step. All non-Windows client applications require configuration. To determine if configuration is necessary for a Windows application, check the value of the Remote Server field. If the Remote Server field contains the server hostname, you do not need to configure the client application. If the Remote Server field contains an IP address, you must configure the client application.

## Restrictions

Because this feature requires installing Oracle Java Runtime Environment (JRE) and configuring the local clients, and because doing so requires administrator permissions on the local system or full control of C:\windows\System32\drivers\etc, it is unlikely that users will be able to use applications when they connect from public remote systems.

## DETAILED STEPS

To configure the client application, use the server's locally mapped IP address and port number. To find this information:

1. Start a Clientless SSL VPN session and click the **Application Access** link on the Home page. The Application Access window appears.
2. In the Name column, find the name of the server to use, then identify its corresponding client IP address and port number (in the Local column).
3. Use this IP address and port number to configure the client application. Configuration steps vary for each client application.

**Note**

Clicking a URL (such as one in an -email message) in an application running over a Clientless SSL VPN session does not open the site over that session. To open a site over the session, paste the URL into the Enter Clientless SSL VPN (URL) Address field.

## Using email Via Port Forwarding

To use email, start Application Access from the Clientless SSL VPN home page. The mail client is then available for use.

**Note**

If you are using an IMAP client and you lose your mail server connection or are unable to make a new connection, close the IMAP application and restart Clientless SSL VPN.

### Prerequisites

You must fulfill requirements for application access and other mail clients.

### Restrictions

We have tested Microsoft Outlook Express versions 5.5 and 6.0.

Clientless SSL VPN should support other SMTPS, POP3S, or IMAP4S email programs via port forwarding, such as Lotus Notes and Eudora, but we have not verified them.

## Using email Via Web Access

The following email applications are supported:

- Microsoft Outlook Web App to Exchange Server 2010.  
OWA requires Internet Explorer 7 or later, or Firefox 3.01 or later.
- Microsoft Outlook Web Access to Exchange Server 2007, 2003, and 2000.  
For best results, use OWA on Internet Explorer 8.x or later, or Firefox 8.x.
- Lotus iNotes

### Prerequisites

You must have the web-based email product installed.

### Restrictions

Other web-based email applications should also work, but we have not verified them.

## Using email Via email Proxy

The following legacy email applications are supported:

- Microsoft Outlook 2000 and 2002
- Microsoft Outlook Express 5.5 and 6.0

See the instructions and examples for your mail application in [“Using Email over Clientless SSL VPN” section on page 13-23](#).

### Prerequisites

- You must have the SSL-enabled mail application installed.

- Do not set the ASA SSL version to TLSv1 Only. Outlook and Outlook Express do not support TLS.
- You must have your mail application properly configured.

### Restrictions

Other SSL-enabled clients should also work, but we have not verified them.

## Using Smart Tunnel

Administration privileges are not required to use Smart Tunnel.



#### Note

---

Java is not automatically downloaded for you as in port forwarder.

---

### Prerequisites

- Smart tunnel requires either ActiveX or JRE (1.4x and 1.5x) on Windows and Java Web Start on Mac OS X.
- You must ensure cookies enabled on the browser.
- You must ensure JavaScript is enabled on the browser.

### Restrictions

- Mac OS X does not support a front-side proxy.
- Supports only the operating systems and browsers specified in [“Configuring Smart Tunnel Access” section on page 14-1](#).
- Only TCP socket-based applications are supported.







# Using Clientless SSL VPN with Mobile Devices

September 13, 2013

## Using Clientless SSL VPN with Mobile Devices

You can access Clientless SSL VPN from your Pocket PC or other certified mobile device. Neither the ASA administrator nor the Clientless SSL VPN user need do anything special to use Clientless SSL VPN with a certified mobile device.

Cisco has certified the following mobile device platforms:

- HP iPaq H4150
- Pocket PC 2003
- Windows CE 4.20.0, build 14053
- Pocket Internet Explorer (PIE)
- ROM version 1.10.03ENG
- ROM Date: 7/16/2004

Some differences in the mobile device version of Clientless SSL VPN exist:

- A banner Web page replaces the popup Clientless SSL VPN window.
- An icon bar replaces the standard Clientless SSL VPN floating toolbar. This bar displays the Go, Home and Logout buttons.
- The Show Toolbar icon is not included on the main Clientless SSL VPN portal page.
- Upon Clientless SSL VPN logout, a warning message provides instructions for closing the PIE browser properly. If you do not follow these instructions and you close the browser window in the common way, PIE does not disconnect from Clientless SSL VPN or any secure website that uses HTTPS.

### Restrictions

- Clientless SSL VPN supports OWA 2000 and OWA 2003 Basic Authentication. If Basic Authentication is not configured on an OWA server and a Clientless SSL VPN user attempts to access that server, access is denied.
- Unsupported Clientless SSL VPN features:
  - Application Access and other Java-dependent features.

- HTTP proxy.
- The Citrix Metaframe feature (if the PDA does not have the corresponding Citrix ICA client software).



# Customizing Clientless SSL VPN

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September 13, 2013

## Customizing the Clientless SSL VPN User Experience

You can customize the Clientless SSL VPN user experience, including the logon, portal, and logout pages. There are two methods you can use. You can customize pre-defined page components in the Add/Edit Customization Object window. This window adds, or makes changes to, an XML file stored on the ASA (a customization object) that is used to customize the pages. Alternatively, you can export the XML file to a local computer or server, make changes to the XML tags, and re-import the file to the ASA. Either method creates a customization object that you apply to a connection profile or group policy.

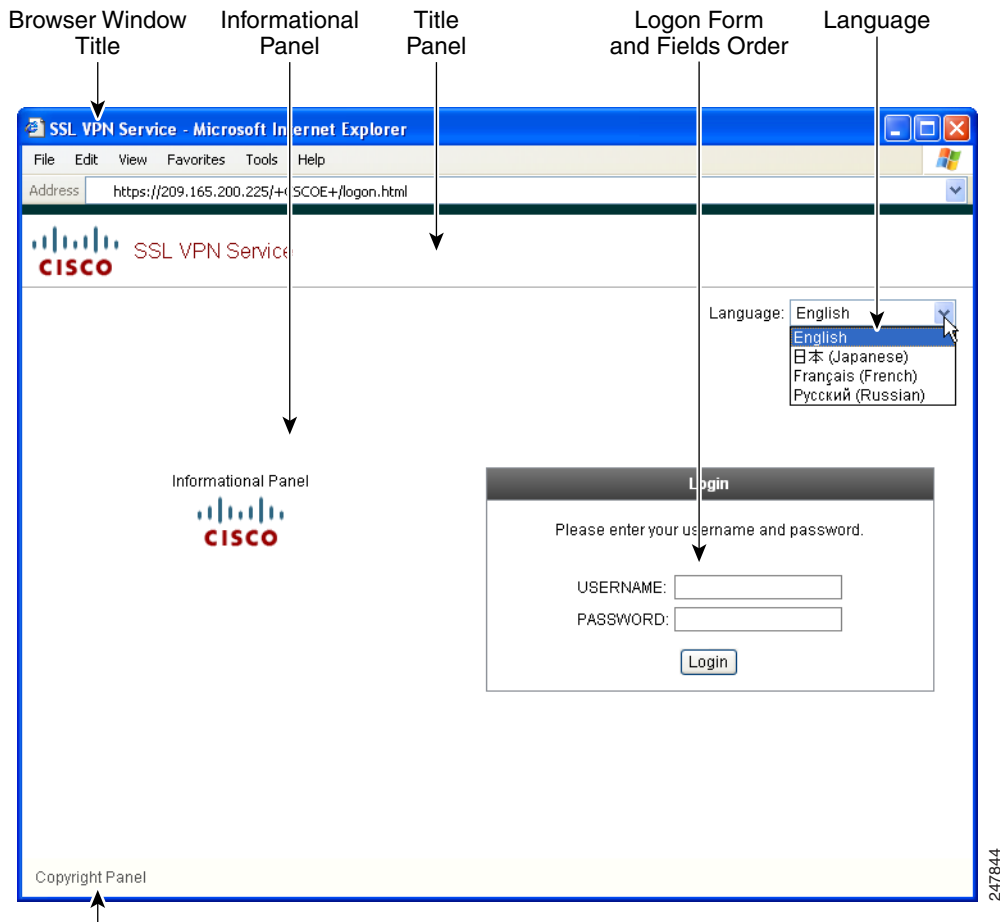
Rather than customizing the pre-defined components of the logon page, you can create your own page and import it to the ASA for full customization. To do this see the [“Replacing the Logon Page with your own Fully Customized Page”](#) section on page 18-3.

You can customize pre-defined components of the logon page, including titles, language options, and messages to users. Alternatively, you can completely replace the page with your own custom page (full customization). The following sections detail both procedures:

- [Customizing the Logon Page with the Customization Editor, page 18-1](#)
- [Replacing the Logon Page with your own Fully Customized Page, page 18-3](#)

## Customizing the Logon Page with the Customization Editor

[Figure 18-1](#) shows the logon page and the pre-defined components you can customize:

**Figure 18-1** Components of Clientless Logon Page

To customize all the components of the logon page, follow this procedure. You can preview your changes for each component by clicking the Preview button:

- Step 1** Specify pre-defined customization. Go to Logon Page and select **Customize pre-defined logon page components**. Specify a title for the browser window.
- Step 2** Display and customize the title panel. Go to Logon Page > Title Panel and check **Display title panel**. Enter text to display as the title and specify a logo. Specify any font styles.
- Step 3** Specify language options to display. Go to Logon Page > Language and check **Enable Language Selector**. Add or delete any languages to display to remote users. Languages in the list require translation tables that you configure in Configuration > Remote Access VPN > Language Localization.
- Step 4** Customize the logon form. Go to Logon Page > Logon Form. Customize the text of the form and the font style in the panel. The secondary password field appears to users only if a secondary authentication server is configured in the connection profile.
- Step 5** Arrange the position of the logon form fields. Go to Logon Page > Form Fields Order. Use the up and down arrow buttons to change the order that the fields are displayed.
- Step 6** Add messages to users. Go to Logon Page > Informational Panel and check **Display informational panel**. Add text to display in the panel, change the position of the panel relative to the logon form, and specify a logo to display in this panel.

- Step 7** Display a copyright statement. Go to Logon Page > Copyright Panel and check **Display copyright panel**. Add text to display for copyright purposes.
- Step 8** Click **OK**, then apply the changes to the customization object you edited.

## Replacing the Logon Page with your own Fully Customized Page

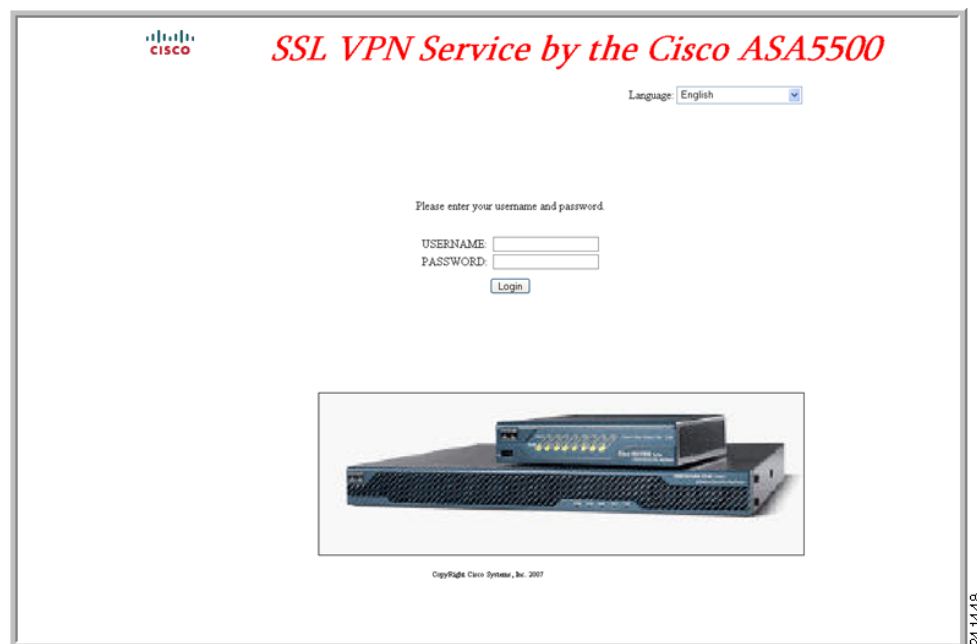
If you prefer to use your own, custom login screen, rather than changing specific components of the logon page we provide, you can perform this advanced customization using the Full Customization feature.

With Full Customization, you provide the HTML for your own login screen, and you insert Cisco HTML code that calls functions on the ASA that create the Login form and the Language Selector drop-down list.

This document describes the modifications you need to make to your HTML code and the tasks required to configure the ASA to use your code.

Figure 18-2 shows a simple example of a custom login screen enabled by the Full Customization feature.

**Figure 18-2** Example of Full Customization of Logon Page



The following sections describe the tasks to customize the login screen:

- [Creating the Custom Login Screen File](#)
- [Importing the File and Images](#)
- [Configuring the Security Appliance to use the Custom Login Screen](#)

## Creating the Custom Login Screen File

The following HTML code is used as an example and is the code that displays:

```
<head>
<meta http-equiv="Content-Type" content="text/html; charset=windows-1252">
<title>New Page 3</title>
<base target="_self">
</head>

<p align="center">
<font face="Snap
ITC" size="6" color="#FF00FF">
</font><font face="Snap ITC" color="#FF00FF" size="7">&nbsp;</font><i><b><font
color="#FF0000" size="7" face="Sylfaen"> SSL VPN Service by the Cisco
ASA5500</font></b></i></p>

<body onload="cscs_ShowLoginForm('lform');cscs_ShowLanguageSelector('selector') ">

<table>

<tr><td colspan=3 height=20 align=right><div id="selector" style="width:
300px"></div></td></tr>
<tr><td></td><td></td><td></td></tr>
<tr>
<td height="379"></td>
<td height="379"></td>
<td align=middle valign=middle>
<div id=lform >
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>Loading...</p>
</div>
</td>
</tr>
<tr>
<td width="251"></td>
<td width="1"></td>
<td align=right valign=right width="800">

</td></tr>

</table>
```

The indented code injects the Login form and the Language Selector on the screen. The function **cscs\_ShowLoginForm('lform')** injects the logon form. **cscs\_ShowLanguageSelector('selector')** injects the Language Selector.

### DETAILED STEPS

- 
- Step 1** Name your file **logon.inc**. When you import the file, the ASA recognizes this filename as the logon screen.
- Step 2** Modify the paths of images used by the file to include **/+CSCOU+/. Files that are displayed to remote users before authentication must reside in a specific area of the ASA cache memory represented by the path /+CSCOU+/. Therefore, the source for each image in the file must include this path. For example:**

```
src="/+CSCOU+/asa5520.gif"
```

- Step 3** Insert the special HTML code below. This code contains the Cisco functions, described earlier, that inject the login form and language selector onto the screen.

```
<body onload="cisco_ShowLoginForm('lform');cisco_ShowLanguageSelector('selector')">
```

```
<table>
```

```
<tr><td colspan=3 height=20 align=right><div id="selector" style="width:
300px"></div></td></tr>
```

```
<tr><td></td><td></td><td></td></tr>
```

```
<tr>
```

```
<td height="379"></td>
```

```
<td height="379"></td>
```

```
<td align=middle valign=middle>
```

```
<div id=lform >
```

```
<p>&nbsp;</p>
```

```
<p>&nbsp;</p>
```

```
<p>&nbsp;</p>
```

```
<p>Loading...</p>
```

```
</div>
```

```
</td>
```

```
</tr>
```

```
<tr>
```

```
<td width="251"></td>
```

```
<td width="1"></td>
```

```
<td align=right valign=right width="800">
```

```

```

```
</td></tr>
```

```
</table>
```

## Importing the File and Images

### DETAILED STEPS

- 
- Step 1** Go to **Clientless SSL VPN Access > Portal > Web Contents**.
- Step 2** Click Import. The Import Web Content window displays.
- Select the **Source** option, and enter the path the Web content files.
  - In the **Destination** area, select **No** for *Require Authentication to access its content*. This ensures the files are stored in the area of flash memory accessible to users before authentication.
- Step 3** Click Import Now, and kee used by the file as Web Content using the same window.
- 

## Configuring the Security Appliance to use the Custom Login Screen

### DETAILED STEPS

- 
- Step 1** Select a customization object. Go to **Clientless SSL VPN Access > Portal > Customization**. Select a customization object in the table and click **Edit**. The Edit Customization Object window displays.
- Step 2** In the navigation pane, select Logon Page.
- Step 3** Choose Replace pre-defined logon page with a custom page.

- Step 4** Click Manage to import your logon page file. The Import Web Content window displays.
- Step 5** In the Destination area, select **No** to ensure your logon page is visible to users before they authenticate.
- Step 6** Back in the Edit Customization Object window, click General and enable the customization object for the connection profile and/or group policies you desire.

## Clientless SSL VPN End User Setup

This section is for the system administrator who sets up Clientless SSL VPN for end users. It describes how to customize the end-user interface.

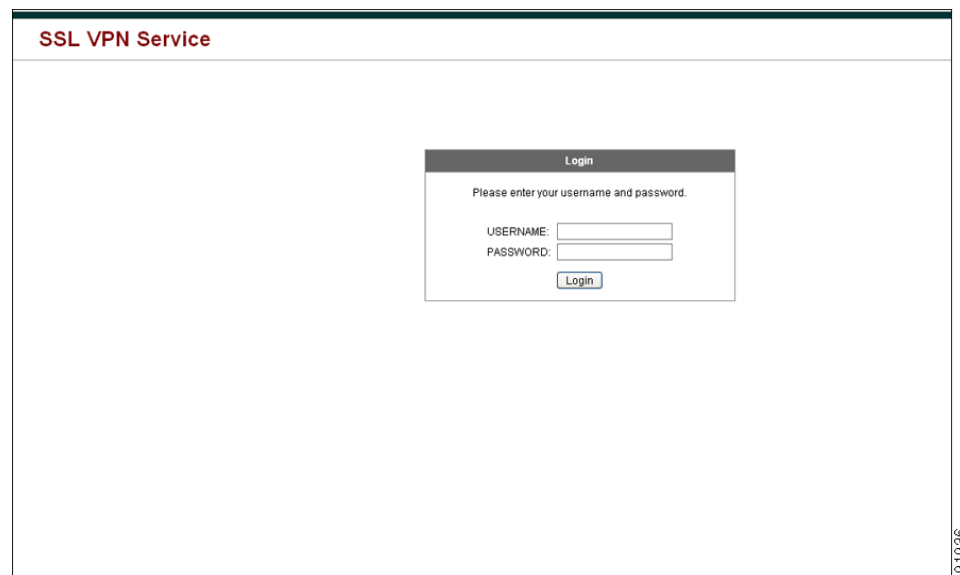
This section summarizes configuration requirements and tasks for a remote system. It specifies information to communicate to users to get them started using Clientless SSL VPN. It includes the following topics:

- [Defining the End User Interface](#)
- [Customizing Clientless SSL VPN Pages](#)
- [Information About Customization](#)
- [Exporting a Customization Template](#)
- [Editing the Customization Template](#)

## Defining the End User Interface

The Clientless SSL VPN end user interface consists of a series of HTML panels. A user logs on to Clientless SSL VPN by entering the IP address of an ASA interface in the format `https://address`. The first panel that displays is the login screen ([Figure 18-3](#)).

**Figure 18-3** *Clientless SSL VPN Login Screen*





## Viewing the Clientless SSL VPN Home Page

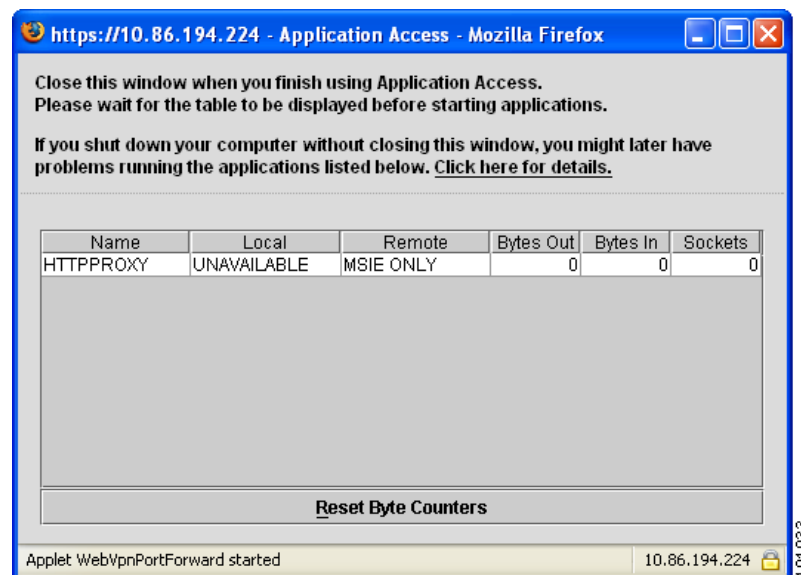
After the user logs in, the portal page opens.

The home page displays all of the Clientless SSL VPN features you have configured, and its appearance reflects the logo, text, and colors you have selected. This sample home page includes all available Clientless SSL VPN features with the exception of identifying specific file shares. It lets users browse the network, enter URLs, access specific websites, and use Application Access (port forwarding and smart tunnels) to access TCP applications.

## Viewing the Clientless SSL VPN Application Access Panel

To start port forwarding or smart tunnels, a user clicks the **Go** button in the Application Access box. The Application Access window opens (Figure 18-4).

**Figure 18-4** Clientless SSL VPN Application Access Window



This window displays the TCP applications configured for this Clientless SSL VPN connection. To use an application with this panel open, the user starts the application in the normal way.

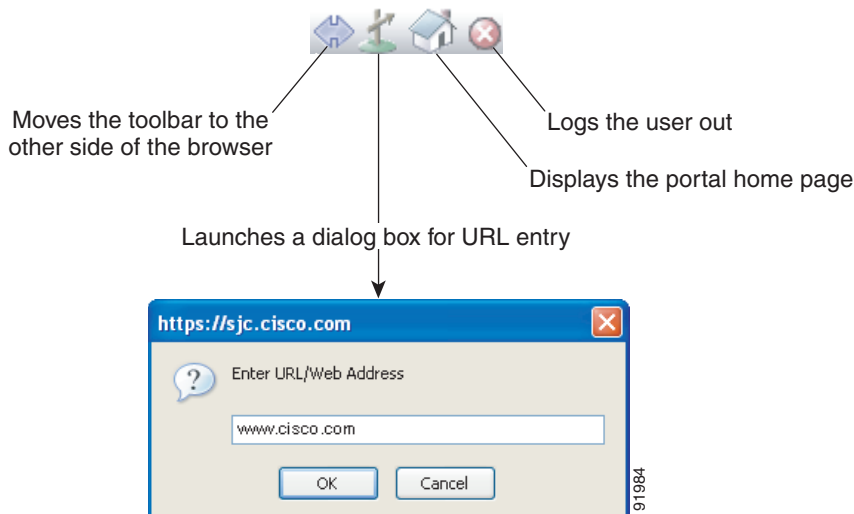


### Note

A stateful failover does not retain sessions established using Application Access. Users must reconnect following a failover.

## Viewing the Floating Toolbar

The floating toolbar shown in Figure 18-5 represents the current Clientless SSL VPN session.

**Figure 18-5 Clientless SSL VPN Floating Toolbar**

Be aware of the following characteristics of the floating toolbar:

- The toolbar lets you enter URLs, browse file locations, and choose preconfigured Web connections without interfering with the main browser window.
- If you configure your browser to block popups, the floating toolbar cannot display.
- If you close the toolbar, the ASA prompts you to end the Clientless SSL VPN session.

## Customizing Clientless SSL VPN Pages

You can change the appearance of the portal pages displayed to Clientless SSL VPN users. This includes the Login page displayed to users when they connect to the security appliance, the Home page displayed to users after the security appliance authenticates them, the Application Access window displayed when users launch an application, and the Logout page displayed when users log out of Clientless SSL VPN sessions.

After you customize the portal pages, you can save your customization and apply it to a specific connection profile, group policy, or user. The changes do not take effect until you reload the ASA, or you switch off and then enable clientless SSL.

You can create and save many customization objects, enabling the security appliance to change the appearance of portal pages for individual users or groups of users.

This section includes the following topics:

- [Information About Customization, page 18-9](#)
- [Exporting a Customization Template, page 18-9](#)
- [Editing the Customization Template, page 18-9](#)
- [Login Screen Advanced Customization, page 18-15](#)
- [Logout Screen Advanced Customization, page 18-15](#)

## Information About Customization

The ASA uses customization objects to define the appearance of user screens. A customization object is compiled from an XML file which contains XML tags for all the customizable screen items displayed to remote users. The ASA software contains a customization template that you can export to a remote PC. You can edit this template and import the template back into the ASA as a new customization object.

When you export a customization object, an XML file containing XML tags is created at the URL you specify. The XML file created by the customization object named *Template* contains empty XML tags, and provides the basis for creating new customization objects. This object cannot be changed or deleted from cache memory but can be exported, edited, and imported back into the ASA as a new customization object.

### Customization Objects, Connection Profiles, and Group Policies

Initially, when a user first connects, the default customization object (named *DfltCustomization*) identified in the connection profile (tunnel group) determines how the logon screen appears. If the connection profile list is enabled, and the user selects a different group which has its own customization, the screen changes to reflect the customization object for that new group.

After the remote user is authenticated, the screen appearance is determined by whether a customization object that has been assigned to the group policy.

## Exporting a Customization Template

When you export a customization object, an XML file is created at the URL you specify. The customization template (named *Template*) contains empty XML tags and provides the basis for creating new customization objects. This object cannot be changed or deleted from cache memory but can be exported, edited, and imported back into the ASA as a new customization object.

## Editing the Customization Template

This section shows the contents of the customization template and has convenient figures to help you quickly choose the correct XML tag and make changes that affect the screens.

You can use a text editor or an XML editor to edit the XML file. The following example shows the XML tags of the customization template. Some redundant tags have been removed for easier viewing:

### Example:

```
<custom>
  <localization>
    <languages>en,ja,zh,ru,ua</languages>
    <default-language>en</default-language>
  </localization>
  <auth-page>
    <window>
      <title-text l10n="yes"><![CDATA[SSL VPN Service]]></title-text>
    </window>
    <full-customization>
      <mode>disable</mode>
      <url></url>
    </full-customization>
    <language-selector>
      <mode>disable</mode>
      <title l10n="yes">Language:</title>
    </language-selector>
  </auth-page>
</custom>
```

```

<language>
  <code>en</code>
  <text>English</text>
</language>
<language>
  <code>zh</code>
  <text>ä¸­æ–Œ (Chinese)</text>
</language>
<language>
  <code>ja</code>
  <text>æ—æœŠ (Japanese)</text>
</language>
<language>
  <code>ru</code>
  <text>ÐŸÑŒÐ°Ð¹ (Russian)</text>
</language>
<language>
  <code>ua</code>
  <text>ÐŸÐ°Ð½ÐŒÐ°Ð° (Ukrainian)</text>
</language>
</language-selector>
<logon-form>
  <title-text l10n="yes"><![CDATA[Login]]></title-text>
  <title-background-color><![CDATA[#666666]]></title-background-color>
  <title-font-color><![CDATA[#ffffff]]></title-font-color>
  <message-text l10n="yes"><![CDATA[Please enter your username and
password.]]></message-text>
  <username-prompt-text l10n="yes"><![CDATA[USERNAME:]]></username-prompt-text>
  <password-prompt-text l10n="yes"><![CDATA[PASSWORD:]]></password-prompt-text>
  <internal-password-prompt-text l10n="yes">Internal
Password:</internal-password-prompt-text>
  <internal-password-first>no</internal-password-first>
  <group-prompt-text l10n="yes"><![CDATA[GROUP:]]></group-prompt-text>
  <submit-button-text l10n="yes"><![CDATA[Login]]></submit-button-text>
  <title-font-color><![CDATA[#ffffff]]></title-font-color>
  <title-background-color><![CDATA[#666666]]></title-background-color>
  <font-color>#000000</font-color>
  <background-color>#ffffff</background-color>
  <border-color>#858A91</border-color>
</logon-form>
<logout-form>
  <title-text l10n="yes"><![CDATA[Logout]]></title-text>
  <message-text l10n="yes"><![CDATA[Goodbye.<br>
For your own security, please:<br>
<li>Clear the browser's cache
<li>Delete any downloaded files
<li>Close the browser's window]]></message-text>
  <login-button-text l10n="yes">Logon</login-button-text>
  <hide-login-button>no</hide-login-button>
  <title-background-color><![CDATA[#666666]]></title-background-color>
  <title-font-color><![CDATA[#ffffff]]></title-font-color>
  <title-font-color><![CDATA[#ffffff]]></title-font-color>
  <title-background-color><![CDATA[#666666]]></title-background-color>
  <font-color>#000000</font-color>
  <background-color>#ffffff</background-color>
  <border-color>#858A91</border-color>
</logout-form>
<title-panel>
  <mode>enable</mode>
  <text l10n="yes"><![CDATA[SSL VPN Service]]></text>

```

```

    <logo-url l10n="yes">/+CSCOU+/cisco_logo.gif</logo-url>
    <gradient>yes</gradient>
    <style></style>
    <background-color><![CDATA[#ffffff]]></background-color>
    <font-size><![CDATA[larger]]></font-size>
    <font-color><![CDATA[#800000]]></font-color>
    <font-weight><![CDATA[bold]]></font-weight>
  </title-panel>
  <info-panel>
    <mode>disable</mode>
    <image-url l10n="yes">/+CSCOU+/clear.gif</image-url>
    <image-position>above</image-position>
    <text l10n="yes"></text>
  </info-panel>
  <copyright-panel>
    <mode>disable</mode>
    <text l10n="yes"></text>
  </copyright-panel>
</auth-page>
<portal>
  <title-panel>
    <mode>enable</mode>
    <text l10n="yes"><![CDATA[SSL VPN Service]]></text>
    <logo-url l10n="yes">/+CSCOU+/cisco_logo.gif</logo-url>
    <gradient>yes</gradient>
    <style></style>
    <background-color><![CDATA[#ffffff]]></background-color>
    <font-size><![CDATA[larger]]></font-size>
    <font-color><![CDATA[#800000]]></font-color>
    <font-weight><![CDATA[bold]]></font-weight>
  </title-panel>
  <browse-network-title l10n="yes">Browse Entire Network</browse-network-title>
  <access-network-title l10n="yes">Start AnyConnect</access-network-title>
  <application>
    <mode>enable</mode>
    <id>home</id>
    <tab-title l10n="yes">Home</tab-title>
    <order>1</order>
  </application>
  <application>
    <mode>enable</mode>
    <id>web-access</id>
    <tab-title l10n="yes"><![CDATA[Web Applications]]></tab-title>
    <url-list-title l10n="yes"><![CDATA[Web Bookmarks]]></url-list-title>
    <order>2</order>
  </application>
  <application>
    <mode>enable</mode>
    <id>file-access</id>
    <tab-title l10n="yes"><![CDATA[Browse Networks]]></tab-title>
    <url-list-title l10n="yes"><![CDATA[File Folder Bookmarks]]></url-list-title>
    <order>3</order>
  </application>
  <application>
    <mode>enable</mode>
    <id>app-access</id>
    <tab-title l10n="yes"><![CDATA[Application Access]]></tab-title>
    <order>4</order>
  </application>
  <application>
    <mode>enable</mode>
    <id>net-access</id>
    <tab-title l10n="yes">AnyConnect</tab-title>
    <order>4</order>
  </application>

```

```

</application>
<application>
  <mode>enable</mode>
  <id>help</id>
  <tab-title l10n="yes">Help</tab-title>
  <order>1000000</order>
</application>
<toolbar>
  <mode>enable</mode>
  <logout-prompt-text l10n="yes">Logout</logout-prompt-text>
  <prompt-box-title l10n="yes">Address</prompt-box-title>
  <browse-button-text l10n="yes">Browse</browse-button-text>
</toolbar>
<column>
  <width>100%</width>
  <order>1</order>
</column>
<pane>
  <type>TEXT</type>
  <mode>disable</mode>
  <title></title>
  <text></text>
  <notitle></notitle>
  <column></column>
  <row></row>
  <height></height>
</pane>
<pane>
  <type>IMAGE</type>
  <mode>disable</mode>
  <title></title>
  <url l10n="yes"></url>
  <notitle></notitle>
  <column></column>
  <row></row>
  <height></height>
</pane>
<pane>
  <type>HTML</type>
  <mode>disable</mode>
  <title></title>
  <url l10n="yes"></url>
  <notitle></notitle>
  <column></column>
  <row></row>
  <height></height>
</pane>
<pane>
  <type>RSS</type>
  <mode>disable</mode>
  <title></title>
  <url l10n="yes"></url>
  <notitle></notitle>
  <column></column>
  <row></row>
  <height></height>
</pane>
<url-lists>
  <mode>group</mode>
</url-lists>
<home-page>
  <mode>standard</mode>
  <url></url>
</home-page>

```

```

</portal>
</custom>

```

Figure 18-6 shows the Logon page and its customizing XML tags. All these tags are nested within the higher-level tag <auth-page>.

**Figure 18-6 Logon Page and Associated XML Tags**

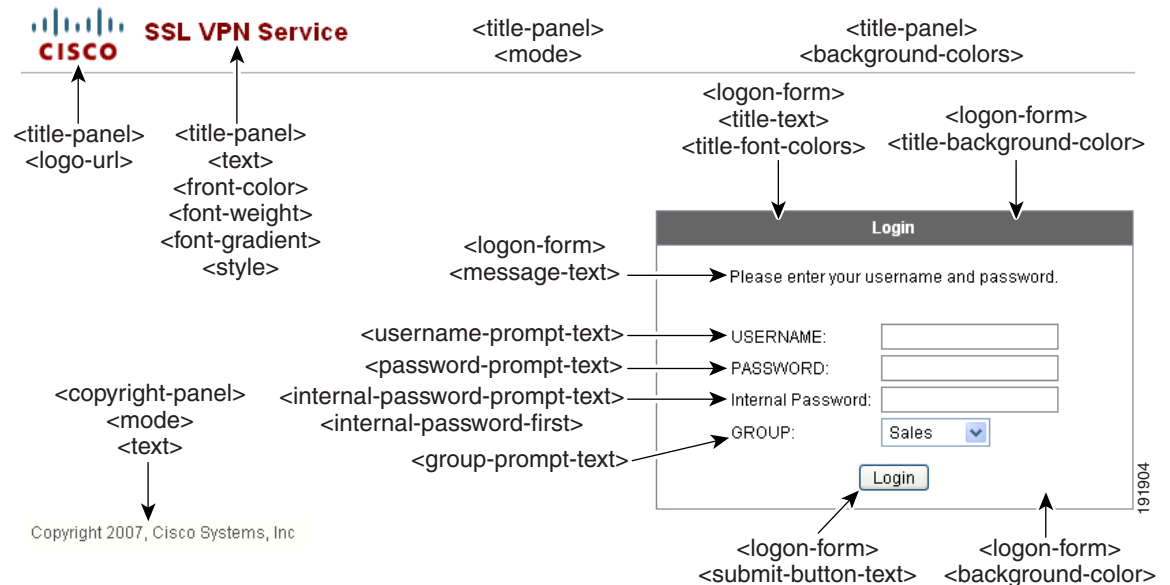


Figure 18-7 shows the Language Selector drop-down list that is available on the Logon page, and the XML tags for customizing this feature. All these tags are nested within the higher-level <auth-page> tag.

**Figure 18-7 Language Selector on Logon Screen and Associated XML Tags**

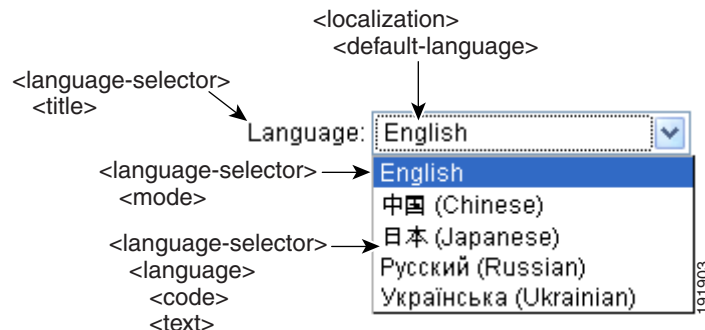


Figure 18-8 shows the Information Panel that is available on the Logon page, and the XML tags for customizing this feature. This information can appear to the left or right of the login box. These tags are nested within the higher-level <auth-page> tag.

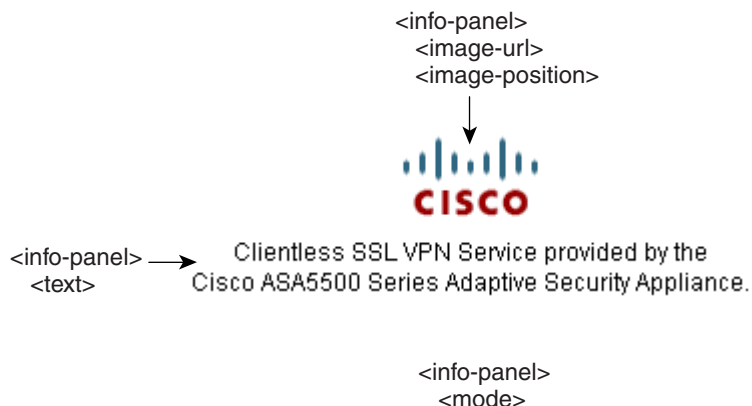
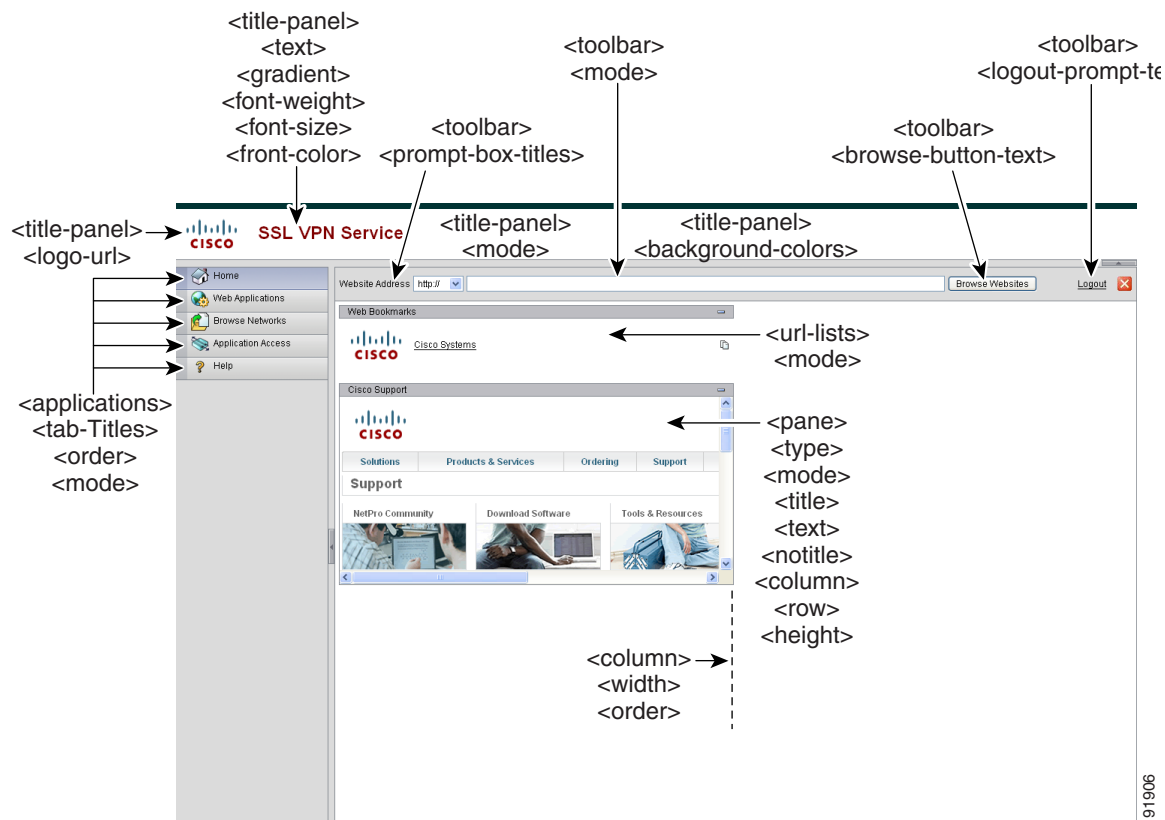
**Figure 18-8 Information Panel on Logon Screen and Associated XML Tags**

Figure 18-9 shows the Portal page and the XML tags for customizing this feature. These tags are nested within the higher-level `<auth-page>` tag.

**Figure 18-9 Portal Page and Associated XML Tags**



## Login Screen Advanced Customization

If you prefer to use your own, custom login screen, rather than changing specific screen elements of the login screen we provide, you can perform this advanced customization using the *Full Customization* feature.

With Full Customization, you provide the HTML for your own login screen, and you insert Cisco HTML code that calls functions on the ASA that create the Login form and the Language Selector drop-down list.

This section describes the modifications you need to make to your HTML code and the tasks required to configure the ASA to use your code.

Figure 18-10 shows the standard Cisco login screen that displays to Clientless SSL VPN users. The Login form is displayed by a function called by the HTML code.

**Figure 18-10** Standard Cisco Login Page

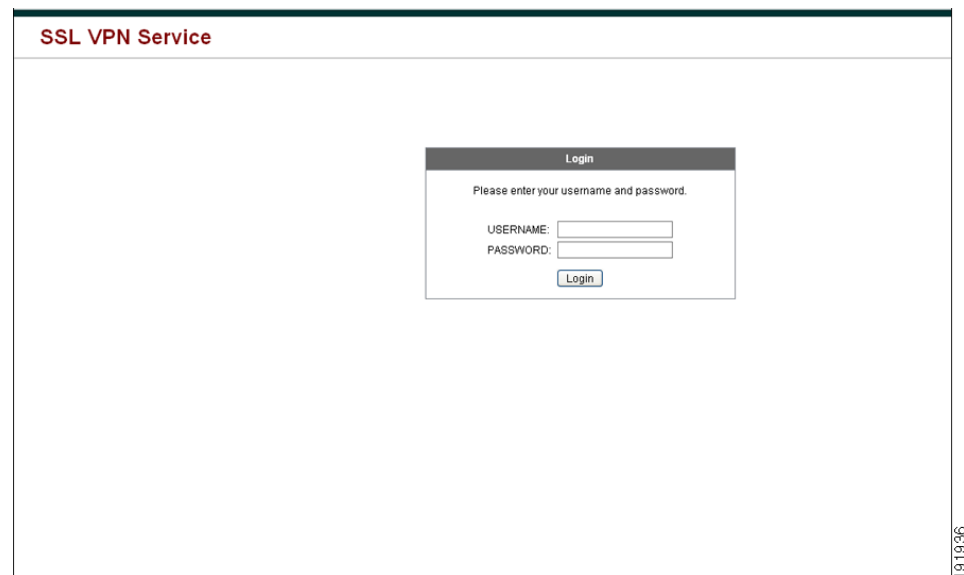


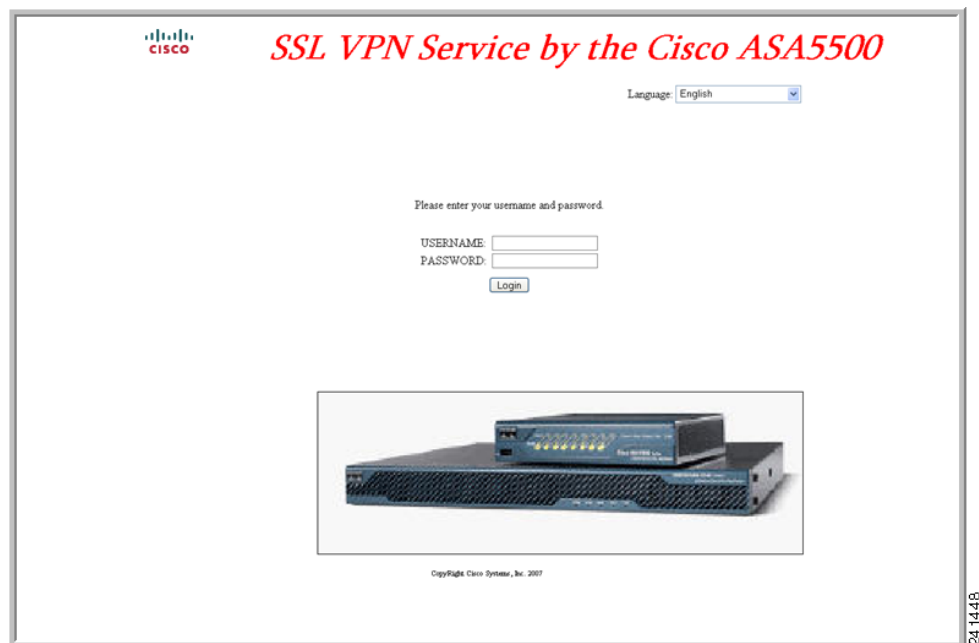
Figure 18-11 shows the Language Selector drop-down list. This feature is an option for Clientless SSL VPN users and is also called by a function in the HTML code of the login screen.

**Figure 18-11** Language Selector Drop-down List



Figure 18-12 shows a simple example of a custom login screen enabled by the Full Customization feature.

**Figure 18-12 Example of Full Customization of Login Screens**



The following HTML code is used as an example and is the code that displays:

**Example:**

```
<head>
<meta http-equiv="Content-Type" content="text/html; charset=windows-1252">
<title>New Page 3</title>
<base target="_self">
</head>

<p align="center">
<font face="Snap
ITC" size="6" color="#FF00FF">
</font><font face="Snap ITC" color="#FF00FF" size="7">&nbsp;</font><i><b><font
color="#FF0000" size="7" face="Sylfaen"> SSL VPN Service by the Cisco
ASA5500</font></b></i></p>

<body onload="cscs_ShowLoginForm('lform');cscs_ShowLanguageSelector('selector')">

<table>

<tr><td colspan=3 height=20 align=right><div id="selector" style="width:
300px"></div></td></tr>
<tr><td></td><td></td><td></td></tr>
<tr>
<td height="379"></td>
<td height="379"></td>
<td align=middle valign=middle>
<div id=lform >
<p>&nbsp;</p>
```

```

        <p>&nbsp;</p>
        <p>&nbsp;</p>
        <p>Loading...</p>
    </div>
</td>
</tr>
<tr>
    <td width="251"></td>
    <td width="1"></td>
    <td align=right valign=right width="800">
        
    </td></tr>

</table>

```

The indented code injects the Login form and the Language Selector on the screen. The function **cscs\_ShowLoginForm('lform')** injects the logon form. **cscs\_ShowLanguageSelector('selector')** injects the Language Selector.

## Modifying Your HTML File

### DETAILED STEPS

- Step 1** Name your file **logon.inc**. When you import the file, the ASA recognizes this filename as the logon screen.
- Step 2** Modify the paths of images used by the file to include **/+CSCOU+/. Files that are displayed to remote users before authentication must reside in a specific area of the ASA cache memory represented by the path **/+CSCOU+/. Therefore, the source for each image in the file must include this path. For example:****

```
src="/+CSCOU+/asa5520.gif"
```

- Step 3** Insert the special HTML code below. This code contains the Cisco functions, described earlier, that inject the login form and language selector onto the screen.

```

<body onload="cscs_ShowLoginForm('lform');cscs_ShowLanguageSelector('selector')">

<table>

<tr><td colspan=3 height=20 align=right><div id="selector" style="width:
300px"></div></td></tr>
<tr><td></td><td></td><td></td></tr>
<tr>
<td height="379"></td>
<td height="379"></td>
<td align=middle valign=middle>
<div id=lform >
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>Loading...</p>
</div>
</td>
</tr>
<tr>
<td width="251"></td>
<td width="1"></td>
<td align=right valign=right width="800">


```

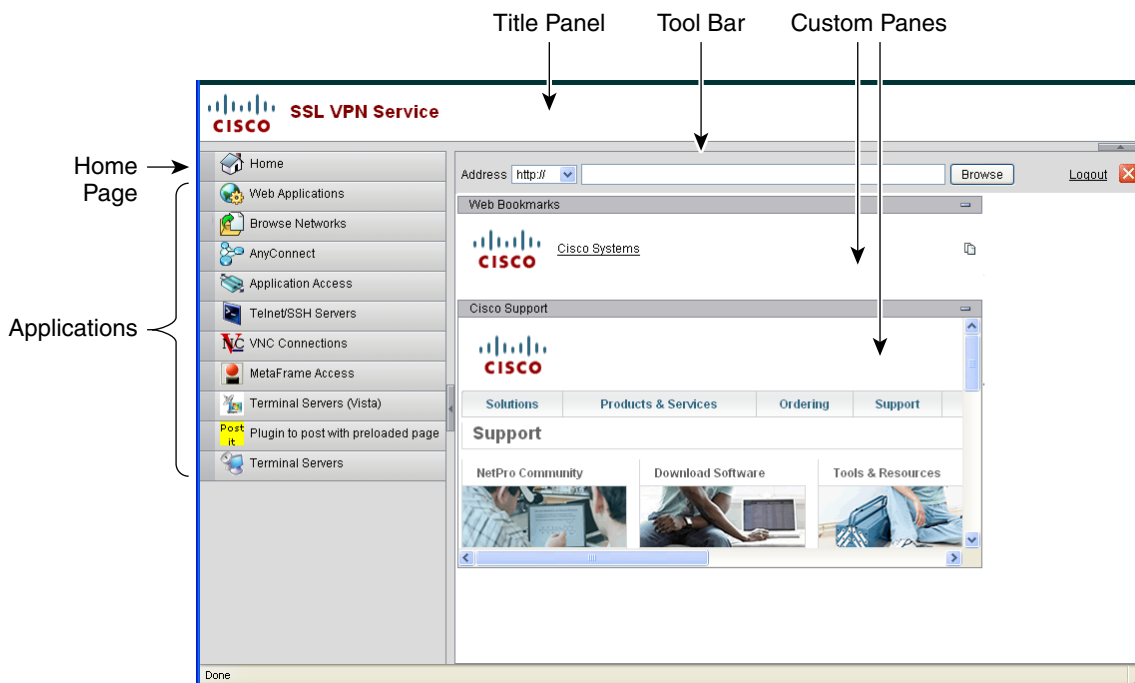
```
</td></tr>

</table>
```

## Customizing the Portal Page

Figure 18-13 shows the portal page and the pre-defined components you can customize:

**Figure 18-13** Customizable Components of the Portal Page



In addition to customizing the components of the page, you can divide the portal page into custom panes that display text, an image, an RSS feed, or HTML. In Figure 18-13, the portal page is divided into one column with two rows.

To customize the portal page, follow this procedure. You can preview your changes for each component by clicking the **Preview** button:

- Step 1** Go to Portal Page and specify a title for the browser window.
- Step 2** Display and customize the title panel. Go to Portal Page > Title Panel and check **Display title panel**. Enter text to display as the title and specify a logo. Specify any font styles.
- Step 3** Enable and customize the toolbar. Go to Portal Page > Toolbar and check **Display toolbar**. Customize the Prompt Box, Browse button, and Logout prompt as desired.
- Step 4** Customize the Applications list. Go to Portal Page > Applications and check **Show navigation panel**. The applications populated in the table are those applications you enabled in the ASA configuration, including client-server plugins and port forwarding applications.
- Step 5** Create custom panes in the portal page space. Go to Portal Page > Custom Panes and divide the window into rows and columns for text, images, RSS feeds, or HTML pages, as desired.

- Step 6** Specify a home page URL. Go to Portal Page > Home Page and check **Enable custom intranet Web page**. Choose a bookmark mode that defines how bookmarks are organized.
- Configure a timeout alert message and a tooltip. Go to Portal Page > Timeout Alerts. See [Configuring Custom Portal Timeout Alerts](#) for full instructions.
- 

## Configuring Custom Portal Timeout Alerts

So that users of the Clientless SSL VPN feature can manage their time in the VPN session, the Clientless SSL VPN portal page displays a countdown timer showing the total time left before the clientless VPN session expires. Sessions can timeout due to inactivity or because they have reached the end of a maximum allowed connection time that you have configured.

You can create custom messages to alert users that their session is about to end because of an idle timeout or a session timeout. Your custom message replaces the default idle timeout message. The default message is, "Your session will expire in %s ." The %s place holder in your message is replaced by a ticking countdown timer.

- 
- Step 1** Start ASDM and select **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Customization**.
- Step 2** Click **Add** to add a new customization object or select an existing customization object and click **Edit** to add a custom idle timeout message to an existing customization object.
- Step 3** In the Add / Edit Customization Object pane, expand the Portal Page node on the navigation tree and click **Timeout Alerts**.
- Step 4** Check **Enable alert visual tooltip (red background for timer countdown)**. This displays the countdown timer as a tool tip on a red background. When users click the Time left area, the time area expands to display your custom timeout alert message. If you leave this box unchecked, users see the custom timeout alerts in a pop-up window.
- Step 5** Enter a message in the Idle Timeout Message box and in the Session Timeout Message box. An example of a message could be, Warning: Your session will end in %s. Please complete your work and prepare to close your applications.
- Step 6** Click **OK**.
- Step 7** Click **Apply**.
- 

## Specifying a Custom Timeout Alert in a Customization Object File

If you desire, you can edit an existing customization object file outside of the ASA and import it to the ASA. For more information about Importing and Exporting Customization objects see [Importing/Exporting Customization Object, page 18-22](#). See also, [Creating XML-Based Portal Customization Objects and URL Lists, page 18-22](#).

The timeout messages are configured in the <timeout-alerts> XML element of your XML customization object file. The <timeout-alerts> element is a child of the <portal> element. The <portal> element is a child of the <custom> element.

The <timeout-alerts> element is placed after the <home-page> element and before any <application> elements in the order of the <portal> child elements.

You need to specify these child-elements of `<timeout-alerts>`:

- `<alert-tooltip>` – If set to “yes”, users see the countdown timer on a red background as a tool tip. Clicking the count down timer expands the tooltip to display your custom message. If set to “no” or if is undefined, users receive your custom messages in pop-up windows.
- `<session-timeout-message>` – Enter your custom session timeout message in this element. If set and not empty, users receive your custom message instead of the default message. The `%s` place holder in the message will be replaced with a ticking countdown timer.
- `<idle-timeout-message>` – Enter your custom idle timeout message in this element. If set and not empty, users receive your custom message instead of the default message. The `%s` place holder will be replaced with a ticking countdown timer.

## Configuration Example for Timeout-alert Element and Child Elements

This example shows only the `<timeout-alerts>` elements of the `<portal>` element.



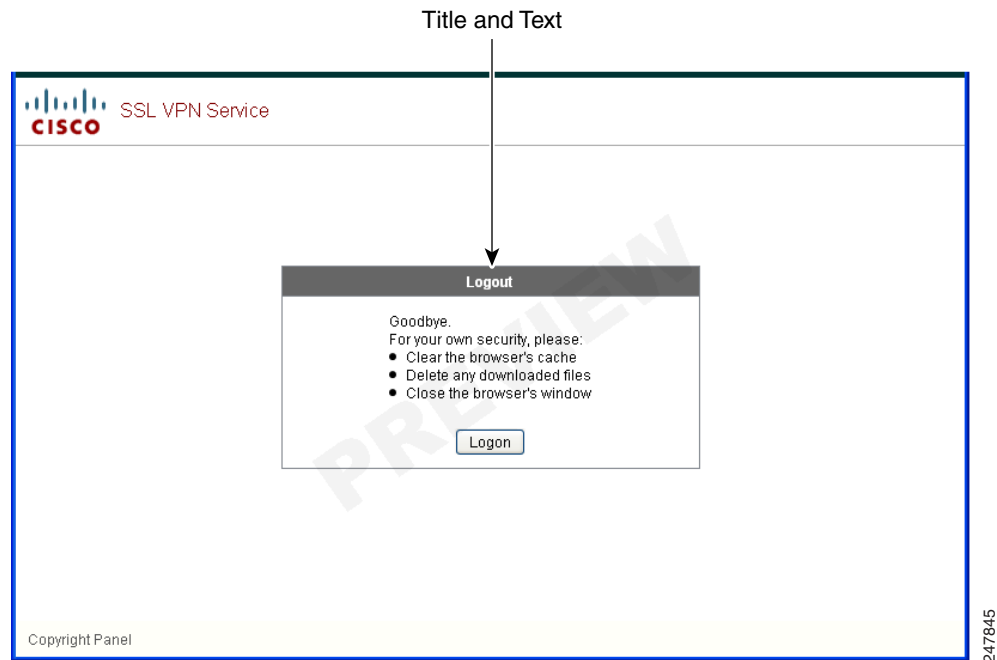
### Note

Do not cut and paste this example into an existing customization object.

```
<portal>
  <window></window>
  <title-panel></title-panel>
  <toolbar></toolbar>
  <url-lists></url-lists>
  <navigation-panel></navigation-panel>
  <home-page>
  <timeout-alerts>
    <alert-tooltip>yes</alert-tooltip>
    <idle-timeout-message>You session expires in %s due to idleness.</idle-timeout-message>
    <session-timeout-message>Your session expires in %s.</session-timeout-message>
  </timeout-alerts>
  <application></application>
  <column></column>
  <pane></pane>
  <external-portal></external-portal>
</portal>
```

## Customizing the Logout Page

Figure 18-14 shows the logout page you can customize:

**Figure 18-14** Components of the Logout Page

To customize the logout page, follow this procedure. You can preview your changes for each component by clicking the **Preview** button:

- 
- Step 1** Go to Logout Page. Customize the title or text as you desire.
- Step 2** For the convenience of the user, you can display the Login button on the Logout page. To do this, check **Show logon button**. Customize the button text, if desired.
- Step 3** Customize the title font or background, as desired.
- Step 4** Click **OK**, then apply the changes to the customization object you edited.
- 

## Customizing the External Portal Page

### Adding Customization Object

To add a customization object, create a copy of and provide a unique name for the DfltCustomization object. Then you can modify or edit it to meet your requirements.

#### DETAILED STEPS

- 
- Step 1** Click **Add** and enter a name for the new customization object. Maximum 64 characters, no spaces.

- Step 2** (Optional) Click **Find** to search for a customization object. Start typing in the field, and the tool searches the beginning characters of every field for a match. You can use wild cards to expand your search. For example, typing *sal* in the Find field matches a customization object named sales but not a customization object named wholesalers. If you type *\*sal* in the Find field, the search finds the first instance of either sales or wholesalers in the table.
- Use the up and down arrows to skip up or down to the next string match. Check the **Match Case** check box to make your search case sensitive.
- Step 3** Specify when the onscreen keyboard shows on portal pages. The choices are as follows:
- Do not show OnScreen Keyboard
  - Show only for the login page
  - Show for all portal pages requiring authentication
- Step 4** (Optional) Highlight a customization object and click **Assign** to assign the selected object to one or more group policies, connection profiles, or LOCAL users.
- 

## Importing/Exporting Customization Object

You can import or export already-existing customization objects. Import an object to apply to end users. Export a customization object already resident on the ASA for editing purposes, after which you can reimport it.

### DETAILED STEPS

- 
- Step 1** Identify the customization object by name. Maximum 64 characters, no spaces.
- Step 2** Choose the method to import or export the customization file:
- Local computer—Choose this method to import a file that resides on the local PC.
  - Path—Provide the path to the file.
  - Browse Local Files—Browse to the path for the file.
  - Flash file system—Choose this method to export a file that resides on the ASA.
  - Path—Provide the path to the file.
  - Browse Flash—Browse to the path for the file.
  - Remote server—Choose this option to import a customization file that resides on a remote server accessible from the ASA.
  - Path—Identify the method to access the file (ftp, http, or https), and provide the path to the file.
- Step 3** Click to import or export the file.
- 

## Creating XML-Based Portal Customization Objects and URL Lists

This section includes the following topics:

- [Understanding the XML Customization File Structure, page 18-23](#)



- [Configuration Example for Customization, page 18-26](#)
- [Using the Customization Template, page 18-29](#)
- [Help Customization, page 18-41](#)
- [Import/Export Application Help Content, page 18-44](#)

## Understanding the XML Customization File Structure

Table 18-1 presents the file structure for an XML customization object.



### Note

Absence of a parameter/tag results in a default/inherited value, while presence results in setting the parameter/tag value even it is an empty string.

**Table 18-1 XML-Based Customization File Structure**

Tag	Type	Values	Preset value	Description
<b>custom</b>	<b>node</b>	—	—	<b>Root tag</b>
<b>auth-page</b>	<b>node</b>	—	—	<b>Tag-container of authentication page configuration</b>
<b>window</b>	<b>node</b>	—	—	<b>Browser window</b>
title-text	string	Arbitrary string	empty string	—
<b>title-panel</b>	<b>node</b>	—	—	<b>The page top pane with a logo and a text</b>
mode	text	enable disable	disable	—
text	text	Arbitrary string	empty string	—
logo-url	text	Arbitrary URL	empty image URL	—
<b>copyright-panel</b>	<b>node</b>	—	—	<b>The page bottom pane with a copyright information</b>
mode	text	enable disable	disable	—
text	text	Arbitrary URL	empty string	—
<b>info-panel</b>	<b>node</b>	—	—	<b>The pane with a custom text and image</b>
mode	string	enable disable	disable	—
image-position	string	abovelbelow	above	The image position, relative to text
image-url	string	Arbitrary URL	empty image	—
text	string	Arbitrary string	empty string	—
<b>logon-form</b>	<b>node</b>	—	—	<b>The form with username, password, group prompt</b>
title-text	string	Arbitrary string	Logon	—

**Table 18-1 XML-Based Customization File Structure (continued)**

message-text	string	Arbitrary string	empty string	—
username-prompt-text	string	Arbitrary string	Username	—
password-prompt-text	string	Arbitrary string	Password	—
internal-password-prompt-text	string	Arbitrary string	Internal Password	—
group-prompt-text	string	Arbitrary string	Group	—
submit-button-text	string	Arbitrary string	Logon	—
<b>logout-form</b>	<b>node</b>	—	—	<b>The form with a logout message and the buttons to login or close the window</b>
title-text	string	Arbitrary string	Logout	—
message-text	string	Arbitrary string	Empty string	—
login-button-text	string	Arbitrary string	Login	—
close-button-text	string	Arbitrary string	Close window	—
<b>language-selector</b>	<b>node</b>	—	—	<b>The drop-down list to select a language</b>
mode	string	enable disable	disable	—
title	text	—	Language	The prompt text to select language
<b>language</b>	<b>node (multiple)</b>	—	—	—
code	string	—	—	—
text	string	—	—	—
<b>portal</b>	<b>node</b>	—	—	<b>Tag-container of the portal page configuration</b>
<b>window</b>	<b>node</b>	—	—	<b>see authentication page description</b>
title-text	string	Arbitrary string	Empty string	—
<b>title-panel</b>	<b>node</b>	—	—	<b>see authentication page description</b>
mode	string	enable disable	Disable	—
text	string	Arbitrary string	Empty string	—
logo-url	string	Arbitrary URL	Empty image URL	—
<b>navigation-panel</b>	<b>node</b>	—	—	<b>The pane on the left with application tabs</b>
mode	string	enable disable	enable	—

**Table 18-1 XML-Based Customization File Structure (continued)**

<b>application</b>	<b>node (multiple)</b>	—	N/A	<b>The node changes defaults for the configured (by id) application</b>
id	string	For stock application web-access file-access app-access net-access help  For ins: Unique plug-in	N/A	—
tab-title	string	—	N/A	—
order	number	—	N/A	Value used to sort elements. The default element order values have step 1000, 2000, 3000, etc. For example, to insert an element between the first and second element, use a value 1001 – 1999.
url-list-title	string	—	N/A	If the application has bookmarks, the title for the panel with grouped bookmarks
mode	string	enable disable	N/A	v
<b>toolbar</b>	<b>node</b>	—	—	—
mode	string	enable disable	Enable	—
prompt-box-title	string	Arbitrary string	Address	Title for URL prompt list
browse-button-text	string	Arbitrary string	Browse	Browse button text
logout-prompt-text	string	Arbitrary string	Logout	—
<b>column</b>	<b>node (multiple)</b>	—	—	<b>One column will be shown by default</b>
width	string	—	N/A	—
order	number	—	N/A	Value used to sort elements.

**Table 18-1 XML-Based Customization File Structure (continued)**

url-lists	node	—	—	<b>URL lists are considered to be default elements on the portal home page, if they are not explicitly switched off</b>
mode	string	group   nogroup	group	Modes: group – elements grouped by application type i.e. Web Bookmarks, File Bookmarks) no-group – url-lists are shown in separate panes disable – do not show URL lists by default
panel	node (multiple)	—	—	Allows to configure extra panes
mode	string	enable disable	—	Used to temporarily switch off the panel without removing its configuration
title	string	—	—	—
type	string	—	—	Supported types: RSS IMAGE TEXT HTML
url	string	—	—	URL for RSS, IMAGE or HTML type paned
url-mode	string	—	—	Modes: mangle, no-mangle
text	string	—	—	Text for TEXT type panes
column	number	—	—	—

## Configuration Example for Customization

The following example illustrates the following customization options:

- Hides tab for the File access application
- Changes title and order of Web Access application

- Defines two columns on the home page
- Adds an RSS pane
- Adds three panes (text, image, and html) at the top of second pane

```

<custom name="Default">
  <auth-page>

    <window>
      <title-text l10n="yes">title WebVPN Logon</title>
    </window>

    <title-panel>
      <mode>enable</mode>
      <text l10n="yes">EXAMPLE WebVPN</text>
      <logo-url>http://www.example.com/images/EXAMPLE.gif</logo-url>
    </title-panel>

    <copyright>
      <mode>enable</mode>
      <text l10n="yes">(c)Copyright, EXAMPLE Inc., 2006</text>
    </copyright>

    <info-panel>
      <mode>enable</mode>
      <image-url>/+CSCOE+/custom/EXAMPLE.jpg</image-url>
      <text l10n="yes">
        <![CDATA[
          <div>
            <b>Welcome to WebVPN !.</b>
          </div>
        ]]>
      </text>
    </info-panel>
    <logon-form>
      <form>
        <title-text l10n="yes">title WebVPN Logon</title>
        <message-text l10n="yes">message WebVPN Logon</title>
        <username-prompt-text l10n="yes">Username</username-prompt-text>
        <password-prompt-text l10n="yes">Password</password-prompt-text>
        <internal-password-prompt-text l10n="yes">Domain
password</internal-password-prompt-text>
        <group-prompt-text l10n="yes">Group</group-prompt-text>
        <submit-button-text l10n="yes">Logon</submit-button-text>
      </form>
    </logon-form>
    <logout-form>
      <form>
        <title-text l10n="yes">title WebVPN Logon</title>
        <message-text l10n="yes">message WebVPN Logon</title>
        <login-button-text l10n="yes">Login</login-button-text>
        <close-button-text l10n="yes">Logon</close-button-text>
      </form>
    </logout-form>

    <language-selector>
      <language>
        <code l10n="yes">code1</code>
        <text l10n="yes">text1</text>
      </language>
      <language>
        <code l10n="yes">code2</code>
        <text l10n="yes">text2</text>
      </language>
    </language-selector>
  </auth-page>
</custom>

```

```

        </language>
    </language-selector>

</auth-page>
<portal>

    <window>
        <title-text l10n="yes">title WebVPN Logon</title>
    </window>

    <title-panel>
        <mode>enable</mode>
        <text l10n="yes">EXAMPLE WebVPN</text>
        <logo-url>http://www.example.com/logo.gif</logo-url>
    </title-panel>

    <navigation-panel>
        <mode>enable</mode>
    </navigation-panel>

    <application>
        <id>file-access</id>
        <mode>disable</mode>
    </application>
    <application>
        <id>web-access</id>
        <tab-title>EXAMPLE Intranet</tab-title>
        <order>3001</order>
    </application>

    <column>
        <order>2</order>
        <width>40%</width>
    </column>
    <column>
        <order>1</order>
        <width>60%</width>
    </column>

    <url-lists>
        <mode>no-group</mode>
    </url-lists>

    <pane>
        <id>rss_pane</id>
        <type>RSS</type>
        <url>rss.example.com?id=78</url>
    </pane>
    <pane>
        <type>IMAGE</type>
        <url>http://www.example.com/logo.gif</url>
        <column>1</column>
        <row>2</row>
    </pane>

    <pane>
        <type>HTML</type>
        <title>EXAMPLE news</title>
        <url>http://www.example.com/news.html</url>
        <column>1</column>
        <row>3</row>
    </pane>

</portal>

```

```
</custom>
```

## Using the Customization Template

A customization template, named *Template*, contains all currently employed tags with corresponding comments that describe how to use them. Use the **export** command to download the customization template from the ASA, as follows:

```
hostname# export webvpn customization Template tftp://webserver/default.xml
hostname#
```

You cannot change or delete the file *Template*. When you export it, as in this example, you are saving it to a new name, *default.xml*. After you make your changes to this file to create a customization object that meets the needs of your organization, import it to the ASA, either as *default.xml* or another name of your choosing. For example:

```
hostname# import webvpn customization General tftp://webserver/custom.xml
hostname#
```

where you import an XML object called *custom.xml*, and name it *General* on the ASA.

## The Customization Template

The customization template, named *Template*, follows:

```
<?xml version="1.0" encoding="UTF-8" ?>
<!--
```

```
Copyright (c) 2008,2009 by Cisco Systems, Inc.
All rights reserved.
```

Note: all white spaces in tag values are significant and preserved.

```
Tag: custom
Description: Root customization tag
```

```
Tag: custom/languages
Description: Contains list of languages, recognized by ASA
Value: string containing comma-separated language codes. Each language code is
       a set dash-separated alphanumeric characters, started with
       alpha-character (for example: en, en-us, irokese8-language-us)
Default value: en-us
```

```
Tag: custom/default-language
Description: Language code that is selected when the client and the server
           were not able to negotiate the language automatically.
           For example the set of languages configured in the browser
           is "en,ja", and the list of languages, specified by
           'custom/languages' tag is "cn,fr", the default-language will be
           used.
```

```
Value: string, containing one of the language coded, specified in
'custom/languages' tag above.
Default value: en-us
```

```
*****
```

```

Tag: custom/auth-page
Description: Contains authentication page settings

*****

Tag: custom/auth-page/window
Description: Contains settings of the authentication page browser window

Tag: custom/auth-page/window/title-text
Description: The title of the browser window of the authentication page
Value: arbitrary string
Default value: Browser's default value

*****

Tag: custom/auth-page/title-panel
Description: Contains settings for the title panel

Tag: custom/auth-page/title-panel/mode
Description: The title panel mode
Value: enable|disable
Default value: disable
Tag: custom/auth-page/title-panel/text
Description: The title panel text.
Value: arbitrary string
Default value: empty string

Tag: custom/auth-page/title-panel/logo-url
Description: The URL of the logo image (imported via "import webvpn webcontent")
Value: URL string
Default value: empty image URL

Tag: custom/auth-page/title-panel/background-color
Description: The background color of the title panel
Value: HTML color format, for example #FFFFFF
Default value: #FFFFFF

Tag: custom/auth-page/title-panel/font-color
Description: The background color of the title panel
Value: HTML color format, for example #FFFFFF
Default value: #000000

Tag: custom/auth-page/title-panel/font-weight
Description: The font weight
Value: CSS font size value, for example bold, bolder, lighter etc.
Default value: empty string

Tag: custom/auth-page/title-panel/font-size
Description: The font size
Value: CSS font size value, for example 10pt, 8px, x-large, smaller etc.
Default value: empty string

Tag: custom/auth-page/title-panel/gradient
Description: Specifies using the background color gradient
Value: yes|no
Default value: no

Tag: custom/auth-page/title-panel/style
Description: CSS style of the title panel
Value: CSS style string
Default value: empty string

```



\*\*\*\*\*

Tag: custom/auth-page/copyright-panel  
Description: Contains the copyright panel settings

Tag: custom/auth-page/copyright-panel/mode  
Description: The copyright panel mode  
Value: enable|disable  
Default value: disable

Tag: custom/auth-page/copyright-panel/text  
Description: The copyright panel text  
Value: arbitrary string  
Default value: empty string

\*\*\*\*\*

Tag: custom/auth-page/info-panel  
Description: Contains information panel settings

Tag: custom/auth-page/info-panel/mode  
Description: The information panel mode  
Value: enable|disable  
Default value: disable

Tag: custom/auth-page/info-panel/image-position  
Description: Position of the image, above or below the informational panel text  
Values: above|below  
Default value: above

Tag: custom/auth-page/info-panel/image-url  
Description: URL of the information panel image (imported via "import webvpn webcontent")  
Value: URL string  
Default value: empty image URL

Tag: custom/auth-page/info-panel/text  
Description: Text of the information panel  
Text: arbitrary string  
Default value: empty string

\*\*\*\*\*

Tag: custom/auth-page/logon-form  
Description: Contains logon form settings

Tag: custom/auth-page/logon-form/title-text  
Description: The logon form title text  
Value: arbitrary string  
Default value: "Logon"

Tag: custom/auth-page/logon-form/message-text  
Description: The message inside of the logon form  
Value: arbitrary string  
Default value: empty string

Tag: custom/auth-page/logon-form/username-prompt-text  
Description: The username prompt text  
Value: arbitrary string  
Default value: "Username"

Tag: custom/auth-page/logon-form/password-prompt-text  
Description: The password prompt text  
Value: arbitrary string  
Default value: "Password"

Tag: custom/auth-page/logon-form/internal-password-prompt-text  
 Description: The internal password prompt text  
 Value: arbitrary string  
 Default value: "Internal Password"

Tag: custom/auth-page/logon-form/group-prompt-text  
 Description: The group selector prompt text  
 Value: arbitrary string  
 Default value: "Group"

Tag: custom/auth-page/logon-form/submit-button-text  
 Description: The submit button text  
 Value: arbitrary string  
 Default value: "Logon"

Tag: custom/auth-page/logon-form/internal-password-first  
 Description: Sets internal password first in the order  
 Value: yes|no  
 Default value: no

Tag: custom/auth-page/logon-form/title-font-color  
 Description: The font color of the logon form title  
 Value: HTML color format, for example #FFFFFF  
 Default value: #000000

Tag: custom/auth-page/logon-form/title-background-color  
 Description: The background color of the logon form title  
 Value: HTML color format, for example #FFFFFF  
 Default value: #000000

Tag: custom/auth-page/logon-form/font-color  
 Description: The font color of the logon form  
 Value: HTML color format, for example #FFFFFF  
 Default value: #000000

Tag: custom/auth-page/logon-form/background-color  
 Description: The background color of the logon form  
 Value: HTML color format, for example #FFFFFF  
 Default value: #000000

\*\*\*\*\*

Tag: custom/auth-page/logout-form  
 Description: Contains the logout form settings

Tag: custom/auth-page/logout-form/title-text  
 Description: The logout form title text  
 Value: arbitrary string  
 Default value: "Logout"

Tag: custom/auth-page/logout-form/message-text  
 Description: The logout form message text  
 Value: arbitrary string  
 Default value: Goodbye.

For your own security, please:  
 Clear the browser's cache  
 Delete any downloaded files  
 Close the browser's window

Tag: custom/auth-page/logout-form/login-button-text

Description: The text of the button sending the user to the logon page  
 Value: arbitrary string  
 Default value: "Logon"

\*\*\*\*\*

Tag: custom/auth-page/language-selector  
 Description: Contains the language selector settings

Tag: custom/auth-page/language-selector/mode  
 Description: The language selector mode  
 Value: enable|disable  
 Default value: disable

Tag: custom/auth-page/language-selector/title  
 Description: The language selector title  
 Value: arbitrary string  
 Default value: empty string

Tag: custom/auth-page/language-selector/language (multiple)  
 Description: Contains the language settings

Tag: custom/auth-page/language-selector/language/code  
 Description: The code of the language  
 Value (required): The language code string

Tag: custom/auth-page/language-selector/language/text  
 Description: The text of the language in the language selector drop-down box  
 Value (required): arbitrary string

\*\*\*\*\*

Tag: custom/portal  
 Description: Contains portal page settings

\*\*\*\*\*

Tag: custom/portal/window  
 Description: Contains the portal page browser window settings

Tag: custom/portal/window/title-text  
 Description: The title of the browser window of the portal page  
 Value: arbitrary string  
 Default value: Browser's default value

\*\*\*\*\*

Tag: custom/portal/title-panel  
 Description: Contains settings for the title panel

Tag: custom/portal/title-panel/mode  
 Description: The title panel mode  
 Value: enable|disable  
 Default value: disable

Tag: custom/portal/title-panel/text  
 Description: The title panel text.  
 Value: arbitrary string  
 Default value: empty string

Tag: custom/portal/title-panel/logo-url  
 Description: The URL of the logo image (imported via "import webvpn webcontent")  
 Value: URL string  
 Default value: empty image URL

Tag: custom/portal/title-panel/background-color  
 Description: The background color of the title panel  
 Value: HTML color format, for example #FFFFFF  
 Default value: #FFFFFF

Tag: custom/auth-pa/title-panel/font-color  
 Description: The background color of the title panel  
 Value: HTML color format, for example #FFFFFF  
 Default value: #000000

Tag: custom/portal/title-panel/font-weight  
 Description: The font weight  
 Value: CSS font size value, for example bold, bolder, lighter etc.  
 Default value: empty string

Tag: custom/portal/title-panel/font-size  
 Description: The font size  
 Value: CSS font size value, for example 10pt, 8px, x-large, smaller etc.  
 Default value: empty string

Tag: custom/portal/title-panel/gradient  
 Description: Specifies using the background color gradient  
 Value: yes|no  
 Default value: no

Tag: custom/portal/title-panel/style  
 Description: CSS style for title text  
 Value: CSS style string  
 Default value: empty string

\*\*\*\*\*

Tag: custom/portal/application (multiple)  
 Description: Contains the application setting

Tag: custom/portal/application/mode  
 Description: The application mode  
 Value: enable|disable  
 Default value: enable

Tag: custom/portal/application/id  
 Description: The application ID. Standard application ID's are: home, web-access, file-access, app-access, network-access, help  
 Value: The application ID string  
 Default value: empty string

Tag: custom/portal/application/tab-title  
 Description: The application tab text in the navigation panel  
 Value: arbitrary string  
 Default value: empty string

Tag: custom/portal/application/order  
 Description: The order of the application's tab in the navigation panel. Applications with lesser order go first.  
 Value: arbitrary number  
 Default value: 1000

Tag: custom/portal/application/url-list-title  
 Description: The title of the application's URL list pane (in group mode)  
 Value: arbitrary string  
 Default value: Tab title value concatenated with "Bookmarks"

\*\*\*\*\*

Tag: custom/portal/navigation-panel  
Description: Contains the navigation panel settings

Tag: custom/portal/navigation-panel/mode  
Description: The navigation panel mode  
Value: enable|disable  
Default value: enable

\*\*\*\*\*

Tag: custom/portal/toolbar  
Description: Contains the toolbar settings

Tag: custom/portal/toolbar/mode  
Description: The toolbar mode  
Value: enable|disable  
Default value: enable

Tag: custom/portal/toolbar/prompt-box-title  
Description: The universal prompt box title  
Value: arbitrary string  
Default value: "Address"  
Tag: custom/portal/toolbar/browse-button-text  
Description: The browse button text  
Value: arbitrary string  
Default value: "Browse"

Tag: custom/portal/toolbar/logout-prompt-text  
Description: The logout prompt text  
Value: arbitrary string  
Default value: "Logout"

\*\*\*\*\*

Tag: custom/portal/column (multiple)  
Description: Contains settings of the home page column(s)

Tag: custom/portal/column/order  
Description: The order the column from left to right. Columns with lesser order values go first  
Value: arbitrary number  
Default value: 0

Tag: custom/portal/column/width  
Description: The home page column width  
Value: percent  
Default value: default value set by browser  
Note: The actual width may be increased by browser to accommodate content

\*\*\*\*\*

Tag: custom/portal/url-lists  
Description: Contains settings for URL lists on the home page

Tag: custom/portal/url-lists/mode  
Description: Specifies how to display URL lists on the home page:  
group URL lists by application (group) or  
show individual URL lists (nogroup).  
URL lists fill out cells of the configured columns, which are not taken  
by custom panes.  
Use the attribute value "nodisplay" to not show URL lists on the home page.

```

Value: group|nogroup|nodisplay
Default value: group
*****

Tag: custom/portal/pane (multiple)
Description: Contains settings of the custom pane on the home page

Tag: custom/portal/pane/mode
Description: The mode of the pane
Value: enable|disable
Default value: disable

Tag: custom/portal/pane/title
Description: The title of the pane
Value: arbitrary string
Default value: empty string

Tag: custom/portal/pane/notitle
Description: Hides pane's title bar
Value: yes|no
Default value: no

Tag: custom/portal/pane/type
Description: The type of the pane. Supported types:
    TEXT - inline arbitrary text, may contain HTML tags;
    HTML - HTML content specified by URL shown in the individual iframe;
    IMAGE - image specified by URL
    RSS - RSS feed specified by URL
Value: TEXT|HTML|IMAGE|RSS
Default value: TEXT

Tag: custom/portal/pane/url
Description: The URL for panes with type HTML, IMAGE or RSS
Value: URL string
Default value: empty string

Tag: custom/portal/pane/text
Description: The text value for panes with type TEXT
Value: arbitrary string
Default value: empty string

Tag: custom/portal/pane/column
Description: The column where the pane located.
Value: arbitrary number
Default value: 1

Tag: custom/portal/pane/row
Description: The row where the pane is located
Value: arbitrary number
Default value: 1

Tag: custom/portal/pane/height
Description: The height of the pane
Value: number of pixels
Default value: default value set by browser

*****

Tag: custom/portal/browse-network-title
Description: The title of the browse network link
Value: arbitrary string
Default value: Browse Entire Network

```

Tag: custom/portal/access-network-title  
 Description: The title of the link to start a network access session  
 Value: arbitrary string  
 Default value: Start AnyConnect

```
-->
- <custom>
- <localization>
<languages>en,ja,zh,ru,ua</languages>
<default-language>en</default-language>
</localization>
- <auth-page>
- <window>
- <title-text l10n="yes">
- <![CDATA[
WebVPN Service
]]>
</title-text>
</window>
- <language-selector>
<mode>disable</mode>
<title l10n="yes">Language:</title>
- <language>
<code>en</code>
<text>English</text>
</language>
- <language>
<code>zh</code>
<text>?? (Chinese)</text>
</language>
- <language>
<code>ja</code>
<text>?? (Japanese)</text>
</language>
- <language>
<code>ru</code>
<text>?????? (Russian)</text>
</language>
- <language>
<code>ua</code>
<text>???????? (Ukrainian)</text>
</language>
</language-selector>
- <logon-form>
- <title-text l10n="yes">
- <![CDATA[
Login
]]>
</title-text>
- <title-background-color>
- <![CDATA[
#666666
]]>
</title-background-color>
- <title-font-color>
- <![CDATA[
#ffffff
]]>
</title-font-color>
- <message-text l10n="yes">
- <![CDATA[
Please enter your username and password.
]]>
```

```

</message-text>
- <username-prompt-text l10n="yes">
- <![CDATA[
USERNAME:
]]>
</username-prompt-text>
- <password-prompt-text l10n="yes">
- <![CDATA[
PASSWORD:
]]>
</password-prompt-text>
<internal-password-prompt-text l10n="yes" />
<internal-password-first>no</internal-password-first>
- <group-prompt-text l10n="yes">
- <![CDATA[
GROUP:
]]>
</group-prompt-text>
- <submit-button-text l10n="yes">
- <![CDATA[
Login
]]>
</submit-button-text>
- <title-font-color>
- <![CDATA[
#ffffff
]]>
</title-font-color>
- <title-background-color>
- <![CDATA[
#666666
]]>
</title-background-color>
<font-color>#000000</font-color>
<background-color>#ffffff</background-color>
</logon-form>
- <logout-form>
- <title-text l10n="yes">
- <![CDATA[
Logout
]]>
</title-text>
- <message-text l10n="yes">
- <![CDATA[
Goodbye.
]]>
</message-text>
</logout-form>
- <title-panel>
<mode>enable</mode>
- <text l10n="yes">
- <![CDATA[
WebVPN Service
]]>
</text>
<logo-url l10n="yes">+/CSCOU+/cscsco_logo.gif</logo-url>
<gradient>yes</gradient>
<style />
- <background-color>
- <![CDATA[
#ffffff
]]>
</background-color>
- <font-size>

```



```

- <![CDATA[
larger
]]>
</font-size>
- <font-color>
- <![CDATA[
#800000
]]>
</font-color>
- <font-weight>
- <![CDATA[
bold
]]>
</font-weight>
</title-panel>
- <info-panel>
<mode>disable</mode>
<image-url l10n="yes">/+CSCOU+/clear.gif</image-url>
<image-position>above</image-position>
<text l10n="yes" />
</info-panel>
- <copyright-panel>
<mode>disable</mode>
<text l10n="yes" />
</copyright-panel>
</auth-page>
- <portal>
- <title-panel>
<mode>enable</mode>
- <text l10n="yes">
- <![CDATA[
WebVPN Service
]]>
</text>
<logo-url l10n="yes">/+CSCOU+/cisco_logo.gif</logo-url>
<gradient>yes</gradient>
<style />
- <background-color>
- <![CDATA[
#ffffff
]]>
</background-color>
- <font-size>
- <![CDATA[
larger
]]>
</font-size>
- <font-color>
- <![CDATA[
#800000
]]>
</font-color>
- <font-weight>
- <![CDATA[
bold
]]>
</font-weight>
</title-panel>
<browse-network-title l10n="yes">Browse Entire Network</browse-network-title>
<access-network-title l10n="yes">Start AnyConnect</access-network-title>
- <application>
<mode>enable</mode>
<id>home</id>
<tab-title l10n="yes">Home</tab-title>

```

```

<order>1</order>
</application>
- <application>
<mode>enable</mode>
<id>web-access</id>
- <tab-title l10n="yes">
- <![CDATA[
Web Applications
]]>
</tab-title>
- <url-list-title l10n="yes">
- <![CDATA[
Web Bookmarks
]]>
</url-list-title>
<order>2</order>
</application>
- <application>
<mode>enable</mode>
<id>file-access</id>
- <tab-title l10n="yes">
- <![CDATA[
Browse Networks
]]>
</tab-title>
- <url-list-title l10n="yes">
- <![CDATA[
File Folder Bookmarks
]]>
</url-list-title>
<order>3</order>
</application>
- <application>
<mode>enable</mode>
<id>app-access</id>
- <tab-title l10n="yes">
- <![CDATA[
Application Access
]]>
</tab-title>
<order>4</order>
</application>
- <application>
<mode>enable</mode>
<id>net-access</id>
<tab-title l10n="yes">AnyConnect</tab-title>
<order>4</order>
</application>
- <application>
<mode>enable</mode>
<id>help</id>
<tab-title l10n="yes">Help</tab-title>
<order>1000000</order>
</application>
- <toolbar>
<mode>enable</mode>
<logout-prompt-text l10n="yes">Logout</logout-prompt-text>
<prompt-box-title l10n="yes">Address</prompt-box-title>
<browse-button-text l10n="yes">Browse</browse-button-text>
</toolbar>
- <column>
<width>100%</width>
<order>1</order>
</column>

```

```

- <pane>
  <type>TEXT</type>
  <mode>disable</mode>
  <title />
  <text />
  <notitle />
  <column />
  <row />
  <height />
</pane>
- <pane>
  <type>IMAGE</type>
  <mode>disable</mode>
  <title />
  <url l10n="yes" />
  <notitle />
  <column />
  <row />
  <height />
</pane>
- <pane>
  <type>HTML</type>
  <mode>disable</mode>
  <title />
  <url l10n="yes" />
  <notitle />
  <column />
  <row />
  <height />
</pane>
- <pane>
  <type>RSS</type>
  <mode>disable</mode>
  <title />
  <url l10n="yes" />
  <notitle />
  <column />
  <row />
  <height />
</pane>
- <url-lists>
  <mode>group</mode>
</url-lists>
</portal>
</custom>

```

## Help Customization

The ASA displays help content on the application panes during clientless sessions. Each clientless application pane displays its own help file content using a predetermined filename. For example, the help content displayed on the Application Access panel is from the file named app-access-hlp.inc. [Table 18-2](#) shows the clientless application panels and predetermined filenames for the help content.

**Table 18-2** Clientless Applications

Application Type	Panel	Filename
Standard	Application Access	app-access-hlp.inc
Standard	Browse Networks	file-access-hlp.inc

**Table 18-2**      **Clientless Applications**

Application Type	Panel	Filename
Standard	AnyConnect Client	net-access-hlp.inc
Standard	Web Access	web-access-hlp.inc
Plug-in	MetaFrame Access	ica-hlp.inc
Plug-in	Terminal Servers	rdp-hlp.inc
Plug-in	Telnet/SSH Servers <sup>1</sup>	ssh,telnet-hlp.inc
Plug-in	VNC Connections	vnc-hlp.inc

1. This plug-in is capable of doing both sshv1 and sshv2.

You can customize the help files provided by Cisco or create help files in other languages. Then use the Import button to copy them to the flash memory of the ASA for display during subsequent clientless sessions. You can also export previously imported help content files, customize them, and reimport them to flash memory.

The following sections describe how to customize or create help content visible on clientless sessions:

- [Customizing a Help File Provided By Cisco](#)
- [Creating Help Files for Languages Not Provided by Cisco](#)

## DETAILED STEPS

- 
- Step 1** Click **Import** to launch the Import Application Help Content dialog, where you can import new help content to flash memory for display during clientless sessions.
- Step 2** (Optional) Click **Export** to retrieve previously imported help content selected from the table.
- Step 3** (Optional) Click **Delete** to delete previously imported help content selected from the table.
- Step 4** The abbreviation of the language rendered by the browser is displayed. This field is *not* used for file translation; it indicates the language used in the file. To identify the name of a language associated with an abbreviation in the table, display the list of languages rendered by your browser. For example, a dialog window displays the languages and associated language codes when you use one of the following procedures:
- Open Internet Explorer and choose **Tools > Internet Options > Languages > Add**.
  - Open Mozilla Firefox and choose **Tools > Options > Advanced > General**, click **Choose** next to Languages, and click **Select a language to add**.

The filename that the help content file was imported as is provided.

---

## Customizing a Help File Provided by Cisco

To customize a help file provided by Cisco, you first require a copy of the file from the flash memory card.

## DETAILED STEPS

- 
- Step 1** Use your browser to establish a clientless session with the ASA.

- Step 2** Display the help file by appending the string in “URL of Help File in Flash Memory of the Security Appliance” in [Table 18-3](#), to the address of the ASA, substituting *language* as described below, then press **Enter**.

**Table 18-3 Help Files Provided by Cisco for Clientless Applications**

Application Type	Panel	URL of Help File in Flash Memory of the Security Appliance
Standard	Application Access	/+CSCOE+/help/ <i>language</i> /app-access-hlp.inc
Standard	Browse Networks	/+CSCOE+/help/ <i>language</i> /file-access-hlp.inc
Standard	AnyConnect Client	/+CSCOE+/help/ <i>language</i> /net-access-hlp.inc
Standard	Web Access	/+CSCOE+/help/ <i>language</i> /web-access-hlp.inc
Plug-in	Terminal Servers	/+CSCOE+/help/ <i>language</i> /rdp-hlp.inc
Plug-in	Telnet/SSH Servers	/+CSCOE+/help/ <i>language</i> /ssh,telnet-hlp.inc
Plug-in	VNC Connections	/+CSCOE+/help/ <i>language</i> /vnc-hlp.inc

*language* is the abbreviation for the language rendered by the browser. It is *not* used for file translation; it indicates the language used in the file. For help files provided by Cisco in English, enter the abbreviation **en**.

The following example address displays the English version of the Terminal Servers help:

**`https://address_of_security_appliance/+CSCOE+/help/en/rdp-hlp.inc`**

- Step 3** Choose **File > Save (Page) As**.



**Note** Do not change the contents of the File name box.

- Step 4** Change the Save as type option to **Web Page, HTML only** and click **Save**.

- Step 5** Use your preferred HTML editor to customize the file.



**Note** You can use most HTML tags, but do *not* use tags that define the document and its structure (for example, do not use <html>, <title>, <body>, <head>, <h1>, <h2>, etc. You can use character tags, such as the <b> tag, and the <p>, <ol>, <ul>, and <li> tags to structure content.

- Step 6** Save the file as HTML only, using the original filename and extension.

- Step 7** Ensure the filename matches the one in [Table 18-4](#), and that it does not have an extra filename extension.

Return to ASDM and choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Help Customization > Import** to import the modified help file into flash memory.

## Creating Help Files for Languages Not Provided by Cisco

Use standard HTML to create help files in other languages. We recommend creating a separate folder for each language to support.

**Note**

You can use most HTML tags, but do *not* use tags that define the document and its structure (for example, do not use <html>, <title>, <body>, <head>, <h1>, <h2>, etc. You can use character tags, such as the <b> tag, and the <p>, <ol>, <ul>, and <li> tags to structure content.

Save the file as HTML only. Use the filename in the Filename column.

Return to ASDM and choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Help Customization > Import** to import the new help file into flash memory.

## Import/Export Application Help Content

Use the Import Application Help Content dialog box to import help files to flash memory for display on the portal pages during clientless sessions. Use the Export Application Help Content dialog box to retrieve previously imported help files for subsequent editing.

### DETAILED STEPS

**Step 1** The Language field specifies the language rendered by the browser but is not used for file translation. (This field is inactive in the Export Application Help Content dialog box.) Click the dots next to the Language field and double-click the row containing the language shown in the Browse Language Code dialog box. Confirm the abbreviation in the Language Code field matches the abbreviation in the row and click **OK**.

**Step 2** If the language required to provide help content is not present in the Browse Language Code dialog box, perform the following

1. Display the list of languages and abbreviations rendered by your browser.
2. Enter the abbreviation for the language in the Language Code field and click **OK**.

OR

You can also enter it into the Language text box to the left of the dots.

A dialog box displays the languages and associated language codes when you use one of the following procedures:

- Open Internet Explorer and choose **Tools > Internet Options > Languages > Add**.
- Open Mozilla Firefox and choose **Tools > Options > Advanced > General**, click **Choose** next to Languages, and click **Select a language to add**.

**Step 3** If you are importing, choose the new help content file from the File Name drop-down list. If you are exporting, this field is unavailable.

**Step 4** Configure the parameters for the source file (if importing) or destination file (if exporting):

- Local computer—Indicate if the source or destination file is on a local computer:
  - Path—Identify the path of the source or destination file.
  - Browse Local Files—Click to browse the local computer for the source or destination file.
- Flash file system—Indicate if the source or destination file is located in flash memory on the ASA:
  - Path—Identify the path of the source or destination file in flash memory.
  - Browse Flash—Click to browse the flash memory for the source or destination file.

- Remote server—Indicate if the source or destination file is on a remote server:
  - Path—Choose the file transfer (copy) method, either ftp, tftp, or http (for importing only), and specify the path.

## Customizing a Help File Provided by Cisco

To customize a help file provided by Cisco, you first require a copy of the file from the flash memory card.

### DETAILED STEPS

- Step 1** Use your browser to establish a clientless session with the ASA.
- Step 2** Display the help file by appending the string in “URL of Help File in Flash Memory of the Security Appliance” in [Table 18-4](#), to the address of the ASA, substituting *language* as described below, then press **Enter**.

**Table 18-4 Help Files Provided by Cisco for Clientless Applications**

Application Type	Panel	URL of Help File in Flash Memory of the Security Appliance
Standard	Application Access	/+CSCOE+/help/ <i>language</i> /app-access-hlp.inc
Standard	Browse Networks	/+CSCOE+/help/ <i>language</i> /file-access-hlp.inc
Standard	AnyConnect Client	/+CSCOE+/help/ <i>language</i> /net-access-hlp.inc
Standard	Web Access	/+CSCOE+/help/ <i>language</i> /web-access-hlp.inc
Plug-in	Terminal Servers	/+CSCOE+/help/ <i>language</i> /rdp-hlp.inc
Plug-in	Telnet/SSH Servers	/+CSCOE+/help/ <i>language</i> /ssh,telnet-hlp.inc
Plug-in	VNC Connections	/+CSCOE+/help/ <i>language</i> /vnc-hlp.inc

*language* is the abbreviation for the language rendered by the browser. It is *not* used for file translation; it indicates the language used in the file. For help files provided by Cisco in English, enter the abbreviation **en**.

The following example address displays the English version of the Terminal Servers help:

**`https://address_of_security_appliance/+CSCOE+/help/en/rdp-hlp.inc`**

- Step 3** Choose **File > Save (Page) As**.



**Note** Do not change the contents of the File name box.

- Step 4** Change the Save as type option to “Web Page, HTML only” and click **Save**.

- Step 5** Use your preferred HTML editor to customize the file.



**Note** You can use most HTML tags, but do *not* use tags that define the document and its structure (for example, do not use <html>, <title>, <body>, <head>, <h1>, <h2>, etc. You can use character tags, such as the <b> tag, and the <p>, <ol>, <ul>, and <li> tags to structure content.

- Step 6** Save the file as HTML only, using the original filename and extension.
- Step 7** Ensure the filename matches the one in [Table 18-4](#), and that it does not have an extra filename extension.

---

Return to ASDM and choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Help Customization > Import** to import the modified help file into flash memory.

## Creating Help Files for Languages Not Provided by Cisco

Use standard HTML to create help files in other languages. We recommend creating a separate folder for each language to support.



### Note

You can use most HTML tags, but do *not* use tags that define the document and its structure (for example, do not use <html>, <title>, <body>, <head>, <h1>, <h2>, etc. You can use character tags, such as the <b> tag, and the <p>, <ol>, <ul>, and <li> tags to structure content.

Save the file as HTML only. Use the filename in the Filename column of [Table 18-5](#).

Return to ASDM and choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Help Customization > Import** to import the new help file into flash memory.

## Customizing Bookmark Help

The ASA displays help content on the application panels for each selected bookmark. You can customize those help files or create help files in other languages. You then import them to flash memory for display during subsequent sessions. You can also retrieve previously imported help content files, modify them, and reimport them to flash memory.

Each application panel displays its own help file content using a predetermined filename. The prospective location of each is in the `/+CSCOE+/help/language/` URL within flash memory of the ASA. [Table 18-5](#) shows the details about each of the help files you can maintain for VPN sessions.

**Table 18-5** VPN Application Help Files

Application Type	Panel	URL of Help File in Flash Memory of the Security Appliance	Help File Provided By Cisco in English?
Standard	Application Access	<code>/+CSCOE+/help/language/app-access-hlp.inc</code>	Yes
Standard	Browse Networks	<code>/+CSCOE+/help/language/file-access-hlp.inc</code>	Yes
Standard	AnyConnect Client	<code>/+CSCOE+/help/language/net-access-hlp.inc</code>	Yes
Standard	Web Access	<code>/+CSCOE+/help/language/web-access-hlp.inc</code>	Yes
Plug-in	MetaFrame Access	<code>/+CSCOE+/help/language/ica-hlp.inc</code>	No
Plug-in	Terminal Servers	<code>/+CSCOE+/help/language/rdp-hlp.inc</code>	Yes
Plug-in	Telnet/SSH Servers	<code>/+CSCOE+/help/language/ssh,telnet-hlp.inc</code>	Yes
Plug-in	VNC Connections	<code>/+CSCOE+/help/language/vnc-hlp.inc</code>	Yes



*language* is the abbreviation of the language rendered by the browser. This field is *not* used for file translation; it indicates the language used in the file. To specify a particular language code, copy the language abbreviation from the list of languages rendered by your browser. For example, a dialog window displays the languages and associated language codes when you use one of the following procedures:

- Open Internet Explorer and choose **Tools > Internet Options > Languages > Add**.
- Open Mozilla Firefox and choose **Tools > Options > Advanced > General**, click **Choose** next to Languages, and click **Select a language to add**.

The following sections describe how to customize the help contents:

- [Customizing a Help File Provided By Cisco, page 18-47](#)
- [Creating Help Files for Languages Not Provided by Cisco, page 18-48](#)

## Customizing a Help File Provided By Cisco

To customize a help file provided by Cisco, you need to get a copy of the file from the flash memory card first. Get the copy and customize it as follows:

### DETAILED STEPS

- Step 1** Use your browser to establish a Clientless SSL VPN session with the ASA.
- Step 2** Display the help file by appending the string in “URL of Help File in Flash Memory of the Security Appliance” in [Table 18-5](#), to the address of the ASA, then press Enter.



**Note** Enter **en** in place of *language* to get the help file in English.

The following example address displays the English version of the Terminal Servers help:

**`https://address_of_security_appliance/+CSCOE+/help/en/rdp-hlp.inc`**

- Step 3** Choose **File > Save (Page) As**.



**Note** Do not change the contents of the File name box.

- Step 4** Change the Save as type option to **Web Page, HTML only** and click **Save**.

- Step 5** Use your preferred HTML editor to modify the file.



**Note** You can use most HTML tags, but do *not* use tags that define the document and its structure (e.g., do not use `<html>`, `<title>`, `<body>`, `<head>`, `<h1>`, `<h2>`, etc. You can use character tags, such as the `<b>` tag, and the `<p>`, `<ol>`, `<ul>`, and `<li>` tags to structure content.

- Step 6** Save the file as HTML only, using the original filename and extension.

- Step 7** Ensure the filename matches the one in [Table 18-5](#), and that it does not have an extra filename extension.

Return to ASDM and choose **Configuration > Remote Access VPN > Clientless SSL VPN Access > Portal > Help Customization > Import** to import the new help file into flash memory.

## Creating Help Files for Languages Not Provided by Cisco

Use HTML to create help files in other languages.

We recommend creating a separate folder for each language to support.

Save the file as HTML only. Use the filename following the last slash in “URL of Help File in Flash Memory of the Security Appliance” in [Table 18-5](#).

See the next section to import the files for display during VPN sessions.

### Restrictions

You can use most HTML tags, but do *not* use tags that define the document and its structure (e.g., do not use <html>, <title>, <body>, <head>, <h1>, <h2>, etc. You can use character tags, such as the <b> tag, and the <p>, <ol>, <ul>, and <li> tags to structure content.

## Translating the Language of User Messages

The ASA provides language translation for the entire Clientless SSL VPN session. This includes login, logout banners, and portal pages displayed after authentication such as plugins and AnyConnect.

This section describes how to configure the ASA to translate these user messages and includes the following sections:

- [Understanding Language Translation, page 18-48](#)
- [Editing a Translation Table, page 18-49](#)
- [Editing a Translation Table, page 18-49](#)

## Understanding Language Translation

Functional areas and their messages that are visible to remote users are organized into translation domains. [Table 18-6](#) shows the translation domains and the functional areas translated.

**Table 18-6**      *Language Translation Domain Options*

Translation Domain	Functional Areas Translated
AnyConnect	Messages displayed on the user interface of the Cisco AnyConnect VPN client.
banners	Message displayed when VPN access is denied for a clientless connection.
CSD	Messages for the Cisco Secure Desktop (CSD).
customization	Messages on the logon and logout pages, portal page, and all the messages customizable by the user.
plugin-ica	Messages for the Citrix plug-in.
plugin-rdp	Messages for the Remote Desktop Protocol plug-in.
plugin-rdp2	Messages for the Java Remote Desktop Protocol plug-in.
plugin-telnet,ssh	Messages for the Telnet and SSH plug-in.

Translation Domain	Functional Areas Translated
plugin-vnc	Messages for the VNC plug-in.
PortForwarder	Messages displayed to Port Forwarding users.
url-list	Text that user specifies for URL bookmarks on the portal page.
webvpn	All the layer 7, AAA and portal messages that are not customizable.

The ASA includes a translation table template for each domain that is part of standard functionality. The templates for plug-ins are included with the plug-ins and define their own translation domains.

You can export the template for a translation domain, which creates an XML file of the template at the URL you provide. The message fields in this file are empty. You can edit the messages and import the template to create a new translation table object that resides in flash memory.

You can also export an existing translation table. The XML file created displays the messages you edited previously. Reimporting this XML file with the same language name creates a new version of the translation table object, overwriting previous messages.

Some templates are static, but some change based on the configuration of the ASA. Because you can customize the *logon and logout pages, portal page, and URL bookmarks for clientless users*, the **ASA generates the customization** and **url-list** translation domain templates dynamically, and the template automatically reflects your changes to these functional areas.

After creating translation tables, they are available to customization objects that you create and apply to group policies or user attributes. With the exception of the AnyConnect translation domain, a translation table has no affect, and messages are not translated on user screens until you create a customization object, identify a translation table to use in that object, and specify that customization for the group policy or user. Changes to the translation table for the AnyConnect domain are immediately visible to AnyConnect client users.

## Editing a Translation Table

- 
- Step 1** Navigate to **Configuration > Remote Access VPN > Language Localization**. The Language Localization pane displays. Click **Add**. The Add Language Localization window displays.
- Step 2** Choose a Language Localization Template from the drop-down box. The entries in the box correspond to functional areas that are translated.
- Step 3** Specify a language for the template. The template becomes a translation table in cache memory with the name you specify. Use an abbreviation that is compatible with the language options for your browser. For example, if you are creating a table for the Chinese language, and you are using IE, use the abbreviation *zh*, that is recognized by IE.
- Step 4** Edit the translation table. For each message represented by the msgid field to translate, enter the translated text between the quotes of the associated msgstr field. The example below shows the message Connected, with the Spanish text in the msgstr field:
- ```
msgid "Connected"
msgstr "Conectado"
```
- Step 5** Click **OK**. The new table appears in the list of translation tables.
-

## Adding a Translation Table

You can add a new translation table, based on a template, or you can modify an already-imported translation table in this pane.

- 
- Step 1** Select a template to modify and use as a basis for a new translation table. The templates are organized into translation domains and affect certain areas of functionality. [Table 18-6](#) shows the translation domains and the functional areas affected.
  - Step 2** Select the translation domain from the drop-down. (This field is greyed out on the GUI Text and Messages pane).
  - Step 3** Select a language from the drop-down.
  - Step 4** Use the editor to change the message translations. The message ID field (msgid) contains the default translation. The message string field (msgstr) that follows msgid provides the translation. To create a translation, enter the translated text between the quotes of the msgstr string. For example, to translate the message “Connected” with a Spanish translation, insert the Spanish text between the msgstr quotes:

```
msgid "Connected"
msgstr "Conectado"
```

After making changes, click **Apply** to import the translation table.

---

## Importing/Exporting Language Localization

This is help for the import button on Configuration > Remote Access VPN > Language Localization.

In the Import Translation Table and Export Translation Table dialog boxes, you can import or export a translation table to the ASA to provide translation of user messages.

Translation templates are XML files that contain message fields that can be edited with translated messages. You can export a template, edit the message fields, and import the template as a new translation table, or you can export an existing translation table, edit the message fields, and re-import the table to overwrite the previous version.

### Detailed Steps

---

- Step 1** Enter a name for the language.
  - When *exporting*, it is automatically filled-in with the name from the entry you selected in the table.
  - When *importing*, you enter the language name in the manner that you want it to be identified. The imported translation table then appears in the list with the abbreviation you designated. To ensure that your browser recognizes the language, use language abbreviations that are compatible with the language options of the browser. For example, if you are using IE, use **zh** as the abbreviation for the Chinese language.
- Step 2** The name of the XML file containing the message fields includes the following:
  - AnyConnect—Messages displayed on the user interface of the Cisco AnyConnect VPN Client.
  - banners—Message displayed to Clientless users that VPN access is denied.
  - CSD—Messages for the Cisco Secure Desktop (CSD).

- customization—Messages on the logon and logout pages, portal page, and all the messages customizable by the user.
- PortForwarder—Messages displayed to Port Forwarding users.
- url-list—Text that user specifies for URL bookmarks on the portal page.
- webvpn—All the layer 7, AAA and portal messages that are not customizable.

**Step 3** Choose the method by which you want to import or export the file:

- Remote server—Select this option to import a customization file that resides on a remote server accessible from the ASA.
- Path—Identify the method to access the file (ftp, http, or https), and provide the file location.
- Flash file system—Choose this method to export a file that resides on the ASA.
- Path—File location.
- Browse Flash—Browse to the path for the file.
- Local computer—Choose this method to import a file that resides on the local PC.
- Path—Provide the path to the file.
- Browse Local Files—Browse to the path for the file.

**Step 4** Click **Import/Export Now** to import or export the file.

---





# Clientless SSL VPN Troubleshooting

---

September 13, 2013

## Closing Application Access to Prevent hosts File Errors

To prevent hosts file errors that can interfere with Application Access, close the Application Access window properly when you finish using Application Access. To do so, click the close icon.

## Recovering from Hosts File Errors When Using Application Access

The following errors can occur if you do not close the Application Access window properly:

- The next time you try to start Application Access, it may be switched off; you receive a Backup HOSTS File Found error message.
- The applications themselves may be switched off or malfunction, even when you are running them locally.

These errors can result from terminating the Application Access window in any improper way. For example:

- Your browser crashes while you are using Application Access.
- A power outage or system shutdown occurs while you are using Application Access.
- You minimize the Application Access window while you are working, then shut down your computer with the window active (but minimized).

This section includes the following topics:

- [Understanding the hosts File](#)
- [Stopping Application Access Improperly](#)
- [Reconfiguring a Host's File Automatically Using Clientless SSL VPN](#)
- [Reconfiguring hosts File Manually](#)

## Understanding the hosts File

The hosts file on your local system maps IP addresses to hostnames. When you start Application Access, Clientless SSL VPN modifies the hosts file, adding Clientless SSL VPN-specific entries. Stopping Application Access by properly closing the Application Access window returns the file to its original state.

|                                       |                                                                                                                                                                                                                                               |
|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Before invoking Application Access... | hosts file is in original state.                                                                                                                                                                                                              |
| When Application Access starts....    | <ul style="list-style-type: none"> <li>Clientless SSL VPN copies the hosts file to hosts.webvpn, thus creating a backup.</li> <li>Clientless SSL VPN then edits the hosts file, inserting Clientless SSL VPN-specific information.</li> </ul> |
| When Application Access stops...      | <ul style="list-style-type: none"> <li>Clientless SSL VPN copies the backup file to the <code>hosts</code> file, thus restoring the hosts file to its original state.</li> <li>Clientless SSL VPN deletes hosts.webvpn.</li> </ul>            |
| After finishing Application Access... | hosts file is in original state.                                                                                                                                                                                                              |



**Note**

Microsoft anti-spyware software blocks changes that the port forwarding Java applet makes to the hosts file. See [www.microsoft.com](http://www.microsoft.com) for information on how to allow hosts file changes when using anti-spyware software.

## Stopping Application Access Improperly

When Application Access terminates abnormally, the `hosts` file remains in a Clientless SSL VPN-customized state. Clientless SSL VPN checks the state the next time you start Application Access by searching for a `hosts.webvpn` file. If it finds one, a `Backup HOSTS File Found` error message (Figure 19-1) appears, and Application Access is temporarily switched off.

Once you shut down Application Access improperly, you leave your remote access client/server applications in limbo. If you try to start these applications without using Clientless SSL VPN, they may malfunction. You may find that hosts that you normally connect to are unavailable. This situation could commonly occur if you run applications remotely from home, fail to quit the Application Access window before shutting down the computer, then try to run the applications later from the office.

## Reconfiguring a Host’s File Automatically Using Clientless SSL VPN

If you are able to connect to your remote access server, follow these steps to reconfigure the host’s file and re-enable both Application Access and the applications.

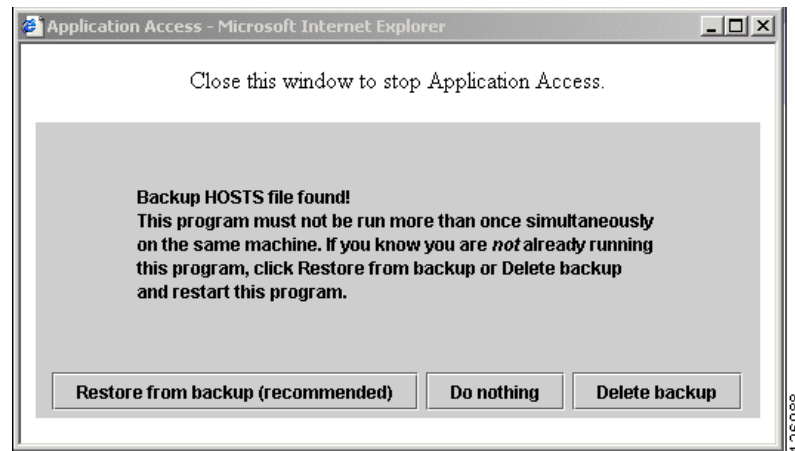
### DETAILED STEPS

- Step 1

Start Clientless SSL VPN and log in. The home page opens.
- Step 2

Click the **Applications Access** link. A `Backup HOSTS File Found` message appears. (See Figure 19-1.)



**Figure 19-1 Backup HOSTS File Found Message**

**Step 3** Choose one of the following options:

- **Restore from backup**—Clientless SSL VPN forces a proper shutdown. It copies the hosts.webvpn backup file to the hosts file, restoring it to its original state, then deletes hosts.webvpn. You then have to restart Application Access.
- **Do nothing**—Application Access does not start. The remote access home page reappears.
- **Delete backup**—Clientless SSL VPN deletes the hosts.webvpn file, leaving the hosts file in its Clientless SSL VPN-customized state. The original hosts file settings are lost. Application Access then starts, using the Clientless SSL VPN-customized hosts file as the new original. Choose this option only if you are unconcerned about losing hosts file settings. If you or a program you use may have edited the hosts file after Application Access has shut down improperly, choose one of the other options, or edit the hosts file manually. (See [“Reconfiguring hosts File Manually.”](#))

## Reconfiguring hosts File Manually

If you are not able to connect to your remote access server from your current location, or if you have customized the hosts file and do not want to lose your edits, follow these steps to reconfigure the hosts file and reenale both Application Access and the applications.

### DETAILED STEPS

**Step 1** Locate and edit your hosts file. The most common location is c:\windows\sysem32\drivers\etc\hosts.

**Step 2** Check to see if any lines contain the string: # added by WebVpnPortForward  
If any lines contain this string, your hosts file is Clientless SSL VPN-customized. If your hosts file is Clientless SSL VPN-customized, it looks similar to the following example:

```
server1 # added by WebVpnPortForward
server1.example.com invalid.cisco.com # added by WebVpnPortForward
server2 # added by WebVpnPortForward
server2.example.com invalid.cisco.com # added by WebVpnPortForward
server3 # added by WebVpnPortForward
server3.example.com invalid.cisco.com # added by WebVpnPortForward

# Copyright (c) 1993-1999 Microsoft Corp.
#
```

```
# This is a sample HOSTS file used by Microsoft TCP/IP for Windows.
#
# This file contains the mappings of IP addresses to hostnames. Each
# entry should be kept on an individual line. The IP address should
# be placed in the first column followed by the corresponding hostname.
# The IP address and the hostname should be separated by at least one
# space.
#
# Additionally, comments (such as these) may be inserted on individual
# lines or following the machine name denoted by a '#' symbol.
#
# For example:
#
#       102.54.94.97      cisco.example.com          # source server
#       38.25.63.10      x.example.com              # x client host
#
123.0.0.1      localhost
```

- Step 3** Delete the lines that contain the string: # added by WebVpnPortForward
- Step 4** Save and close the file.
- Step 5** Start Clientless SSL VPN and log in.  
The home page appears.
- Step 6** Click the **Application Access** link.  
The Application Access window appears. Application Access is now enabled.

## Sending an Administrator's Alert to Clientless SSL VPN Users

- 
- Step 1** In the main ASDM application window, choose **Tools > Administrator's Alert Message to Clientless SSL VPN Users**.  
The Administrator's Alert Message to Clientless SSL VPN Users dialog box appears.
- Step 2** Enter the new or edited alert content to send, and then click **Post Alert**.
- Step 3** To remove current alert content and enter new alert content, click **Cancel Alert**.
-



# Clientless SSL VPN Licensing

September 13, 2013

## Licensing



**Note**

This feature is not available on No Payload Encryption models.

| Model    | License Requirement <sup>1,2</sup>                                                                                                                                                                                                                                                                                                                                                                              |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ASA 5505 | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License or Security Plus license: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10 or 25 sessions.</i></li> <li>• <i>Shared licenses are not supported.</i><sup>3</sup></li> </ul>                                                                                                                             |
| ASA 5510 | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base and Security Plus License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, or 250 sessions.</i></li> <li>• <i>Optional Shared licenses</i><sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</li> </ul>     |
| ASA 5520 | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, or 750 sessions.</i></li> <li>• <i>Optional Shared licenses</i><sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</li> </ul>             |
| ASA 5540 | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, or 2500 sessions.</i></li> <li>• <i>Optional Shared licenses</i><sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</li> </ul> |

| Model      | License Requirement <sup>1,2</sup>                                                                                                                                                                                                                                                                                                                                                                                           |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ASA 5550   | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, 2500, or 5000 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>        |
| ASA 5580   | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, 2500, 5000, or 10000 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul> |
| ASA 5512-X | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, or 250 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>                                    |
| ASA 5515-X | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, or 250 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>                                    |
| ASA 5525-X | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, or 750 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>                          |
| ASA 5545-X | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, or 2500 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>              |
| ASA 5555-X | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, 2500, or 5000 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>        |

| Model                                | License Requirement <sup>1,2</sup>                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ASA 5585-X with SSP-10               | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, 2500, or 5000 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul>        |
| ASA 5585-X with SSP-20, -40, and -60 | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, 2500, 5000, or 10000 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul> |
| ASA SM                               | AnyConnect Premium license: <ul style="list-style-type: none"> <li>• Base License: 2 sessions.</li> <li>• <i>Optional permanent or time-based licenses: 10, 25, 50, 100, 250, 500, 750, 1000, 2500, 5000, or 10000 sessions.</i></li> <li>• <i>Optional Shared licenses<sup>3</sup>: Participant or Server. For the Server license, 500-50,000 in increments of 500 and 50,000-545,000 in increments of 1000.</i></li> </ul> |

1. If you start a clientless SSL VPN session and then start an AnyConnect client session from the portal, 1 session is used in total. However, if you start the AnyConnect client first (from a standalone client, for example) and then log into the clientless SSL VPN portal, then 2 sessions are used.
2. The maximum combined VPN sessions of *all* types cannot exceed the maximum sessions shown in this table.
3. A shared license lets the security appliance act as a shared license server for multiple client security appliances. The shared license pool is large, but the maximum number of sessions used by each individual security appliance cannot exceed the maximum number listed for permanent licenses.





---

## A

AAA server group, add (group-policy) [4-9](#)

Access Control Server [3-29](#)

Accounting tab, tunnel group [4-96](#)

ACE

- add/edit/paste [4-38](#)
- Extended ACL tab [4-37](#)

ACL

- enabling IPSEC authenticated inbound sessions to bypass ACLs [4-108](#), [4-115](#)
- extended [4-37](#)
- for Clientless SSL VPN [4-46](#)
- standard [4-37](#)

ACL Manager

- Add/Edit/Paste ACE [4-38](#)
- dialog box [4-36](#)

Active Directory procedures [10-2 to ??](#)

address assignment, client [4-97](#)

Address Pool panel, VPN wizard [2-4](#)

address pools, tunnel group [4-97](#)

Address Translation Exemption panel, VPN wizard [2-6](#)

Advanced tab, tunnel group [4-97](#)

anti-replay window size [3-12](#)

application access

- and e-mail proxy [15-7](#)
- and Web Access [15-7](#)
- configuring client applications [15-6](#)
- enabling cookies on browser [15-6](#)
- privileges [15-6](#)
- quitting properly [15-6](#)
- setting up on client [15-6](#)
- using e-mail [15-7](#)

with IMAP client [15-7](#)

Application Access Panel, WebVPN [16-2](#), [18-7](#)

application access using WebVPN

and hosts file errors [19-1](#)

quitting properly [19-2](#)

Application Profile Customization Framework [13-13](#)

ASA 5505

client

Xauth [4-111](#)

Attributes Pushed to Client panel, VPN wizard [2-4](#)

authentication

WebVPN users with digital certificates [16-10](#)

Authentication tab, tunnel group [4-95](#)

Authorization tab, tunnel group [4-95](#)

---

## B

Basic tab

IPSec LAN-to-LAN, General tab [4-100](#)

bookmarks

configuring to access Kerberos [13-13](#)

Browse ICMP [4-41](#)

Browse Other [4-42](#)

Browse Source or Destination Address [4-40](#)

Browse Source or Destination Port [4-40](#)

Browse Time Range [4-35](#)

---

## C

certificate

authentication, e-mail proxy [13-23](#)

Client Address Assignment [4-97](#)

Client Authentication panel, VPN wizard [2-3](#)

Client Firewall tab [4-25](#)

## Clientless SSL VPN

client application requirements [15-2](#)

client requirements [15-2](#)

for file management [15-5](#)

for network browsing [15-5](#)

for web browsing [15-4](#)

start-up [15-3](#)

enable cookies for [15-6](#)

printing and [15-3](#)

remote requirements

for port forwarding [15-6](#)

for using applications [15-6](#)

remote system configuration and end-user requirements [15-3](#)

security tips [15-2](#)

supported applications [15-2](#)

supported browsers [15-3](#)

supported types of Internet connections [15-3](#)

URL [15-3](#)

username and password required [15-3](#)

usernames and passwords [15-1](#)

Client Update, edit , Windows and VPN 3002 clients [4-6](#)

Client Update window, Windows and VPN 3002 clients [4-4](#)

configuring ASA

to join Active Directory domain [13-5](#)

configuring bookmarks

to access Kerberos [13-13](#)

configuring DNS [13-4](#)

configuring mobile user security services [4-69](#)

configuring MUS [4-69](#)

customizing the end-user experience

by the security appliance [4-2](#)

## D

dead time [13-5](#)

default tunnel gateway [4-6](#)

destination address, browse [4-40](#)

destination port, browse [4-40](#)

Device Pass-Through [4-111](#)

DHCP

addressing, configuring [5-5](#)

digital certificates

authenticating WebVPN users [16-10](#)

disabling content rewrite [13-21](#)

DNS

configuring [13-4](#)

server, configuring [4-12](#)

## E

Easy VPN

client

Xauth [4-111](#)

Easy VPN, advanced properties [4-111](#)

Easy VPN client [4-109](#)

Easy VPN Remote [4-109](#)

e-mail

configuring for WebVPN [13-23](#)

proxies, WebVPN [13-23](#)

proxy, certificate authentication [13-23](#)

WebVPN, configuring [13-23](#)

e-mail proxy

and Clientless SSL VPN [15-7](#)

Enable IPSec authenticated inbound sessions [4-108, 4-115](#)

end-user interface, WebVPN, defining [16-1, 18-6](#)

extended ACL [4-37](#)

external group policy, configuring [4-8](#)

## F

firewall, client, configuring settings [4-25](#)

firewall server, Zone Labs [4-108](#)

fragmentation policy, IPsec [3-2](#)



---

**G**

gateway, default tunnel gateway [4-6](#)  
 global e-mail proxy attributes [13-23](#)  
 group policy  
     external, configuring [4-8](#)  
     split tunneling attributes [4-13](#)  
     WINS and DNS servers [4-12](#)  
 Group Policy window  
     add or edit, General tab [4-9, 4-29, 4-33](#)  
     introduction [4-7](#)  
     IPSec tab, add or edit [4-23](#)

---

**H**

Hardware Client tab [4-26](#)  
 hosts file  
     errors [19-1](#)  
     reconfiguring [19-2](#)  
     WebVPN [19-2](#)

---

**I**

ICMP  
     add group [4-41](#)  
     browse [4-41](#)  
 ICMP Group [4-41](#)  
 IKE Policy panel, VPN wizard [2-5](#)  
 IP addresses  
     configuring an assignment method for remote access clients [5-1](#)  
     configuring for VPNs [5-1](#)  
 IPsec  
     Cisco VPN Client [3-9](#)  
     fragmentation policy [3-2](#)  
 IPSec rules  
     anti-replay window size [3-12](#)  
 IPSec tab  
     internal group policy [4-23](#)

IPSec LAN-to-LAN [4-102](#)  
 tunnel group [4-98](#)

---

**J**

join Active Directory domain [13-5](#)

---

**K**

KCD [13-1, 13-2](#)  
 Kerberos parameter [13-6](#)

---

**L**

LDAP  
     example configuration procedures [10-2 to ??](#)

---

**M**

maximum sessions, IPSec [4-107](#)  
 Microsoft KCD [13-1, 13-2](#)  
 MUS  
     configuring [4-69](#)

---

**N**

NetBIOS server  
     tab [4-77](#)  
 Network Admission Control  
     uses, requirements, and limitations [3-29](#)

---

**O**

Outlook Web Access (OWA) and Clientless SSL VPN [15-7](#)

---

**P**

password

Clientless SSL VPN [15-1](#)

passwords

WebVPN [16-12](#)

Port Forwarding

configuring client applications [15-6](#)

posture validation

uses, requirements, and limitations [3-29](#)

Posture Validation Exception, add/edit [3-30](#)

PPP tab, tunnel-group [4-100](#)

priority queueing

IPSec anti-replay window size [3-12](#)

Protocol Group, add [4-42](#)

proxy

*See* e-mail proxy

proxy bypass [14-11](#)

---

**Q**

QoS

priority queueing

IPSec anti-replay window size [3-12](#)

---

**R**

reactivation mode [13-5](#)

realm [13-6](#)

recurring time range, add or edit [4-36](#)

rewrite, disabling [13-21](#)

---

**S**

Server and URL List

add/edit [4-47](#)

server group name [13-5](#)

Server or URL

dialog box [4-48](#)

smart tunnels [14-1](#)

source address, browse [4-40](#)

source port, browse [4-40](#)

split tunneling

group policy [4-13](#)

SSO with WebVPN

configuring HTTP form protocol [16-6](#)

Standard Access List Rule, add/edit [4-47](#)

Standard ACL tab [4-37](#)

Summary panel, VPN wizard [2-6](#)

Sun Microsystems Java™ Runtime Environment (JRE)  
and Clientless SSL VPN [15-6](#)

Sun Microsystems Java™ Runtime Environment (JRE)  
and WebVPN [12-13](#)

---

**T**

TCP Service Group, add [4-41](#)

time range

add or edit [4-35](#)

browse [4-35](#)

recurring [4-36](#)

toolbar, floating, WebVPN [16-3, 18-7](#)

Tunneled Management [4-111](#)

tunnel gateway, default [4-6](#)

---

**U**

User Accounts panel, VPN wizard [2-4](#)

username

Clientless SSL VPN [15-1](#)

WebVPN [16-12](#)

Xauth for Easy VPN client [4-111](#)

---

**V**

virtual private network

overview [2-1](#)

## VPN

- overview [2-1](#)

- system options [4-107](#)

VPN Client, IPsec attributes [3-9](#)

VPN Tunnel Type panel, VPN wizard [2-2](#)

VPN wizard [2-1](#)

- Address Pool panel [2-4](#)

- Address Translation Exemption panel [2-6](#)

- Attributes Pushed to Client panel [2-4](#)

- Client Authentication panel [2-3](#)

- IKE Policy panel [2-5](#)

- Summary panel [2-6](#)

- User Accounts panel [2-4](#)

- VPN Tunnel Type panel [2-2](#)

WebVPN, Application Access Panel [16-2, 18-7](#)

Windows Service Account

- adding in Active Directory [13-4](#)

WINS server, configuring [4-12](#)

---

## X

Xauth, Easy VPN client [4-111](#)

---

## Z

Zone Labs Integrity Server [4-108](#)

---

## W

web browsing with Clientless SSL VPN [15-4](#)

web e-Mail (Outlook Web Access), Outlook Web Access [13-23](#)

WebVPN

- authenticating with digital certificates [16-10](#)

- client application requirements [16-12](#)

- client requirements [16-12](#)

- configuring

- e-mail [13-23](#)

- defining the end-user interface [16-1, 18-6](#)

- definition [11-1](#)

- e-mail [13-23](#)

- e-mail proxies [13-23](#)

- end user set-up [18-6](#)

- floating toolbar [16-3, 18-7](#)

- hosts file [19-2](#)

- hosts files, reconfiguring [19-2](#)

- security tips [16-12](#)

- supported applications [16-12](#)

- troubleshooting [19-1](#)

- usernames and passwords [16-12](#)

- use suggestions [15-2, 16-12, 18-6](#)

